FSSA
Resource Guide

Indiana Family and Social Services Administration

INDIANA FAMILY & SOCIAL SERVICES ADMINISTRATION

FSSA

Quick Reference Contact List

FSSA Executive Office
317-233-4454

Eligibility for programs / Division of Family Resources (DFR)
800-403-0864

Adult Protective Services state hotline
800-992-6978

Suicide prevention
800-273-TALK (8255)

To report fraud
800-403-0864 or reportfraud@fssa.in.gov

To report issues with group homes, assisted living, etc.
800-545-7763 or bqis.help@fssa.in.gov

To report child care issues
877-511-1144

To report child abuse (DCS)
800-800-5556

Office of Communications and Media
317-234-0197

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www.fssa.in.gov

Introduction

The Indiana Family and Social Services Administration (FSSA) was established to consolidate and better integrate the delivery of human services by state government. FSSA is dedicated to helping Hoosiers live productive, safe and healthy lives. This guide is designed to help providers and community- and faith-based organizations connect those who are in need with services we provide. It contains information about programs provided and administered by FSSA and gives direction on how Hoosiers qualify to receive assistance from a variety of programs. With greater understanding and awareness of the services FSSA provides, providers, advocates, and faith- and humanitarian-based organizations can better employ these services to help rescue Hoosiers in crisis and improve the quality of life for all in our state.

FSSA is a health care and social service agency. Listed on the next page are the six care divisions in FSSA that administer services to over 1 million Hoosiers and a brief description of the division's role.

Division of Aging – The Division of Aging supports the development of alternatives to nursing home care and coordinates services through a network of Area Agencies on Aging.

Division of Disability and Rehabilitative Services (DDRS) – Manages the delivery of services to children and adults with intellectual and developmental disabilities.

Office of Early Childhood and Out-of-School Learning (OECOSL) – Oversees early care and education and out-of-school time programs.

Division of Family Resources (DFR) – Receives applications and approves eligibility for Medicaid, Supplemental Nutrition Assistance Program (SNAP) and the cash assistance program, Temporary Assistance for Needy Familes (TANF).

Office of Medicaid Policy and Planning (OMPP) – Administers health coverage programs including the Healthy Indiana Plan and other Indiana Medicaid programs.

Division of Mental Health and Addiction (DMHA) – Collaborates with a network of mental health care providers. DMHA operates six psychiatric hospitals and funds addiction prevention and treatment programs.

Using this guide

This guide has been organized into eight general areas of need to help you locate services. A description of specific services, eligibility and how to apply to receive assistance can be found in areas of need.

General Areas of Need:

- Early Care & Education
- Employment
- Financial Services
- Food / Nutrition
- Health Coverage
- Home- & Community-Based Services for the Aged, Blind and Disabled
- Mental Health / Addictions
- Transportation
- Housing

Refugee Services

Indiana Refugee Services provides assistance and services to refugees, asylees, certain Amerasian immigrants, Cuban and Haitian entrants, and victims of human trafficking (referred to collectively as “refugees”). Indiana Refugee Services monitors program planning, provision of services, and provides technical assistance to ensure compliance with federal and state regulations governing the delivery of refugee assistance and services, including cash and medical assistance.

Indiana Refugee Services ensures that refugees are provided assistance and services through state-administered programs that enable them to become employed and economically self-sufficient as soon as possible after their arrival in the United States.

Inquiries about the Indiana Refugee Services program can be directed to **855-673-0193, ext. 5831 or 5838**.

If you encounter any terms or program names you do not understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

The information in this guide is correct as of April 1, 2016. For the most up-to-date information, refer to **www.fssa.in.gov**.

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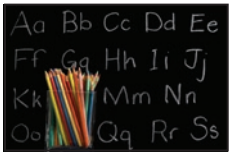

Early Care & Education

- Child Care Finder
- Child Care Resource and Referral (CCR&R)
- Child Care Development Fund (CCDF)
- Paths to QUALITY™
- Early Education Matching Grants
- First Steps*
- On My Way Pre-K

Employment

- Blind and Visually Impaired Services (BVIS)
- Gateway to Work
- Indiana Manpower Placement and Comprehensive Training (IMPACT)
- Randolph - Sheppard Business Enterprise Program (BEP)
- Vocational Rehabilitation Services (VR)
- WorkOne

Financial Services

- Temporary Assistance for Needy Families (TANF)

Food / Nutrition

- Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)
- Older Americans Act programs
- Supplemental Nutrition Assistance Program (SNAP)
- Women, Infants and Children (WIC)

** For programs that appear in multiple area-of-need sections, an asterisk (*) indicates the section with the main information for that program. Other sections where the program is listed will include a reference to the page with the main information.*

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Health Coverage

- Healthy Indiana Plan
- Hoosier Healthwise
- Hoosier Care Connect
- Traditional Medicaid
- Medicare Savings Program
- Hoosier Rx
- Federal Health Insurance Marketplace

Home- & Community-Based Services for the Aged, Blind and Disabled

- Adult Protective Services (APS)
- Aged and Disabled Waiver (A&D Waiver)*
- Caregiver Support Services
- Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)*
- Community Integration and Habilitation Waiver (CIH Waiver)
- Deaf and Hard of Hearing Services (DHHS)
- Family Caregiver Program
- Family Supports Waiver
- First Steps
- Independent Living
- Money Follows the Person*
- Older Americans Act programs*
- Older Independent Blind Program (OIB)
- Supervised Group Living (SGL) - Residential Services
- Traumatic Brain Injury Medicaid Waiver (TBI Waiver)*

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Table of Contents (cont...)

Mental Health / Addictions

- Addiction Recovery
- Adult Mental Health Habilitation Services (AMHH)
- Behavioral & Primary Healthcare Coordination (BPHC)
- Child Mental Health Wraparound (CMHW)
- Community Mental Health Centers
- Money Follows the Person - Psychiatric Residential Treatment Facility (MFP-PRTF)
- Problem Gambling
- Suicide Prevention

Transportation

- Indiana Health Coverage Programs
- Aged and Disabled Waiver (A&D Waiver)
- Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)
- Older Americans Act programs
- Traumatic Brain Injury Medicaid Waiver (TBI Waiver)

Housing

- Hardest Hit Fund (HHF)
- Housing Choice Vouchers
- Low Income Home Energy Assistance Program (LIHEAP)
- Neighborhood Assistance Program (NAP)
- Weatherization Assistance Program (WAP)

** For programs that appear in multiple area-of-need sections, an asterisk (*) indicates the section with the main information for that program. Other sections where the program is listed will include a reference to the page with the main information.*

Early Care & Education

■ Child Care Finder

Child Care Finder is a search tool that helps inform parents and families about the location and regulatory history of all regulated child care providers in Indiana. Families can learn more about licensed, registered or certified child care programs in their area, with the option to search for child care by zip code, facility name, Paths to QUALITY™ level, program type and more. Visit **www.childcarefinder.in.gov** for more information.

■ Child Care Resource and Referral (CCR&R)

Choosing child care is one of the most important decisions families make, but all too often they must rely on word-of-mouth. Local Child Care Resource and Referral (CCR&R) organizations help parents take the guesswork out of choosing care by providing:

- Referrals to local child care providers.
- Information on state licensing requirements.
- Information on availability of child care subsidies.

CCR&Rs provide guidance by phone, in person, and in other ways, such as the internet, that are tailored to each individual family.

CCR&Rs support families to raise healthy children by:

- Talking with parents one-on-one.
- Understanding the delicate balance of family life, particularly for low-income families.
- Understanding that finding high-quality child care is just a first step to raising happy, healthy children.
- By offering workshops, hot lines, and newsletters.
- Reaching out to parents with trusted, local information that enables them to make informed choices.

Visit **childcareindiana.org/contact** to find more information about your local Child Care Resource and Referral Agency.

■ Child Care Development Fund (CCDF)

The Child Care Development Fund (CCDF) helps low-income families obtain child care so they can work, attend training or continue their education. The purpose of CCDF is to increase the availability, affordability and quality of child care.

How does someone qualify for CCDF?

To qualify for CCDF, applicants must meet certain nonfinancial and financial requirements. Nonfinancial requirements include state residency, working or going to school, citizenship of the child receiving CCDF assistance and choosing a CCDF-eligible provider. Financial criteria include gross monthly income limits.

How does someone know if a child is eligible to receive CCDF?

- The applicant's child must be a U.S. citizen or qualified alien.
- The child may qualify up to age 13.
- Children with special needs may qualify up to the age of 18 years old.

What are the income limits?

Eligibility for CCDF is based on the total gross monthly income of the household. Gross monthly income is total income before taxes or any deductions. To be eligible, a family's income must be below 127 percent of the federal poverty level (FPL). Once on the CCDF program, a family's gross income cannot exceed 170 percent FPL.

CCDF income limits

Household Size	Gross Monthly Income Limits
1	$1,246
2	$1,686
3	$2,126
4	$2,566
5	$3,007
6	$3,447
7	$3,887
2016 Federal Poverty Levels at 127%	

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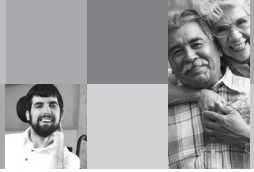
Who is a CCDF-eligible provider?

A CCDF-eligible provider is defined as a provider, either licensed or exempt from being licensed by law, who has met all applicable CCDF provider eligibility standards and has completed the application process.

Eligible providers may include:

- Licensed facilities and homes.
- Unlicensed registered day care ministries.



- Legally license-exempt child care facilities and homes.
- Relative care (grandparent, great grandparent, aunt and/or uncle of the eligible child).
- In-home care.

How does someone apply for CCDF benefits?

Applicants must visit a local CCDF intake office. A map of intake offices and contact information are found on pages 4-5.

Who counts in the CCDF applicant's household (family)?

A CCDF household is one or more custodial adults and children related by blood or law, or other person standing *in loco parentis*, which means "in place of a parent," residing in the same household. Where custodial adults over the age of 18 (other than spouses or biological parents of the children needing services) reside together, each is considered a separate CCDF household. Wards of the local office of the Department of Child Services (DCS), foster children on Title IV-E, are the legal responsibility of DCS and not the CCDF household in which the child has been placed.

What is a copayment or copay?

A copayment or "copay" is a weekly fee for child care based on the amount of the CCDF household's income that exceeds the federal poverty guidelines and the year of CCDF participation. If the household's countable income exceeds 100 percent of the Federal Poverty Level, the individual will have a copay payable directly to the child care provider.

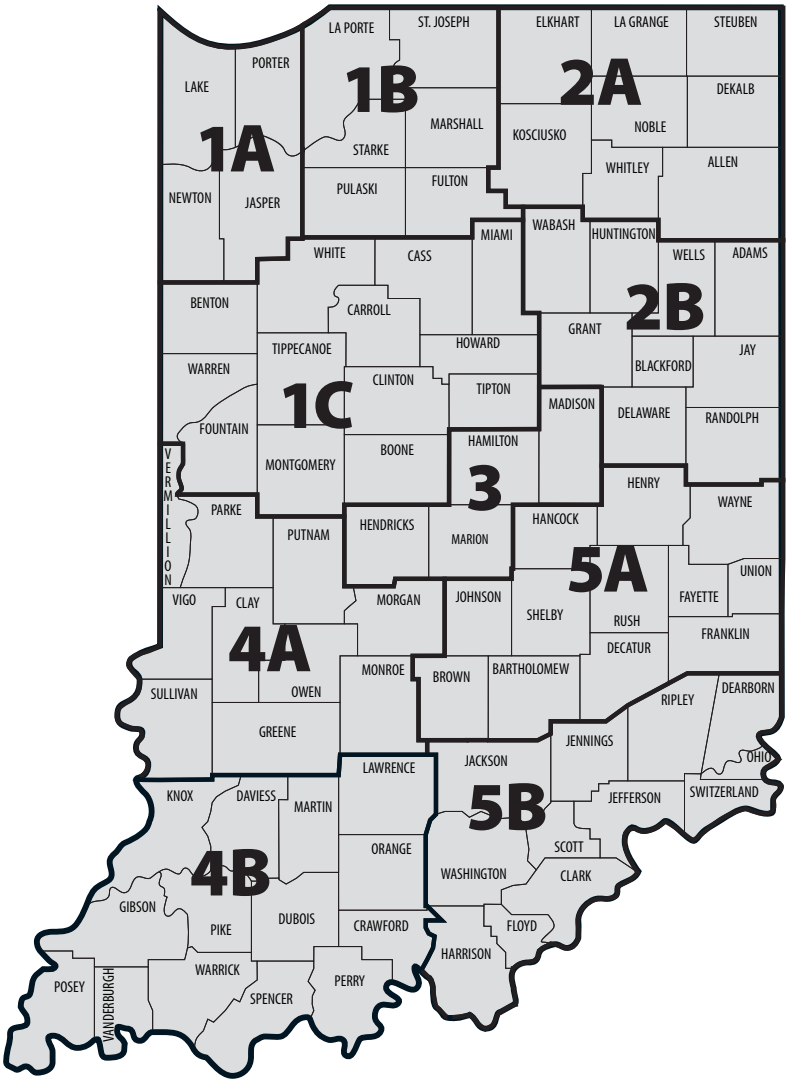
How does an applicant find a CCDF-eligible provider?

For help finding a CCDF-eligible provider, contact the Child Care Resource and Referral Central Office at **800-299-1627** for a free child care referral.

What happens at the applicant's interview appointment?

The CCDF intake agent will ask questions about the persons living in the applicant's home, income and other pertinent information needed to determine eligibility. The applicant will be given or mailed a form listing all needed information to bring to the appointment. Applicants will be notified during the appointment if they are eligible.

CCDF intake agent regions



CCDF intake offices

Region 1A
Geminus Corporation
debra.jones@geminus.org
Debra Jones
219-757-1874
888-757-1957
Fax: 219-738-5283

Region 1B
Brightpoint
childcare@mybrightpoint.org
Lesa Cassel
800-589-2264
Fax: 844-510-5775

Region 1C
Children's Bureau Inc.
ljohnson@childrensbureau.org
Latrice Johnson
765-838-3805
866-287-2420
Fax: 765-838-3816

Region 2A
Brightpoint
childcare@mybrightpoint.org
Lesa Cassel
260-423-3546
800-589-2264
Fax: 844-510-5775

Region 2B
Children's Bureau Inc.
denyart@childrensbureau.org
Debi Enyart
765-381-0210
866-800-8115
Fax: 765-381-0212

Region 3
Children's Bureau Inc.
mtrice@childrensbureau.org
Misty Trice
317-545-5281
866-287-2420
Fax: 317-545-1069

Region 4A
Casy
dpayne@casyonline.org
Danielle Payne
812-232-3952
800-886-3952
Fax: 812-232-1731

Region 4B
4 C's of Southern IN
egolininellis@child-care.org
Erin Golini-Nellis
812-423-4008
866-200-5909
Fax: 866-503-5970

Region 5A
Children's Bureau Inc.
adonges@childrensbureau.org
Ashlee Donges
317-535-3326
866-494-5330
Fax: 317-535-3615

Region 5B
River Valley Resources Inc.
leslie@rivervalleyresources.com
Leslie Abbott
812-273-9270
855-591-7848
Fax: 812-265-2664

■ Paths to QUALITY™

Research shows that high-quality early childhood, preschool and school-age programs prepare children for future success in school, work and life. Children's experiences play a significant role in the way their brains develop, and the way a child's brain develops plays a significant role in the future success of the child. High quality early care and education programs are essential not only to Hoosier children, but also to their families and to the communities in which they live.

Paths to QUALITY™ is Indiana's statewide rating system for early care and education programs. It is a free resource to help families make informed decisions and to help early care and education providers improve the quality of their programs. There are four levels of quality that can be achieved by participating providers. Each level builds on the foundation of the previous one, resulting in significant quality improvements at each stage and in national accreditation at the highest level. The system validates child care programs for ongoing efforts to achieve higher standards of quality and provides incentives and awards for success. The four levels address:

- Level 1: Health and safety needs of children met.
- Level 2: Environment supports children's learning.
- Level 3: Planned curriculum guides child development and school readiness.
- Level 4: National accreditation (the highest indicator of quality) is achieved.

For more information about Paths to QUALITY,™ visit **www.childcareindiana.org**.

■ Early Education Matching Grants

The Early Education Matching Grants (EEMG) are intended to increase the enrollment of eligible low-income 4-year-olds in high-quality pre-K programs meeting Level 3 or Level 4 on Paths to QUALITY™, Indiana's quality rating and improvement system.

How do applicants know if their child qualifies for an early education matching grant?

To qualify for a grant, the applicant's child must be entering kindergarten the next school year. The applicant's family must reside in Indiana and meet financial requirements. Competitive grants are awarded to facilities that apply each year.

What are the income limits?

The EEMG program looks at total gross monthly income for the household. Gross monthly income is total income before taxes or deductions. To be eligible for the EEMG grant, a family's income must fall below the Federal Poverty Level (FPL).

What is an EEMG provider?

Families may choose from any EEMG program approved by the Office of Early Childhood and Out-of-School Learning (OECOSL). Programs will accept and approve applications for available slots in their pre-K program.

Once applications are reviewed and awarded, eligible providers can be found at **www.childcarefinder.in.gov** under "Early Education Matching Grant," or by contacting the Child Care Resource and Referral Central Office at **800-299-1627** for a free child care referral.

How does someone apply for an EEMG grant for his or her child?

Providers receiving a grant will be posted online. Families may contact providers directly to apply, which can be found at **www.childcarefinder.in.gov** under "Early Education Matching Grant."

■ First Steps

First Steps is Indiana's early intervention program that provides services to infants and toddlers from birth up to age 3 who have developmental delays or disabilities. First Steps brings families together with a local network of professionals from education, health and social service agencies.

How does someone qualify for First Steps services?

First Steps is for families with children age birth to 3 who have:

Developmental delay - a qualifying delay in one or more of the following areas of childhood development:

- Cognitive development
- Physical development including vision and hearing
- Communication development
- Social and/or emotional development
- Adaptive development

A diagnosed physical or mental condition that has a high probability of resulting in a developmental delay:

- Chromosomal abnormalities or genetic disorder
- Neurological disorder
- Congenital malformation
- Sensory impairment including vision and hearing
- Severe toxic exposure including prenatal exposure
- Neurological abnormality in the newborn period
- Low birth weight of less than or equal to 1,500 grams

What are the asset/resource limits?

First Steps does not have asset/resource limits. Some services may have fees associated. Assessment, evaluation and services related to service planning shall be delivered at no fee to the family. Fees for other services are based on family income that may be reduced based on health care and other personal expenses. Fees may also be waived or reduced based on private insurance recovery.

What services are available?

Early intervention services are specifically designed to support the family in addressing the developmental needs of the family. Services are provided within the natural routines and environments of the child and family and involve the primary caregiver. Services that may be offered through the program are:

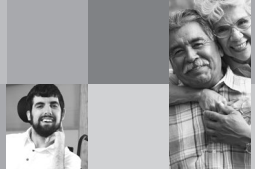
- Assistive technology
- Audiology
- Family education
- Health*
- Nursing*
- Nutrition
- Occupational therapy
- Physical therapy
- Psychological
- Service coordination
- Social work
- Special instruction/developmental therapy
- Speech language pathology
- Transportation**
- Vision

**For determination of eligibility or service planning only*
***Transportation is offered only when needed to access early intervention services*

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

How does someone apply for First Steps?

- A map of First Steps clusters and contact information can be found on the following pages. Applicants can contact their local First Steps office to apply.
- Applicants can call **800-545-7763** to be connected with a First Steps office in their area.
- Applicants can email **firststepsweb@fssa.in.gov**.



First Steps Clusters

First Steps local offices

Cluster A
11045 Broadway Street, Suite F
Crown Point, IN 46307
Phone: 219-662-7790
FAX: 219-662-7510
Toll Free: 1-800-387-7837
www.indianafirststeps.org

Cluster B
700 E. Beardsley Ave.
Elkhart, IN 46514
Phone: 574-293-2813
FAX: 574-293-2300
Toll Free: 1-866-725-2398
www.indianafirststeps.org

Cluster C
201 E. Rudisill Blvd
Fort Wayne, IN 46806
Phone: 260-207-5799
Toll Free: 1-877-494-5115
Fax: 260-478-4850 or 1-877-494-5116
nwifs.org

Cluster D
620 Morland Dr
Lafayette, IN 47905
Phone 765-420-1404
Fax 765-420-1406
Toll Free: 1-877-811-1644
www.indianafirststeps.org

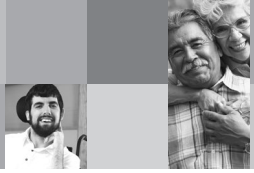
Cluster F
4130 S 7th Street
Terre Haute, IN 47802
Phone: 812-917-2950
Toll Free:1- 877-860-0413
Fax: 812-917-2862
www.firststepsbrs.org

Cluster G
6923 Hillsdale Ct.
Indianapolis, IN 46250
Phone: 317-257-2229
Fax: 317-205-2592
Toll Free: 1-866-212-1434
www.cibaby.org

Cluster H
1320 E. 53rd Street
Anderson, IN, 46103
Phone: 812-314-2982
Toll Free: 1-866-644-2454
Fax: 812-373-3620
www.firststepssoutheast.org

Cluster I
P.O. Box 547
Corydon, IN 47112
Phone: 812-738-1975
Toll Free: 1-800-674-2285
Fax: 1-877-674-2285
www.firststepsbrs.org

Cluster J
1531 13th St G 900
Columbus, IN 47201
Phone: 812-314-2982
Toll Free: 1-866-644-2454
Fax: 812-373-3620
www.firststepssoutheast.org



■ On My Way Pre-K

On My Way Pre-K is Indiana's first state-funded prekindergarten program. On My Way Pre-K provides grants to eligible children for qualified early education services delivered via high-quality providers that are enrolled as approved On My Way Pre-K providers.

How does an applicant know if a child qualifies for an On My Way Pre-K grant?

To qualify for the On My Way Pre-K grant, an applicant's child must be 4 years old, but not yet 5 years old by August 1st of the grant year and must be entering kindergarten during the following school year. The child must be a resident of one of the chosen pilot counties (Allen, Jackson, Lake, Marion or Vanderburgh) and meet financial requirements.

What are the income limits?

To be eligible for the On My Way Pre-K grant, a family's gross monthly income must fall below 127 percent of the federal poverty level (FPL). Gross monthly income is total income before taxes or deductions.

On My Way Pre-K income limits

Household size	Annual	Monthly
1	$14,947.90	$1,245.66
2	$20,231.10	$1,685.93
3	$25,514.30	$2,126.19
4	$30,797.50	$2,566.46
5	$36,080.70	$3,006.73
6	$41,363.90	$3,446.99
2016 Federal Poverty Levels at 127%		

The information in this guide is correct as of April 1, 2016. For the most up-to-date information, refer to **www.fssa.in.gov.**

What is an On My Way Pre-K provider?

Families receiving a grant may choose from any approved On My Way Pre-K program enrolled with the Office of Early Childhood and Out-of-School Learning (OECOSL). On My Way Pre-K programs have demonstrated a

commitment to high-quality early education and can be found in public and private schools, Head Start centers, licensed centers, licensed child care homes and faith-based registered ministries.

- Community-based programs including Head Start, licensed centers, licensed family homes and registered ministries must be rated at Level 3 or Level 4 on Paths to QUALITY.
- Public schools including charter schools must be rated Level 3 or Level 4 on Paths to QUALITY for Public Schools.
- Private or nonpublic schools must be accredited by a regionally or nationally approved state board of education accrediting body.

How does someone qualify?

All families must meet financial need, residency and age requirements to complete a lottery application. Once a grant is awarded, families must then verify eligibility by completing the application with a local intake agent and by choosing an eligible provider.

How does an applicant apply for an On My Way Pre-K grant for their child?

- Applicants can go online at **www.onmywayprek.org**.
- Visit local intake agencies located within the pilot counties (Allen, Jackson, Lake, Marion or Vanderburgh).

Who counts in my household (family) income?

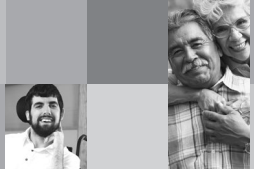
A household is considered one or more custodial adults and the child receiving the grant residing in the same household. Income requirements are waived for foster children.

How does someone find an eligible provider?

For help finding an approved On My Way Pre-K-eligible provider, applicants can contact the Child Care Resource and Referral Central Office toll free at **800-299-1627**. Eligible providers are also listed online at **www.onmywayprek.org**.

Does an applicant have to be working or have a service need to be eligible?

No, applicants do not need to be employed or have a service need to be eligible for an On My Way Pre-K grant.



What happens at the interview appointment?
The intake agent will ask questions about the individuals living in the applicant's home, income and other pertinent information needed to determine eligibility. The applicant will be given or mailed a form listing all needed information to bring to the appointment. Applicants will be notified during the appointment if they are eligible.

On My Way Pre-K intake agencies are the same as CCDF agencies and can be found beginning on page 4.

Employment

■ Blind and Visually Impaired Services (BVIS)

Indiana Blind and Visually Impaired Services (BVIS) is a program within the Bureau of Rehabilitation Services (BRS). BVIS encompasses the Randolph-Sheppard Business Enterprise Program (BEP), the Older Independent Blind Program and the Blind Registry. BVIS provides statewide assistance and services to enable the achievement of vocational and personal independence by the citizens of Indiana with blindness and visual impairment. Individuals may be referred by Vocational Rehabilitation Services or can be self-referred. For additional information about blind services resources in Indiana, please go to **www.bvis.in.gov**, send an email to **BVIS@fssa.in.gov**, or contact the Blind and Visually Impaired Services program manager at **800-545-7763**.

■ Gateway to Work

Gateway to Work is a feature of the Healthy Indiana Plan (HIP) that helps connect HIP members to Indiana's workforce training programs, work search resources and potential employers. Healthy Indiana Plan (HIP) members who are unemployed or working less than 20 hours a week will be referred to available employment, work search and job training programs that will assist them in securing new or potentially better employment.

To get started, a HIP enrollee should call the program at **800-403-0864**, and choose Option 1, then Option 6. Staff is available to answer calls on Monday - Friday from 8:00 a.m. - 4:30 p.m. EST.

■ Indiana Manpower Placement and Comprehensive Training (IMPACT)

Indiana Manpower and Comprehensive Training (IMPACT) provides services designed to help recipients of Supplemental Nutrition Assistance Program (SNAP) and Temporary Assistance for Needy Families (TANF) achieve economic self-sufficiency through:

- Education
- Training
- Job search
- Job placement activities

IMPACT contracts with service providers across Indiana to implement job search, job development and placement activities. IMPACT services are a component of Indiana's Welfare-to-Work program.

How does someone qualify for IMPACT?

A person may be eligible for IMPACT if he or she is currently receiving SNAP or TANF benefits. The local offices of the Division of Family Resources in each of Indiana's 92 counties have the responsibility for determining eligibility for IMPACT services for TANF and SNAP recipients.

How does someone apply for IMPACT?
For information on services available in your county, interested persons should contact the local office of Division of Family Resources in their county of residence or calling **800-403-0864** Option 3. Offices can be found at the following locations.

IMPACT offices

Allen County
201 E Rudisill, Ste 302
Fort Wayne, IN 46806

Bartholomew County
2330 Poshard Ave
Columbus, IN 47203

Benton County
307 E 6th St
Fowler, IN 47944

Cass County
1 Cass City Center, Suite 301
Logansport, IN 46947

Clark County
1021 Youngstown Shopping Ctr
Jeffersonville, IN 47130

Daviess County
714 W Walnut
Washington, IN 47501

Delaware County
1107 S Tillotson, Ste 2
Muncie, IN 47304

Dubois County
695 W 2nd St
Jasper, IN 47546

Elkhart County
1416 Cassopolis St
Elkhart, IN 46514

Fayette County
1501 N Eastern Ave
Connersville, IN 47331

Floyd County
824 University Woods Dr, Suite 11
New Albany, IN 47150

Fulton County
1519 S Main St
Rochester, IN 46975

Grant County
830 N Miller Ave
Marion, IN 46952

Hamilton County
942 N 10th St, Ste 200
Noblesville, IN 46060

Howard County
114 West Jackson Street
Kokomo, IN 46901

Jackson County
1406 E Tipton St
Seymour, IN 47274

Jasper County
331 S College Ave
Rensselaer, IN 47978

Johnson County
701 W Madison St, Ste E
Franklin, IN 46131

Knox County
2335 N 6th St
Vincennes, IN 47591

Kosciusko County
2307 E Center St, Ste E
Warsaw, IN 46580

LaGrange County
826 N Detroit St
LaGrange, IN 46761

Lake County
5255 Hohman Ave
Hammond, IN 46320

1871 E 37th Ave
Hobart, IN 46342

1865 E Summit St
Crown Point, IN 46307

2001 E Columbus Dr
East Chicago, IN 46312

3717 Grant St
Gary, IN 46408

LaPorte County
1551 S Woodland Ave
Michigan City, IN 46360

Madison County
222 E 10th St, Ste E
Anderson, IN 46016

Marion County - North
2620 Kessler Blvd E Dr, Ste 100
Indianapolis, IN 46220

Marion County - East
1213 N Arlington Ave
Indianapolis, IN 46219

Marion County - West
5610 Crawfordsville Rd, Ste 500
Indianapolis, IN 46224

Marion County - South
3834 Madison Ave
Indianapolis, IN 46219

Marion County - Central
3266 N Meridian St, Ste 700
Indianapolis, IN 46208

Marshall County
510 W Adams St, Ste 210
Plymouth, IN 46563

Monroe County
1787 W 3rd St
Bloomington, IN 47404

Newton County
4117 S 240 W, Suite 200 B
Morocco, IN 47963

Noble County
702 Goodwin Place, Ste A
Kendallville, IN 46755

Porter County
2600 Roosevelt Rd, Ste 200-1
Valparaiso, IN 46383

Pulaski County
710 N Plymouth Dr
Winamac, IN 46996

Putnam County
1020 Ave F, Ste A
Greencastle, IN 46135

Randolph County
221 N Main St
Winchester, IN 47394

Ripley County
888 S Adams
Versailles, IN 47042

St. Joseph County
300 N Michigan St, Ste 250
South Bend, IN 46601

Starke County
1921 S Heaton
Knox, IN 46534

Spencer County
201 Elm St
Rockport, IN 47635

Tippecanoe County
3847 E State Road 26 E
Lafayette, IN 47905

Vanderburgh County
711 John St, Suite C
Evansville, IN 47713

Vigo County
43L Meadows Shopping Ctr
Terre Haute, IN 47803

Wayne County
4190 South A St
Richmond, IN 47374

Wells County
915 N Main St, Suite 102
Bluffton, IN 46714

■ Randolph-Sheppard Business Enterprise Program (BEP)

The Indiana Randolph-Sheppard Business Enterprise Program (BEP) provides entrepreneurial opportunities for legally blind clients of Vocational Rehabilitation Services (VRS). Blind entrepreneurs manage a wide variety of food service operations including commercial laundry services, , cafeterias, coffee shops, vending machine locations and highway area vending sites. Through this program, individuals who are blind receive training and opportunities to become productive, tax-paying citizens and independent business owners. The Randolph-Sheppard Business Enterprise Program is for individuals who are consumers of Vocational Rehabilitation Services and meet a specific set of eligibility criteria.

For more information regarding resources for the Business Enterprise Program, including the eligibility criteria, Frequently Asked Questions and Candidate 101 Guide, please visit the webpage at **www.in.gov/fssa/ddrs/4901.htm** or contact the Blind and Visually Impaired Services program manager at **800-545-7763**.

■ Vocational Rehabilitation Services (VR)

Indiana Vocational Rehabilitation Services (VR) is a program within the Bureau of Rehabilitation Services (BRS) that helps people with disabilities prepare for, obtain and retain employment. Individuals in the program work closely with a VR counselor. Through active participation in their rehabilitation, people with disabilities achieve a greater level of independence in their workplace and living environments.

How does someone qualify for Vocational Rehabilitation Services?

An applicant is eligible if it is determined that:

- He or she has a physical or mental impairment.
- The physical or mental impairment constitutes or results in a substantial impediment to employment.
- The individual requires vocational rehabilitation services to prepare for, enter, engage in or retain employment consistent with his or her abilities, capacities, career interests and informed choices.

How are Vocational Rehabilitation Services financed?

There is no charge for Vocational Rehabilitation Services (VR). However, some services require VR to explore other funding options. For some post-secondary expenses, for example, students and their parents/guardians are first required to file a Free Application for Federal Student Aid (FAFSA). Students will use any federal student aid they may be eligible for to help pay for certain costs (e.g., tuition and books).

What are the income/asset/resource limits?

Vocational Rehabilitation Services does not have any income/asset/resource limits.

What services are available?

Vocational Rehabilitation Services may include, but are not limited to the following:

- Vocational counseling and guidance.
- Job placement assistance, including supported employment.
- Training for a job, including vocational school, college/university and on-the-job training.
- Assistive technology, including devices like speech-to-text software.
- Physical and mental restoration services.
- Rehabilitation technology (e.g. vehicle modifications).
- Personal assistance services.
- Establishing a small business operation as an employment outcome.

How does someone apply for VR?

Applicants should contact or visit a Vocational Rehabilitation Services office to discuss the application and eligibility process using the information on the following pages, or call Vocational Rehabilitation Services at **800-545-7763**.

Applicants may view a short video titled “Working with Indiana Vocational Rehabilitation Services” at **www.vrs.in.gov** that outlines VR and how to apply.

VR offices

Adams County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Allen County
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-424-1595
Toll Free: 1-877-715-5292 (V/VRS/711)

Bartholomew County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Benton County
615 N. 18th Street, Suite 103
Lafayette, IN 47904-3413
Phone: 765-449-4278
Toll Free: 1-877-847-9892 (V/VRS/711)

Blackford County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Boone County
2346 S. Lynhurst Drive, Building 100
Indianapolis, IN 46241-5171
Phone: 317-270-1005
Toll Free: 1-877-876-2864 (V/VRS/711)

Brown County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Carroll County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Cass County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Clark County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Clay County
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-7864
Toll Free: 1-877-715-3170 (V/VRS/711)

Clinton County
615 N. 18th Street, Suite 103
Lafayette, IN 47904-3413
Phone: 765-449-4278
Toll Free: 1-877-847-9892 (V/VRS/711)

Crawford County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Daviess County
1600 Willow Street, Suite B
Vincennes, IN 47591-4264
Phone: 812-882-7208
Toll Free: 1-877-847-9898 (V/VRS/711)

Dearborn County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Decatur County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

DeKalb County
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-424-1595
Toll Free: 1-877-715-5292 (V/VRS/711)

Delaware County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Dubois County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Elkhart County
1659 Mishawaka Street, Suite A
Elkhart, IN 46514-1812
Phone: 574-262-2086
Toll Free: 1-877-847-9897 (V/VRS/711)

Fayette County
52 South 2nd Street
Richmond, IN 47374-4212
Phone: 765-966-0932
Toll Free: 1-877-715-3171 (V/VRS/711)

Floyd County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Fountain County
615 N. 18th Street, Suite 103
Lafayette, IN 47904-3413
Phone: 765-449-4278
Toll Free: 1-877-847-9892 (V/VRS/711)

Franklin County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Fulton County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Gibson County
1600 Willow Street, Suite B
Vincennes, IN 47591-4264
Phone: 812-882-7208
Toll Free: 1-877-847-9898 (V/VRS/711)

Grant County
840 N. Miller Avenue, Suite C
Marion, IN 46952-2338
Phone: 765-662-9961
Toll Free: 1-877-876-2866 (V/VRS/711)

Greene County
1600 Willow Street, Suite B
Vincennes, IN 47591-4264
Phone: 812-882-7208
Toll Free: 1-877-847-9898 (V/VRS/711)

Hamilton County
2620 Kessler Blvd. East Dr., Suite 105
Indianapolis, IN 46220-2890
Phone: 317-205-0100
Toll Free: 1-877-715-5296 (V/VRS/711)

Hancock County
2620 Kessler Blvd. East Dr., Suite 105
Indianapolis, IN 46220-2890
Phone: 317-205-0100
Toll Free: 1-877-715-5296 (V/VRS/711)

Harrison County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Hendricks County
2346 S. Lynhurst Drive, Building 100
Indianapolis, IN 46241-5171
Phone: 317-270-1005
Toll Free: 1-877-876-2864 (V/VRS/711)

Henry County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Howard County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Huntington County
840 N. Miller Avenue, Suite C
Marion, IN 46952-2338
Phone: 765-662-9961
Toll Free: 1-877-876-2866 (V/VRS/711)

Jackson County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Jasper County
954 Eastport Centre Drive, Suite C
Valparaiso, IN 46383-4456
Phone: 219-462-0521
Toll Free: 1-877-847-9888 (V/VRS/711)

Jay County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Jefferson County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Jennings County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Johnson County
2346 S. Lynhurst Drive, Building 100
Indianapolis, IN 46241-5171
Phone: 317-270-1005
Toll Free: 1-877-876-2864 (V/VRS/711)

Knox County
1600 Willow Street, Suite B
Vincennes, IN 47591-4264
Phone: 812-882-7208
Toll Free: 1-877-847-9898 (V/VRS/711)

Kosciusko County
1659 Mishawaka Street, Suite A
Elkhart, IN 46514-1812
Phone: 574-262-2086
Toll Free: 1-877-847-9897 (V/VRS/711)

LaGrange County
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-424-1595
Toll Free: 1-877-715-5292 (V/VRS/711)

Lake County
110 W. Ridge Road
Gary, IN 46408-2709
Phone: 219-981-5326
Toll Free: 1-877-847-9891 (V/VRS/711)

La Porte County
954 Eastport Centre Drive, Suite C
Valparaiso, IN 46383-4456
Phone: 219-462-0521
Toll Free: 1-877-847-9888 (V/VRS/711)

Lawrence County
450 S. Landmark Avenue
Bloomington, IN 47403-5000
Phone: 812-332-7331
Toll Free: 1-877-847-9893 (V/VRS/711)

Madison County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Marion County

2620 Kessler Blvd. East Dr., Suite 105
Indianapolis, IN 46220-2890
Phone: 317-205-0100
Toll Free: 1-877-715-5296 (V/VRS/711)
(Office for ZIP codes 46201, 46202, 46205, 46208, 46216, 46218, 46219, 46220, 46226, 46228, 46229, 46235, 49236, 46240, 46250, 46256, 46260, 46268, 46278, 46280 & 46290)

2346 S. Lynhurst Drive, Building 100
Indianapolis, IN 46241-5171
Phone: 317-270-1005
Toll Free: 1-877-876-2864 (V/VRS/711)
(Office for ZIP codes 46107, 46203, 46204, 46214, 46217, 46221, 46222, 46224, 46225, 46227, 46231, 46234, 46237, 46239, 46241, 46254 & 46259)

Marshall County
100 W. South Street, Suite 100
South Bend, IN 46601-2434
Phone: 574-232-4861
Toll Free: 1-877-282-0964 (V/VRS/711)

Martin County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Miami County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Monroe County
450 S. Landmark Avenue
Bloomington, IN 47403-5000
Phone: 812-332-7331
Toll Free: 1-877-847-9893 (V/VRS/711)

Montgomery County
615 N. 18th Street, Suite 103
Lafayette, IN 47904-3413
Phone: 765-449-4278
Toll Free: 1-877-847-9892 (V/VRS/711)

Morgan County
450 S. Landmark Avenue
Bloomington, IN 47403-5000
Phone: 812-332-7331
Toll Free: 1-877-847-9893 (V/VRS/711)

Newton County
110 W. Ridge Road
Gary, IN 46408-2709
Phone: 219-981-5326
Toll Free: 1-877-847-9891 (V/VRS/711)

Noble County
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-424-1595
Toll Free: 1-877-715-5292 (V/VRS/711)

Ohio County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Orange County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Owen County
450 S. Landmark Avenue
Bloomington, IN 47403-5000
Phone: 812-332-7331
Toll Free: 1-877-847-9893 (V/VRS/711)

Parke County
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-7864
Toll Free: 1-877-715-3170 (V/VRS/711)

Perry County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Pike County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Porter County
954 Eastport Centre Drive, Suite C
Valparaiso, IN 46383-4456
Phone: 219-462-0521
Toll Free: 1-877-847-9888 (V/VRS/711)

Posey County
700 E. Walnut Street
Evansville, IN 47713-2561
Phone: 812-425-1367
Toll Free: 1-877-715-5299 (V/VRS/711)

Pulaski County
954 Eastport Centre Drive, Suite C
Valparaiso, IN 46383-4456
Phone: 219-462-0521
Toll Free: 1-877-847-9888 (V/VRS/711)

Putnam County
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-7864
Toll Free: 1-877-715-3170 (V/VRS/711)

Randolph County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

Ripley County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Rush County
52 South 2nd Street
Richmond, IN 47374-4212
Phone: 765-966-0932
Toll Free: 1-877-715-3171 (V/VRS/711)

St. Joseph County
100 W. South Street, Suite 100
South Bend, IN 46601-2434
Phone: 574-232-4861
Toll Free: 1-877-282-0964 (V/VRS/711)

Scott County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Shelby County
2346 S. Lynhurst Drive, Building 100
Indianapolis, IN 46241-5171
Phone: 317-270-1005
Toll Free: 1-877-876-2864 (V/VRS/711)

Spencer County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Starke County
954 Eastport Centre Drive, Suite C
Valparaiso, IN 46383-4456
Phone: 219-462-0521
Toll Free: 1-877-847-9888 (V/VRS/711)

Steuben County
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-424-1595
Toll Free: 1-877-715-5292 (V/VRS/711)

Sullivan County
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-7864
Toll Free: 1-877-715-3170 (V/VRS/711)

Switzerland County
1248 Washington Street
Columbus, IN 47201-5722
Phone: 812-376-9935
Toll Free: 1-877-396-3271 (V/VRS/711)

Tippecanoe County
615 N. 18th Street, Suite 103
Lafayette, IN 47904-3413
Phone: 765-449-4278
Toll Free: 1-877-847-9892 (V/VRS/711)

Tipton County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Union County
52 South 2nd Street
Richmond, IN 47374-4212
Phone: 765-966-0932
Toll Free: 1-877-715-3171 (V/VRS/711)

Vanderburgh County
700 E. Walnut Street
Evansville, IN 47713-2561
Phone: 812-425-1367
Toll Free: 1-877-715-5299 (V/VRS/711)

Vermillion County
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-7864
Toll Free: 1-877-715-3170 (V/VRS/711)

Vigo County
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-7864
Toll Free: 1-877-715-3170 (V/VRS/711)

Wabash County
840 N. Miller Avenue, Suite C
Marion, IN 46952-2338
Phone: 765-662-9961
Toll Free: 1-877-876-2866 (V/VRS/711)

Warren County
615 N. 18th Street, Suite 103
Lafayette, IN 47904-3413
Phone: 765-449-4278
Toll Free: 1-877-847-9892 (V/VRS/711)

Warrick County
511 E. 4th Street, Suite 200
Huntingburg, IN 47542-1360
Phone: 812-683-2183
Toll Free: 1-877-847-9896 (V/VRS/711)

Washington County
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-288-8261
Toll Free: 1-877-228-1967 (V/VRS/711)

Wayne County
52 South 2nd Street
Richmond, IN 47374-4212
Phone: 765-966-0932
Toll Free: 1-877-715-3171 (V/VRS/711)

Wells County
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-282-9863
Toll Free: 1-877-847-9890 (V/VRS/711)

White County
217 E. Southway Blvd., Suite 100
Kokomo, IN 46902-3577
Phone: 765-455-5020
Toll Free: 1-877-715-5294 (V/VRS/711)

Whitley County
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-424-1595
Toll Free: 1-877-715-5292 (V/VRS/711)

■ WorkOne

In addition to services provided by FSSA, the Indiana Department of Workforce Development (DWD) offers a variety of services through our WorkOne Career Centers to Hoosiers looking to get back in the workforce or change jobs. WorkOne Career Center staff can help you find a new or better job, choose a career or access training to get you the skills needed to succeed in today's economy.

Some of the WorkOne Career Center services are listed below. To find your nearest WorkOne Center, visit **WorkOneWorks.com** or call **800-891-6499**.

IndianaCareerConnect.com

To find a job that matches your skills and experience, search **IndianaCareerConnect.com**.

Hoosier Hot 50 Jobs

Hoosier Hot 50 is a listing of the fastest growing high-wage, high-demand jobs of tomorrow. For each job you'll find salary information, skill/training requirements and learn what a typical day is like in that job.
HoosierHot50.com

Indiana High School Equivalency (HSE)

The Indiana HSE (formerly GED) is an alternative for earning a high school diploma. Workers who have a high school diploma or HSE earn over $8,000 more per year than those who do not.
IN.gov/dwd/HSE.htm

WorkINdiana

The WorkINdiana program allows you to earn your Indiana High School Equivalency Diploma and a career certificate at the same time. Pick from 30 different certificates ranging from Certified Nurse Assistant to Computer Technician.
IN.gov/dwd/adulted.htm

IN Reality

This interactive tool allows Hoosiers to explore career choices based on earning potential.
Hoosierdata.IN.gov/inreality

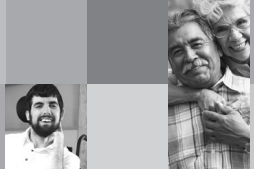
Indiana Career Explorer

Indiana Career Explorer is an online tool that provides all the resources you will need to find a new career or explore career and college options.
indianacareerexplorer.com

Veteran Services

Services provided to Hoosier veterans at WorkOne Career Centers include direct job placement, resume development, training and interview coaching.
IN.gov/dwd/2424.htm

Financial Services



■ Temporary Assistance for Needy Families (TANF)

Temporary Assistance for Needy Families (TANF) is a program that provides cash assistance and services to assist families with children under age 18. The underlying goal of the TANF program is to help its recipients achieve or return to economic self-sufficiency.

How does someone qualify for TANF?

To qualify for Temporary Assistance for Needy Families (TANF), children under the age of 18 and their specified relative (i.e. their parent(s), grandparent, aunt, uncle, etc.) with whom they are living must meet certain nonfinancial and financial requirements. Nonfinancial requirements include state residency, citizenship status, child support participation and IMPACT work program registration. Financial criteria include income limits and an asset test. A family may not possess assets valued in excess of $1,000 at the time application for assistance is made. The family's home and surrounding lot, household goods and personal belongings are not counted as assets in determining TANF eligibility.

What are the income limits?

Temporary Assistance for Needy Families (TANF) has two income limits, gross income and net income. Gross income is total income before taxes or deductions. Net income is determined by subtracting certain allowable deductions from the gross income. There is a chart of income limits and maximum allotments on page 28. Visit **www.dfrbenefits.in.gov**, mouse over "TANF (Cash Assistance)" and then click on "About TANF" for up-to-date income limits.

What are the responsibilities of the applicant or recipient of TANF cash assistance?

The applicant or recipient must provide accurate and complete information regarding the child(ren), parent(s) and all other household members whose income and needs are to be assessed in order to determine eligibility.

- Individuals must provide Social Security numbers and meet state residency, citizenship status, employment and child support assignment requirements.
- Some adult TANF recipients must participate in IMPACT, Indiana's employment and training program. They are required to attend applicant job search orientation and complete 20 days of applicant job search activities.
- The applicant or recipient must report any changes in circumstances within 10 days of the date the changes occurred.

TANF monthly income limits and maximum allotment

Household Size	Gross Monthly Income Limit	Net Monthly Income Limit	Parent and/ or Caretaker Maximum TANF Allotment	Children Only Maximum TANF Allotment
1	$286.75	$139.50	$139.00	$139.00
2	471.75	229.50	229.00	198.00
3	592.00	288.00	288.00	256.00
4	712.25	346.50	346.00	315.00
5	832.50	405.00	405.00	373.00
6	952.75	463.50	463.00	432.00
7	1073.00	522.00	522.00	490.00
8	1193.25	580.50	580.00	549.00
Each Additional Member	+120.25	+58.50		

The information in this guide is correct as of April 1, 2016. For the most up-to-date information, refer to **www.fssa.in.gov**.

How does someone apply for or manage their current TANF benefits?

- Applicants may apply online at **www.dfrbenefits.in.gov**.
- Applicants may call or fax **800-403-0864**.
- Visit a local Division of Family Resource (DFR) office: They can locate a DFR office at **www.dfrbenefits.in.gov** or by calling **800-403-0864**.

Addresses of the DFR offices are listed on the following pages.

DFR offices

Adams County
1145 Bollman Street
Decatur, IN 46733-2115

Allen County
201 E. Rudisill Boulevard, Suite 302
Fort Wayne, IN 46806-1756

Bartholomew County
2330 Poshard Drive
Columbus, IN 47203-1845

Benton County
305 E. 6th Street
Fowler, IN 47944-1417

Blackford County
1800 N. Walnut Street
Hartford City, IN 47348-1360

Boone County
362 N. Mt. Zion Road
Lebanon, IN 46052-8330

Brown County
121 Locust Lane
Nashville, IN 47448-0010

Carroll County
901 Prince William Rd., Suite F
Delphi, IN 46923-1758

Cass County
1 Cass City Center, Suite 301
Logansport, IN 46947-3141

Clark County
1021 Youngstown Shopping Center
Jeffersonville, IN 47130-4253

Clay County
1017 E. National Avenue
Brazil, IN 47834-2713

Clinton County
51 W. Washington Street
Frankfort, IN 46041-1923

Crawford County
4030 E. Goodman Ridge Rd., Suite C
Marengo, IN 47140-8706

Daviess County
714 W. Walnut Street
Washington, IN 47501-2574

Dearborn County
230 Mary Avenue, Suite 100
Greendale, IN 47025-2123

Decatur County
905 W. Keegan's Way, Suite 4
Greensburg, IN 47240-3403

DeKalb County
570 N. Grandstaff Drive
Auburn, IN 46706-1660

Delaware County
1107 S. Tillotson Avenue, Suite 2
Muncie, IN 47304-4517

Dubois County
695 West 2nd Street
Jasper, IN 47546-3243

Elkhart County
225 E. Jackson Boulevard
Elkhart, IN 46516-3543

Fayette County
1501 N. Eastern Avenue
Connersville, IN 47331-2154

Floyd County
824 University Woods Drive, Suite 11
New Albany, IN 47150-2426

Fountain County
304 N. Sterling Avenue, Suite A
Veedersburg, IN 47987-8550

Franklin County
12050 Saint Mary's Road, Suite A
Brookville, IN 47012-9513

Fulton County
1519 Main Street
Rochester, IN 46975-2619

Gibson County
104 E. Spruce Street
Princeton, IN 47670-1424

Grant County
830 N. Miller Avenue
Marion, IN 46952-2338

Greene County
104 County Road 70 E, Suite D
Bloomfield, IN 47424-8738

Hamilton County
1101 S. 10th Street
Noblesville, IN 46060-3560

Hancock County
1786 Melody Lane
Greenfield, IN 46140-1191

Harrison County
2201 Concord Avenue NW, Suite 120
Corydon, IN 47112-2060

Hendricks County
4310 Saratoga Parkway, Suite 200
Plainfield, IN 46168-9209

Henry County
517 New York Avenue
New Castle, IN 47362-4912

Howard County
114 West Jackson Street
Kokomo, IN 46901-4529

Huntington County
1175 Etna Avenue
Huntington, IN 46750-1346

Jackson County
1406 E. Tipton Street
Seymour, IN 47274-3533

Jasper County
331 S. College Avenue
Rensselaer IN 47978-3087

Jay County
1043 W. Votaw Street
Portland, IN 47371-1251

Jefferson County
493 W. Hutchinson Lane, Suite A
Madison, IN 47250-7830

Jennings County
1171 N. State Street
North Vernon, IN 47265-7476

Johnson County
1788 E Jefferson St
Franklin, IN 46131-7277

Knox County
2335 North 6th Street
Vincennes, IN 47591-3157

Kosciusko County
2307 E. Center Street, Suite E
Warsaw, IN 46580-3907

LaGrange County
826 N. Detroit Street
LaGrange, IN 46761-1112

Lake County

Lake - Gary Office
661 Broadway
Gary, IN 46402-2407
(Office for ZIP codes 46401, 46402, 46403 and 46404)

Lake - Crown Point Office
1865 E. Summit Street
Crown Point, IN 46307-2768
(Office for ZIP codes 46303, 46307, 46308, 46311, 46341, 46355, 46356, 46373, 46375, 46376 and 46377)

Lake - East Chicago Office
3714 Main Street
East Chicago, IN 46312-2224
(Office for ZIP codes 46312, 46319, 46322 and 46394)

Lake - Glen Park Office
110 W. Ridge Road
Gary, IN 46409-2709
(Office for ZIP codes 46406, 46407, 46408 and 46409)

Lake - Hammond Office
5255 Hohman Avenue
Hammond, IN 46320-1721
(Office for ZIP codes 46320, 46321, 46323, 46324, 46325 and 46327)

Lake - Hobart Office
1871 East 37th Avenue
Hobart, IN 46342-2579
(Office for ZIP codes 46342, 46405, 46410 and 46411)

La Porte County
1551 S. Woodland Avenue
Michigan City, IN 46360-7124

Lawrence County
1212 I Street, Suite 3
Bedford, IN 47421-2955

Madison County
222 E. 10th Street, Suite E
Anderson, IN 46016-1734

Marion County

Marion - North
2620 Kessler Blvd. E. Dr., Suite 100
Indianapolis, IN 46220-2891
(Office for ZIP codes 46216, 46220, 46226, 46235, 46236, 46240, 46250, 46256, 46260, 46268 and 46278)

Marion - West
5610 Crawfordsville Rd., Suite 500
Indianapolis, IN 46224-3715
(Office for ZIP codes 46113, 46214, 46217, 46221, 46224, 46225, 46231, 46241, 46234 and 46254)

Marion - Central
3266 N. Meridian St., Suite 400
Indianapolis, IN 46208-5839
(Office for ZIP codes 46202, 46204, 46205, 46208, 46222 and 46228)

Marion - East
1213 N. Arlington Avenue
Indianapolis, IN 46219-3202
(Office for ZIP codes 46201, 46218, 46219, 46229, 46239 and 46259)

Marion - South
3906 Madison Avenue
Indianapolis, IN 46227-1312
(Office for ZIP codes 46107, 46203, 46227 and 46237)

Marshall County
510 W. Adams Street, Suite 210
Plymouth, IN 46563-1785

Martin County
609 Ravine Street
Shoals, IN 47581-2250

Miami County
14 S. Wabash Street
Peru, IN 46970-2209

Monroe County
1711 N. College Avenue, Suite 101
Bloomington, IN 47404-2450

Montgomery County
1633 Eastway Drive
Crawfordsville, IN 47933-3793

Morgan County
7851 Waverly Road
Martinsville, IN 46151-7613

Newton County
4117 S. 240 W., Suite 200B
Morocco, IN 47963-8196

Noble County
702 Goodwin Place, Suite A
Kendallville, IN 46755-1143

Ohio County
308 N. High Street
Rising Sun, IN 47040-1075

Orange County
326 N. Gospel Street, Suite B
Paoli, IN 47454-1655

Owen County
450 E. Franklin Street, Suite B
Spencer, IN 47460-1824

Parke County
513 Rockville Road
Rockville, IN 47872-1226

Perry County
8735 State Road 37, Suite A
Tell City, IN 47586-8349

Pike County
2105 E. Main Street, Suite B
Petersburg, IN 47567-8870

Porter County
2600 Roosevelt Road, Suite 200-1
Valparaiso, IN 46383-0971

Posey County
1809 N. Main Street, Suite B
Mount Vernon, IN 47620-1209

Pulaski County
710 N. Plymouth Road
Winamac, IN 46996-7641

Putnam County
1020 Avenue F, Suite A
Greencastle, IN 46135-1895

Randolph County
221 N. Main Street
Winchester, IN 47394-1626

Ripley County
888 S. Adams Street
Versailles, IN 47042-9420

Rush County
148 E. US Highway 52
Rushville, IN 46173-7901

St. Joseph County

St. Joseph - South Street Office
100 W. South Street, 2nd Floor
South Bend, IN 46601-2434
(Office for ZIP codes 46536, 46595 46601, 46613, 46614, 46615, 46617 and 46634)

St. Joseph - Michigan St. Office
300 N. Michigan Street, Suite 250
South Bend IN 46601-1251
(Office for ZIP codes 46552, 46554, 46574, 46616, 46619, 46624, 46626 and 46628)

St. Joseph - Mishawaka Office
102 N. Center Street, Suite 500
Mishawaka, IN 46544-1232
(Office for ZIP codes 46530, 46544, 46545, 46646, 46556, 46561, 46635, 46637, 46660, 46680 and 46699)

Scott County
1048 W. Community Way
Scottsburg, IN 47170-7768

Shelby County
818 Elston Drive, Suite A
Shelbyville, IN 46176-1823

Spencer County
201 Elm Street
Rockport, IN 47635-1409

Starke County
1921 S. Heaton Street
Knox, IN 46534-2325

Steuben County
202 E. Harcourt Road, Suite V
Angola, IN 46703-7198

Sullivan County
124 S. State Street
Sullivan, IN 47882-1841

Switzerland County
1035 W. Main Street, Suite 3
Vevay, IN 47043-9125

Tippecanoe County
3847 State Road 26 E
Lafayette, IN 47905-4872

Tipton County
701 East Jefferson Street, Suite 2
Tipton, IN 46072-1460

Union County
303A N. Main Street
Liberty, IN 47353-1013

Vanderburgh County
711 John Street, Suite C
Evansville, IN 47713-2754

Vermillion County
121 N. Main Street
Clinton, IN 47842-2426

Vigo County
1800 Fort Harrison Road, Suite 17
Terre Haute, IN 47804-1413

Wabash County
85 W. Canal Street
Wabash, IN 46992-3109

Warren County
18 W. 2nd Street
Williamsport, IN 47993-1118

Warrick County
911 W. Main Street
Boonville, IN 47601-1567

Washington County
1101 N. Jim Day Road, Suite 109
Salem, IN 47167-5201

Wayne County
50 South 2nd Street
Richmond, IN 47374-4212

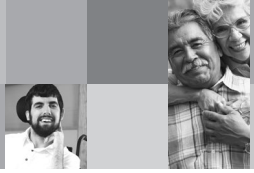
Wells County
915 North Main Street, Suite 102
Bluffton, IN 46714-1328

White County
1011 N. 6th Street
Monticello, IN 47960-1590

Whitley County
543 N. Line Street, Suite B
Columbia City, IN 46725-1258

Food / Nutrition

Food / Nutrition



■ Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)

The CHOICE program provides home- and community-based services to assist individuals in maintaining their independence in their own home or community for as long as is safely possible. More details about services available under this program are found on page 61.

■ Older Americans Act programs

The Older Americans Act provides community-based services and opportunities for older individuals and their families. Older Americans Act programs generally only require that recipients be over the age of 60. More details about services available under this program are found on page 69.

■ Supplemental Nutrition Assistance Program (SNAP)

The Supplemental Nutrition Assistance Program (SNAP), previously known as “food stamps,” provides food assistance to low-income individuals. It is a federal aid program administered by the Food and Nutrition Service of the U.S. Department of Agriculture; however, benefits are distributed at the state level. SNAP helps low-income individuals and families buy the food they need for good health. Interested parties apply for benefits by completing a state application form. Benefits are provided on an electronic card that is used like a debit card and accepted at most grocery stores.

How does someone qualify for SNAP?

To qualify for SNAP, applicants must meet certain nonfinancial and financial requirements. Nonfinancial criteria include state residency and citizenship status. Financial criteria include income and asset limits.

What are the income limits?

SNAP has two income limits, gross income and net income. Gross income is total income before taxes or deductions. Net income is determined by subtracting certain allowable deductions from the gross income. For specific dollar figures, see the chart of monthly income limits and maximum monthly allotments on the following page.

SNAP monthly income limits and maximum allotment

Assistance Group Size	Gross Monthly Income Limit	Net Monthly Income Limit	Maximum SNAP Allotment
1	$1,287	$990	$194
2	$1,736	$1,335	$357
3	$2,184	$1,680	$511
4	$2,633	$2,025	$649
5	$3,081	$2,370	$771
6	$3,530	$2,715	$925
7	$3,980	$3,061	$1,022
8	$4,430	$3,408	$1,169
Each Additional Member	+$451	+$347	+$146

The information in this guide is correct as of April 1, 2016. For the most up-to-date information, refer to **www.fssa.in.gov**.

What are the asset/resource limits?

The asset/resource limits are $2,250 per household except for households containing a member who is disabled or age 60 or older, then the limit is $3,250. Assets include bank accounts, cash, real estate, personal property, vehicles, etc. The household's home and surrounding lot, household goods, personal belongings and life insurance policies are not counted as assets in determining SNAP eligibility.

What can a participant buy with SNAP benefits?

SNAP benefits can be used like cash to buy food items at any store, supermarket or co-op approved by the USDA. Items that can be purchased with SNAP are determined by the USDA, not the state of Indiana. SNAP can be used to purchase any foods meant for human consumption, as well as seeds and plants that produce food.

Will SNAP benefits provide all of an applicant's household's food needs?

SNAP benefits are not intended to purchase all of a household's meals for the month. The assistance group's budget is compared against the Thrifty Food Plan to determine the final benefit amount. Assistance groups do not

necessarily qualify for the maximum SNAP benefit for their group size. Benefits are intended to supplement the household's other income to help purchase healthy meals during the month. Eligible households are issued SNAP monthly based on the Thrifty Food Plan, which is a model diet plan established by the National Academy of Sciences and supported by the USDA.

How does someone apply for or manage their current SNAP benefits?

- Applicants can apply online at **www.dfrbenefits.in.gov**.
- Applicants can call or fax **800-403-0864**.
- Applicants can visit a local Division of Family Resources (DFR) office or find a local DFR office on pages 29-33.

How long does it take to get benefits?

The DFR office has 30 days to make a decision on an applicant's case. However, if the person meets certain criteria he or she may be determined to be eligible for expedited service, which means the applicant may receive benefits within seven days of applying.

Can a recipient get expedited SNAP benefits today?

When an application is turned in, it is reviewed for expedited service. It is important for applicants to complete the expedited questions on the application so that they can be considered for this service.

To qualify for expedited benefits an applicant must:

- Have less than $150 in gross monthly income and liquid resources (cash/checking/savings) of $100 or less in the month of the application.
- Have monthly rent/mortgage and utilities that cost more than the applicant's gross monthly income and liquid resources.

If applicants qualify for expedited benefits, they will receive them by the 7th day after applying. Benefits are NEVER received the same day as the application.

What does an applicant have to provide when he or she applies?

Applicants will be asked to provide their name, address and signature. At the interview, the dates of birth and Social Security numbers for all persons living in their household must be provided. In addition, they will need to verify the income received by each household member. There may also be other information requested depending on each household's specific situation.

What happens at the interview appointment?

The worker will ask questions about the persons living in the home, income, resources and other information needed to determine eligibility. Applicants will be given or mailed a form listing all needed information with a deadline date.

They must get the information to the local office or document center before the deadline date. They will be mailed a notice regarding eligibility after the case has been processed and eligibility has been determined. The notice lists appeal rights should the applicant disagree with the decision.

Can someone receive SNAP benefits if he or she is getting unemployment?
Yes. Individuals who receive unemployment benefits may still qualify for SNAP benefits.

Can someone receive SNAP benefits if he or she gets Supplemental Security Income (SSI), disability related Medicaid or other disability or insurance benefits?
Applicants must pass a net income test to qualify for SNAP benefits. Receiving Supplemental Security Income (SSI), disability-related Medicaid or other disability or insurance benefits does not hinder someone from receiving SNAP benefits as long as the net income test is passed.

Why can't applicants get SNAP benefits if they have a felony drug conviction?
Any individual who has been convicted of a felony under federal or state law, and this felony includes the possession, use or distribution of a controlled substance, will be ineligible to receive benefits. Ineligibility under this provision is limited to convictions based on behavior that occurred after August 22, 1996.

How does someone spend SNAP benefits?
Once it is determined that applicants are eligible for SNAP benefits, a "Hoosier Works" card is sent to the mailing address provided. Applicants should normally receive the card within three to five days. If an applicant has previously received SNAP benefits under his or her name, he or she will not be mailed a new Hoosier Works card. The benefits will be put on the old card. If the old card is lost or damaged, applicants will need to call **877-768-5098** to obtain a new card.

■ Women, Infants and Children (WIC)

The Indiana State Department of Health offers a nutrition program called Women, Infants and Children (WIC), which is nationally recognized as an effective means for improving access to nutritious foods and promoting healthier eating and lifestyles. The Indiana WIC program operates a statewide network of more than 140 clinics and provides:

- Supplemental healthy foods designed to meet special nutrition needs.
- Nutrition and health screening and assessment.

- Breastfeeding promotion and support.
- Nutrition education and counseling.
- Referrals to other Indiana health, family and social services.

For more information, including eligibility requirements and how to apply, refer to **www.wic.isdh.in.gov**, call **800-522-0874**, or email **inwic@isdh.in.gov**. You also can follow the Indiana WIC Program on Twitter **@IndianaWIC**. Mobile users can text **INWIC** to **80464**.

Indiana WIC program can also be contacted by mail:

Indiana WIC Program
Indiana State Department of Health
2 North Meridian Street, Section 5E
Indianapolis, IN 46204

Health Coverage

Health Coverage

Indiana offers several health coverage options to qualified low-income individuals and families, individuals with disabilities and the elderly with limited financial resources. Each program is designed to meet the medical needs of that specific group of individuals. Each program uses a different set of measures to determine if a person qualifies for that program.

How does someone qualify for Indiana Health Coverage Programs?

To qualify, applicants must meet four main eligibility criteria:

Income/Household Size

- This applies to both earned income (example: wages from a job) and unearned income (example: Social Security Disability payments). Income limits are adjusted to account for the number of household members. Visit the "Am I Eligible" guide at **www.indianamedicaid.com** (first click "members") for current income limits.

Age

- Certain programs are designed for people in specific age groups.

Financial resources/assets

- Different programs count different resources/assets. Resources/assets are not counted for the following groups: children, pregnant women, members with only family planning services, former foster children up to age 25, and HIP 2.0 members.

Medical Needs

- Specific medical needs may determine eligibility and which program can best serve your needs.

How does someone apply for or manage Indiana Health Coverage Programs?

- To learn about the different programs, applicants can visit **www.indianamedicaid.com**.
- Applicants can apply online at **www.dfrbenefits.in.gov**.
- Applicants can call or fax **1-800-403-0864**.
- Applicants can visit a local Division of Family Resources (DFR) office. A directory of DFR offices is found on pages 29-33 of this guide or online at **www.dfrbenefits.in.gov**.

What information does an applicant need to know/take with them to apply for Indiana Health Coverage Programs?

Applicants will need the following information for each person in the household:

- Names and dates of birth.
- Social Security numbers.

- Income from jobs or training.
- Benefits each person gets now (or received within the past 3 months) such as Social Security, Supplemental Security Income (SSI), veteran's benefits or child support.
- Amount of money in each person's checking account, savings accounts or other resources.
- Any other health coverage and/or medical benefits each person currently has.

How long will it take someone to get coverage?

Depending on the program applicants apply for, it may take approximately 45-90 days from the date the application is submitted to find out eligibility.

How long does someone keep his or her benefits?

Eligibility for any Indiana Health Coverage Program will typically need to be renewed each year. If eligibility cannot be renewed through the automated process, recipients will be contacted by mail when it is time for enrollment renewal. It is important for recipients to respond to all mail they receive regarding coverage. If enrollment occurs on time, there will be no break in program services. If recipients do not re-enroll, there may be a break in coverage or even lost coverage.

If a recipient has a change of address, phone number, income or resources, it is critical that he or she promptly informs the local Division of Family Resources (DFR) office by calling **800-403-0864**.

Can someone have Medicare and Medicaid at the same time?

Yes. A person can be eligible for both Medicaid and Medicare and receive benefits from both programs at the same time.

■ Healthy Indiana Plan (HIP)

The Healthy Indiana Plan is an affordable health insurance program from the State of Indiana for uninsured adult Hoosiers. The Healthy Indiana Plan pays for medical expenses and provides incentives for members to be more health conscious. The Healthy Indiana Plan provides coverage for qualified low-income Hoosiers ages 19 to 64, who are interested in participating in a low-cost, consumer-driven health care program.

The Healthy Indiana Plan uses a proven, consumer driven approach that was pioneered in Indiana. Indiana's current program, often referred to as "HIP 2.0," builds upon the framework and successes of the original Healthy Indiana Plan.

The Healthy Indiana Plan (HIP) has three pathways to coverage including HIP Plus, HIP Basic and HIP Link.

HIP Plus

The preferred plan selection for all members is HIP Plus, which offers the best value for members. HIP Plus has comprehensive benefits including vision and dental. The member pays an affordable monthly POWER account contribution based on income. There is no copayment required for receiving services with one exception: using the emergency room where there is no true emergency.

HIP Basic

HIP Basic is the fallback option for members with household income less than or equal to the federal poverty level (FPL) who do not make their POWER account contributions. The benefits are reduced. The essential health benefits are covered but not vision or dental services. The member is also required to make a copayment each time he or she receives a health care service, such as going to the doctor, filling a prescription or staying in the hospital. These payments may range from $4 to $8 per doctor visit or prescription filled and may be as high as $75 per hospital stay. HIP Basic can be much more expensive than HIP Plus.

HIP Link

HIP Link is an option for eligible members who work and have access to their employer's health plan. HIP Link members will also have a POWER account and contribute to their coverage like other HIP members. But with HIP Link, the POWER account can be used to pay the insurance premiums and out-of-pocket medical expenses associated with the member's employer-sponsored plan. Spouses and other adult dependents may be eligible to be covered through HIP Link under the employer's health plan, too. The employer must choose to participate in HIP Link and be registered with the State. Employers also must contribute 50 percent of the member's premium. Members can receive guidance on the best coverage option.

How does someone qualify for HIP?

To qualify for the Healthy Indiana Plan (HIP), applicants must be between the ages of 19-64 and meet the following eligibility requirements:

- Hoosiers with incomes of up to $16,590.42 annually for an individual, $22,371.93 for a couple or $33,934.95 for a family of four are generally eligible to participate in the Healthy Indiana Plan. You can find up-to-date income limits under "Am I Eligible" at **www.hip.in.gov**.
- Individuals who are not eligible for Medicare or other Medicaid categories.

HIP monthly income limits

Household Size	Monthly Income Limit For HIP Basic Eligibility	Monthly Income Limit For HIP Plus Eligibility*
1	$990	$1,382.54
2	$1,335	$1,864.33
3	$1,680	$2,346.12
4	$2,025	$2,827.91
5	$2,370	$3,309.71
6	$2,715	$3,791.50
7	$3,060.83	$4,274.45
8	$3,407.50	$4,758.57
For Each Additional Person, add:	$346.67	$484.12

**133 percent + 5 percent income disregard, income limit for HIP program. Eligibility threshold is not rounded*

The information in this guide is correct as of April 1, 2016. For the most up-to-date information, refer to **www.hip.in.gov**.

What are the responsibilities of a HIP member?

In the HIP program, the first $2,500 of medical expenses for covered benefits are paid with a special savings account called a Personal Wellness and Responsibility (POWER) Account. The state will pay most of this amount, but each member is also required to make a monthly contribution toward their health coverage into their POWER Account. The member contribution is two percent of household income. The minimum contribution is $1 per month.

Managing the POWER Account and seeking preventive care can reduce the member's future costs. If the applicant's annual health care expenses are less than $2,500 per year, he or she may roll over the remaining contributions to reduce the monthly payment for the next year. Applicants can also have the amount of their reduction doubled if they complete preventive services. If their annual health care expenses are more than $2,500, the first $2,500 is covered by their POWER account, and expenses for additional health services are fully covered at no additional cost to the applicants.

What are the HIP health plans?

There are three managed care entities (health plans) that manage the benefits and POWER Accounts of HIP members. They are Anthem Blue Cross and Blue Shield, Managed Health Services (MHS) and MDwise.

What are the benefits of HIP Plus?

The HIP Plus program provides comprehensive benefits including vision and dental services for a low, predictable monthly cost. With HIP Plus, members won't have to pay every time they visit a doctor or fill a prescription. HIP Plus allows members to make a monthly contribution to their POWER account based on their income. If both the member and spouse are enrolled in HIP Plus, the monthly contribution amount will be split between the two. The only other cost for health care in HIP Plus is a payment of $8 to $25 if members visit the Emergency Room when they do not have an emergency health condition.

Can the member receive help paying for the required contribution?

In HIP 2.0, third parties such as employers and non profits can contribute any amount up to the full contribution amount. In addition, the health plans may implement a rewards program that allows members to "earn" additional dollars in their POWER accounts. Total contributions may not exceed the members' required contribution to their POWER accounts.

How does someone find a provider? Can he or she keep the same doctor?

HIP members should call their health plan (Anthem, MDwise or MHS) or go online to research which providers are in that health plan's network. Members can also call **877-GET-HIP-9** and ask.

Members new to HIP will want to make sure they choose a health plan that includes their doctor. They can call **877-GET-HIP-9** to discuss options.

■ Hoosier Healthwise

Hoosier Healthwise is the state of Indiana's health care program for children and pregnant women with low income. Based on family income, children up to age 19 may be eligible for coverage. Hoosier Healthwise covers medical care like doctor visits, prescription medicine, mental health care, dental care, hospitalizations, surgeries, family planning and transportation to medical appointments at little or no cost to the member or the member's family.

How does someone qualify for Hoosier Healthwise?

To qualify for Hoosier Healthwise, applicants must meet the following eligibility criteria:

Income/Household Size

- Income limits are adjusted to account for the number of household members. Types of income include earned (example: wages from a job), unearned income (example: Social Security Disability payments) and countable income (example: taxable income plus certain Social Security Income and lump sum income. Supplemental Security Income (SSI), Veterans benefits and child support are not counted). Visit the "Am I Eligible" guide at **www.indianamedicaid.com** (first click "members") for current income limits.

Age

- Eligibility criteria can be based on age. Certain programs are designed for people in specific age groups.

What is covered by Hoosier Healthwise?

Hoosier Healthwise provides standard benefits including coverage for medical expenses such as doctor visits, hospital care, therapies, medications, prescriptions and medical equipment. The benefits also include preventive care, such as well baby and well child care and regular check ups, and mental health and substance abuse treatment. Hoosier Healthwise also has benefits for children with special health care needs like asthma or diabetes. Various health plans may offer additional services.

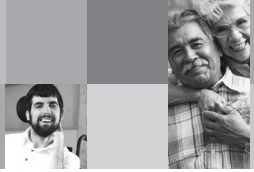
Services that do not need a doctor's referral include:

- Dental care.
- Podiatry care (foot care).
- Chiropractic care.
- Vision/eye care (except surgery).
- Mental health services.
- Substance abuse services.
- Transportation service.

If members need any other special service or need to see another type of medical professional, they need to talk with their doctor to get a referral. Some services will require their doctor or other specialty provider to request a Prior Authorization (PA) before the service can be delivered. It is up to the provider to request the PA.

How does someone choose a health plan and a health care provider?

When applicants enroll in Hoosier Healthwise, they will select a health plan. Each health plan has a network of health care providers including primary care doctors, specialists, home health care providers, pharmacies, therapists etc.



It is important for applicants to know which health plans their doctor or doctors participate in. For most health care services, applicants must use the health care providers who are in their health plan.

The health plan choices are:

- Anthem.
- Managed Health Services (MHS).
- MDwise.

How do applicants know if they are eligible?

The eligibility guide, found under the "Am I Eligible" tab at **www.indianamedicaid.com**, is a resource tool that can provide eligibility information to assist individuals in knowing if they are more likely or less likely to qualify for any Medicaid benefits. It is not a final determination. The only way to know eligibility is to apply.

■ Hoosier Care Connect

Hoosier Care Connect is a coordinated care program for Hoosiers age 65 and over, or with blindness or a disability who live in the community and are not eligible for Medicare. In Hoosier Care Connect, a person enrolls with a health plan that provides most of their Medicaid-covered benefits. A health plan, also called a managed care entity (MCE), is a group of doctors, pharmacies and hospitals that work together to help an individual get the health services he or she needs.

What is covered by Hoosier Care Connect?

Hoosier Care Connect provides standard benefits including coverage for medical expenses such as doctor visits, hospital care, therapies, medications, prescriptions and medical equipment. The benefits also include preventative care, such as regular check-ups, and mental health and substance abuse treatment. Hoosier Care Connect also has benefits for members with certain health care conditions like heart disease, asthma, diabetes or a disabling condition. Various health plans may offer additional services.

Services that do not need a doctor's referral include:

- Dental care.
- Podiatry care (foot care).
- Chiropractic care.
- Vision/eye care (except surgery).
- Mental health services.
- Substance abuse services.
- Transportation service.

If members need any other special service or need to see another type of medical professional, they do need to talk with their doctor to get a referral. Some services will require their doctor or other specialty provider to request

a prior authorization (PA) before the service can be delivered. It is up to the provider to request the PA.

How does someone choose a health plan and a health care provider?
When applicants enroll in Hoosier Care Connect, they will select a health plan. Each health plan has a network of health care providers including primary care doctors, specialists, home health providers, pharmacies, therapists, etc.

It is important for applicants to know which health plans their doctor or doctors participate in. For most health care services, applicants must use the health care providers who are in their health plan.

The health plan choices are:

- Anthem.
- Managed Health Services (MHS).
- MDwise.

How do applicants know if they are eligible?
The eligibility guide, found under the "Am I Eligible" tab at **www.indianamedicaid.com**, is a resource tool that can provide eligibility information to assist individuals in knowing if they are more likely or less likely to qualify for any Medicaid benefits. It is not a final determination. The only way to know eligibility is to apply.

■ Traditional Medicaid

Some Medicaid enrollees are served through a fee-for-service delivery system where health care providers are paid for each service (like an office visit, test or procedure).

Traditional Medicaid is mostly limited to those in long-term care facilities, those dually enrolled in Medicare and Medicaid, and individuals receiving home- and community-based services (HCBS) waivers.

■ Medicare Savings Program

The Medicare Savings Program is a Medicaid program that helps support Medicare out-of-pocket expenses for individuals. There are different categories within the Medicare Savings Program, and benefits vary.
All categories offer payment for Medicare Part B premiums, and the most generous category also covers Medicare Part A and B deductibles, copayments and coinsurance for eligible beneficiaries. For more information call toll-free at **800-452-4800**.

■ HoosierRx

Indiana's state pharmaceutical assistance program, HoosierRx, can help pay the monthly Part D premium, up to $70 per month, for members enrolled in a Medicare Part D plan working with HoosierRx.

Who qualifies for HoosierRx?

To qualify for the HoosierRx program, an individual must be an Indiana resident, 65 years old or older, have a yearly income of $18,060 or less for a single person, or $24,276 or less for a married couple living together, have applied for the "Medicare Extra Help" through Social Security to pay for their Medicare Part D plan and have received either a "Notice of Award" or "Notice of Denial" from Social Security. The Social Security "Notice of Denial" must state that resources are above the limit established by law. The Social Security "Notice of Award" must state that a person is receiving partial extra help subsidy to help pay for the Medicare Part D premium.

How does someone apply for HoosierRx?

A person who thinks they meet the eligibility requirements above should call a HoosierRx representative at **866-267-4679** or visit the HoosierRx website at **www.in.gov/fssa/ompp/2669.htm**.

Companies offering prescription drug plans working with HoosierRx include:

- AARP/UnitedHealthcare.
- CIGNA.
- EnvisionRx.
- First Health.
- Indiana University Health Plans (with Part D coverage).
- SilverScript.
- WellCare.

■ Federal Health Insurance Marketplace

If a person's income is too high to qualify for Medicaid or the Healthy Indiana Plan, he or she may be able to find health insurance through the federal Health Insurance Marketplace. Depending on income and household size, he or she may qualify for a tax credit that can help pay the cost of the health insurance. Applicants may receive more information about the federal Health Insurance Marketplace by:

- Calling **800-318-2596**.
- Visiting **www.healthcare.gov**.

Home- & Community-Based Services for the Aged, Blind and Disabled

Home- & Community-Based Services for the Aged, Blind and Disabled

FSSA administers various programs, including waiver programs, that help people facing permanent or temporary life challenges at various stages of life. The goal of many of these programs is to allow individuals who meet criteria to receive services within their homes and communities as opposed to being institutionalized. These programs and waivers are described in this section.

■ Adult Protective Services (APS)

The Adult Protective Services (APS) program was established to investigate reports and provide intervention and protection to vulnerable adults who are victims of battery, neglect or exploitation. The program serves Indiana residents 18 years of age or older who are physically or mentally incapacitated and reported as battered, neglected or exploited.

APS field investigators are county employees and operate out of the offices of county prosecutors throughout the state. If the APS unit has reason to believe an individual is an endangered adult, it will investigate the complaint or ensure the complaint is investigated by law enforcement or another agency.

Who is considered an endangered adult?

An endangered adult is defined as an individual who is:

- At least 18 years old
- Incapacitated by any of the following:
  - Mental illness.
  - Developmental/intellectual disability.
  - Dementia.
  - Other physical or mental incapacity preventing the person from managing or directing the management of his or her property or providing or directing the provision of self care.
- Harmed or threatened with harm as a result of any of the following:
  - Neglect.
  - Battery.
  - Exploitation of the individual's personal services or property.

What is battery, neglect or exploitation?

All persons are required by law to report all cases of suspected battery, neglect or exploitation to either the nearest APS office or to law enforcement.

- **Battery:** Intentionally touching a person in a rude, insolent or angry manner.
- **Neglect/Self-Neglect:** The intentional withholding of essential care or service or the inability of an individual to care for themselves. Abandonment and confinement of an individual is also considered neglect.
- **Exploitation:** The intentional misuse of a person's property, person or services for financial gain.

What should I do if I suspect an adult is endangered?
Reporting suspected abuse of a vulnerable adult is mandatory in Indiana. If someone suspects an adult is in danger of battery, neglect or exploitation, he or she must call the Adult Protective Services State Hotline at **800-992-6978** or the local Adult Protective Services office. Local offices and contact information can be found on the following pages.

APS offices

UNIT 1
2900 W 93rd Ave
Crown Point, IN 46307
219-755-3863
219-755-3865 FAX

UNIT 1A
Courthouse Square Ste 501A
809 State St
LaPorte, IN 46350
219-326-6808 ext 2420
219-324-9394 FAX

UNIT 2
533 N. Niles Ave
South Bend, IN 46617
800-626-8320
574-235-5092
574-235-9734 FAX

UNIT 3
Keystone Bldg, 1st Floor
602 S Calhoun St
Fort Wayne, IN 46802
260-449-7989
260-449-4618 FAX

UNIT 4
County Building
301 Main St
Lafayette, IN 47901
877-749-9111

UNIT 5
200 Court Park
Logansport, IN 46947
574-753-5808
574-735-3205 FAX

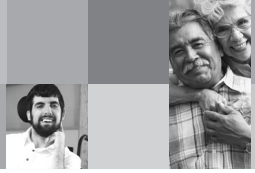
UNIT 6
Madison Co. Gvt. Ctr
16 E. 9th St Box 5
Anderson, IN 46016
765-641-9585

UNIT 7
Vigo Co. Courthouse
33 S. 3rd St.
Terre Haute, IN 47807
812-462-3286

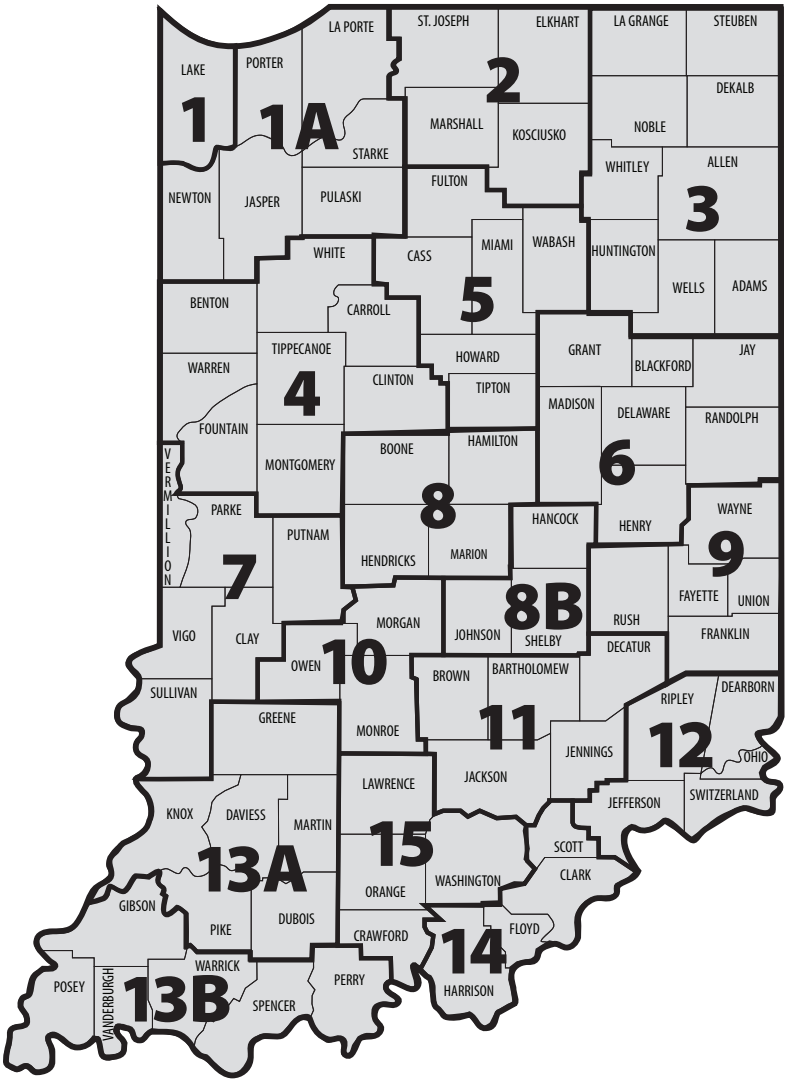
UNIT 8
251 E Ohio St.
Indianapolis, IN 46204
317-327-1403

UNIT 8B
Shelby Co. Courthouse
407 S. Harrison St
Shelbyville, IN 46176
317-392-6495

Office listings continued on page 54.



APS unit service areas



UNIT 9
Wayne Co. Courthouse
301 E. Main St
Richmond, IN 47374
765-973-9256

UNIT 10
501 N Morton St Suite 215
Bloomington, IN 47404

UNIT 11
234 Washington St.
Columbus, IN 47201
812-379-1670

UNIT 12
Courthouse 1st Fl.
215 W. High St.
Lawrenceburg, IN 47205
812-537-8862

UNIT 13A
200 E Walnut
Washington, IN 47501
812-254-8681

UNIT 13B
Civic Center Rm 329
1 NW M. L. King Jr. Blvd.
Evansville, IN 47708
812-435-5190

UNIT 14
County Govt. Bldg.
501 E. Court Ave.
Jeffersonville, IN 47130
812-285-6364

UNIT 15
Co. Govt. Bldg., Ste 202
806 Martinsburg Rd.
Salem, IN 47167
812-883-5998

■ Aged and Disabled Medicaid Waiver (A&D Waiver)

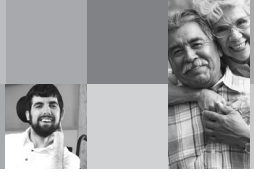
The Aged and Disabled Waiver (A&D Waiver) provides an alternative to nursing facility admission for adults and persons of all ages with a disability. The waiver is designed to provide services for people who would otherwise require care in a nursing facility. Waiver services can be used to help people remain in their own homes, as well as help people living in nursing facilities return to community settings such as their own homes, apartments, assisted living or adult family care settings.

How does someone qualify for the Aged and Disabled Waiver program?

To qualify for the Aged and Disabled Waiver, applicants must qualify for full coverage Medicaid and have needs that would otherwise require nursing facility level of care.

What are the income limits?

Applicants should refer to current Medicaid income limits. However, a special income limit (SIL) is applied to Aged and Disabled Waiver recipients when Medicaid eligibility is determined.



- Financial Eligibility
  - 300 percent of Supplemental Security Income (SSI).
  - Parental income and resources disregarded for children under 18.
  - Spousal impoverishment protections similar to those for nursing homes.

Visit the “Am I Eligible” guide at **www.indianamedicaid.com** (click on “Members” first) for current income limits.

What are the asset/resource limits?

The resource standard is $2,000 for a single individual and $3,000 for a married couple. However, for certain married couples, if one spouse is receiving a home- and community-based services waiver and the other spouse is not and continues to live in the community, then spousal impoverishment provisions apply in which there are additional resource protections for the community spouse.

How does someone apply for the A&D Waiver?

To apply for the A&D Waiver please contact your local Area Agency on Aging (AAA) at **800-986-3505** and they will assist you with the application. A complete list of the of the AAAs is also available on pages 56-58.

What services are available?

Case management services are provided to every Aged and Disabled Waiver recipient. Other services available under the Aged and Disabled Waiver include:

- Adult day services.
- Adult family care.
- Assisted living.
- Attendant care.
- Environmental modifications.
- Health care coordination.
- Homemaker.
- Home delivered meals.
- Nutritional supplements.
- Personal emergency response systems.
- Respite.
- Specialized medical equipment.
- Structured family care.
- Transportation.
- Vehicle modifications.

If you encounter any terms or program names you do not understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

Area Agencies on Aging service areas

Area Agencies on Aging

AREA 1
Northwest Indiana Community Action Corporation
5240 Fountain Drive
Crown Point, IN 46307
219-794-1829 or 800-826-7871
TTY: 888-814-7597
FAX 219-794-1860
www.nwi-ca.com
director@nwi-ca.org

AREA 2
REAL Services Inc.
1151 S. Michigan Street
South Bend, IN 46601-3427
574-284-2644 or 800-552-7928
FAX 574-284-2642
www.realservices.org
info@realservices.org

AREA 3
Aging and In-Home Services of Northeast Indiana Inc.
2927 Lake Avenue
Fort Wayne, IN 46805-5414
260-745-1200 or 800-552-3662
FAX 260-422-4916
www.agingihs.org
info@agingihs.org

AREA 4
Area IV Agency on Aging & Community Action Programs Inc.
660 N. 36th Street
Lafayette, IN 47903-4727
765-447-7683 or 800-382-7556
TDD 765-447-3307
FAX 765-447-6862
www.areaivagency.org

AREA 5
Area Five Agency on Aging & Community Services Inc.
1801 Smith Street, Suite 300
Logansport, IN 46947-1577
574-722-4451 or 800-654-9421
FAX 574-722-3447
areafive.com
areafive@areafive.com

AREA 6
LifeStream Services Inc.
1701 Pilgrim Boulevard
Yorktown, IN 47396-0308
765-759-1121 or 800-589-1121
TDY 866-801-6606
FAX 765-759-0060
www.lifestreaminc.org
mail@lifestreaminc.org

AREA 7
Area 7 Agency on Aging and Disabled West Central Indiana Economic Development District Inc.
1718 Wabash Avenue
Terre Haute, IN 47807
812-238-1561 or 800-489-1561
TDD 800-489-1561
FAX 812-238-1564
www.westcentralin.com

AREA 8
CICOA Aging & In-Home Solutions
4755 Kingsway Drive, Suite 200
Indianapolis, IN 46205-1560
317-254-5465 or 800-432-2422
FAX 317-254-5494
TDD 317-254-5497
www.cicoa.org

AREA 9
Area 9 In-Home and Community Services Agency
520 South 9th Street
Richmond, IN 47374
765-966-1795 or 800-458-9345
FAX 765-962-1190
www.iue.edu/area9
area9@iue.edu

AREA 10
Area 10 Agency on Aging
631 West Edgewood Drive
Ellettsville, IN 47429
812-876-3383 or 800-844-1010
FAX 812-876-9922
www.area10agency.org
info@area10agency.org

AREA 11
Thrive Alliance
1531 13th Street, Suite G900
Columbus, IN 47201
812-372-6918 or 866-644-6407
FAX 812-372-7864
www.thrive-alliance.org
contact@thrive-alliance.org

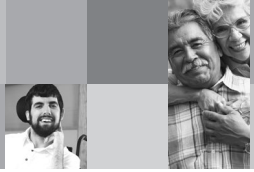
AREA 12
LifeTime Resources Inc.
13091 Benedict Drive
Dillsboro, IN 47018
812-432-6200 or 800-742-5001
FAX 812-432-3822
www.lifetime-resources.org
contactltr@lifetime-resources.org

AREA 13
Generations Vincennes University Statewide Services
1019 N. 4th Street
Vincennes, IN 47591
812-888-5880 or 800-742-9002
FAX 812-888-4566
www.generationsnetwork.org
generations@vinu.edu

AREA 14
Lifespan Resources Inc.
33 State Street, Third Floor
New Albany, IN 47151-0995
812-948-8330 or 888-948-8330
TTY 812-542-6895
FAX 812-948-0147
www.lsr14.org
kstormes@lsr14.org

AREA 15
Hoosier Uplands/Area 15 Agency on Aging and Disability Services
521 West Main Street
Mitchell, IN 47446
812-849-4457 or 800-333-2451
TDD 800-473-3333
FAX 812-849-4467
www.hoosieruplands.org
area15@hoosieruplands.org

AREA 16
SWIRCA & More
16 W. Virginia Street
Evansville, IN 47737-3938
812-464-7800 or 800-253-2188
FAX 812-464-7843 or 812-464-7811
www.swirca.org
swirca@swirca.org



■ Caregiver Support Services

Caregiver Support Services provide temporary assistance to families caring for eligible persons with intellectual and developmental disabilities who are residing with the family or legal guardian.

Caregiver supports provide brief relief periods for the primary caregiver. These supports can be provided in the home of the caregiver and/or person or in a non-private residential setting.

Caregiver Support Services are provided on an hourly basis. The program is designed to serve the greatest number of eligible families within the available funds.

Who is eligible to receive Caregiver Support Services?

To be eligible for Caregiver Support Services, an individual being cared for must reside in the family home or with a legal guardian. He or she must have a developmental disability and meet level of care criteria including that the disability manifested before the individual was 22 years old and is likely to continue indefinitely. The individual must also demonstrate substantial functional limitations in at least three areas of major life activities including self-care, understanding and using language, learning, mobility, self-direction, capacity for independent living and/or economic self-sufficiency. The eligible person cannot also be receiving services through any other funded programs, including but not limited to:

- BDDS State Line Funding services.
- Medicaid waiver services.
- Vocational Rehabilitation Services.
- Department of Child Services.
- CHOICE.
- First Steps.
- Division of Mental Health and Addiction.
- Residential services through the Indiana Department of Education.
- Children's Special Healthcare Services (CSHCS).

How does someone apply for Caregiver Support Services?

Applications for Caregiver Support Services may be made online, by mail or in-person. To apply online, find the application on the DDRS website: **www.fssa.in.gov/ddrs** by clicking on "Developmental Disability (BDDS)."

To apply by mail or in-person please call or visit your local BDDS district office and request an application. A list of the local BDDS offices can be found on the following pages.

BDDS districts

BDDS district offices

District 1
110 W. Ridge Road
Gary, IN 46408-2709
Phone: 219-981-5313
Toll Free: 1-877-218-3053 (V/VRS/711)
Toll Free Fax: 1-855-455-4265

District 2
100 W. South Street, Suite 100
South Bend, IN 46601-2435
Phone: 574-232-1412
Toll Free: 1-877-218-3059 (V/VRS/711)
Toll Free Fax: 1-855-455-4266

District 3
201 E. Rudisill Blvd., Suite 300
Fort Wayne, IN 46806-1756
Phone: 260-423-2571
Toll Free: 1-877-218-3061 (V/VRS/711)
Toll Free Fax: 1-855-525-9370

District 4
30 N. 8th Street, P.O. Box 10217
Terre Haute, IN 47801-0217
Phone: 812-232-3603
Toll Free: 1-877-218-3096 (V/VRS/711)
Toll Free Fax: 1-855-525-9374

District 5
2620 Kessler Blvd. E. Dr., Suite 105
Indianapolis, IN 46220-2890
Phone: 317-205-0101
Toll Free: 1-877-218-3530 (V/VRS/711)
Toll Free Fax: 1-855-525-9373

District 6
201 E. Charles Street, Suite 130
Muncie, IN 47305-2434
Phone: 765-288-6516
Toll Free: 1-877-218-3531 (V/VRS/711)
Toll Free Fax: 1-855-525-9372

District 7
700 E. Walnut Street
Evansville, IN 47713-2561
Phone: 812-423-8449
Toll Free: 1-877-218-3528 (V/VRS/711))
Toll Free Fax: 1-855-525-9375

District 8
1452 Vaxter Avenue
Clarksville, IN 47129-7721
Phone: 812-283-1040
Toll Free: 1-877-218-3529 (V/VRS/711)
Toll Free Fax: 1-855-525-9376

■ Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)

The CHOICE program is administered through Indiana's 16 Area Agencies on Aging (AAAs). The CHOICE program provides home- and community-based services to assist individuals in maintaining their independence in their own homes or communities for as long as is safely possible.

How does one qualify for the CHOICE program?

CHOICE applicants must be at least 60 years of age or be any age and have a disability due to a mental or physical impairment. Applicants must also be found to be at risk of losing their independence, usually indicated by difficulties with two or more activities of daily living, such as bathing, dressing, walking, transferring or medications set-ups, etc.

CHOICE funds may not be used if other funding such as Medicare or Medicaid is available to meet the individual's needs.

What are the income limits?

There are no income limits for the CHOICE program. However, there is a cost-sharing formula, and applicants with higher incomes may be asked to pay for a portion of their services.

What are the asset/resource limits?

The resource standard for a single individual is $2,000 and for a married couple it is $3,000. However, for certain married couples, if one spouse is receiving a HBCS waiver and the other spouse is not and continues to live in the community, then spousal impoverishment provisions apply in which there are additional resource protections for the community spouse.

How does someone apply for the CHOICE program?

To apply for the CHOICE program, please contact your local AAA at **800-986-3505** and they will assist you with the application. A complete list of the AAAs is available on pages 56-58.

What services are available?

Services available under the CHOICE program include:

- Adult day services.
- Attendant care.
- Case management.
- Environmental modification.
- Handy chore.
- Homemaker.
- Home-delivered meals.
- Home health aide.
- Personal emergency response systems.
- Pest control.
- Respite.
- Skilled nursing.
- Specialized medical equipment.
- Transportation.
- Vehicle modifications.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

■ Community Integration and Habilitation Waiver (CIH Waiver)

The Community Integration and Habilitation Waiver (CIH Waiver) is a needs-based waiver administered by the Bureau of Developmental Disabilities Services.

How does someone qualify for the CIH waiver?

To qualify for the CIH wavier an individual must meet one of the following emergency priority criteria:

- Loss of primary caregiver
- Caregiver is over the age of 80

- Evidence of abuse or neglect in current institutional or home placement
- Extraordinary health and safety risk

How does someone apply for a CIH Waiver?

If you or someone you know thinks they may qualify for the CIH Waiver please contact your local Bureau of Developmental Disabilities district office and they will be able to assist you. A complete list and contact information for the district offices is available on pages 60-61.

CIH Services

- Adult day services.
- Personal emergency response system.
- Behavioral support services.
- Physical therapy.
- Case management.
- Prevocational services.
- Community-based habilitation - group.
- Psychological therapy.
- Community-based habilitation - individual.
- Recreational therapy.
- Community transition.
- Electronic monitoring.
- Rent and food for unrelated live-in caregiver.
- Residential habilitation and support.
- Residential habilitation and supports – daily.
- Environmental modifications.
- Respite.
- Facility based habilitation - group.
- Specialized medical equipment and supplies.
- Facility-based habilitation - individual.
- Speech/language therapy.
- Facility-based support services.
- Structured family caregiving.
- Family and caregiver training.
- Extended services.
- Intensive behavioral intervention.
- Transportation - Levels 1, 2, and 3.
- Music therapy.
- Wellness coordination.
- Occupational therapy.
- Workplace assistance.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

■ Deaf & Hard of Hearing Services (DHHS)

Deaf & Hard of Hearing Services (DHHS) is a program within the Bureau of Rehabilitation Services (BRS). DHHS provides assistance, consultation and education on resources to individuals and their families regarding the needs and rights of individuals who are deaf or hard of hearing, as defined in the Americans with Disabilities Act (ADA) and various other laws. DHHS provides grant funding to local community agencies throughout the state to provide case management services through the Increasing Independence Program(IIP). Fluent ASL case managers provide community

support services to individuals who are deaf or hard of hearing to ensure improved independence. DHHS staff also provide community education and advocacy throughout the state. Additionally, DHHS provides oversight of the Indiana Interpreters Certification, Interpreter Continuing Education Credits, interpreter grievance process, and Board of Interpreter standards. DHHS also manages the state employee discount hearing aid program.

For more information about Deaf & Hard of Hearing Services, interested parties can email **dhhshelp@fssa.in.gov** or write to the address below:

Deaf & Hard of Hearing Services
402 West Washington Street - MS 23
IGCS – W453
Indianapolis, IN 46204

■ Family Caregiver Program

The Family Caregiver Program acknowledges and encourages the role caregivers play in the nation's home- and community-based services system. These services are provided through Indiana's 16 Area Agencies on Aging (AAAs). The Family Caregiver Program can provide services to individuals caring for loved ones over the age of 55 or to individuals over the age of 55 caring for grandchildren. However, funding is extremely limited so services are not always available in every area of the state to cover all service options for eligible individuals who are in need of assistance.

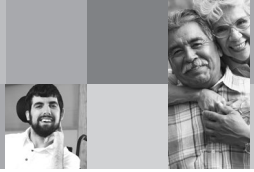
What are the asset/resource limits?

The resource standard for a single individual is $2,000 and for a married couple it is $3,000. However for certain married couples, if one spouse is receiving an HBCS waiver and the other spouse is not and is living in the community, then spousal impoverishment provisions apply in which there are additional resource protections for the community spouse.

What services are available?

Services available under the Family Caregiver Program include:

- **Individual counseling/training/support groups** – services or activities that assist the caregiver in the areas of health, nutrition, financial literacy, decision-making and problem solving. These can include counseling provided by a licensed professional or support groups that allow caregivers to discuss their attitudes, feelings and problems with other individual(s) to achieve greater understanding of their situation, role and problems that arise with caregiving. It can also include training and



education for the caregiver to assist them in acquiring knowledge and skills that allow them to provide better care.

- **Respite** – providing the caregivers temporary, short-term breaks from their caregiving responsibilities.
- **Supplemental services** – home- and community-based services provided, on a limited basis, to complement the care provided by caregivers can include home modifications, assistive technologies, emergency response systems and incontinence supplies.
- **Access assistance** – one-on-one contacts to provide outreach and information to caregivers on available long-term services and supports can include case management services.
- **Information services** – generally consisting of trainings for groups of caregivers and presentations on long-term services and supports.

How does someone apply for the Family Caregiver program?

To apply for the Family Caregiver program, please contact your local AAA at 800-986-3505 and they will assist you with the application. A complete list of the AAAs is available on pages 56-58.

■ Family Supports Waiver

What are the eligibility criteria for the Family Supports Waiver and how does someone apply?

To be eligible for a Family Supports Waiver, an individual must have a developmental disability and meet level of care criteria that includes the disability manifested before the individual was 22 years of age and is likely to continue indefinitely. An individual must also demonstrate substantial functional limitations in at least three areas of major life activities which include: self-care, understanding and using language, learning, mobility, self-direction, capacity for independent living and/or economic self-sufficiency.

Prospective applicants can contact their local BDDS office to ask questions and to request an application packet. The completed packet and all pertinent documents should then be returned to their BDDS office. A list of the local BDDS offices can be found on pages 60-61.

What happens after the packet and application are turned in?

An intake specialist from the applicant's local BDDS office will contact him or her to complete the assessment to determine developmental disability eligibility and preliminary level of care using the information provided.

Applicants can also be referred to Vocational Rehabilitation Services if they express interest in finding employment or need help keeping their current employment. DDRS also strongly encourages applicants to apply for Medicaid at the same time they are applying for waiver services.

When will waiver services begin?

Once it has been determined that an individual meets the criteria for a developmental disability, the individual will be placed on the appropriate Family Supports waiver waiting lists.

Each year, DDRS receives a certain number of waivers from the federal Centers for Medicare and Medicaid Services based upon the funds available. Unfortunately, the demand for a waiver outpaces the supply and necessitates a waiting list. The state makes every effort to reduce the size of the waiting list. Once a waiver becomes available, an individual will be offered a waiver placement if he or she meets the level of care and confirms the desire for services.

What services are available through the Family Supports Waiver?

The Family Supports Waiver is administered by the Bureau of Developmental Disabilities Services (BDDS) and provides services to individuals with developmental disabilities that are designed to enable the to live as independently as possible in their communities.

Available services include:

- Adult day services.
- Participant assistance and care (PAC).
- Behavioral support services.
- Community-based habilitation - group.
- Case management.
- Prevocational services.
- Psychological therapy.
- Community-based habilitation - individual.
- Recreational therapy.
- Facility-based habilitation - group.
- Respite.
- Facility-based habilitation - individual.
- Physical therapy.
- Facility-based support services
- Specialized medical equipment and supplies.
- Family and caregiver training.
- Speech/language therapy.
- Intensive behavioral intervention.
- Supported employment follow along.
- Music therapy.
- Transportation.
- Occupational therapy.
- Workplace assistance.
- Extended services.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

■ First Steps

First Steps is Indiana's early intervention program that provides services to infants and toddlers from birth up to age 3 who have developmental delays or disabilities. More details about services available under this program are found beginning on page 7.

■ Independent Living

Independent Living philosophy emphasizes consumer control, the idea that people with disabilities are the best experts on their own needs, having crucial and valuable perspective to contribute and deserving of equal opportunity to decide how to live, work and take part in their communities, particularly in reference to services that powerfully affect their day-to-day lives and access to independence. Centers for Independent Living are consumer-controlled, cross-disability, nonresidential, private, nonprofit agencies that are designed and operated within local communities by individuals with disabilities.

Core services include:

- Peer support.
- Information and referral.
- Individual and systems advocacy.
- Independent living skills training.
- Services that facilitate transition from nursing homes and other institutions to the community, provide assistance to those at risk of entering institutions and facilitate transition of youth to postsecondary life.

Centers for Independent Living

accessABILITY Center for Independent Living Inc.
5302 E. Washington Street
Indianapolis, IN 46219
317-926-1660 office
866-794-7245 toll free
317-926-1687 fax
www.abilityindiana.org
info@abilityindiana.org

ATTIC
1721 Washington Avenue
Vincennes, IN 47591
812-886-0575 office
877-962-8842 toll free
812-886-1128 fax
www.atticin.org
becky@atticin.org

Everybody Counts Center for Independent Living (ECCIL)
9111 Broadway, Suite A
Merrillville, IN 46410
219-769-5055 office
www.everybodycounts.org
teresatorres@everybodycounts.org
info@everybodycounts.org

Everybody Counts North
Roberto Clemente Center
3616 Elm St. Room 3
East Chicago, IN 46312
219-229-6144 office
www.everybodycounts.org
teresatorres@everybodycounts.org
info@everybodycounts.org

FutureChoices Inc.
309 N. High Street
Muncie, IN 47305
765-741-8332 office
866-741-3444 toll free
765-741-8333 fax
www.futurechoices.org
bquarles@futurechoices.org

Independent Living Center of Eastern Indiana (ILCEIN)
1818 W. Main Street
Richmond, IN 47374
765-939-9226 office
877-939-9226 toll free
765-935-2215 fax/TTY
www.ilcein.org
jimm@ilcein.org

League for the Blind & Disabled (The League)
5821 S. Anthony Blvd.
Fort Wayne, IN 46816
260-441-0551 office V/TTY
800-889-3443 toll free
260-441-7760 fax
www.the-league.org
davidn@the-league.org

Southern Indiana Center for Independent Living (SICIL)
1494 West Main Street
P.O. Box 308
Mitchell, IN 47446
812-277-9626 office V/TTY
800-845-6914 toll free
812-277-9628 fax
www.sicilindiana.org
teresa@sicilindiana.org

The Wabash Independent Living & Learning Center (WILL Center)
1 Dreiser Square
Terre Haute, IN 47807
812-298-9455 office
812-915-9455 toll free
812-299-9061 fax
www.thewillcenter.org
petecinc@thewillcenter.org

■ Money Follows the Person (MFP)

The Money Follows the Person (MFP) program is funded through a grant from the federal agency Centers for Medicare and Medicaid Services. The MFP program was developed to help states move individuals from institutional settings to home- and community-based settings. Indiana was approved for the MFP program in 2007. Since then, Indiana has focused on assisting eligible persons to leave institutional care by providing services for individuals to live safely in their communities.

How does someone qualify for the Money Follows the Person program?

An applicant must be living in an institution to be eligible for Indiana's MFP program. To apply, a person must meet specific institutional placement criteria. The criteria vary depending on the qualifying institution in which the person is currently residing. The applicant must be a resident of a qualifying institution for at least 90 consecutive days. In addition to the placement re-

quirements, a person wishing to participate in Indiana's MFP program must also meet all of the following conditions:

- They must have needs that can be met safely through services available in the community.
- They must be an Indiana Medicaid-eligible recipient for at least one day prior to discharge from the institution.
- They must meet the minimum requirements for a funding source that is currently partnering with Indiana's MFP program. For example, the Aged and Disabled Waiver, the Traumatic Brain Injury Waiver, the Community Integration and Habilitation Waiver or the Psychiatric Residential Treatment Facility Waiver.

What are the income limits?

Applicants should refer to current Medicaid income limits. However, a Special Income Limit (SIL) is applied to Money Follows the Person (MFP) recipients when Medicaid eligibility is determined.

Visit the "Am I Eligible?" guide at **www.indianamedicaid.com** (click "Members" first) for current income limits.

What are the asset/resource limits?

The resource standard for a single individual is $2,000 and for a married couple it is $3,000. However for certain married couples, if one spouse is receiving a HBCS waiver and the other spouse is not and continues to live in the community, then spousal impoverishment provisions apply in which there are additional resource protections for the community spouse.

What services are available?

Case management services and transition services are provided to every MFP recipient. Other available services vary based on those provided by the partner program to which the individual will transfer at the end of his or her 365 days in the MFP program.

How does someone apply for the Money Follows the Person program?

Applicants can apply through the Division of Aging at **888-673-0002** or through their local Area Agencies on Aging (AAA)**.**

■ Older Americans Act programs

The Older Americans Act provides community-based services and opportunities for older individuals and their families. Supportive services and senior center programs are provided through Indiana's 16 Area Agencies on Aging (AAA).

How does someone qualify for Older Americans Act programs?

Older Americans Act programs generally require only that recipients be over the age of 60. However, funding is extremely limited, so services are not always available to cover all service options for eligible individuals in need of assistance.

What are the income limits?

There are no income limits for Older Americans Act programs. Participants are asked to make voluntary contributions as they are able.

What are the asset/resource limits?

The resource standard for a single individual is $2,000 and for a married couple it is $3,000. However, for certain married couples, if one spouse is receiving a HBCS waiver and the other spouse is not and continues to live in the community, then spousal impoverishment provisions apply in which there are additional resource protections for the community spouse.

How does someone apply for Older Americans Act programs?

To apply for Older Americans Act programs, please contact your local Area Agency on Aging (AAA) at **800-986-3505** and they will assist you with the application. A complete list of the AAAs is also available on pages 56-58.

What services are available?

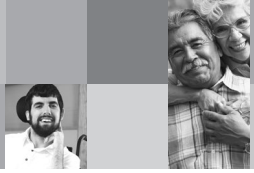
Services available under the Older Americans Act include:

- Adult day services.
- Attendant care.
- Caregiver support services.
- Case management.
- Congregate meals.
- Environmental modifications.
- Homemaker.
- Home-delivered meals.
- Information and assistance.
- Legal assistance.
- Personal emergency response systems.
- Respite.
- Specialized medical equipment.
- Transportation.
- Vehicle modifications.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

■ Older Independent Blind Program (OIB)

The Indiana Older Independent Blind Program (OIB) expands independent living services for people who are age 55 and older and have a severe visual impairment. Through a grant from the U.S. Department of Education's Independent Living Services for Older Individuals Who Are Blind program, The Bureau of Rehabilitation Services and Blind and Visually Impaired Services provide funding to various contractors across the state.



The Older Independent Blind programs partner with statewide community programs to administer a wide array of services for older individuals who are blind or visually impaired. Services may include assistance in correcting or modifying visual disabilities, to include providing optical vision aids, in-home training, orientation and mobility training, Braille instruction, adaptive skills training, information and referral, peer counseling and other appropriate services designed to assist the individual with daily living activities.

For a list of Older Independent Blind community programs by county of coverage and additional information about the Older Independent Blind Program, please visit the program website at **www.in.gov/fssa/ddrs/4902.htm** or contact the Blind and Visually Impaired Services program manager at **800-545-7763**.

Older Independent Blind community programs and a list of counties they serve:

- **accessABILITY** - Counties: Boone, Hamilton, Hendricks, Marion, Hancock, Morgan, Johnson, Shelby
- **Bosma Enterprises** - Counties: All Indiana counties
- **Future Choices Inc.** - Counties: Grant, Howard, Tipton, Madison, Delaware, Randolph, Blackford
- **Independent Living Center of Eastern Indiana** - Counties: Henry, Wayne, Rush, Fayette, Union, Decatur, Franklin, Jennings, Ripley, Jefferson, Ohio, Switzerland
- **League for the Blind and Disabled Inc.** - Counties: St. Joseph, Elkhart, LaGrange, Steuben, Marshall, Kosciusko, Whitley, Noble, Dekalb, Allen, Huntington, Wells, Adams, Jay
- **The WILL Center** - Counties: Vermillion, Parke, Putnam, Vigo, Clay, Owen, Sullivan, Greene, Knox, Daviess, Martin, Pike, Gibson

■ Supervised Group Living (SGL) – Residential Services

A group home or Supervised Group Living (SGL) is a residential option and an alternative to waiver placements for eligible individuals with intellectual/developmental disabilities needing services. There are almost 500 SGL homes in the state of Indiana with a capacity to serve over 3,000 individuals. The homes vary in size, and typically four to eight individuals reside in the home. Homes are licensed and governed by state and federal regulations and have an annual recertification by the Indiana State Department of Health to ensure standards of care are met.

The residential supports include:

- 24-hour staffing.
- Transportation.
- Day services.
- Individual support plan (ISP).
- Behavioral supports.
- Recreational activities.
- Dietary assessment.
- Pharmacy review.
- Person-centered planning.
- Nursing care services.
- Medication administration.
- Case management by a Qualified Intellectual Disabilities Professional (QIDP).
- Psychiatric review.
- Evacuation drills.
- Life safety surveys.
- Speech therapy consultation.
- Physical therapy evaluation.
- Occupational therapy consultation.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

What are the eligibility criteria for group home placement?

To be eligible for group home placement, an individual must have a developmental disability and meet level of care criteria including that the disability manifested before the individual was 22 years old and is likely to continue indefinitely. An individual must also demonstrate substantial functional limitations in at least three areas of major life activities including self-care, understanding and using language, learning, mobility, self-direction, capacity for independent living and/or economic self-sufficiency.

How does someone apply?

Prospective applicants can contact their local BDDS district office to ask questions and to request an application packet. The completed packet and all pertinent documents should be returned to their BDDS district office. A list of the local BDDS district offices can be found on pages 60-61.

What happens after the packet and application are turned in?

An intake specialist from the applicant's local BDDS district office will contact the applicant to complete the assessment to determine developmental disability eligibility and preliminary level of care using the information provided. Applicants can also be referred to Vocational Rehabilitation Services if they express interest in finding employment or need help keeping their current employment. DDRS also strongly encourages applicants to apply for Medicaid at the same time they are applying for group home services.

When would group home services begin?

Once it has been determined that an individual meets the criteria for developmental disability, a BDDS service coordinator will seek to identify the

individual's geographical preference and refer an individual to group home providers who have openings that will meet the individual's unique needs, age, gender and developmental level. The BDDS service coordinator will facilitate visits at potential group homes to ensure an individual's preferences are identified and support needs are addressed by the group home provider.

■ Traumatic Brain Injury Medicaid Waiver (TBI Waiver)

The Traumatic Brain Injury Waiver (TBI Waiver) provides home- and community-based services to individuals who have suffered a traumatic brain injury and who, without such services, would require institutional care.

How does one qualify for the Traumatic Brain Injury Waiver?

To qualify for the Traumatic Brain Injury Waiver, applicants must have a traumatic brain injury diagnosis, qualify for full coverage Medicaid, and either require nursing facility level of care or qualify for placement in an intellectual disability intermediate care facility.

What are the income limits?

Applicants should refer to current Medicaid income limits. However, a special income limit (SIL) is applied to TBI Waiver recipients when Medicaid eligibility is determined.

- Financial Eligibility
  - 300 percent of Supplemental Security Income (SSI).
  - Parental income and resources disregarded for children under age 18.

Visit the "Am I Eligible?" guide at **www.indianamedicaid.com** (click "Members" first) for current income limits.

What are the asset/resource limits?

The resource standard for a single individual is $2,000 and for a married couple it is $3,000. However, for certain married couples, if one spouse is receiving an HBCS waiver and the other spouse is not and continues to live in the community, then spousal impoverishment provisions apply in which there are additional resource protections for the community spouse.

How does someone apply for the TBI Waiver?

To apply for the TBI Waiver please contact your local Area Agency on Aging (AAA) at **800-986-3505** and they will assist you with the application. A complete list of the AAAs is available on pages 56-58.

What services are available?

Case management services are provided to every TBI Waiver recipient. Other services available under the Traumatic Brain Injury Waiver include:

- Adult day services.
- Adult family care.
- Assisted living.
- Attendant care.
- Behavior management.
- Environmental modifications.
- Health care coordination.
- Homemaker.
- Home-delivered meals.
- Nutritional supplements.
- Personal emergency response systems.
- Respite.
- Residential-based habilitation.
- Specialized medical equipment.
- Structured day program.
- Supported employment.
- Transportation.
- Vehicle modifications.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

Mental Health / Addictions

■ Addiction Recovery

The Division of Mental Health and Addiction (DMHA) offers many services designed to aid with addiction recovery. These services are available for adults, youth, women who are pregnant, mothers, people with problems at home or at work, and people with legal troubles. Services are available for people with limited or no resources.

What is an addiction?

Thousands of Hoosiers are deeply affected by addiction every day. Family, friends and coworkers may be heartbroken by this illness. Whether a person is addicted to alcohol, prescription medication, tobacco, marijuana, illegal drugs or gambling, the result is the same. People become less and less happy with more and more attempts to regain the artificial pleasure produced by the substance, thought or behavior. As a person continues to try to regain that initial experience, the chemicals trick the body into imitating naturally occurring brain processes that allow our minds and bodies to work. Addiction is actually caused by the human body's ability to adapt to the presence of these substances and still continue to function.

Addiction is NOT taking or doing anything. Addiction is the inability to stop and stay stopped. Addiction may be the only illness, the result of another mental illness, cause mental illness, or co-occur with a mental illness. Regardless of cause and effect, people can and do recover, and regain lives of joy and purpose.

Recovery from addiction is the return of that ability to stop and stay stopped.

How does someone get help with an addiction?

Since DMHA programs and services are designed for all Hoosiers in need, and since each has various requirements and is for a variety of needs, the best way to begin is to call a confidential and free counselor to assist you in finding help at **800-662-4357**.

You may also find help in your area by going online to **www.fssa.in.gov** and clicking "Find a Local Service Provider" or **findtreatment.samhsa.gov**.

■ Adult Mental Health Habilitation (AMHH)

The Adult Mental Health Habilitation (AMHH) services program provides community-based opportunities for the care of adults with serious mental illnesses who may most benefit from keeping or learning skills to maintain a healthy, safe lifestyle in the community.

How does someone qualify for AMHH?

AMHH services are provided for individuals and their families, or groups of adult persons who are living in the community and who need help on a regular basis, with serious mental illness or co-occurring mental illness and addiction disorders. This is accomplished by:

- Assessing the individual's needs and strengths.
- Developing an Individualized Integrated Care Plan (IICP) that outlines objectives of care, including how AMHH services assist in delivering appropriate home- and community-based habilitation services to the individual.
- Assisting the individual in reaching their habilitative goals.

AMHH services are intended for individuals who meet all of the following core target group criteria:

- Individual is enrolled in Medicaid.
- Individual is age 35 or older.
- Individual has an AMHH-eligible, DMHA approved diagnosis, which may include the following:
  - Schizophrenic Disorders.
  - Major Depressive Disorder.
  - Bipolar Disorders.
  - Delusional Disorder.
  - Psychotic Disorder not otherwise specified.
  - Obsessive-Compulsive Disorder.

What services will someone receive if eligible for AMHH?

An eligible AMHH services recipient will be authorized to receive specific requested AMHH services as approved by the State Evaluation Team and on their care plan for one year (365 days) from the start date of the approval.

The following are the AMHH services:

- Adult day services.
- Home- and community-based habilitation and support.
- Respite care.
- Therapy and behavior support services.
- Addiction counseling.
- Peer support services.
- Care coordination.
- Supported community engagement services.
- Medication training and support.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

How does someone apply?

The community mental health center (CMHC) will meet with the applicant to complete the AMHH application. They will ask questions about his or her behavioral health needs and enter the information provided. The applicant will then receive a letter informing if qualification for the program has been met. This letter will give instructions on what rights exist if he or she does not qualify. For any further questions, applicants may contact DMHA at **amhhservices@fssa.in.gov**.

■ Behavioral and Primary Healthcare Coordination (BPHC)

The Behavioral and Primary Healthcare Coordination (BPHC) program consists of the coordination of services to manage the healthcare needs of eligible recipients. This includes logistical support, advocacy and linkage to assist individuals in navigating the health care system. It also incorporates activities that help recipients gain access to needed physical and behavioral health services.

How does someone qualify for BPHC services?

The BPHC program is intended primarily to provide Medicaid eligibility for individuals with significant mental health needs. A person may qualify for the BPHC program if he or she has a mental health condition including, but not limited to, schizophrenia, depression or bipolar disorder and needs help managing health care. To be eligible for BPHC, applicants must be age 19 or older and have a monthly income no higher than 300 percent of the federal poverty level. If there are children or other qualifying dependents in the individual's household, an individual's income may be higher.

What services will a person receive if eligible for BPHC?

Eligible persons will receive all medically necessary Medicaid services they qualify for if eligible for BPHC. Medicaid provides health care coverage and assistance for medical expenses such as doctor visits, prescription drugs, dental and vision care, family planning, mental health care, surgeries and hospitalizations. They will also receive the BPHC service. BPHC will provide care such as help in scheduling appointments with doctors, assisting in communicating more effectively with doctors and following instructions on medications or other doctor recommendations.

What are the income limits?

An individual must have countable income below 300 percent of the federal poverty level. Annual updates to federal poverty guidelines can be accessed

on the website of the Federal Register at **www.federalregister.gov**. Search for "poverty guidelines." If there are children or other qualifying dependents in the individual's household, an individual's income may be higher. Determination of financial eligibility is conducted by the Division of Family Resources (DFR).

What are the asset/resource limits?

There are no asset/resource limits.

Where does someone go to apply for BPHC?

Interested people can apply for BPHC at the community mental health center (CMHC) where they go for their behavioral health care services or any Division of Mental Health and Addiction approved BPHC CMHC provider. A list of BPHC approved CMHCs can also be found at **www.indianamedicaid.com** after clicking on "members" under the "Find a Provider" tab.

How does someone apply for BPHC?

The community mental health center (CMHC) will meet with the applicant to complete the BPHC application. They will ask questions about the applicant's physical and behavioral health and enter the information provided.
The applicant will then receive a letter stating if qualification was met for the program. This letter will give instructions on what rights exist if he or she does not qualify. For any further questions, applicants may contact DMHA at **bphcservice@fssa.in.gov**.

■ Child Mental Health Wraparound (CMHW)

Child Mental Health Wraparound (CMHW) services provide young people identified as having a serious emotional disturbance (SED) with intensive, home- and community-based wraparound services that will be provided within a system of care (SOC) philosophy and consistent with wraparound principles. Services are intended to augment the youth's existing or recommended behavioral health treatment plan (Medicaid Rehabilitation Option, Managed Care, etc.) and address the following:

- The unique needs of the CMHW participant.
- A treatment plan built upon the participant and family strengths.
- Services and strategies that assist the participant and family in achieving more positive outcomes in their lives.

How does someone qualify for CMHW services?

Applicants must meet financial and behavioral health guidelines in order to be enrolled in the CMHW program. When an applicant completes an Indiana Application for Health Coverage, the Division of Family Resources (DFR) will

determine if he or she qualifies for health coverage. The Division of Mental Health and Addiction (DMHA) will determine if the behavioral health criteria have been met.

The table below shows the current eligibility requirements for the CMHW program. All of these criteria must be met:

Age	Must be between 6 and 17 years old.
Financial Criteria	Must be eligible for Indiana Medicaid.
Behavioral Health Criteria	Must have two or more DSM IV-TR diagnoses that are not considered excluded.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

1915(i) CMHW exclusionary criteria

A youth with any of the criteria below will not qualify for CMHW services:

- Primary Substance Use Disorder.
- Pervasive Developmental Disorder (Autism Spectrum Disorder).
- Primary Attention Deficit Hyperactivity Disorder.
- Imminent risk of harm to self or others. Any youth identified as not able to feasibly receive intensive community-based services without compromising his/her safety, or the safety of others, will be referred to a facility capable of providing the level of intervention or care needed to keep the youth safe.
- Youth resides in an institutional or residential facility.

What services will someone receive if eligible for CMHW?

Child Mental Health Wraparound services are provided by qualified, Division of Mental Health and Addiction approved, specially trained service providers who engage the participant and family in a unique assessment and treatment planning process characterized by the formation of a child and family wraparound team.

The state's purpose for providing CMHW services is to serve eligible participants, who have severe emotional disturbances (SED), and enable them to benefit from receiving intensive wraparound services within their homes and communities with natural family/caregiver supports. The CMHW services available to the eligible participant include:

- Wraparound facilitation.
- Habilitation.
- Respite care.
- Family support and training for the unpaid caregiver.

How does someone apply for CMHW?
For information contact the Division of Mental Health and Addiction at **317-232-7800**.

■ Community Mental Health Centers

If you are looking for assistance for a mental health or addiction issue, there are providers available in every county. Providers can be accessed for children, youth, adults and seniors through a network of community mental health centers (CMHC).

To locate a CMHC near you, go to **www.fssa.in.gov/dmha** and click on "Find a Local Service Provider." Then click your county on the map shown. The list below is also a starting point for connecting to services. For more information call **317-232-7800**.

Community Mental Health Centers

Adams County
Park Center Inc.
260-481-2721

Allen County
Park Center Inc.
260-481-2721

Bartholomew County
Centerstone of Indiana Inc.
800-344-8802

Benton County
Wabash Valley Alliance Inc.
765-463-2555

Blackford County
Grant Blackford Mental Health Inc.
765-662-3971

Boone County
Aspire Indiana Inc.
317-587-0500

Brown County
Centerstone of Indiana Inc.
800-344-8802

Carroll County
Wabash Valley Alliance Inc.
765-463-2555

Cass County
Four County Comprehensive Mental Health Center Inc.
Four County Counseling Center
574-722-5151

Clark County
LifeSpring Inc.
812-280-2080

Clay County
Hamilton Center Inc.
812-231-8323

Clinton County
Community Howard Regional Health (Kokomo)
765-453-8555

Crawford County
Southern Hills Counseling Inc.
812-482-3020

Daviess County
Knox County Hospital
Samaritan Center
812-886-6800

Dearborn County
Community Mental Health Center Inc.
(Lawrenceburg)
812-532-3416

Decatur County
Centerstone of Indiana Inc.
800-344-8802

DeKalb County
Northeastern Center Inc.
260-347-2453

Delaware County
Meridian Health Services Corp.
765-288-1928

Dubois County
Southern Hills Counseling Inc.
812-482-3020

Elkhart County
Oaklawn Psychiatric Center Inc.
574-533-1234

Fayette County
Centerstone of Indiana Inc.
800-344-8802

Floyd County
LifeSpring Inc.
812-280-2080

Fountain County
Wabash Valley Alliance Inc.
765-463-2555

Franklin County
Community Mental Health Center Inc.
(Lawrenceburg)
812-532-3416

Fulton County
Four County Comprehensive Mental Health Center Inc.
Four County Counseling Center
574-722-5151

Gibson County
Southwestern Indiana Mental Health Center Inc.
812-423-7791

Grant County
Grant Blackford Mental Health Inc.
765-662-3971

Greene County
Hamilton Center Inc.
812-231-8323

Hamilton County
Aspire Indiana Inc.
317-587-0500

Hancock County
Community Hospital of Indiana
Gallahue Mental Health Center
317-621-7600

Harrison County
LifeSpring Inc.
812-280-2080

Hendricks County
Cummins Behavioral Health Systems Inc.
317-272-3330

Henry County
Meridian Health Services Corp.
765-288-1928

Howard County
Community Howard Regional Health
(Kokomo)
765-453-8555

Huntington County
The Otis R. Bowen Center
574-267-7169

Jackson County
Centerstone of Indiana Inc.
800-344-8802

Jasper County
Wabash Valley Alliance Inc.
765-463-2555

Jay County
Meridian Health Services Corp.
765-288-1928

Jefferson County
Centerstone of Indiana Inc.
800-344-8802

LifeSpring Inc.
812-280-2080

Jennings County
Centerstone of Indiana Inc.
800-344-8802

Johnson County
Adult & Child Mental Health Center Inc.
317-882-5122

Knox County
Knox County Hospital
Samaritan Center
812-886-6800

Kosciusko County
The Otis R. Bowen Center
574-267-7169

LaGrange County
Northeastern Center Inc.
260-347-2453

Lake County
Edgewater Systems for Balanced Living Inc.
219-885-4264

Southlake Community Mental Health Center Inc.
Regional Mental Health Center
219-769-4005

La Porte County
LaPorte County Comprehensive Mental Health Council Inc.
Swanson Center
219-879-4621

Lawrence County
Centerstone of Indiana Inc.
800-344-8802

Madison County
Aspire Indiana Inc.
317-587-0500

Marion County
Adult & Child Mental Health Center Inc.
317-882-5122

Aspire Indiana Inc.
317-587-0500

Community Hospital of Indiana
Gallahue Mental Health Center
317-621-7600

Health and Hospital Corp. of Marion County, Indiana
Midtown CHMC
317-630-7607

Marshall County
The Otis R. Bowen Center
574-267-7169

Martin County
Knox County Hospital
Samaritan Center
812-886-6800

Miami County
Four County Comprehensive Mental Health Center Inc.
Four County Counseling Center
574-722-5151

Monroe County
Centerstone of Indiana Inc.
800-344-8802

Montgomery County
Wabash Valley Alliance Inc.
765-463-2555

Morgan County
Centerstone of Indiana Inc.
800-344-8802

Newton County
Wabash Valley Alliance Inc.
765-463-2555

Noble County
Northeastern Center Inc.
260-347-2453

Ohio County
Community Mental Health Center Inc. (Lawrenceburg)
812-532-3416

Orange County
Southern Hills Counseling Inc.
812-482-3020

Owen County
Centerstone of Indiana Inc.
800-344-8802

Parke County
Hamilton Center Inc.
812-231-8323

Perry County
Southern Hills Counseling Inc.
812-482-3020

Pike County
Knox County Hospital
Samaritan Center
812-886-6800

Porter County
Porter-Starke Services Inc.
219-531-3500

Posey County
Southwestern Indiana Mental Health Center Inc.
812-423-7791

Pulaski County
Four County Comprehensive Mental Health Center Inc.
Four County Counseling Center
574-722-5151

Putnam County
Cummins Behavioral Health Systems Inc.
317-272-3330

Randolph County
Centerstone of Indiana Inc.
800-344-8802

Ripley County
Community Mental Health Center Inc. (Lawrenceburg)
812-532-3416

Rush County
Centerstone of Indiana Inc.
800-344-8802

St. Joseph County
Oaklawn Psychiatric Center Inc.
574-533-1234

Scott County
LifeSpring Inc.
812-280-2080

Shelby County
Community Hospital of Indiana
Gallahue Mental Health Center
317-621-7600

Spencer County
Southern Hills Counseling Inc.
812-482-3020

Starke County
Porter-Starke Services Inc.
219-531-3500

Steuben County
Northeastern Center Inc.
260-347-2453

Sullivan County
Hamilton Center Inc.
812-231-8323

Switzerland County
Community Mental Health Center Inc.
(Lawrenceburg)
812-532-3416

Tippecanoe County
Wabash Valley Alliance Inc.
765-463-2555

Tipton County
Community Howard Regional Health
(Kokomo)
765-453-8555

Union County
Centerstone of Indiana Inc.
800-344-8802

Vanderburgh County
Southwestern Indiana Mental Health
Center Inc.
812-423-7791

Vermillion County
Hamilton Center Inc.
812-231-8323

Vigo County
Hamilton Center Inc.
812-231-8323

Wabash County
The Otis R. Bowen Center
574-267-7169

Warren County
Wabash Valley Alliance Inc.
765-463-2555

Warrick County
Southwestern Indiana Mental Health
Center Inc.
812-423-7791

Washington County
LIfeSpring Inc.
812-280-2080

Wayne County
Centerstone of Indiana Inc.
800-344-8802

Wells County
Park Center Inc.
260-481-2721

White County
Wabash Valley Alliance Inc.
765-463-2555

Whitley County
The Otis R. Bowen Center
574-267-7169

■ Money Follows the Person - Psychiatric Residential Treatment Facility (MFP-PRTF)

The Money Follows the Person - Psychiatric Residential Treatment Facility program was developed to assist in funding and managing home- and community-based supports for people moving from qualified institutions back into the community. In 2012, Indiana was approved to expand the MFP-PRTF program and to begin assisting youths residing in psychiatric residential treatment facilities (PRTF).

How does someone qualify for MFP-PRTF services?

A youth who meets the following requirements may be considered for the MFP-PRTF program:

Age requirements

- Must be 6 years old prior to application.
- Must be younger than 18 prior to application.

Medicaid requirements

- Must be eligible for Indiana Medicaid services.
- Must be receiving Indiana Medicaid services at least one day prior to discharge.

Institutional residency

- Must currently reside in a MFP-defined qualified institutional setting.
- Must have consecutively resided in MFP-defined Qualified Institutional Setting(s) for at least 90 days.

Level of care

- Must have a Child and Adolescent Needs and Strengths (CANS) assessment completed no more than 90 days before the application.
- Must have a CANS behavioral recommendation of 4, 5 or 6.

What services will someone receive if eligible for MFP-PRTF?

Once enrolled in the Money Follows the Person - Psychiatric Residential Treatment Facility program, it ensures that the discharge from the institution and return to the community is safe and satisfactory. Before leaving the psychiatric residential treatment facility, a Money Follows the Person transition team works with the youth to identify needs and possible supports, as well as discusses the changes that will occur in the participant's life once he/she leaves the institution.

Youth participating in the MFP program will have access to several MFP-funded services based upon their individual needs. In addition, all MFP participants have access to Medicaid state plan services based on existing Medicaid criteria.

How does someone apply for MFP-PRTF?

MFP-PRTF is a collaboration between the Division of Mental Health and Addiction (DMHA) and the Division of Aging. Applicants can learn more by contacting the Division of Aging at **800-673-0002**.

■ Problem Gambling

What is problem gambling?

Problem gambling is a broad term used to describe gambling behavior that has a negative impact on the lives of the problem gambler, his/her family members and the community at large. Similar to an alcohol or drug addiction, a gambling addiction is a progressive disorder that can have negative implications for the addicted individual's health, family, finances and career.

How does someone qualify for problem gambling treatment?

To be eligible to receive problem gambling treatment services from a DMHA-endorsed problem gambling provider, the following requirements must be met:

- The individual must be a resident of Indiana.
- The individual is 18 years of age or older and has a score of three or more on the South Oaks Gambling Screen (SOGS) or the individual is 12 to 17 years of age and has a score of three or more on the South Oaks Gambling Screen – Revised Adolescent (SOGS-RA).

This score must be reflective of gambling behavior over the 12 month period prior to screening.

What types of treatment services are available?

Each individual that is diagnosed with a current problem gambling issue is eligible to receive gambling treatment services up to $2,500 per state fiscal year from a DMHA-endorsed problem gambling provider. Providers are also encouraged to maximize the use of non-state funds and other alternative funding sources, when appropriate. The types of gambling treatment services available include:

- Intake assessment/ individualized integrated care plan.
- Individualized integrated care plan review.
- 24-Hour crisis intervention.
- Case management.
- Intensive outpatient treatment.
- Outpatient treatment (group).
- Individual counseling.
- Acute stabilization (service must be related to problem gambling).
- Medication, evaluation & monitoring.
- Psychiatric consultation.
- Financial counseling.
- Residential services (service must be billed as a separate event from acute stabilization).
- Transportation.
- Family counseling.
- Education.
- Certified recovery specialist services.

If you encounter any terms or program names you don't understand, refer to the FSSA glossary of terms at **www.fssa.in.gov**.

Problem Gambling Resources in Indiana

There are currently 17 DMHA-endorsed problem gambling providers throughout Indiana. To find the most up-to-date listing of these agencies, go to the problem gambling portion of the FSSA/DMHA website, at **www.in.gov/fssa/dmha/2582.htm**. Look under "Gambling Treatment Providers" for this information.

Additional Resources

Indiana Problem Gambling Awareness Program
www.ipgap.indiana.edu

Indiana Council on Problem Gambling
www.indianaproblemgambling.org

Indiana Gaming Commission – Voluntary Exclusion Program
www.in.gov/igc/2331.htm

Gamblers Anonymous
www.gamblersanonymous.org/ga

For more information, contact:

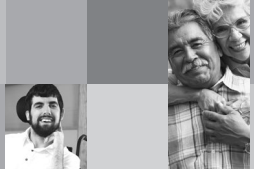
Division of Mental Health & Addiction
Indiana Family & Social Services Administration
402 W. Washington St., Room W353
Indianapolis, IN 46204
317-232-7800

■ Suicide Prevention

If you or someone you know has ongoing thoughts of death or suicide, or if a suicide attempt has been made, contact a doctor or go to a hospital emergency room immediately or call the **National Suicide Prevention Hotline** at **800-273-TALK (8255)**.

Transportation

Transportation



■ Indiana Health Coverage Programs

Transportation benefits are available to Healthy Indiana Plan members only if in HIP State Plan Plus or HIP State Plan Basic or if offered by their managed care entity. Additionally, transportation benefits are available to all other Medicaid members including Medicaid Fee-for-Service, Hoosier Healthwise, Hoosier Care Connect and Traditional Medicaid.

Transportation benefits include a ride from a Medicaid transportation provider to any covered medical service/appointment.

To receive transportation benefits, a member enrolled in Hoosier Healthwise, Hoosier Care Connect or HIP calls their health plan's transportation broker (similar to a dispatching service) at least 48 hours in advance. The transportation broker arranges rides to and from the medical appointment. There are no mileage or frequency limits (such as annual limits), however prior authorization may be required for longer trips or more than 20 one way trips per member per year.

Medicaid Fee-for-Service members may call any Medicaid transportation provider to arrange their ride to a covered medical service or appointment. Members who are traveling more than 50 miles or who have made more than 20 one way trips during a 12 month period year will need the transportation provider to request prior authorization.

■ Aged and Disabled (A&D) Waiver

The Aged and Disabled (A&D) Waiver is designed to provide services for people of all ages with a disability who would otherwise require care in a nursing facility. More details about services available under this program are found on page 54.

■ Community and Home Options to Institutional Care for the Elderly and Disabled (CHOICE)

The CHOICE program provides home- and community-based services to assist individuals in maintaining their independence in their own home or community for as long as is safely possible. More details about services available under this program are found on page 61.

■ Older Americans Act Programs

The Older Americans Act provides community-based services and opportunities for older individuals and their families. Older Americans Act programs generally only require that recipients be over the age of 60. More details about services available under this program are found on page 69.

■ Traumatic Brain Injury Medicaid Waiver (TBI Waiver)

The Traumatic Brain Injury (TBI) Waiver provides home- and community-based services to individuals who have suffered a traumatic brain injury. More details about services available under this program are found on page 73.

Housing

Housing

The Indiana Housing and Community Development Authority (IHCDA) creates housing opportunities, generates and preserves assets and revitalizes neighborhoods by facilitating the collaboration of multiple stakeholders, investing financial and technical resources in development efforts, and helping build capacity of qualified partners throughout Indiana. An overview of IHCDA programs can be found on the following pages.

■ Hardest Hit Fund (HHF)

The Hardest Hit Fund (HHF) helps homeowners avoid losing their homes to foreclosure. HHF may provide up to $30,000 in assistance to qualifying homeowners. Individuals may be eligible for HHF mortgage payment assistance, transition assistance or other foreclosure prevention assistance. Find out more by calling **877-GET-HOPE (877-438-4673)** or by visiting **www.877gethope.org**.

■ Housing Choice Vouchers

Housing Choice Vouchers (formerly known as Section 8) provide eligible households vouchers to help pay the rent on privately owned homes of their choosing. A family receiving a voucher must pay at least 30 percent of its monthly adjusted gross income for rent and utilities. The vouchers are generally administered and can by applied for through local public housing authorities. The Indiana Housing and Community Development Authority is one of many independent public housing agencies (PHA) in the state that provide vouchers. Housing Choice Vouchers are not ideal for immediate or emergency housing needs due to potentially long waitlists. Individuals are encouraged to apply for multiple waitlists. IHCDA serves portions of 81 counties that are not served by other PHAs (such as the Indianapolis Housing Authority and the Gary Housing Authority.)

The U.S. Department of Housing and Urban Development (HUD) website lists each PHA in the state: **portal.hud.gov/hudportal/HUD?src=/program_offices/public_indian_housing/pha/contacts/in**

This website explains IHCDA's program and service area:
www.in.gov/ihcda/2333.htm

Other affordable housing options can be found at:
www.indianahousingnow.org

■ Low Income Home Energy Assistance Program (LIHEAP)

The Low Income Home Energy Assistance Program (LIHEAP) assists low-income families with the cost of their home energy. The program serves low-income households subject to an energy burden. EAP is available for winter assistance

beginning the first week of November through May of each year. If a summer assistance program is offered, that program will run from June through August. To apply for EAP, contact the Local Service Provider in your area.

A complete listing of participating providers is available online at **www.IN.gov/ihcda/2329.htm**.

■ Neighborhood Assistance Program (NAP)

The Neighborhood Assistance Program (NAP) offers up to $2.5 million in state tax credits each state fiscal year for distribution to nonprofit organizations across Indiana. An application is released annually for organizations to apply for credits and participate in the program. Organizations who meet eligibility and reporting requirements may be eligible to receive credits.

■ Weatherization Assistance Program (WAP)

The Weatherization Assistance Program (WAP) provides energy conservation measures and client education for the permanent long-term benefit of reducing the utility bills of low-income households. The focus of the WAP is to provide energy efficiency improvements to the households served. The program is available to both homeowners and renters. In the case of renters, the landlord must provide permission for the work to be performed and meet the conditions of the local WAP sub-grantee landlord agreement.

To find local Weatherization sub-grantees, visit **www.in.gov/ihcda/2369.htm**.

State of Indiana

Family and Social Services Administration
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, INDIANA 46207-7083

www.fssa.IN.gov

The Indiana Family and Social Services Administration
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sex, age, disability, national origin, or ancestry.

FSSA 1065 (4-16)

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