

Division of Mental Health and Addiction
Transformation Work Group Meeting
September 11, 2007
IGCS Conference Center Room 18

Minutes

Members Present: Denny Jones, Cathy Boggs, Peter Bisbecos, George Brenner, Tracy Brunner, Alma Burrus, Helene Cross, John Dwenger, Gina Eckart, Celia Leaird, Robert Levy, Steve McCaffrey, Pam McConey, Kathleen O'Connell, Gilberto Perez, Susan Pieples, Karen Rench, Jane Seigel, Sherry Seiwart, Rodney Stockment, Bob Williams, John Williams, Lisa Winternheimer

Guests: Caroline Carney-Doebbling, M.D., Theresa Koleszar, Ann McCranie

Chair Denny Jones called the meeting to order. Denny expressed his appreciation for the good discussion at the last meeting regarding the future of the TWG. He summarized what he heard which included:

1. Many good things have occurred through the transformation process. A lot of basic but vital things have happened.
2. We have outgrown the current committee structure, and if you stop and think about it, it makes sense. In year one, there was a lot of developmental work that went on in the core areas of Results Management and Relationship Management. The results of those have now been implemented.
3. We have to keep working on communication both within this group and outside of this group. This is a system that is in the midst of doing business differently, and we have to keep everyone aware of that.
4. We have to use TWG meetings more effectively and begin charting new territory.

Cathy Boggs presented on what has been accomplished for the transformation effort. See the "Status of the Transformation Process – Where are We?" presentation found at the September 11, 2007 Meeting, Framework Presentation link at: <http://www.in.gov/fssa/dmha/4752.htm>

The discussion also included updates on the following:

Common Assessment Tools

CANS (Child and Adolescent Needs Assessment)
ANSA (Adult Needs and Strengths Assessment). Implementation scheduled for July 1, 2008.

Initial assessments lead to Individualized Recovery Plans. After assessment, services need to be provided to the client or in the cases of a child, the child and family. After services are received, outcomes and re-assessments must be evaluated to determine the next course of action.

Consumer Service Reviews – quality reviews of the systems

A Children's Mental Health Protocol and an Adult Mental Health Protocol have been developed. A team has worked on refining the protocol to incorporate addiction provider reviews. Last fiscal year all 30 Community Mental Health Centers were reviewed and a baseline was created for future comparison.

Multiple training sessions have been held and the State has now arranged for a per diem to pay the individual reviewers participating. This will allow consumers and families and advocates to participate in this program after they have received the training.

This fiscal year, the State is conducting in-depth reviews of ten centers in five months. The centers will receive technical assistance after the reviews.

Performance Based Contracting

Through the work of the Relationship Management subgroup, the State has implemented Performance Based Contracts. Through this process, process measures and outcomes desired for the contract providers of the Division of Mental Health and Addiction have been defined. Data already collected is being used for the process, which makes use of the data which meets the needs of the Division's federal funder, SAMSHA. The Process measures relate to the populations receiving services and are the providers submitting timely data, how many clients are receiving services a month, are providers submitting timely assessments and data. The outcome measures include homeless and living situations, employment, involvement criminal and juvenile justice system, and reduction in substance abuse. To incentivize providers, bonus pools have been created so those exceeding targets can draw down additional funding over and above what they may expect generally.

Consumer and Family Involvement

Because of the recommendations of the consumer and family involvement group money has been designated for consumer involvement through the Division's SFY08 contracts with advocacy groups. Technical assistance for the development of peer support specialists was requested and is being provided by DBSA. In addition a group is working on evaluating how materials from the SAMHSA Anti-Stigma campaign can be used in Indiana to reduce stigma surrounding mental illness and substance abuse.

Delivery and Financing

At the beginning of the calendar year the Delivery and Finance sub committee was formed to look into the services to assist in the recovery and the resiliency based principles of care as well as the funding models to support the services defined.

In addition, the State has been analyzing the new Intergovernmental Transfer (IGT) rule and its impact to the funding of Community Mental Health Centers.

Denny Jones then presented “Plans for a New Direction Presentation.” The presentation can be found at the September 11, 2007 Meeting, Plans for a New Direction Presentation link at: <http://www.in.gov/fssa/dmha/4752.htm>.

Discussion followed regarding the direction of transformation and who was willing to write white papers on the initiatives outlined in the presentation.