DCS ESC & Residential Monthly Meeting - 8/3/2023

Maximus Data: Chelsea McCracking – Program Manager – conduct 30-day assessments for QRTP.

* Presented July Monthly Report.
  + Outcomes based on real time information.
  + Reconsiderations – type of assessment - If FCM gets the results and realize missing information or updates FCM can request a reconsideration assessment – due within 14 days.
  + Initial – have never been assessed previously within 30 days.
  + Initial emergent – already in residential have 20 days to complete.
  + Reassessment – youth come back and need another assessment have 30 to complete.
  + Confirmation assessment – if within 60 days of a first assessment referral – was recommended for QRTP and didn’t transition timely and needs to make sure the youth is still in need have 14 days to complete. Mostly a documented base review, will only talk with referral source but not a face-to-face interview.
* Will have more cumulative information soon.
* Reach out any time with questions.

New Deputy Chief Financial Officer: Melissa (Missy) Deeg – [Melissa.Deeg@dcs.in.gov](mailto:Melissa.Deeg@dcs.in.gov) – Replacing Todd Fandrei, 20 years experience in rate setting in private sector.

* Cory Burns left DCS in June – still have rate setting and RMS team to work with agencies.
* Updates will use the same process as last year.
* Can submit questions to Missy’s email.
* Will reach out to those who have left message/questions.
* 2024 – have about 30% still outstanding cost reports that need to be submitted. Will be following up with calls to get status on when those will be submitted. This is to get through the process so that rates can be in place for agencies to have for budgets planning.
* Public hearing in September information will be coming out this month when it opens and how to submit public comments.
* Have identified an issue with Irate – if use to submit cost report, if using Chrome or Firefox browser, may have to utilize refresh buttons. But are working on that. Current workaround if use edge browser, the pop up does refresh. Will be posting on the DCS website by Monday on how to fix the pop-up issue.
* Random moment sampling (RMS) –
  + In paper format now.
  + Will be getting info or emails from a different email address. This is legitimate. If you have questions reach out to RMS team. The new host gave DCS ability to cater to the need of doing in paper format or electronically. In next coupe of months working with vendor to put a QR code to be able to scan and complete survey electronically.
  + Appreciate that agencies complete the surveys. It goes into different rate setting parameters and for other funding options from the Federal Government.
  + Some trainings coming out and updating training manuals.
  + Questions:
    - Andrea Hoffman’s role, will Missy be a point of contact?
      * Ans. - Crystal and Missy will be tag teaming. Missy worked with Andrea before she left. If you have an ICPR issue or date change, etc. reach out to Crystal who will forward to appropriate place. Enhanced rates request send to Crystal who has to approve and then move on to get it completed. Aaron Atwell – thanked those that have submitted cost reports. Very helpful in on going processes.

State Hospital: Neuro-Diagnostic Institute: Dr. Andrew Miller –

Crystal – DCS reached out to several entities to enhance services. Providers can reach out to Dr. Miller. He asked to be part of these calls. Would like information on how to help all of us to understand the type of treatment and progress youth make in the state hospitals.

* Dedicated to adolescent males and dedicated service for females. Working on increased referrals to branch out into other units at NDI.
* How to get into the state hospital - Every county should have a community mental health center there should be someone identified as their gate keeper. If a child is from that community and the center is struggling to get all needs met. Can go through gate keeper to have referral, viewpoint, submit paperwork for review. If eligible, such as, has been in a residential stay that hasn’t worked, or if have 2 acute stays within 6 months, which is main eligibility. Can then process and get them submitted to determine admission. Approximately 6 months’ time in treatment. Working hard to work with residential facilities to get youth back to community where they can continue to progress.
* Haley Cawthon has a checklist to share.

Residential Open Houses 2023: 2nd annual Residential Open Houses

How did it go?

* 2 dates were scheduled. The fist dates attendance was light. In prepping for this week more word has gone out and saw a big up tick in attendance. Facilities enjoyed sharing. Field team and local RM and LOD’s did a good job.
* Had 4 different groups go through. Benefit is a lot of times the DCS staff are on the road hitting multiple facilities the same day. Valuable in seeing the array of facilities and can identify appropriate services for individual kids.

30 & 90 Day Psychotropic Review forms:

* Starting in July reports – due 8/10
* Not issuing denials this time
* Will be following up with reminders, giving the month for trial run.
* Several agencies successfully submitted in July their June reports.
* Received a lot of feedback.
* Is a huge undertaking for staff. Those that did submit continue feedback. Or when you do, please share feedback.

Questions –

* If there were problems with anyone will those agencies be contacted.
  + ANS. – when going through for billing we are keeping an inventory for those that are missing. Yes, for the 8/10 will be issuing notifications for any program admissions. Can give Crystal the list. Licensing specialists will be reaching out with any issues.
* Required for ESC –
  + ANS - correct they are not for ESC.
* Incorporated the state form for providers. Have uploaded providers notes. Do we have to use the state form?
  + ANS - No but is crucial to use correct naming convention. If not named correctly, it won’t be counted.

Residential Licensing Team:

* Continued getting questions on not using nurse practitioners for physicals and psychotropic med reviews.
* Background checks have improved this year, but still consistently issuing non-compliances more than issuing a POC.
* Reminder if requesting 30 day or 5-day discharge notices enter into HUB.