

# A Message From Indiana State Librarian Jacob Speer

As the Indiana State Library continues its mission of serving the residents and employees of Indiana and providing support for libraries of all types throughout the state, it's important to prepare for the future by ensuring the continuation of the agency's service and support. 2018 marked the beginning of the Library's latest strategic plan, a four-year blueprint of goals aimed at solidifying the continued support of the library community at large. Encouraging and supporting the development of the library profession and strengthening services of all types of publicly and privately-supported special, school, academic and public libraries are two major components of the plan.

In this report, you'll find examples of how the Indiana State Library has begun to carry out elements of the strategic plan. Library Services and Technology Act grants, distributed from the Institute of Museum and Library Services and administered by the Indiana State Library, allow libraries such as the Hammond Public Library and the Knox County Public Library to implement programs that will continue beyond the initial grant periods. Additionally, you'll find information on public library stats and holdings, the statewide public libraries financial report and trending facts and figures. Please enjoy these statewide highlights and I look forward to ensuring the continuation of the Indiana State Library's longstanding tradition of supporting libraries and providing high-quality service to the entire state.

A handwritten signature in black ink, reading "Jacob Speer". The signature is written in a cursive, flowing style with a long horizontal stroke at the end.



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# Public Library Stats and Holdings

## Statistics from the Hoosier state

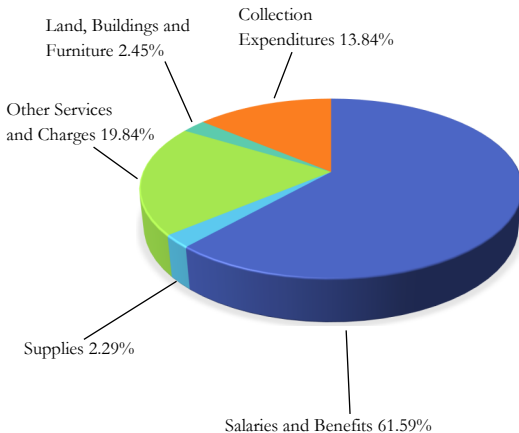
- **425** library buildings
- **188** library branches
- **25** bookmobiles
- **21,346,938** books
- **9,301,110** e-books
- **2,234,646** videos (physical units)
- **174,661** videos (downloadable)
- **1,377,767** audio materials (physical units)
- **2,201,194** audio materials (downloadable)
- **71,555,913** total materials in circulation
- **48,043** serial subscriptions
- **2,765** local database subscriptions, not including INSPIRE
- **14,902,693** electronic materials circulated
- **3,036,400** individual resident borrowers
- **30,836,051** library visits
- **3,864,178** reference transactions
- **99%** of Indiana libraries offer wireless internet access
- **8,267** public computers in Indiana libraries
- **5,148,083** uses of public computers
- **85,016** children's programs
- **15,636** young adult programs
- **37,078** adult programs
- **149,778** total programs
- **3,280,838** total program attendance

# Financial Report

## Operating expenditures

Salaries and Benefits: \$208,601,613  
Supplies: \$7,739,505  
Other Services and Charges: \$76,186,438  
Land, Buildings and Furniture: \$8,300,579  
Collection Expenditures: \$46,859,981

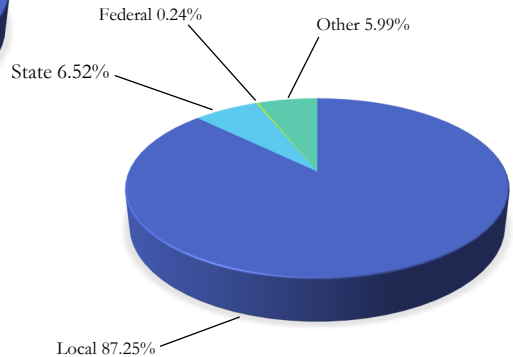
**Total: \$338,618,110**



## Operating Income

Local: \$332,481,454  
State: \$24,838,824  
Federal: \$923,310  
Other: \$22,809,907

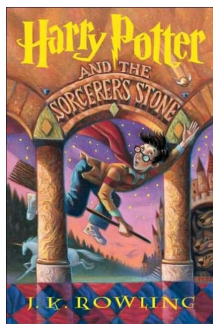
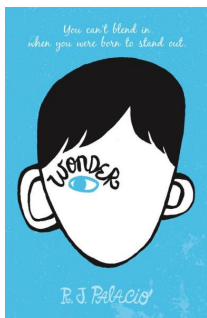
**Total: \$24,836,824**



# On the Rise

## Upward trending facts and figures from public libraries

- Annual use of wireless internet increased **8.9%**, nearing **14 million** uses.
- E-book holdings increased by **0.4%** in 2018, with Indiana public libraries offering **21,346,938** total titles.
- **146,778** total programs were presented by Indiana libraries, for a **1.7%** increase over the previous year.
- SRCS continues to grow with another jump of **26.2%** in materials shared between libraries.
- Non-resident library cards issued to student borrowers jumped **70.1%**, with cards issued to **29,656** students.
- Over **71 million** total items were circulated in 2018, for an increase of **1.13%**.



# Top Evergreen Circulations

## The most-circulated items on Evergreen

In 2018, Evergreen Indiana was live with **121** libraries and served **1,241,939** resident patrons. Here are some of the top Evergreen circulations.

Adult print book: “The Great Alone” by Kristin Hannah took the top spot with **2,564** circulations.

Children’s print book: J.K. Rowling returns to the top spot, as “Harry Potter and the Sorcerer’s Stone” topples the Diary of a Wimpy Kid series with **2,621** total checkouts.

Adult audio book: “The Rooster Bar” circulated **469** times giving John Grisham the number one honor.

Children’s audio book: “The Sorcerer’s Stone” is number one again with **597** checkouts. Incredibly, J.K. Rowling’s Harry Potter books occupied the top seven spots for children’s audio book circulations.

Movie: With **5,158** checkouts, “Wonder,” based on the novel by R.J. Palacio, was the top movie on Blu-Ray and DVD.

TV show: Once again, the award-winning “Paw Patrol” dominated TV checkouts with **13,746** total circulations.

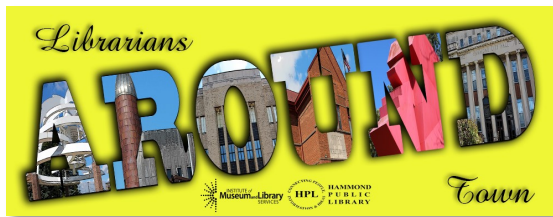
Magazine: People again took the top spot with **12,031** checkouts.

Music CD: “The Greatest Showman: Original Motion Picture Soundtrack” was the top-circulating CD with **314** checkouts.

# Library Stories

## Hammond Public Library gets around

After some early-decade hardships, including the closing of its last two branches in 2011 and the shutdown of the city's public transportation system, the Hammond Public Library saw decreases in circulation, program attendance and



number of cardholders. With many patrons no longer able to get to the main library, HPL decided they needed to do something and, in 2017, applied for and received an LSTA grant for a project called Librarians Around Town.

With the grant money in hand, the library purchased laptops, Wi-Fi hotspots, a tent, tables, chairs, tablets, power banks and portable lights with the intent to reach all corners of the city at any possible time. When the library had a visitation location solidified, they posted on social media, included info in their physical and digital newsletters and handed out hundreds of fliers. They even created a custom graphic logo and put it in posts and on promotional materials.

During the grant period, which ended in June of 2018, the library interacted with 2,267 people and issued 1,307 new library cards on 50 visits throughout the city. The library visited elementary and high schools, festivals and city parks. These visits gave residents access to the library and re-established a physical connection that was lost due to the aforementioned circumstances.

“So many people we encountered in the visits were excited to take advantage of the library.



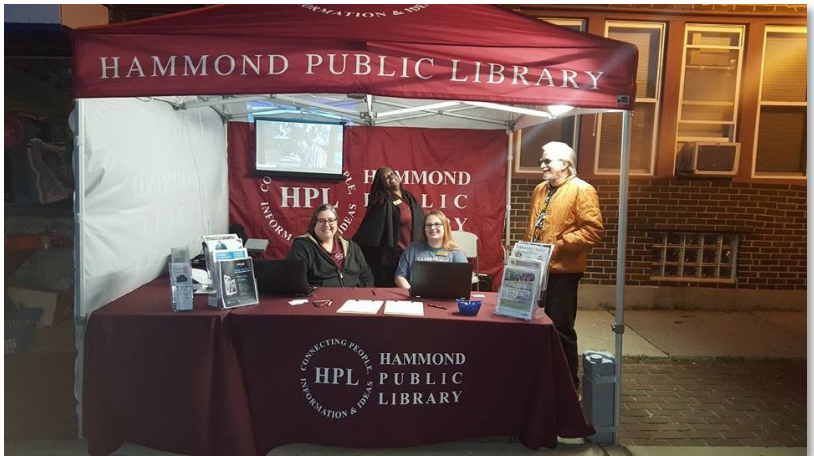


We recognize many faces from our LAT visits inside the library now,” said Carol Williams, assistant director.

Even after the grant period ended, the library continued the program through the rest of 2018, expanding it to include visits to places like senior centers and neighborhood crime watch meetings. Now approaching 100 visits and over 2,000 new

library cards issued, the program helped the library fulfill its mission to reach all corners of the city.

“A lesson we learned during this grant is that it doesn’t matter what the library staff thinks of the library and its importance. If the library doesn’t physically reach out into its community and interact with its citizens, you run the risk of being forgotten and ignored,” Williams added.



Visit the Hammond Public Library’ website here:

<http://www.hammond.lib.in.us/>

# Library Stories

## Plymouth Public Library receives PBS grant



PBS's "The Great American Read" survey asked the nation to pick America's most-beloved book from 100 titles. "The Great American Read" was an eight-part television series on PBS with a multi-platform initiative that encouraged readers of all ages to vote for their favorite books. In addition, PBS provided grants to 50 libraries who could present the event in an inventive way.

The Plymouth Public Library rose to that challenge and was chosen as one of two libraries in the state to receive the grant. PPL offered a variety of different programs that centered on the genres found in "The Great American Read." One program was a "Heroes vs. Villains Scavenger Hunt," which allowed participants to team-up as either heroes or villains to follow clues, complete challenges and ended with teams putting together a life-size puzzle of either a hero or villain. An "Out-of-This-World Feast" featured foods and drinks that you might find from five literary book worlds. Participants tasted foods from "Alice in Wonderland," "The Joy Luck Club," "Pride and Prejudice," "The Godfather" and "Game of Thrones." When asked to vote for which literary world had the best cuisine, participants chose "Alice in Wonderland" with its Cheshire Cat Tails, Upelkuchen (Eat Me Cakes), Pishsalver (Drink Me Punch), Cranberry Orange Scones and Queen of Heart Tarts.





The Great Marshall County Read event encouraged patrons from all libraries in the county to gather at Plymouth’s Centennial Park to pick Marshall County’s favorite book of all time. PPL provided weekly voting ballots to patrons and asked them to pick their top five books from a display of 25 during a four-week span. Votes were tallied and 10 books were chosen for inclusion in the final vote at the Centennial Park: “1984,” “Alice in

Wonderland,” “Anne of Green Gables,” “Charlotte’s Web,” “The Giver,” “Pride and Prejudice,” “To Kill a Mockingbird,” “The Book Thief,” “The Chronicles of Narnia” and “The Help.” Large banners were laid out in a field and patrons were asked to stand by their favorite book on the count of three. Meanwhile, a drone flew above taking aerial shots of people moving toward their pick. In the end, “Alice in Wonderland” became Marshall County’s favorite book.

Bringing “The Great American Read” to the community was made possible through partnerships established between the library and WNIT in South Bend, The City of Plymouth, Plymouth Community School Systems, The Plymouth Chamber of Commerce, The Marshall County Visitor’s Center, Discovery Plymouth, The Plymouth Parks Department, Downtown Plymouth and Penguin Point.

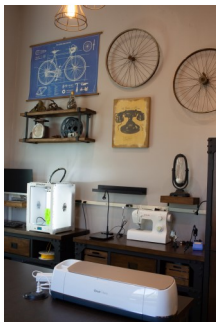
Visit the Plymouth Public Library’ website here:

<https://myplymouthlibrary.org/>



# Library Stories

## Floyd County Library opens tech-friendly space



In September of 2018, past met present when a historic home that dates back to 1843 was transformed into a tech-friendly space. Located at 6954 Highway 150 in Floyds Knobs, the Galena Digital Library, a branch of The Floyd County Library, was opened with a ribbon-cutting ceremony. The library connects communities to technology and digital services, making library services more accessible to individuals in rural areas by providing high-speed internet access, an innovative makerspace, laptops, iPads.

Patrons have full access to The Floyd County Library's collection of materials, with their requests fulfilled through daily deliveries to the Galena branch, and they can also return all materials to the branch. A small youth and Lucky Duck collection of books is onsite.

“The digital branch was a very cost-effective way to grow our services utilizing digital resources and connectivity to a geographic area that struggles with access. The delivery of materials from our main collection within a 24-hour turn-around period opens an enormous path to providing resources to a once underserved gap in our community,” said Melissa Merida, director of The Floyd County Library.





The library's makerspace room helps bring creative projects to life, featuring a 3D printer, laser etcher, Cricut machine, sewing machine and soldering station. Classes are offered each month, teaching guests how to use the makerspace equipment to create unique works.

“The two-acre green space is a picturesque setting for this preserved jewel. It is a perfect area for outdoor programs. This beautiful space is utilized for story times, tennis classes,

dog demonstrations and an outdoor movie series. It’s also the home of an art installation for Platform 22, a county public art path that displays local youth and adult art pieces,” added Merida.

The Galena Digital Library is a collaborative project between the Floyd County commissioners, the county council, the library board and the library foundation. It is staffed by rotating existing library staff.

Visit the Floyd County Library’s website here:  
<http://floydlibrary.org/>



# Library Stories

## Knox County Public Library introduces technology

Bolstered by an LSTA grant for the 2017-18 fiscal year, the Knox County Public Library set out to introduce technology to its library community. During this cycle, the library presented a technology fair, implemented Tech Tuesdays and Tech Wednesdays and purchased tech equipment such as a green screen, green screen lighting, drones, a maker cart and several promotional materials.



The technology fair, which was attended by approximately 250 guests, was a success. The purpose of the fair was to build the community's confidence in using technology. The event included displays and demonstrations of STEAM kits, robotics, assistive technology and tablets. A technology petting zoo was also held during the fair, in addition to technology-based programs and workshops.



“One outcome of the tech fair is that we realized more robotic and STEAM programming should become part of the library’s services,” said Paula Smith, circulation supervisor.

In an effort to keep technology programming active at the library, Tech Tuesdays was introduced. The program was designed and developed by the

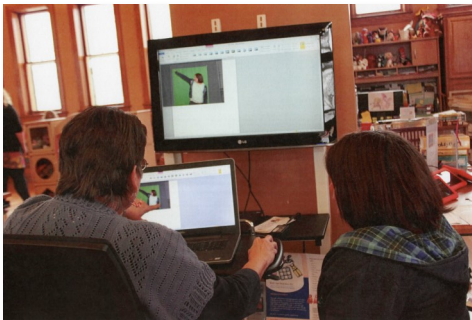


library's youth department in order to teach STEAM skills. Tech Tuesdays participants learned how to use green screens, operate drones, use maker kits and even make music with bananas.

An outreach version of Tech Tuesdays, called Tech Wednesdays, was designed for the clients of KCARC, a nonprofit organization that specializes in providing opportunities in a dignified and respectful manner for the total well-being of individuals and families with special needs.

As the Knox County Public Library moves into the future, so will the technology-based programs and workshops. With the knowledge gained from the technology fair and newly-purchased equipment, the library is dedicated to bringing technology to its community.

Visit the Knox County Public Library's website here:  
<http://kcpl.lib.in.us/>



# Resources

## Resources from the Indiana State Library



### **INSPIRE**

INSPIRE, Indiana’s virtual online library, is a collection of academic databases and other information that can be accessed by state residents using an Indiana IP address. INSPIRE is supported by the Indiana General Assembly through Build Indiana Funds, the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act and in partnership with Academic Libraries of Indiana. <https://inspire.in.gov/>



### **SRCS**

Indiana’s Statewide Remote Circulation Service, the state’s largest resource sharing tool, is administered by the Indiana State Library and links the catalogs of over 200 Indiana libraries into a single interface containing over 30 million items. Authorized users can search this combined catalog and request to have selected materials delivered to their home library using the InfoExpress courier, where they can check them out. SRCS works with over 15 different integrated library systems to provide extended access and functionality. <https://www.in.gov/library/SRCS.htm>



### **Blog**

Keep up on a variety of library topics by reading the Indiana State Library’s blog. <https://blog.library.in.gov/>





## Indiana State Library Foundation

The mission of the Indiana State Library Foundation is to serve the citizens of Indiana through the support, enhancement and promotion of the activities of the Indiana State Library, their programs and collections and to aid in the development of programs benefiting individuals and libraries throughout the state.

Donations help provide content and services to people who are visually-impaired. They also assist in the purchase of materials and equipment vital to the continuing preservation of invaluable books, maps and reference materials, which make the history of Indiana accessible to all of its residents. Donate or learn more at [indianastatelibraryfdn.org/](http://indianastatelibraryfdn.org/).



## InfoExpress

InfoExpress is the statewide library courier service provided by the Indiana State Library that delivers library materials to Hoosier libraries. Public library districts and school districts, along with academic institutional and special libraries, are eligible to participate in InfoExpress. <https://digital.statelib.lib.in.us/infoexpress/>



## Hoosier State Chronicles

Hoosier State Chronicles is operated by the Indiana State Library and funded by the Institute of Museum and Library Services under the provisions of the Library Services and Technology Act, as well as being funded by the National Endowment for the Humanities. Hoosier State Chronicles aims to provide free, online access to high quality digital images of Indiana's historic newspapers by digitizing the state library's collection and by assisting other organizations in making their collections digitally available. <https://newspapers.library.in.gov>

# Resources

## Resources from the Indiana State Library



### Evergreen Indiana

Evergreen Indiana is a growing consortium of over 100 libraries located throughout Indiana that use the Evergreen integrated library system. Patrons of member libraries can use their Evergreen Indiana library card to view the catalogs and borrow materials from the other member libraries. <https://www.in.gov/library/evergreen.htm>



### Indiana Memory

Indiana Memory, a collaboration of Indiana libraries, museums, archives and related cultural organizations, is a digital collection of images and documents that enables access to Indiana's unique cultural and historical heritage through a variety of digital formats and via free distribution over the internet. <https://digital.library.in.gov>



### Statewide Services

The Indiana State Library's Professional Development Office and Library Development Office provide trainings and consulting both in-person and via webinars on a variety of topics.

Please visit <http://continuinged.isl.in.gov/> to see listings of the trainings and webinars available to librarians.

## **Indiana State Library Services**

If you are a library or librarian in need of assistance, please contact the Library Development Office or the Professional Development Office by visiting <http://www.in.gov/library/libraries.htm>

Library Development Office: 317-232-3697

Professional Development Office: 317-232-3718

If you are a patron with a general question, please visit our home page at <http://www.in.gov/library>

Indiana State Library general inquiries: 317-232-3675; toll free: 1-866-683-0008

Thank you to the following libraries for contributing materials for this report: Floyd County Library, Hammond Public Library, Indianapolis Public Library, Knox County Public Library and Plymouth Public Library.

This annual report was assembled, created and edited by Jennifer Clifton, Angela Fox, Anna Goben, Wendy Knapp and John Wekluk.

Visit the library online at [www.in.gov/library](http://www.in.gov/library)





Indiana State Library