

Supporting Individuals with Dual Diagnoses

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Welcome

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Housekeeping

Please:

- Use chat ONLY for immediate technical issues
- Use Q&A button to ask questions
- Click closed captioning (cc) in order to see the live transcript
- Complete the evaluation that will be sent in the follow-up email (the email will also serve as confirmation you attended)

The recording will be uploaded to the FSSA YouTube Channel after the live sessions have been conducted





Agenda

- Overview of Indiana 988 Crisis Response
- Overview of state and national resources
- Intersection of intellectual/developmental disabilities and serious mental illness





Supporting Individuals with Dual Diagnoses

Kara Biro

State Director of Behavioral Health Crisis Care Division of Mental Health and Addiction (DMHA) kara.biro2@fssa.in.gov





Vision

Providing quick, competent, and nation-leading crisis response services for every Indiana resident

Mission

Creating a sustainable infrastructure that will fully coordinate crisis care for mental health, substance use, and suicidal crises

Applying a recovery orientation that includes:

- trauma-informed care,
- significant use of peer staff,
- person and family centered focus,
- collaboration with law enforcement,
- and a commitment to Zero suicide/suicide safer care and the safety of consumers and staff



988 in Indiana - 6 to 9 Year Plan

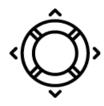
- A simple, short number for anyone experiencing mental health-related distress whether that is thoughts of suicide, mental health or substance use crisis, or any other kind of emotional distress.
- The establishment of mobile crisis teams who are trained and skilled in responding to anyone experiencing mental health-related distress.
- Mobile crisis teams are comprised of peers and behavioral health professionals skilled in providing specialized crisis care to people on site in their community.
- A greater ability to refer Hoosiers in crisis to a network of local crisis specialists who are familiar with the community and better equipped to provide culturally competent support and referrals to local resources and other lifesaving follow-up care.

988 - More Than a Number It's a chance to transform crisis care









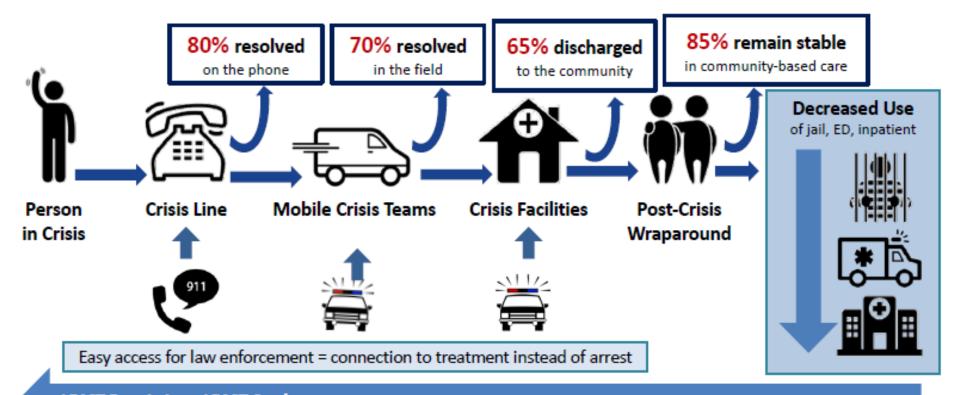
Someone to contact Someone to respond A safe place for help

STATE INFRASTRUCTURE CONNECTING THE THREE PILLARS

988 will offer a direct connection to compassionate, accessible care and support for anyone experiencing mental health-related distress.

Crisis System: Alignment of services toward a common goal





LEAST Restrictive = LEAST Costly

Balfour ME, Hahn Stephenson A, Winsky J, & Goldman ML (2020). Cops, Clinicians, or Both? Collaborative Approaches to Responding to Behavioral Health Emergencies. Alexandria, VA: National Association of State Mental Health Program Directors. https://www.nasmhpd.org/sites/default/files/2020paper11.pdf



What does person-centered mean?

- **Dignity and Respect:** Listen to and honor perspectives and choices. Values, beliefs, and cultural backgrounds are incorporated into care.
- **Information Sharing**: Communicate and share complete and unbiased information in ways that are affirming and useful. Those in crisis receive timely, complete, and accurate information in order to effectively participate in decision-making.
- **Participation**: Encouraged and supported in participating in care and decision-making at the level they choose.
- Collaboration: All involved collaborate in policy and program development, implementation, and evaluation; in facility design; in professional education; and in research, as well as in the delivery of care.

Source: Institute for Patient- and Family-Centered Care (2016)

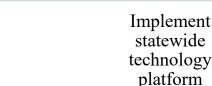




Near-Term: It will take another six to nine years for the Crisis System to fully mature

Develop a state plan amendment to create Medicaid infrastructure to pay for Mobile Crisis Team services Develop dispatch protocols, train Mobile Crisis Teams and crisis centers

Sufficient statewide access to each type of Crisis Stabilization Unit





Continue building statewide provider network towards goal of 60 Mobile Crisis Units and 30-60 Crisis Stabilization Units

Strategies for Community Engagement



- Volunteer Opportunities
 - o Food banks, community centers, etc
- Recreation and Leisure Activities
 - Peer supports, advocacy groups, Special
 Olympics
- Cultural and Educational Activities
 - Museums, libraries, diverse community organizations



Community Mental Health Centers



- Psychiatry
- Therapy
- Life Skills
- Addiction Treatment
- Medication Management
- Transition Aged Youth Programming

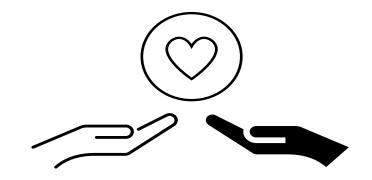


Consumer Protection Line: 1-800-901-1133

Intellectual/Developmental Disabilities and Serious Mental Illness



- Trauma- Informed
- Person-Centered
- Team Collaboration
- Documentation
- Continuity of Care







- Governor's Council for People with Disabilities
- Finder Indiana Disability Resource Center
- Indiana 211





Resources

Mental Health Services at DMHA (https://www.in.gov/fssa/dmha/mental-health-services)

- Adult 1915(i) Programs (Adult Mental Health Habilitation and Behavioral and Primary Healthcare Coordination)
- State Psychiatric Hospitals
- Medicaid Rehabilitative Option

The Mental Health and Developmental Disabilities National Training Center (MHDD-NTC)

https://www.mhddcenter.org/







We're In This Together

If you need additional information,

please contact us at

800-545-7763

BDDS.Help@fssa.IN.gov



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Questions?

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