

# Medicaid Advisory Committee (MAC): Electronic Visit Verification (EVV)

Indiana Family and Social Services Administration  
Office of Medicaid Policy and Planning  
2021



# Reminder: 21<sup>st</sup> Century Cures Act

- Requires providers of personal care services and home health services to use an electronic visit verification (EVV) system to document services rendered
  - Personal care services - January 1, 2021\*
  - Home health services - January 1, 2023

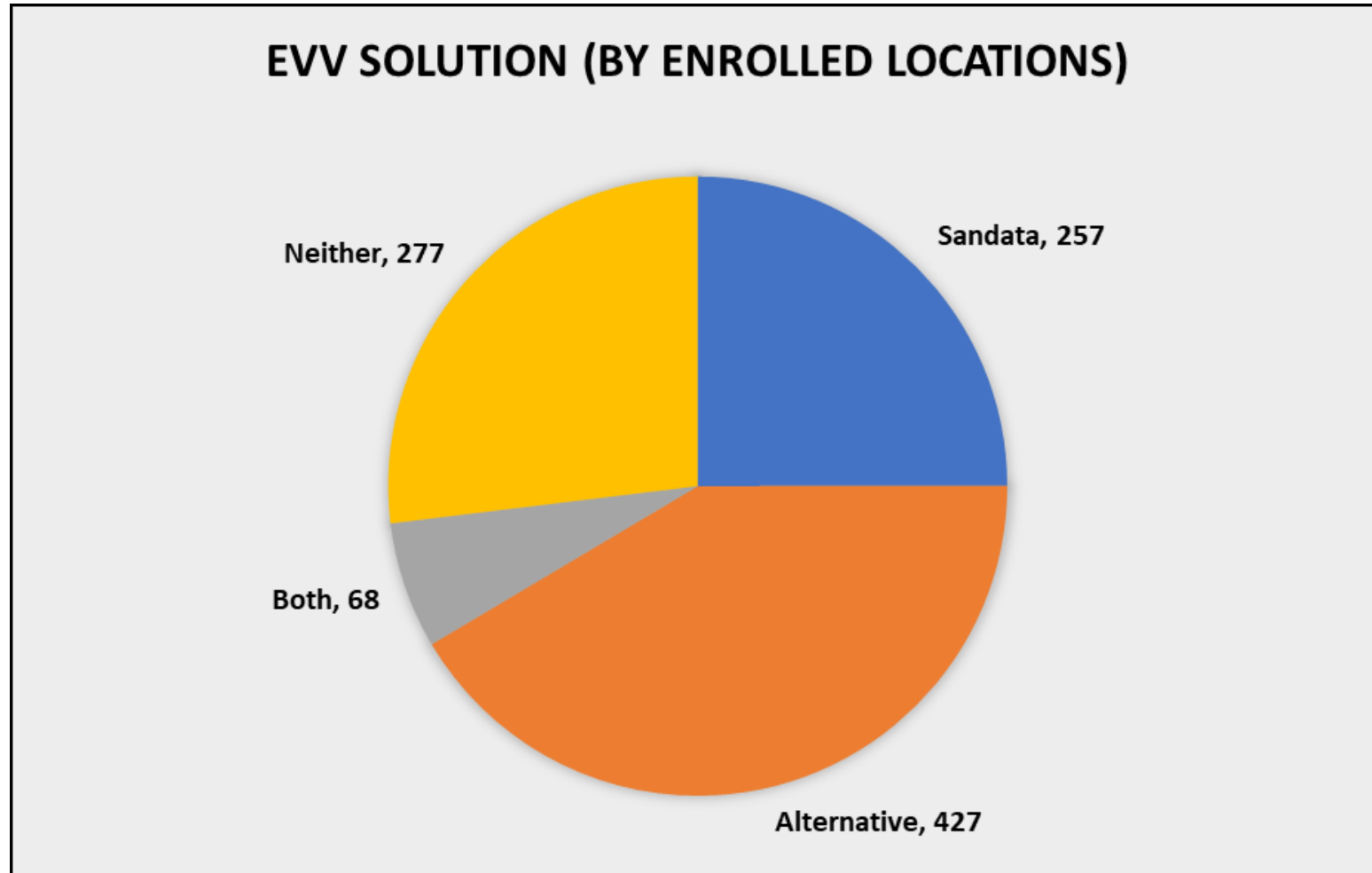
**\*Good Faith Effort exemption delayed final implementation by one year.**



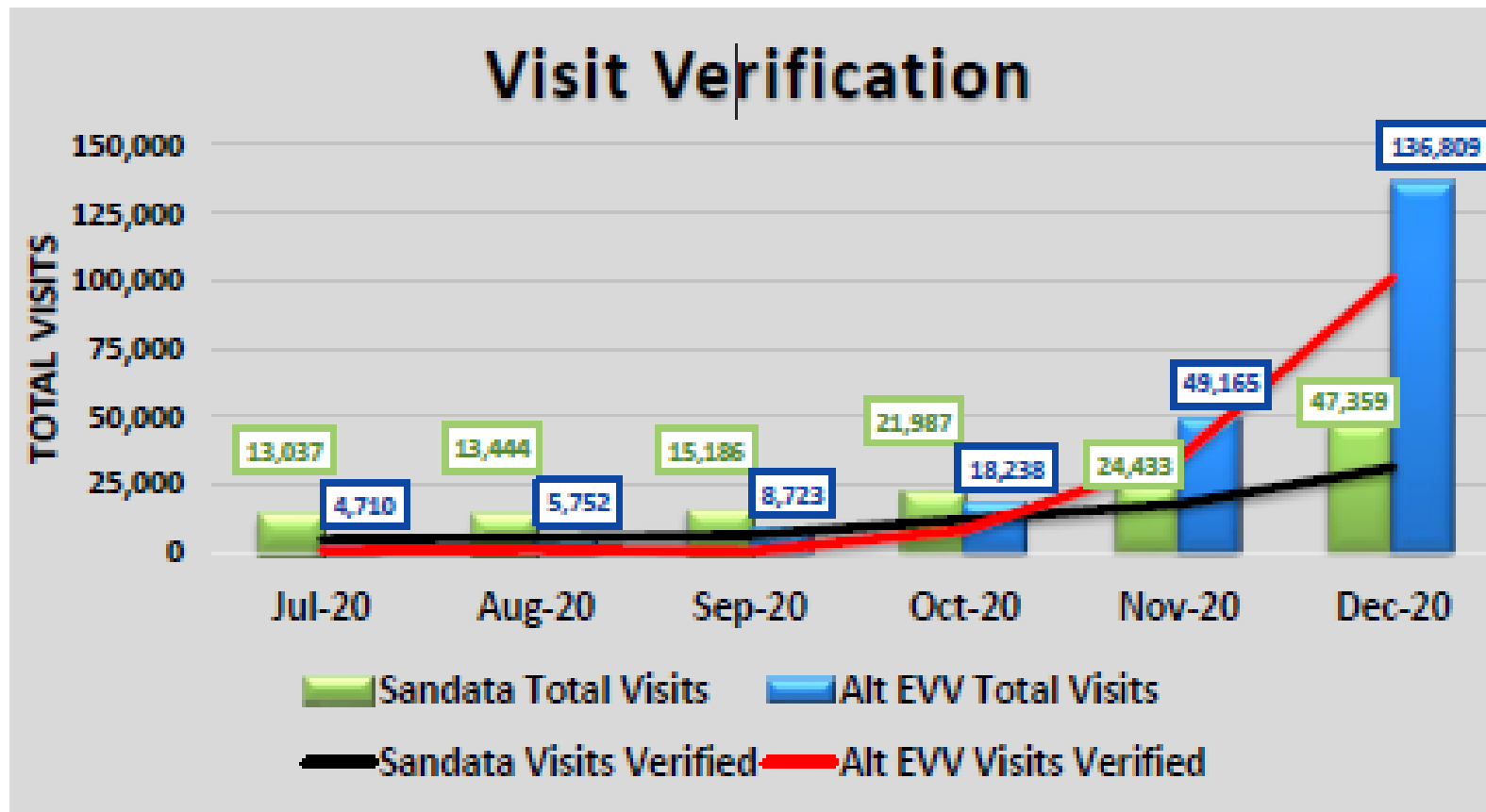
# Current Provider Readiness Status



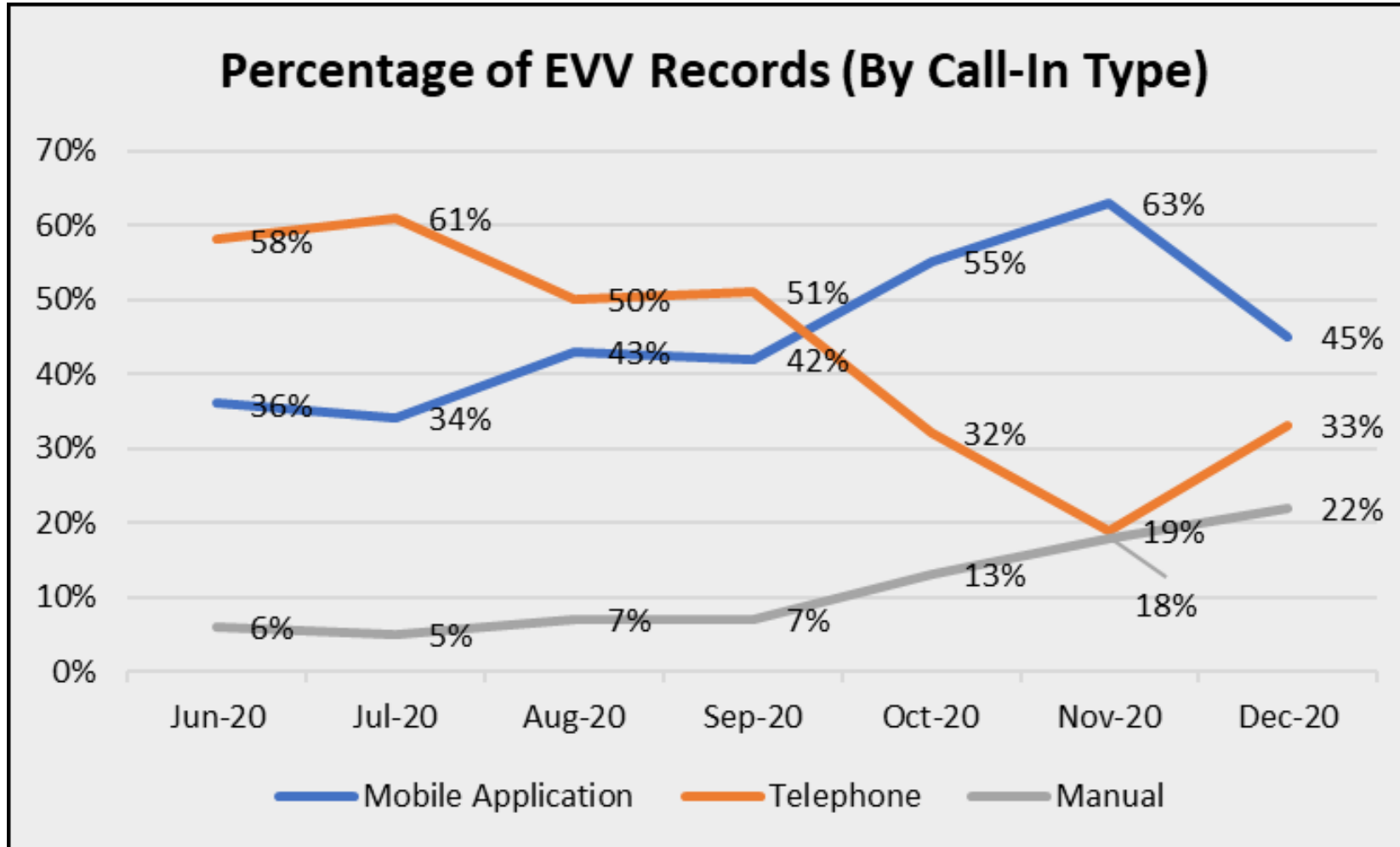
# Overall Readiness (Data as of February 24, 2021)



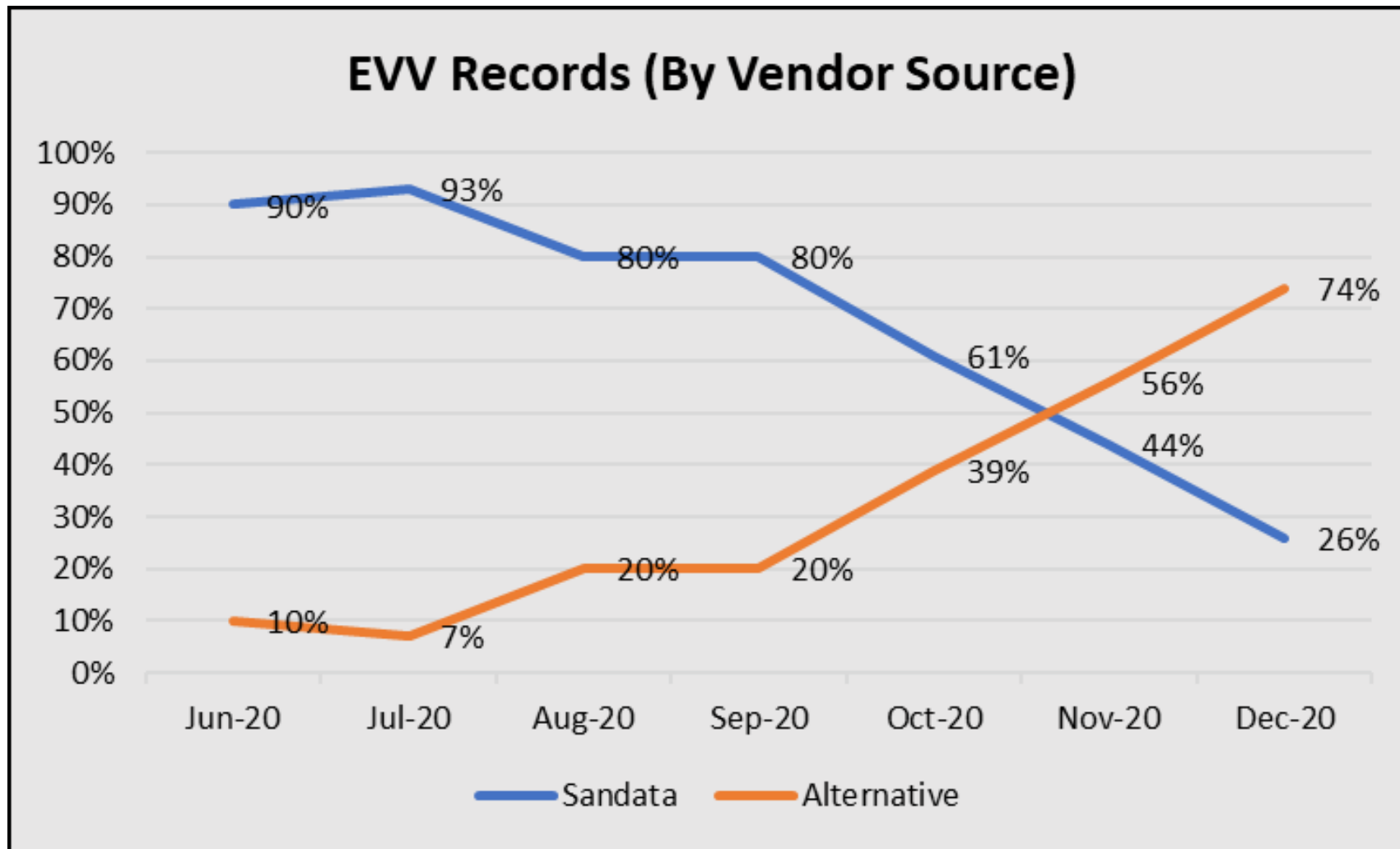
# Overall Readiness (December 2020 Data)



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# System Issues

- **Sandata Aggregator Integration**
  - Provider data was not appearing in the Sandata Aggregator correctly due to service code modifiers
  - Issue has been fixed February 8
  - Vendors need to make changes to their systems to allow data to flow correctly





# System Issues

- **Sandata Provider File Exchange**
  - Several providers had a personal name instead of business name (which were not being sent to Sandata), which prevented Welcome Kits from being created
  - Issue has been fixed early February



# Additional Communication Efforts



# Communication Efforts

- **Direct Gainwell and FSSA outreach**
- **Continued EVV Workgroup Participation**
- **IHCP Live: EVV Workshops:**
  - February 11, 2021
  - March 11, 2021
  - April 15, 2021



# Questions?

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