

Applicant

User Manual

Version 5.1 – June 10, 2019

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Creating Password for a New Account



Applicant Receives Access Email

From: support@pagrants.fema.gov]

Sent: Thursday, November 23, 2017 3:11 PM

Subject: FEMA PA Notification – Org Account Request Approved

Hello Sherry,

Your organization account request has received final approval. You may now log in to the Grants Portal with the temporary username and password:

Username: comanager@subrecipientcountyga.com

Password: LJE1kAvc!%

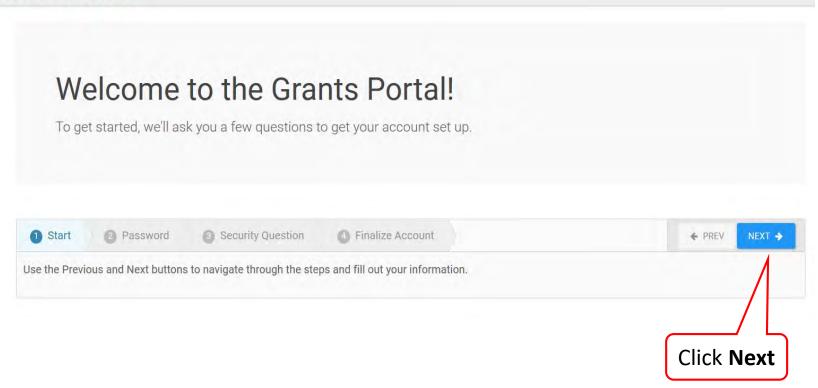
Please click https://grantee.fema.gov/ to sign in with your temporary password. You will be required to change your password upon login.

-FEMA PA Support Team

FEMA-PA-Support@FEMA.DHS.Gov https://pagrants.fema.gov Click hyperlink to go to Grants Portal

Password Wizard



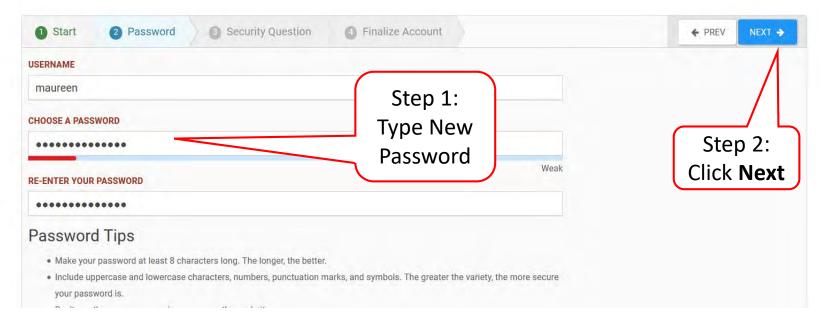


Create New Password



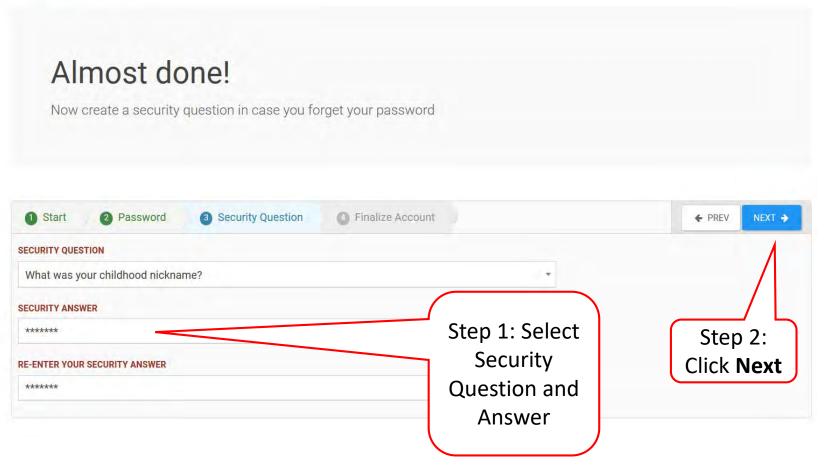
Welcome to the Grants Portal!

First, let's create a password so you can access your account. Please select a password and enter it twice below.



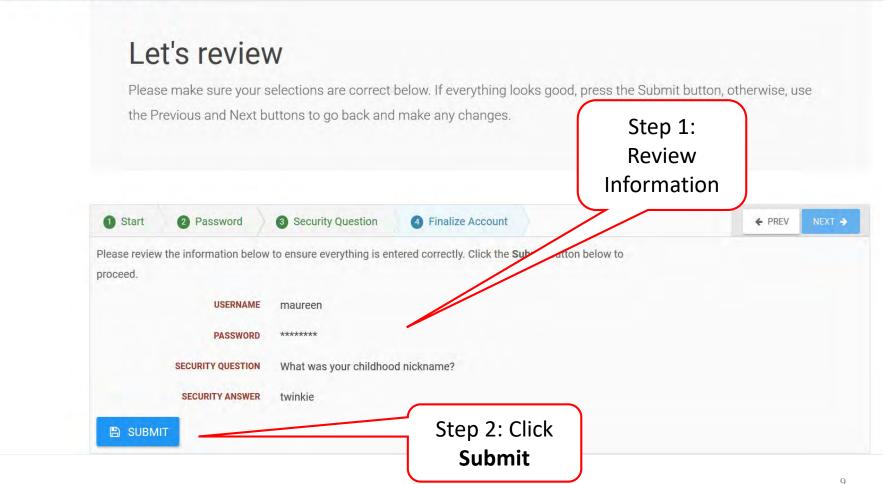
Create Security Question





Review Information





Congratulations Screen



Congratulations!

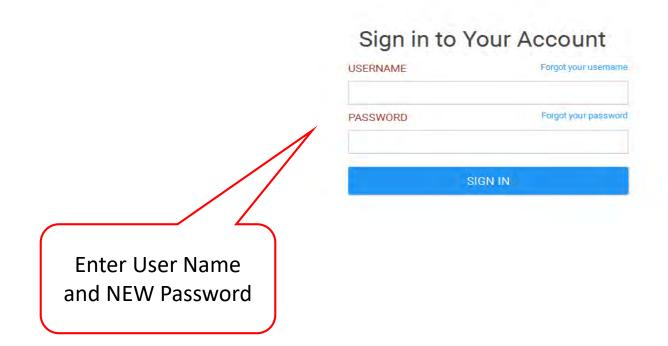
Your account has been activated. Use the button below to continue.

RETURN TO LOGIN SCREEN

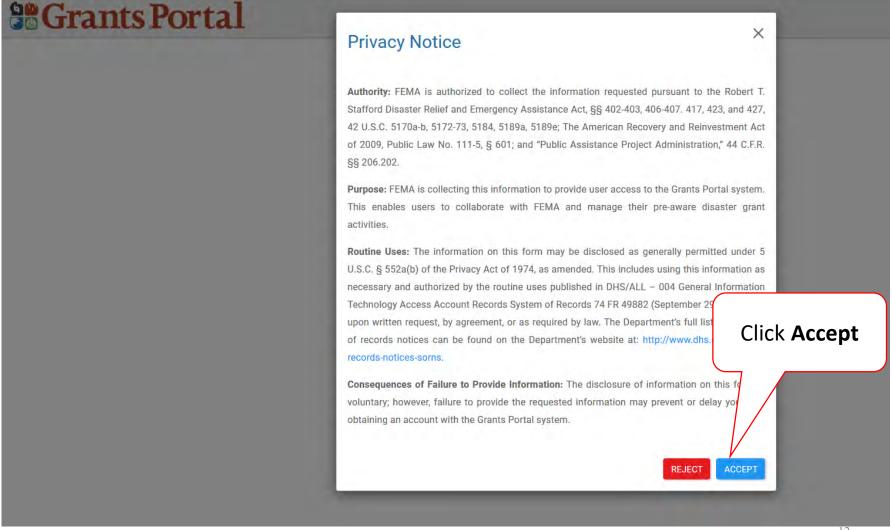
Click Return to Login Screen

Re-Login to Grants Portal

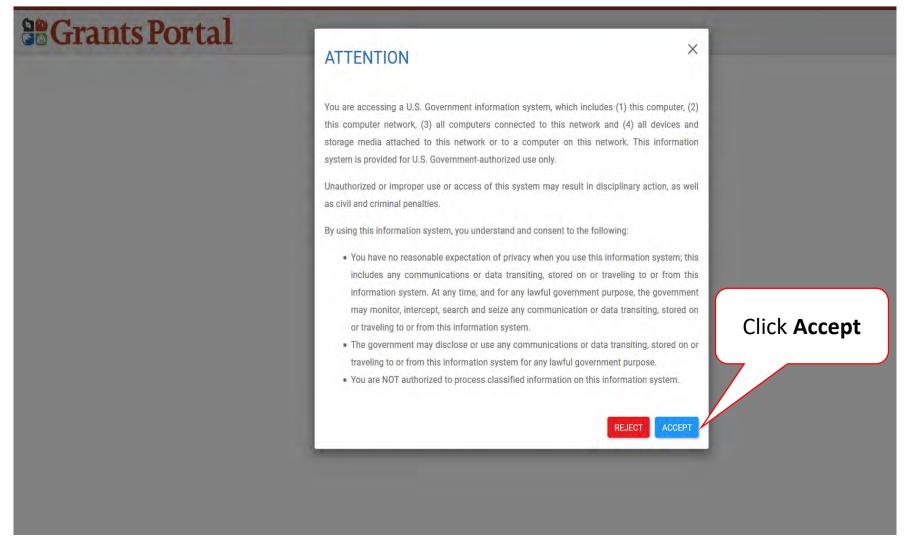




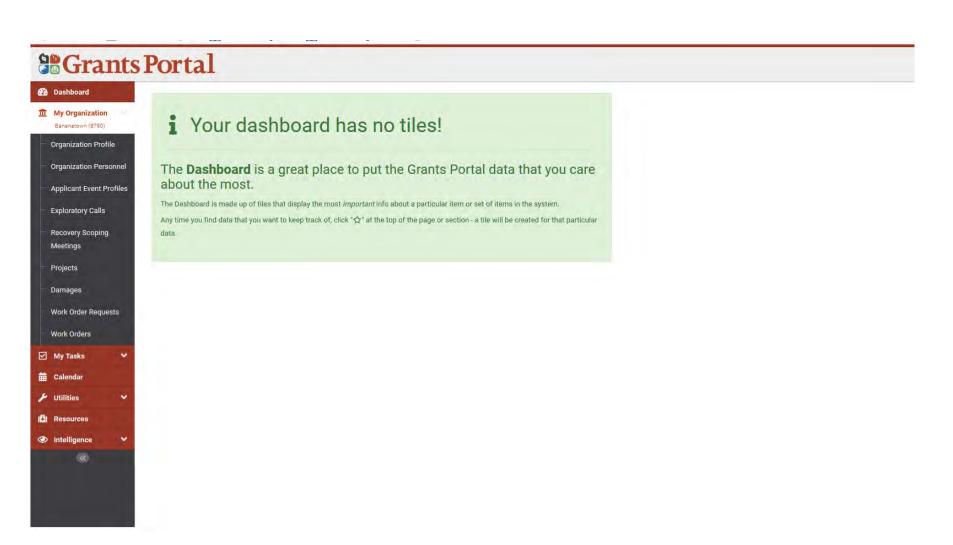
Privacy Notice Pop-Up



Attention Pop Up Box



Dashboard

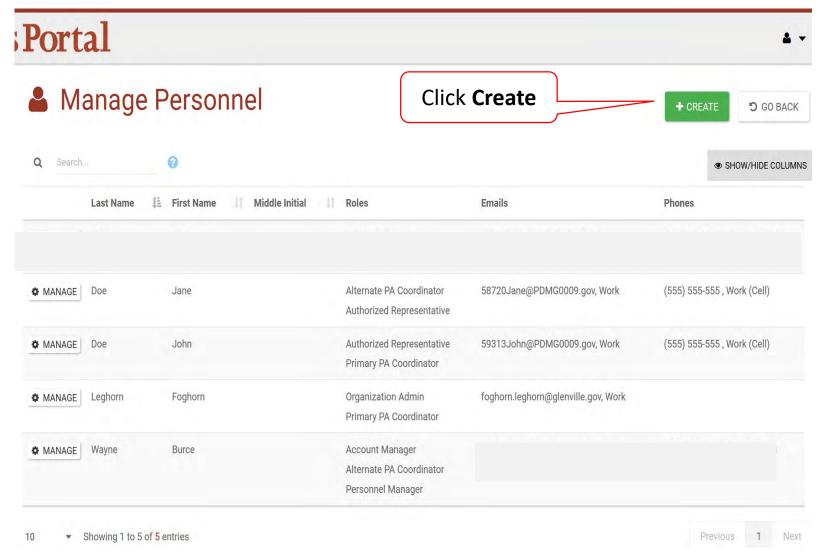


Create User Accounts

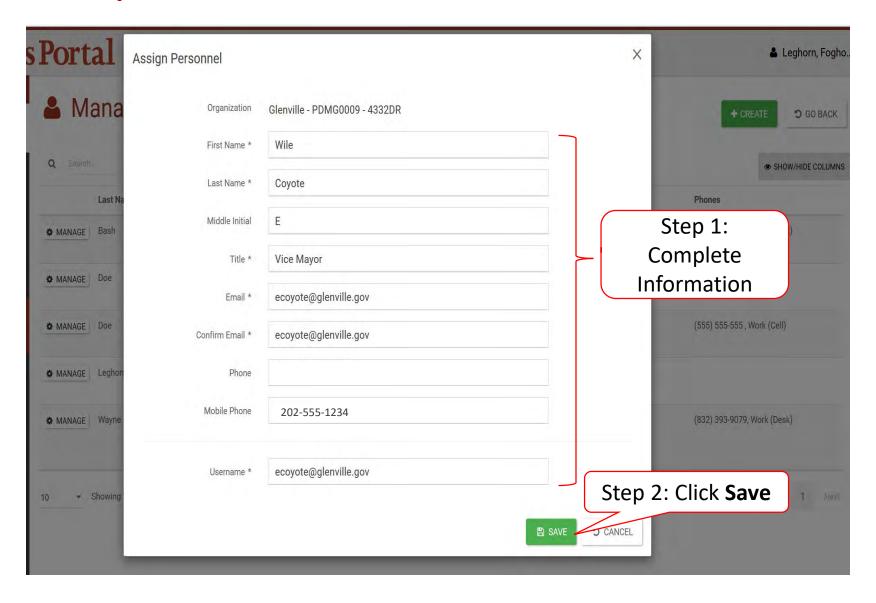
Add Personnel



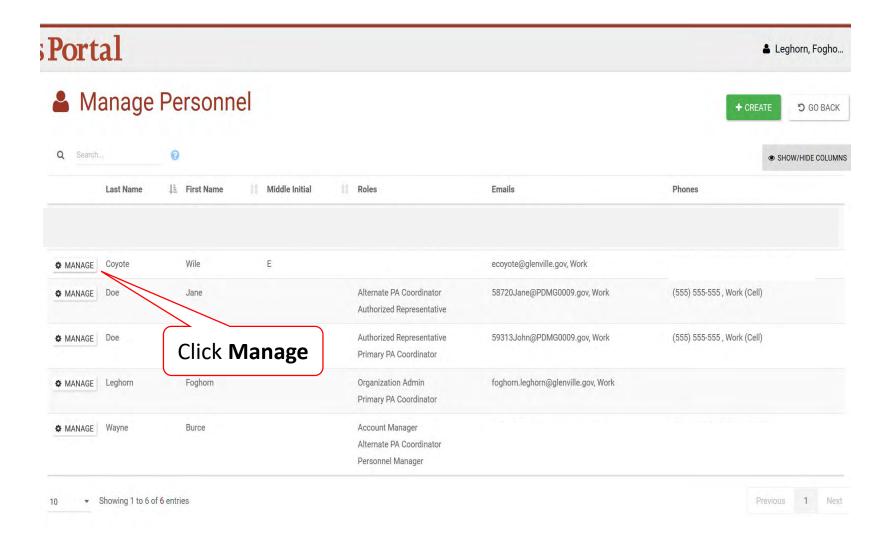
Add Personnel



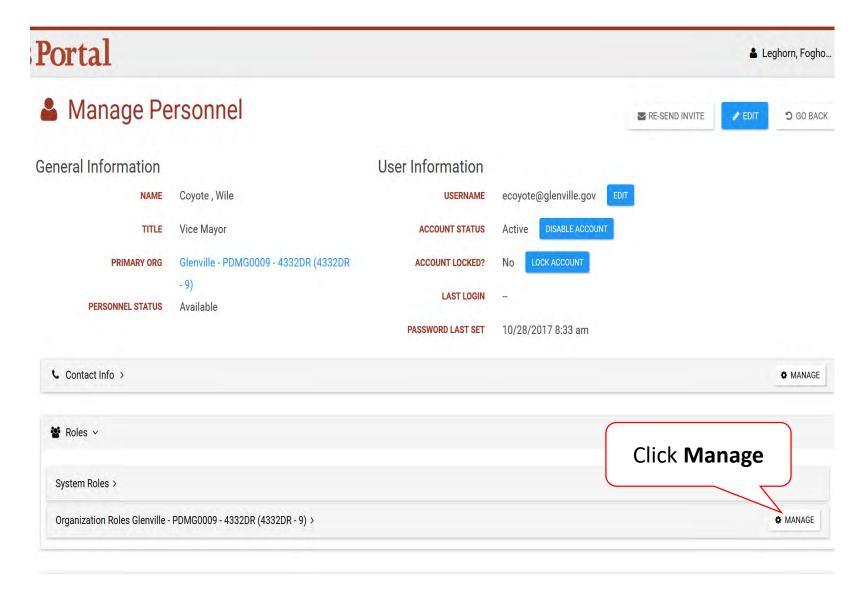
Complete Personnel Information

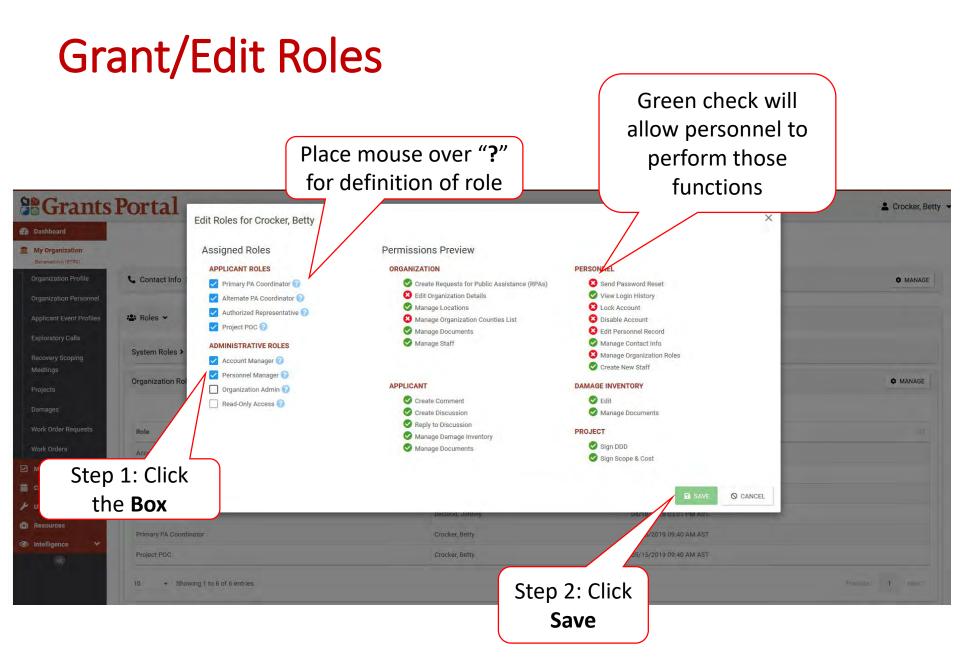


Provide Roles to Personnel



Organization Roles

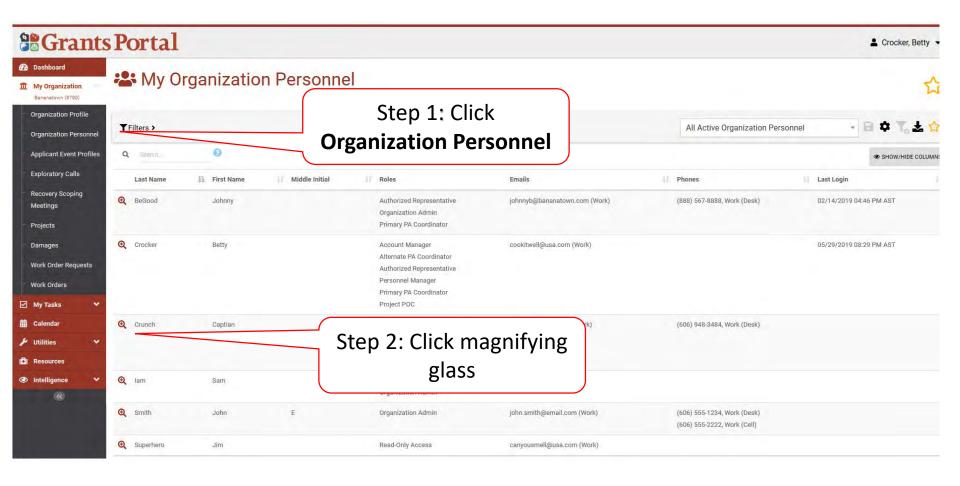




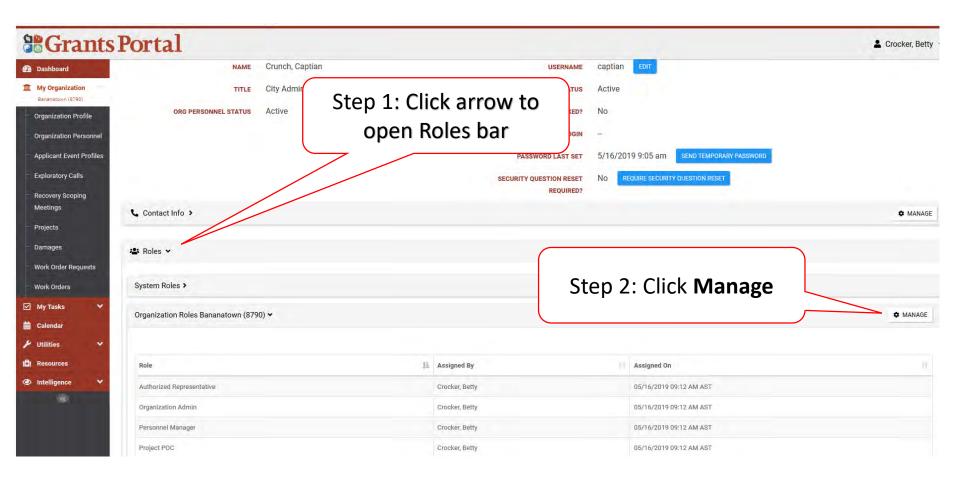
Manage User Accounts

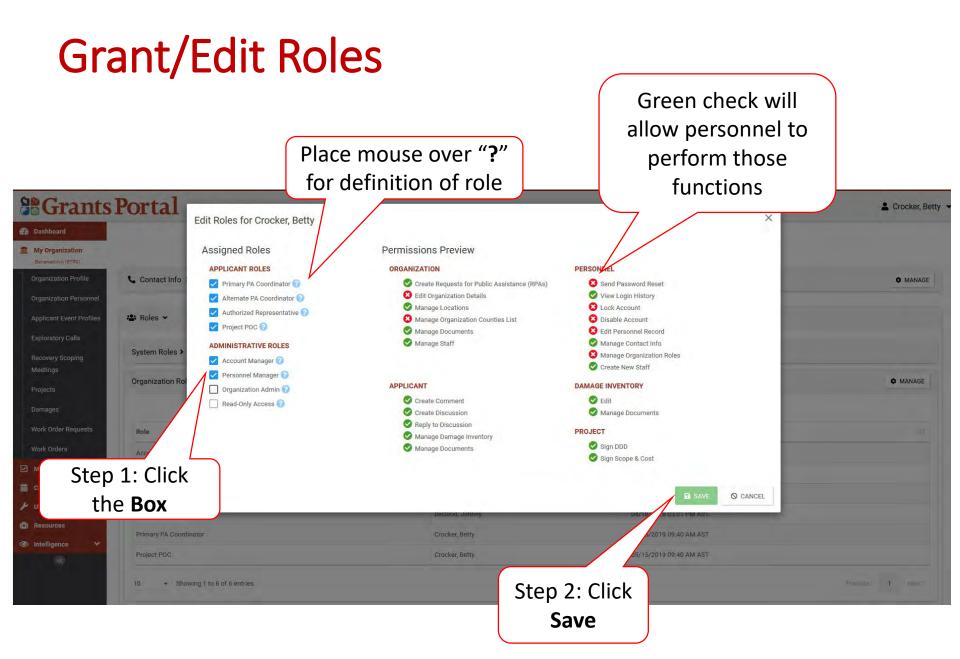


Organization Profile - Manage User Accounts



Organization Profile - Manage User Accounts



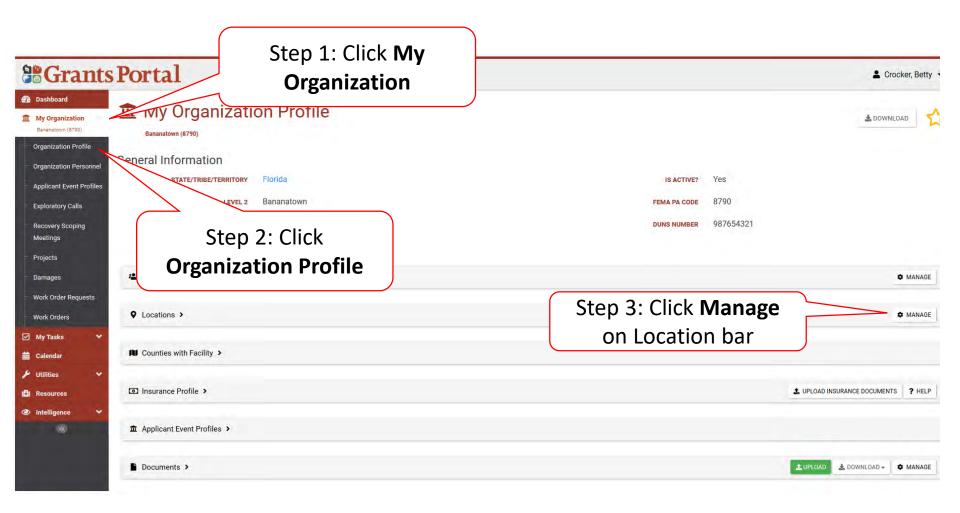


Organization Profile

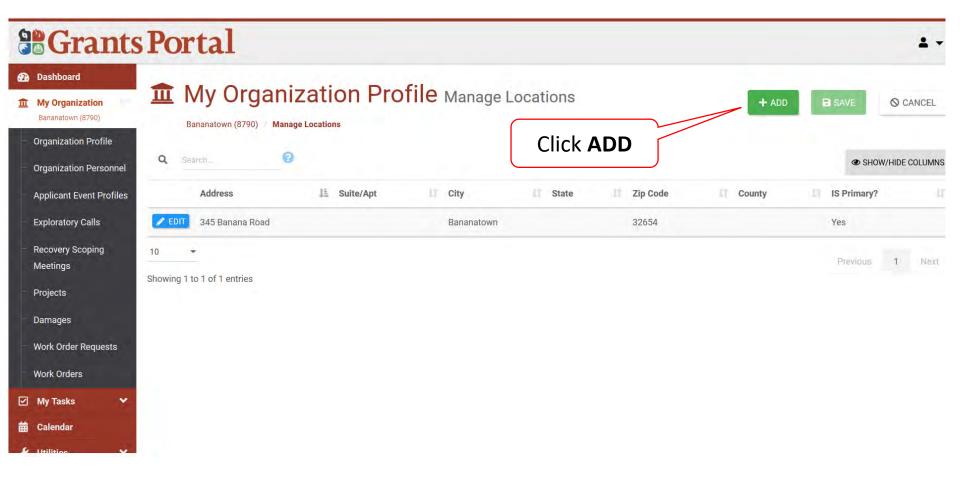
Facility Locations



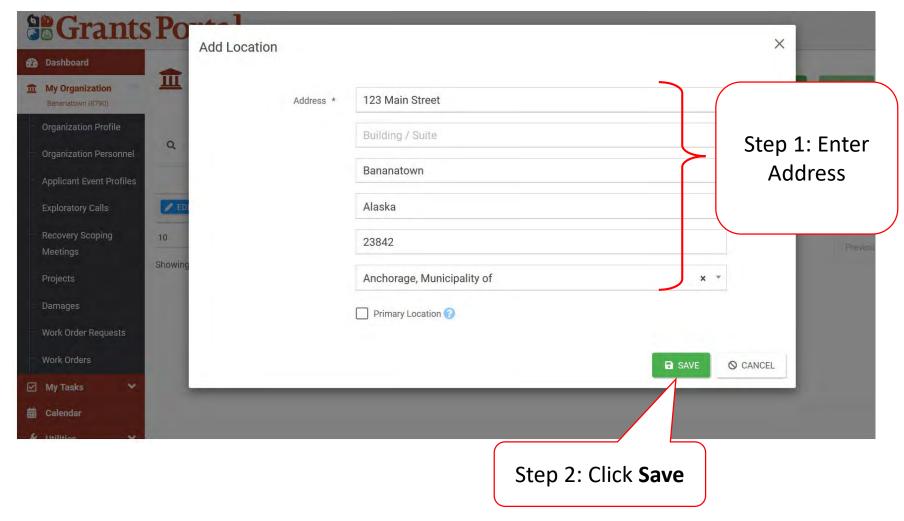
Add Locations to Profile



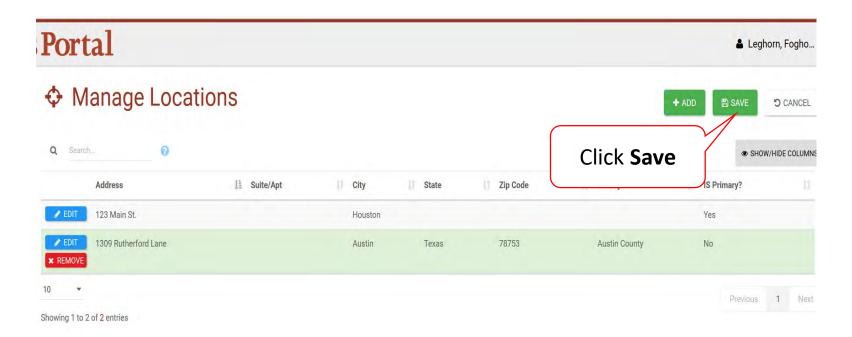
Add Locations



Enter Facility Location Pop-up Box



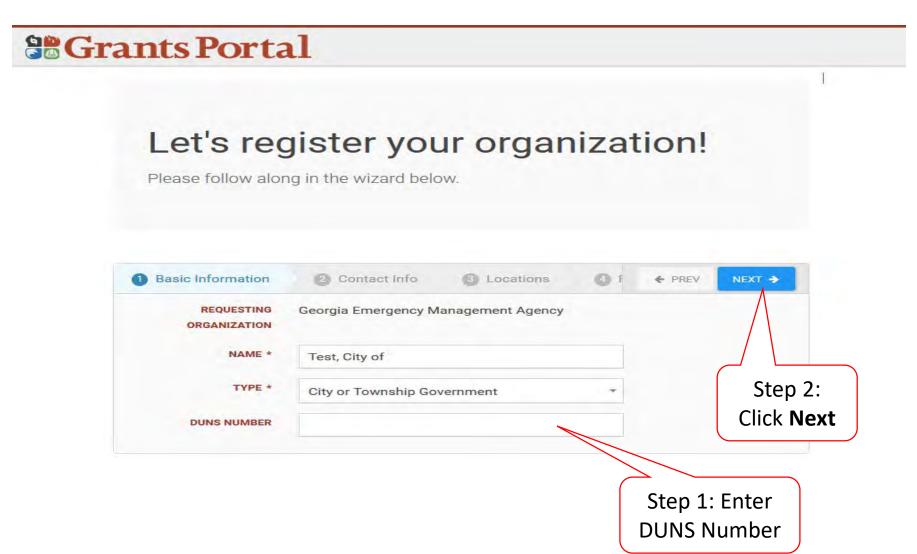
Save Location



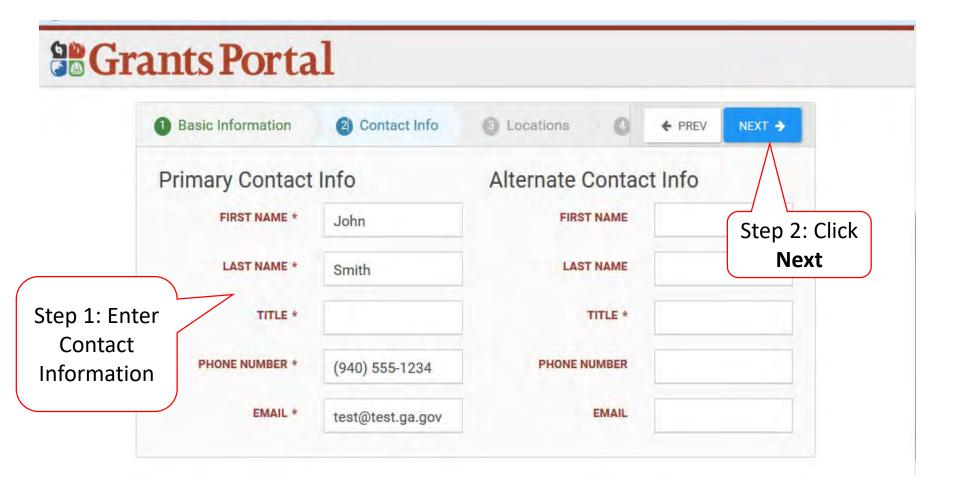
Register Organization from Recipient Invitation



Organization Information from Recipient Invitation

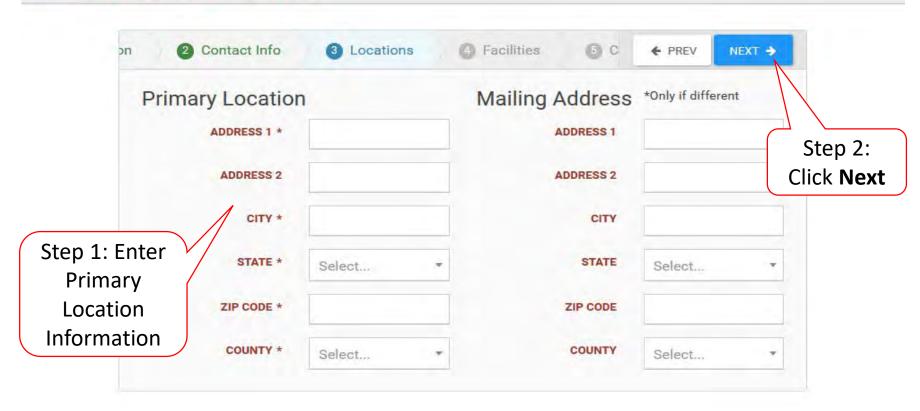


Enter Contact Information

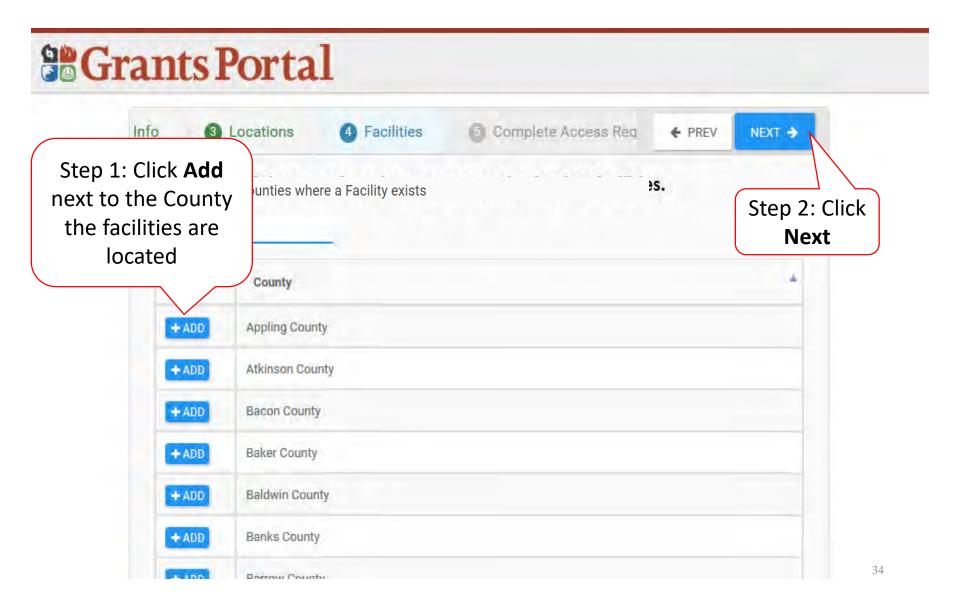


Enter Location Information

Grants Portal

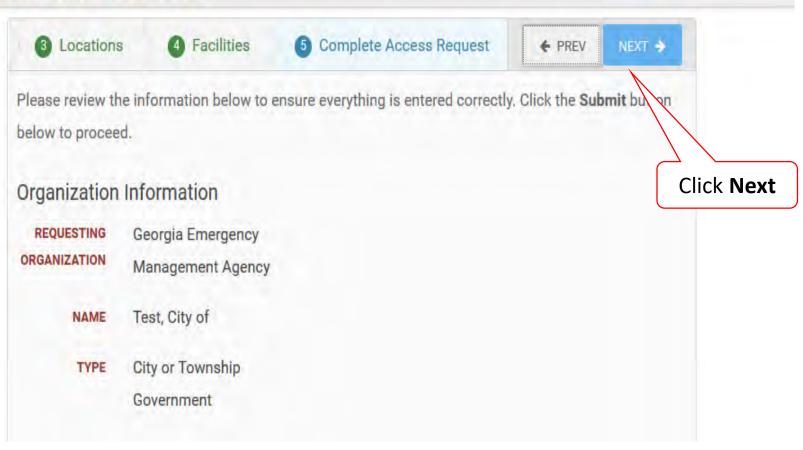


Add Applicable Counties with Facilities



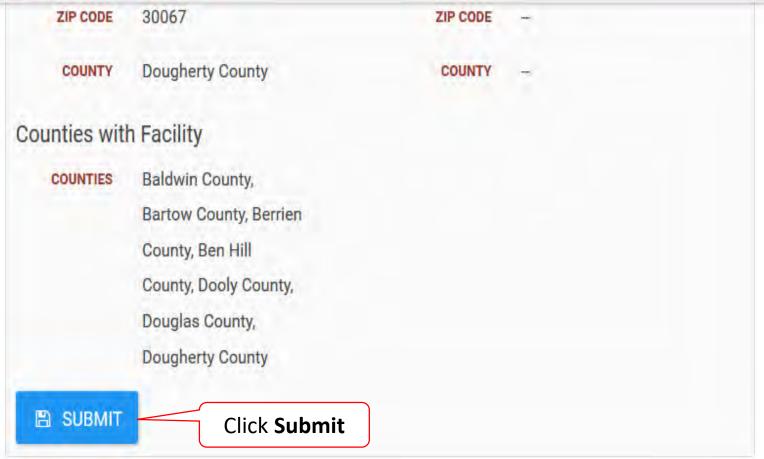
Verify Information

Grants Portal



Submit Information





Confirmation of Submittal

Your access request has been submitted!

You will be contacted once your request has been approved.

Email Confirmation of Submittal

From: support@pagrants.fema.gov [mailto:support@pagrants.fema.gov]

Sent: Wednesday, February 01, 2017 2:36 PM

Subject: FEMA PA Notification - Workflow Initiation Receipt Org Account Request

Hello Sherry,

You have successfully initiated an Org Account Request. You will receive another notification whether the request is approved or rejected.

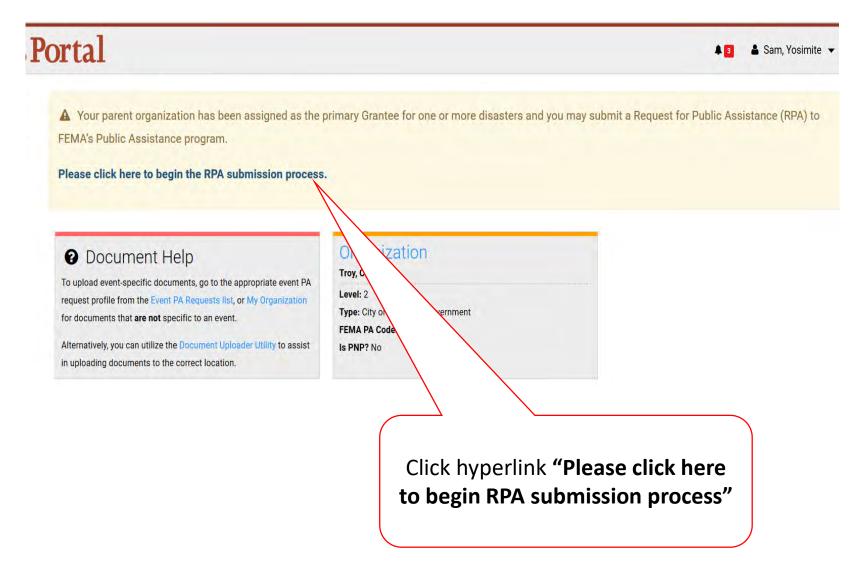
-FEMA PA Support Team

FEMA-PA-Support@FEMA.DHS.Gov https://pagrants.fema.gov

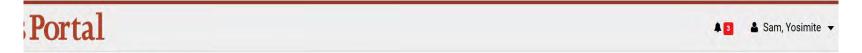
Submit Request For Public Assistance (RPA)

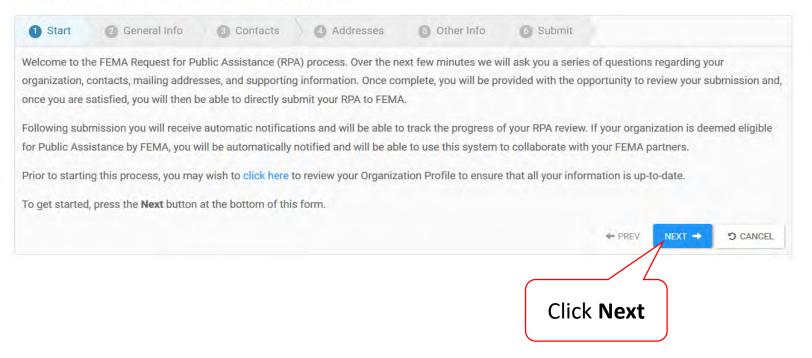


My Organization Dashboard

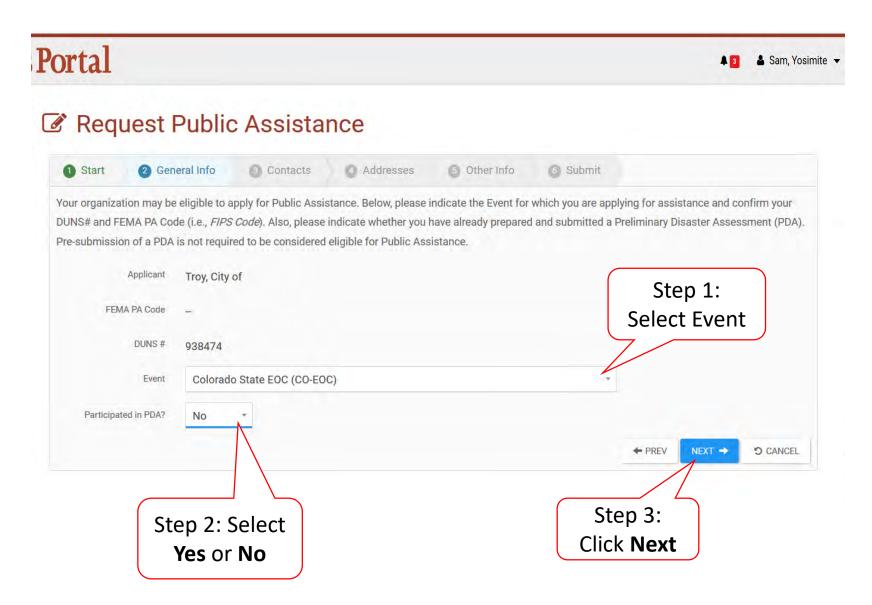


Start Request Public Assistance Process

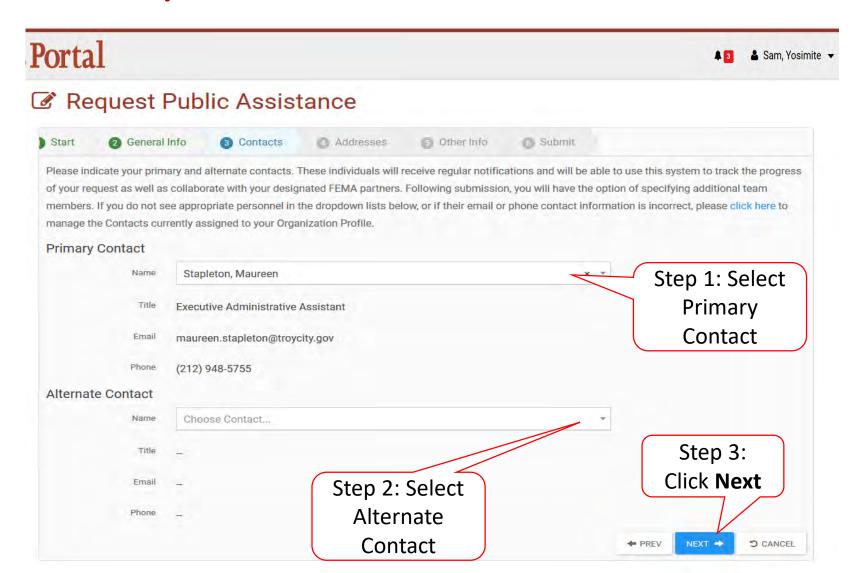




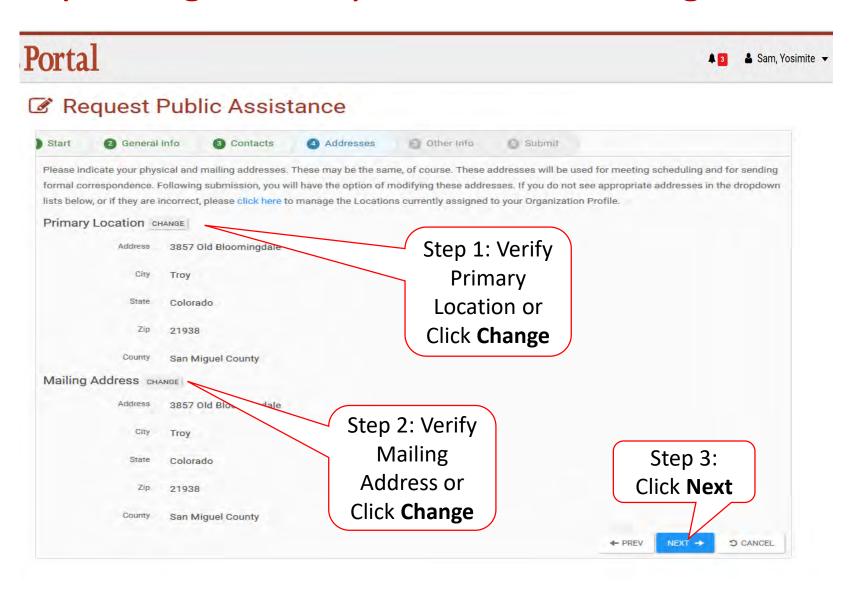
General Information



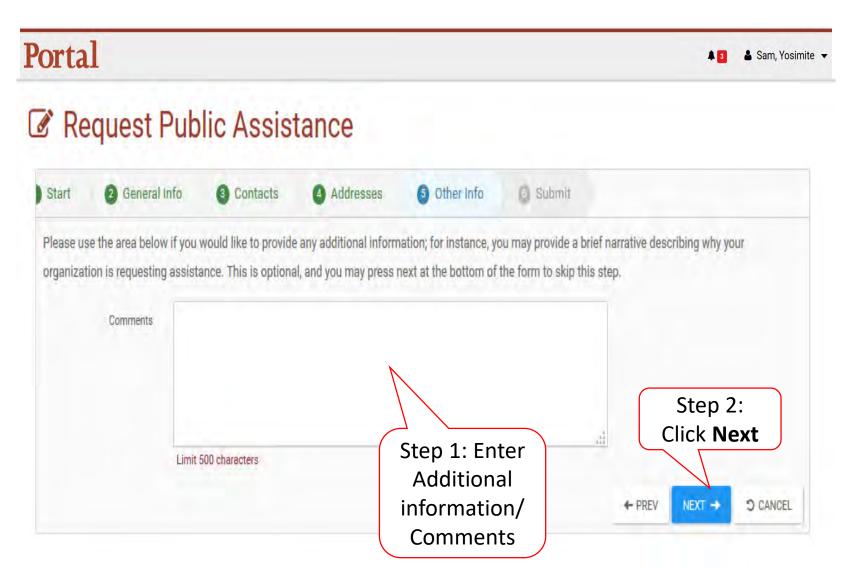
Primary/Alternate Contact Information



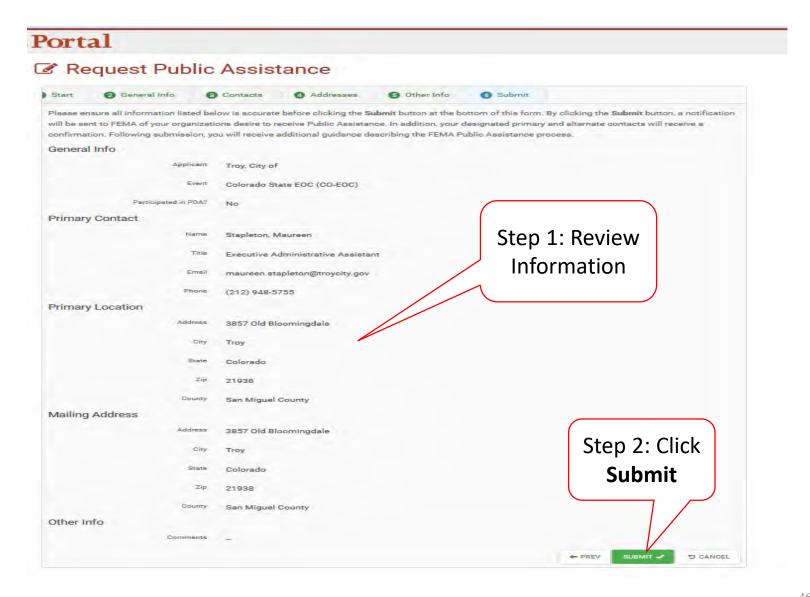
Verify/Change Primary Location & Mailing Address



Other Information/Comments

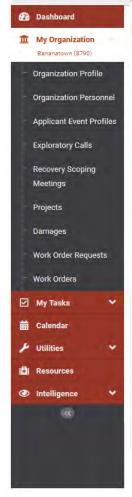


Review Request



Congratulations Screen





Request Public Assistance

Congratulations! Your Request for Public Assistance has been successfully processed and has been submitted to your Recipient Organization for review. Once reviewed by your Recipient Organization it will then be submitted onward to be processed by FEMA.

Over the next several days you will receive additional information on the status of your Request for Public Assistance eligibility review. If your organization is deemed eligible for Public Assistance, you will be assigned a Program Delivery Manager (PDMG) who will serve as your single point of contact for FEMA's Public Assistance program. The PDMG will call you to briefly discuss your disaster damages and set up a face-to-face meeting called the Recovery Scoping Meeting. This meeting is designed to discuss in detail your damages and documentation needed to support your claim.

In preparation for the call with the PDMG, please develop a list of damages your organization has sustained from the event and enter them on the Event PA Requests Profile.

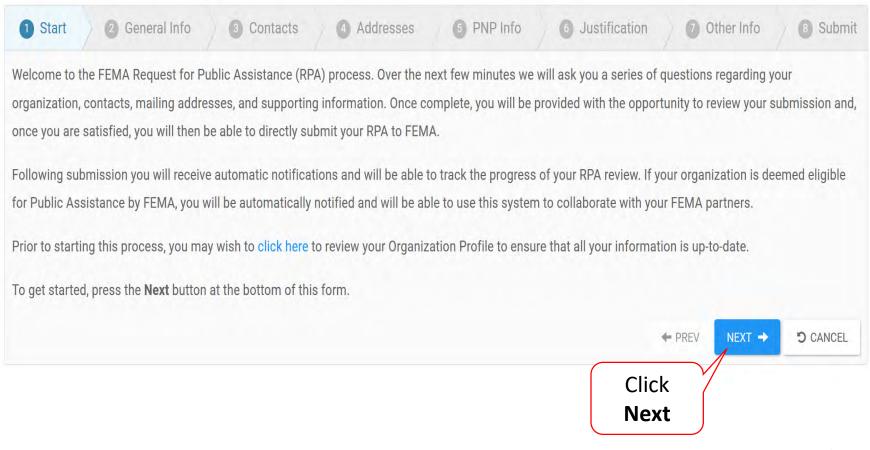
accessible here. Your PDMG will discuss this list with you during the call and emphasize the development of your Damage Inventory using the PA Grants Portal.

Thank you for your submission, and we look forward to working with you and your organization.

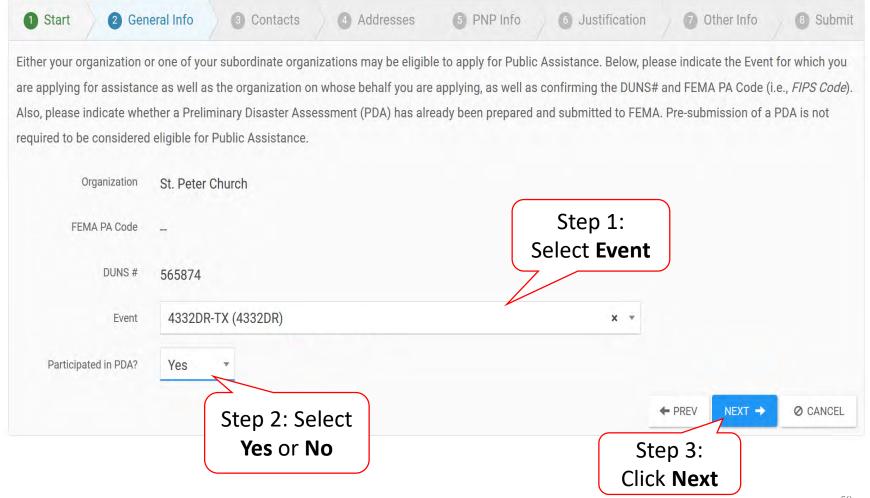
Private Non-Profit Submit Request For Public Assistance (RPA)



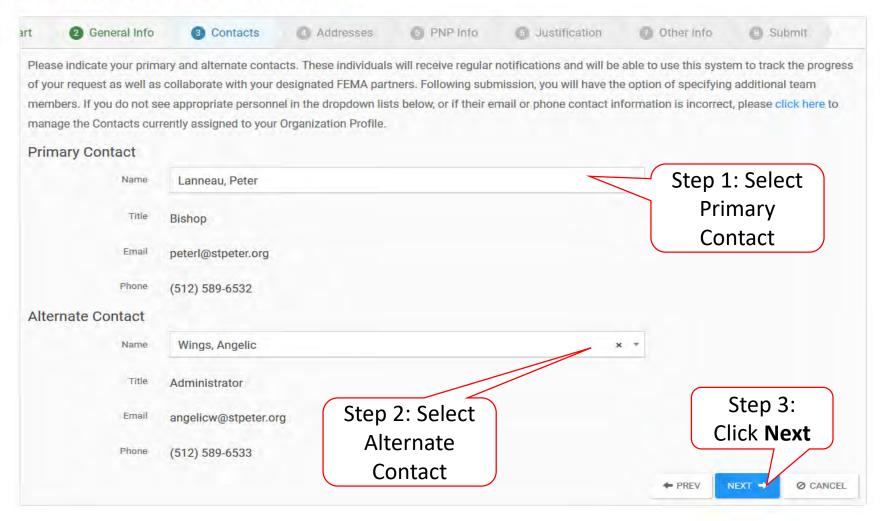
Private Non-Profit Request for Public Assistance



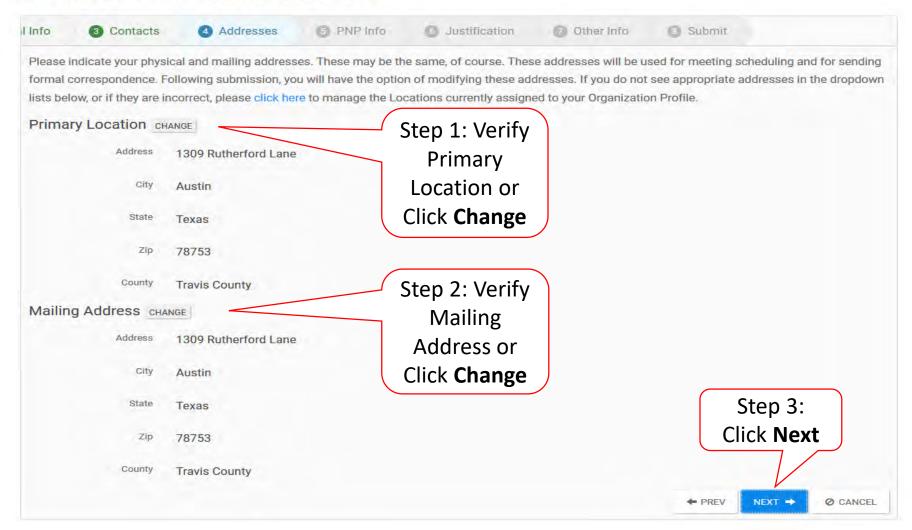
General Information

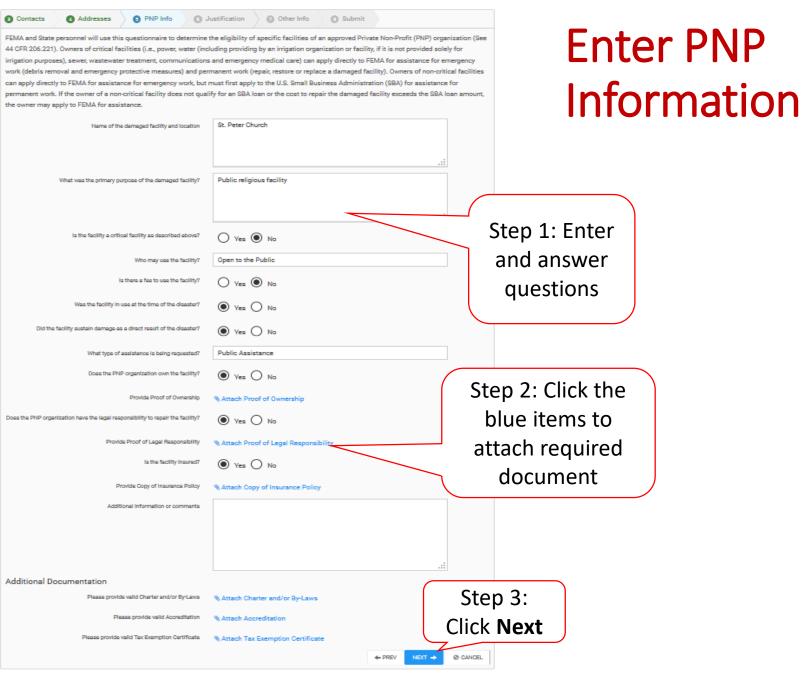


Primary And Alternate Contact Information

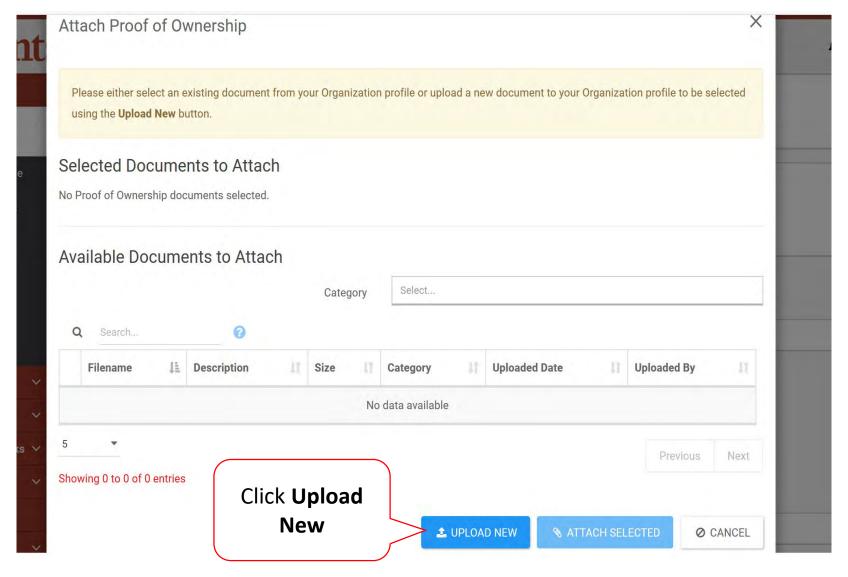


Verify/Change Primary Location & Mailing Address

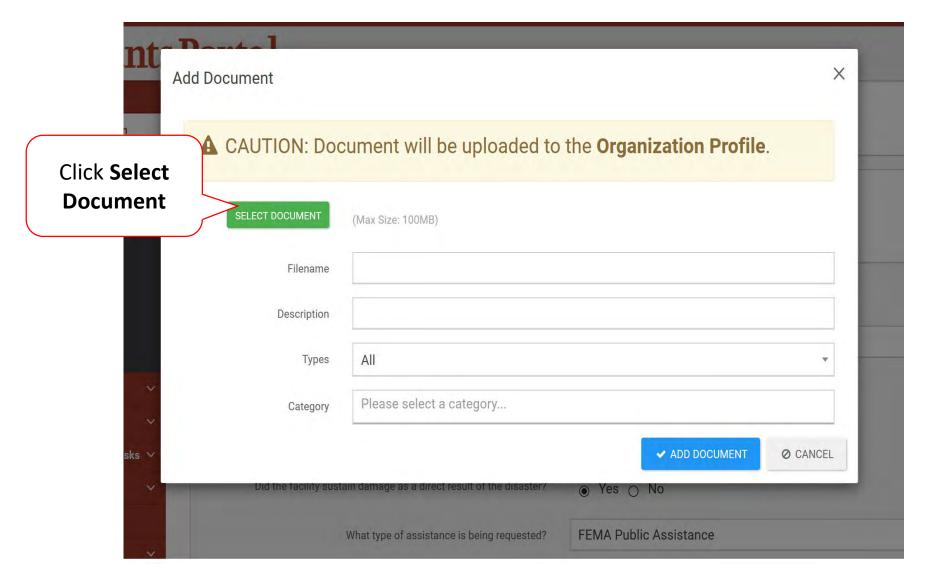




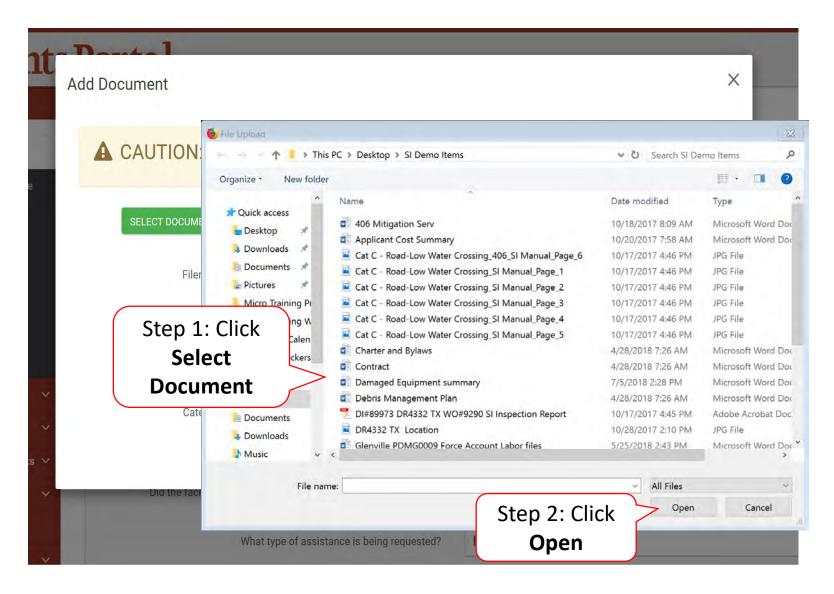
Attaching PNP Required Documents



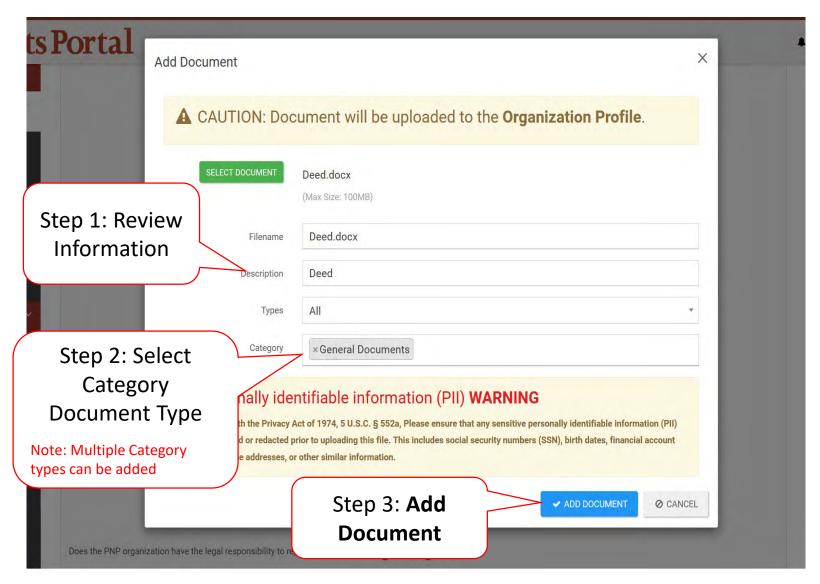
Add PNP Required Document



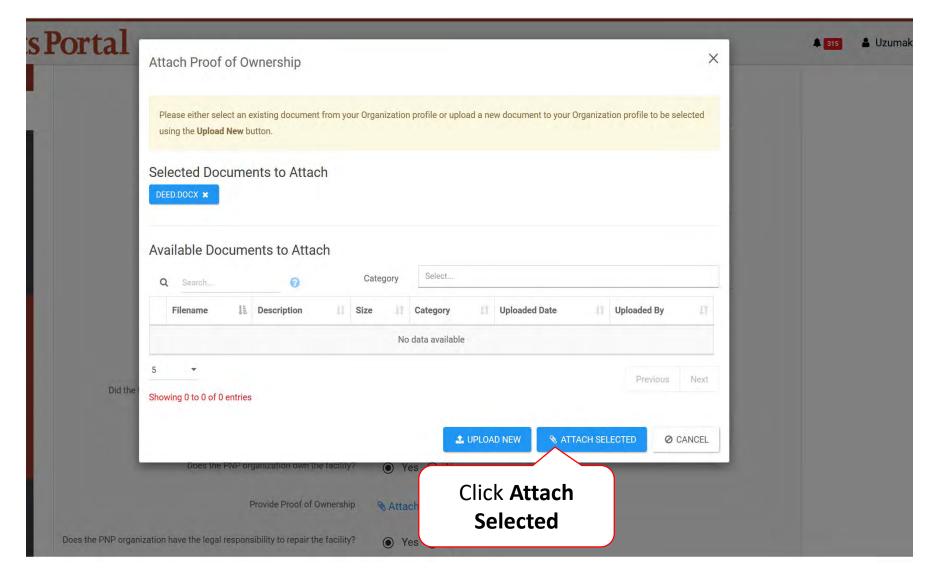
Upload PNP Required Document



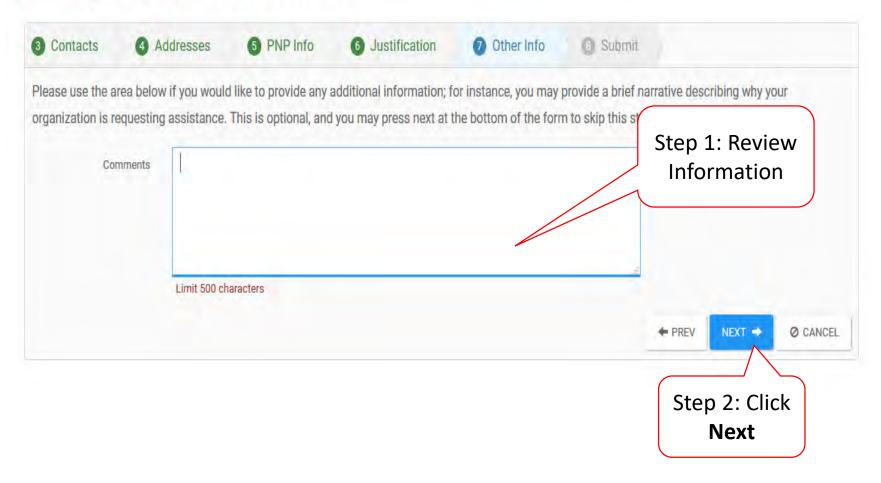
Add Document



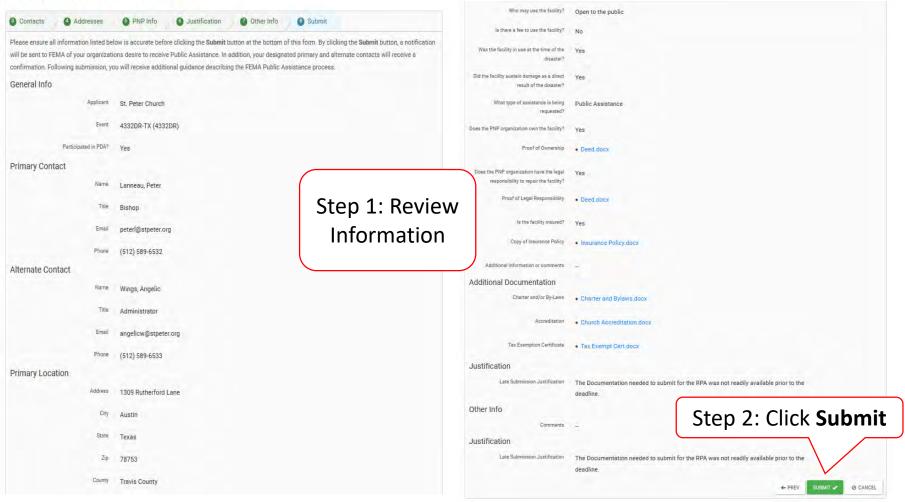
Attach Document



Other Information/Comments



Review Request



Congratulations Screen

Request Public Assistance

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Over the next several days you will receive additional information on the status of your Request for Public Assistance eligibility review. If your organization is deemed eligible for Public Assistance, you will be assigned a Program Delivery Manager (PDMG) who will serve as your single point of contact for FEMA's Public Assistance program. The PDMG will call you to briefly discuss your disaster damages and set up a face-to-face meeting called the Recovery Scoping Meeting. This meeting is designed to discuss in detail your damages and documentation needed to support your claim.

In preparation for the call with the PDMG, please develop a list of damages your organization has sustained from the event and enter them on the Event PA Requests Profile accessible here. Your PDMG will discuss this list with you during the call and emphasize the development of your Damage Inventory using the PA Grants Portal.

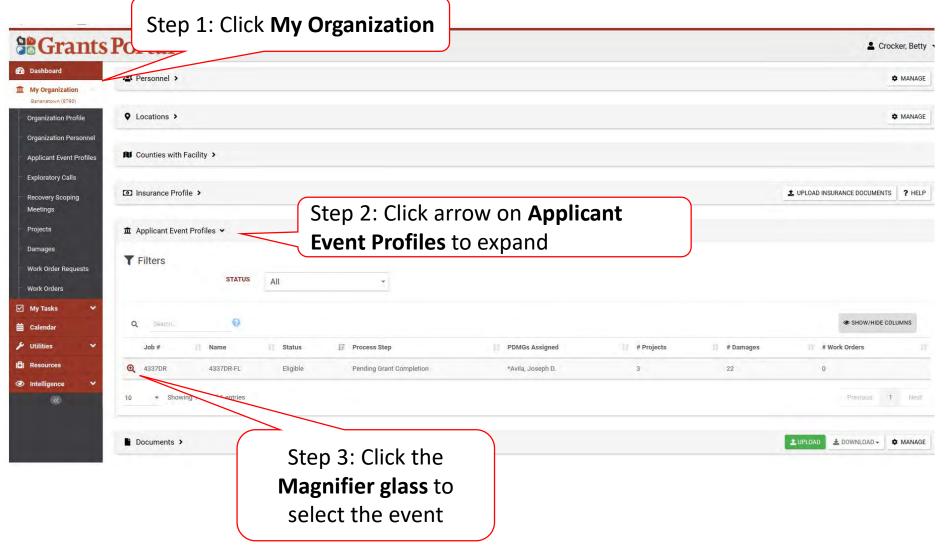
Thank you for your submission, and we look forward to working with you and your organization.

Small Business Administration (SBA)

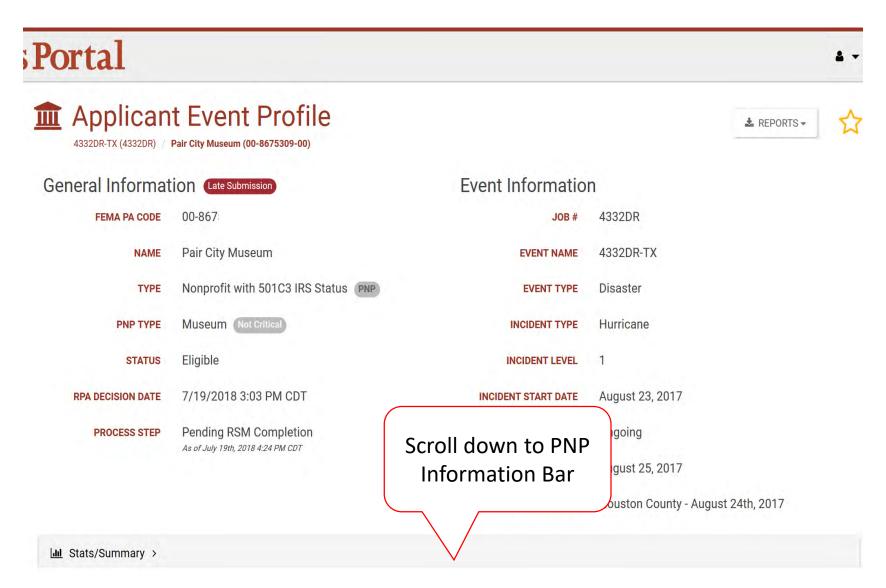
Note: This section can only be completed after your Organization is determined eligible and a Program Delivery Manager has been assigned



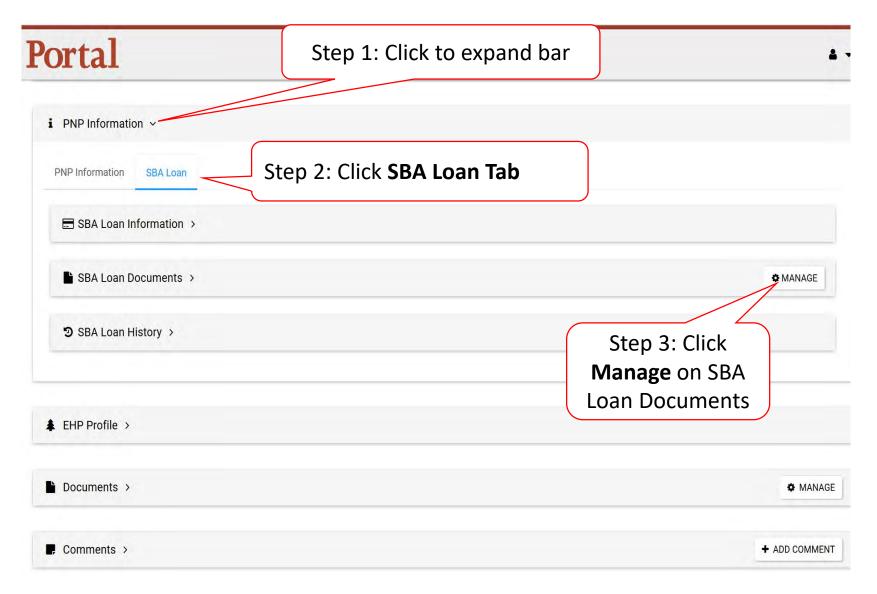
Applicant Event Profiles



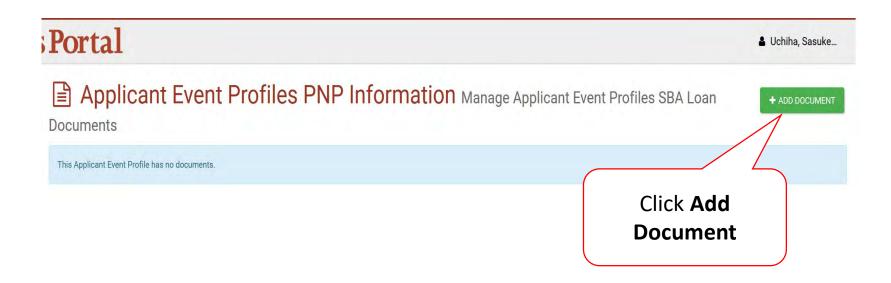
Applicant Event Profile



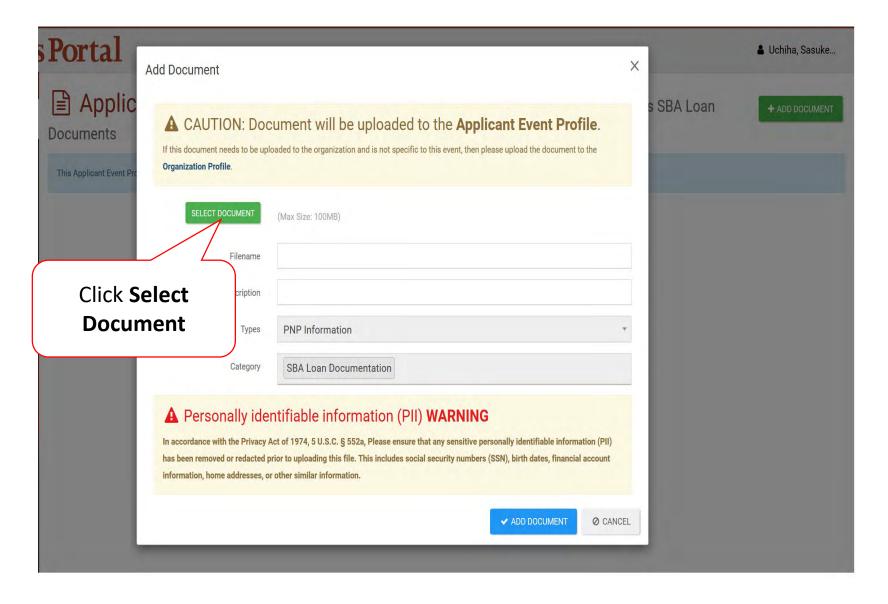
PNP Information Bar



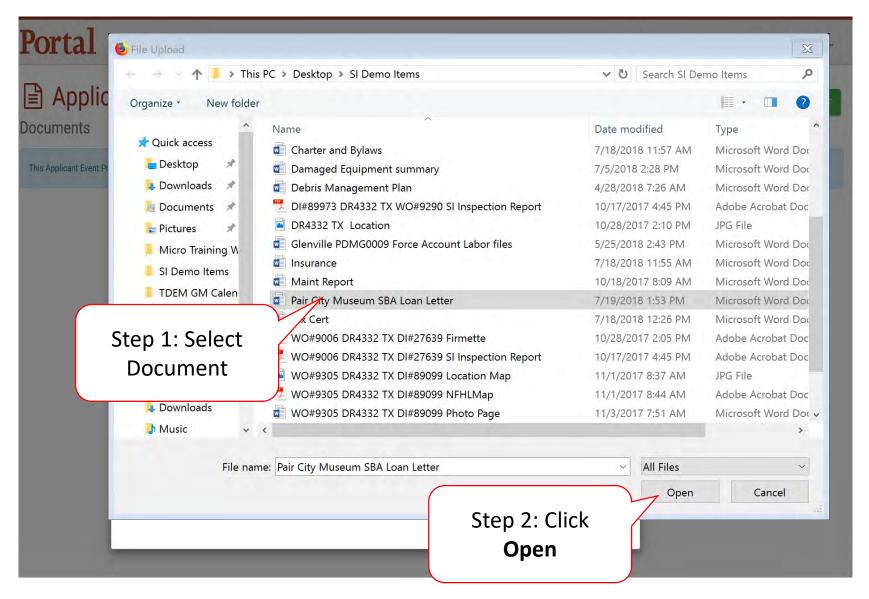
Manage Event PA Request SBA Documents



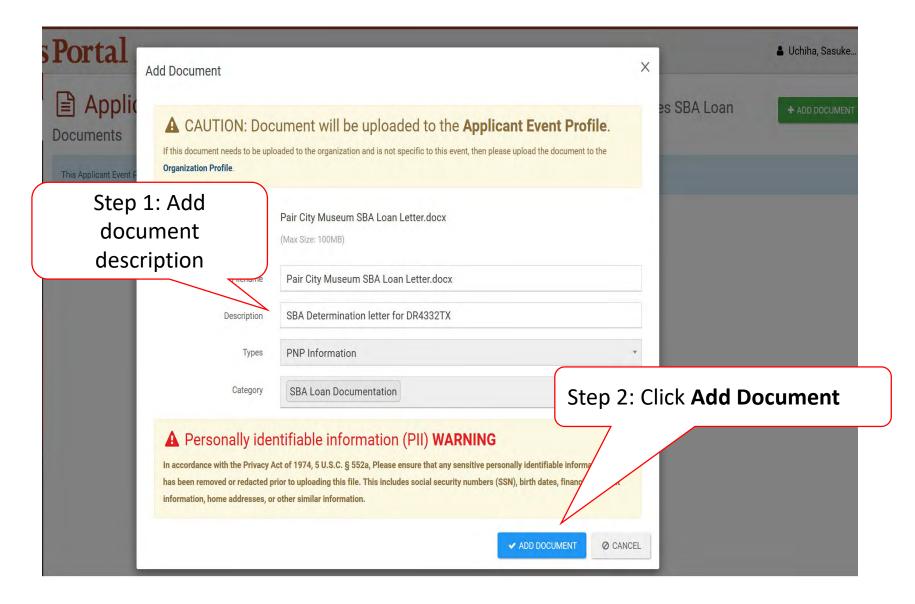
Add SBA Document



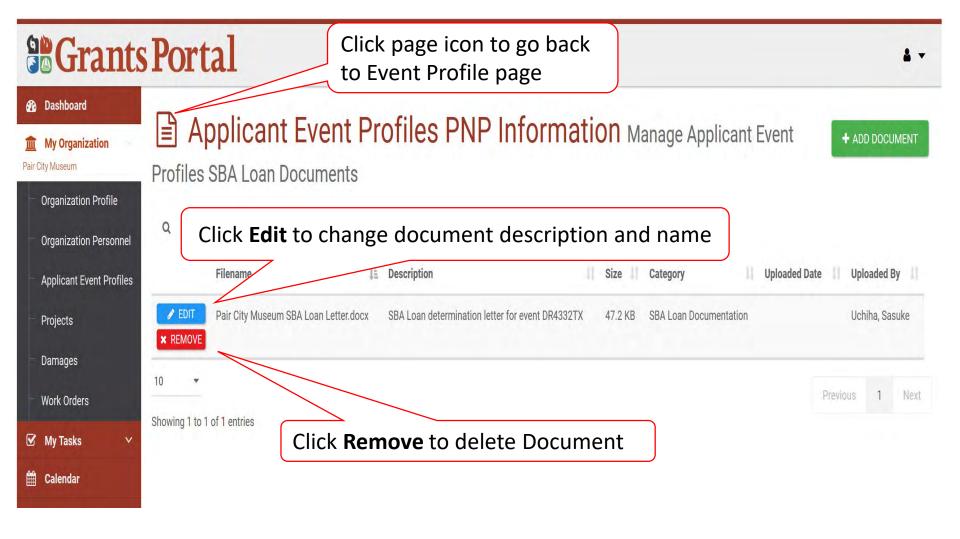
Select SBA Document



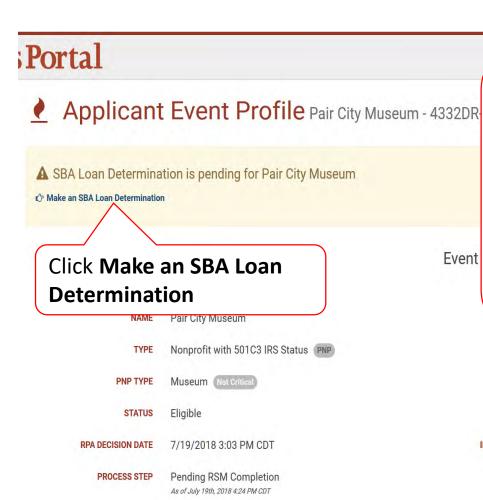
Upload SBA Loan Document



Edit Uploaded Document



SBA Loan Determination



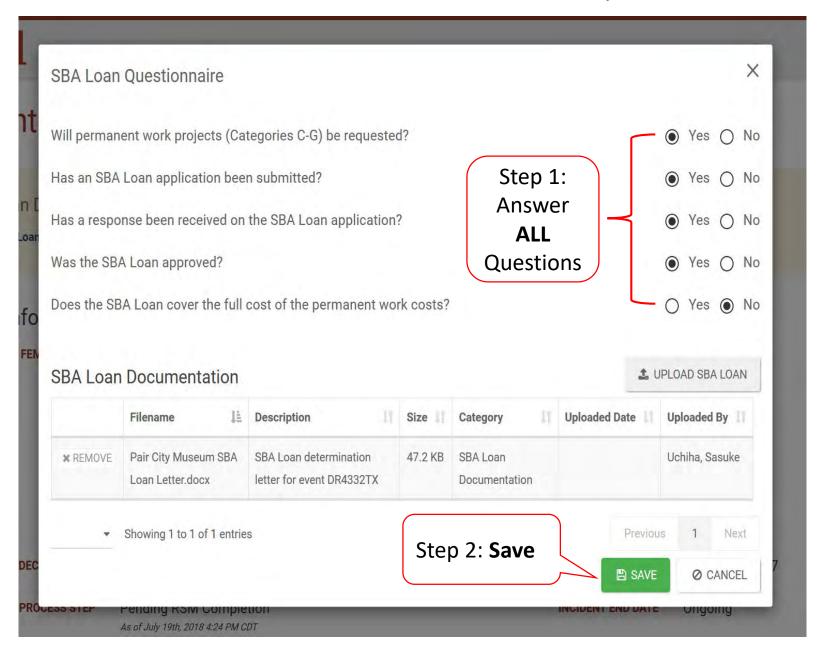
In Ctata/Cummany

Note: Start this process after receiving the determination letter from SBA.

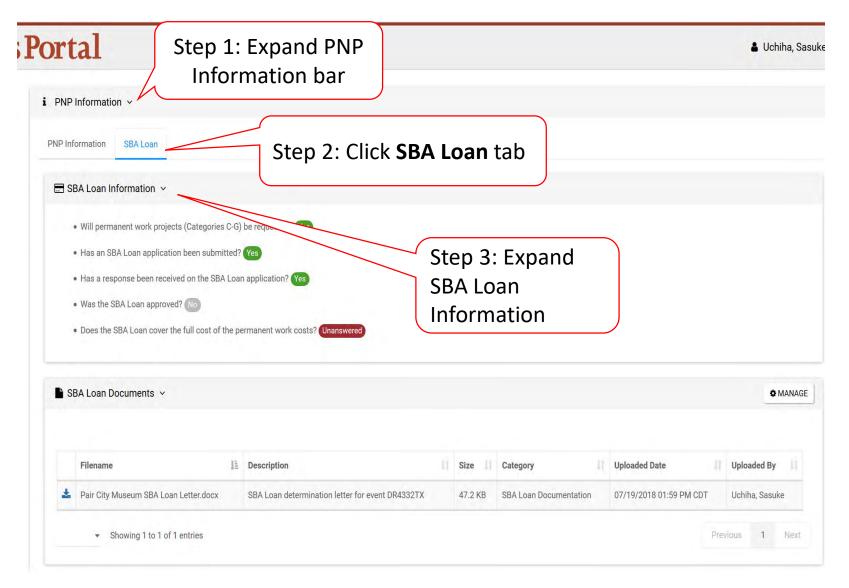
If this section is not present, ask Program Delivery Manager to Reset SBA Loan Information on the PNP Information bar, in the SBA Loan tab

EVENT TYPE	Disaster
INCIDENT TYPE	Hurricane
INCIDENT LEVEL	1
INCIDENT START DATE	August 23, 2017
INCIDENT END DATE	Ongoing
DECLARATION DATE	August 25, 2017
DECLARED COUNTIES	Houston County - August 24th, 2017

SBA Loan Determination Questions



Confirm SBA Loan Information Questions

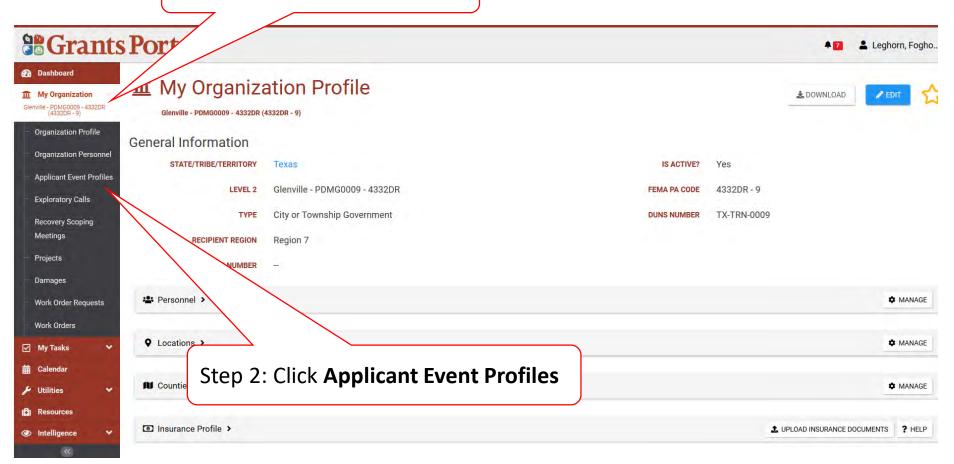


Damage Inventory Template

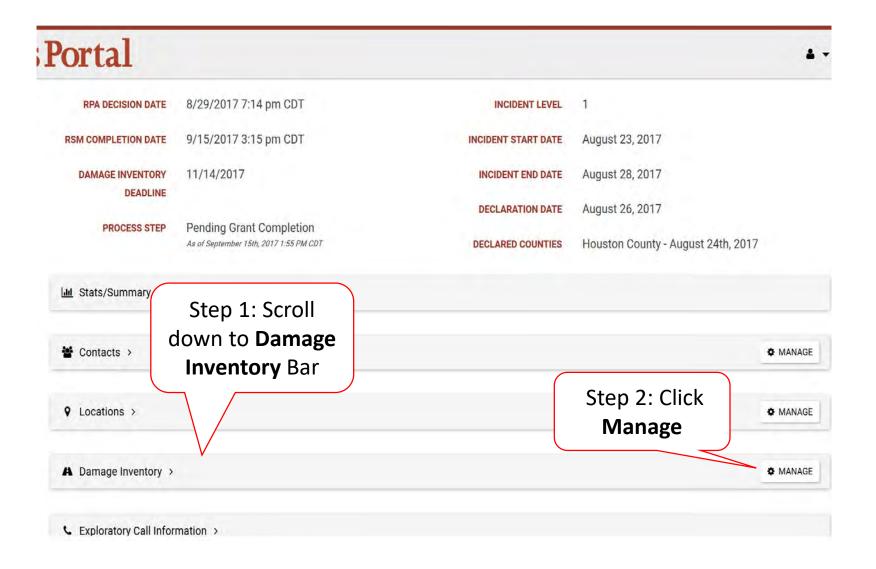


Applicant Event Profiles

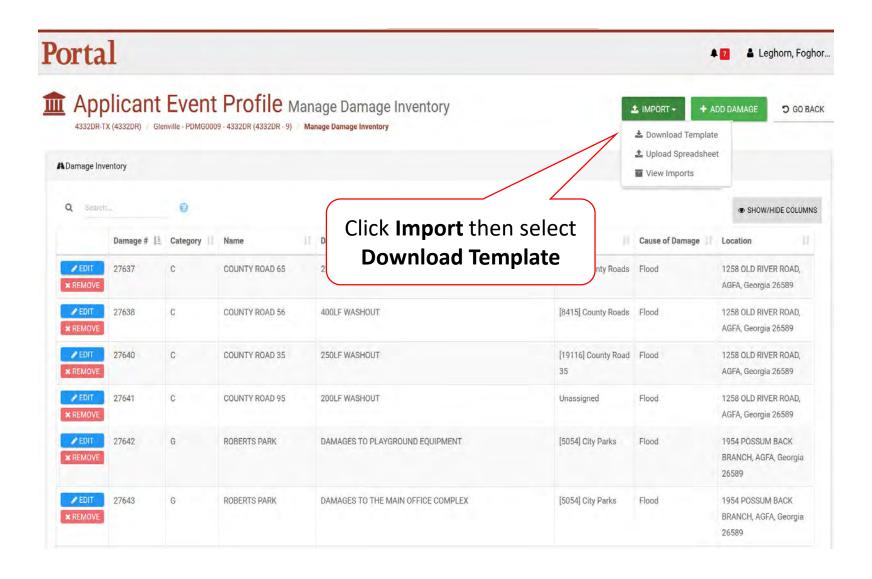




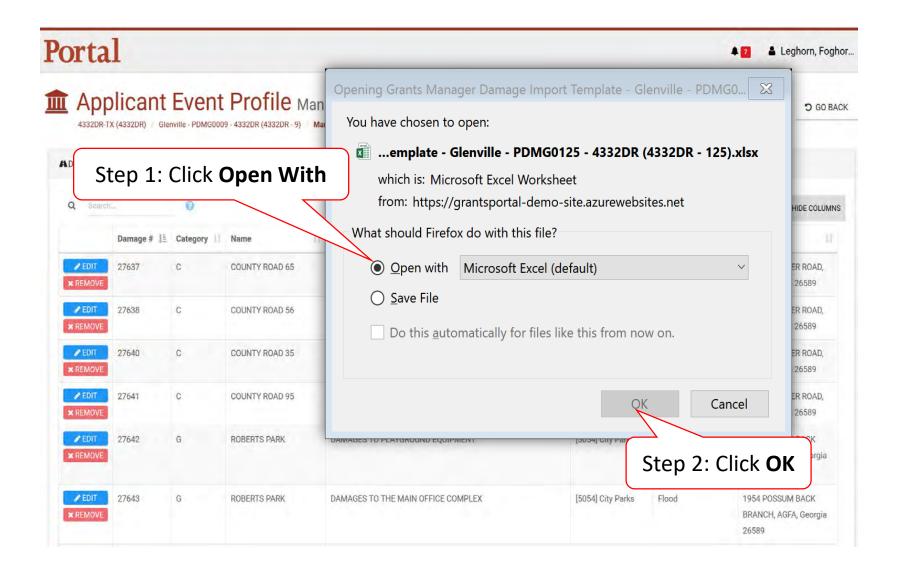
Manage Damage Inventory



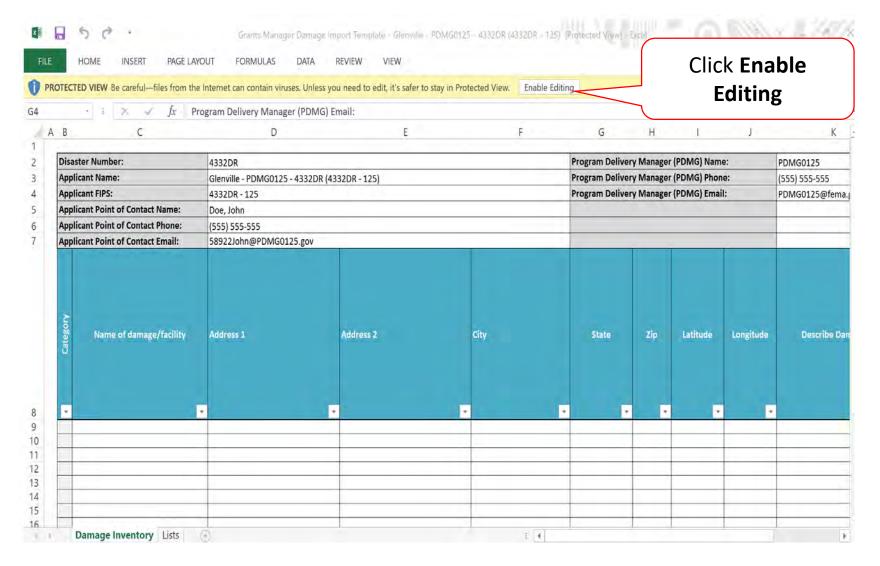
Download Damage Inventory Template



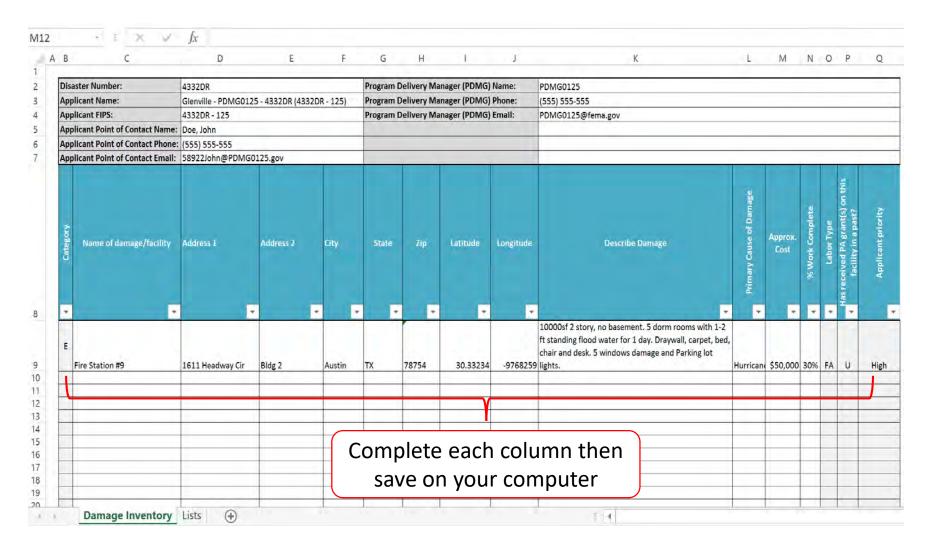
Download Damage Inventory Template Pop-Up Box



Enable Editing

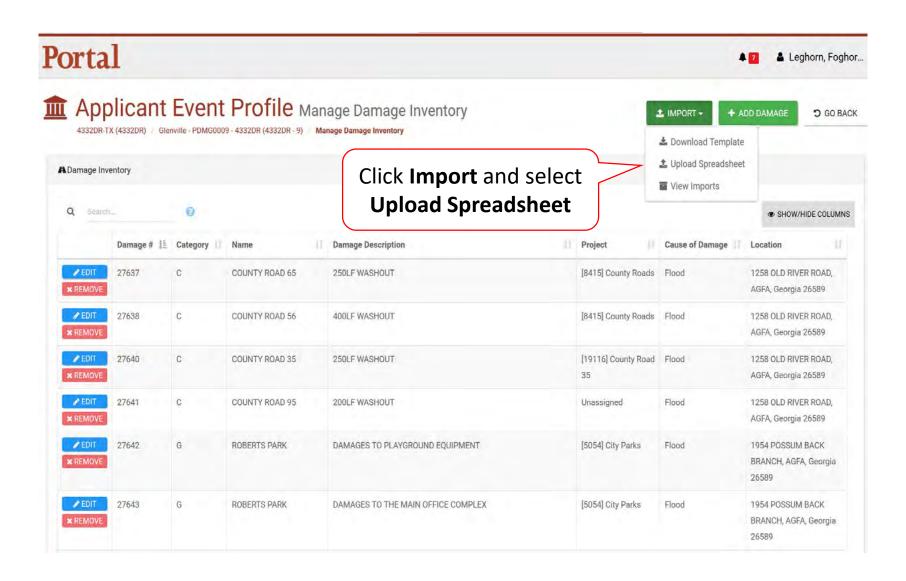


Complete Damage Inventory Template & Save

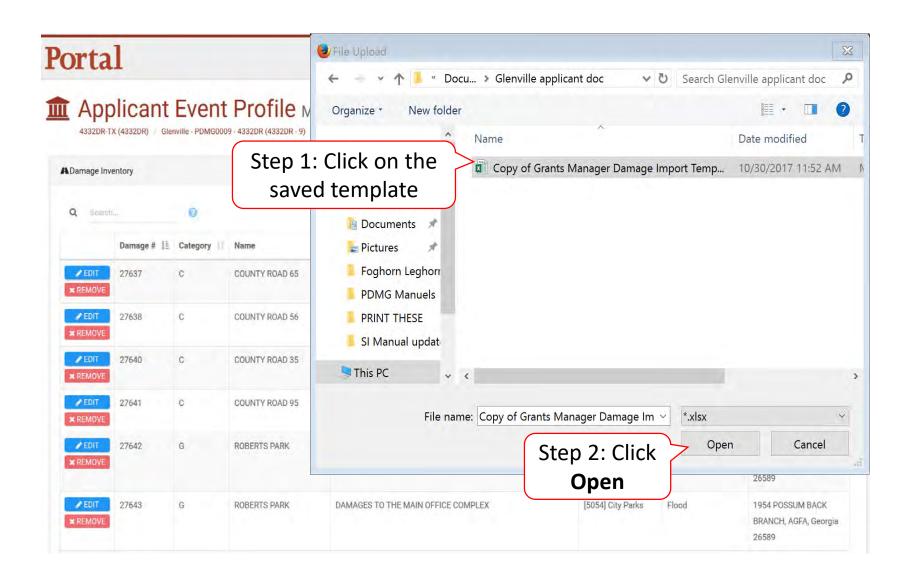


DO NOT CHANGE TEMPLATE OR SKIP LINES

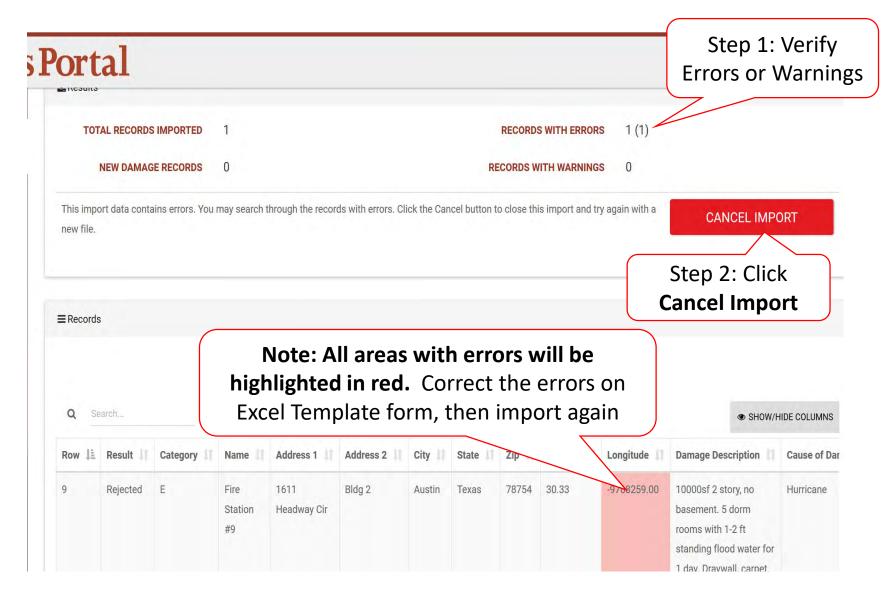
Upload Damage Inventory Spreadsheet



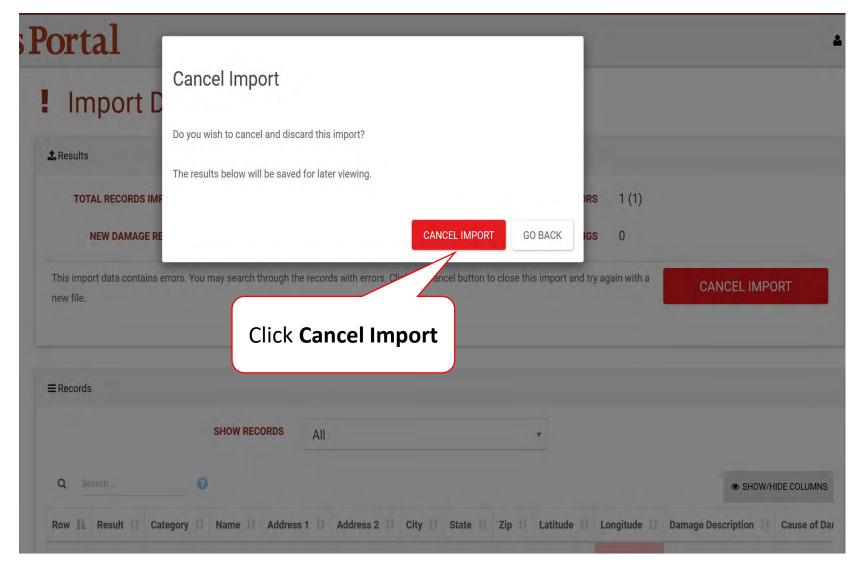
Select Damage Inventory Spreadsheet



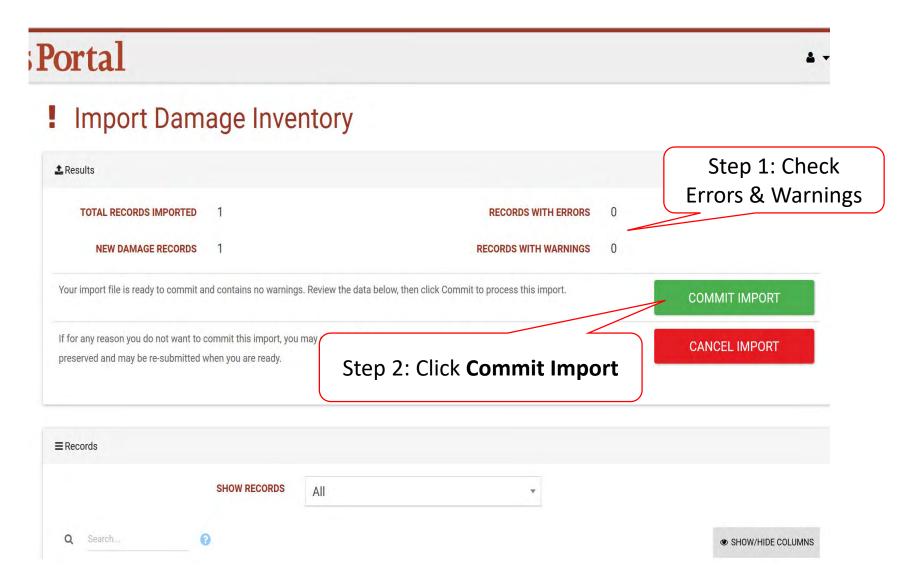
Damage Inventory Template with Errors



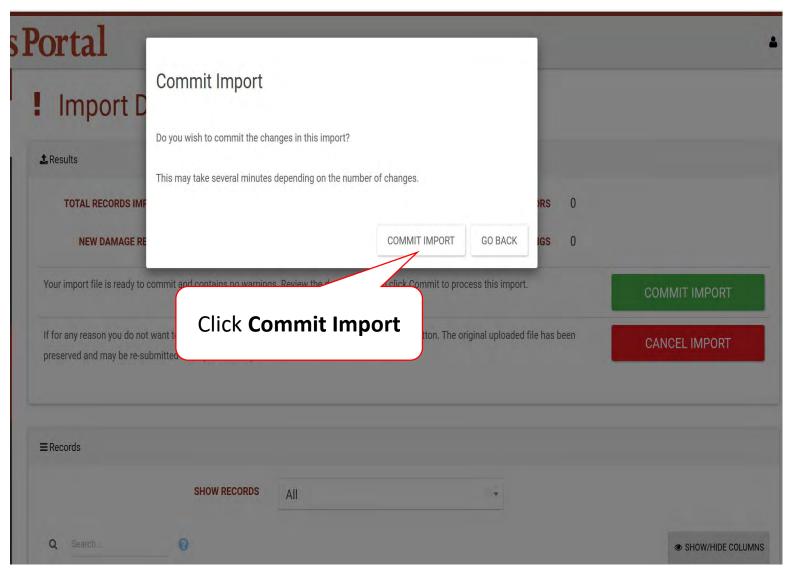
Cancel Import



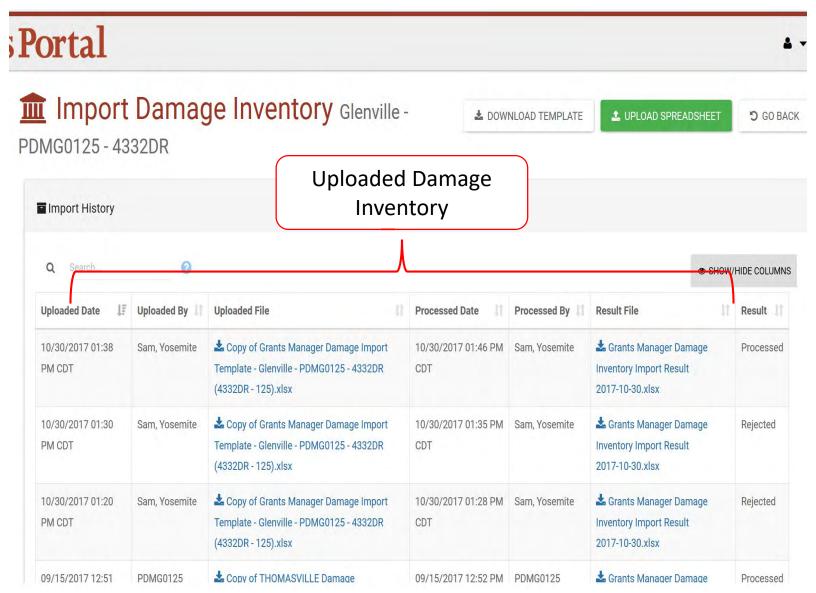
Import Damage Inventory Template With No Errors



Commit Import Pop-Up Box



Damage Inventory Template Upload Log

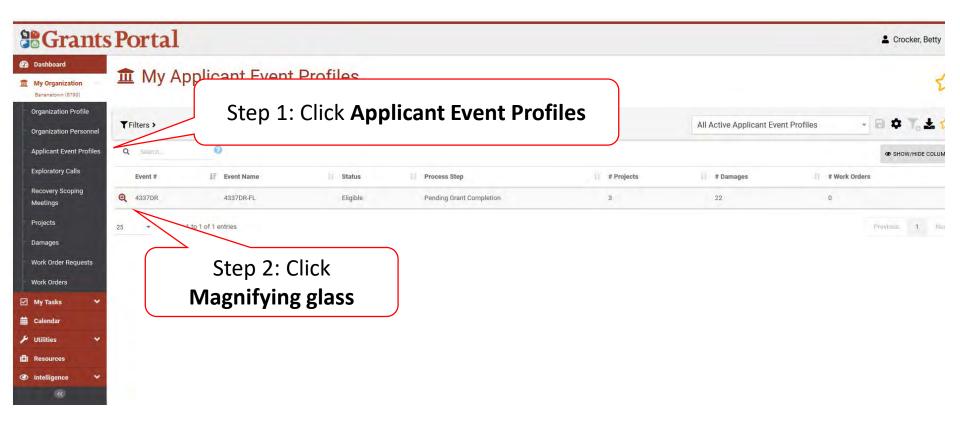


Damage Inventory

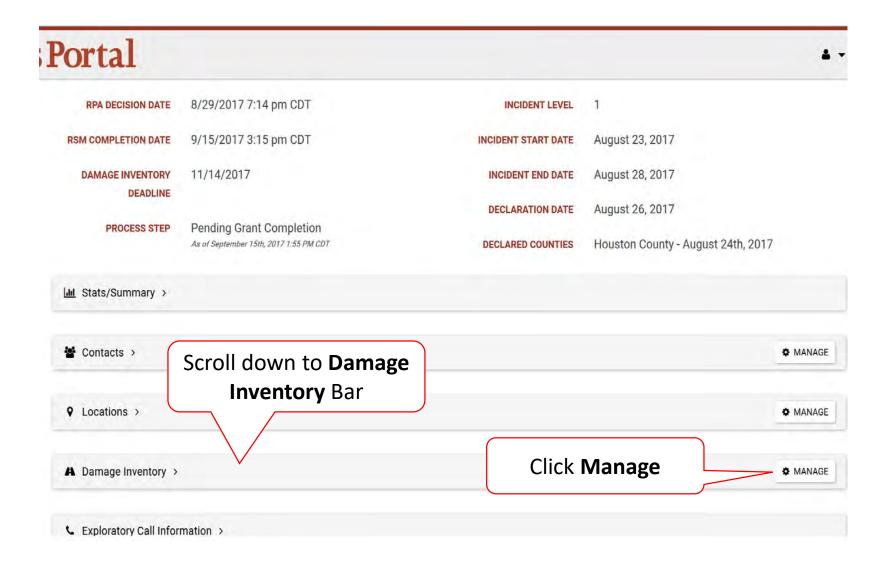
Add Single Damage



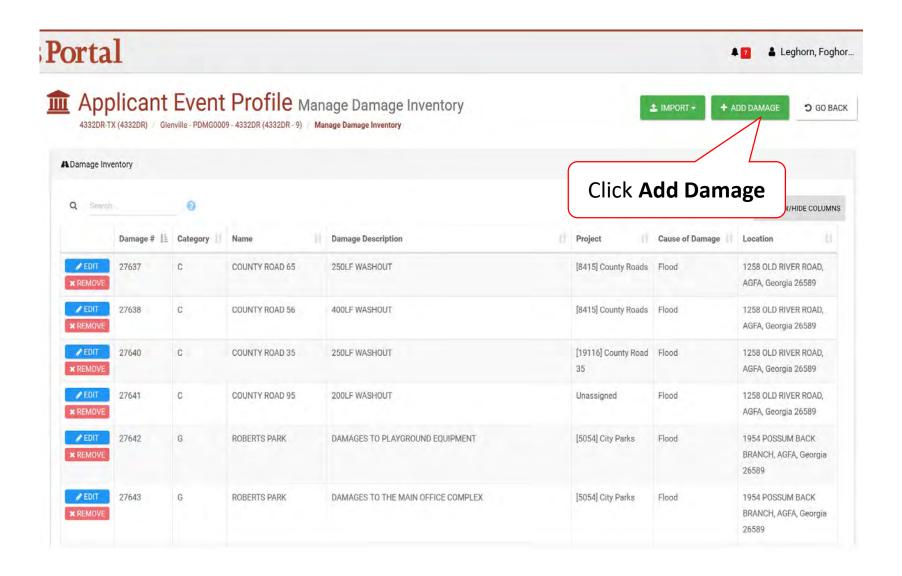
Applicant Event Profiles



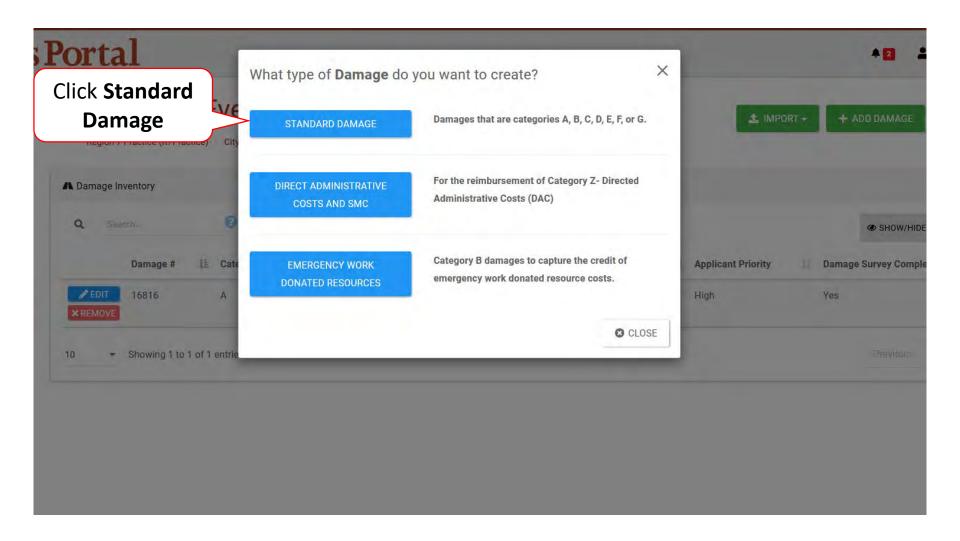
Manage Damage Inventory



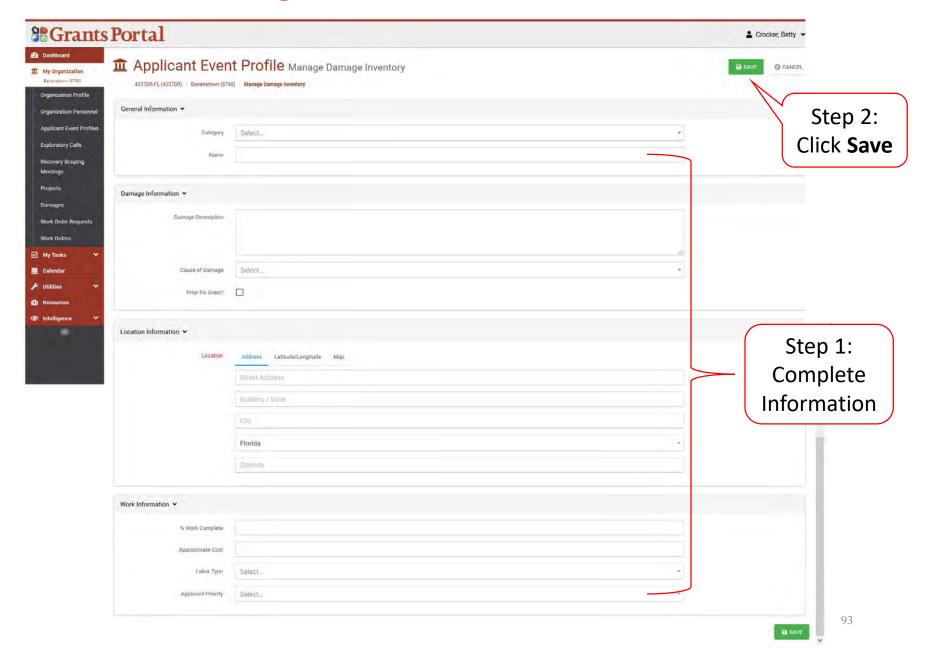
Add A Single Damage



Select Damage Type



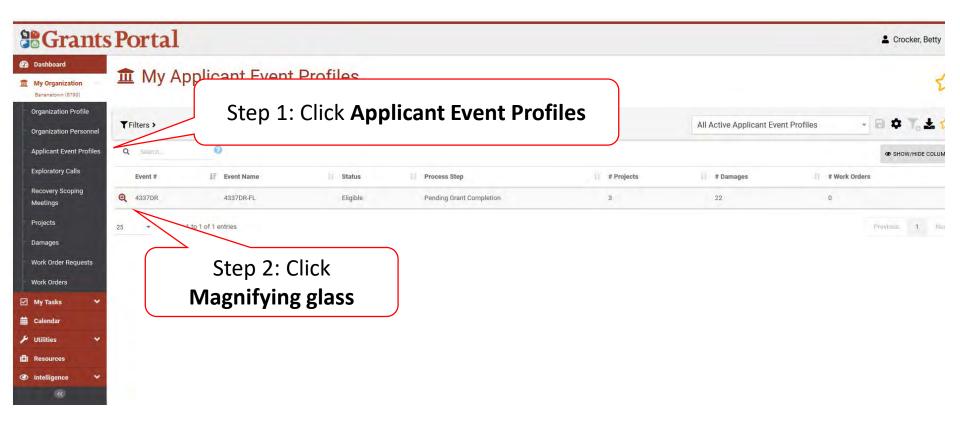
Add Damaged Site Information



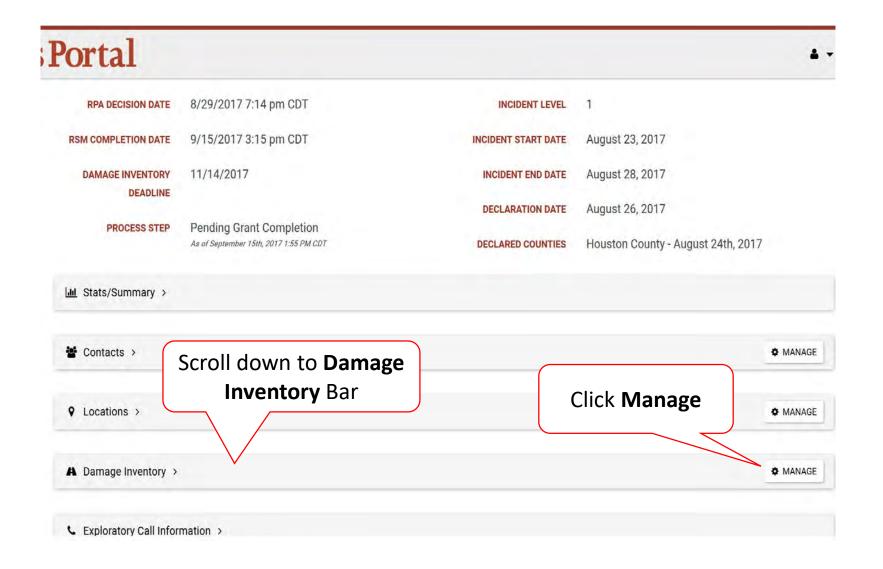
Edit Damage Inventory



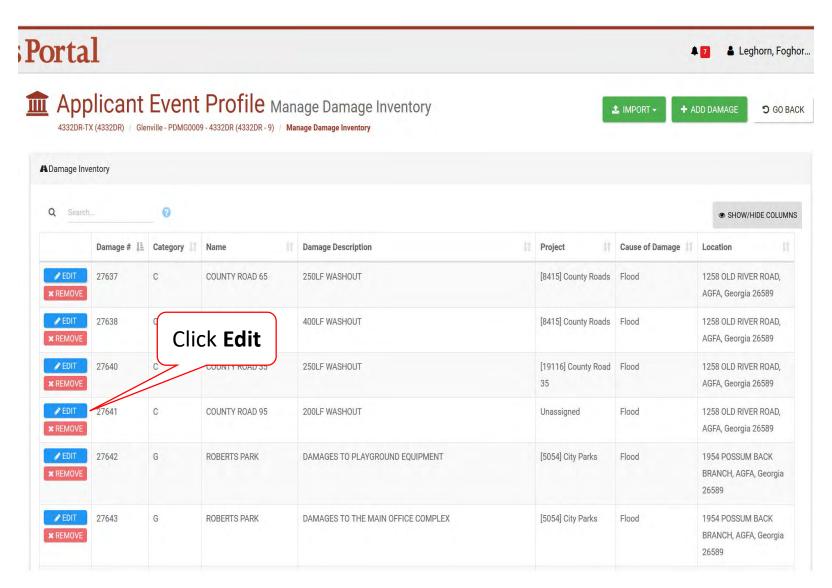
Applicant Event Profiles



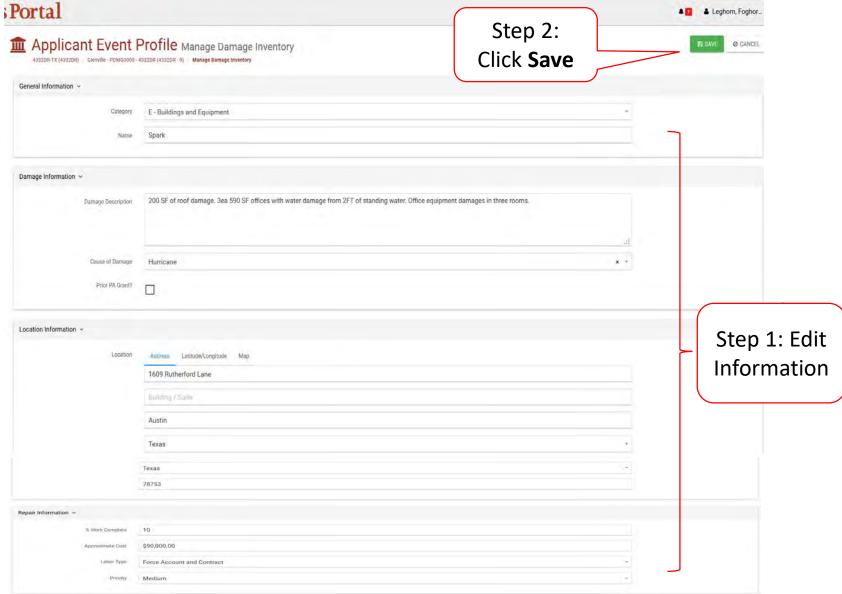
Damage Inventory Bar



Edit Damage Inventory

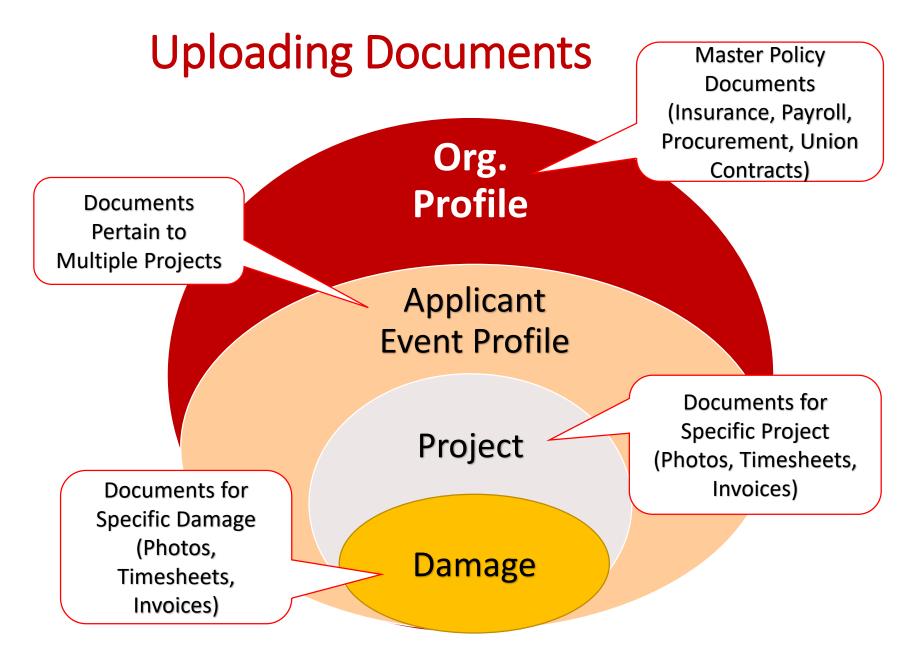


Edit Damage Information



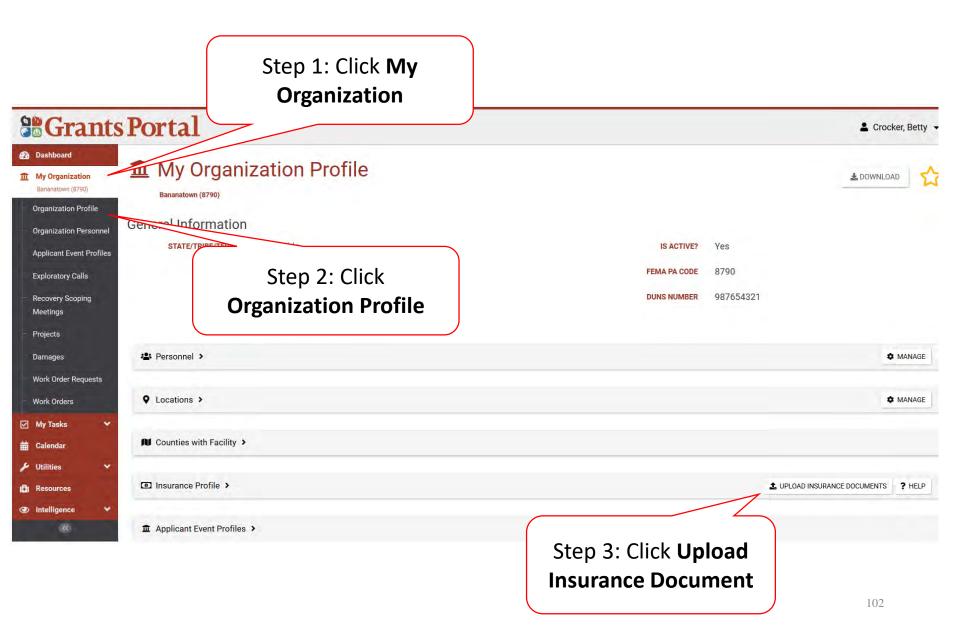
Upload Documents



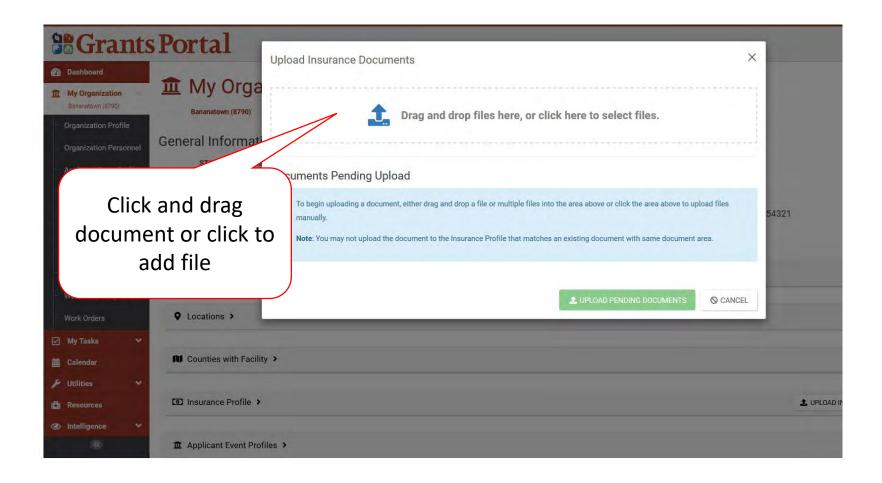


Upload Insurance Documents in Organization Profile

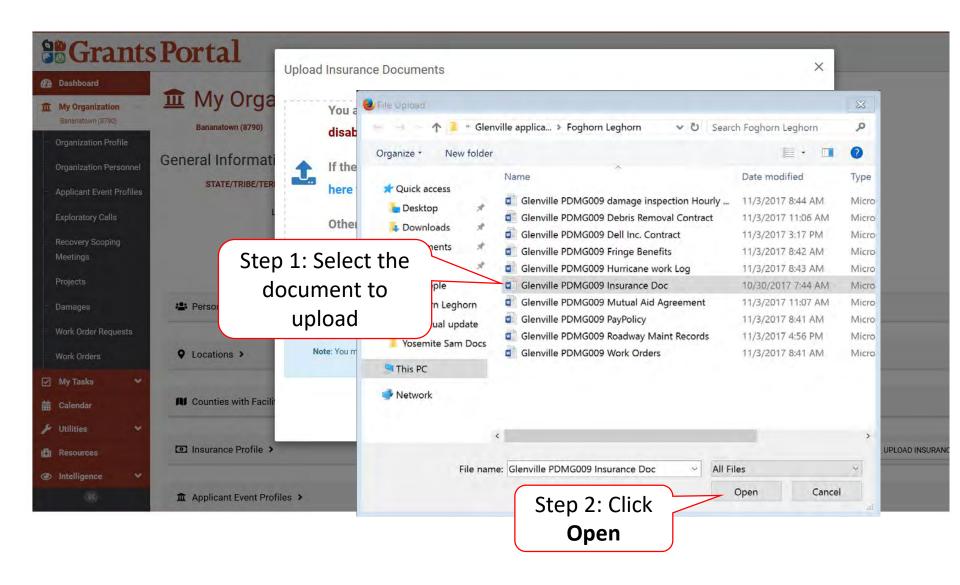
Upload Insurance Document



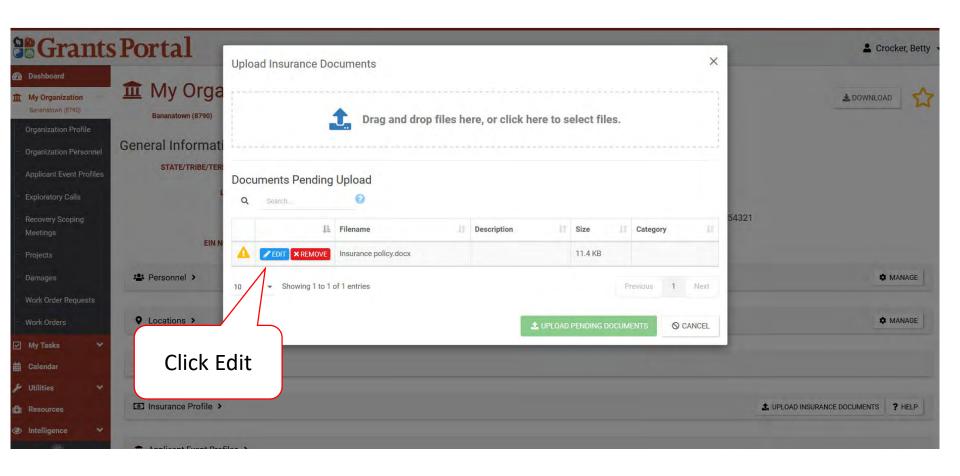
Upload Insurance Document



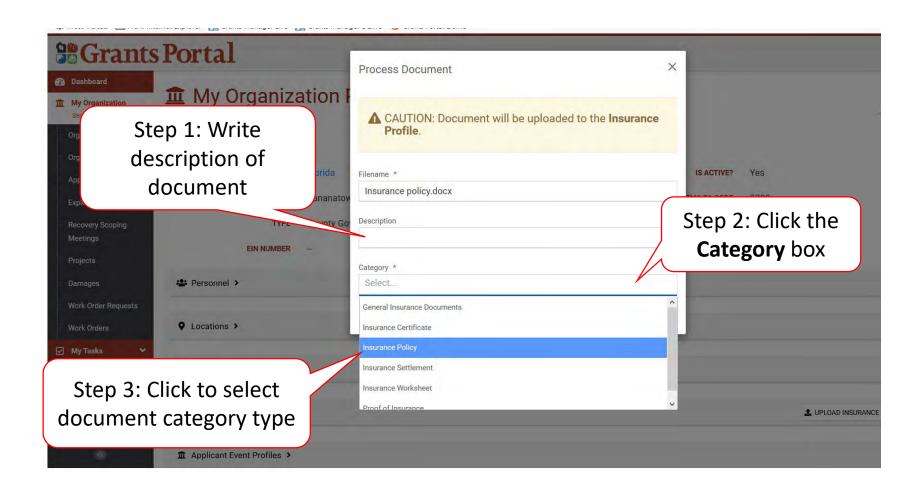
Select Insurance Document – Pop-Up Box



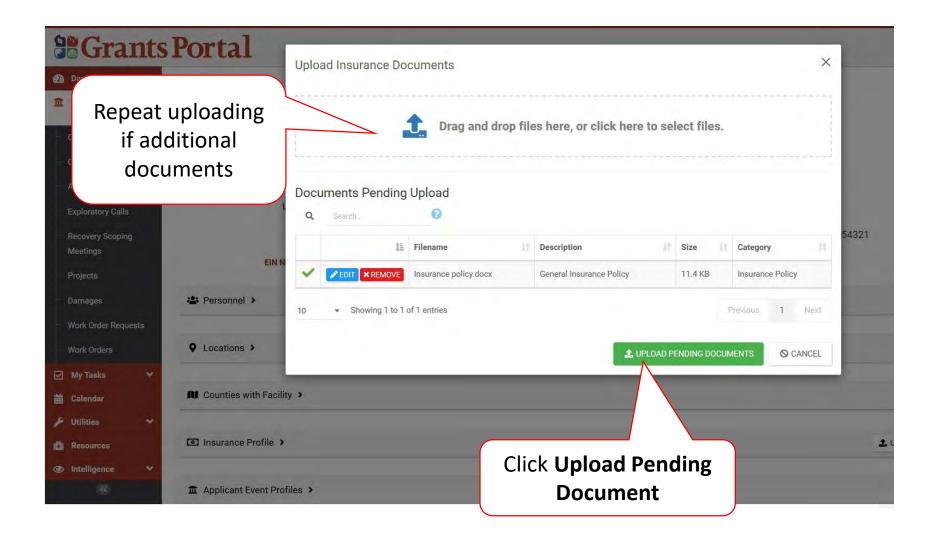
Add Document Description & Category Type



Add Document Description & Category Type



Add Insurance Documents

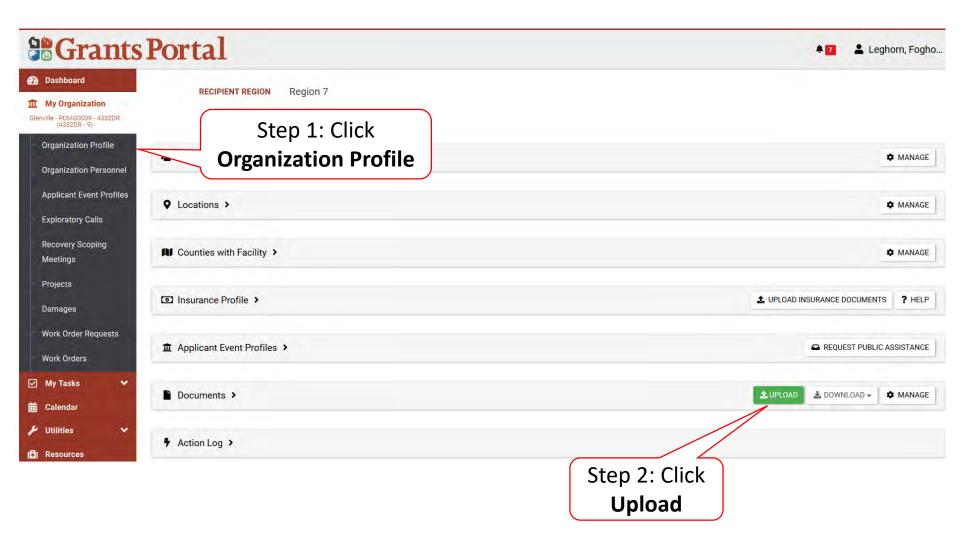


Upload Documents in Organization Profile

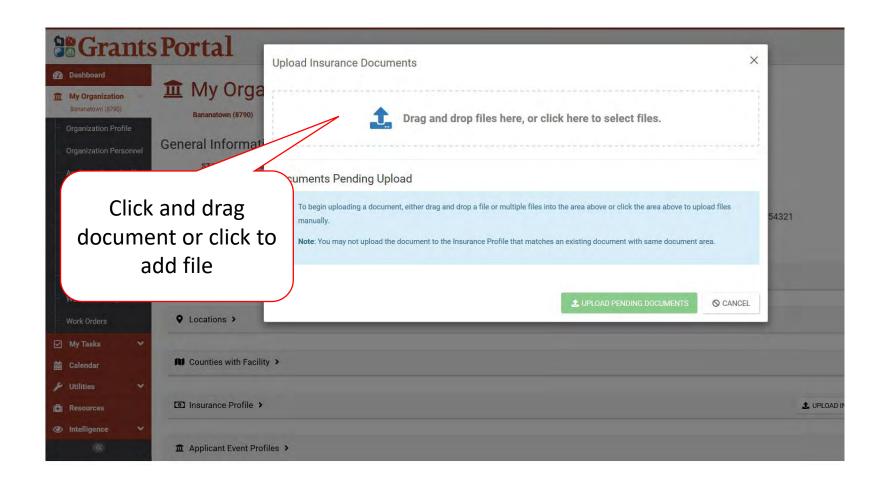
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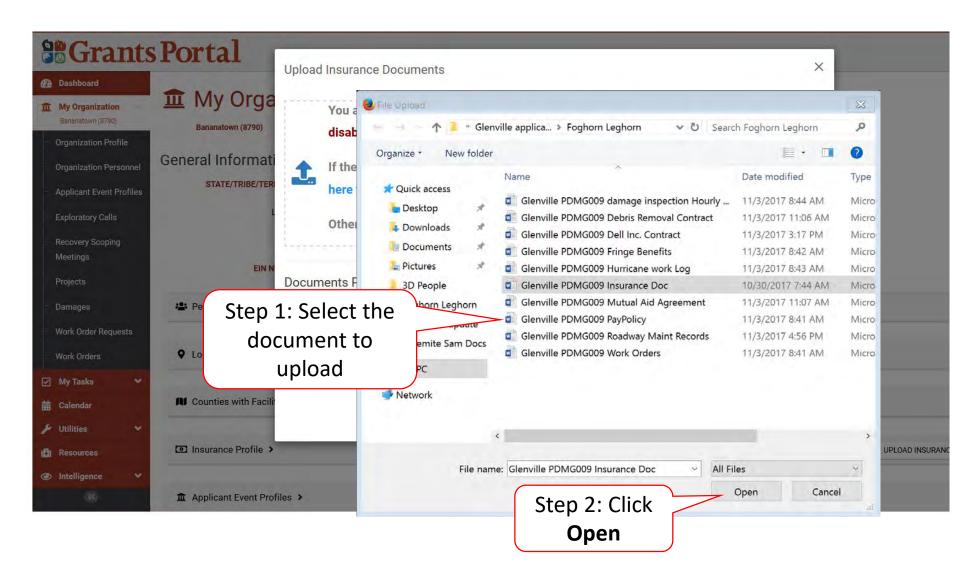
Upload Organization Documents



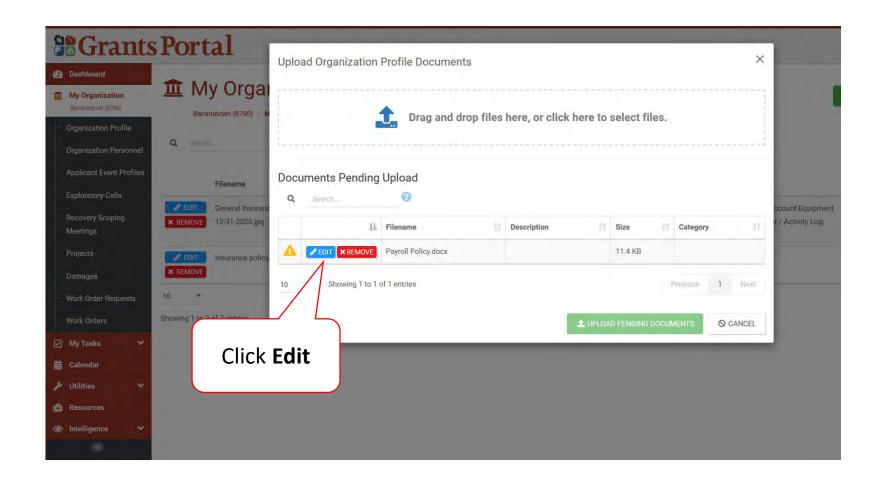
Upload Insurance Document



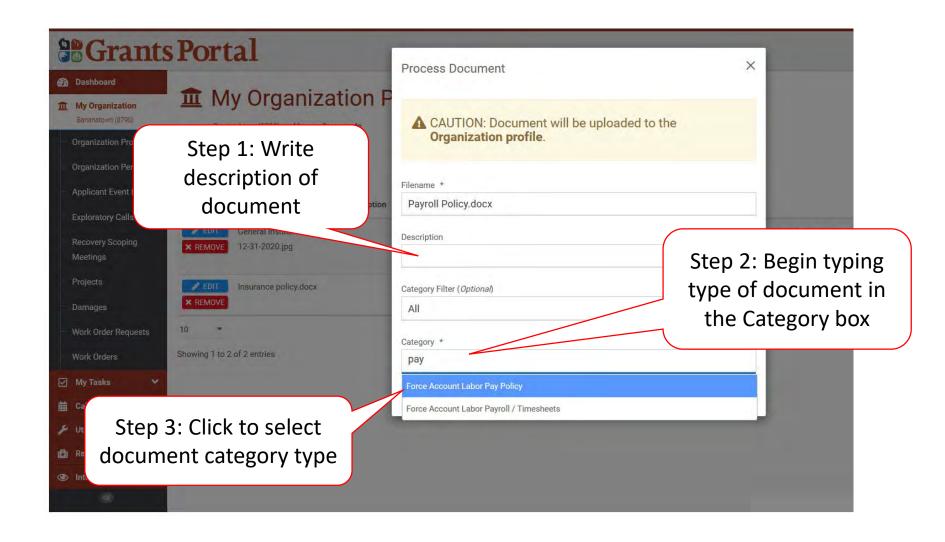
Select Insurance Document – Pop-Up Box



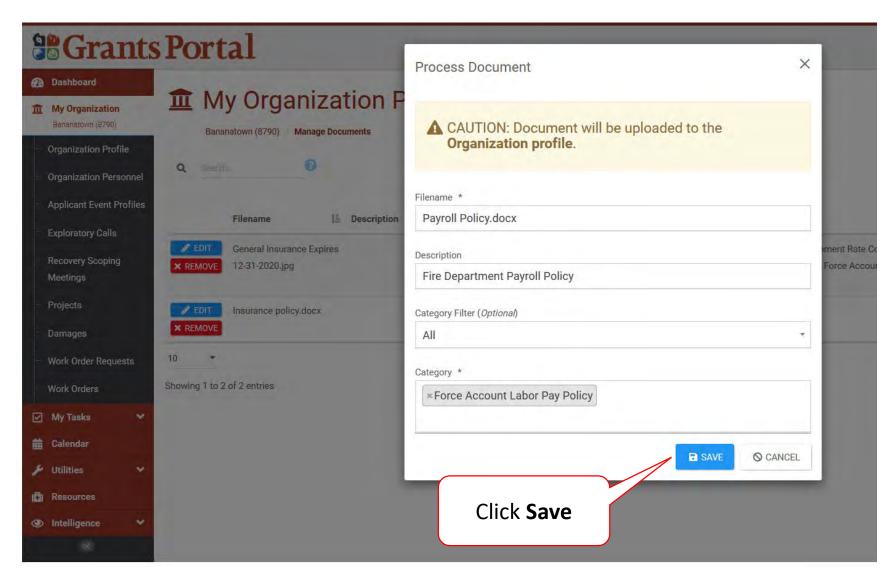
Add Document Description & Category Type



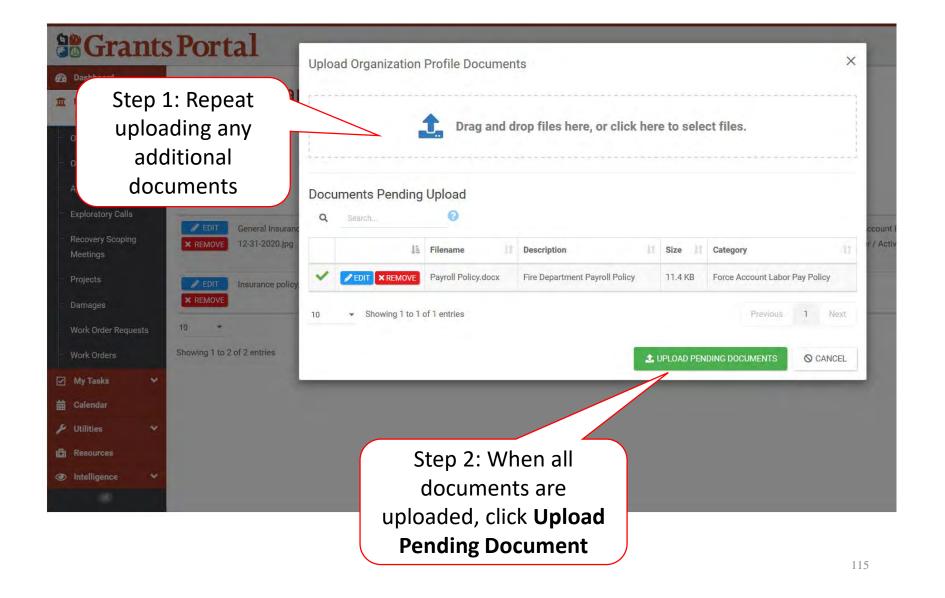
Add Document Description & Category Type



Add Document Description & Category Type



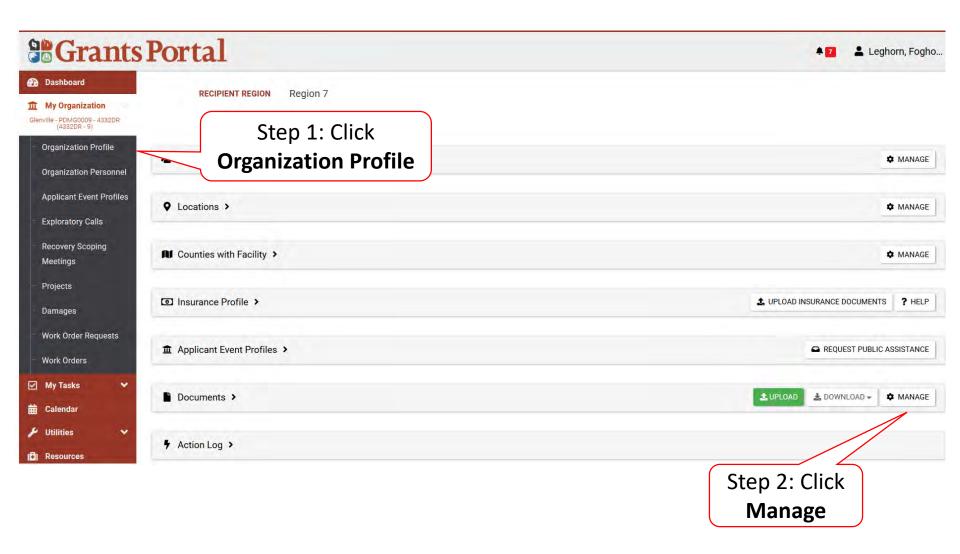
Add Insurance Documents



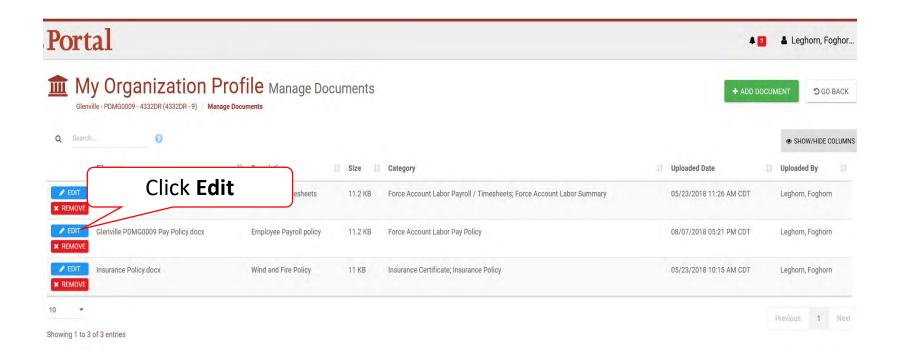
Manage Uploaded Documents in Organization Profile



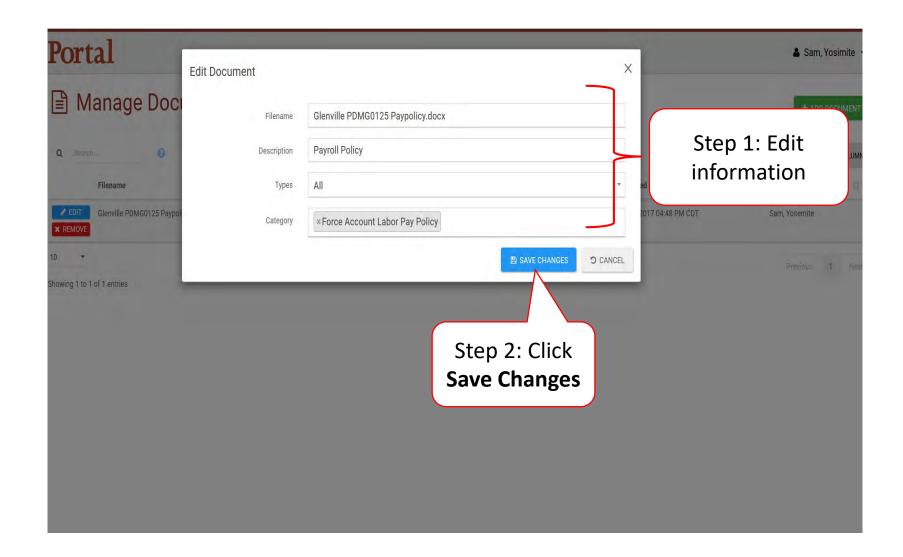
Manage Organization Uploaded Documents



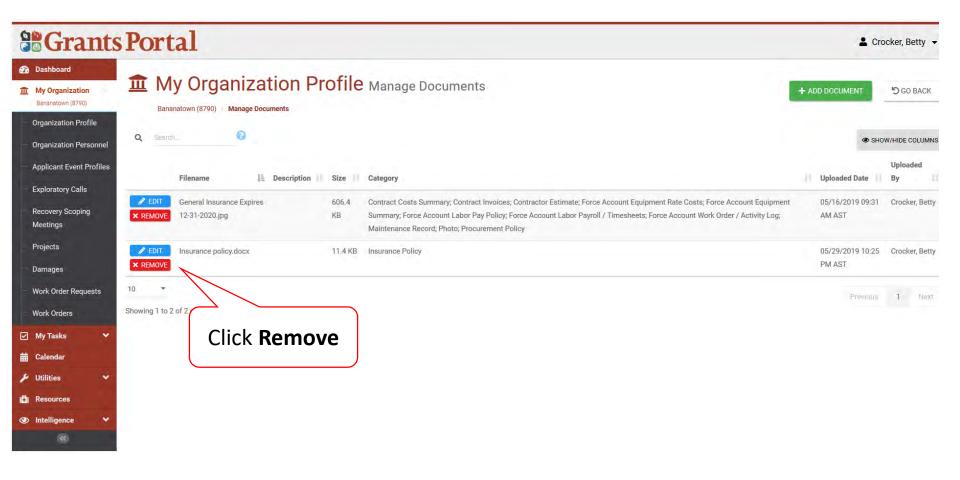
Edit Document Name



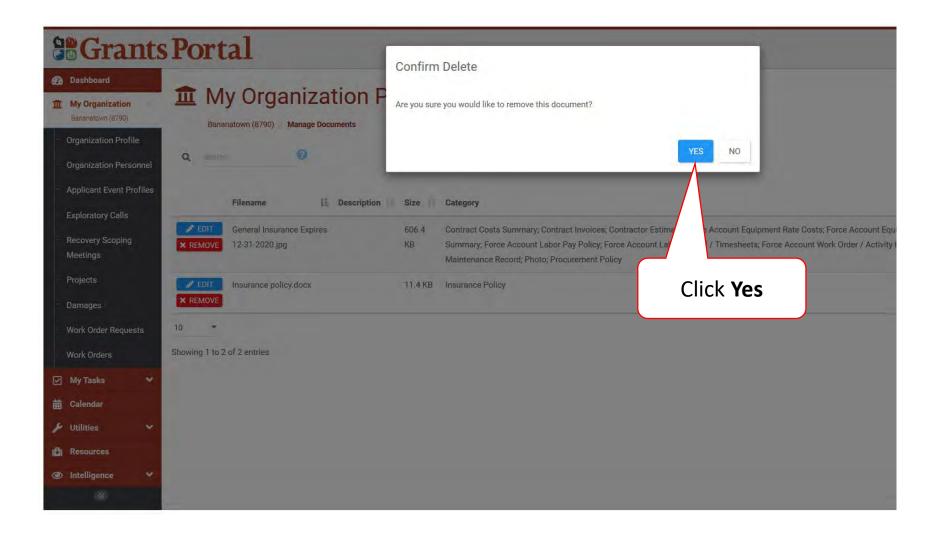
Edit Name



Remove Documents



Delete Confirmation Pop-Up Box

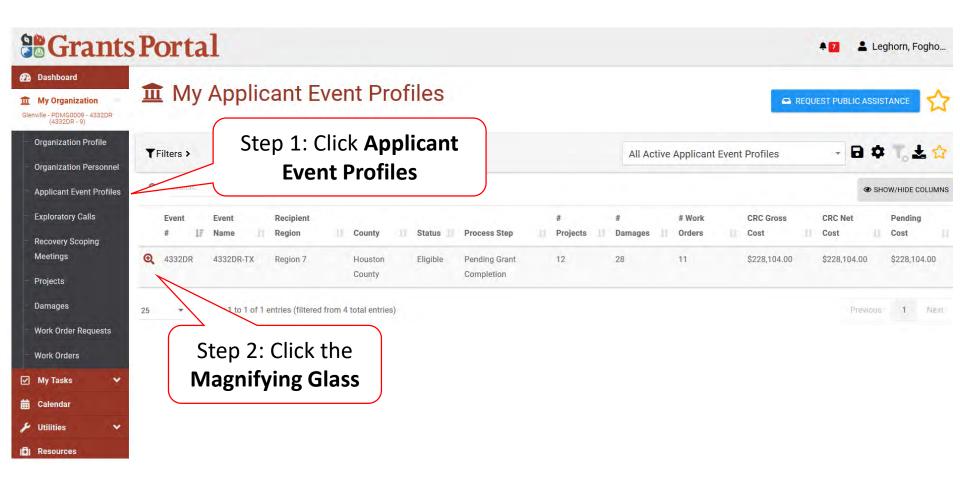


Upload Documents In Applicant Event

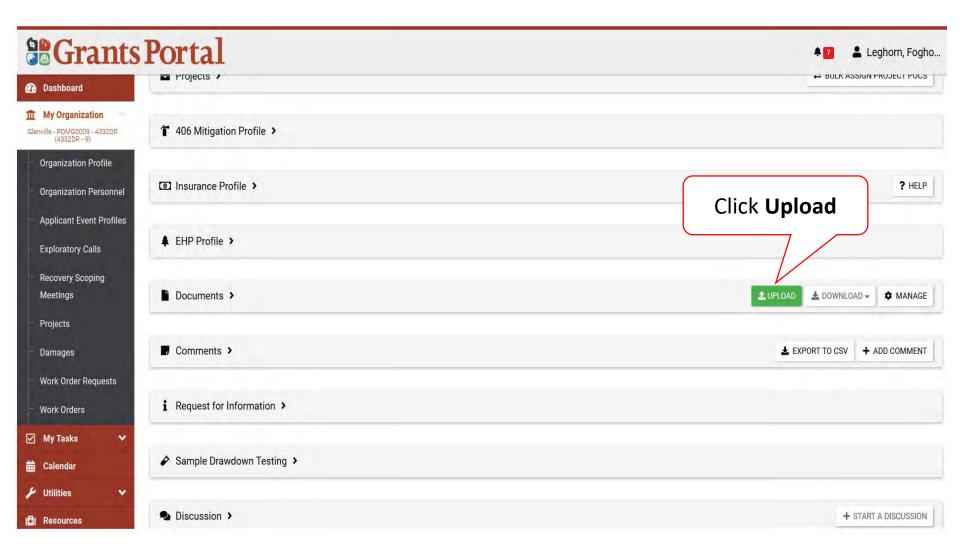
These documents apply only to one event.



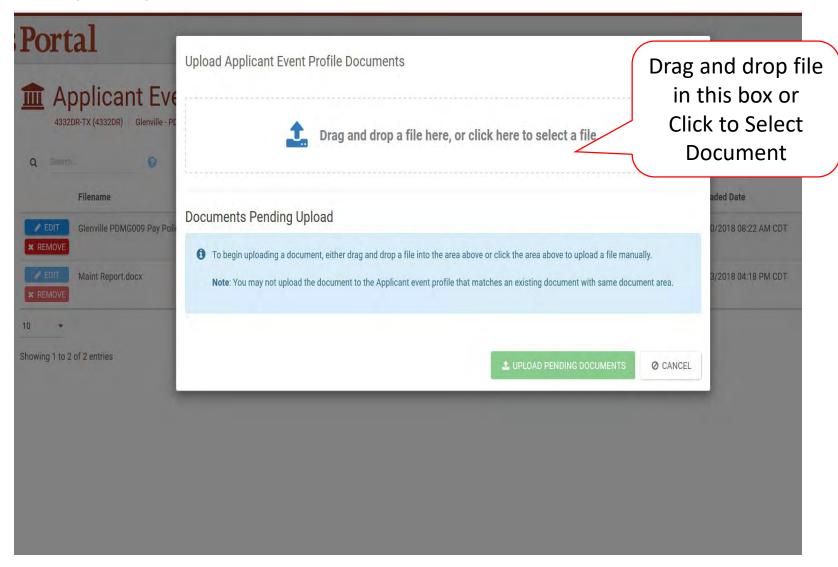
Add Documents To An Event



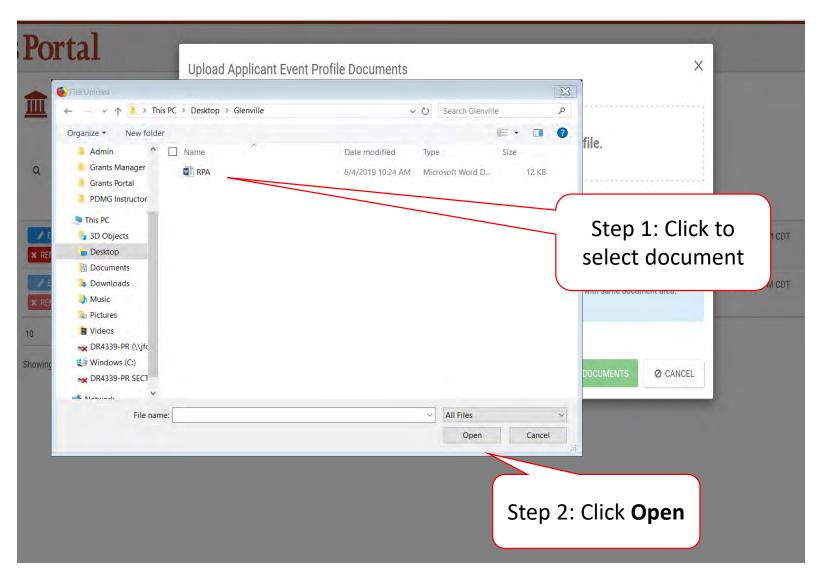
Applicant Event Profile Document



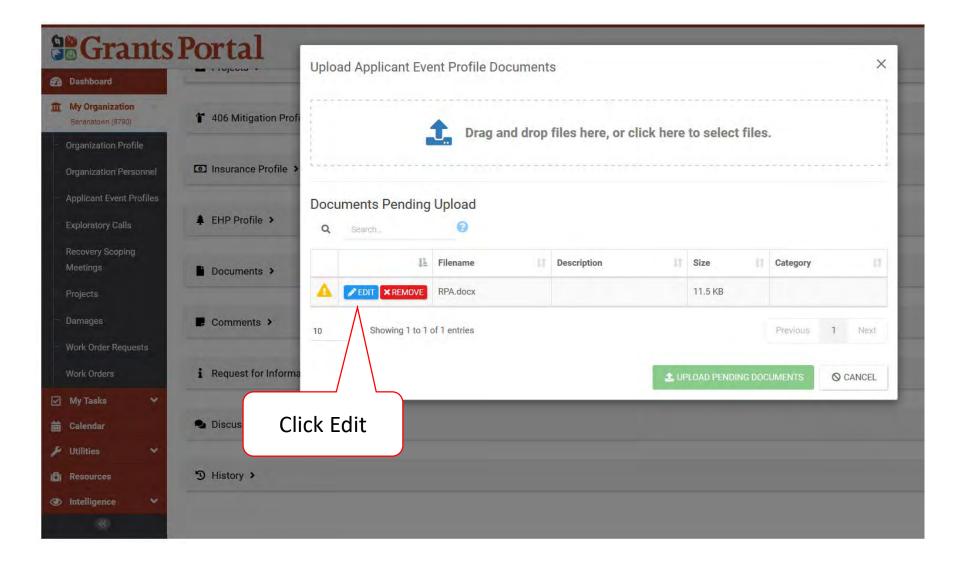
Applicant Event Profile Document Upload – Pop Up



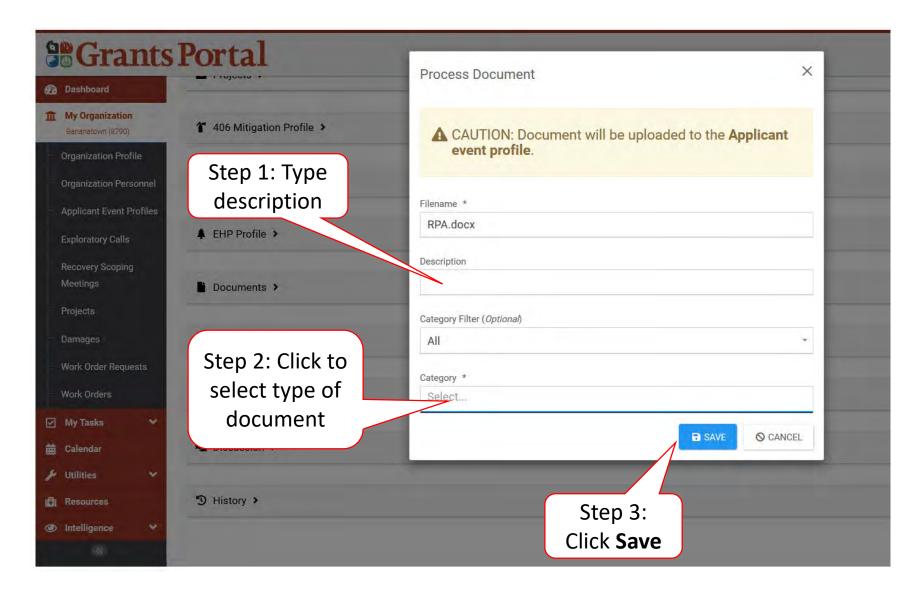
Document Upload – Pop Up



Edit Document Information



Edit Document Information – Pop Up Box

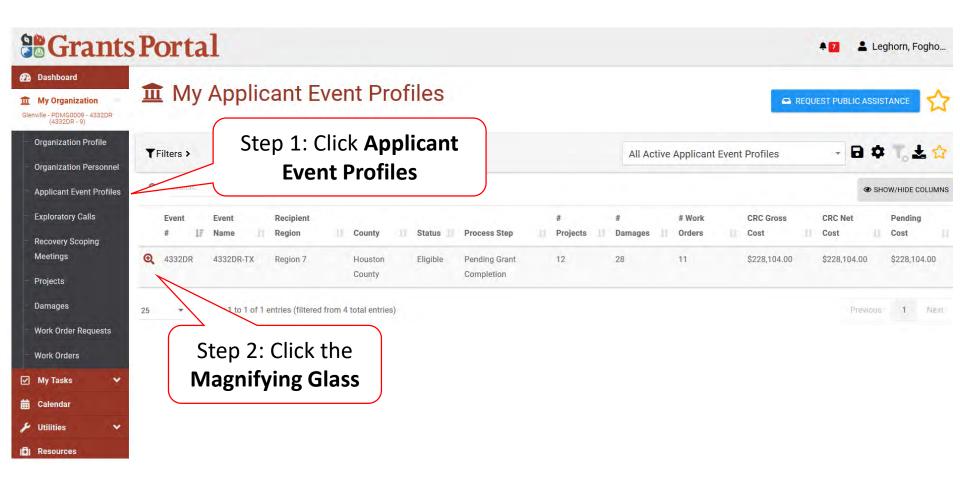


Manage Documents In Applicant Event

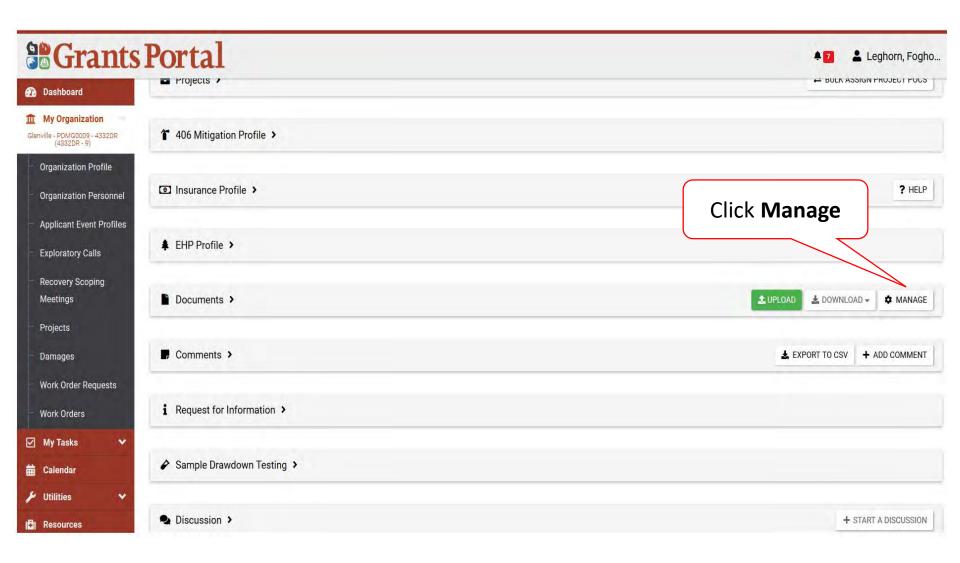
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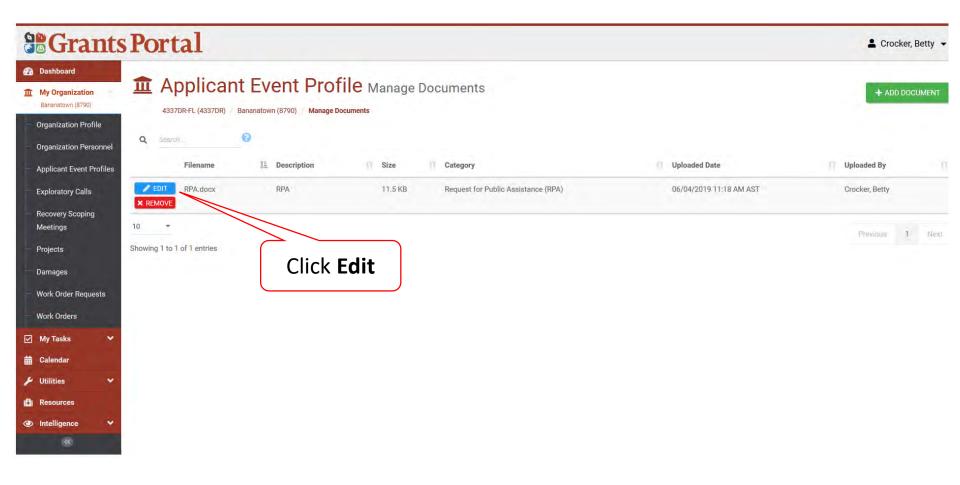
Locate Documents Uploaded To An Event



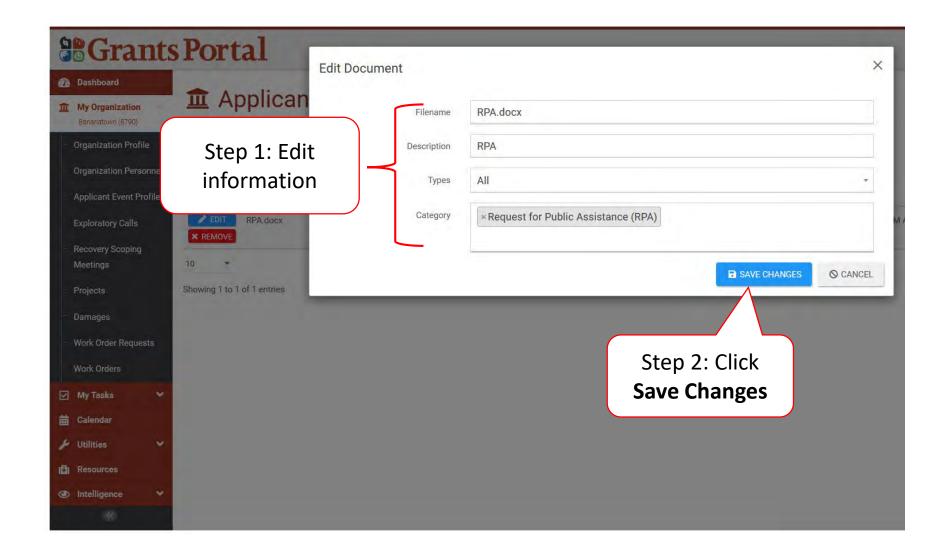
Manage Applicant Event Profile Document



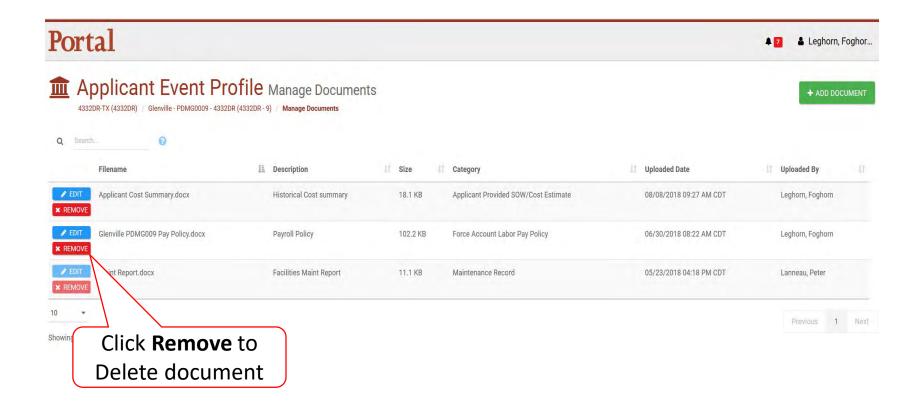
Edit Upload Document Information



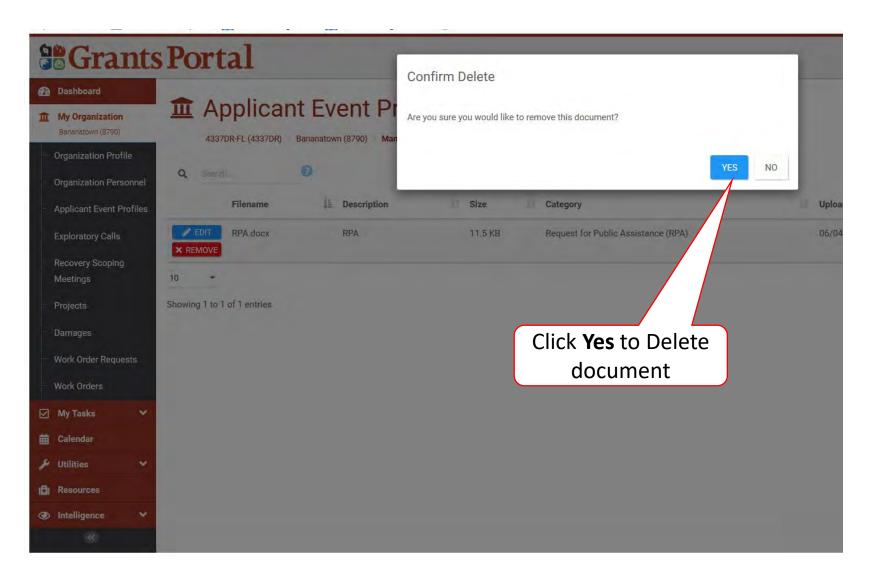
Edit Applicant Event Profile Document



Remove Documents



Delete Document Confirmation Pop-Up Box

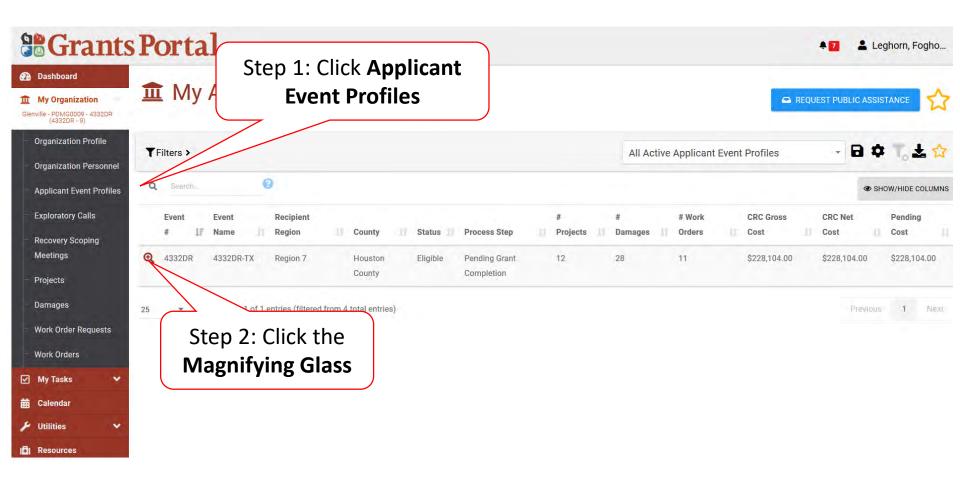


Upload Documents to Projects

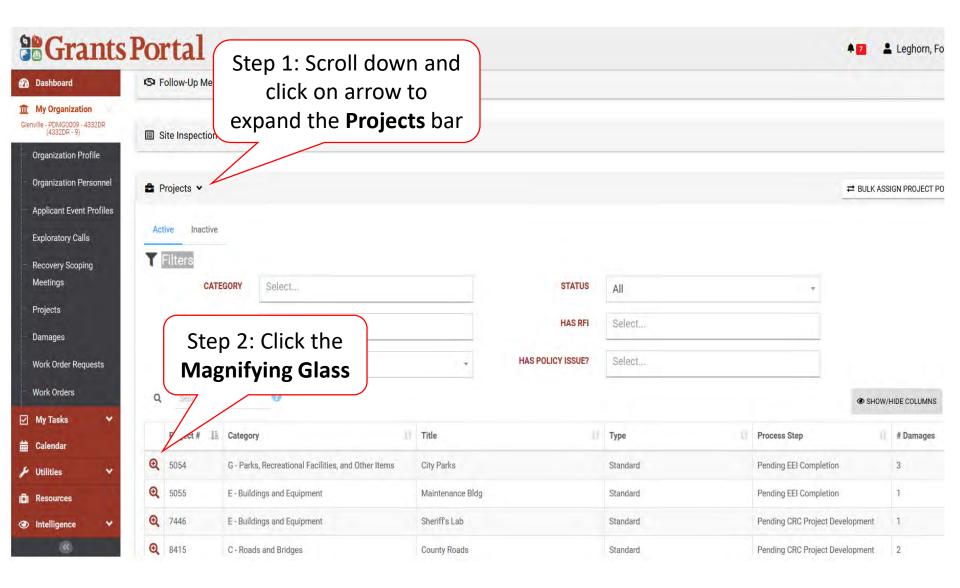
These documents will eventually be attached to the Essential Elements of Information.



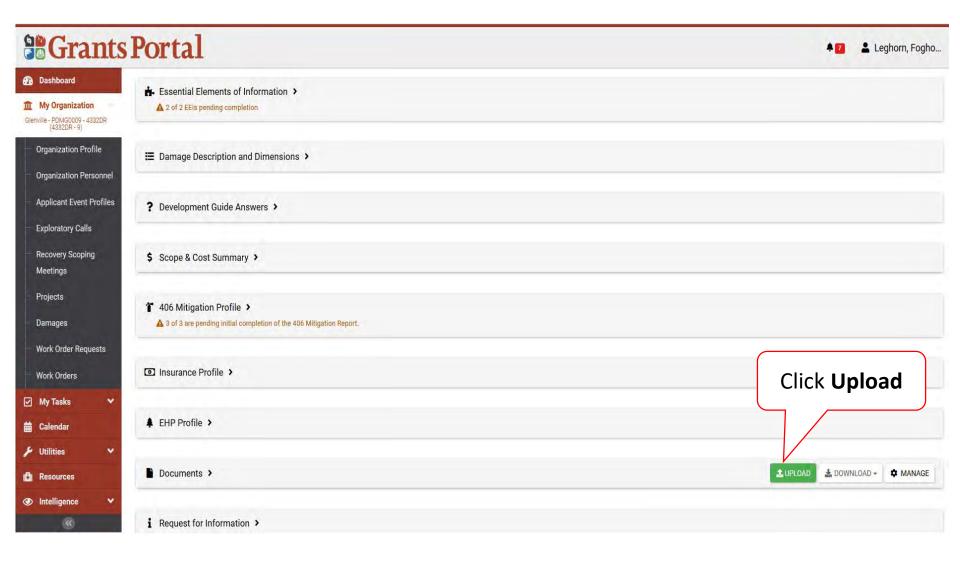
Locate Event



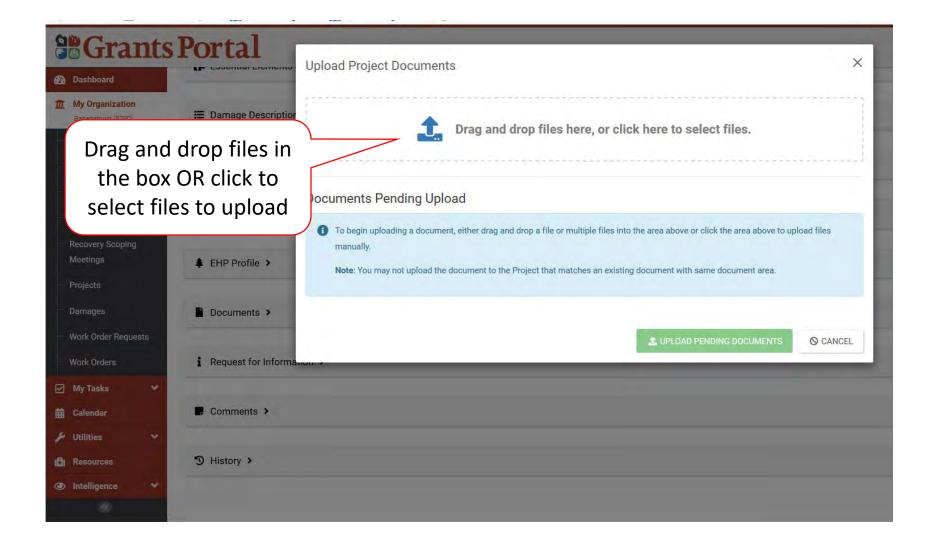
Locate Event Project



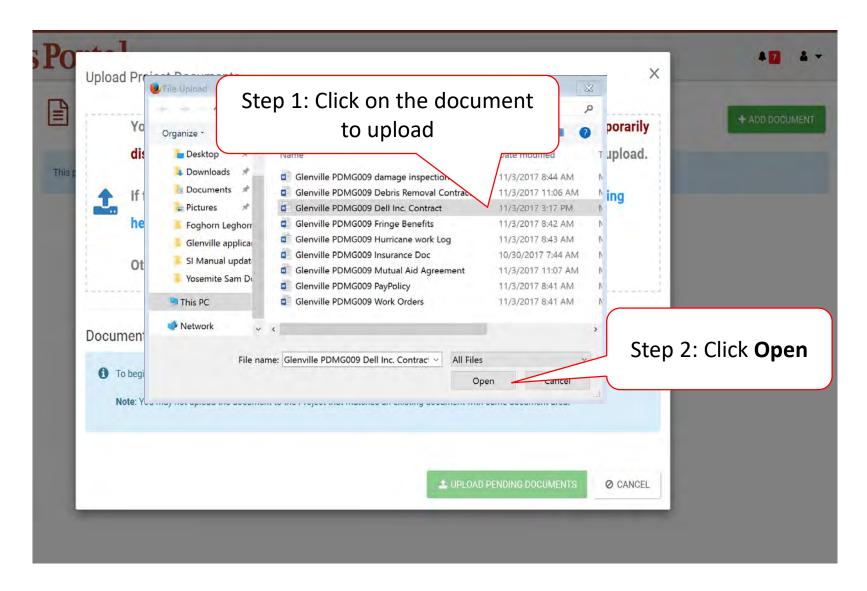
Upload Event Project Document



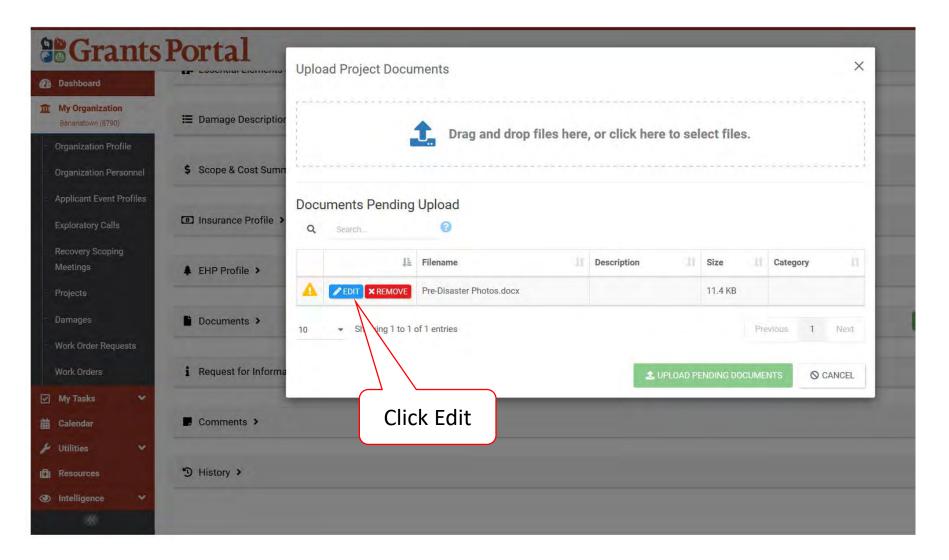
Upload Event Project Documents



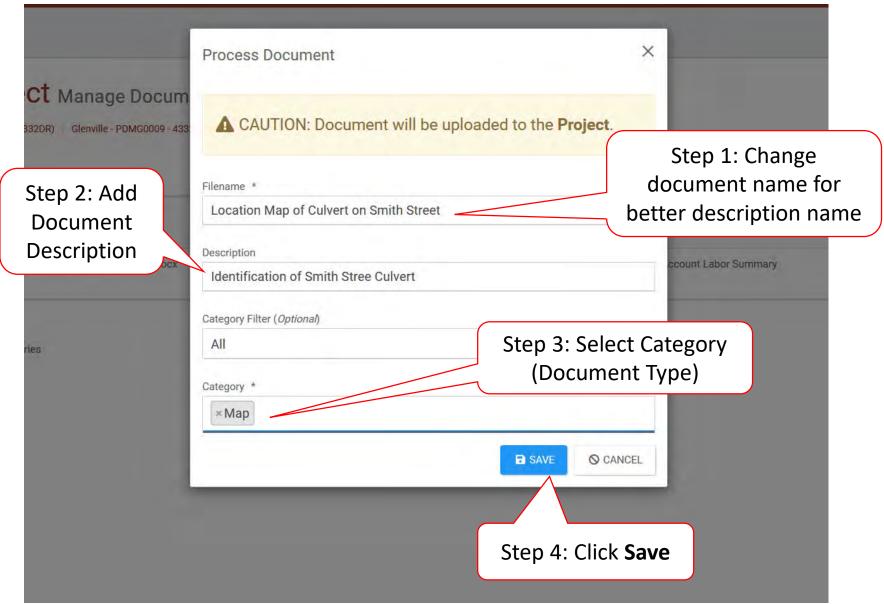
Document Upload - Pop Up Box



Edit Project Document Information



Document Description And Category Tag

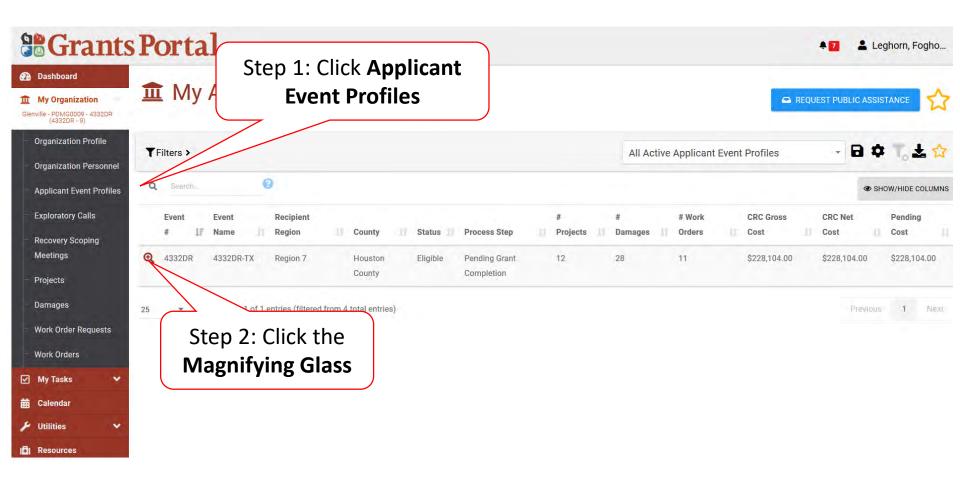


Manage Documents in Projects

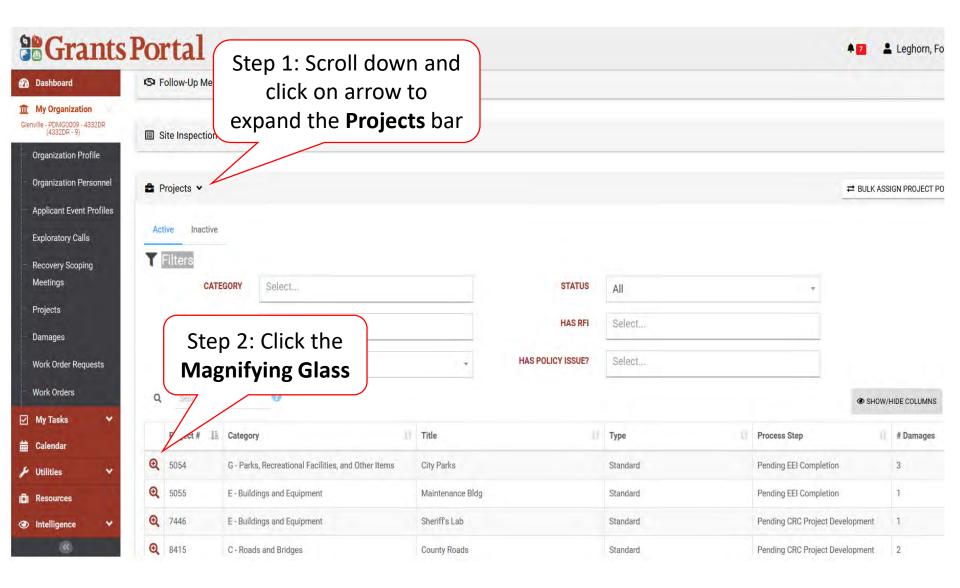
These documents will eventually be attached to the Essential Elements of Information.



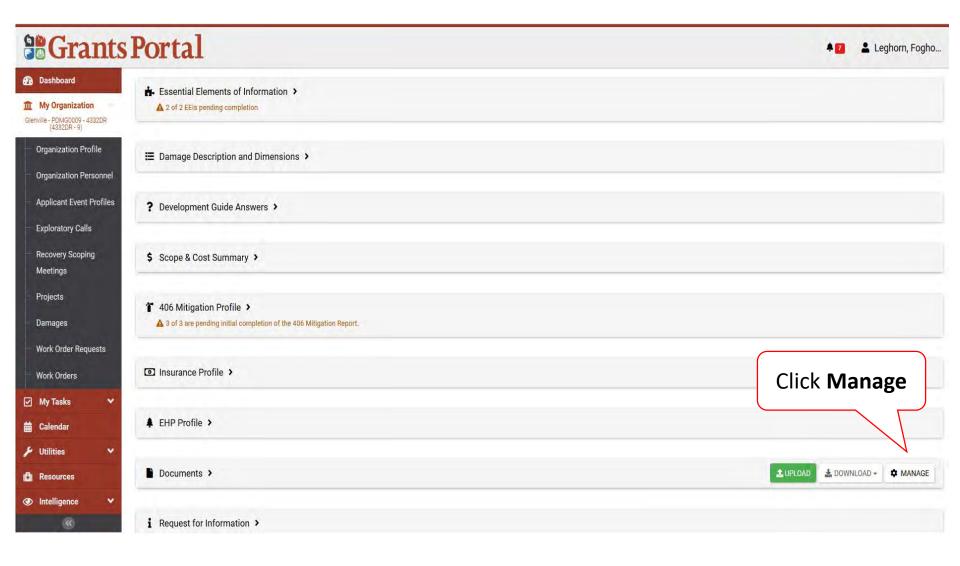
Locate Event



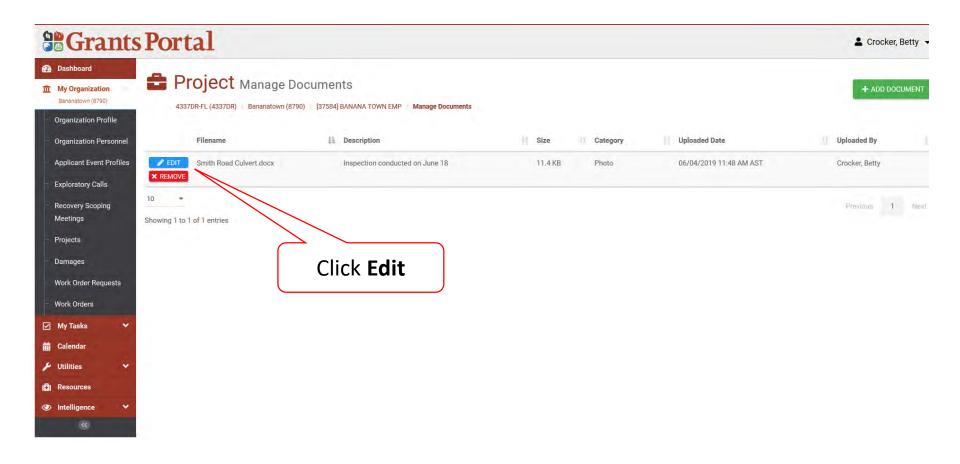
Locate Event Project



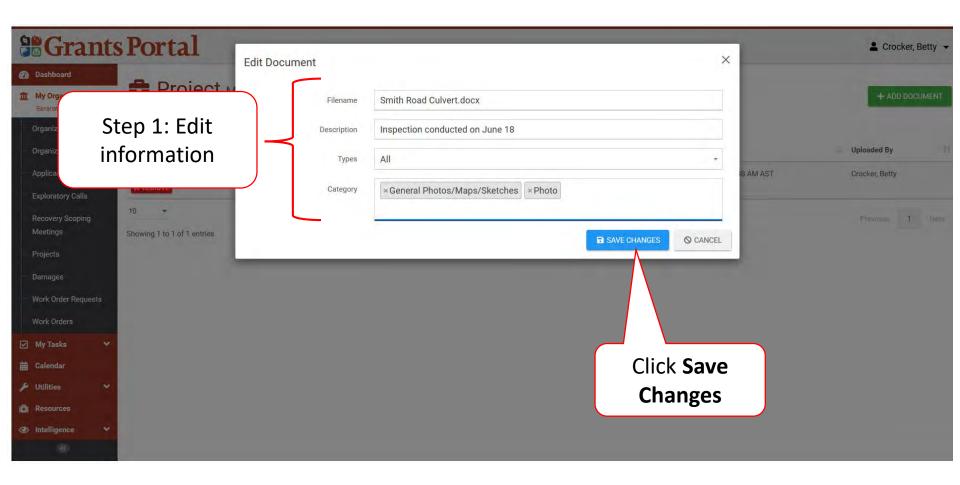
Manage Project Document



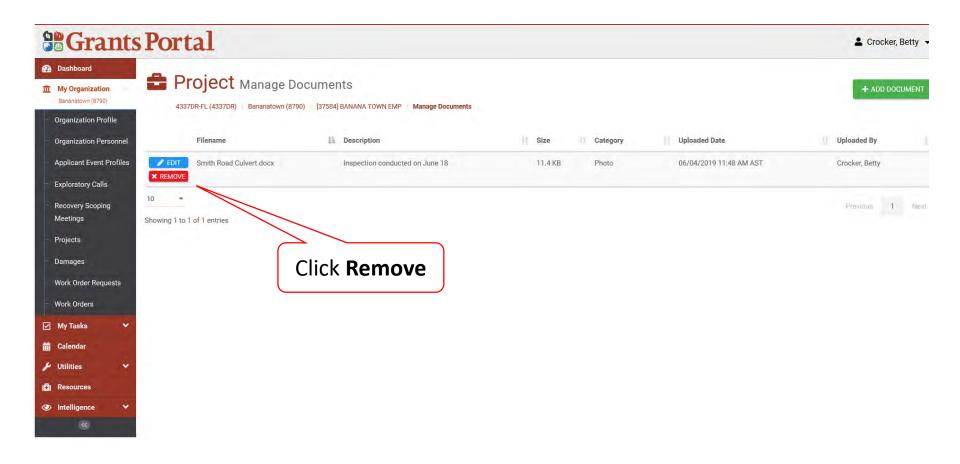
Edit Project Documents



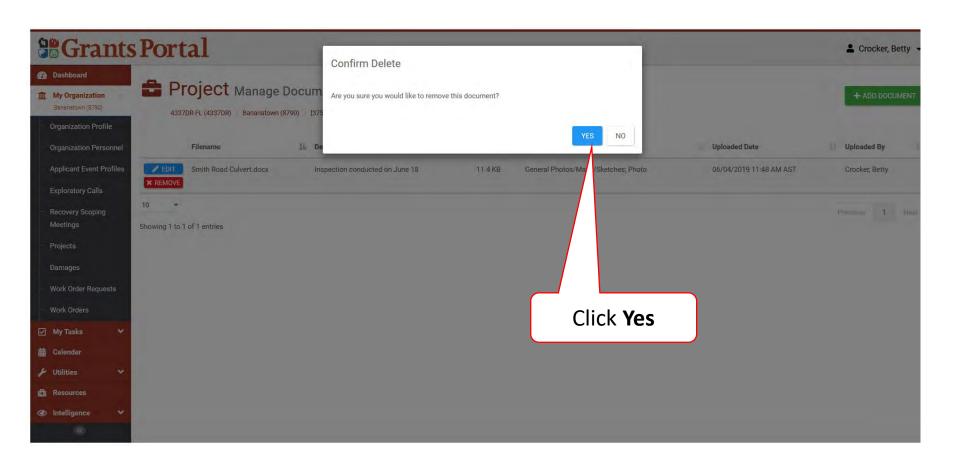
Edit Project Documents Pop-Up Box



Remove Project Documents



Confirm Delete Project Documents Pop-Up Box

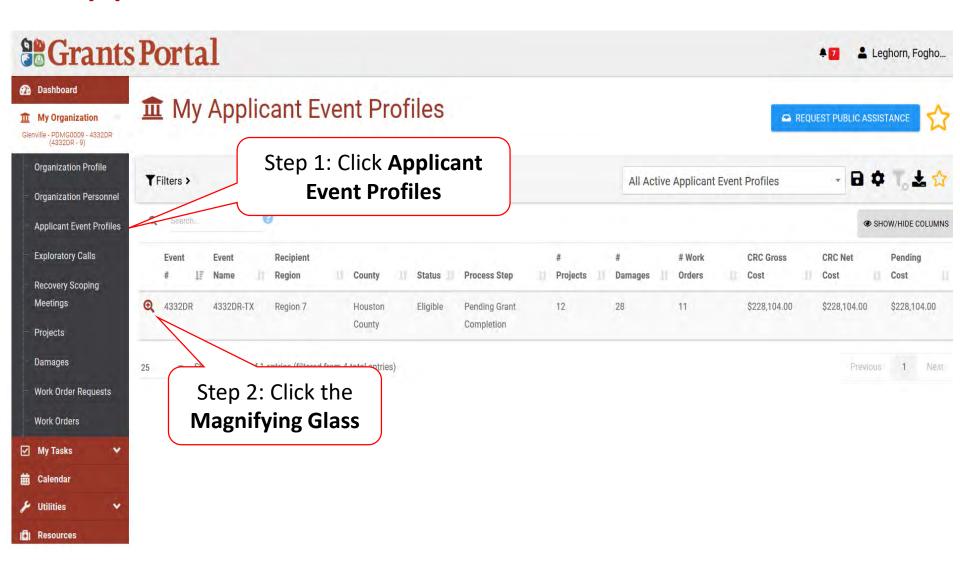


Upload Documents To Damage Inventory

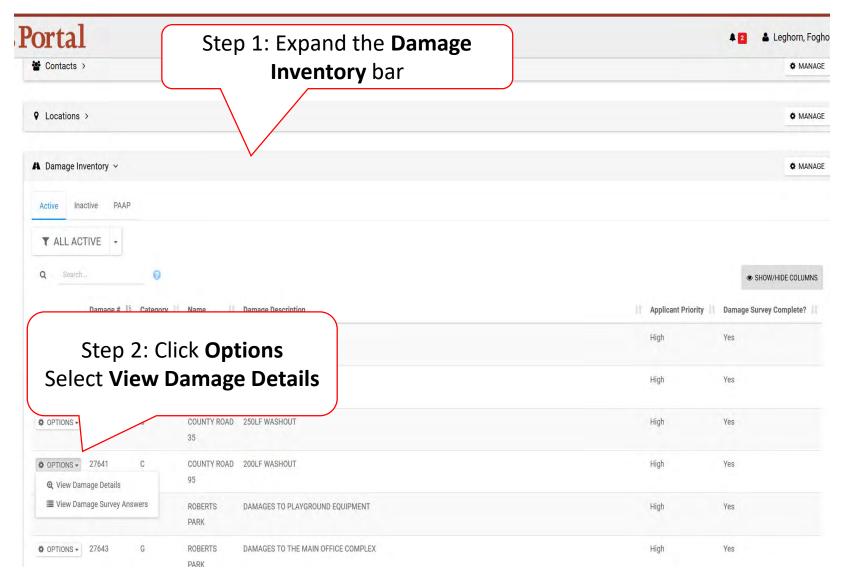
These documents will eventually be attached to the Essential Elements of Information and pertain to specific damages.



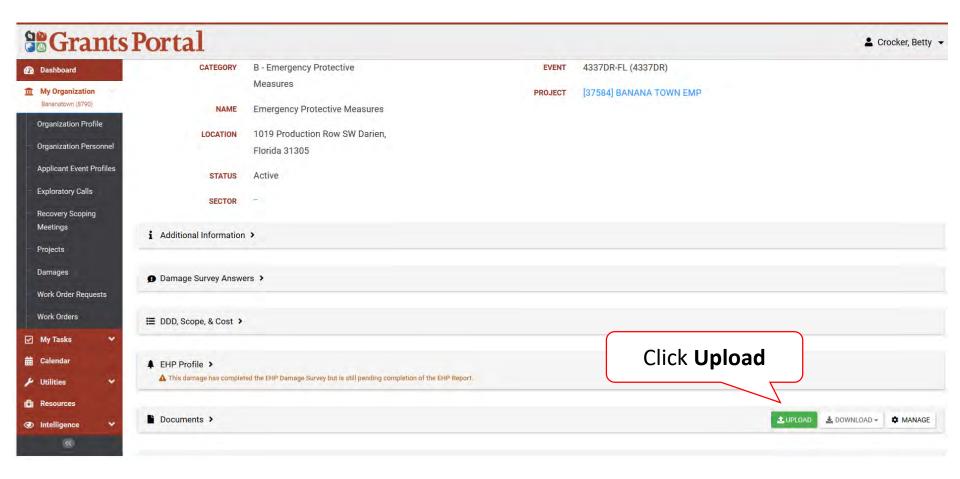
Applicant Event Profiles



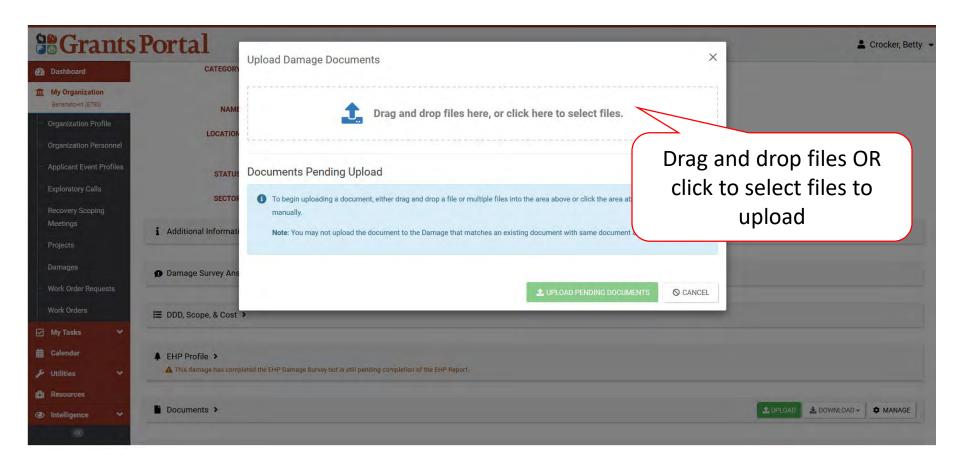
Applicant Event Profile Damage Inventory



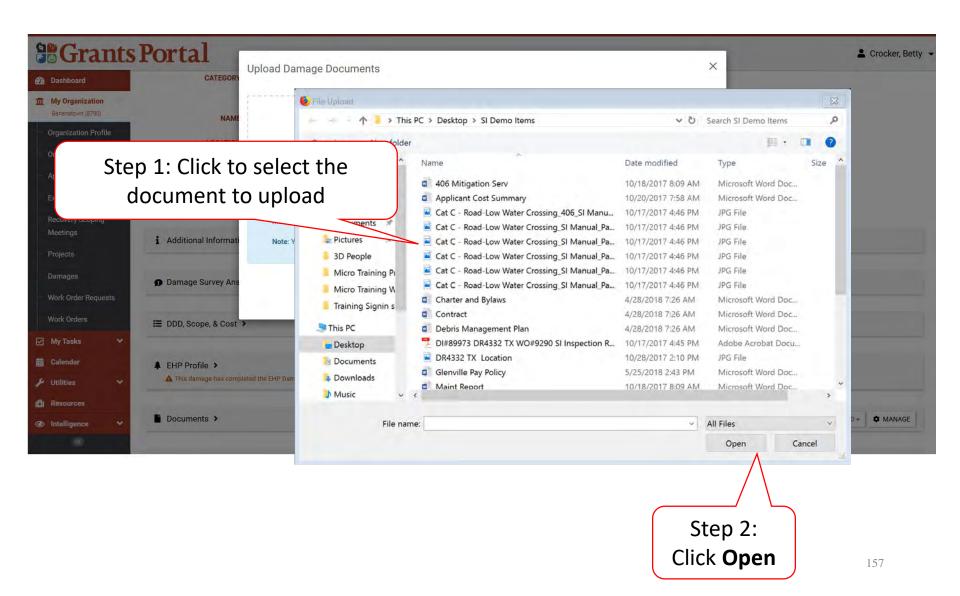
Damage Details Documents Bar



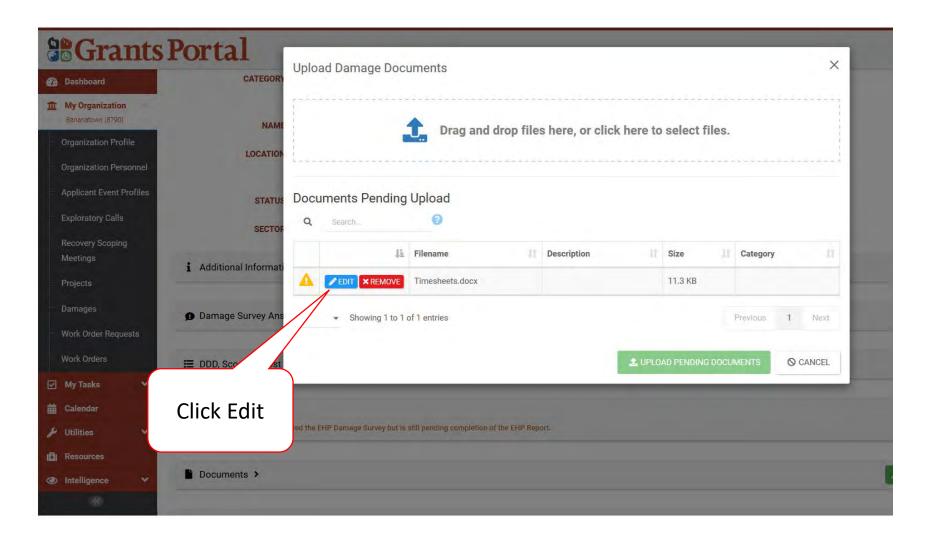
Upload Damage Documents



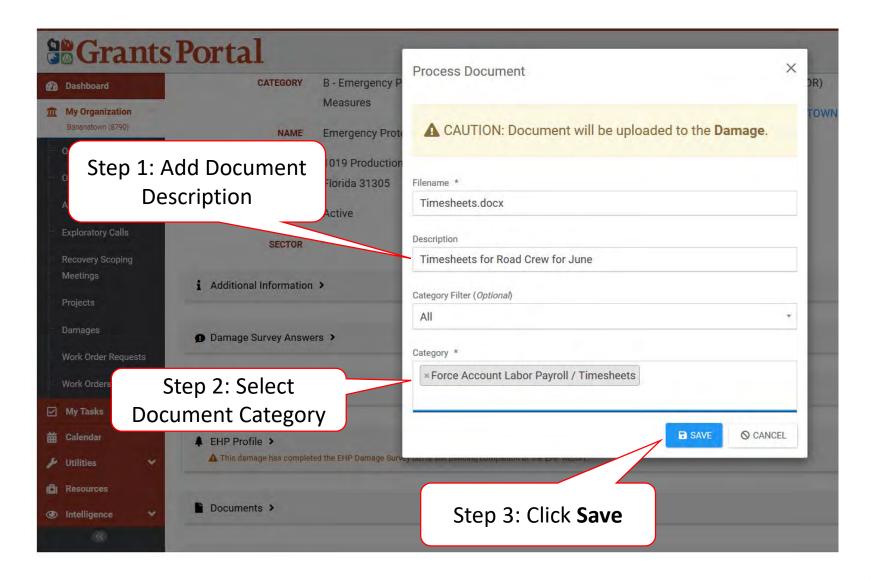
Select Damage Document Upload – Pop Up



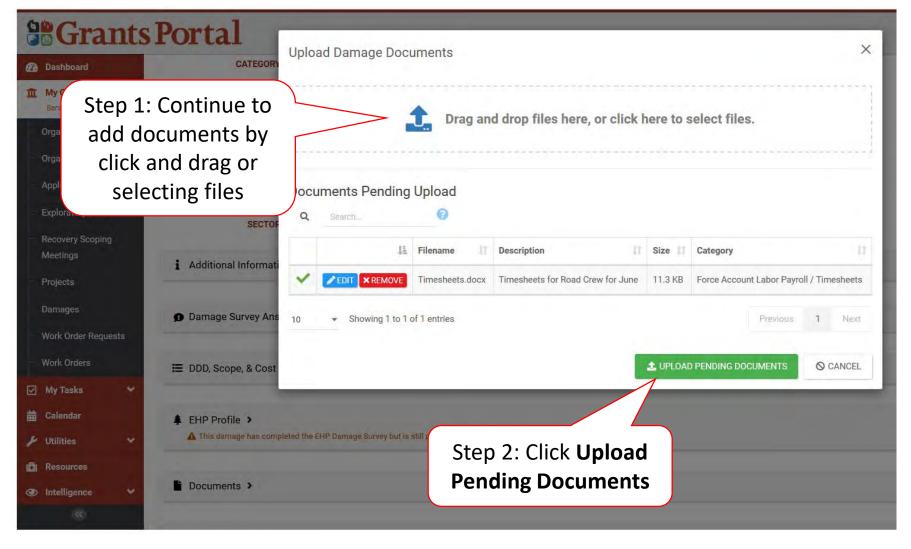
Edit Damage Document Information



Add Document Description & Category Tag



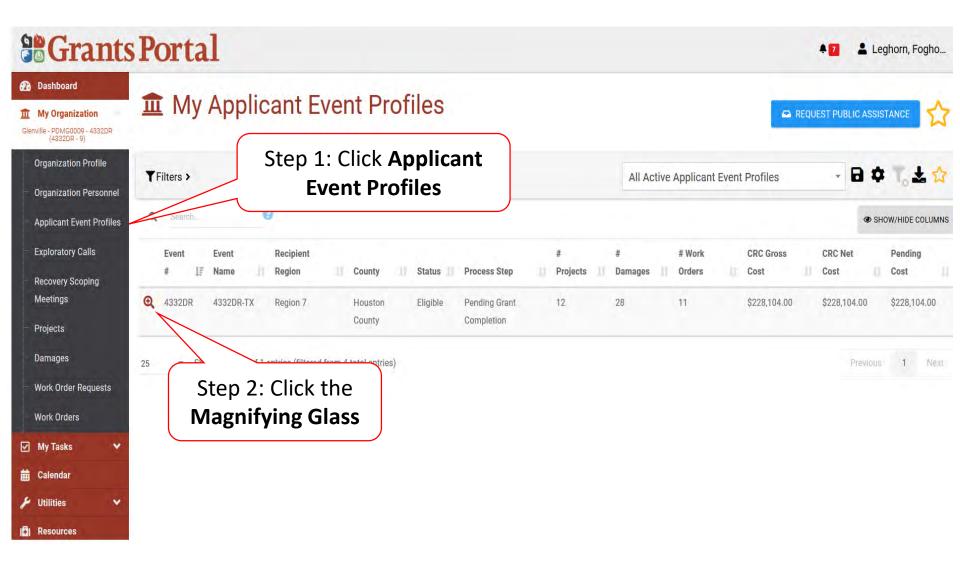
Save Uploaded Document



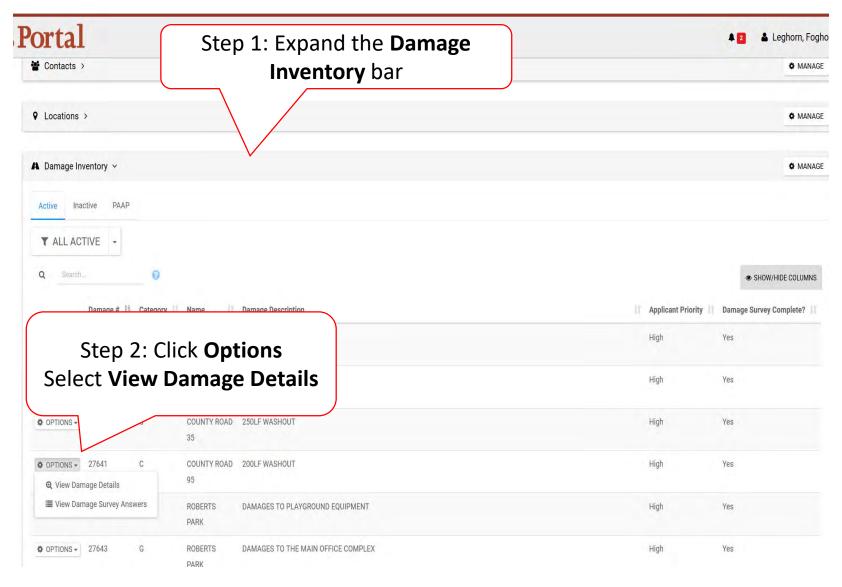
Manage Documents Uploaded to Damage Inventory



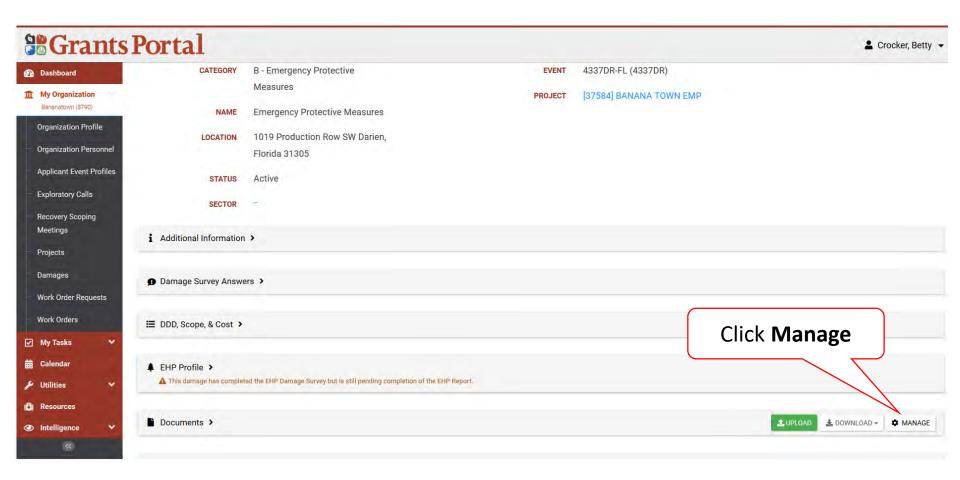
Applicant Event Profiles



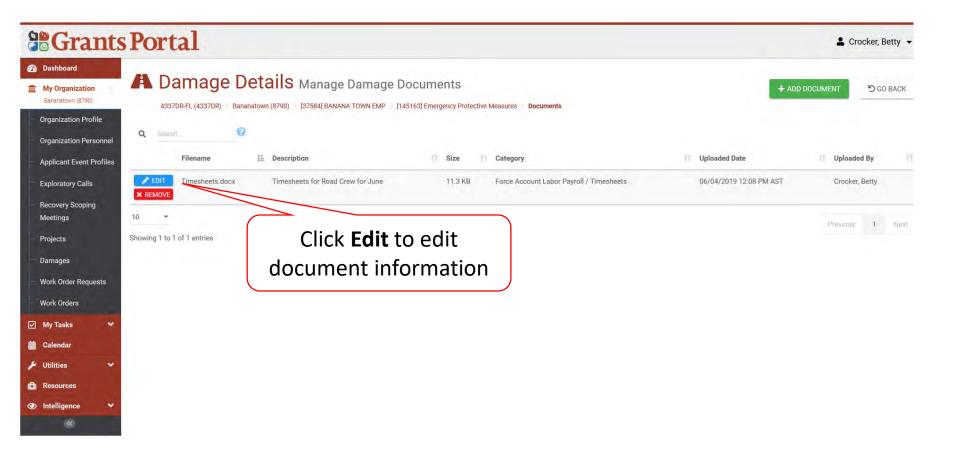
Applicant Event Profile Damage Inventory



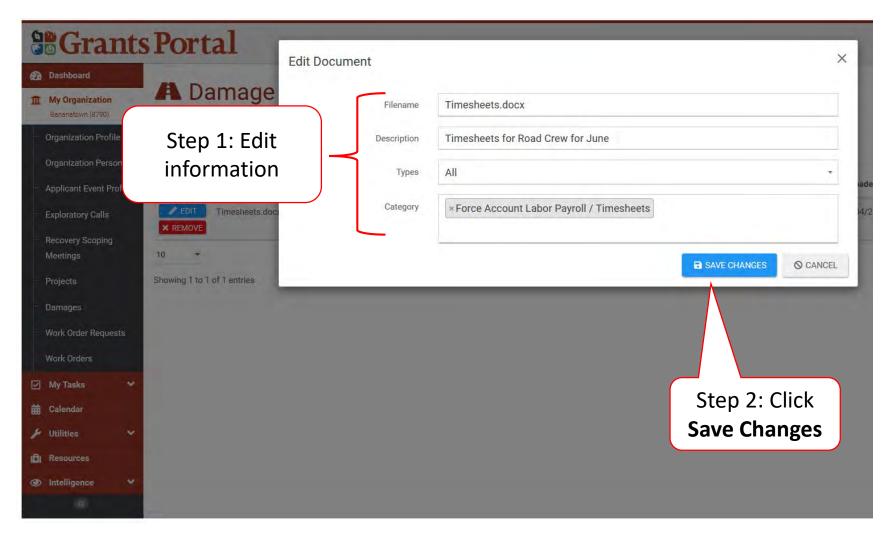
Damage Details Documents Bar



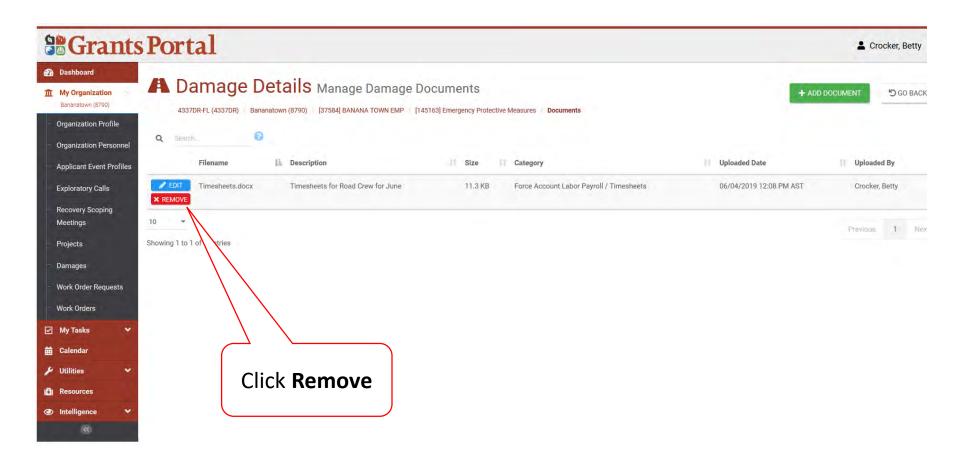
Edit Damage Inventory Document



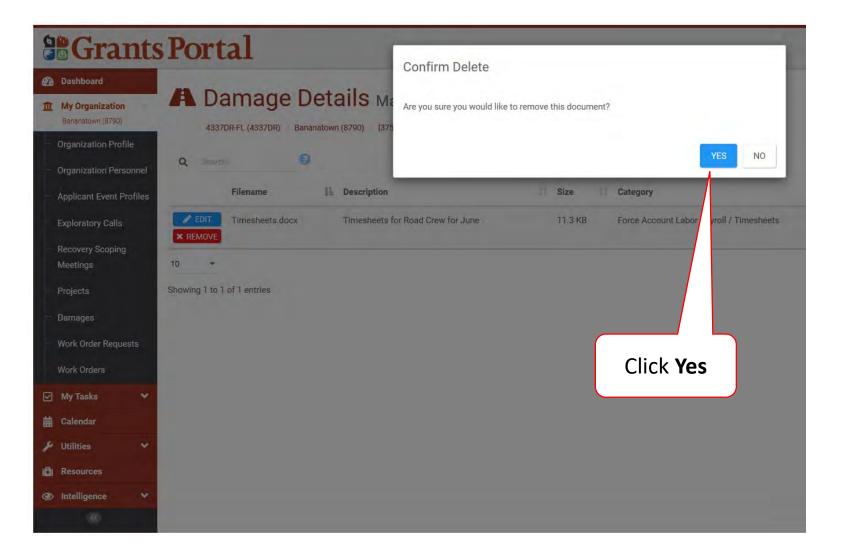
Edit Damage Inventory Document



Remove Damage Inventory Document



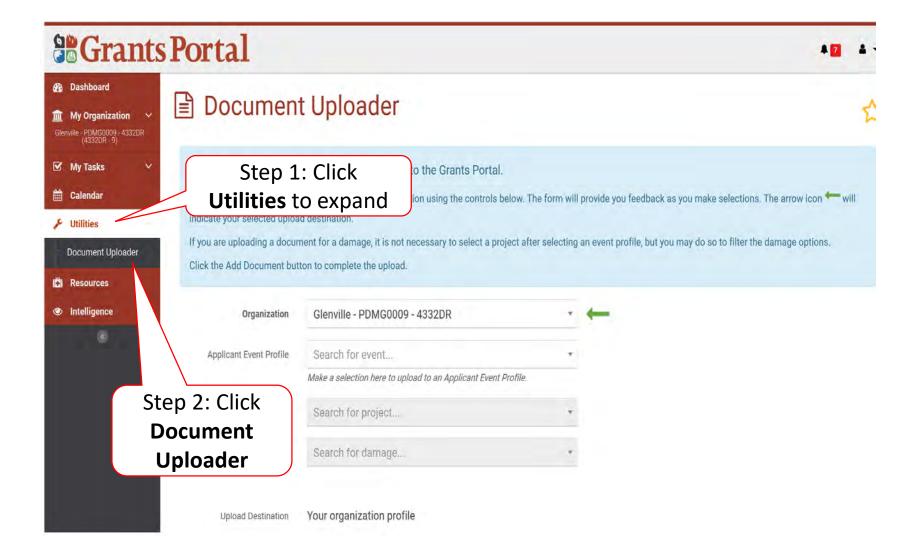
Remove Damage Inventory Document Confirmation Pop-Up Box



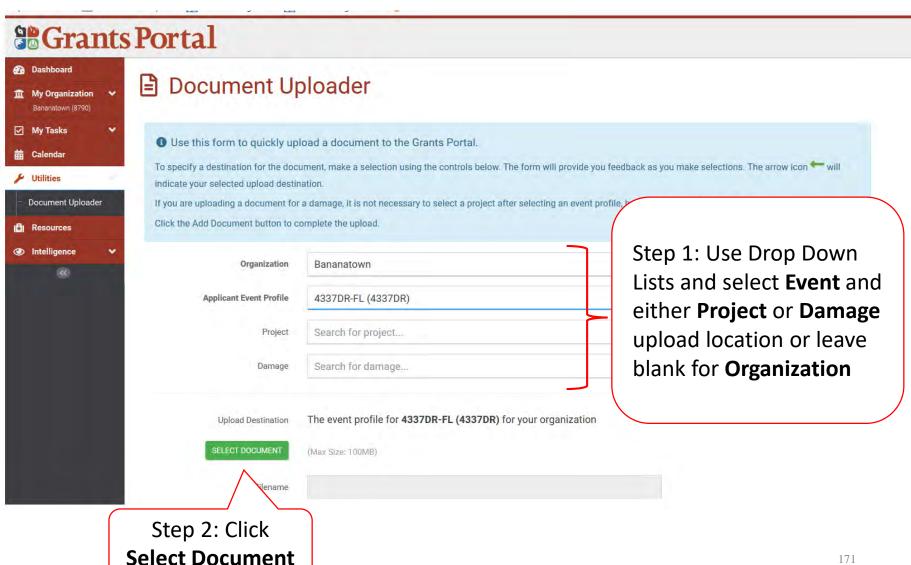
Upload Documents Using Document Uploader Wizard

Documents can be uploaded on all levels using the Document Wizard.

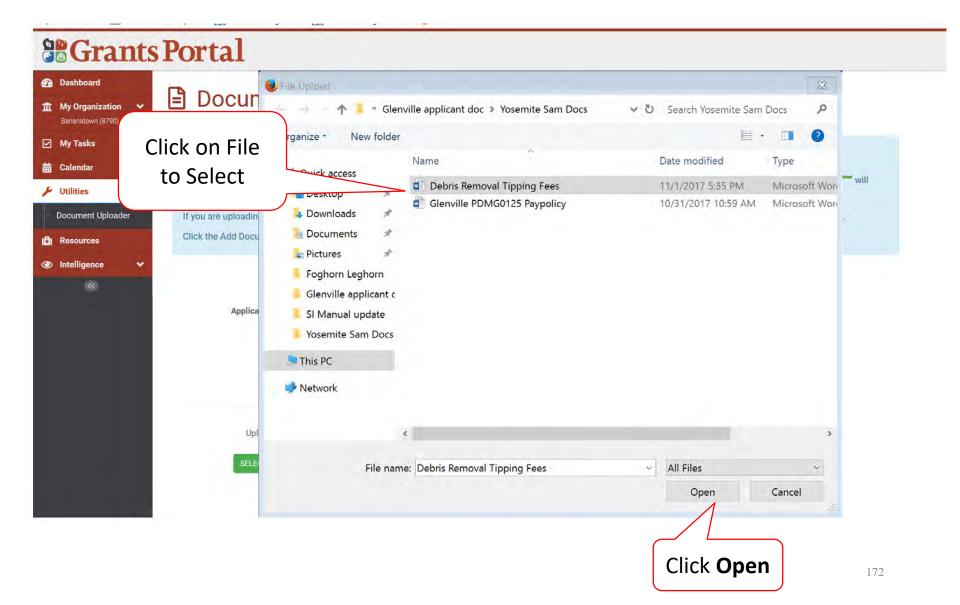
Locate Utilities Menu



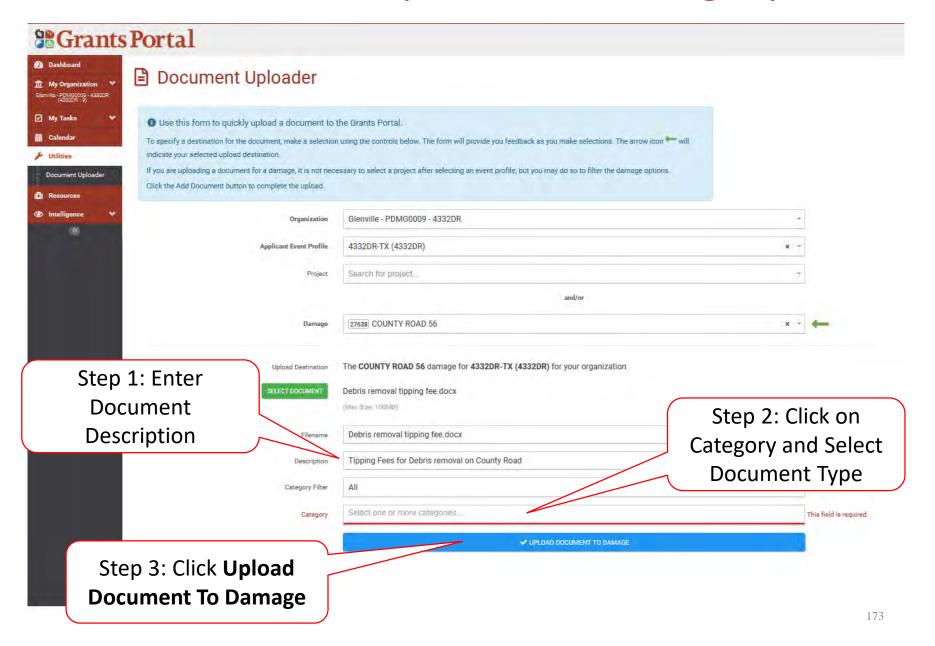
Select Location of Document



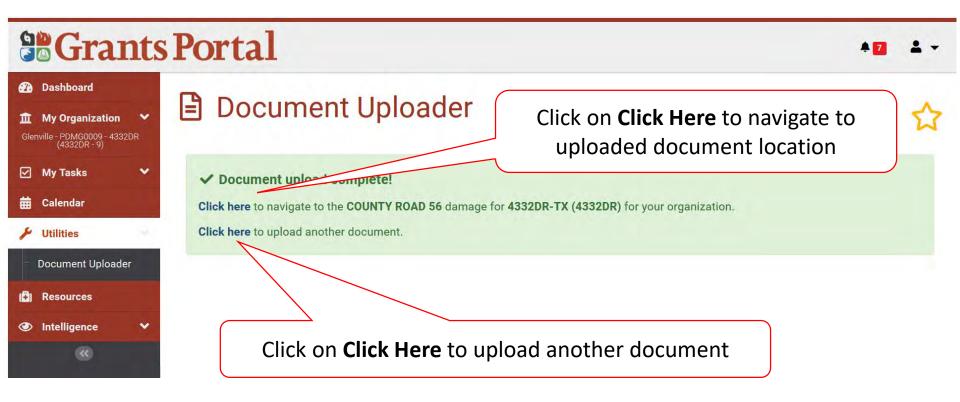
Document To Be Uploaded Pop-Up Box



Document Description And Category



Upload Additional Documents

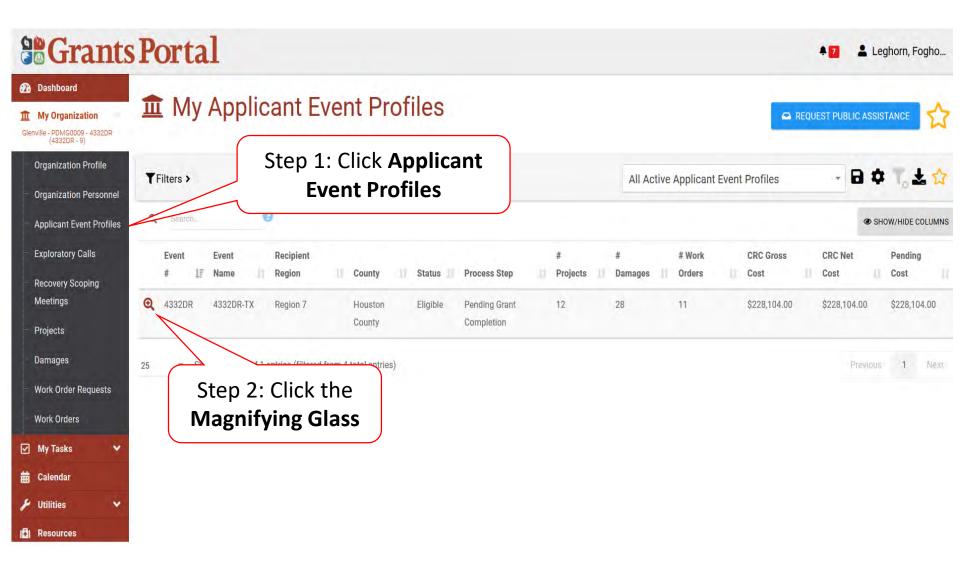


Essential Elements of Information (EEI)

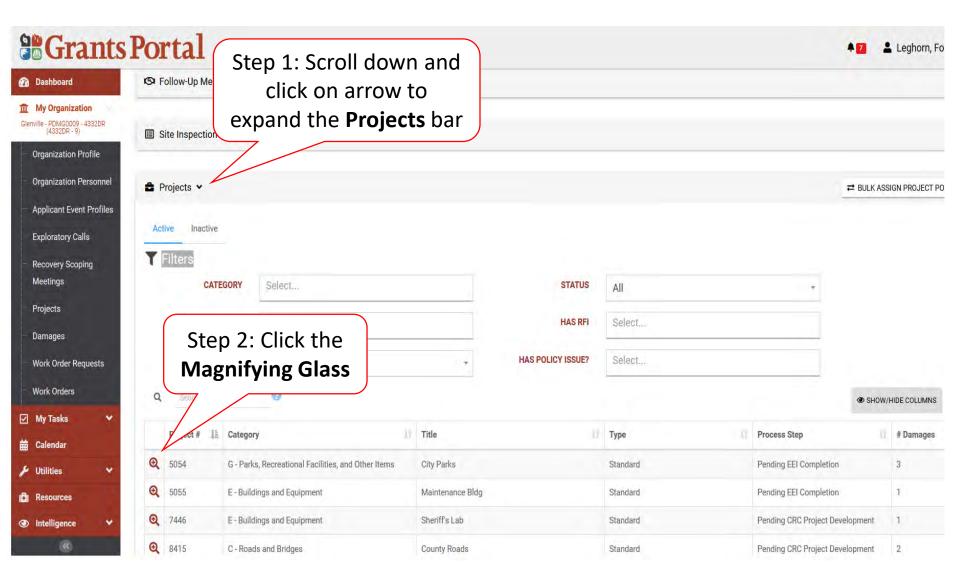
Answering EEI Questions



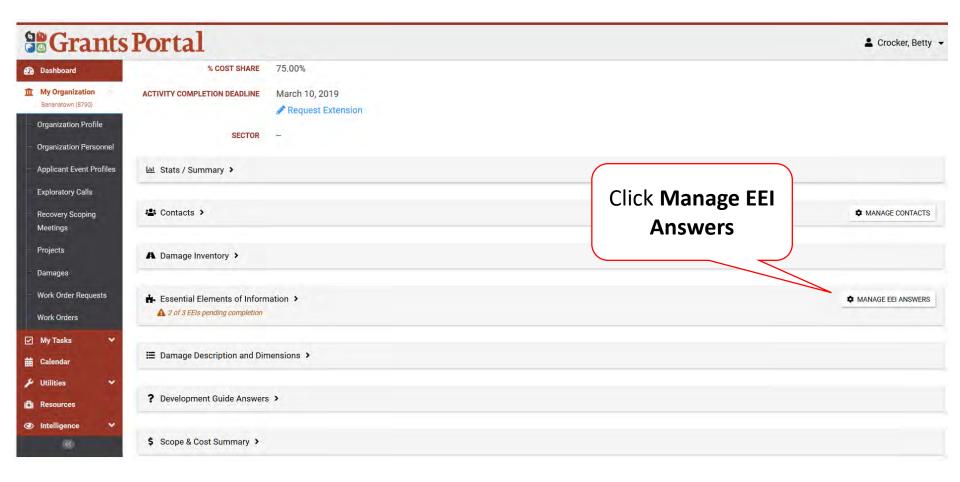
Applicant Event Profiles



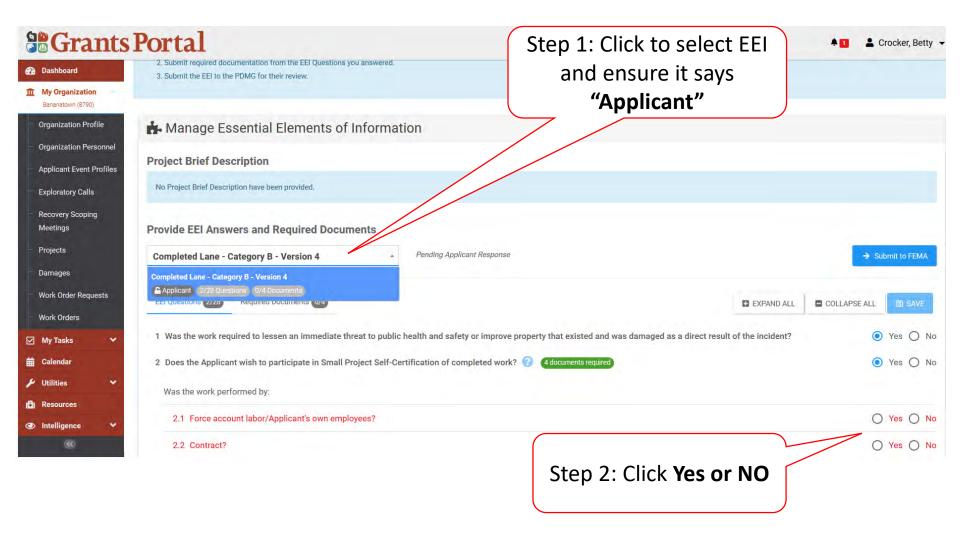
Locate Event Project



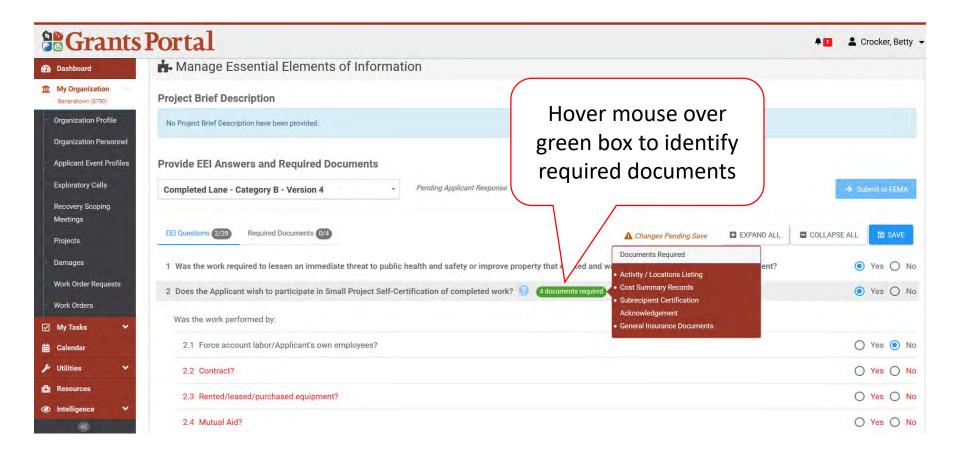
Manage Project Essential Elements Of Information (EEI) Answers



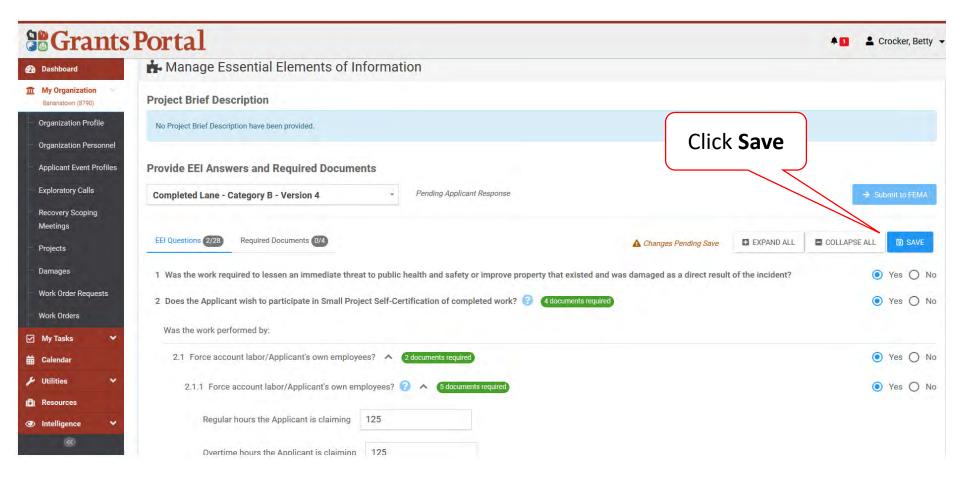
Answer EEI Questions



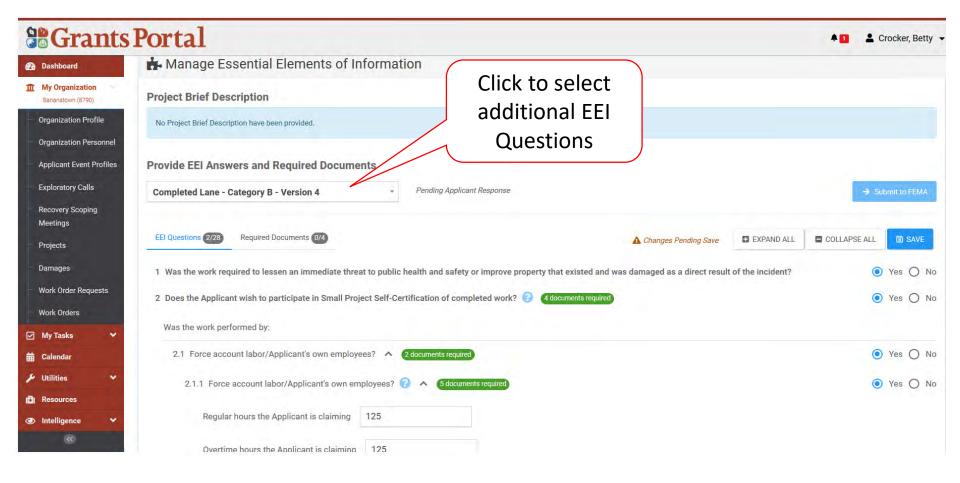
Identify Required Documents



Save Answers To EEI Questions



Answer Additional EEI Questions

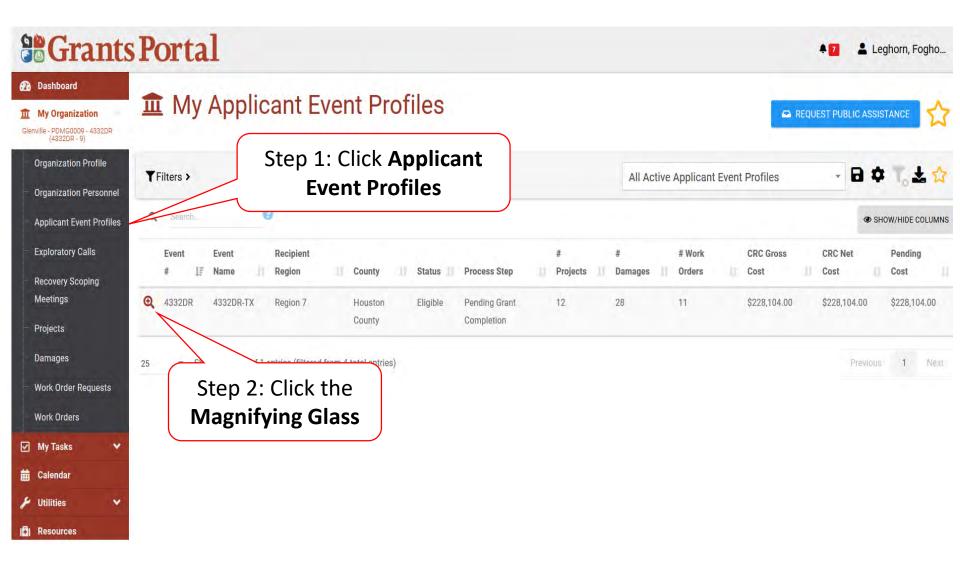


Essential Elements of Information (EEI)

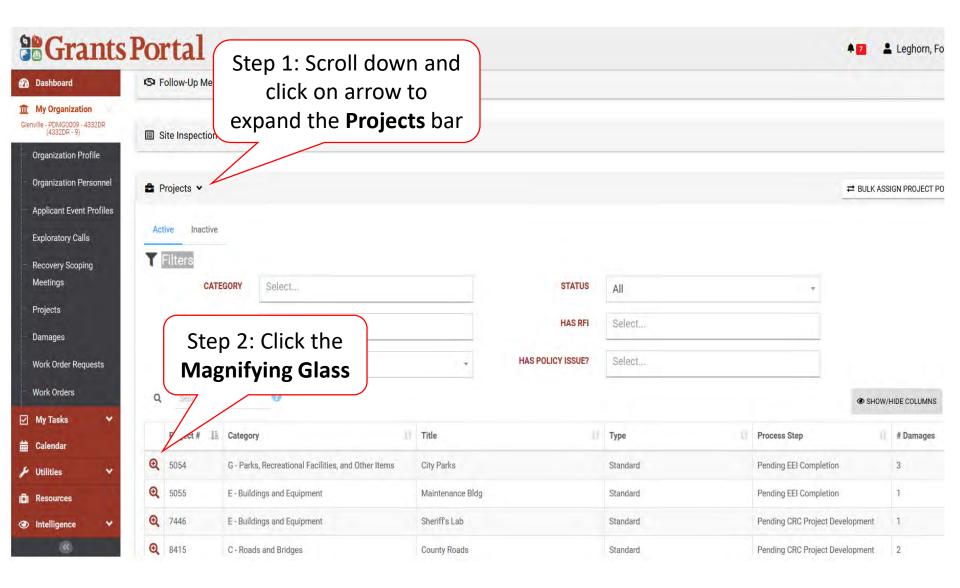
Reviewing
Answers to EEI
Questions



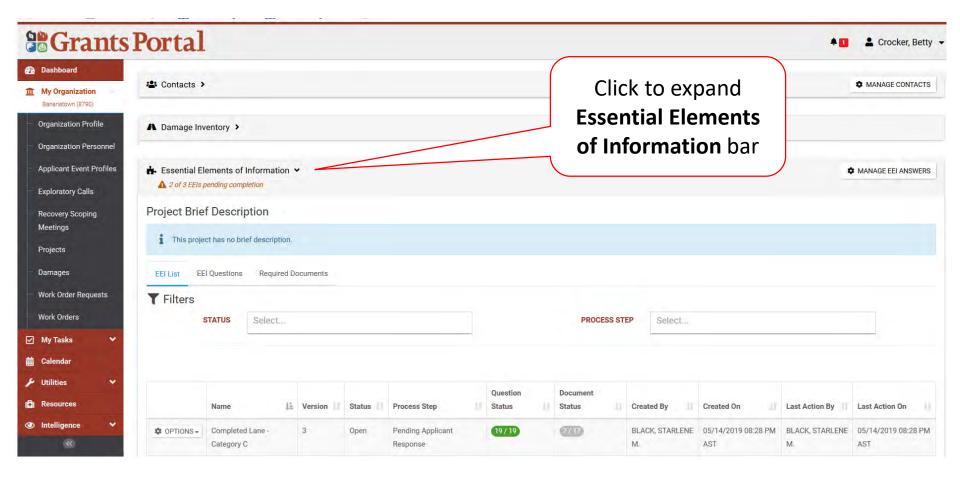
Applicant Event Profiles



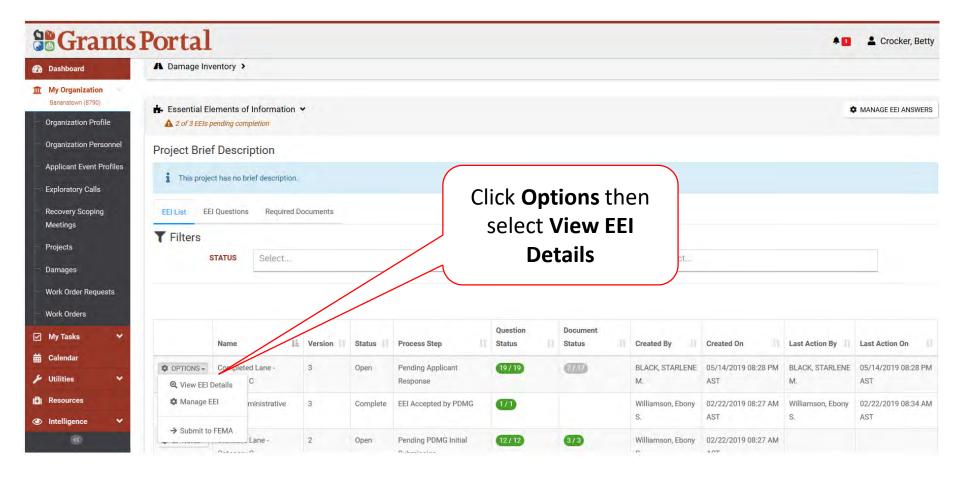
Locate Event Project



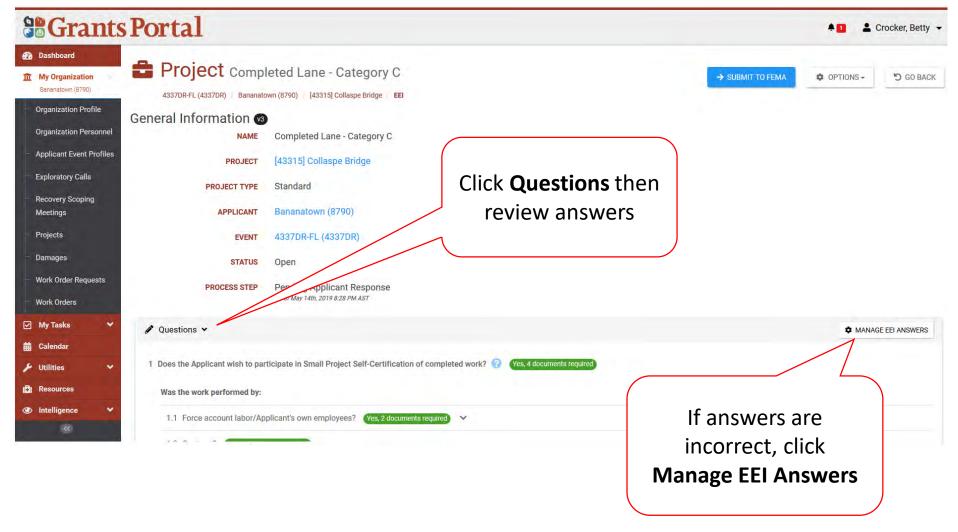
Review Project Essential Elements Of Information (EEI) Answers



Review Project Essential Elements Of Information (EEI) Answers



Review Project Essential Elements Of Information (EEI) Answers

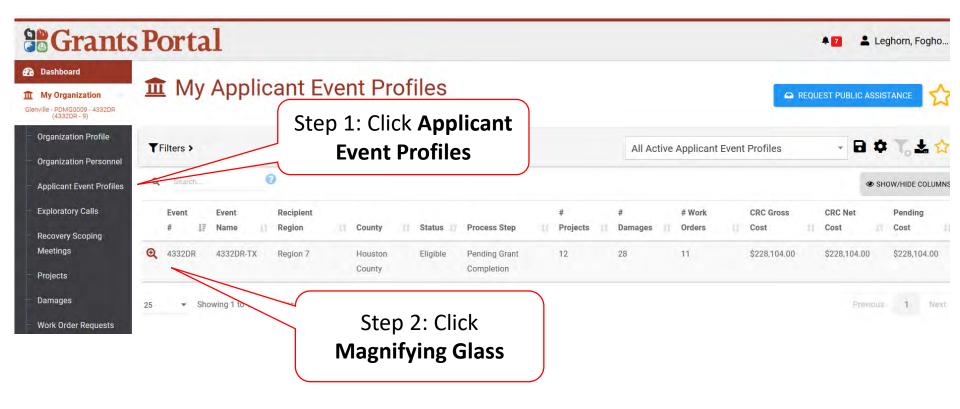


Essential Elements of Information (EEI) Documents

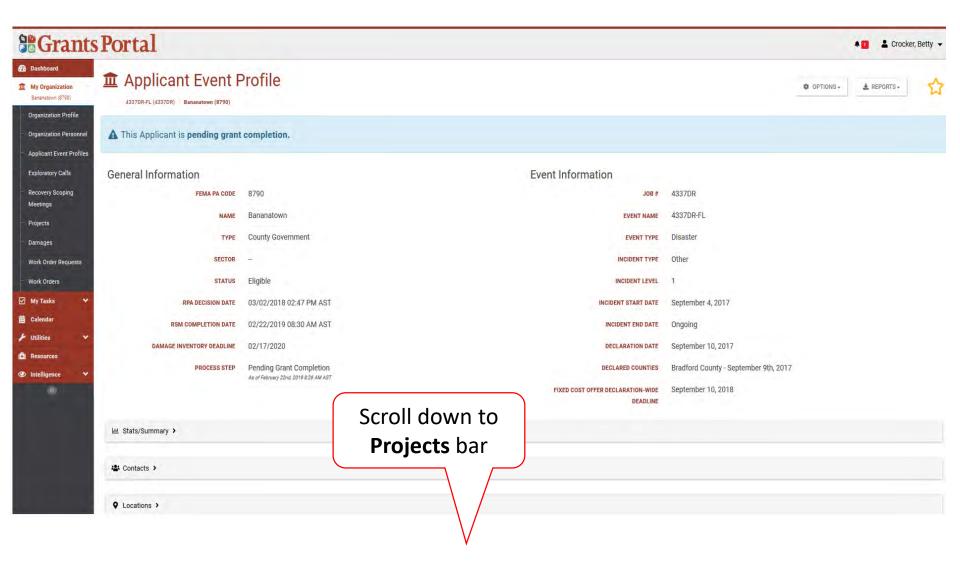
Upload Required Documents



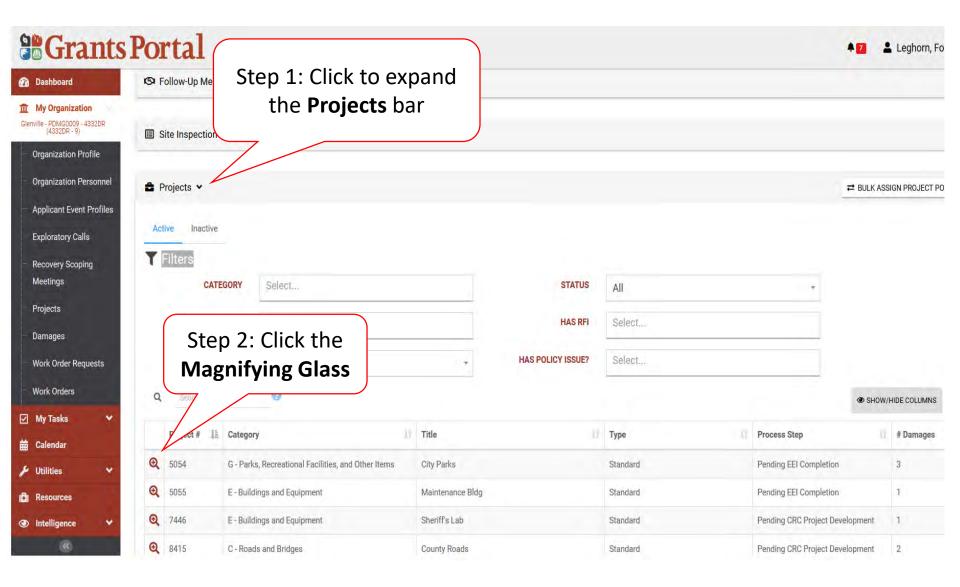
Applicant Event Profiles



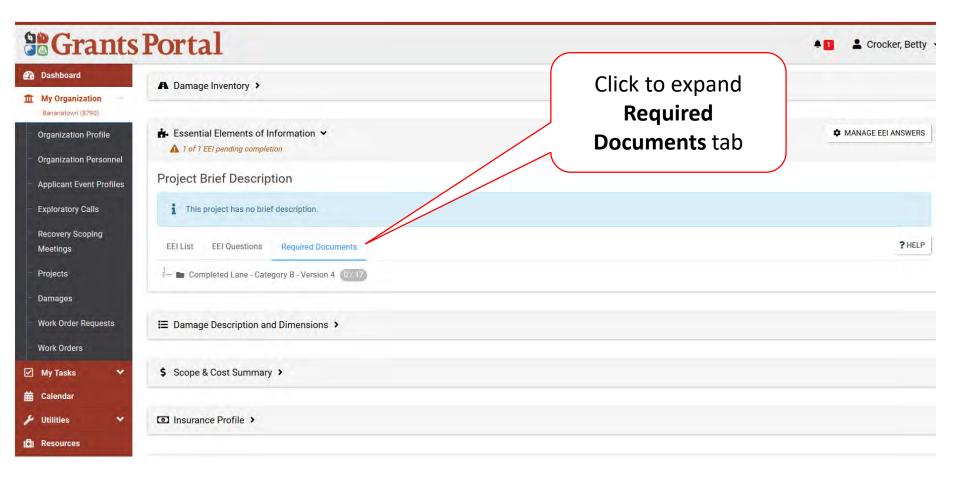
Applicant Event PA Requests Profile



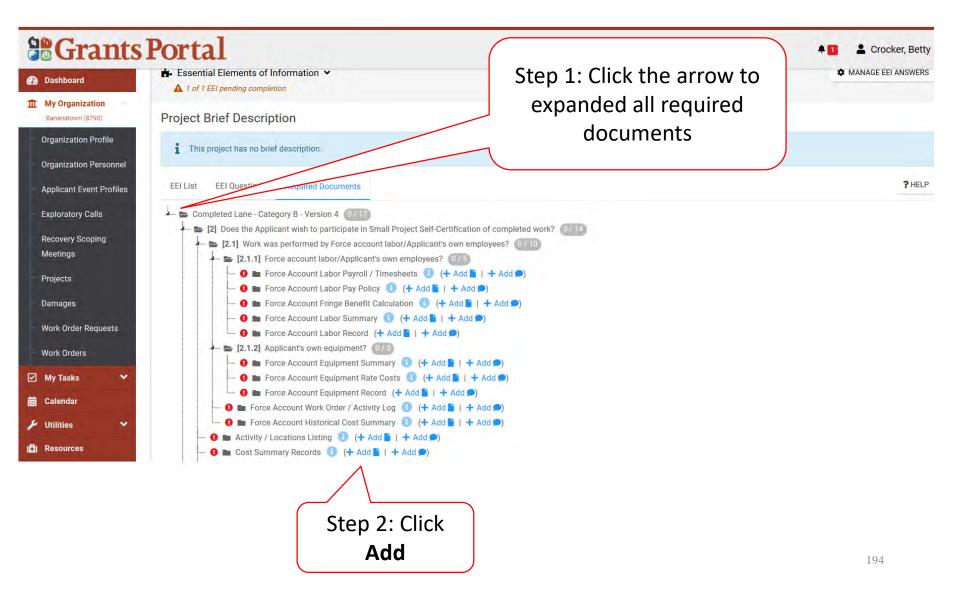
Locate Event Project



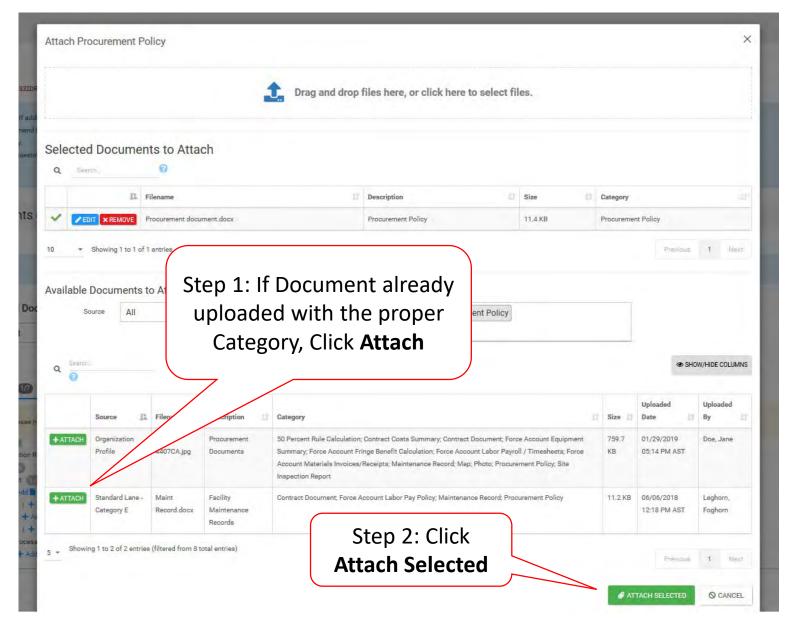
Locate Essential Elements Of Information (EEI) Required Documents



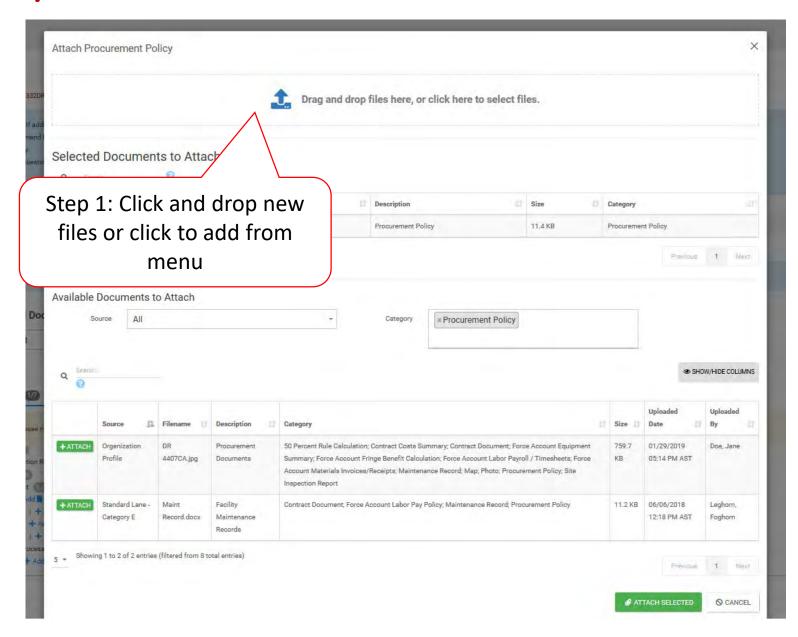
Attach Essential Elements Of Information (EEI) Required Documents



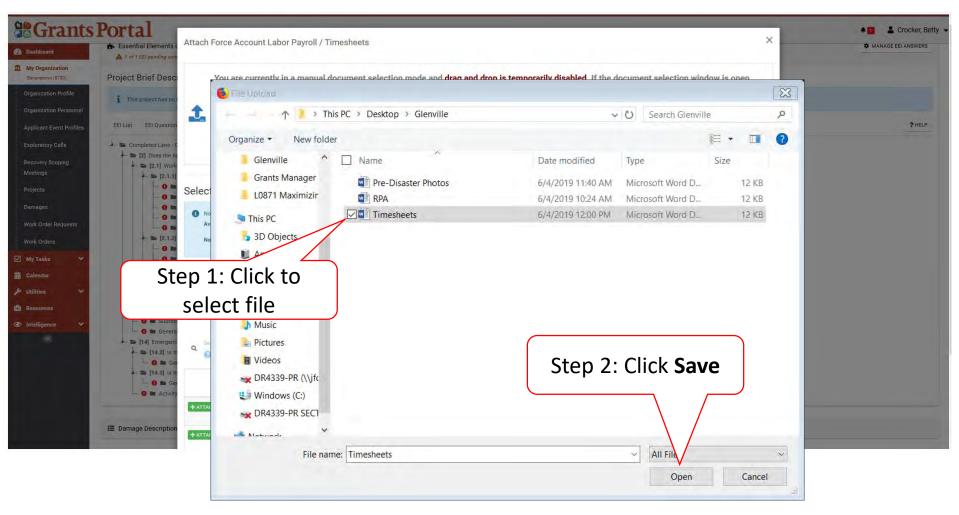
Attach Already Uploaded Document



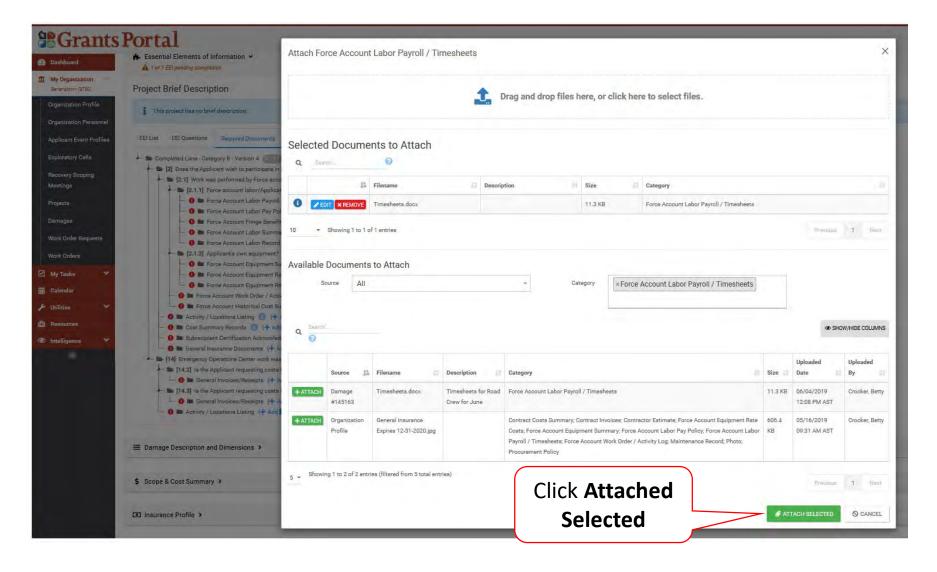
Upload New Document



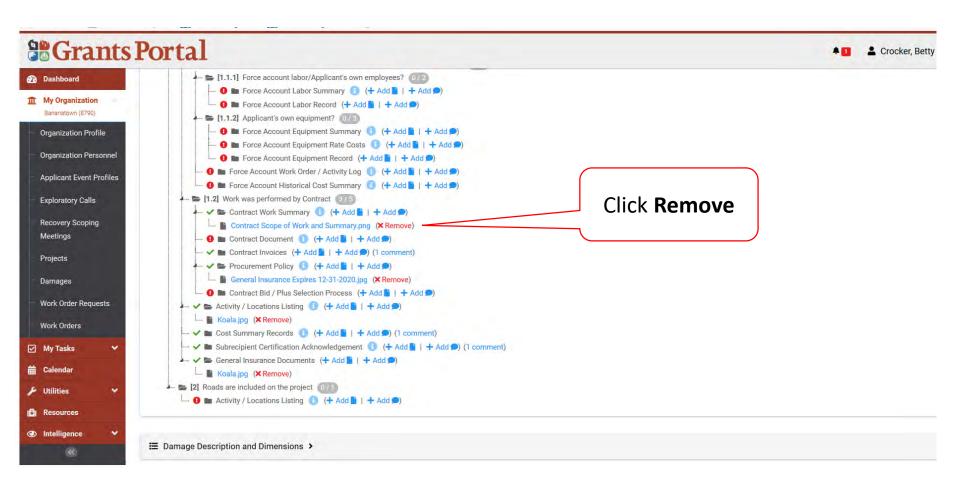
Upload New Document - Pop-Up Box



Selected Document – Pop Up Box



Remove Documents from EEI

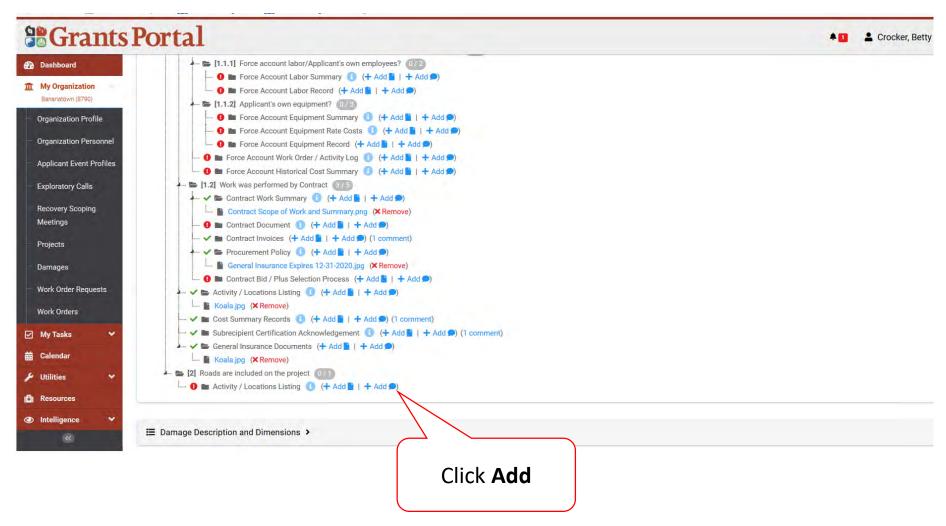


Essential Elements of Information (EEI)

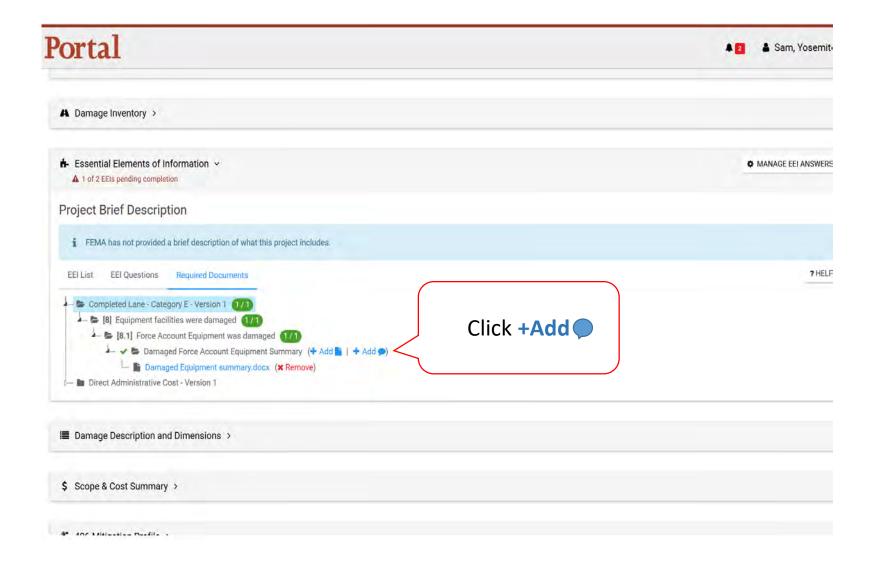
Add Comments



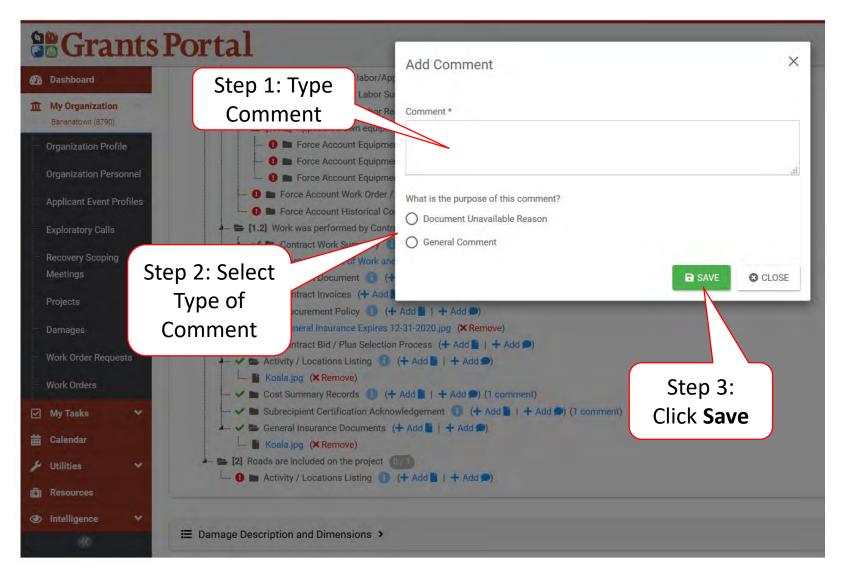
Add Comment To EEI



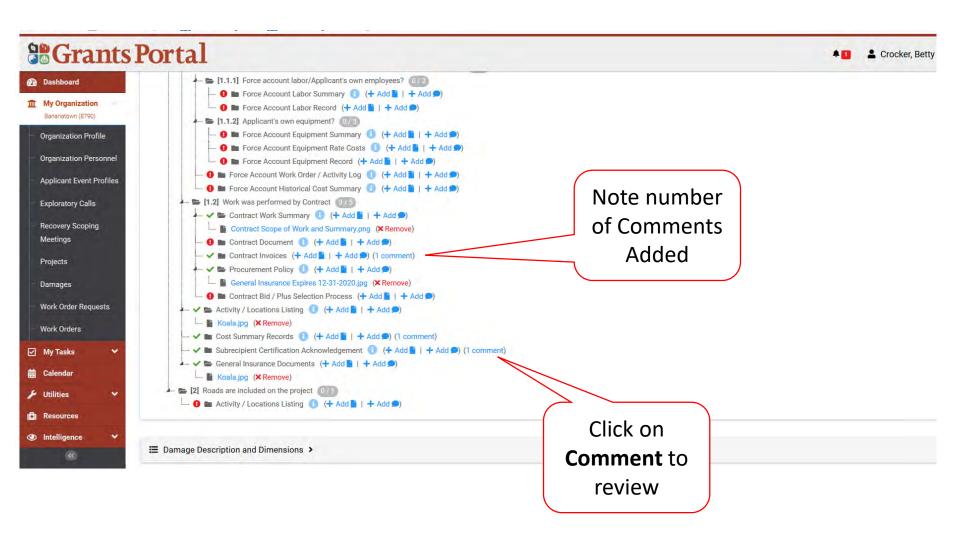
Add Comments to EEI



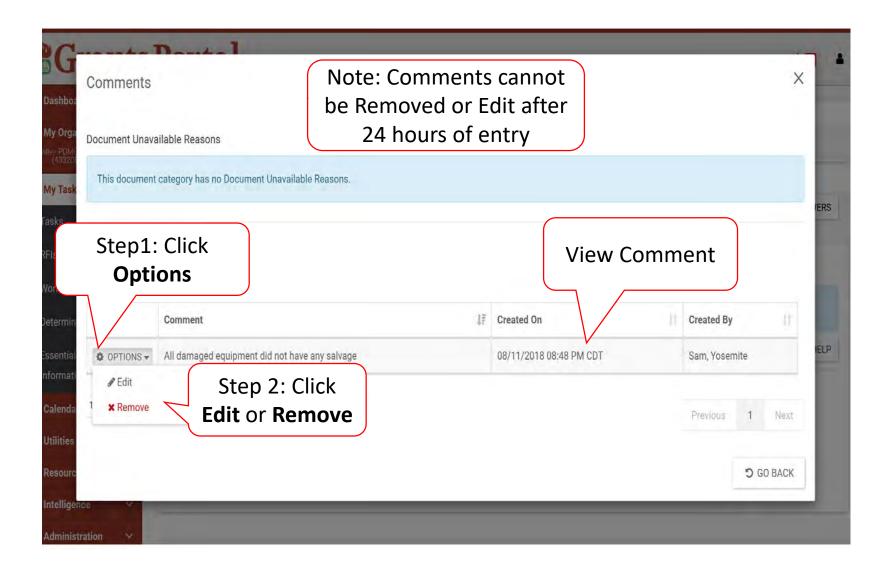
Add Comment to EEI Question Pop-Up Box



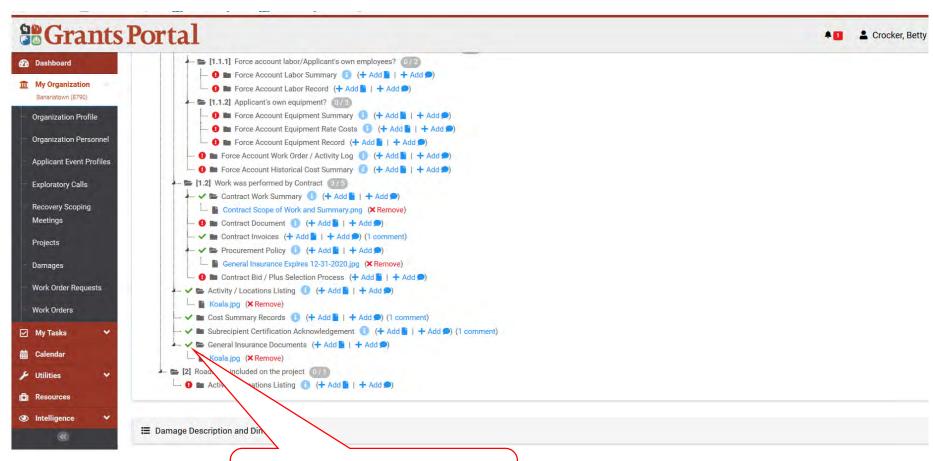
Verified Attached Comment



View/Edit or Remove EEI Comment Pop-Up Box

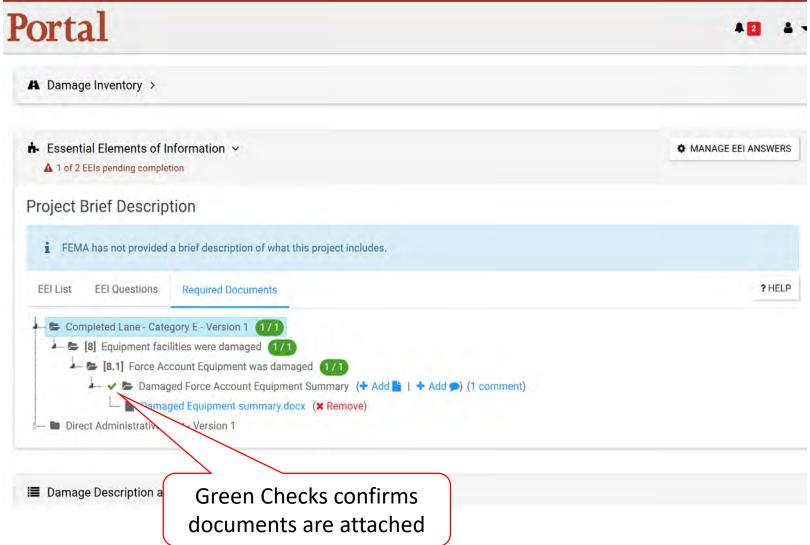


Confirm Uploaded Documents

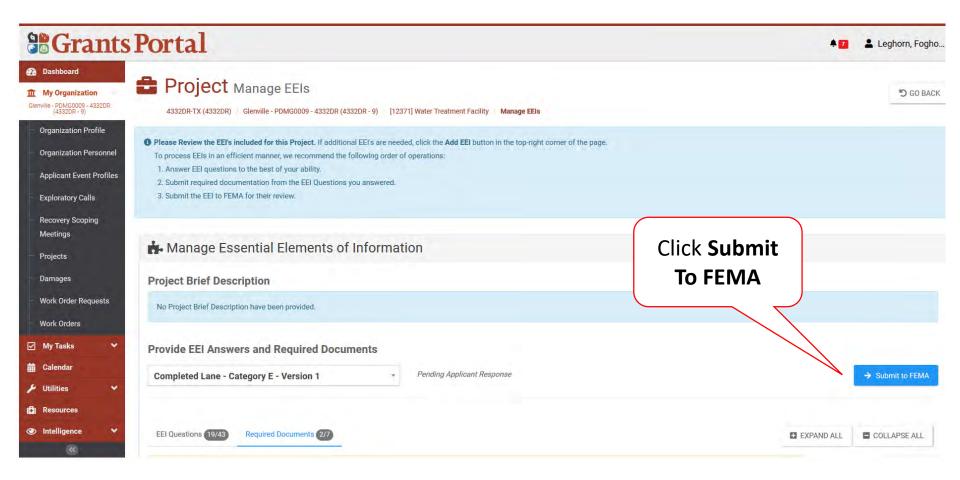


Green Check confirms documents are attached

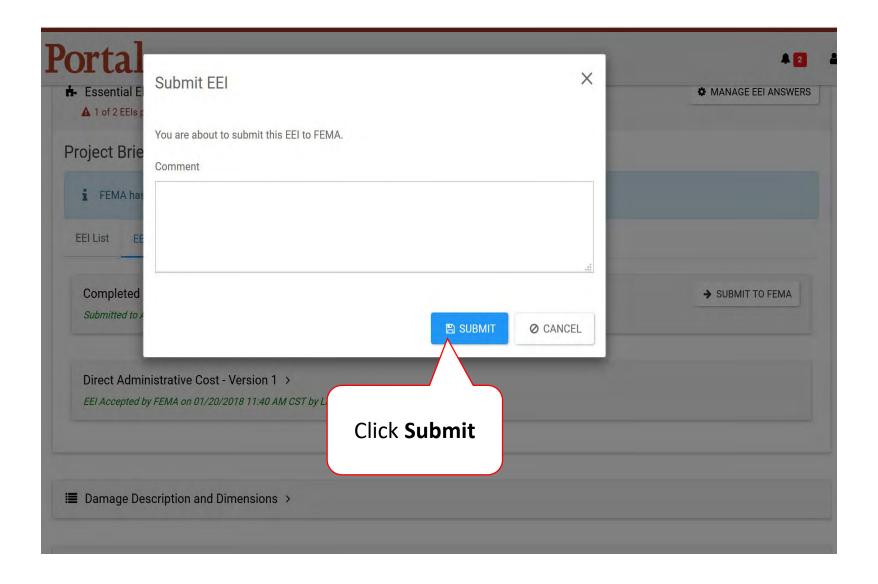
Confirm Uploading Documents



Submit to EEI Back to FEMA



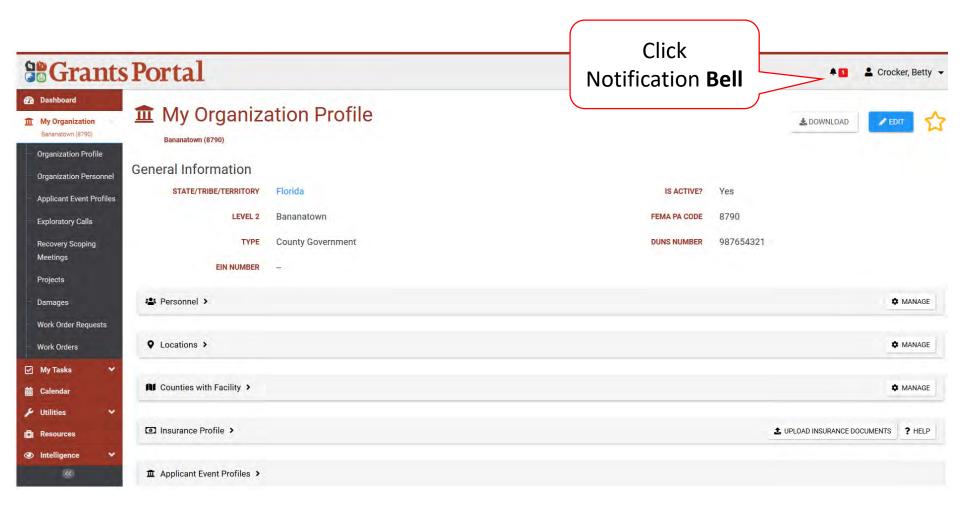
Submit to FEMA – Pop up



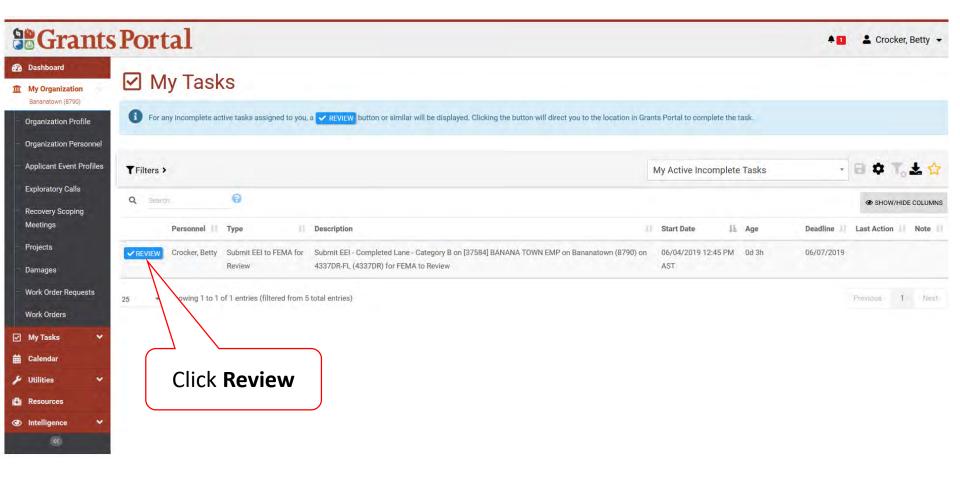
Identify Tasks to Complete



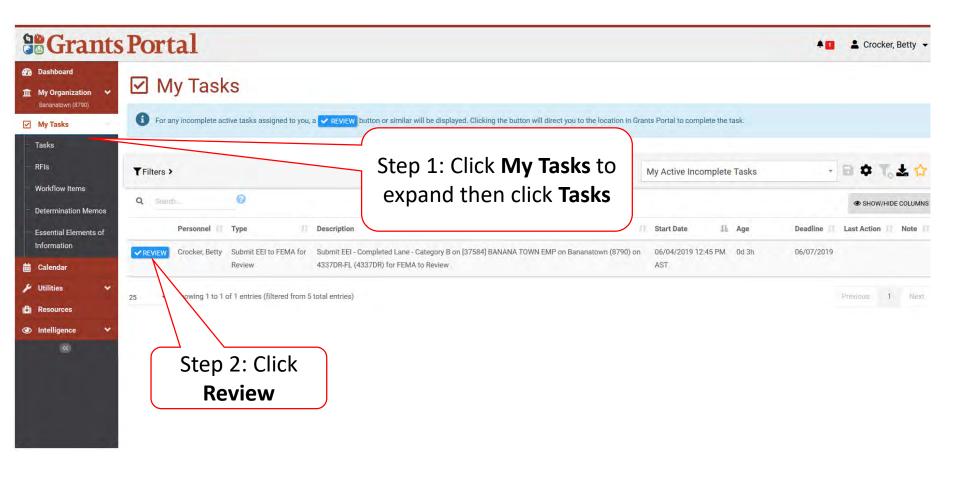
Identify Tasks to Complete



Review Task to Complete



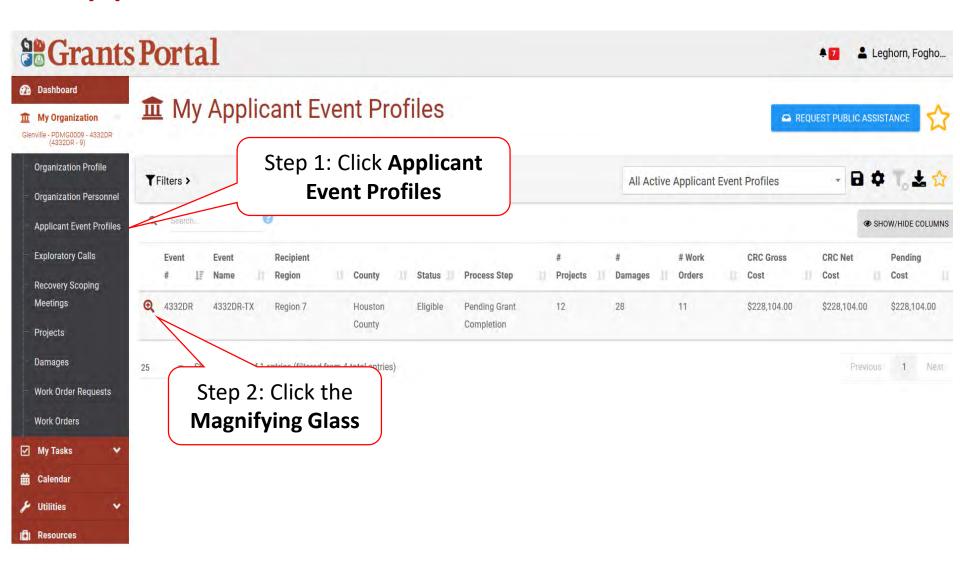
Locating Tasks Without Bell Notification



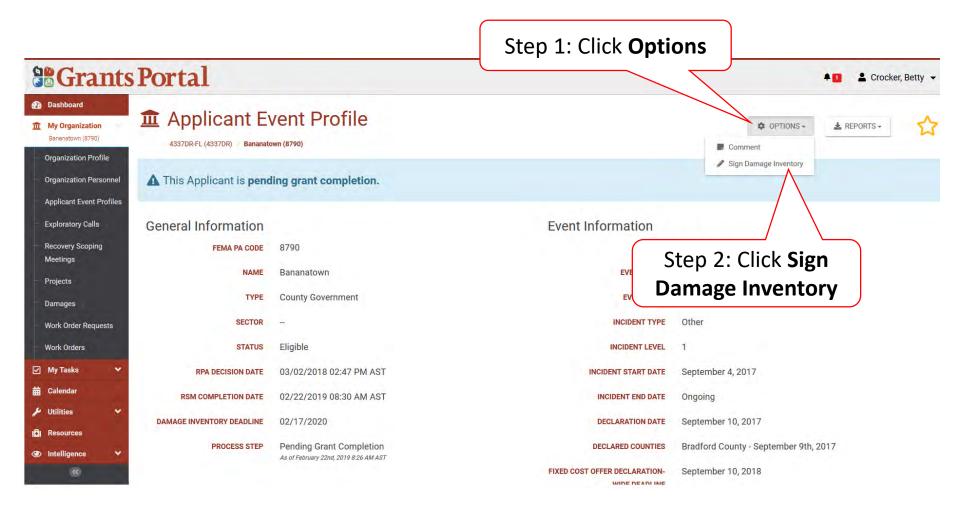
Sign Damage Inventory



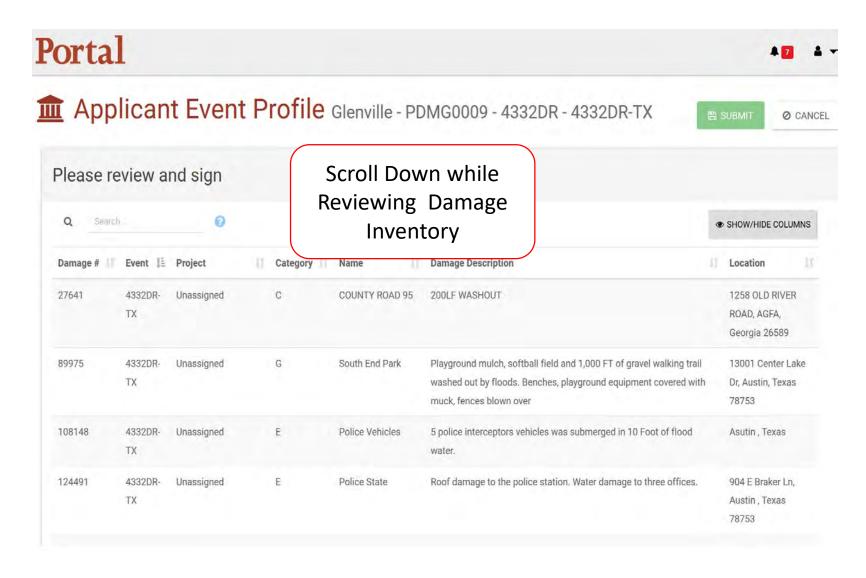
Applicant Event Profiles



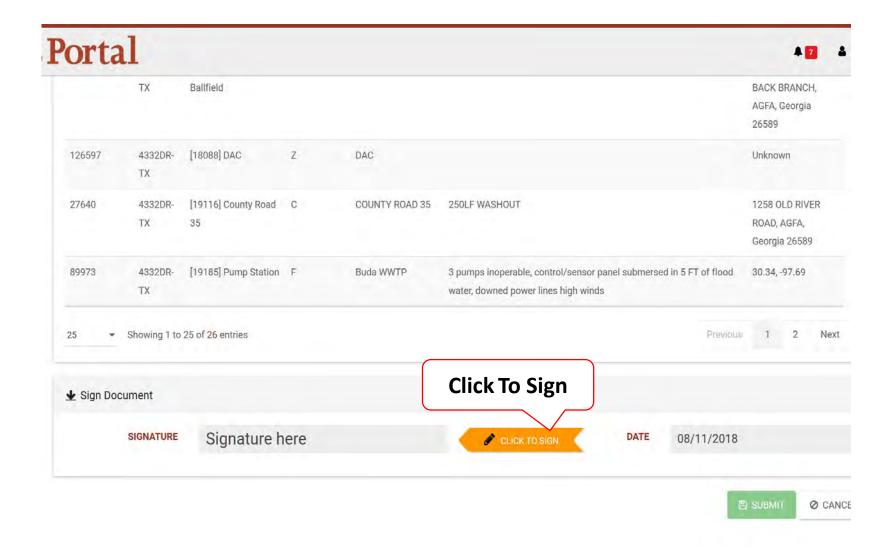
Sign Damage Inventory



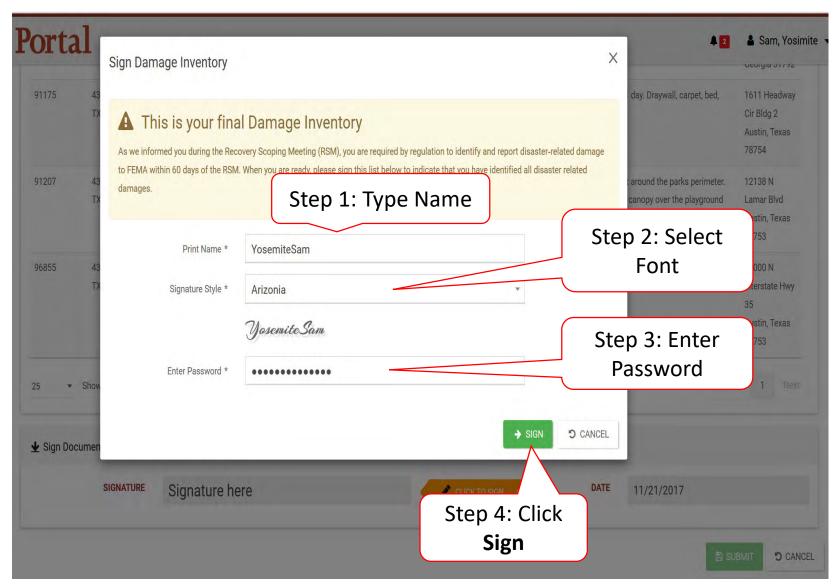
Review Damage Inventory



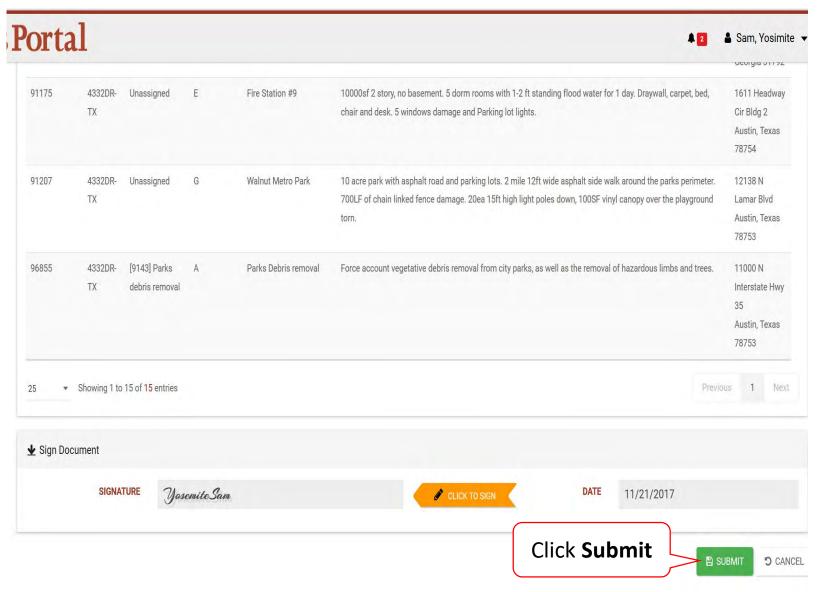
Sign Damage Inventory



Add Signature



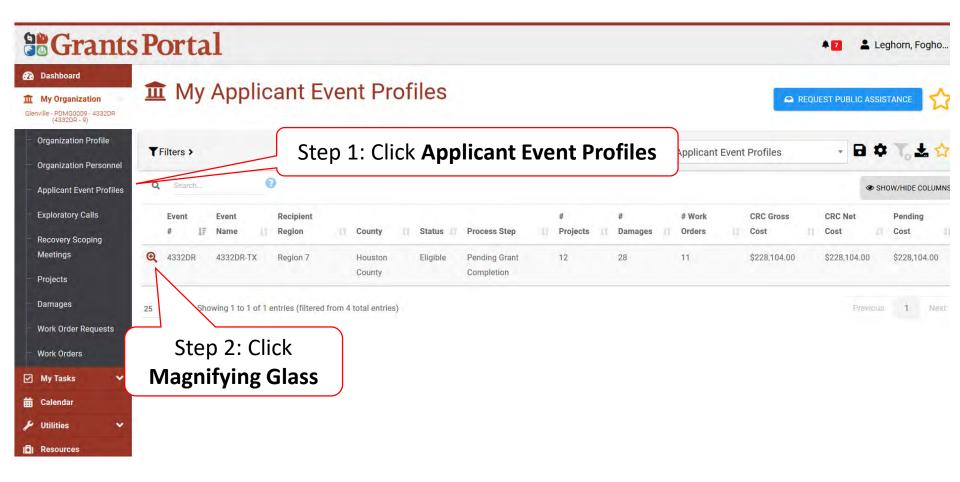
Submit Signed Damage Inventory



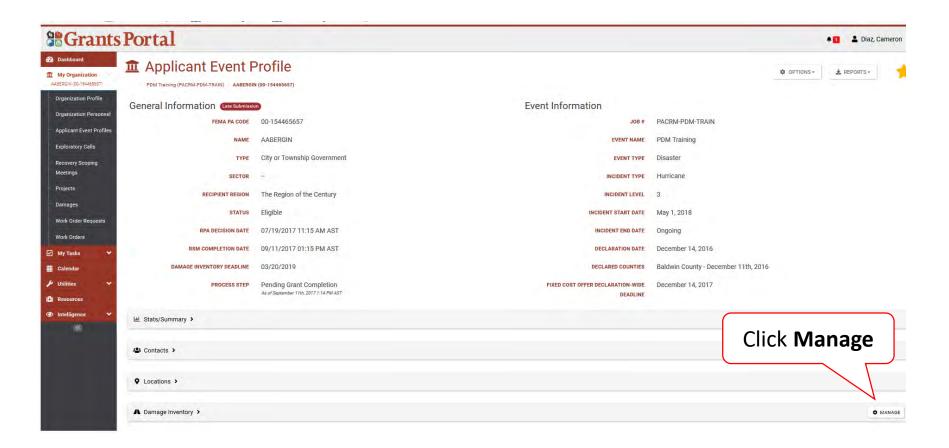
Late Damage Inventory Submission



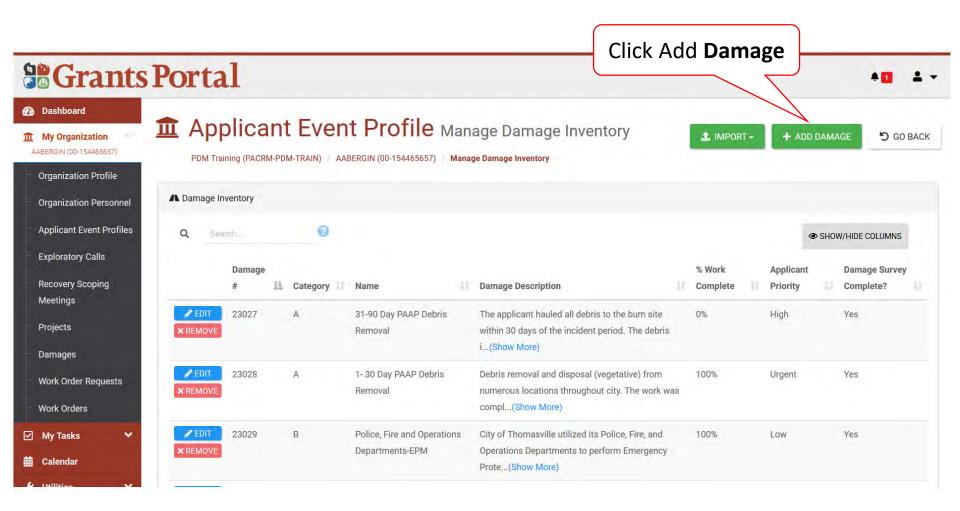
Applicant Event Profiles



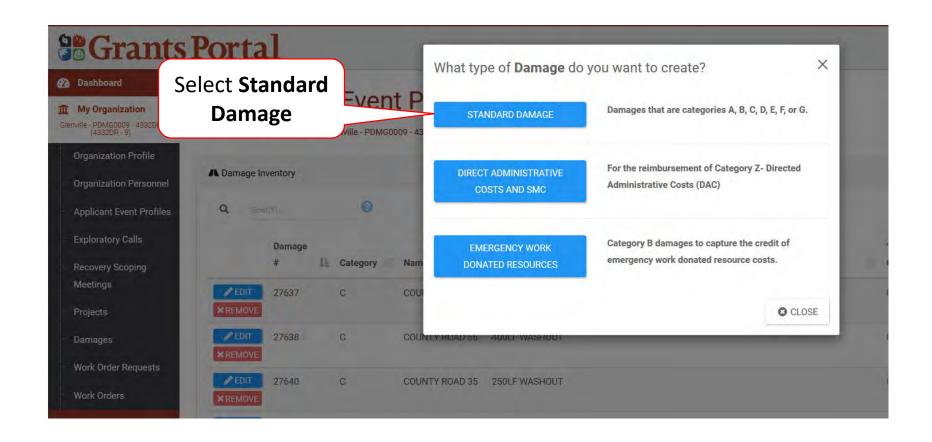
Applicant Event Profile



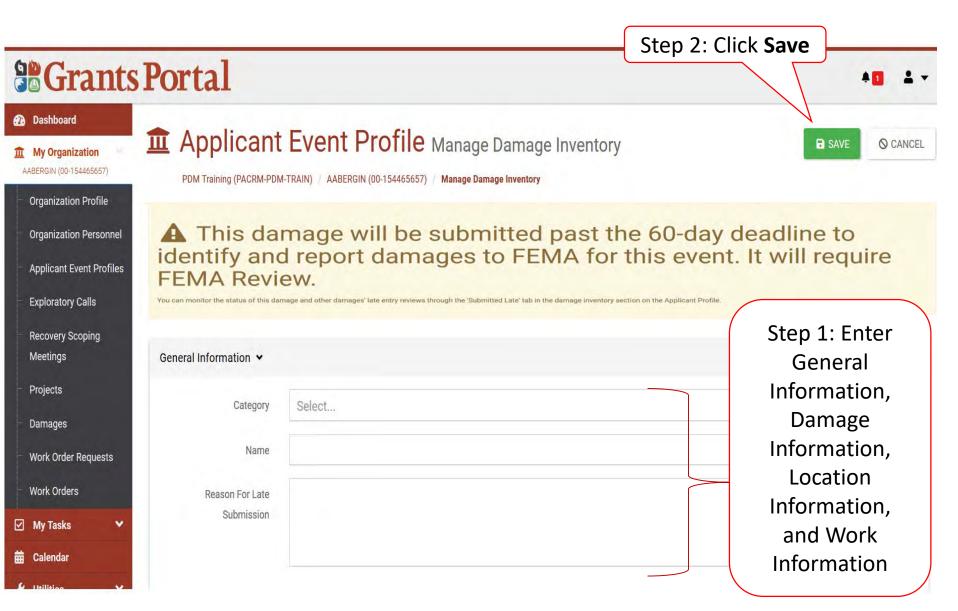
Manage Damage Inventory



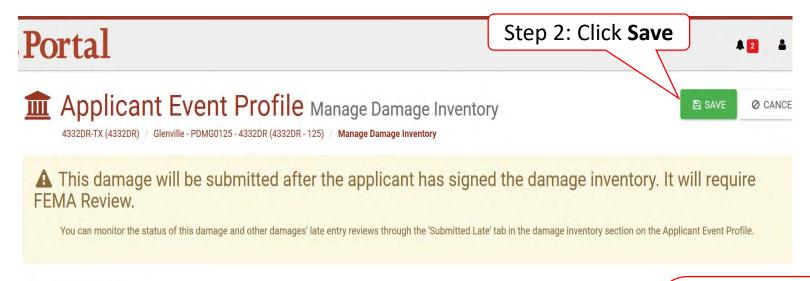
Select Damage Type Pop-Up Box



Add Damage Information



Add Damage Information After Signed Inventory



Category	Select	
Name		
Reason For Late		
Submission		

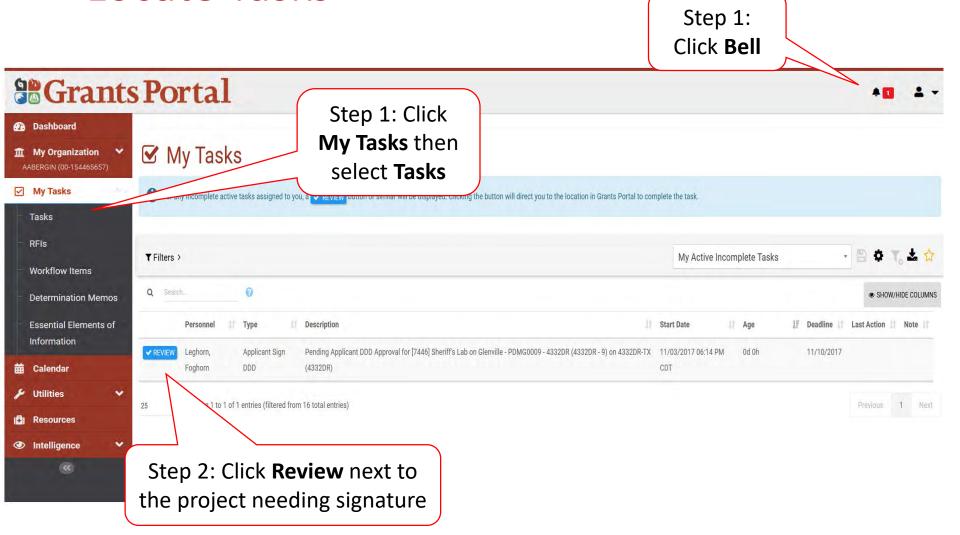
Step 1: Enter
General
Information,
Damage
Information,
Location
Information,
and Work
Information

Sign Project Damage Description and Dimension (DDD)

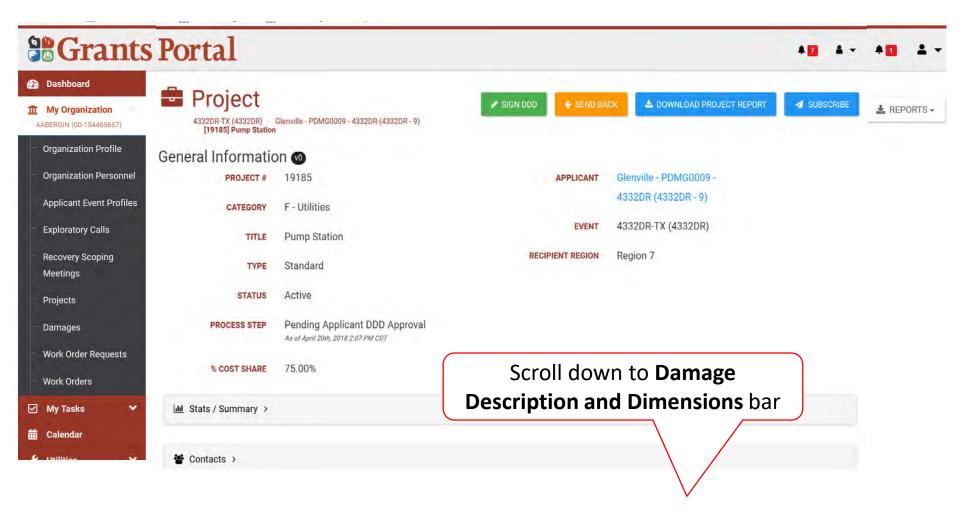
Must have the correct roles to perform this task



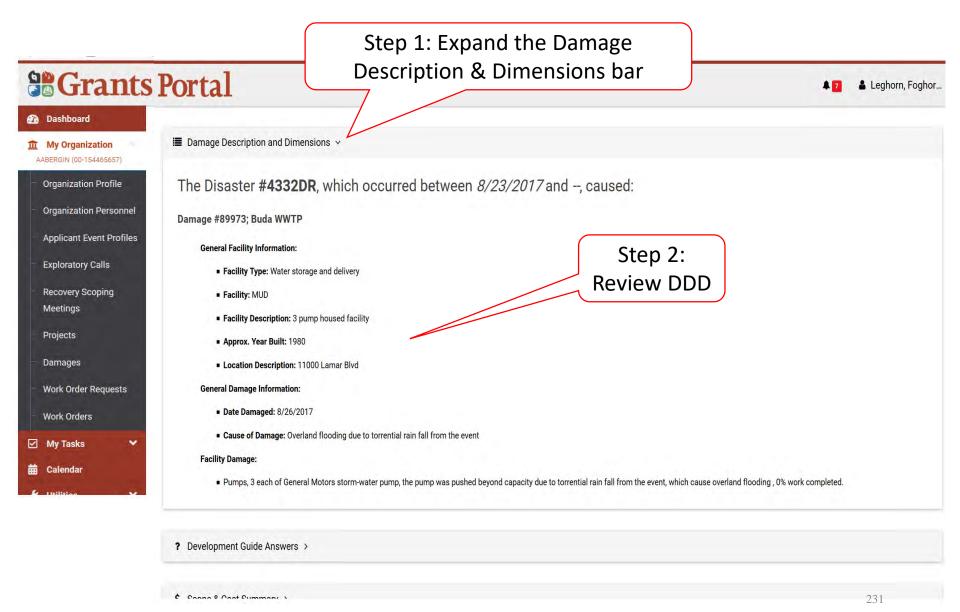
Locate Tasks



Project Details Damage Description & Dimensions

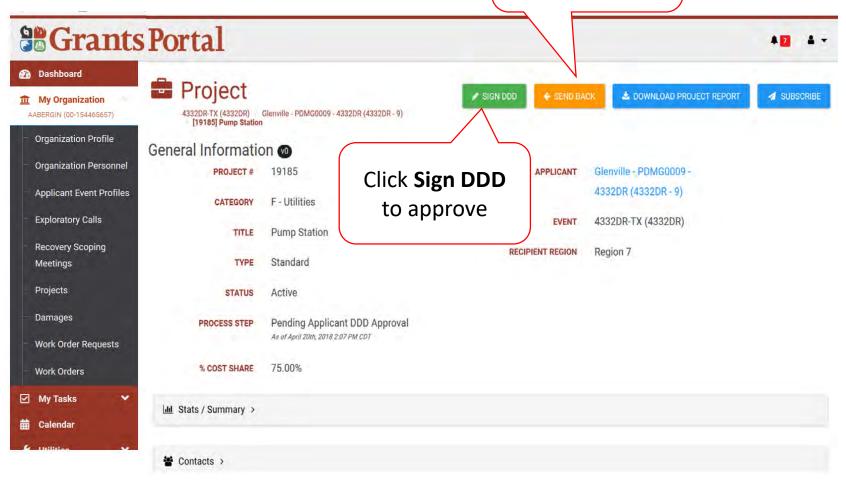


Review Damage Description & Dimensions (DDD)

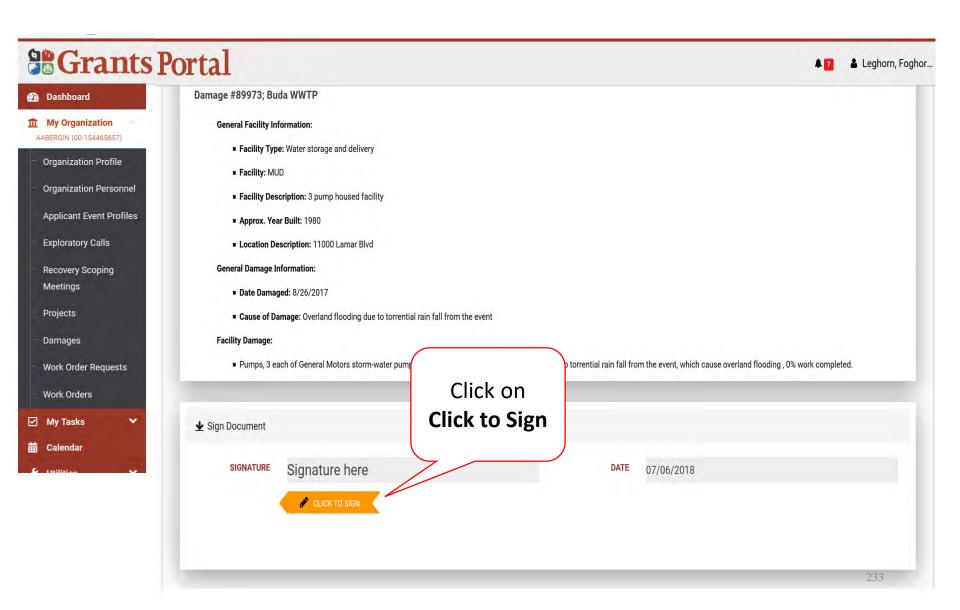


Project Details

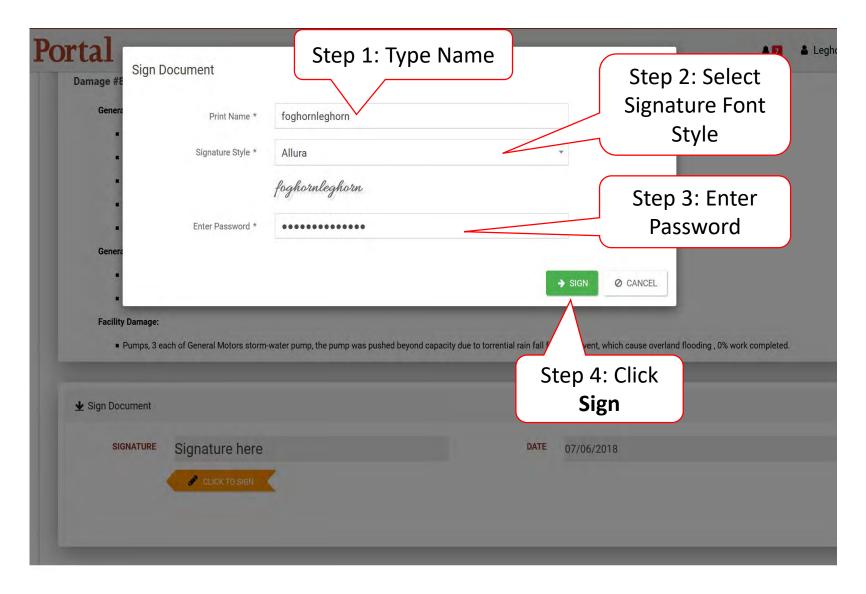
Click **Send Back** if changes are needed



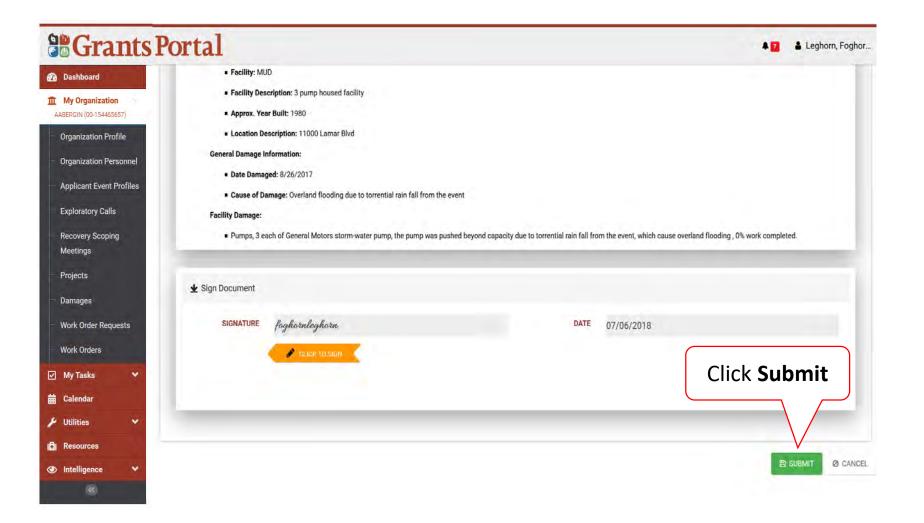
Project Signature



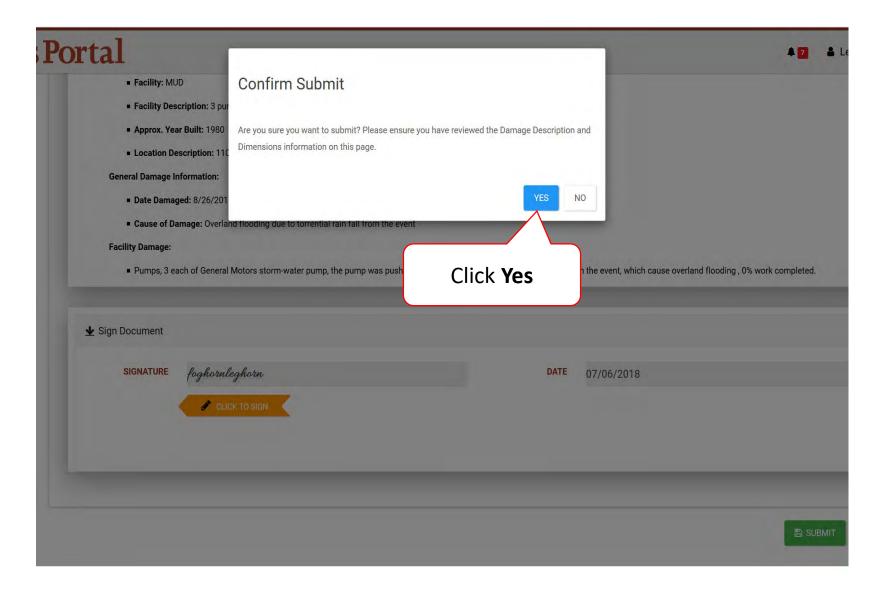
Enter Signature & Style



Submit Signed Project



Confirm Signed Project Submittal

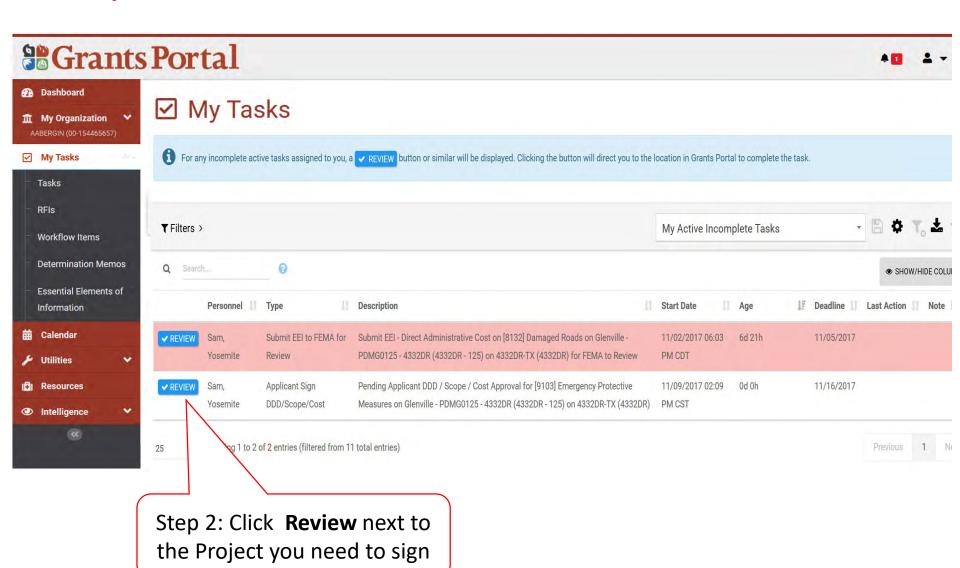


Sign Project Scope and Cost

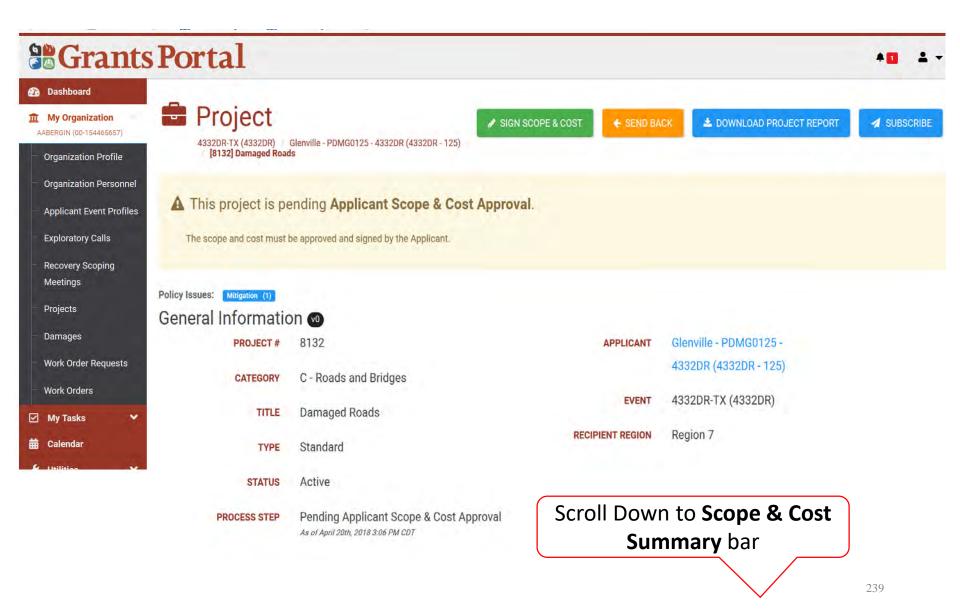
Must have the proper roles to perform this task



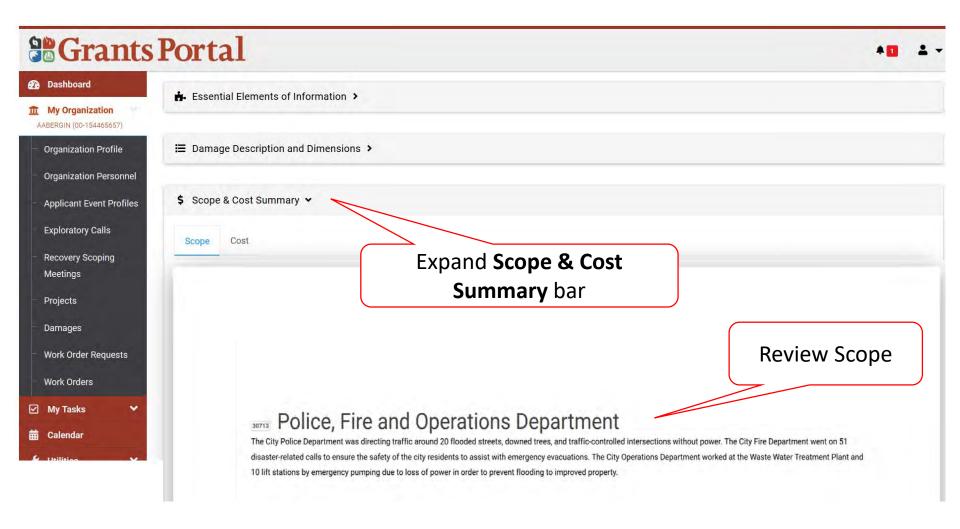
My Tasks



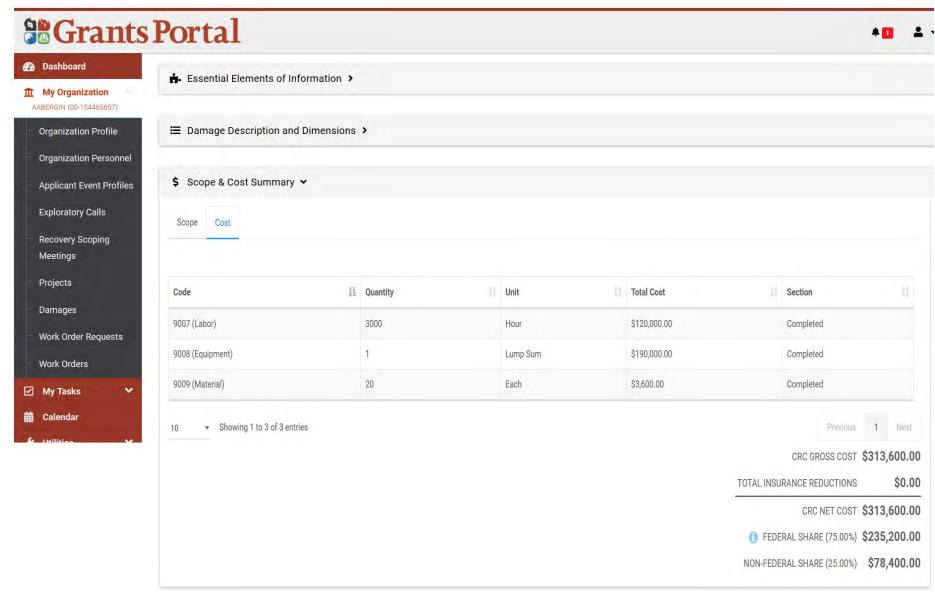
Project Details



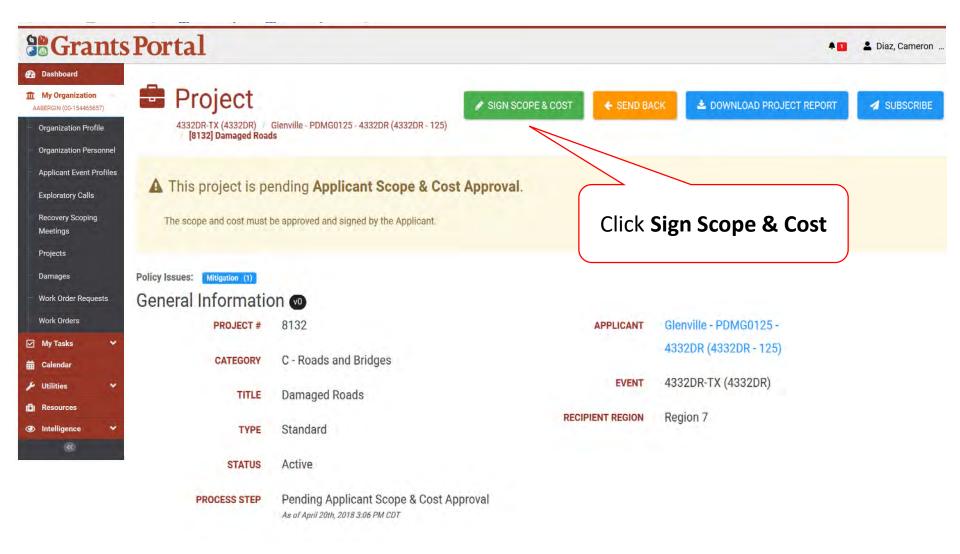
Review Project Scope



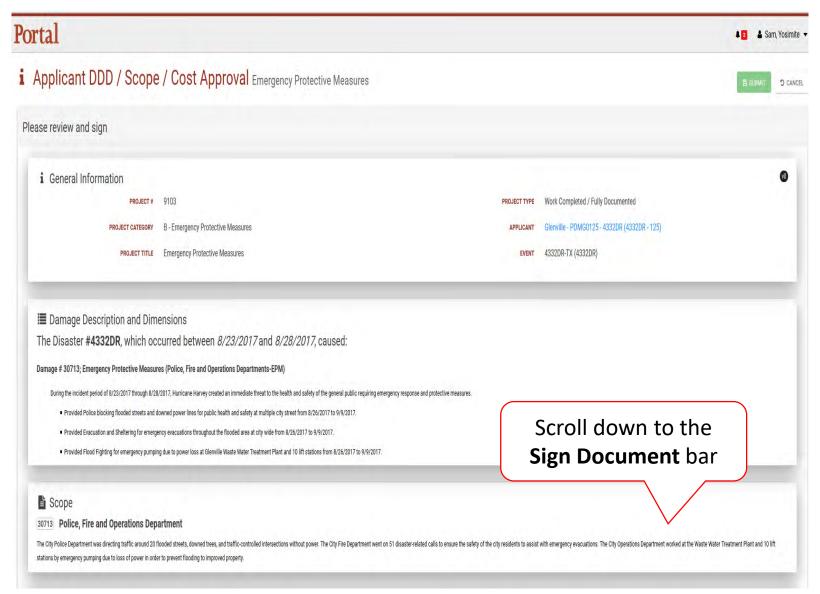
Review Project Cost Summary



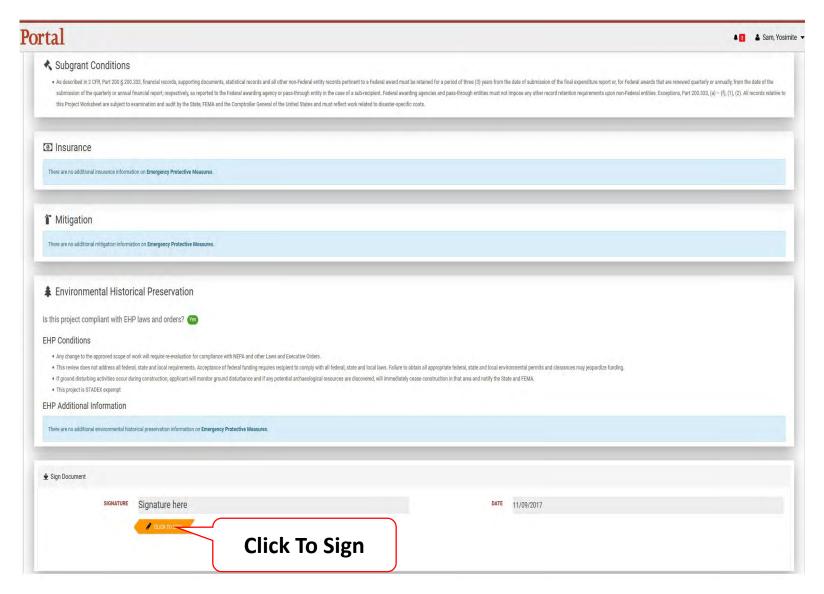
Sign Project



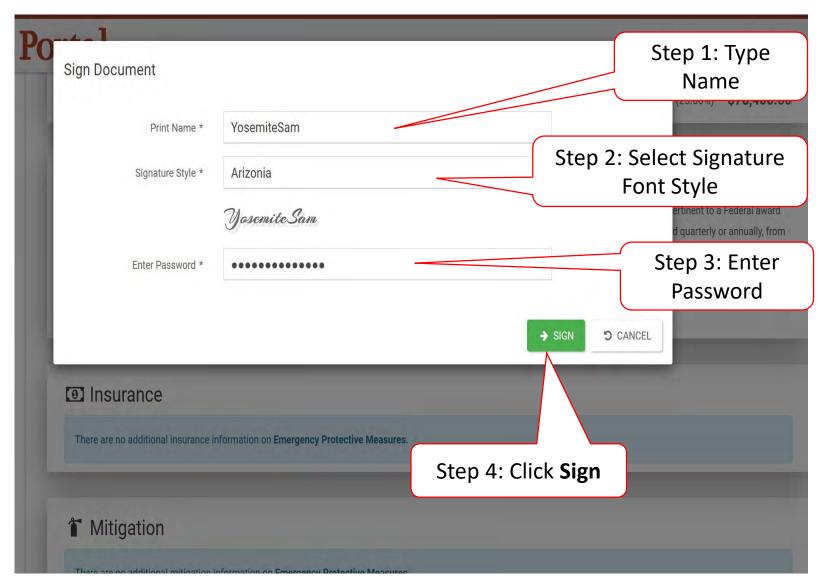
Applicant DDD Scope & Cost Approval



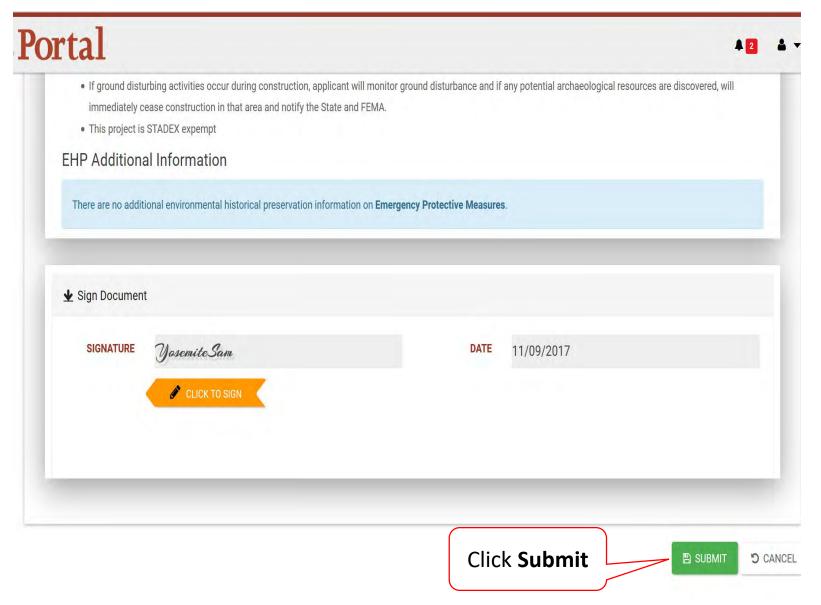
Applicant DDD Scope & Cost Approval



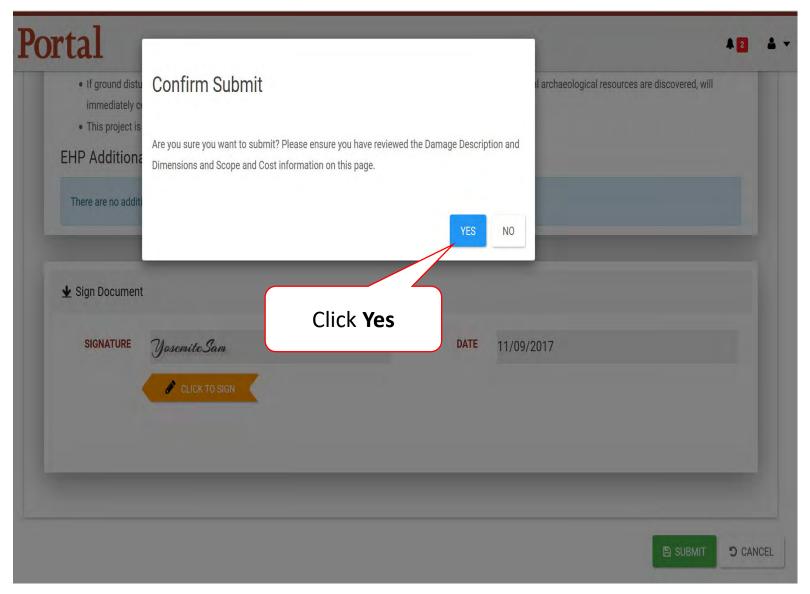
Sign Project DDD Scope & Cost Pop Up Box



Submit Signed Project



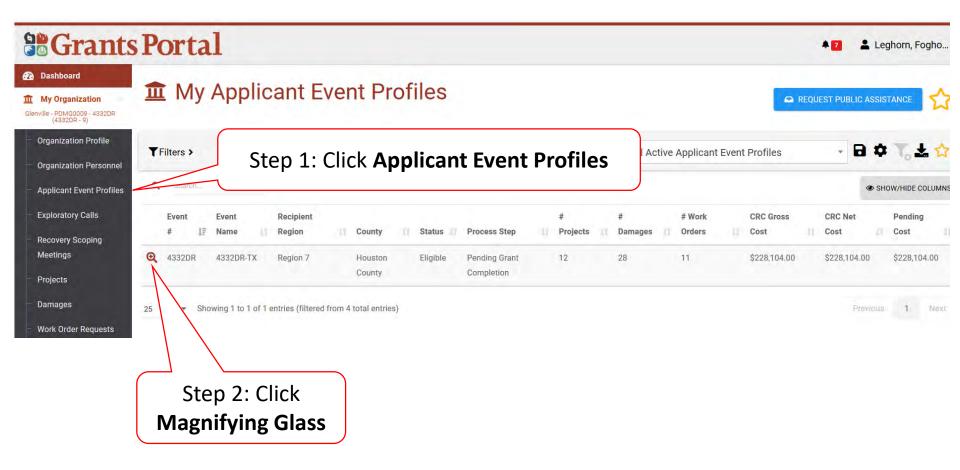
Submit Signed Project Pop-Up Box



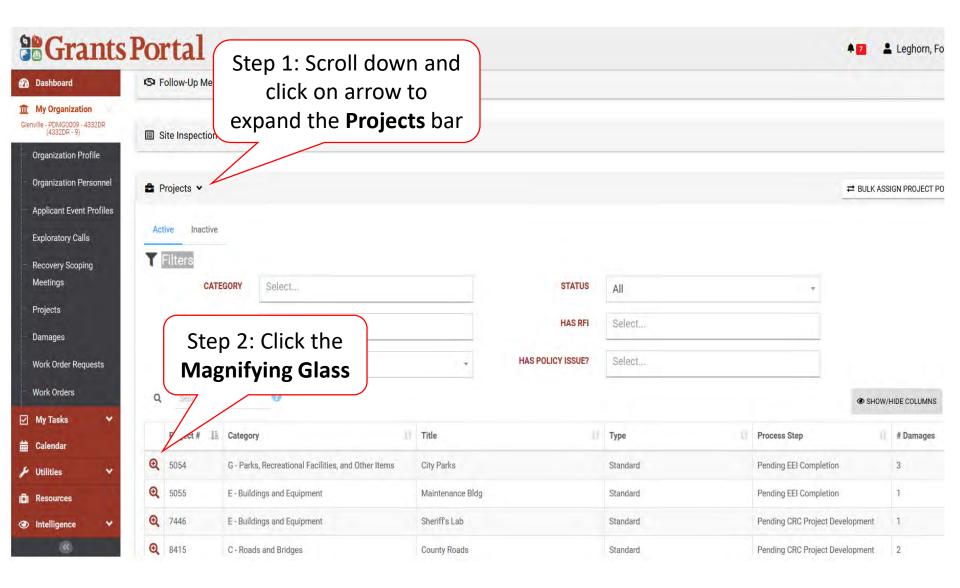
Create Your Own
Scope Of Work
& Cost For
Work To Be Completed



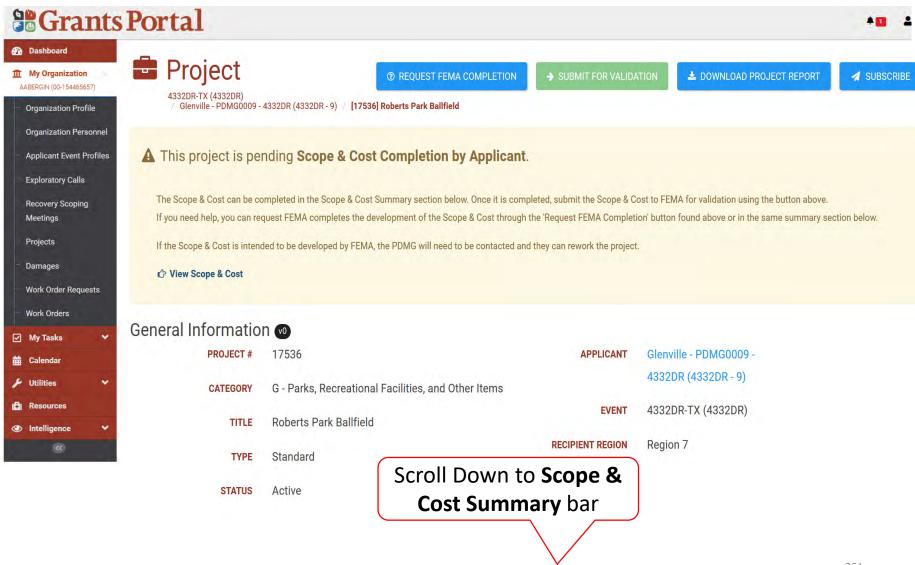
Applicant Event Profiles



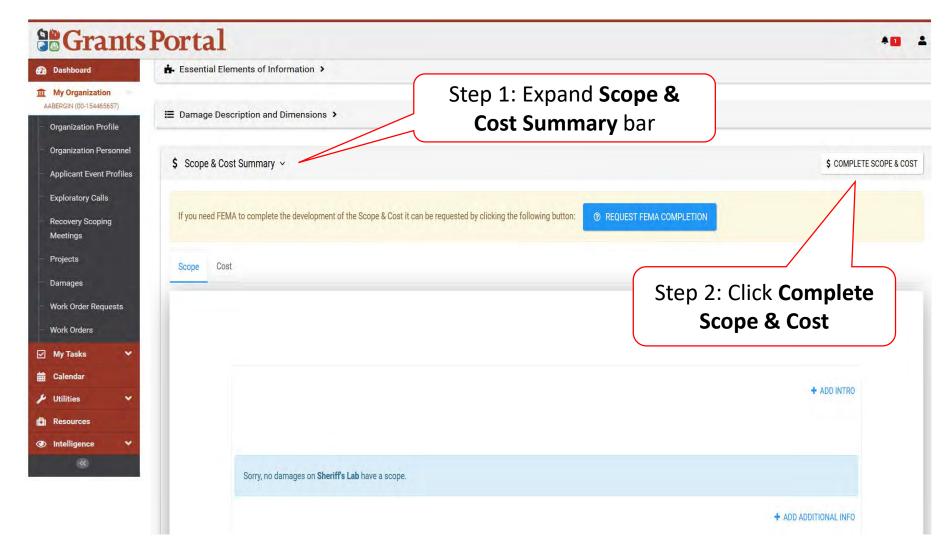
Locate Event Project



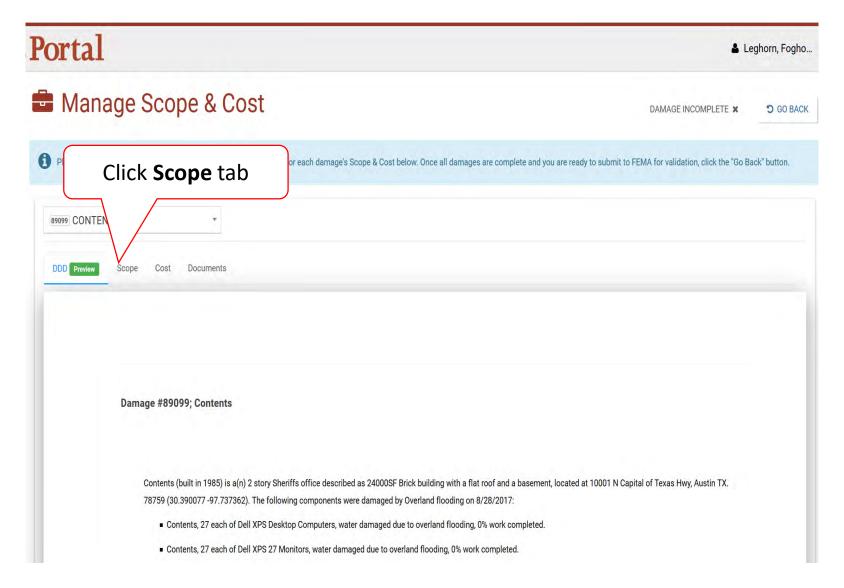
Project Details



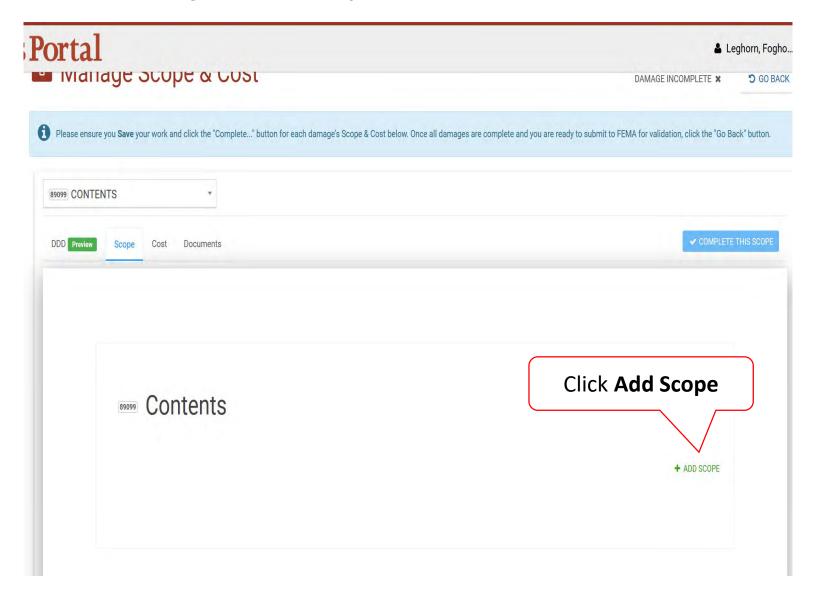
Scope & Cost Summary Bar



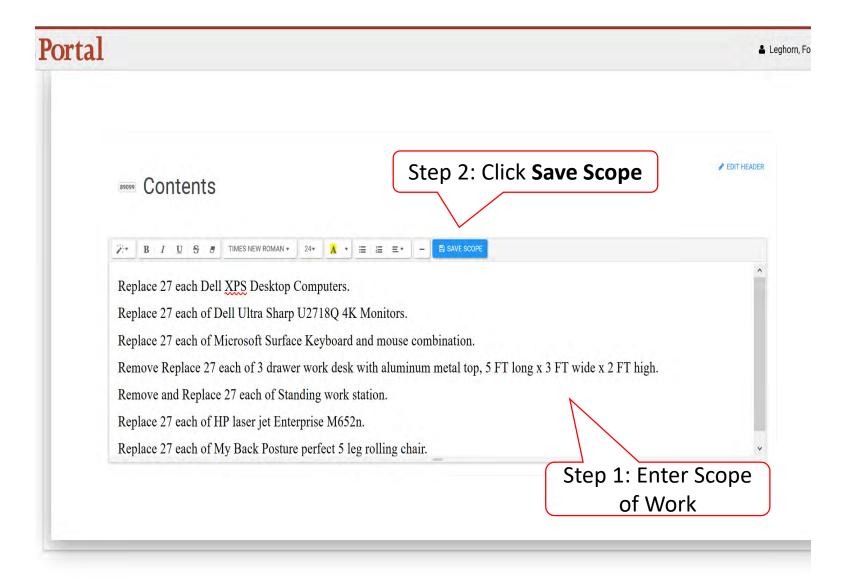
Manage Scope & Cost



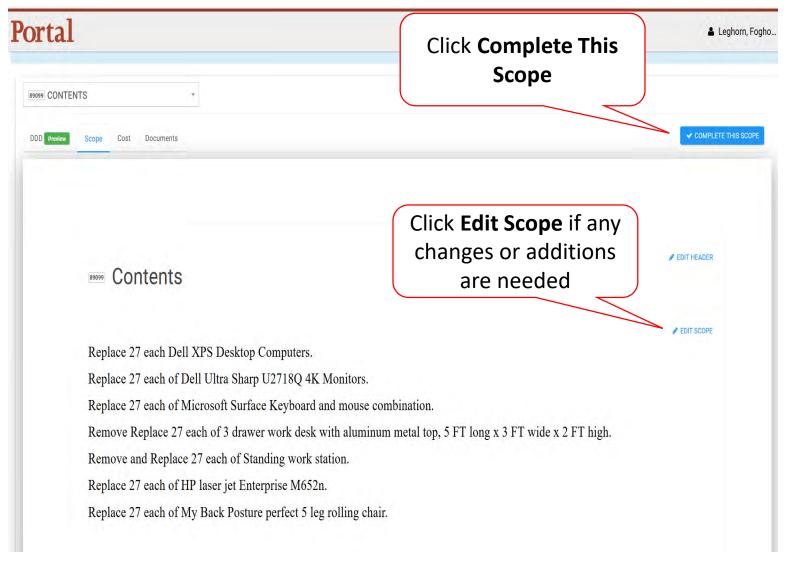
Add Project Scope



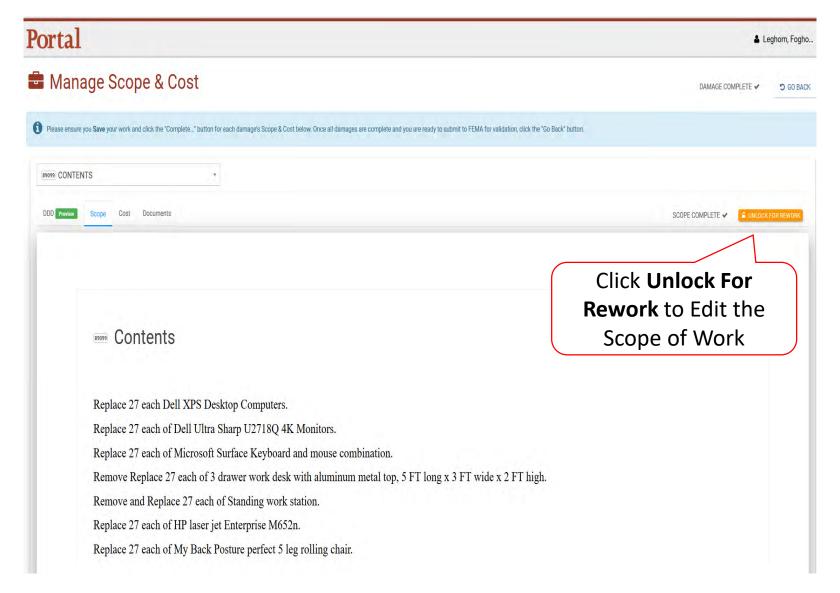
Enter Scope Of Work



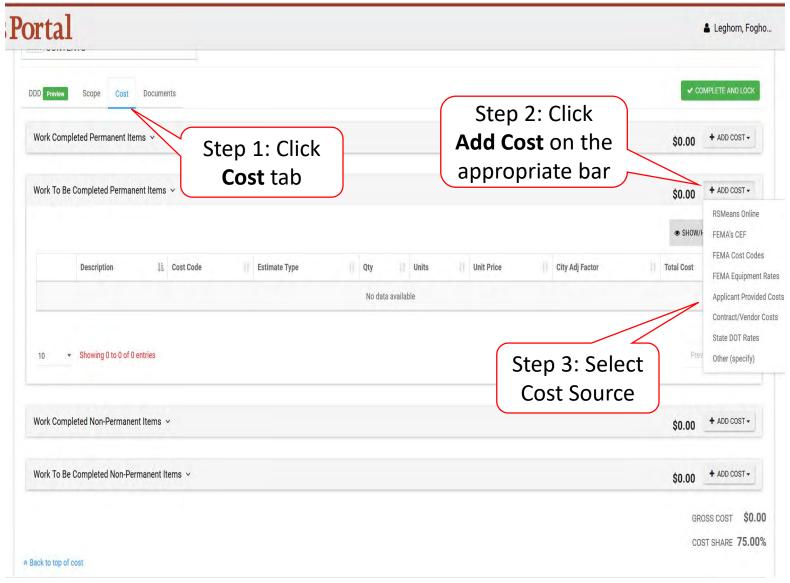
Review/Edit Scope Of Work



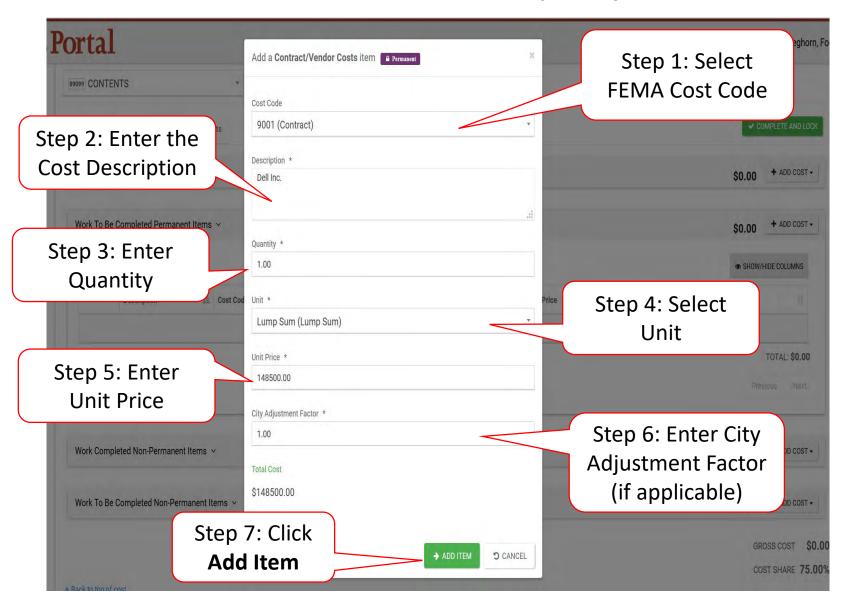
Rework/Edit Completed Scope of Work



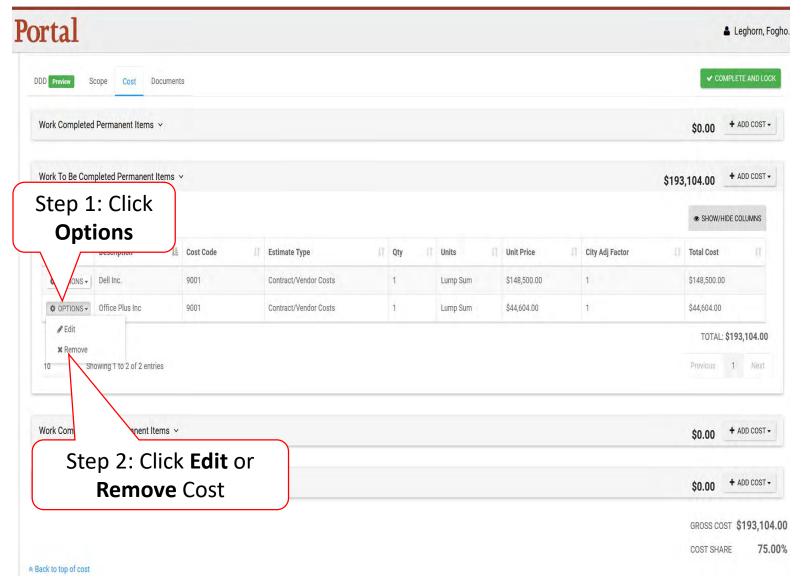
Add Project Cost



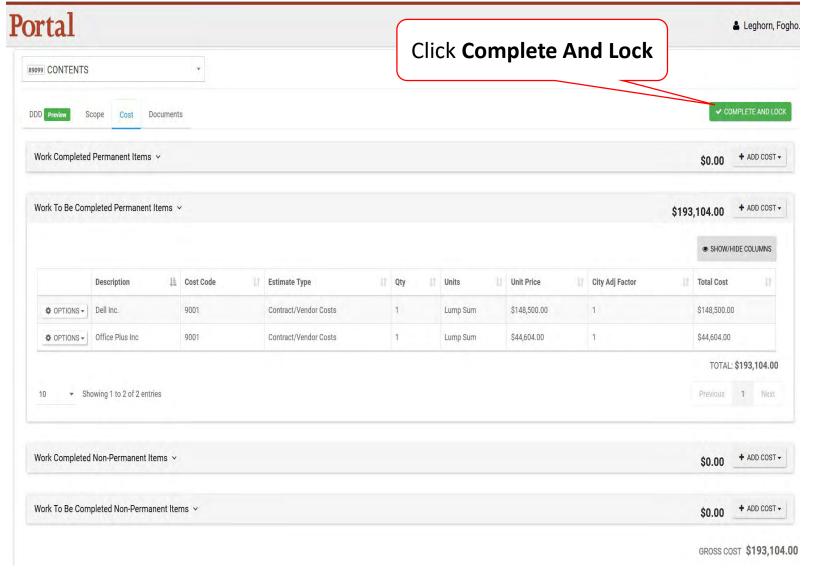
Enter Cost Information Pop-Up Box



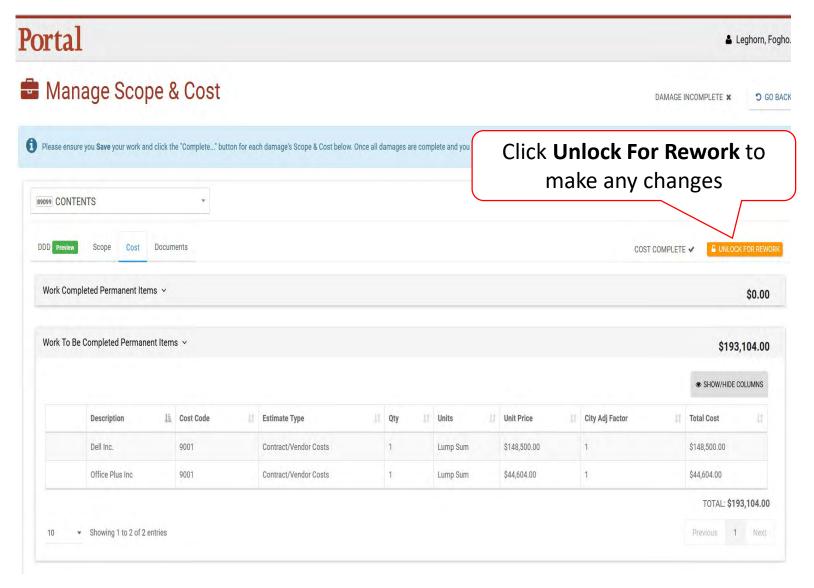
Edit/Remove Cost Line Item



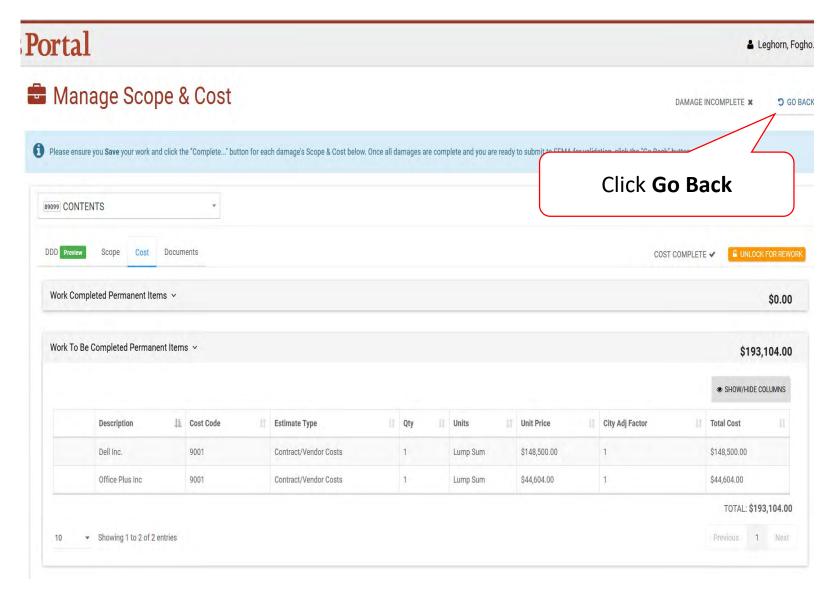
Complete Scope And Cost



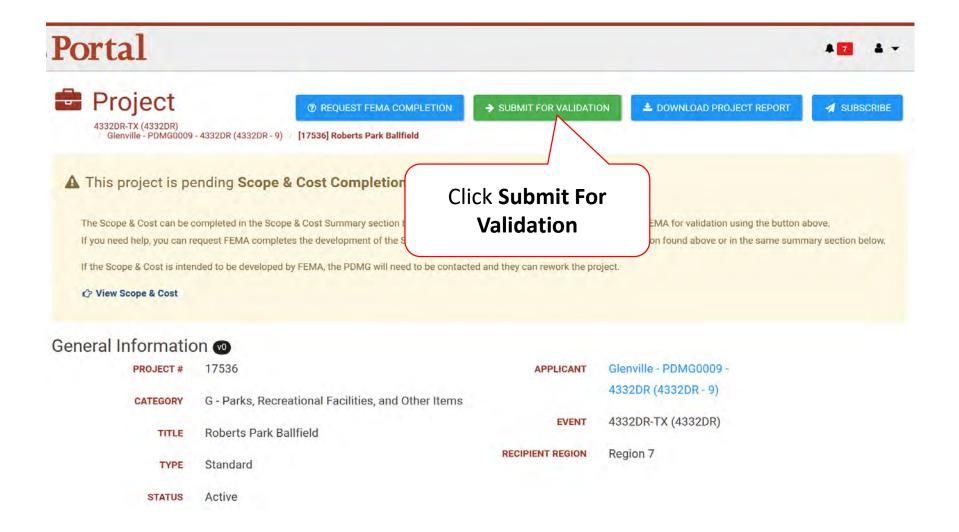
Manage Scope & Cost



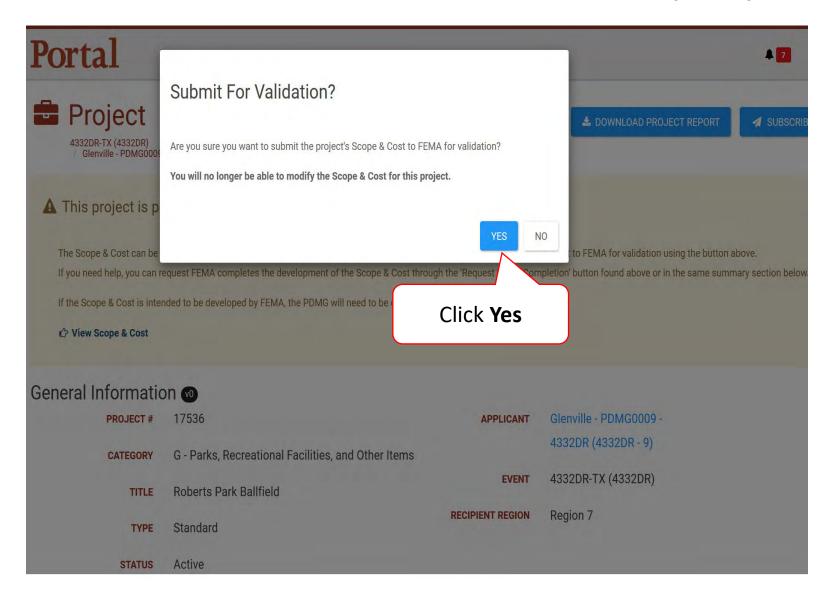
Return to Project



Submit Scope and Cost to FEMA



Confirm Submit For Validation Pop-Up Box



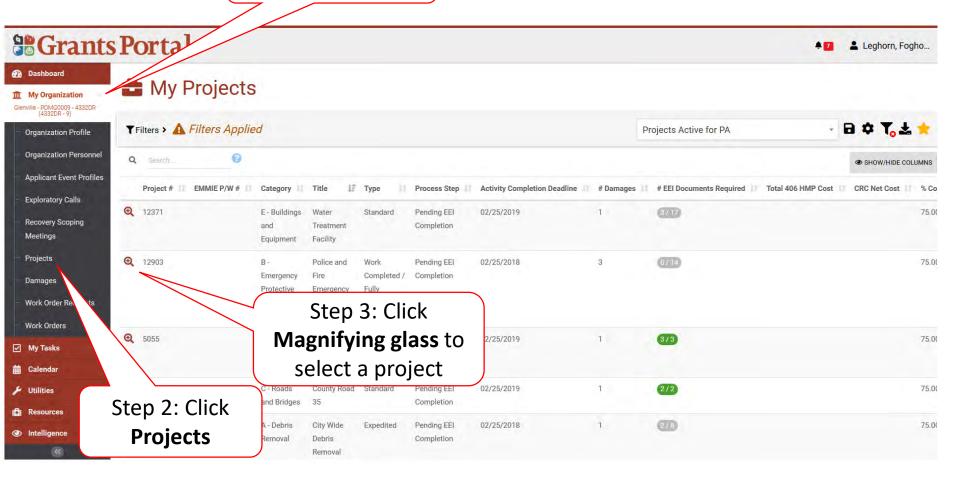
Subscribing To Projects



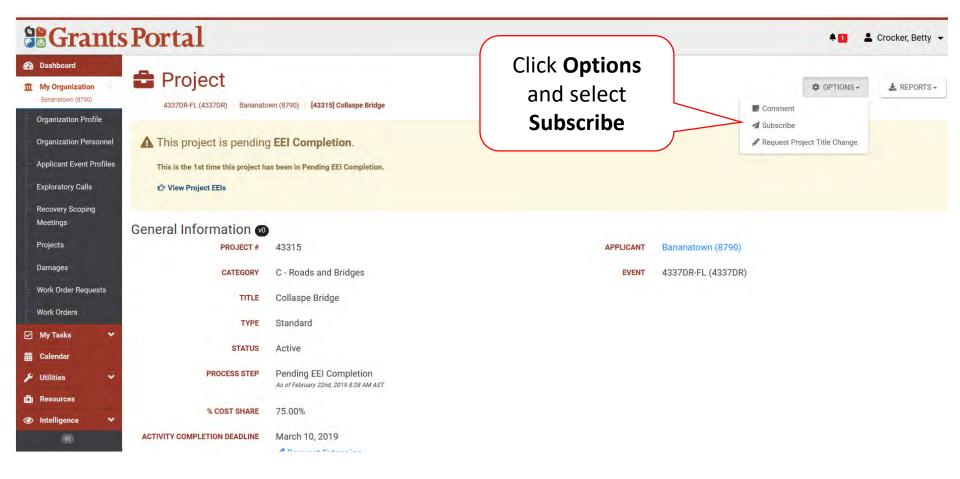
When you want email notification on certain projects.

My Projects

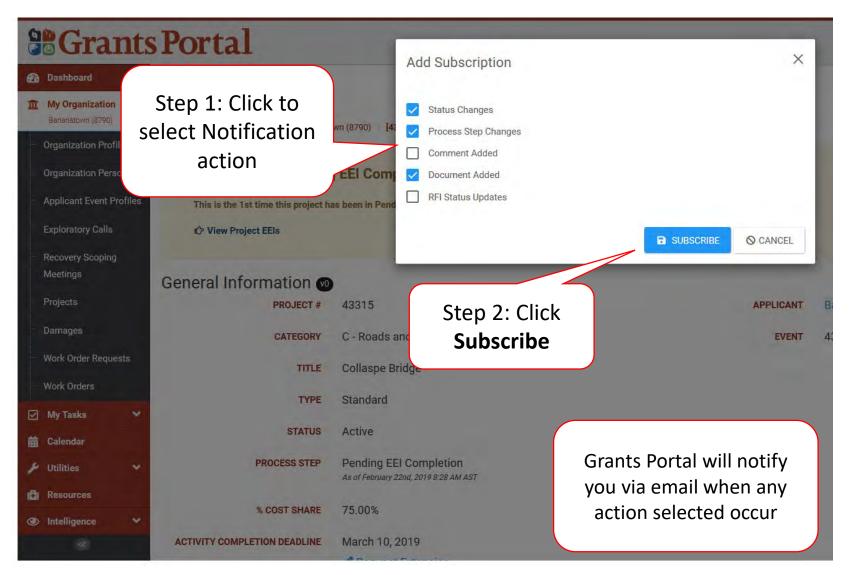
Step 1: Expand My Organization



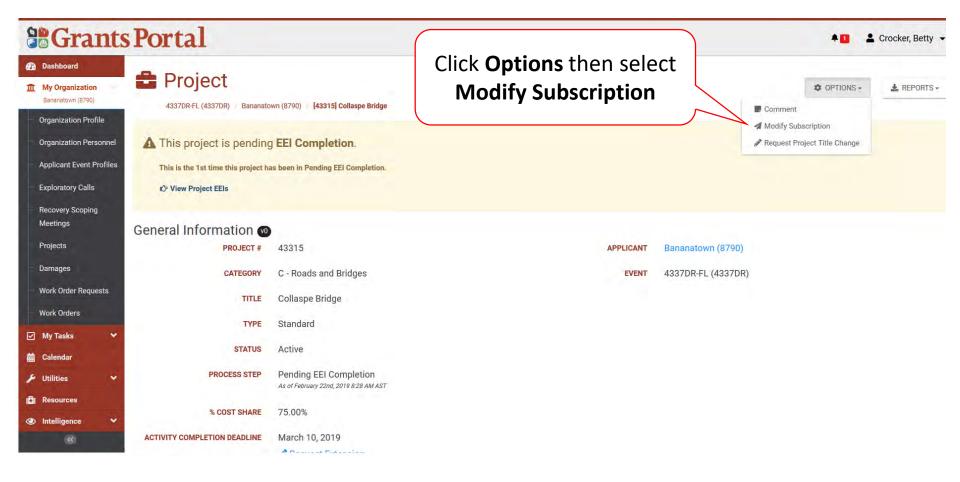
Subscribe to a Project



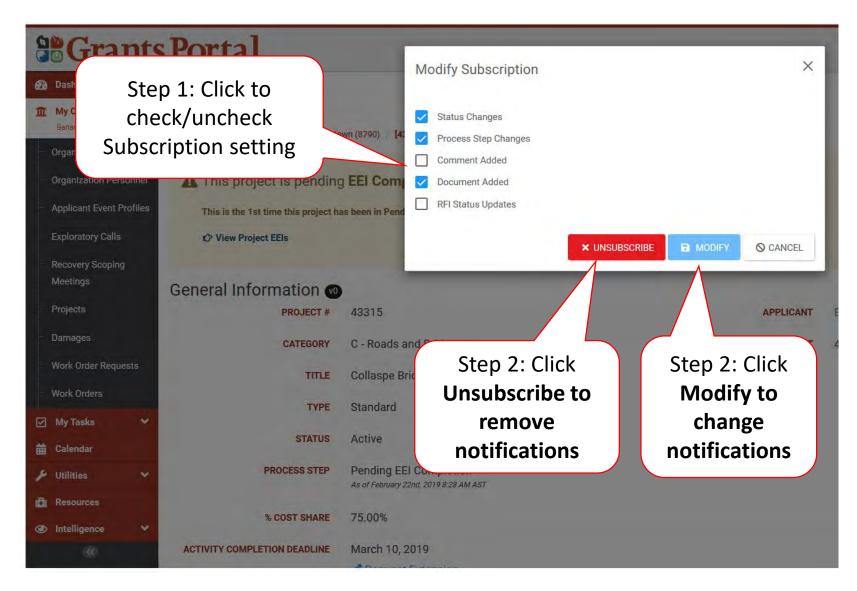
Subscription Notification Setting



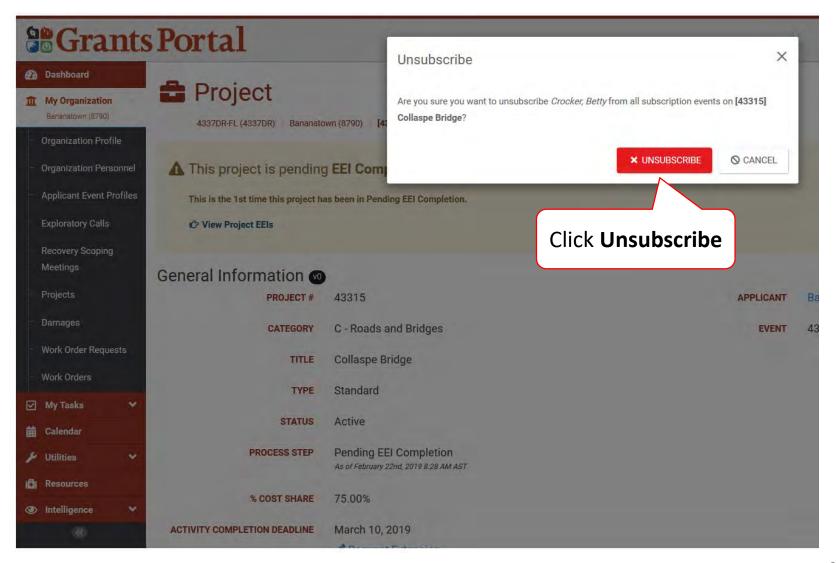
Modify Subscription



Modify or Unsubscribe Pop-Up Box



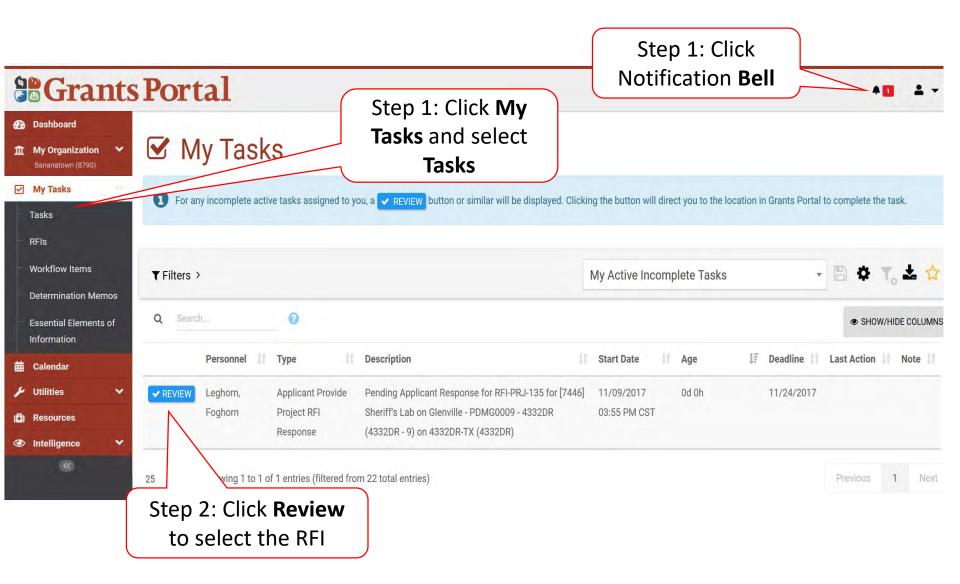
Unsubscribe Confirmation Pop-Up Box



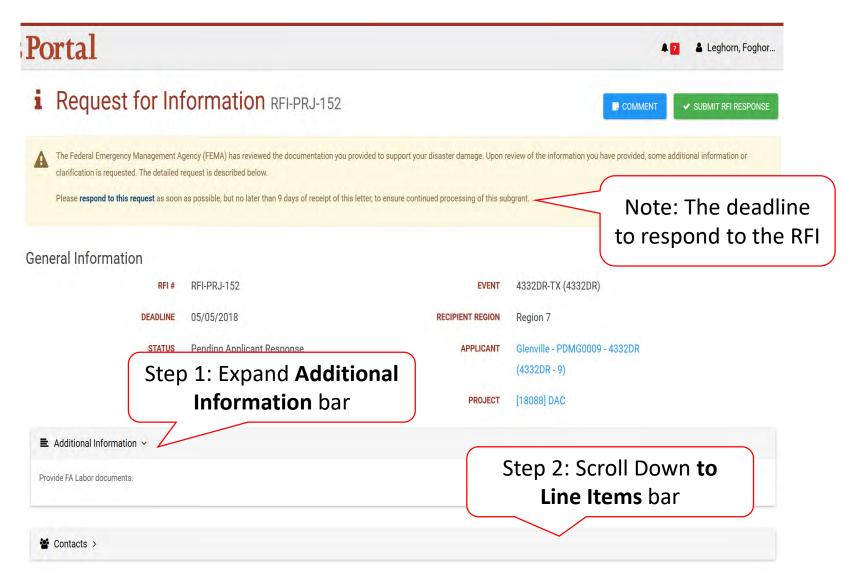
Request For Information (RFI)



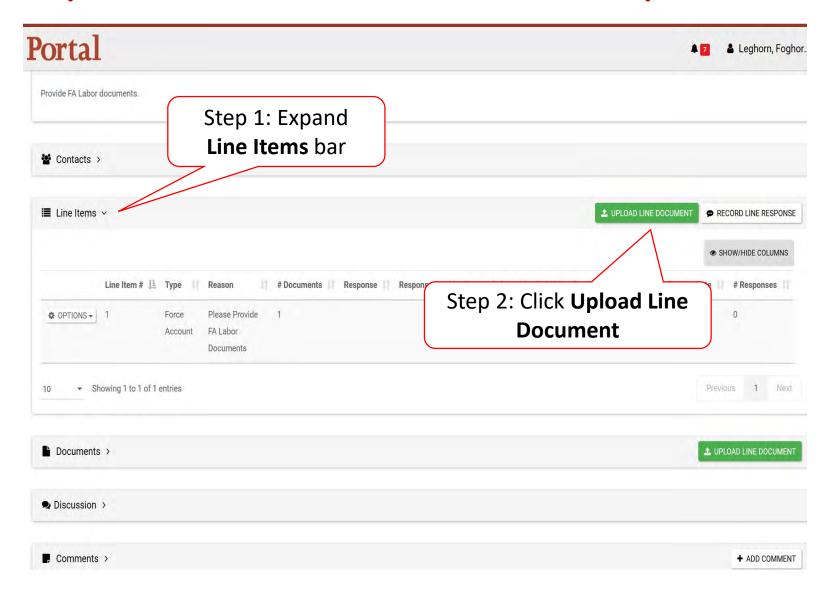
My Tasks



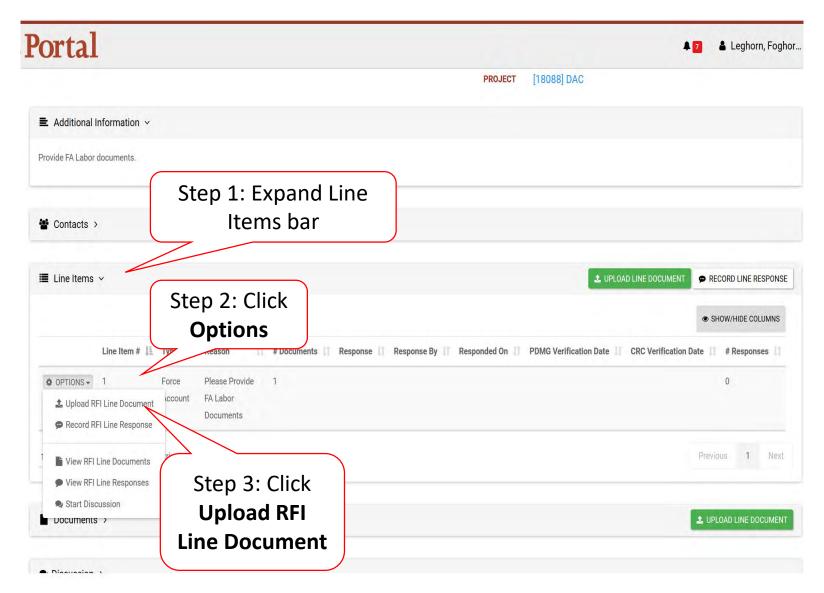
Request For Information



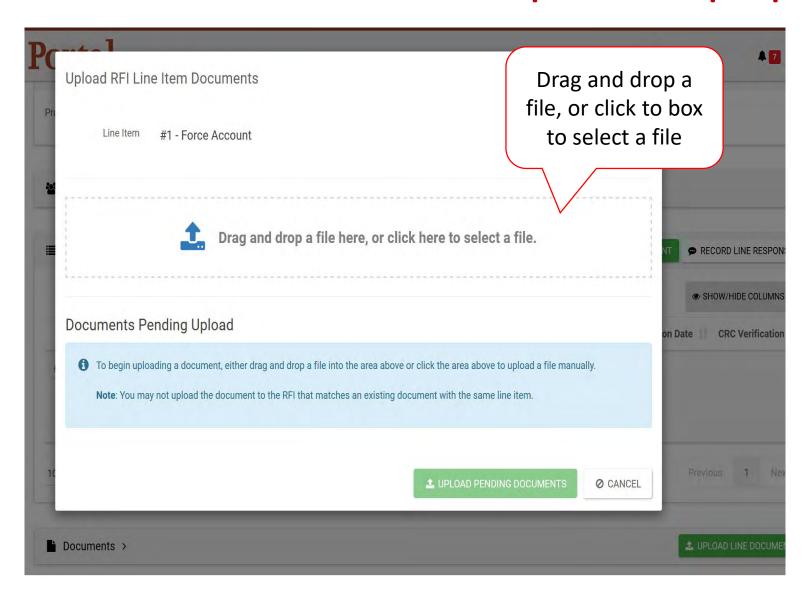
Upload Documents For RFI Request



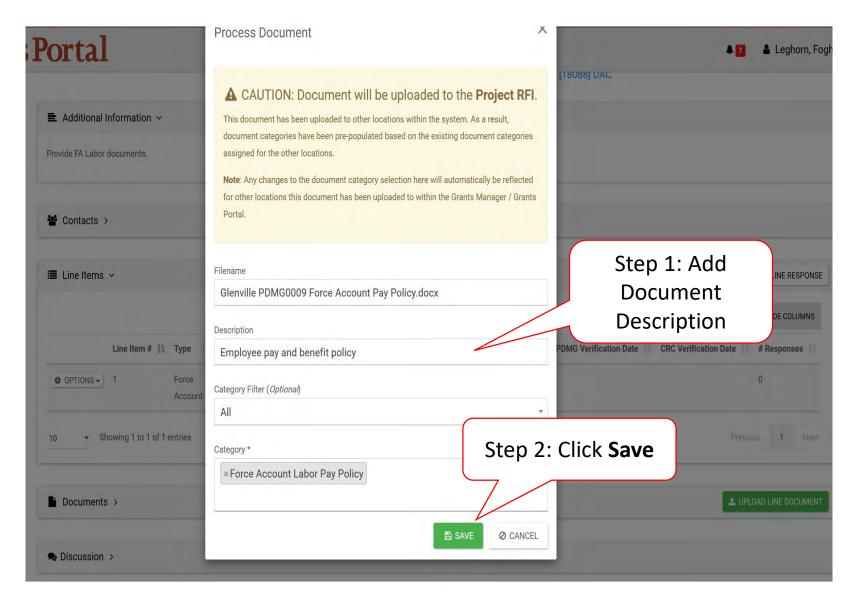
Select RFI Specific Line Item



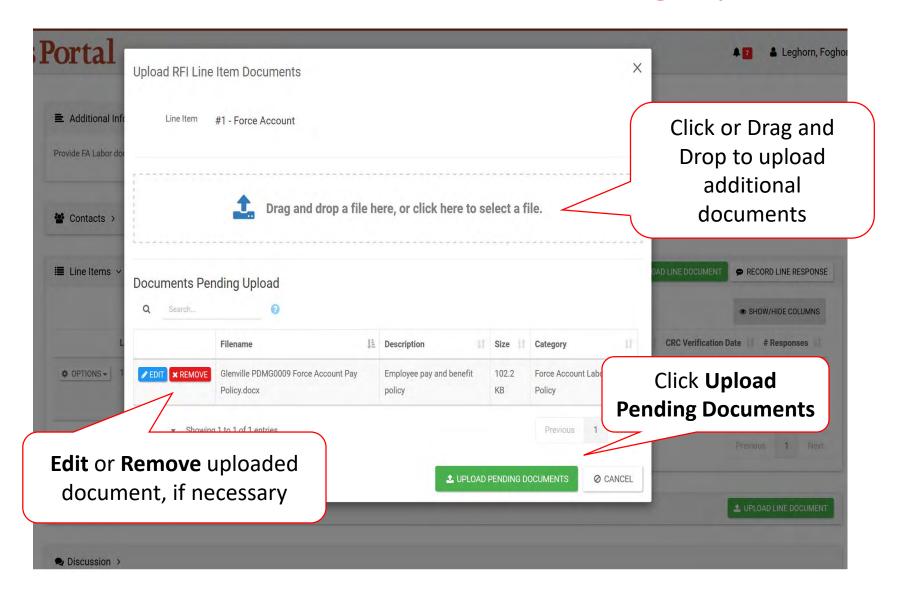
Line Item RFI Document Upload-Pop up



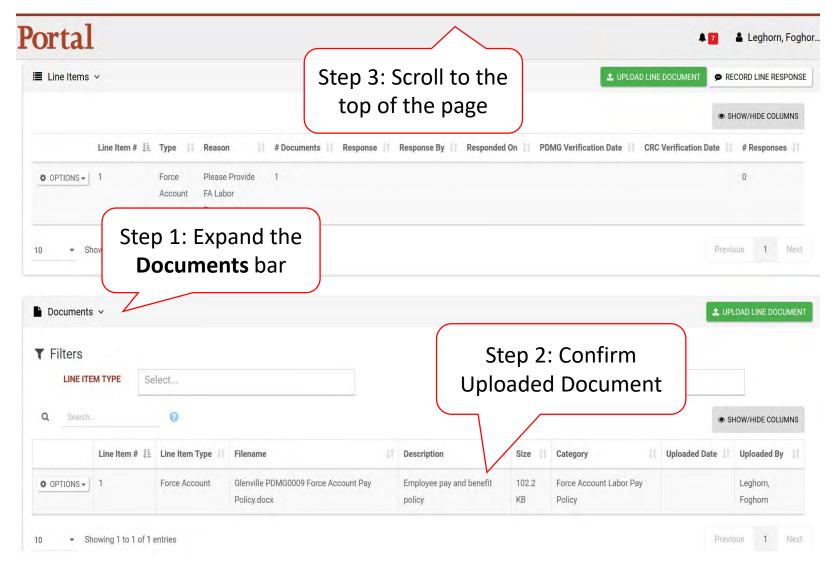
Line Item RFI Document Information



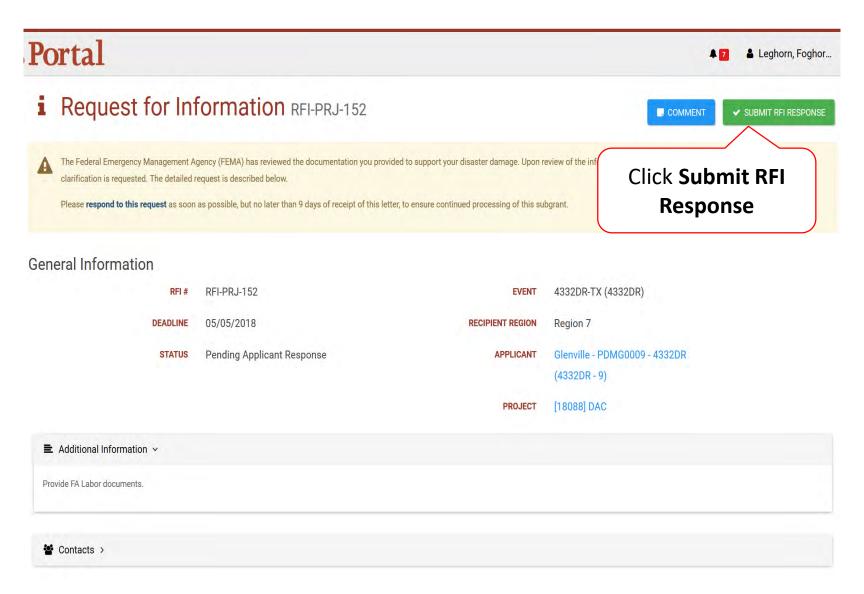
Line Item RFI Document Pending Upload



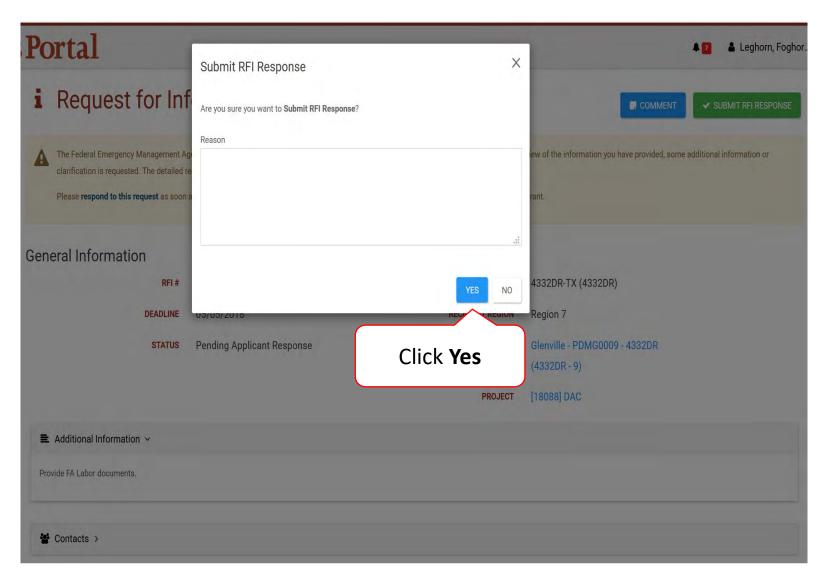
Confirm Line Document Upload



Submit RFI Response



Submit RFI Response Pop-Up Box

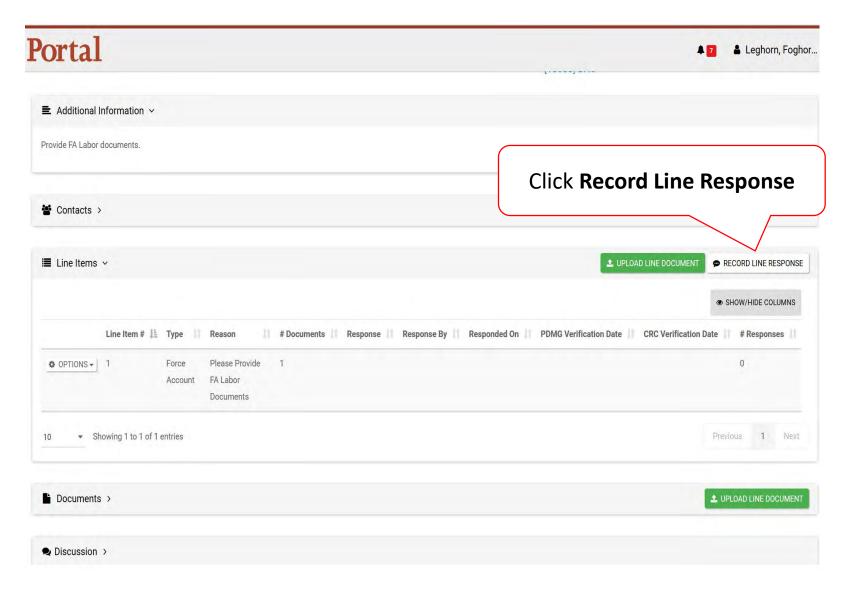


Respond to a Request For Information (RFI)

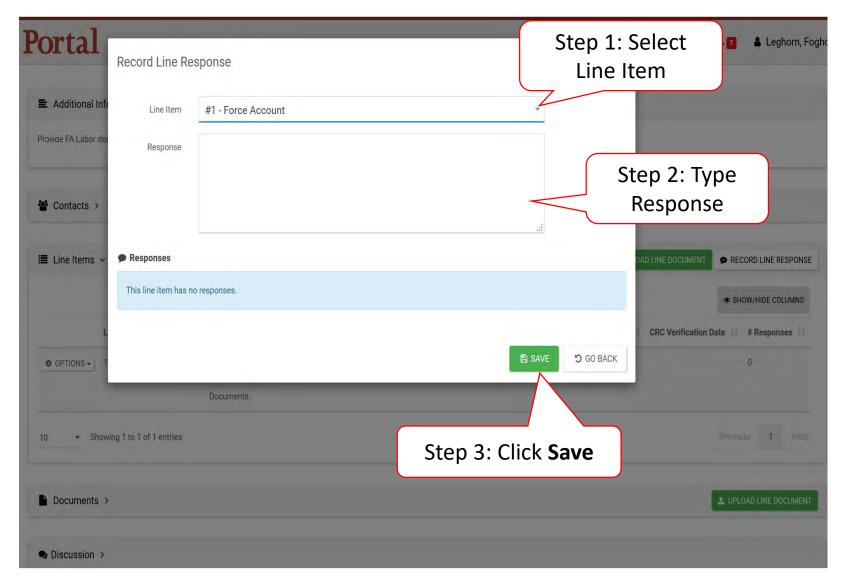
Documents
Not Available



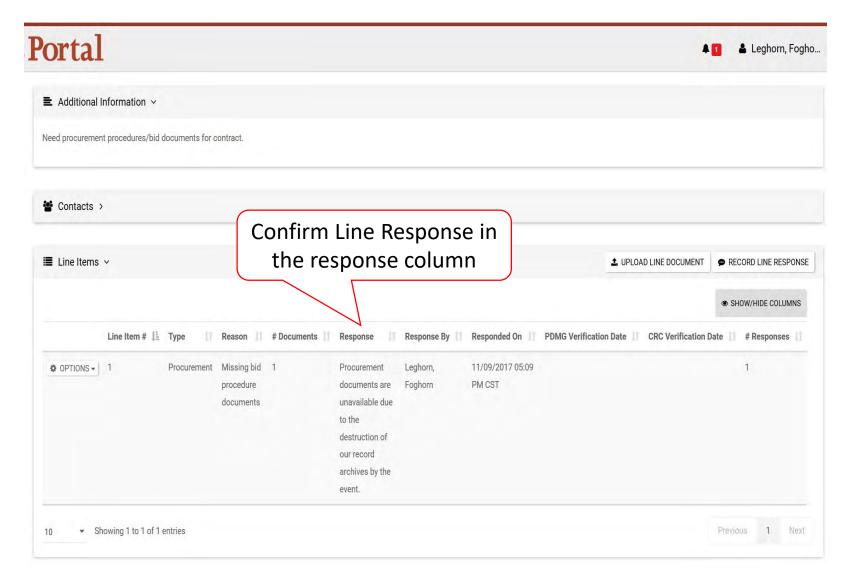
Record Line Response



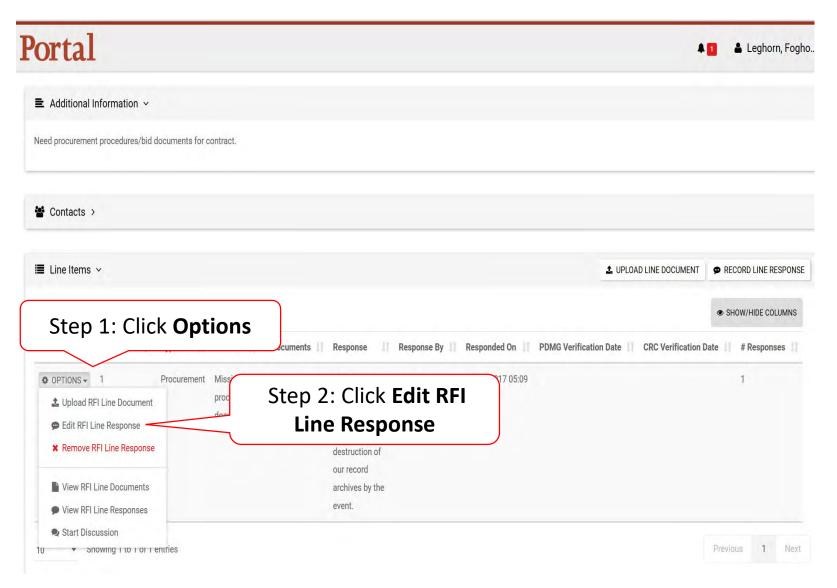
Add Line Response



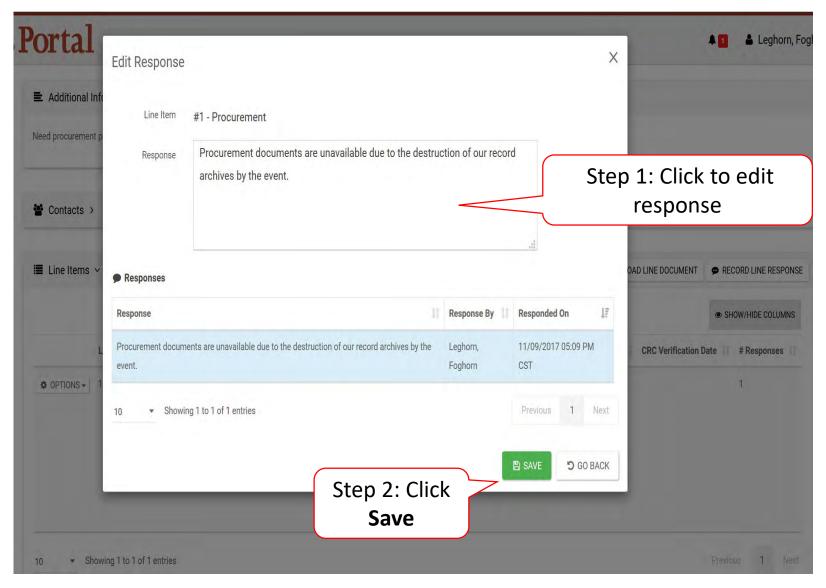
Confirm Line Response



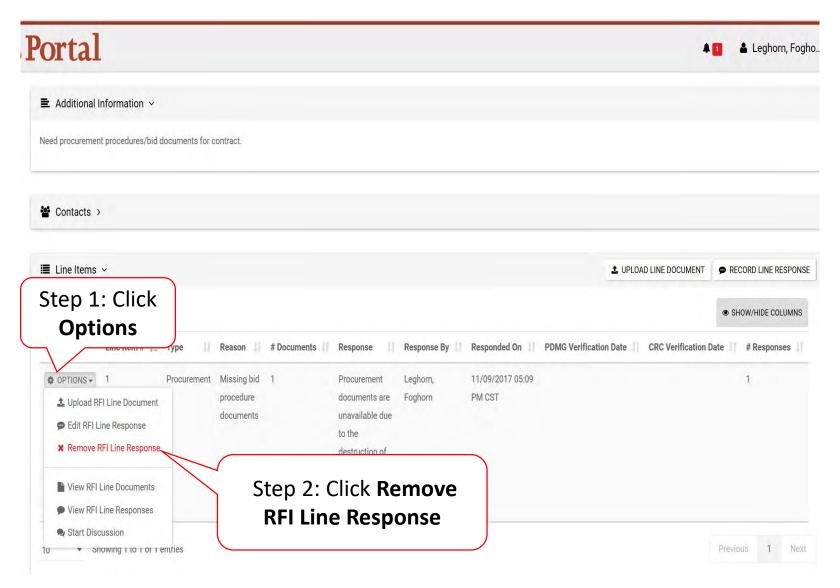
Edit Line Response



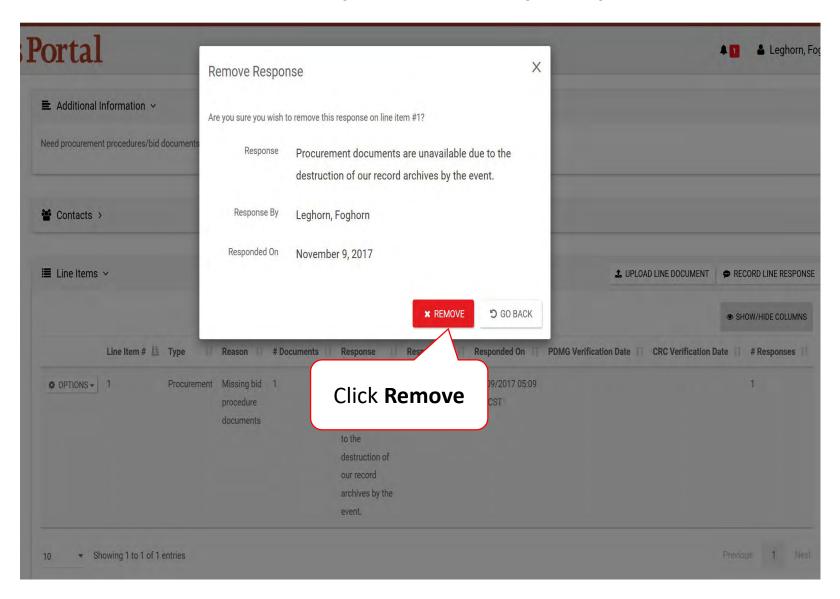
Edit Line Response – Pop Up



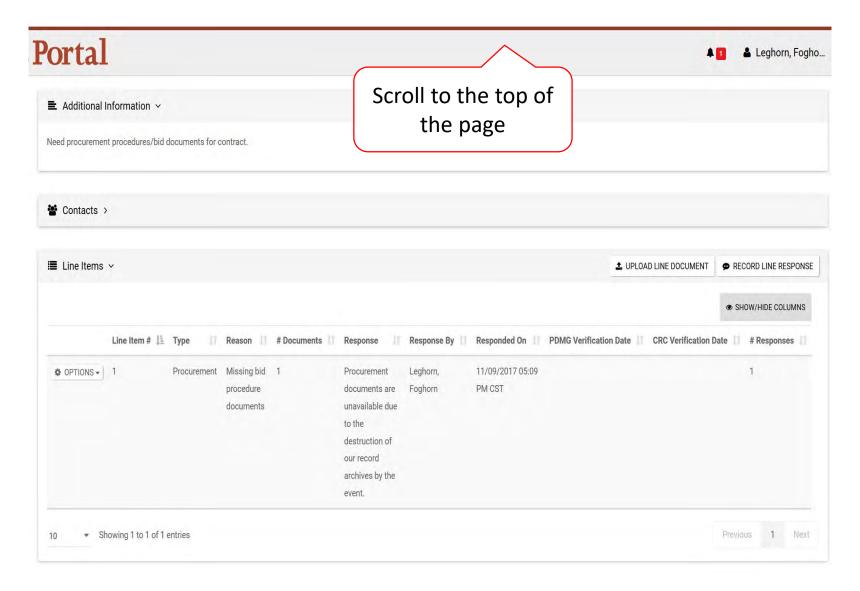
Remove Line Response



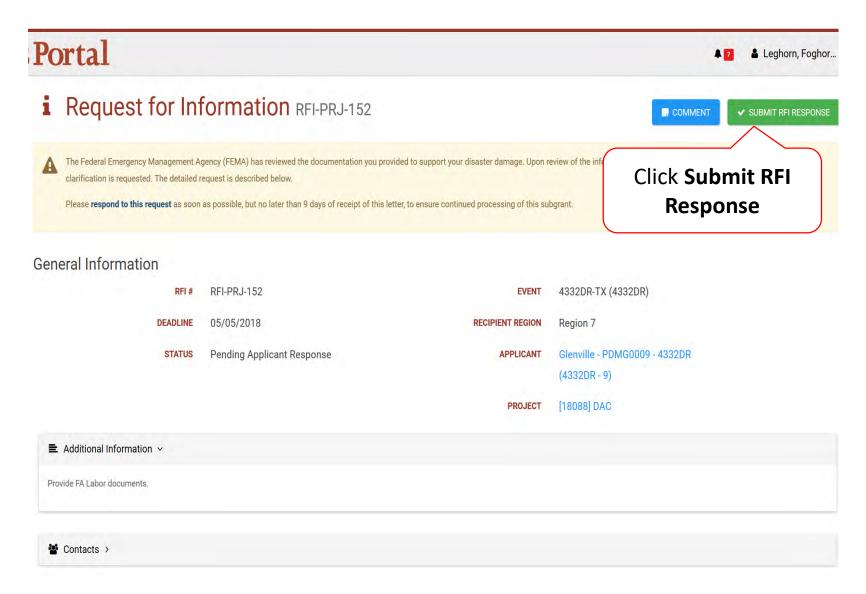
Remove Line Response Pop-Up Box



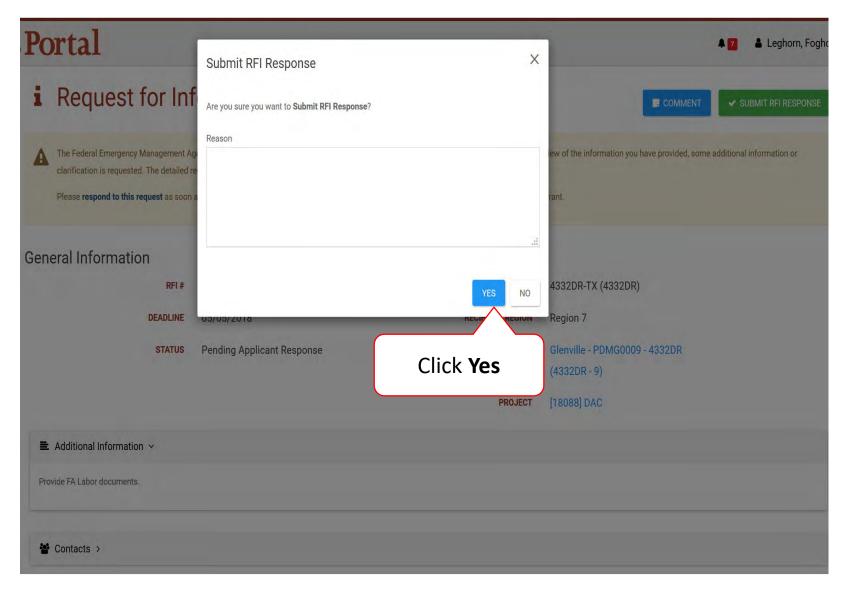
Submit Line Response



Submit RFI Response



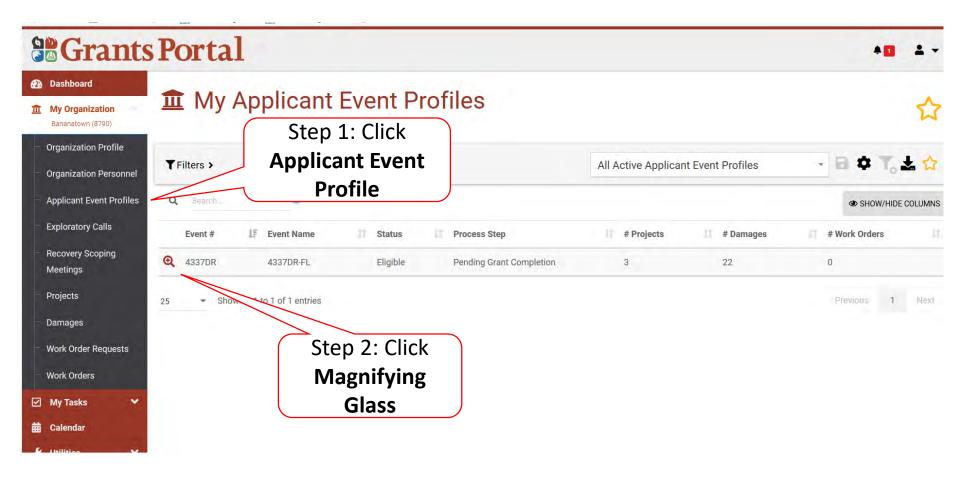
Submit RFI Response Pop-Up Box



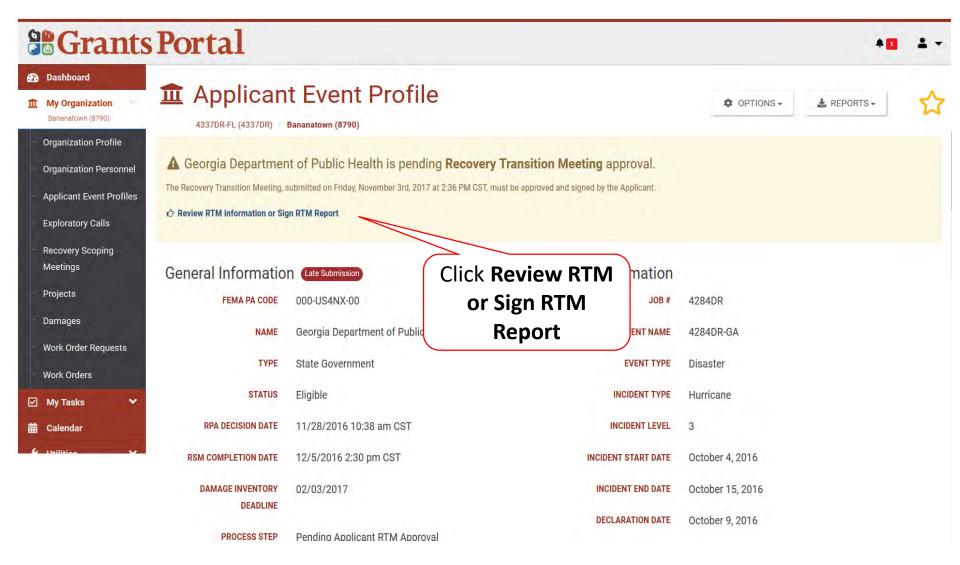
Sign Recovery Transition Meeting (RTM)



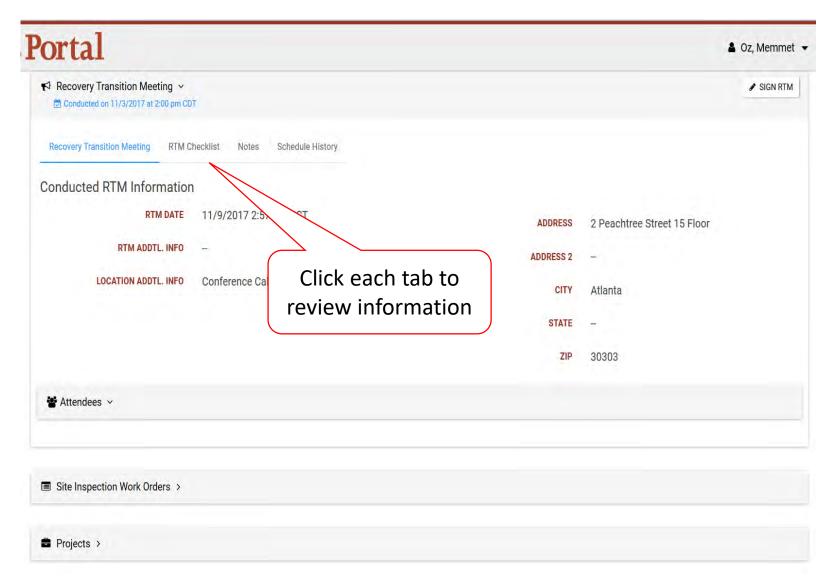
Locate Pending RTM Approval



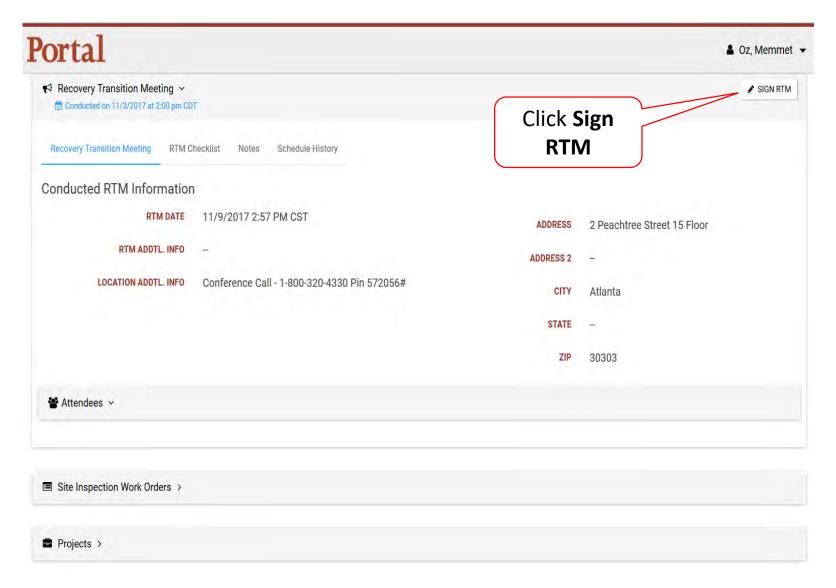
Applicant Event Profile



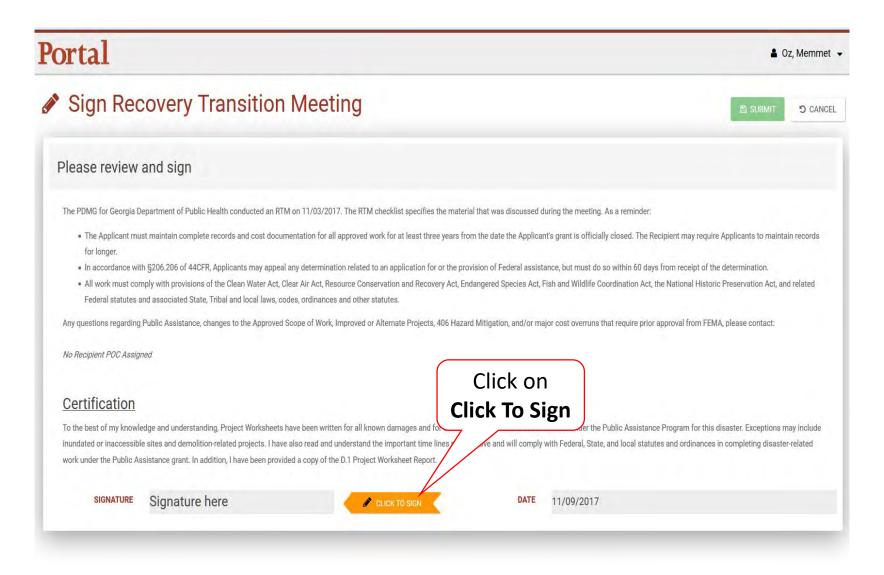
Review RTM Information Tabs



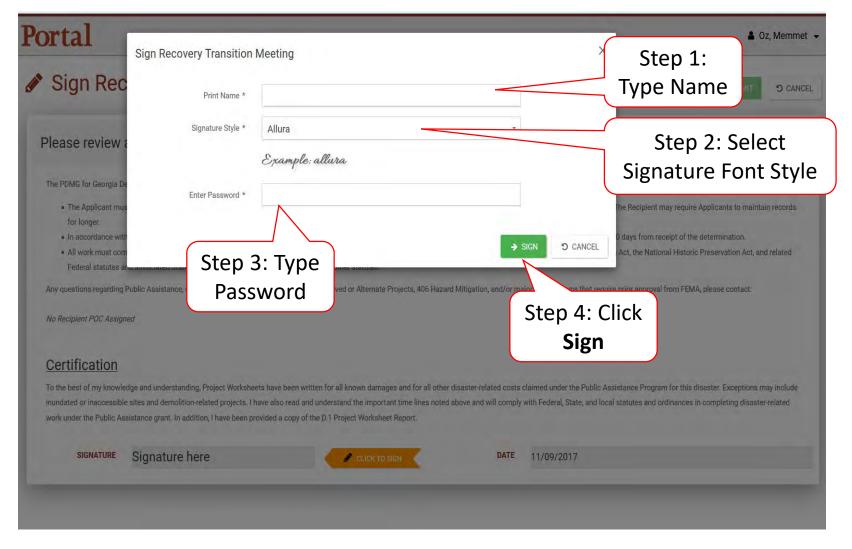
Sign RTM



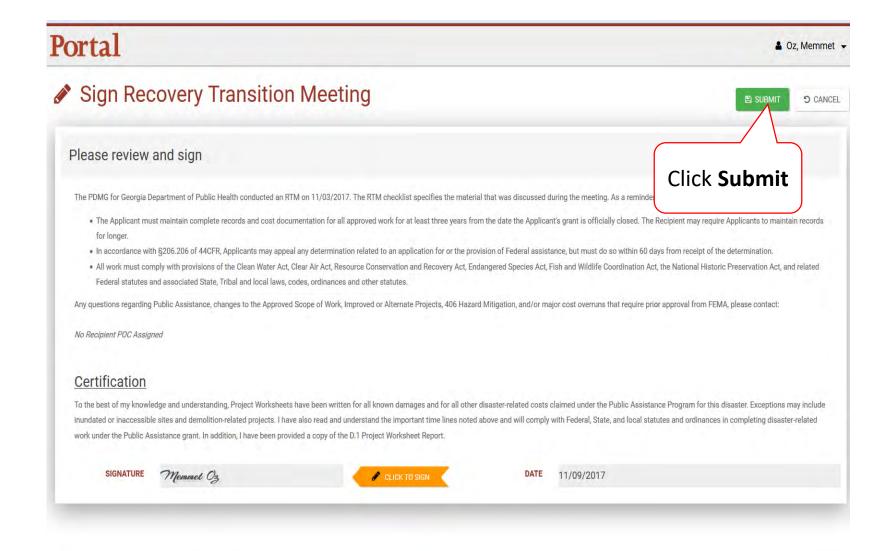
Review RTM and Certify



RTM Signature – Pop Up Box



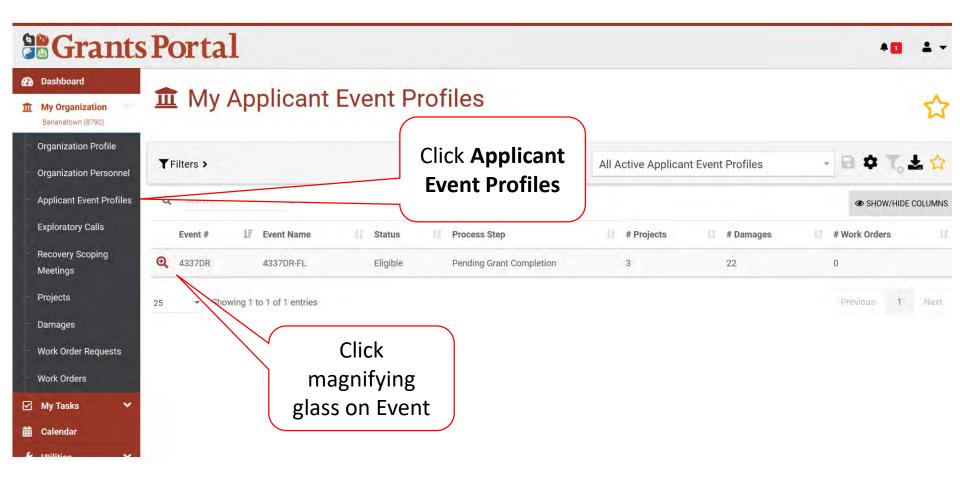
Submit Signed RTM



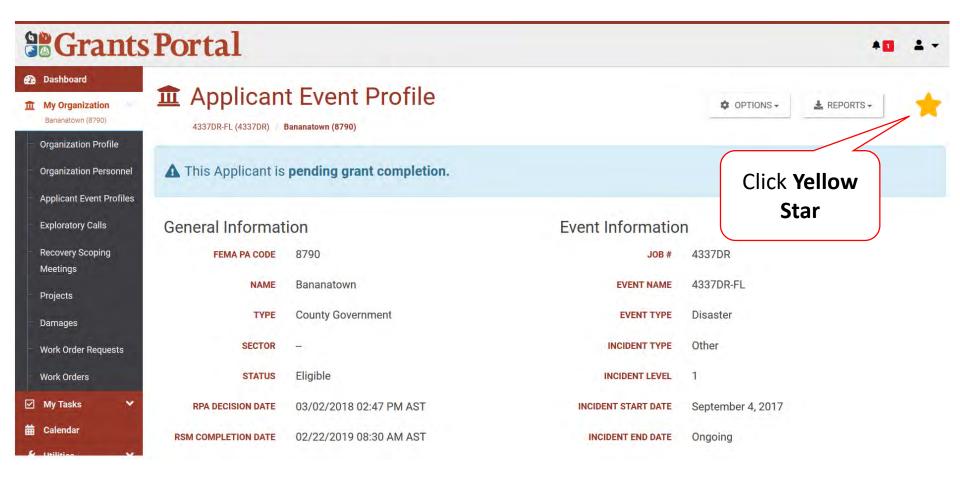
Add Tiles to Dashboard



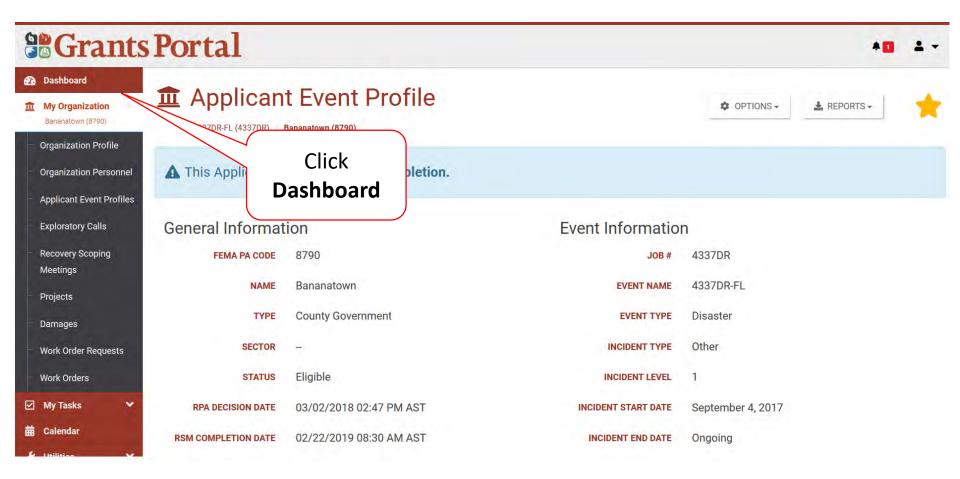
Add Event



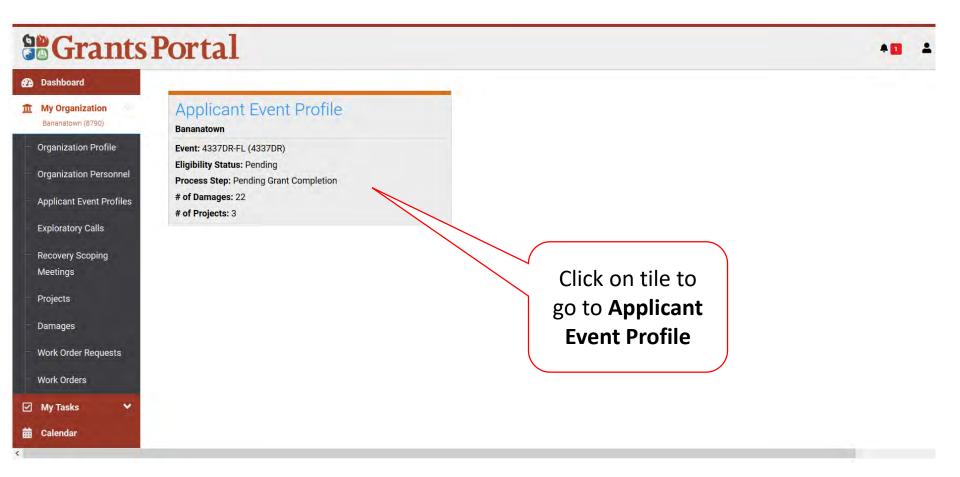
Add Event



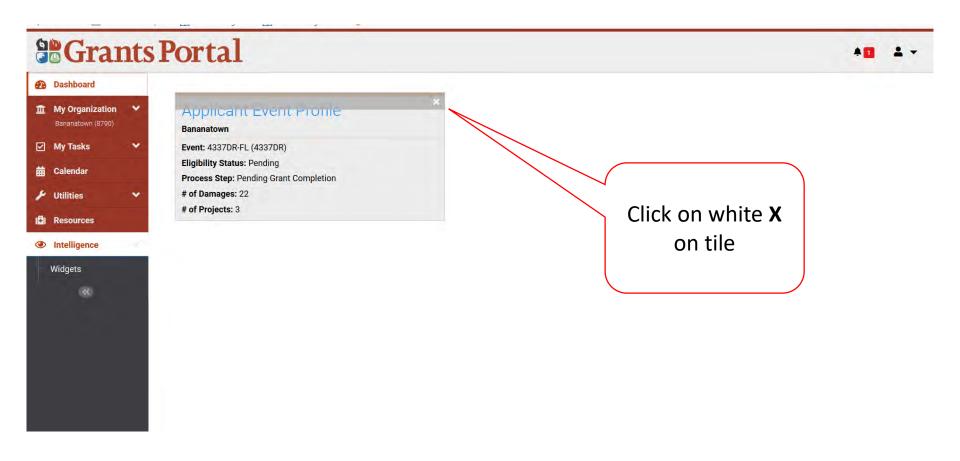
Locate New Tile



Locate New Tile



Remove Tile

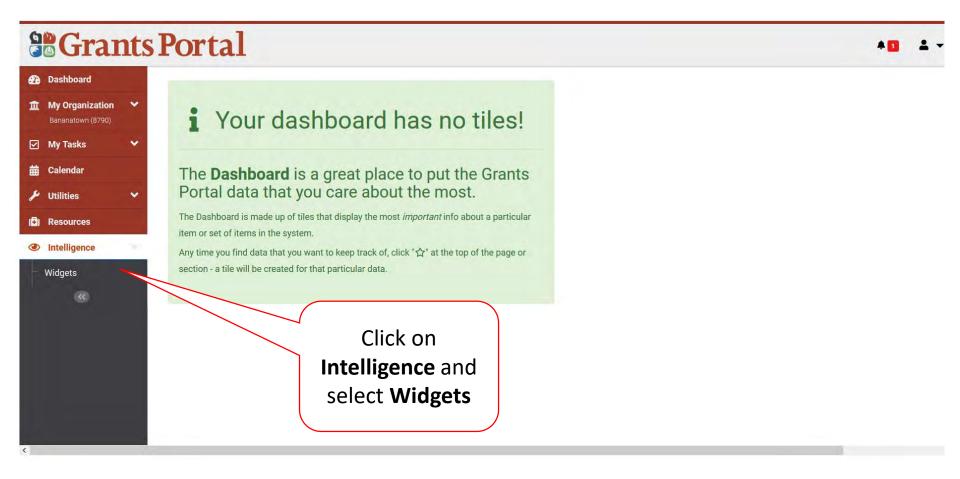


Widgets

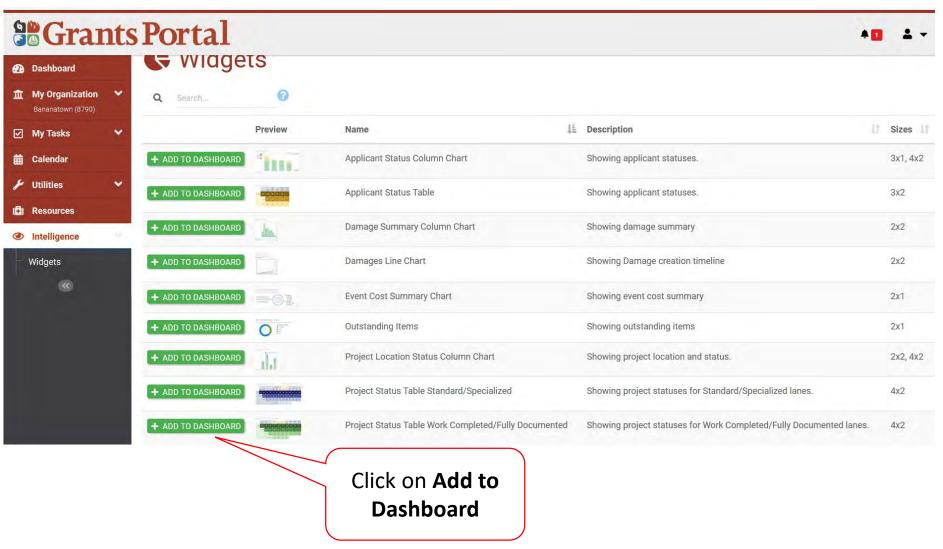
Items on your dashboard that are shortcuts and help track information about your grant.



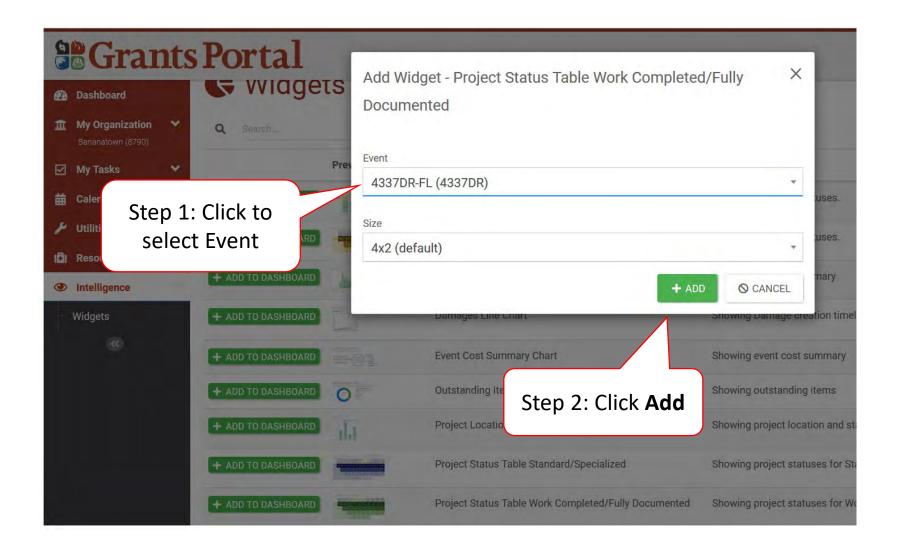
Add Widgets



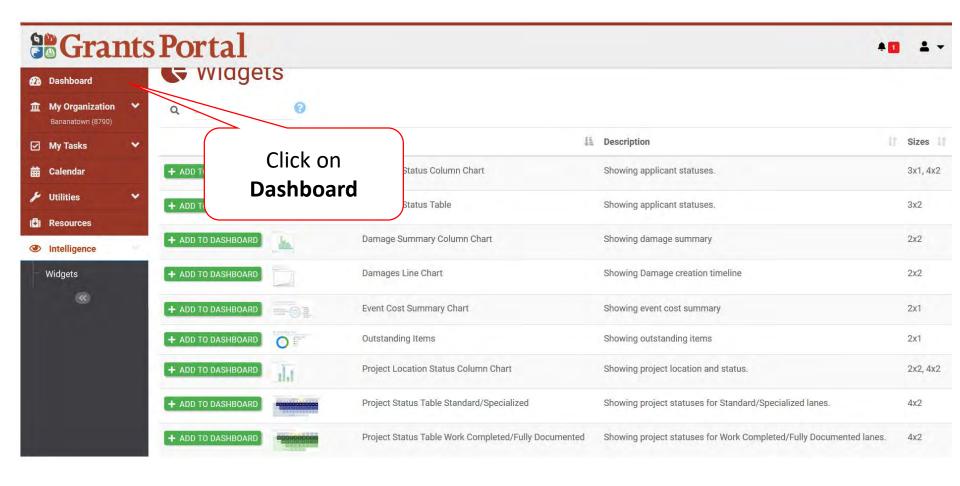
Select Widget



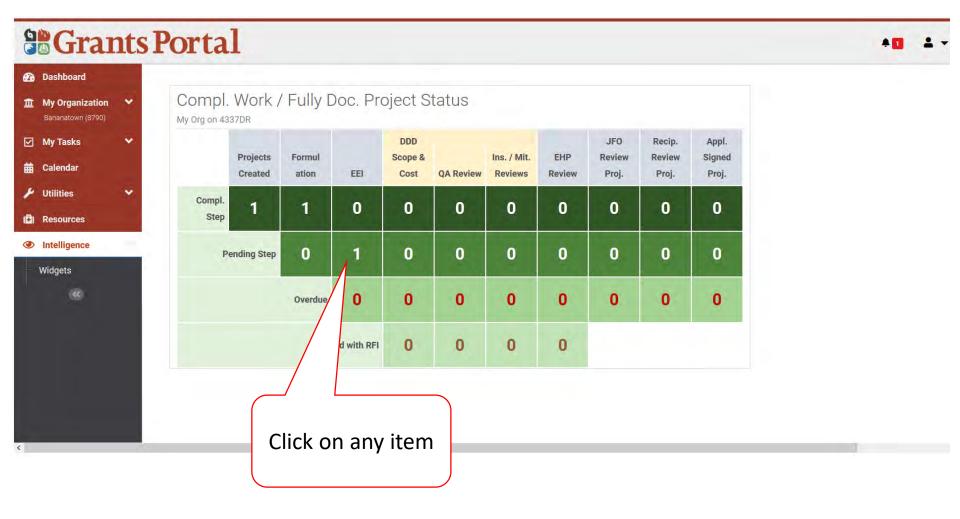
Select Criteria for Widget To Track



Locate Widget on Dashboard



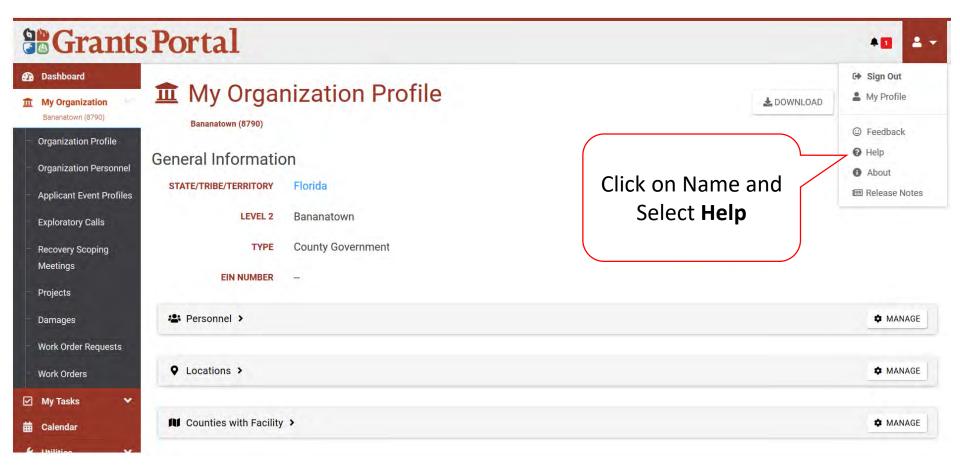
Locate Widget on Dashboard



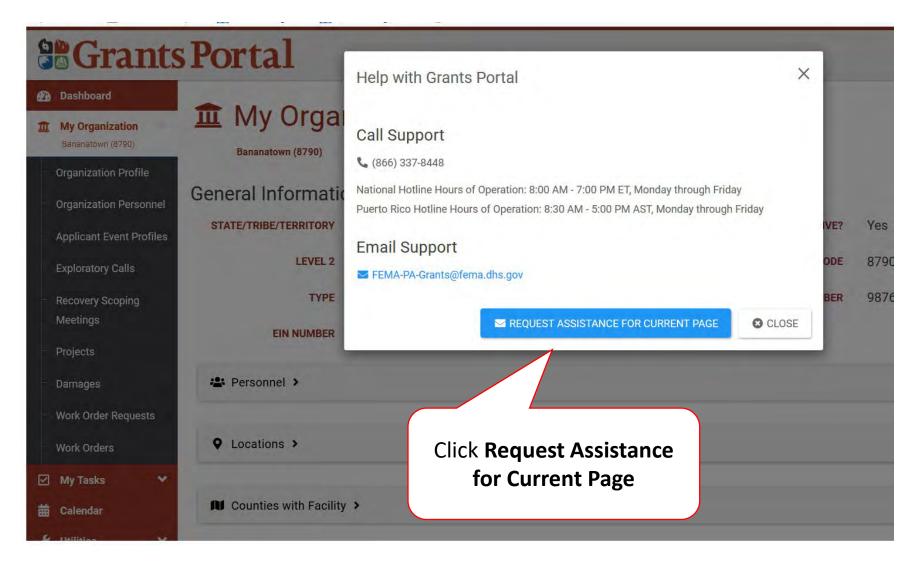
Help, Feedback, Release Notes, and Sign Out



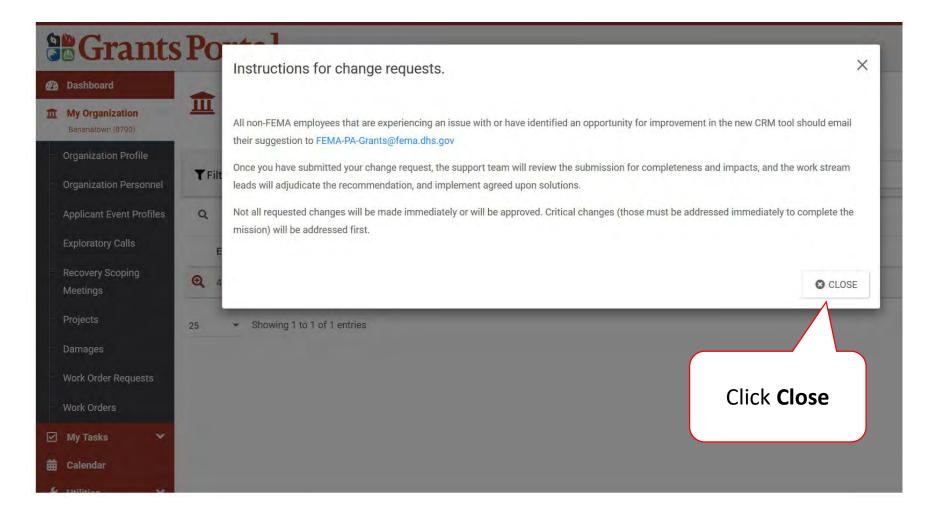
Locate Help Information



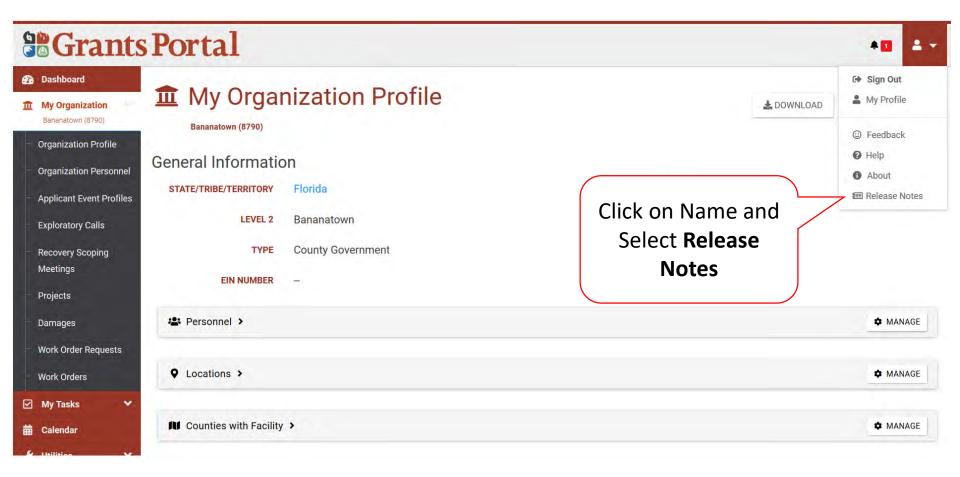
Locate Help Information



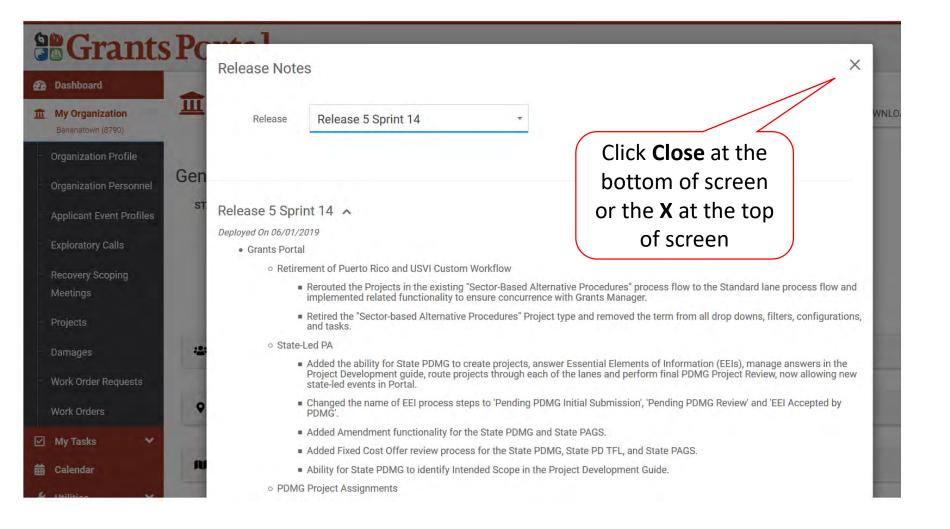
Instructions For Provide Feedback



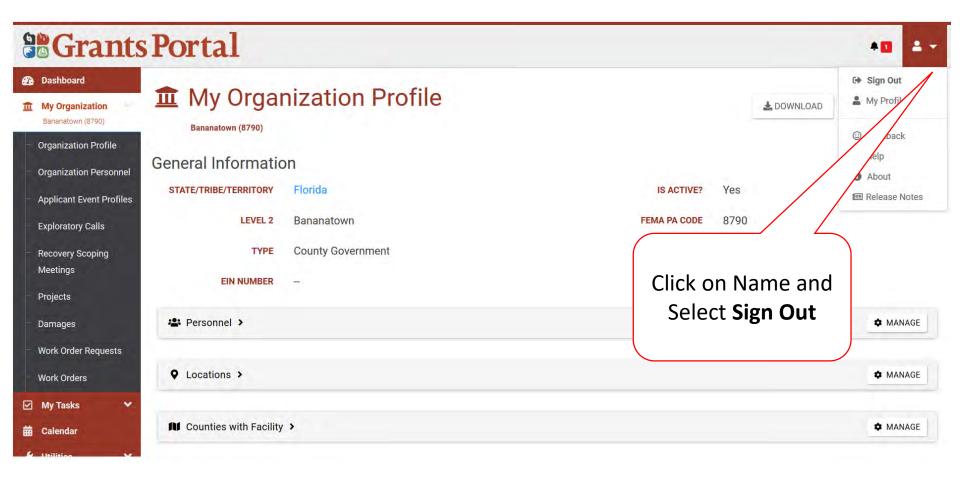
Release Notes – Changes to Grants Portal



Release Notes Pop-Up Box



Sign Out of Grants Portal



Grants Portal Hotline for Assistance:

(866) 337-8448

