IN Kids SMS Terms and Conditions

The Indiana Kids text messaging program administrated by the Indiana Office of Early Childhood and Out-of-School Learning is committed to building user trust and confidence by promoting and complying with the use of business practices that help protect the privacy and the security of the customer and their data. You can review our full privacy policy here: <u>https://www.in.gov/core/privacy.html</u>. By participating in the IN KIDS messaging program, you agree to be bound by these SMS Terms and Conditions. IN Kids text alerts are designed to provide contacts with text alerts related to the services they are receiving from Indiana Kids.

Program Description: IN Kids offers its text messaging program whereby IN Kids, and any applicable service providers, will text message you to provide you with information concerning your account activity with IN Kids and other OECOSL services or resources. By signing up for the text messaging program, you expressly consent to receive text messages from IN Kids at the telephone number(s) that you provide.

Your Mobile Telephone Number: You also acknowledge that you are the current wireless service plan subscriber and/or an authorized user of the mobile phone number(s) that have been linked to your account or you have been granted permission by the wireless service plan subscriber and/or authorized user of the mobile phone number(s) to enroll the mobile phone number(s) in this service.

Opt-in Information: You grant IN Kids express permission to send automated text messages to the enrolled mobile phone number(s) through your wireless phone carrier unless and until such permission is revoked in accordance with these Terms and Conditions. You are not required to agree to receipt of text messages in order to receive any service from IN Kids.

Opt-Out Information: To stop receiving text messages from IN Kids, text **STOP**, **END**, **CANCEL**, **UNSUBSCRIBE**, or **QUIT** to the short code from which the text messages are being sent. You will then receive an additional text message confirming your decision to opt out.

Message Frequency: If you have opted into receiving text messages, you expressly consent and acknowledge that some messages are sent based on your interaction with IN Kids and may vary in frequency depending on your account activity and your communication with IN Kids.

Customer Support: To request more information, text **HELP** to the short code from which the text messages are being sent. You may also receive assistance by providing written notice to OECOSL at 402 W. Washington St., Room W362, Indianapolis, IN 46204, by emailing at <u>oecoslproviderinquiry@fssa.in.gov</u>, or by calling 877-511-1144.

Cost: Message and data rates may apply, as provided in your mobile phone service rate plan. Check with your mobile phone carrier for your plan details.

Supported Carriers List:

- AT&T
- ACS/Alaska

- Advantage Cellular (DTC Wireless)
- Aio Wireless/Cricket
- Appalachian Wireless
- Atlantic Tele-Network International (ATN)
- Bandwidth
- Bluegrass Cellular
- Buffalo Wireless
- C Spire Wireless
- CableVision
- Carolina West Wireless (CWW)
- CellCom USA
- Cellular Network Partnership (PIONEER)
- Cellular One of East Central Illinois
- Chariton Valley Cellular
- Chat Mobility USA
- Copper Valley
- Coral Wireless (Mobi PCS)
- Cross Telephone Company (MBO Wireless)
- Duet IP (Maximum Communications New Core Wireless)
- Element Mobile (Flat Wireless)
- Epic Touch (Elkhart Telephone)
- GCI Communications Corp
- Golden State Cellular
- Google Voice
- i Wireless (IOWA Wireless)
- Illinois Valley Cellular (IV Cellular)
- Immix (Keystone Wireless)
- Inland Cellular Telephone Company
- Leaco
- Live
- Mosaic (Consolidated or CTC Telecom)
- MTA Communications
- MTPCS (Cellular One Nation)
- Nex-Tech Wireless
- Northwest Missouri Cellular Limited
- Panhandle Telecommunications Systems (PTCI)
- Peoples Wireless
- Pine Belt Wireless
- Pine Cellular
- Revol Wireless USA
- RINA
- Sagebrush Cellular (Nemont)
- SI Wireless/Mobile Nation
- SouthernLinc
- Sprint/Boost/Virgin
- SRT Wireless

- Texas RSA 3 Ltd (Plateau Wireless)
- Thumb Cellular
- T-Mobile/MetroPCS
- U.S. Cellular
- Union Telephone Company (Union Wireless)
- United Wireless
- Verizon Wireless
- Viaero Wireless
- West Central Wireless (5 Star Wireless)

T-Mobile is not liable for delayed or undelivered messages.

Changes in terms: IN Kids reserves the right to change these Terms and Conditions or cancel text messages service at any time. Any changes shall take effect when posted on OECOSL website. Your continued use and acceptance of text messages from IN Kids after changes are made to the Terms and Conditions are deemed as acceptance of the modified Terms and Conditions. Therefore, please check these Terms and Conditions on a regular basis to ensure that you are aware of any change.

Limitation of Liability: To the maximum extent permitted by applicable law, you hereby agree that IN Kids shall not be liable for any direct, indirect, consequential, special, incidental, punitive or any other damages, even if IN Kids has been advised of the possibility of such damage or loss, arising or resulting from or in any way relating to your use of IN Kids text messages. The wireless carriers are not liable for delayed or undelivered messages. Furthermore, IN Kids shall not be liable for the acts or omissions of third parties, including but not limited to delays in the transmission of messages. Indemnity: To the maximum extent permitted by applicable law, you expressly agree to indemnify, defend and hold harmless IN Kids from and against any and all claims, damages, liabilities, actions, causes of action, costs, expenses (including reasonable attorneys' fees), judgments or penalties of any kind or nature whatsoever arising from your use or receipt of IN Kids text messages.

Governing law: These Terms and Conditions shall be bound by the laws of the State of Indiana, and any arbitration or judicial proceedings to enforce or interpret these Terms and Conditions hereof may be brought only in the State of Indiana.

Indiana Terms of Use Agreement incorporated herein: You agree that for all matters not explicitly addressed herein, including general terms applicable to both email and text messages, the State of Indiana Terms of Use Agreement (<u>https://www.in.gov/core/terms_of_use.html</u>) shall apply and are incorporated herein by reference. In addition, you hereby reaffirm your agreement to IN Kids SMS Terms and Conditions.