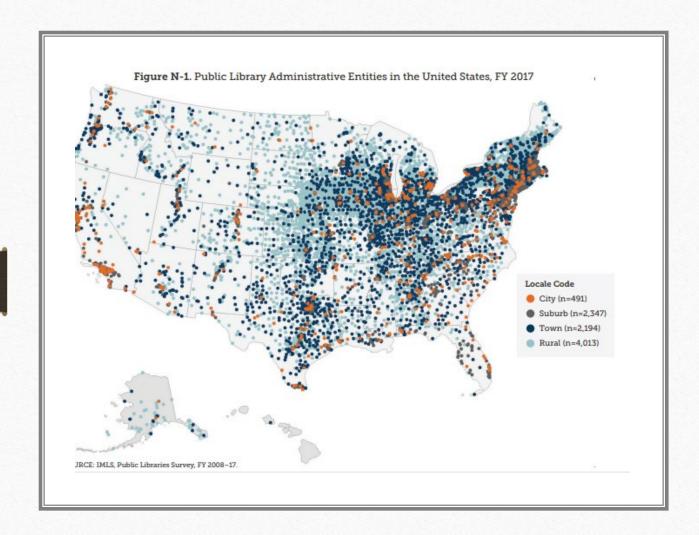
## 2022 Public Library Annual Report Workshop

Library Development Office – Angela Fox

November 2022

Last revised: 11/10/2022



# What is the Annual Report?

- Only annual collection of public library data
- IMLS core questions (data elements)+ ISL additions
- Key metrics on 9,000 libraries
- Used to check standards

What's New for 2022?

### What's New?

- 02-013 As of the end of the reporting period, does the library charge overdue fines (not replacement costs) to any users when they fail to return physical print materials by the date due?
- 13-076a Are (internet) policies reviewed?

## About That Programming Section...

- Breaking children's programs into two age divisions (0-5 years, 6-11 years) required
- Measuring virtual participation by participant devices required
- Asynchronous views:

## One Month

## Starting the Survey

## Timeline

November 2022

Annual Report Workshop Gather data January – February 2023

ISL pre-fills entered Complete the survey

Survey goes live mid-month

Directors receive email with login instructions

December 2022

Survey closed Signature pages due

March 1, 2023

#### Your Ducks



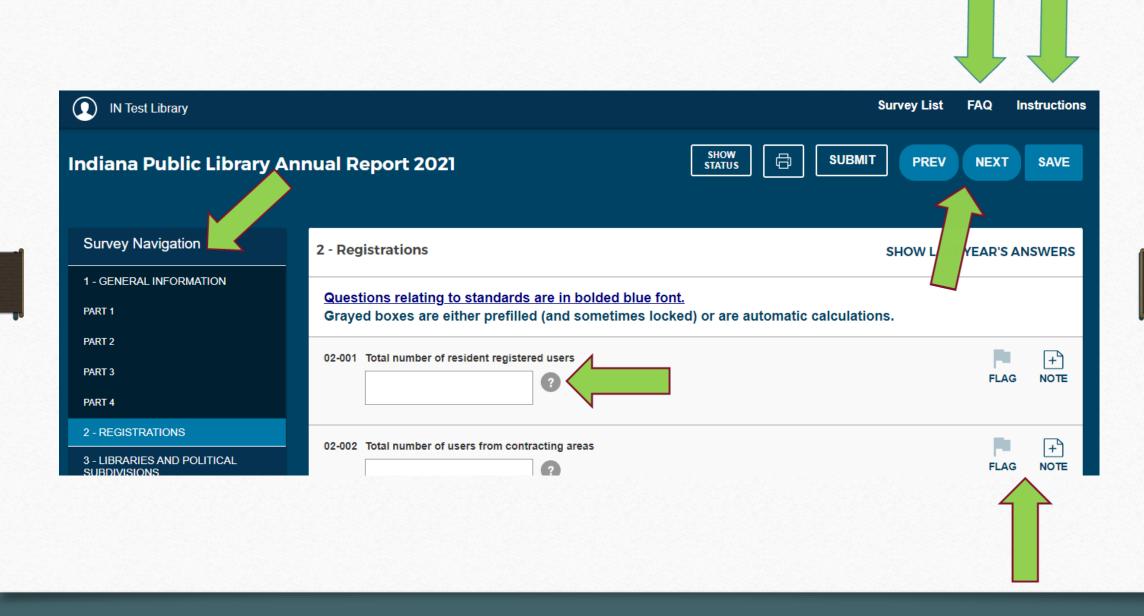




## Technical Difficulties

- Check with your IT person / department
  - Local issues: firewalls, browsers, etc.
- Contact ISL
  - 1-800-451-6028
  - (317) 234-6550
  - Edit prefilled responses, retrieve passwords, content/meaning
- Call Bibliostat
  - 1-866-785-9935

## Navigating the Survey



## General Instructions

#### Time Frame

- Report on the 2022 calendar year
- Exceptions (most current):
  - Contact information
  - Assessed valuation and tax rate
  - Library board members
  - Hourly salaries and benefits

#### Unknowns

- If exact data is not known, please estimate
- Enter zero only if the actual number to report is zero or none
- Enter N/A if you know a particular item is **not zero**, but you don't know what it is and you are unable to estimate it

Part 1

- Contact Info
- Name, address, phone, size of all locations
- Operating hours most representative of 2022
- Check your congressional district number

Respondent Identification

- 01-001 Name of the person preparing this report
- 01-002 Preparer's phone number
- 01-003 Time zone in which the library's administrative entity is located
- 01-004 Library name
- 01-005 Library class
- 01-006 Library director
- 01-007 Street address
- 01-008 City
- 01-009 ZIP code

Respondent Identification

- 01-010 Is the mailing address the same as the address listed above?
- 01-011 Mailing address
- 01-012 Mailing city
- 01-013 Mailing ZIP code
- 01-014 Congressional district number
- 01-015 Phone
- 01-016 Fax
- 01-017 Does your library have an answering machine, voicemail or other similar technology?
- 01-018 Library URL
- 01-019 Public library email address, or a means of electronic contact listed on the library's website

**Building Questions** 

- 01-020 Year the current central library was built
- 01-021 Year of the most recent structural addition or alteration to the current central library
- 01-022 Square footage of the central library

**Building Hours** 

- 01-023 Click here to complete the central library daily hours
- 01-023a If your central library has non-standard schedule that cannot be correctly entered into the above form, please provide those hours here. For example, if your library closes for an hour for lunch, or if you have a special winter schedule, report that here.

- 01-024 Monday opening time
- 01-025 Monday closing time

...

• 01-037 Sunday closing time

# There are two types of people in this world.

1. Those who can extrapolate from incomplete data

**Building Hours** 

- 01-038 Total number of hours the central library is open during a typical week
- 01-039 Total number of hours per week the central library is open after 5:00 PM
- 01-040 Total number of hours per week the central library is open on Saturday
- 01-041 Total number of hours per week the central library is open on Sunday

**Building Hours** 

- 01-042 Number of weeks per year the central library was open in 2022
- 01-043 Number of weeks the central library was closed due to COVID-19 in 2022
- 01-044 Number of weeks the central library had limited occupancy due to COVID-19 in 2022
- 01-045 Total public service hours the central library was open in 2022

Internet Access

- 01-046 Does the library provide internet access?
- 01-047 What type of internet access is available in the central library?
- 01-048 Select the nearest download speed of internet access in the central library

Branches

- A branch library is an auxiliary unit of an administrative entity which has at least all of the following:
  - Separate quarters
  - An organized collection of library materials
  - Paid staff; and
  - Regularly scheduled hours for being open to the public

Branches

- 01-200 Total number of branches
- Repeat of Central Library questions
  - Name
  - Address, mailing address
  - Year and square footage
  - Weeks open, weeks closed, COVID
  - Branch hours
  - Branch internet access

## What Is a Bookmobile?

#### It is

- ...a traveling branch library.
- Truck or van that carries an organized collection of library material
- Paid staff
- Regularly scheduled hours (stops) for being open to the public

#### It is not

- Book bike, car, courier vehicle
- Staffed by volunteers
- Strictly delivery











Bookmobiles

- 01-300 Total number of bookmobiles
- 01-301a Bookmobile name

- Street address
- Weeks per year, hours per week

## Registrations

Part 2

#### Registrations

- 02-001 Total number of resident registered users
- 02-002 Total number of users from contracting areas
- 02-003 Total number of non-resident registered users
- 02-004 Total number of non-resident cards issued to student users
- 02-005 Total non-resident cards issued to school employees
- 02-006 Total number of non-resident cards issued to library employees
- 02-007 Total number of registered users

#### Registrations

- 02-008 Total number of reciprocal users
- 02-009 Total number of PLAC users
- 02-010 Amount of non-resident fee
- 02-011 Date the library board adopted this fee
- 02-012 Does your library annually purge or mark inactive accounts for those patrons who have not used their accounts for the past three (3) years and do not owe materials, fines, or fees to the library?
- 02-013 As of the end of the reporting period, does the library charge overdue fines (not replacement costs) to any users when they fail to return physical print materials by the date due?

Part 3

- Welcome, 2020 Census numbers!
- More locked fields
- Update us on changes to your service area

Primary County

- 03-001 Name of primary county
- 03-002 Total assessed valuation for library district
- 03-003 Operating tax rate
- 03-004 Source year for data
- 03-005 Debt fund tax rate
- 03-006 LCPF tax rate
- 03-007 Did your library roll the LCPF into the operating tax rate?

Additional County

- 03-008 Name of additional county
- 03-009 Total assessed valuation for additional county
- 03-010 Operating tax rate for additional county
- 03-011 Debt fund tax rate
- 03-012 LCPF tax rate

#### Taxed

- 1 (city/town)
- 2 (more than 1/2 of county)
- 3 (total county)
- 4 (township merged)
- 9 (township validated)
- 11 (endowed)
- 12 (county contractual)

#### Contracting

- 5 (township, partial, served by contract)
- 6 (township served by contract)
- 7 (township taxed to pay contract)
- 8 (township, partial, taxed to pay contract)
- 10 (town served by contract) only

Population Numbers

- 03-013 Total district population without contracts
- 03-014 Total district population with contracts
- 03-015 Political subdivision name
- 03-016 Type of political unit taxed (taxed units 1, 2, 3, 4, 9, 11, 12 only)
- 03-017 Population 2010 census (taxed and served)
- 03-018 Type of political unit (contracting units 5, 6, 7, 8, 10 only)
- 03-019 Population 2020 census (served by contract)

# Libraries and Political Subdivisions

Service Area

- 03-020 Were there any changes to your library's service area? (Changes may include annexations, mergers, or changes to contracts.)
- 03-021 If the answer to 03-020 is YES, please explain

Part 4

- Does not necessarily align with SBOA report
- Operating and non-operating funds lumped together
- Reimbursement grants: report money claimed, not awarded

### The ARPA of It All

- Whether the funds are counted as operating/non-operating revenue or capital revenue will depend on your library's capital asset policy
- Amount and purpose are factors
- Expenditure and claims must both be accounted for

Local Government

- 04-001 Property tax or CEDIT income from library tax rate
- 04-002 Miscellaneous income taxes or LIT (Local Income Tax)
- 04-003 Contractual revenue received for service
- 04-004 Total local government revenue

State Government

- 04-005 Financial Institutions Tax (FIT)
- 04-006 License Vehicle Excise Tax
- 04-007 Commercial Vehicle Excise Tax (CVET)
- 04-008 Broadband Connectivity Grant
- 04-009 Other state revenue
- 04-010 Source(s)
- 04-011 Total state revenue

Federal Government

- 04-012 LSTA grants
- 04-013 Other federal income (including CARES and possibly ARPA funds)
  - Put funds reimbursed, NOT awarded
- 04-014 Source(s)
- 04-015 Total federal income

Other

- 04-016 PLAC reimbursement
- 04-017 Fines and fees
- 04-018 Interest on investments
- 04-019 Gift receipts
- 04-020 Private and public foundation grants
- 04-021 Miscellaneous revenue
- 04-022 Source(s)
- 04-023 Total other revenue
- 04-024 Total operating revenue

Part 5

- Transfers (to LIRF, Rainy Day, etc.) are not expenditures
- Must report operating and non-operating funds separately
  - What PLS wants vs. what ISL needs for standards
  - Difference between 05-036 Total Expenditures for Collections; 05-038 Total
     Operating Fund Expenditure for Collection Development; and 05-045 Total Collection
     Expenditures

Operating Fund:

Staff and Supplies

- 05-001 Salaries/wages of all library staff
- 05-002 Employee benefits
- 05-003 Other personal services
- 05-004 Total personal services
- 05-005 Total staff expenditures

• 05-006 Total supplies

Operating Fund:

Other Services and Charges

- 05-007 Professional services
- 05-008 Communication and transportation
- 05-009 Printing and Advertising
- 05-010 Insurance
- 05-011 Utility services
- 05-012 Repairs and maintenance
- 05-013 Rentals
- 05-014 Debt Service
- 05-015 Lease Rental
- 05-016 Other
- 05-017 Total of other services and charges

Capital Outlays from Operating Fund Expenditures

- 05-018 Land
- 05-019 Buildings
- 05-020 Improvements other than buildings
- 05-021 Furniture and equipment
- 05-022 Capital outlays for public access computers, tablets, and electronic media devices

Operating Fund:

Library Materials

- 05-023 Books
- 05-024 Periodicals and newspapers
- 05-025 Audio/Visual materials, microforms, and other non-printed, physical materials
- 05-026 E-book, electronic collections, and database licensing/purchase/lease expenditures
- 05-027 Electronic physical format, including Playaways, e-book readers, and video games

Non-Operating Fund:

Library Materials

- 05-028 Books
- 05-029 Periodicals and newspapers
- 05-030 Audio/visual materials, microforms, and other non-printed, physical materials
- 05-031 E-book, electronic collections, and database licensing/purchase/lease expenditures
- 05-032 Electronic physical format, including Playaways and e-book readers

Totals:

Library Materials

- 05-033 Total expenditures for print materials
- 05-034 Total expenditures for electronic materials
- 05-035 Total expenditures for other materials
- 05-036 Total expenditures for collections
- 05-037 Total operating fund capital outlays
- 05-038 Total operating fund expenditure for collection development
- 05-039 Total non-operating fund expenditure for collection development

Totals

- 05-040 Public access computers, ereaders and electronic media devices from all non-operating funds
- 05-041 Total operating fund expenditures
- 05-042 Other operating expenditures
- 05-043 Total operating expenditures
- 05-044 Total capital fund expenditures

Totals

- 05-045 Total collection expenditures
- 05-046 Total 2021 operating expenditures per capita (for this year's standards calculations)
- 05-047 Difference between 2021 OE per capita and non-resident fee
- 05-047a Does your library's non-resident fee meet the standard?
- 05-048 Total 2022 operating expenditures per capita
- 05-049 Collection development expenditure (from all funds) as a percentage of operating fund expenditure

### Collection Development Standard

Money from both operating and non-operating funds spent on collections (including PACs)

Total operating funds

## Capital Revenue

Part 6

### Certificate of Appreciation

Awarded to

# Capital Revenue

for staying the same





November 10, 2022

### Capital Expenditures

- Site acquisition
- New buildings
- Additions to or renovation of buildings
- Furnishing, equipment, and initial collections for new buildings, building additions, or building renovations
- Computer hardware and software used to support library operations, to link to networks, or to run information produces
- New vehicles
- Other one-time major projects

### Capital Revenue

- 06-001 Local government capital revenue
- 06-002 State government capital revenue
- 06-003 Federal government capital revenue
- 06-004 Other capital revenue
- 06-005 Total capital revenue

Part 7

- Answer questions as if your library is fully staffed
- ALA-MLS librarian is a subset of total librarians. That number MUST be equal to or smaller than total librarians.



Librarians

- 07-001 Total number of all librarians with ALA-MLS
- 07-002 Total number of paid hours per week for all ALA-MLS librarians
- 07-003 FTE for all librarians with an ALA-MLS
- 07-004 Total number of librarians, including ALA-MLS
  - MUST be greater than or equal to 07-001 (ALA-MLS librarians)
- 07-005 Total number of paid hours per week for all librarians, including ALA-MLS librarians
- 07-006 FTE for all librarians

All Other Staff

- 07-007 Total number of all other paid staff
- 07-008 Total number of paid hours per week for all other paid staff
- 07-009 FTE for all other paid staff

Totals

- 07-010 Total number of all paid staff
- 07-011 Total hours paid per week for all paid staff
- 07-012 FTE for all paid staff
- 07-013 Number of hours per week considered to be full-time employment in your library

## Library Service and Technology

Part 8

### I'm sorry.

- Really, I am.
- Not everything counts.
- We KNOW we're missing some cool stuff.

# Library Service and Technology

Interlibrary Loans

- 08-001 Total number of interlibrary loan items (including photocopies) your library has provided to other libraries
- 08-002 Evergreen transits to other libraries
- 08-003 SRCS materials provided to other libraries
- 08-004 Total number of loans provided to other libraries

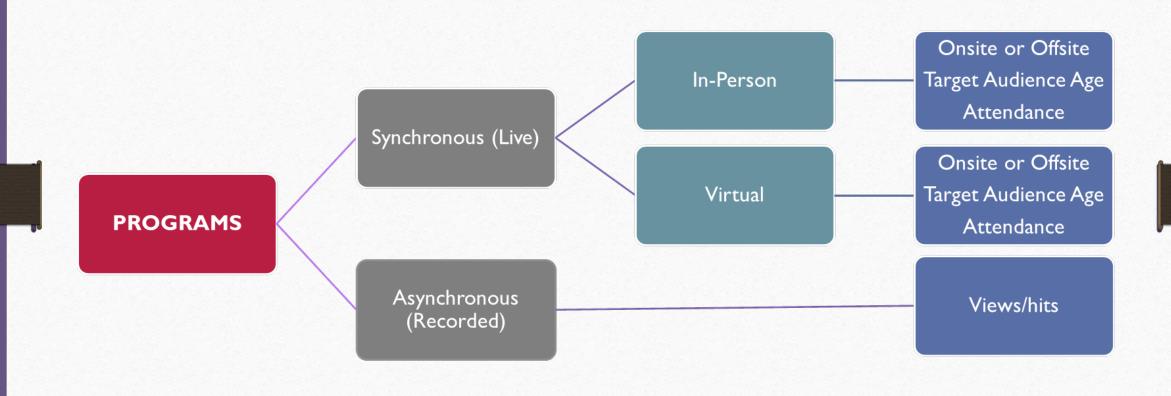
# Library Services and Technology

Interlibrary Loans

- 08-005 Number of interlibrary items (including photocopies) your library has borrowed from other libraries
- 08-006 Evergreen transits received from other libraries
- 08-007 SRCS materials received from other libraries
- 08-008 Total number of loans received from other libraries
- 08-009 Net lending rate (# items loaned/# items borrowed)

### Brace Yourselves.

- Programming Overview
- Guidance available
  - Updated handouts, including IMLS guidance
  - Upcoming webinar. If you wait long enough, you can watch in YouTube, where you'll have the option to turn it up to 1.5 speed or skip ahead



### New Organization, (Mostly) Same Questions

- # In-Person programs → on/offsite → age group
- # Live virtual programs → age group
- Attendance for in-person programs  $\rightarrow$  on/offsite  $\rightarrow$  age group
- Attendance for Live virtual programs → age group
- Asynchronous programs and views

# Library Services and Technology

Programs

 Live (Synchronous) In-Person, Onsite Program Sessions

# of in-person, onsite

- 08-010 ...children's programs for ages 0-5
- 08-011 ...children's programs for ages 6-11
- 08-012 ...young adult programs
- 08-013 ...adult programs
- 08-014 ...general interest (all ages) programs
- 08-015 Total number of in-person, onsite programs

Programs

 Live (Synchronous) In-Person, Offsite Program Sessions

# of in-person, offsite

- 08-016 ...children's programs for ages 0-5
- 08-017 ...children's programs for ages 6-11
- 08-018 ...young adult programs
- 08-019 ...adult programs
- 08-020 ...general interest (all ages) programs
- 08-021 Total number of in-person, offsite programs

Programs

 Live (Synchronous) Virtual Program Sessions

#### # of virtual

- 08-022 ...children's programs for ages 0-5
- 08-023 ...children's programs for ages 6-11
- 08-024 ...young adult programs
- 08-025 ...adult programs
- 08-026 ...general interest (all ages) programs
- 08-027 Total number of live, virtual programs

- Attendance at Live (Synchronous)
   In-Person, Onsite Program Sessions
- # Attendance at in-person, onsite
  - 08-028 ...children's programs for ages 0-5
  - 08-029 ...children's programs for ages 6-11
  - 08-030 ...young adult programs
  - 08-031 ...adult programs
  - 08-032 ...general interest (all ages) programs
  - 08-033 Total attendance at live, in-person, offsite programs

- Attendance at Live (Synchronous)
   In-Person, Offsite Program Sessions
- # Attendance at in-person, onsite
  - 08-034 ...children's programs for ages 0-5
  - 08-035 ...children's programs for ages 6-11
  - 08-036 ...young adult programs
  - 08-037 ...adult programs
  - 08-038 ...general interest (all ages) programs
  - 08-039 Total attendance at live, in-person, offsite programs

- Attendance at Live (Synchronous)
   Virtual Program Sessions
- # Attendance at live, virtual
  - 08-040 ...children's programs for ages 0-5
  - 08-041 ...children's programs for ages 6-11
  - 08-042 ...young adult programs
  - 08-043 ...adult programs
  - 08-044 ...general interest (all ages) programs
  - 08-045 Total attendance at live, virtual programs
  - AS COUNTED BY PARTICIPANT DEVICES

# Attendance at Live (Synchronous) Virtual Program Sessions

#### REQUIRED – BY DEVICES

- 08-040 ...children's programs for ages 0-5
- 08-041 ...children's programs for ages 6-11
- 08-042 ...young adult programs
- 08-043 ...adult programs
- 08-044 ...general interest (all ages) programs
- 08-045 Total attendance at live, virtual programs

#### OPTIONAL – BY PARTIPANTS

- 08-040a ...children's programs for ages 0-5
- 08-041a ...children's programs for ages 6-11
- 08-042a ...young adult programs
- 08-043a ...adult programs
- 08-044a ...general interest (all ages) programs
- 08-045a Total attendance at live, virtual programs

- Additional Programming Totals by Type and Audience
- Total number of live programs (in-person and synchronous virtual)
  - 08-046 ...programs for ages 0-5
  - 08-047 ...programs for ages 6-11
  - 08-048 ...young adult programs
  - 08-049 ... ALL live programs

# Additional Programming Totals by Type and Audience

# of live programs
(in-person + synchronous virtual)

- 08-046 ... for ages 0-5
- 08-047 ...for ages 6-11
- 08-048 ...young adult
- 08-049 ... ALL live programs

Attendance at in-person programs (onsite + offsite)

- 08-050 ...for ages 0-5
- 08-051 ...for ages 6-11
- 08-052 ...young adult
- 08-053 ... ALL live programs

# Additional Programming Totals by Type and Audience

#Attendance at live programs (in-person + synchronous virtual)

- 08-054 ...for ages 0-5
- 08-055 ...for ages 6-11
- 08-056 ...young adult
- 08-057 ... ALL live programs

- 08-058 Total number of recorded (asynchronous) program presentations
- 08-059 Total views of recorded (asynchronous) program presentations within 30 days
- 08-060 How many weeks of a Children's Reading Program did your library offer at each fixed location?
- 08-061 Total number of non-library sponsored programs
- 08-062 Total attendance at non-library sponsored programs

- 08-063 Total number of annual visits to the library
  - 08-063a Library visits reporting method
- 08-064 Total number of reference transactions in 2022
  - 08-064a Reference transactions reporting method
- 08-065 Instructional reference services

Databases and Electronic Collections

- 08-066 Number of state-licensed databases (INSPIRE)
- 08-067 Number of local and other licensed databases (not INSPIRE)
- 08-068 Name(s) of public use/commercial databases to which the library subscribes
- 08-069 Total electronic collections/databases

Computers and WiFi

- 08-070 Number of uses (sessions) of public internet computers in 2022
- 08-070a Reporting method for number of uses of public internet computers
- 08-071 Number of wireless internet uses per year
- 08-071a Reporting method for wireless sessions
- 08-072 Number of internet computers system-wide
- 08-073 Number of website visits

Library System Automation

- 08-075 Does your library have an automated bookkeeping system?
- 08-076 Name of bookkeeping system
- 08-077 Brand and version of Integrated Library System

Part 9

Collection Use

- 09-001 Circulation of physical items
- 09-002 Use of electronic materials
- 09-003 Successful retrieval of electronic information
- 09-004 Total electronic content use
- 09-005 Circulation of all children's materials
- 09-006 Circulation of all other physical items

Collection Use

- 09-007 Total circulation of all materials
- 09-008 Total collection use
- 09-009 Total in-house usage of materials

Selected Holdings

- 09-010 Books (print)
- 09-011 Does the library belong to an e-book consortium
- 09-012 Name of e-book consortium
- 09-013 E-books (local holdings)
- 09-014 E-books (consortium holdings)
- 09-015 E-books (TOTAL)

**AV Holdings** 

- 09-016 Video materials, physical units
- 09-017 Video materials, downloadable units (local holdings)
- 09-018 Video materials, downloadable units (consortium holdings)
- 09-019 Video materials, downloadable units (TOTAL)
- 09-020 Audio materials, physical units
- 09-021 Audio materials, downloadable units (local holdings)
- 09-022 Audio materials, downloadable units (consortium holdings)
- 09-023 Audio materials, downloadable units (TOTAL)

Other Holdings

- 09-024 Current print serial subscriptions
- 09-025 Current electronic serial subscriptions
- 09-026 Does your library circulate hotspots?
- 09-027 Other circulating physical items
- 09-028 Total physical items in the collection

### Library Board

Part 10

#### Library Board

- 10-0001 Position: President
- 10-0002 First name
- 10-0003 Middle initial/name (optional)
- 10-0004 Last name
- 10-0005 Home address
- 10-0006 City
- 10-0007 ZIP code
- 10-0008 Email address
- 10-0009 Appointing authority
- 10-0010 Date term expires
- 10-0011 Number of consecutive terms
- 10-0012 Date of initial appointment

#### Library Board

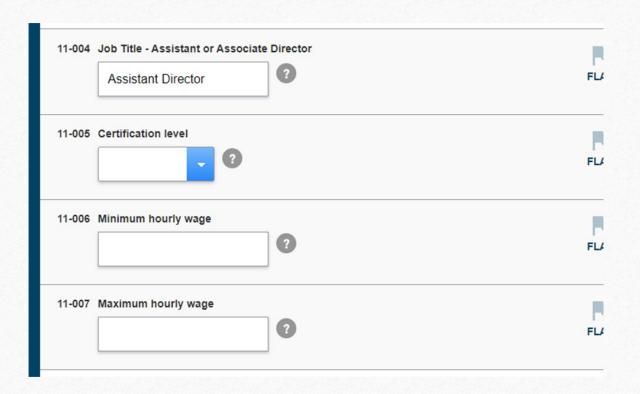
- Repeated for:
  - Vice President
  - Secretary
  - Treasurer (OR Treasurer/Employee)
  - Members

- 10-0991 What day of the month is the regular library board meeting?
- 10-0992 What is the time of the regular library board meeting?

Part 11

Director

- 11-001 Annual salary of the director
- 11-002 Does the library director have an employment contract?
- 11-003 What is the current level of certification held by the library director?



Benefits: Full-Time

- 11-501 PERF
- 11-502 Deferred compensation
- 11-503 Health insurance
- 11-504 Health Savings Account (HSA)
- 11-505 Dental insurance
- 11-506 Life insurance
- 11-507 Vision insurance
- 11-508 Disability insurance
- 11-509 Paid time off for continuing education
- 11-510 Reimbursement for continuing education
- 11-511 Other 1 (specify)
- 11-512 Other 2 (specify)

Benefits: Part-Time

- 11-513 PERF
- 11-514 Deferred compensation
- 11-515 Health insurance
- 11-516 Health Savings Account (HSA)
- 11-517 Dental insurance
- 11-518 Life insurance
- 11-519 Vision insurance
- 11-520 Disability insurance
- 11-521 Paid time off for continuing education
- 11-522 Reimbursement for continuing education
- 11-523 Other 1 (specify)
- 11-524 Other 2 (specify)

Paid Time Off

#### Full-Time Librarian

- 11-525 Number of vacation days
- 11-526 Number of sick days
- 11-527 Number of personal days
- 11-528 Number of holidays
- 11-529 Number of funeral/bereavement days
- 11-530 Number of other days (specify) OR allpurpose PTO

#### Repeats for:

- Part-time librarian
- Full-time support staff
- Part-time support staff

### PLAC Loans

Part 12

#### PLAC Loans

- Don't report loans to your library
- Don't include reciprocal loans or nonresident loans (unless using a PLAC card)
- You do not need to enter zero for libraries just skip them!

• 12-001 Did your library make any PLAC loans?

#### PLAC Loans

- 12-002 Adams Public Library System
- 12-003 Akron Carnegie Public Library
- 12-004 Alexandria-Monroe Public Library
- 12-005 Alexandrian Public Library

...

- 12-237 Yorktown Public Library
- 12-238 Total PLAC Loans

Part 13

- 13-001 Does your library comply with Public Library Law under IC 36-12?
- 13-002 If the answer to 13-001 is NO, explain
- 13-003 Does your library comply with other Indiana laws that affect municipal corporations?
- 13-004 If the answer to 13-003 is NO, explain
- 13-005 Does your library comply with all federal laws affecting employment practice?
- 13-006 If the answer to 13-005 is NO, explain

Part 13

- 13-007 Are all newly constructed and existing library facilities in compliance with local, state, and federal building and health and safety codes?
- 13-008 If the answer to 13-007 is NO, explain
- 13-009 Does the library comply with provisions of the federal Americans with Disabilities Act to make its physical and digital services available to everyone?
- 13-010 If the answer to 13-009 is NO, explain

Board and Director

- 13-011 Do the library board and the director maintain separate functions?
- 13-012 Is the board responsible for governance and policy?
- 13-013 Is the director responsible for administration, operation and management of the library?
- 13-014 Does the director work full-time?
- 13-015 Does the director have the required certification under 590 IAC 5?

Plans and Policies

With the advice and recommendations of the library director, has the library board adopted the following plans and policies?

- 13-016 A schedule of classification of employees
- 13-017 An annual schedule of salaries
- 13-018 A proposed library budget

Personnel Policies

Has the library board adopted written personnel policies and procedures dealing with:

•	13-019	Recruitment?	Y/N
•	13-020	Selection?	Y/N
•	13-021	Appointments?	Y/N
•	13-022	Personnel actions?	Y/N
•	13-023	Salary administration?	Y/N
•	13-024	Employee benefits?	Y/N
•	13-025	Conditions of work?	Y/N
•	13-026	Leaves?	Y/N

Bylaws

- 13-027 Does the library board adhere to the current approved principles provided by the Indiana State Library for library trustees?
- 13-028 Does the library have current, written bylaws that state its purpose and its operational procedures?
- 13-029 Do the library bylaws specifically state rules governing conflicts of interest issues?
- 13-030 Do the library bylaws specifically state rules governing nepotism?
- 13-031 Have the bylaws been reviewed by the board in the last three years?
- 13-032 Has a copy of the current version of the bylaws, along with all of the amendments approved by the library board, been submitted to the Indiana State Library?

- 13-033 Does your library have a written collection development plan?
- 13-034 Does your library have a written circulation policy detailing the principles of access for all library materials and service?
- 13-035 Does your library provide support for continuing education for staff and trustees?

Long-Range Plan

- 13-036 Does the library have a written long-range plan of service?
- 13-037 What year did your current long-range plan begin?
- 13-038 What year does your current long-range plan end?
- 13-039 Has your long-range plan been reviewed and updated in the last three to five years, depending upon the length of your plan?
- 13-040 Have copies of the plan, plus all updates and revisions, been filed with the Indiana State Library?

Long-Range Plan

#### Does your long-range plan include:

- 13-041 ...a statement of community needs and goals?
- 13-042 ...measurable objectives and service in response to the community's needs and goals?
- 13-043 ...an assessment of facilities, services, technology, and operations?13-044 ...an ongoing evaluation process?
- 13-045 ...a plan for financial resources and sustainability?
- 13-046 ...an equipment replacement schedule?
- 13-047 ...a professional development strategy?
- 13-048 ...a statement of collaboration with other public libraries
- 13-049 ...a statement of collaboration with other community partners

Resource sharing

- 13-050 Does your library provide interlibrary loan free of charge to other libraries within Indiana?
- 13-051 Does your library provide interlibrary loan free of charge to your users?
- 13-052 Does your library lend materials via a statewide reciprocal borrowing program?
- 13-053 Does your library lend materials using a local reciprocal borrowing agreement with at least one (1) other public library district within Indiana?
- 13-054 If the answer to 13-053 is YES, please list libraries with which you have local reciprocal borrowing agreements.
- 13-055 Does your library lend materials using the OCLC resource sharing system?
- 13-056 Is your library a member of Evergreen Indiana?
- 13-057 How many days per week does your library receive InfoExpress courier service?

Does the library provide **adult** services, including:

- 13-058 Reference services, including knowledge of and access to reference materials, including INSPIRE?
- 13-059 A collection of materials for adults?
- 13-060 A space designated for adults in each fixed location?

Repeat for young adult and children's services.

Public Access

- 13-067 Are patrons who are unable to read regular print, because of visual or physical disability, provided access to large print books, braille books, audio books, and/or enhanced media?
- 13-068 Does the library provide computers for the free use of all persons, regardless of residency?
- 13-069 Does your library provide a means for the public to print and make copies at each location?

Website

#### Does your library's website include:

- 13-070 Current hours of operation?
- 13-071 A physical address (or addresses) for your library?
- 13-072 A map for each fixed location?
- 13-073 A telephone number?
- 13-074 An email address or other means of electronic contact?
- 13-075 A link to INSPIRE.in.gov?

Website

#### Does your library's website include:

- 13-076 Publicly posted policies, including, but not limited to, circulation, fees, and internet use?
  - 13-076a Has your internet policy been reviewed by the board in the last year?
- 13-077 A link to the library's online public access catalog?
- 13-078 A calendar or schedule of events and programs, updated at least monthly, including the dates for the library board meetings?

# Statement of Intent to Comply with Standards

Part 14

Part 15

COVID-19 Effect on Library Services in 2022

- 15-001 Were any of the library's outlets physically closed to the public for any period of time due to the Coronavirus (COVID-19) pandemic in 2022?
- 15-002 Did library staff continue to provide services to the public during any portion of the building was physically closed to the public due to the Coronavirus (COVID-19) pandemic in 2022?
- 15-003 Did the library allow users to complete registration for library cards online without having to come to the library during the Coronavirus (COVID-19) pandemic in 2022?
- 15-004 Did the library provide reference service via the Internet or telephone when the building was physically closed to the public during the Coronavirus (COVID-19) pandemic in 2022?

COVID-19 Effect on Library Services in 2022

- 15-005 Did the library provide 'outside' service for the circulation of physical materials at one or more outlets during the Coronavirus (COVID-19) pandemic in 2022?
- 15-006 Did the library intentionally add Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic in 2022?
- 15-007 Did the library increase access to Wi-Fi Internet access to users outside the building at one or more outlets during the Coronavirus (COVID-19) pandemic in 2022?
- 15-008 Did library staff work for other government agencies or nonprofit organizations instead of, or in addition to, their normal duties during the Coronavirus (COVID-19) pandemic in 2022

- 15-009 Did the library offer "Take and Make" activities in 2022?
  - 15-009a Number of "Take and Make" activities distributed? (Optional)
- 15-010 What professional development topic/s would you like ISL to address in training?
- 15-011 What's something your library did in the past year that you're proud of?

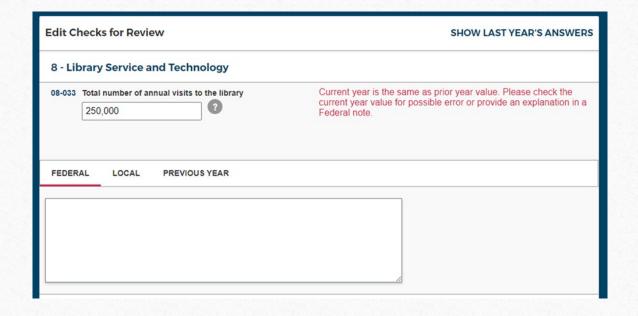
## Submitting the Report

## Certification and Signature Page

- No verification page/pop-up
- Board director MUST sign
- Email preferred.

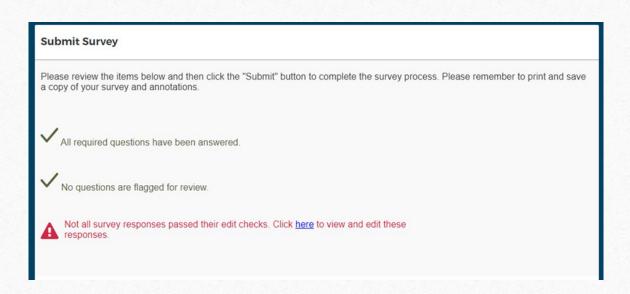
#### Submitting the Report

Step I: Go to the *Status* tab. If needed, clear any edit checks by making corrections or annotating with a federal note.



#### Submitting the Report

Step 2: Go to the *Status* tab OR the *Submit Survey* tab and click the green button.





Questions?

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