



# ICC Meeting

April 10, 2024



# 2024 Bureau Priorities

## Policy and Strategic Initiatives

- Comprehensive policy manual outline/table of contents
- Federal monitoring preparation
- Family Engagement

## Training and Professional Development

- Completion of Service Coordinator onboarding modules
- Further development of modules for providers
- Development of tiered technical assistance

# 2024 Bureau Priorities

## Capacity Building

- Continue engagement with higher ed
- Continue contract with CVR around recruitment
- Analyze billing and provider enrollment data

## EI Hub

- Vendor accountability – full system requirements implementation
- Improve user experience
- Streamline business processes
- Create the efficiencies system has the potential to introduce

# Family Engagement



## Family Town Hall

### Goal:

- Engage with families enrolled in First Steps
- Driver for system improvements
- Provide a forum for family connection and information sharing

### Hosted 2 on April 4, 2024

- Few parents attended
- Identified ways to better support families during their time in First Steps
- Focused on identifying strategies to improve attendance in July
- Follow-up survey will be sent in hopes of learning more





# DMS – Federal Monitoring



## Discovery Phase: Officially kicked off

- State Overview Presentation – 3/15/24
- Document Request Submitted – 4/4/24
- ICC Focus Group Interview – 4/5/24
- SPOE Focus Group Interview – 5/10/24
- Agency Focus Group Interview – TBD
- Parent Training and Information (PTI) Center IN\*SOURCE Interview – TBD
- Parent Focus Group Interview – TBD

## Engagement Phase: Onsite Visit

- August 19-21, 2024



## Highlights Include...

### Keynote Speakers:

- Junlei Li
- Tamar Jacobson

### Pre-Conference:

- FGRBI Fast Track
- High Quality Outcomes Training for Service Coordinators
- Infant and early childhood mental health reflective supervision/consultation

### Virtual Attendance:

- Unlimited \$50 virtual registrations available for Friday June 14

**Thank you to all our Sponsors!**

**Conference website: [earlyintervention.iu.edu](http://earlyintervention.iu.edu)**



# Thank you!



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