

INDIANA DEPARTMENT OF CHILD SERVICES CHILD WELFARE POLICY

Chapter 8: Out-Of-Home Care Effective Date: September 1, 2020

Section 49: Funeral and Burial Services for a Child In Out-of-Home Care

STATEMENTS OF PURPOSE

The Indiana Department of Child Services (DCS) will ensure the death of a child is handled within <u>acceptable standards</u> and the wishes of the family are considered when the child is adjudicated a Child In Need Of Services (CHINS) and is placed in out-of-home care. This includes any death that is sudden or unexpected, and deaths due to a medical condition.

If Child Abuse or Neglect (CA/N) is suspected to be the cause of death, a report should be immediately made to the DCS Child Abuse Hotline (Hotline) and to the Local Law Enforcement Agency (LEA).

DCS will notify the parents and siblings (if appropriate) on the day of the child's death or as soon as reasonably possible, regardless of whether the death occurs on a week day or weekend. If possible, this notification should be coordinated with the LEA and the Coroner. Notification should occur in person. If the biological parents and/or siblings live in another county or state, DCS will request immediate assistance from the specific county or state to make face-to-face contact with the child's parents.

Note: If Termination of Parental Rights (TPR) has been ordered, notification to the family is not required. However, if it is determined to be in the best interest of the surviving siblings and family, the biological parents, siblings, and/or extended family may be notified of the child's death when TPR has been ordered. To the extent possible, the family should also be notified in person.

DCS will notify the court in writing of the child's death as soon as reasonably possible, but no later than one (1) business day following the death or the first business day following a weekend or holiday.

DCS will work with the biological family regarding funeral, burial, and/or cremation arrangements and expenses. If the biological family is willing and able to assume responsibility for the funeral, burial, and/or cremation, they should be encouraged to do so. See Practice Guidance for additional information regarding Medicaid eligible funeral and burial benefits.

If the biological family is unable to assume responsibility for the funeral, burial, and/or cremation, DCS may provide financial assistance to the family and/or contact local funeral homes and cemeteries to provide a basic service and burial. DCS will consider the wishes of the biological family in making arrangements for the child's burial. DCS will explore resources such as insurance policies and Medicaid to assist with fees associated with funeral, burial, or cremation prior to offering any financial assistance. See Practice Guidance for information regarding DCS assistance and information regarding Medicaid eligible funeral and burial benefits.

Code References

- 1. IC 12-14-17-2(b): Application of section; funeral expenses payment; preferred claim
- 2. IC 12-14-17-3: Cemetery expenses payment; preferred claim

PROCEDURE

DCS will:

- 1. Make a report of CA/N to the Hotline and LEA if CA/N is suspected;
- 2. Notify the biological parents and siblings of the child's death in person on the day of the child's death or as soon as reasonably possible;

Note: If TPR has been ordered, notification to the family is not required. However, if it is determined to be in the best interest of the surviving siblings and family, the biological parents, siblings, and/or extended family may be notified of the child's death when TPR has been ordered. This notification should occur in person unless unforeseen circumstances prohibit this from happening.

- 3. Notify the court in writing and via telephonic communication of the child's death as soon as reasonably possible or within one (1) business day following the death or the first business day after a weekend or holiday;
- 4. Contact the Medicaid Enrollment Unit (MEU) to verify if the child is eligible for funeral, burial, and/or cremation benefits. See Practice Guidance for additional information:
- 5. Assist the family in making funeral, burial, and/or cremation arrangements for the child;

Note: If the biological parents are deceased, DCS should proceed with making funeral and burial arrangements on behalf of the child and consider the wishes of extended family members and/or resource parents, if possible.

- 6. Explore community resources available to assist the family with funeral, burial, and/or cremation expenses. See Practice Guidance for additional information;
- 7. Consult with the Regional Finance Manager (RFM) regarding financial assistance;
- 8. Ensure surviving siblings, including children under the care and supervision of DCS, are able to participate in funeral services as appropriate. See Practice Guidance for additional information; and
- 9. Assist the family in locating community resources to address grief or other issues identified by the family, associated with the loss of the child.

To request DCS financial assistance that exceeds the allotted amount:

- 1. The FCM will complete the <u>Request for Additional Funding (SF54870)</u>, detailing the need for assistance and submit to the FCM Supervisor for approval or denial;
- The FCM Supervisor will review and approve or deny the Request for Additional Funding (SF54870). The FCM Supervisor will immediately notify the FCM if the request is denied. If the FCM Supervisor approves the appeal, it will be submitted to the Local Office Director (LOD) for approval or denial;
- 3. The LOD will approve or deny the Request for Additional Funding (SF54870). If the LOD approves the appeal, the written request will be sent to the Regional Manager (RM), and if approved, the RM will send a copy to the RFM; and
- 4. The RM will notify the LOD of the final determination via written correspondence.

PRACTICE GUIDANCE

Medicaid Funeral and Burial Coverage

Children receiving the following Medicaid coverage are eligible for Medicaid funeral and burial benefits:

- 1. Medical Assistance for the Aged (MAA);
- 2. Medical Assistance for the Blind (MAB);
- 3. Medical Assistance for the Disabled (MAD);
- 4. Medical Assistance for individuals receiving Supplemental Security Income (SSI) (MASI):
- Medical Assistance for Employees with Disabilities ages 16-64 (MADW); or
- 6. Medical Assistance for aged, blind, or disabled individuals in the Residential Care Assistance Program who are eligible for Room and Board Assistance (MAR).

If a child is eligible for Medicaid benefits, the maximum allowable burial assistance is \$2,000.00 (\$1,200.00 for the Funeral Director's expenses and \$800.00 for cemetery expenses). Medicaid will not cover the cost of a headstone. Additional funding may be available through a Request for Additional Funding (SF54870).

Additional Community Assistance

DCS should assist the family in locating possible community resources or donations to help the family with finances for the child's funeral, burial, and/or cremation. Community resources that may be contacted for possible assistance include, but are not limited to:

- 1. Trustee's Office:
- 2. Community foundations;
- 3. Community clubs:
- 4. Churches:
- 5. Salvation Army; and
- 6. Goodwill.

DCS Financial Assistance

DCS may provide up to \$4,000.00 in financial assistance related to funeral and burial costs for children who are ineligible for Medicaid benefits and up to \$2,150.00 for children who are eligible for Medicaid benefits. FCMs may contact MEU for Medicaid eligibility questions. DCS and the family will obtain estimates of the following services to help determine what is in the best interest of the child's family, siblings, and/or foster parents:

- 1. General same-day visitation with a standard funeral including all fees and burial costs (including cemetery costs) with basic casket and vault selections;
- 2. Same-day visitation with standard funeral to be followed by direct cremation after the funeral service with burial of ashes at a later date;
- 3. Same-day visitation with a standard funeral to be followed by direct cremation, with the remains returned to the closest biological family member;
- 4. Direct cremation with a memorial service at a later date with interment (burial) of remains; and
- 5. Direct cremation with a memorial service at a later date, with the remains returned to the closest biological family member.

All costs that exceed the allotted amount for financial assistance will require RM approval. DCS staff should refrain from advising the family of funding amounts without prior approval from the RM. All approved vendors will need to complete an <u>Automated Direct Deposit Authorization</u>

<u>Agreement (SF47551)</u> and <u>W-9 Request for Taxpayer Identification Number and Certification</u> in order to receive payment. See <u>Procedure</u> for additional information.

Surviving Siblings

DCS should make efforts to notify the surviving siblings of the child's death. These notifications should occur in person, if at all possible. Efforts should be made to allow surviving siblings, including children under the care and supervision of DCS, to participate in funeral services for the deceased child. This includes, but is not limited to: transportation, referrals for grief counseling, and ongoing support for the surviving siblings under the care and supervision of DCS.

FORMS AND TOOLS

- 1. Request for Additional Funding (SF54870)
- 2. Automated Direct Deposit Authorization Agreement (SF47551)
- 3. W-9 Request for Taxpayer Identification Number and Certification

RELATED INFORMATION

Acceptable Standards

DCS defines acceptable standards as a basic funeral and burial or cremation services where surviving siblings, relatives, foster parents, DCS staff, service providers, school personnel, and any other pertinent individuals in the child's life are given the opportunity to pay their respects and grieve the child's death. DCS will make efforts to partner with the deceased child's family (if appropriate) to provide the deceased child any combination of the following services: a visitation/viewing, funeral/memorial services, burial or cremation services (including a headstone). These services should that fall within the parameters of the services requested by the child's family and have been agreed upon by the funeral home and cemetery of choice.

Support Services for DCS Employees

Support services are available to assist DCS employees following the death of a child. Any employee may request an individual or group Critical Incident Stress Management (CISM) Response by contacting the DCS Critical Incident Response Team (CIRT) Liaisons at (317) 407-6237 or DCS.CIRT@dcs.in.gov. For additional information, see Administrative Policy Critical Incident Response. The Employee Assistance Program (EAP) is also available to employees by calling (800) 223-7723 or visiting anthemeap.com (use "State of Indiana" to log in).