**Resource Family Support Services**

**Description of Service:**

Face-to-face home-based caseworker services to preserve, support, and stabilize foster family home placements, and to promote the well-being of children, youth, and families.

Crisis Intervention Service is available 24/7.  Providers will have a 1 hour response time for families in crisis.

**Frequency/Duration:**

The Crisis Intervention services are available 24/7 to the youth and family with no more than a 1 hour response time by the provider from the time of the phone call to a face-to-face meeting with the family. Casework services are provided 1-8 hours of face-to-face time weekly. Services are provided for a maximum of 6 months.

**Expectations:**

**Youth:** The youth must be available and participate in every scheduled session.

**Parent:** The foster parent(s) as well as other family members in the home must participate in every scheduled session along with the youth if requested by the provider.

**Service Provider:** The service provider will have face-to-face contact with the client within 5 business days of the referral. The service provider must also provide 24/7 crisis intervention services. They will communicate at least monthly with the probation officer about the participation levels and progress of the youth and family members.

**Probation Officer:** The probation officer will make the referral to the provider shortly after it is ordered by the Court. During appointments, the probation officer will talk with both the foster parent and the youth about the casework sessions and what they are working on.

**\*** **DCS intends to develop specialized services targeting relative caregivers. Until such time, licensed and unlicensed relative caregivers may be referred to this service.**