

# Louisville-Southern Indiana Ohio River Bridges (LSIORB) Toll Services Project for the Indiana Finance Authority / Joint Board

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Submitted by Xerox State & Local Solutions, Inc.



Price Proposal

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**Exhibit F**

**SUMMARY AND ORDER OF PROPOSAL CONTENTS**

<b>Price Proposal</b>
Proposers shall follow the order of the Price Proposal Checklist in their submissions. A referenced copy of this document shall be submitted with the Price Proposal.

<b>A. Price Forms</b>		
Price Forms	<u>Form G</u>	<u>Exhibit C, Section 1.3</u>



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[REDACTED]

[REDACTED]

<b>Contract Price- Total Toll Collection System Capital and Operations and Maintenance Price</b>		
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Total Summary Price</b>
CP-001	Total Roadside, Network, Generator and CMS Price	\$7,609,383
CP-002	Total Back Office System (BOS) and Disaster Recovery (DR) Price	\$3,547,018
CP-003	Total TOC Planning and TOC Pre-Toll Operations and System Monitoring Price	\$50,957
CP-004	Total CSC Pre-Toll Operations Price	\$3,481,002
CP-005	Total Project Management and Planning Documents Price	\$2,920,646
CP-006	Total End to End System Tests Price	\$1,491,639
CP-007	Total Data Mart Price	\$34,674
CP-008	Total Bonds and Insurance Price	\$598,306
<b>CP-009</b>	<b>Total Toll Collection System Capital Price</b>	<b>\$19,733,626</b>
CP-0010	Roadside and CMS Operations and Maintenance Price Per Contract Term	\$4,340,007
CP-0011	Network Maintenance Price Per Contract Term	\$537,403
CP-0012	Back Office System (BOS) Hosting Price Per Contract Term	\$7,407,073
CP-0013	Back Office System (BOS) IT Operating and Maintenance Price Per Contract Term	\$4,823,372
CP-0014	Toll Operations Center (TOC) Operations and Maintenance Price Per Contract Term	\$102,628
CP-0015	Customer Service Center Operations and Maintenance Price Per Contract Term	\$42,870,483
<b>CP-0016</b>	<b>Total Toll Collection System Operations and Maintenance Price</b>	<b>\$60,080,966</b>
<b>CP-0017</b>	<b>Total Toll Collection System Capital and Operations and Maintenance Price</b>	<b>\$79,814,592</b>
<b>Note 1: Warranties as described in the Contract Documents should be included in above prices.</b>		

FORM G-2					
Total Roadside, Network, Generator and CMS Price					
Item No.	Payment Milestone Description	Proposer's Unit Price	Total No. of Units	Unit of Measure	Total Price
RS-001	Roadside System Plan and Documentation				
RS-002	Roadside Hardware Equipment Purchase and Delivery				
RS-003	Roadside Software License				
RS-004	Roadside Onsite Equipment Installation				
RS-005	Roadside Integration				
RS-006	Roadside Training				
RS-007	Roadside Go-Live				
RS-008	Roadside System As Built Documentation				
<b>RS-009</b>	<b>Total Roadside Price</b>				
<b>RS-0010</b>	<b>Payment Milestone Description</b>				
RS-0011	Network System Plan and Documentation				
RS-0012	Network Hardware Equipment Purchase and Delivery				
RS-0013	Network Software License				
RS-0014	Network Onsite Equipment Installation				
RS-0015	Network Training				
RS-0016	Network System As Built Documentation				
<b>RS-0017</b>	<b>Total Network Price</b>				

FORM G-2					
Total Roadside, Network, Generator and CMS Price					
RS-0018	Payment Milestone Description	Proposer's Unit Price	Total No. of Units	Unit of Measure	Total Price
RS-0019	Generator Plans, Cut Sheets and Documentation				
RS-0020	Generator Equipment Purchase and Delivery				
RS-0021	Generator Onsite Equipment Installation				
RS-0022	Generator Startup and Training				
RS-0023	Generator Equipment As Built Documentation				
<b>RS-0024</b>	<b>Total Generator Price</b>				
RS-0025	Payment Milestone Description				
RS-0026	Changeable Message Sign Equipment Purchase and Delivery				
RS-0027	Onsite Equipment Installation of Changeable Message Sign				
<b>RS-0028</b>	<b>Total Changeable Message Sign (CMS) and Installation Price</b>				
<b>RS-0029</b>	<b>Total Roadside, Network, Generator, and CMS Price</b>				

<b>FORM G-3</b>					
<b>Total Back Office System (BOS) and Disaster Recovery (DR) Price</b>					
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Proposer's Unit Price</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	<b>Total Price</b>
BO-001	Business Rules and Operational Requirements				
BO-002	Back Office System Plan and Documentation				
BO-003	Intermediate BOS Site Visit and Configuration Observation				
BO-004	BOS Software Licensing				
BO-005	BOS Customer Payment Channels Approval and Acceptance				
BO-006	Training for all BOS Operations				
BO-007	BOS Go-Live				
<b>BO-008</b>	<b>Total Back Office System (BOS) Price</b>				
<b>BO-009</b>	<b>Payment Milestone Description</b>				
BO-0010	Disaster Recovery System Plan and Failover Documentation				
BO-0011	Disaster Recovery Hardware Equipment Purchase and Delivery				
<b>BO-0012</b>	<b>Total Disaster Recovery (DR) Price</b>				
<b>BO-0013</b>	<b>Total Back Office System (BOS) and Disaster Recovery (DR) Price</b>				

<b>FORM G-4</b>				
<b>Total Toll Operations Center (TOC) Planning Price, and Pre-Toll Operations and System Monitoring Price</b>				
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	<b>Total Price</b>
TO-001	MOMS and Incident System Plan and Documentation	1	Each	
TO-002	TOC Hardware Equipment Purchase and Delivery	1	Each	
TO-003	TOC Software Setup and Installation	1	Each	
TO-004	TOC Onsite Equipment Installation	1	Each	
TO-005	TOC Training	1	Each	
TO-006	TOC System As Built Documentation	1	Each	
<b>TO-007</b>	<b>Total TOC Planning Price</b>			
<b>TO-008</b>	<b>Payment Milestone Description</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	
TO-009	TOC Pre-Operations and System Monitoring (For 2 months Prior to Revenue Service Date)	1	Each	
<b>TO-0010</b>	<b>Total TOC Pre-Toll Operations and System Monitoring Price</b>			
<b>TO-0011</b>	<b>Total TOC Planning, and TOC Pre-Toll Operations and System Monitoring Price</b>			

<b>FORM G-5</b>						
<b>Total Customer Service Center (CSC) Pre-Toll Operations Price</b>						
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Duration</b>	<b>Unit Price</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	<b>Total Price</b>
CS-001	Planning of CSC Prior to Pre-Toll Operations					
CS-002	Pre-Toll Operations	9 months prior to Tolling Readiness				
<b>CS-003</b>	<b>Total CSC Pre-Toll Operations Price</b>					
<i>Note 1: This section shall be priced based upon 100,000 AMADTT +/-25,000 AMADTT for each year of operation.</i>						
<i>Note 2: One of the two required Walk-up Centers and the CSC may be co-located. However, only the Walk-Up Center costs shall be a Pass-Through Cost item. If the TSP chooses co-location, then the TSP shall provide a means and methodology to separate costs of the Walk-Up Centers and the CSC which means and methodology shall be subject to approval by the Joint Board.</i>						
<i>Note 3: All staffing costs for the Walk-Up Center prior to Tolling Readiness shall be included in Item CS-002.</i>						

FORM G-6					
Total Project Management and Planning Documents Price					
Item No.	Payment Milestone Description	Duration	Total No. of Units	Units of Measure	Total Price
PM-001	Pre-Toll Operations	Award to Tolling Readiness	1	Each	
PM-002	Startup Operations (Year 1)	Tolling Readiness to 12 months after Tolling Readiness ( 12 months total)	1	Each	
PM-003	Total Project Management Price				
PM-004	Payment Milestone Description	Type	Total No. of Units	Units of Measure	
PM-005	0-90 Days after NTP	Roadside and Network System Plan; Back Office System Plan; TOC System Plan and Documentation; Project Management Plan; Safety Plan; System Configuration Management Plan; Quality Management Plan; Configuration and Change Management Plan; Master Tesing and Commissioning Plan; and Walk-Up Center Buildout Plan	1	Each	
PM-006	90-180 Days after NTP	Roadside and Network Installation Plan; Back Office Installation Plan; Training Plan; Maintenance and Support Plan; Transition Plan; Third Party Manuals and Documentation; CSC Operations Plan; Disaster Recovery Plan;	1	Each	
PM-007	Completion of System Acceptance Test	End of Contract Transition Plan	1	Each	
PM-008	Total Planning Document Price				
PM-009	Total Project Management and Planning Documents Price				
<i>Note: Management and oversight and associated markups, profit and overhead of all Pass- Through Costs shall be include in the Project Management Fees in Line Item, PM-001 and/or PM-002.</i>					

<b>FORM G-7</b>				
<b>Total End to End System Tests Price</b>				
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	<b>Total Price</b>
T-001	Baseline Test	1	Each, Until Testing Completed and Approved	
T-002	Pre-Production Controlled Test	1	Each, Until Testing Completed and Approved	
T-003	System Production Readiness Testing	1	Each, Until Testing Completed and Approved	
T-004	Operations Testing	1	Each, Until Testing Completed and Approved	
T-005	System Acceptance Testing	1	Each, Until Testing Completed and Approved	
<b>T-006</b>	<b>Total End to End System Tests Price</b>			<b>\$1,491,639</b>

<b>FORM G-8</b>					
<b>Total Data Mart Price</b>					
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Proposer's Unit Price</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	<b>Total Price</b>
DM-001	Option 1: Data Mart Copy		1	Each	
DM-002	Option 2: ETL		1	Each	
<b>DM-003</b>	<b>Total Data Mart Price</b>				
<i>Note: The price utilized in DM-003 shall be the higher of the two prices of DM-001 or DM-002.</i>					

<b>FORM G-9</b>				
<b>Total Bonds and Insurance Price</b>				
<b>Item No.</b>	<b>Payment Milestone Description</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	<b>Total Price</b>
BI-001	Installation Payment Bonds	1	Each	
BI-002	Installation Performance Bonds	1	Each	
BI-003	Operations and Maintenance Bond	1	Each (for O and M contract term)	
BI-004	Warranty Bond- See Note 2	1	Each	
<b>BI-005</b>	<b>Bonds Price</b>			
<b>BI-006</b>	<b>Payment Milestone Description</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>	
BI-007	Commercial General Liability	1	Each	
BI-008	Worker's Compensation Insurance	1	Each	
BI-009	Business Automobile Liability Insurance	1	Each	
BI-0010	Umbrella or Excess Liability Insurance	1	Each	
BI-0011	Cyber Liability Insurance	1	Each	
BI-0012	Crime Insurance	1	Each	
BI-0013	Professional Liability Insurance	1	Each	
<b>BI-0014</b>	<b>Insurance Price</b>			
<b>BI-0015</b>	<b>Total Bonds and Insurance Price</b>			

*Note 1 : This section shall be priced as a Pass-Through Cost Item. Pass-Through Costs for bonds will be paid by the Joint Board in an amount, up to but shall not exceeding the amount entered in each line item for bond prices, and, Pass-Through Costs for insurance will be paid by the Joint Board in an amount up to but shall not exceeding the amount entered for each line item for insurance prices.*

*Note 2: Warranty Bond shall be a separate bond for 20% of the Total Toll Collection System Capital Price OR shall be a reduction of the Installation Payment and Installation Performance Bond to a total of 20% of the Total Toll Collection System Capital Price.*

FORM G-10								
Total Roadside and CMS Operations and Maintenance Price Per Contract Term								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMR-001	Roadside Operations and Maintenance Price Per Lane Per Month							
OMR-002	Equipment Lanes							
OMR-003	Number of Months							
OMR-004	<b>Annual Roadside Operations and Maintenance Price Per Year</b>							
OMR-005	<b>Total Roadside Operations and Maintenance Price Per Contract Term</b>							
OMR-006	Changeable Message Sign (CMS) Operations and Maintenance Per Sign Per Year							
OMR-007	Number of Signs							
OMR-008	Number of Months							
OMR-009	<b>Annual Changeable Message Sign (CMS) Operations and Maintenance Price Per Year</b>							
OMR-0010	<b>Total CMS Operations and Maintenance Price Per Contract Term</b>							
OMR-0011	<b>Total Roadside and CMS Operations and Maintenance Price Per Contract Term</b>							

**Year Definition:**

*Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness*

*Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness*

*Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness*

*Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness*

*Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness*

*Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness*

*Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.*

<b>FORM G-11</b>								
<b>Total Network Maintenance Price Per Contract Term</b>								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMN-001	Network/WAN/LAN/ Operations and Maintenance Per Month							
OMN-002	Months							
OMN-003	Annual Network Maintenance Price Per Year							
OMN-004	Total Network Maintenance Price Per Contract Term							
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								

FORM G-12								
Total Back Office System (BOS) Hosting Price Per Contract Term								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMH-001	Back Office System (BOS) Hosting Price Per Month							
OMH-002	Number of Months							
OMH-003	Annual Back Office System (BOS) Hosting Price Per Year							
OMH-004	Total Back Office System (BOS) Hosting Price Per Contract Term							
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								

<b>FORM G-13</b>								
<b>Total Back Office System (BOS) IT Operations and Maintenance Price Per Contract Term</b>								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMB-001	Back Office System (BOS) IT Operations and Maintenance Price Per Month							
OMB-002	Number of Months							
OMB-003	Annual Back Office System (BOS) IT Operating and Maintenance Price Per Year							
OMB-004	Total Back Office System (BOS) IT Operating and Maintenance Price Per Contract Term							
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								

<b>FORM G-14</b>								
<b>Total Toll Operations Center (TOC) Operations and Maintenance Price Per Contract Term</b>								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMT-001	TOC Operations and Maintenance Fee Per Month							
OMT-002	Number of Months							
OMT-003	Annual Toll Operations Center (TOC) Operations and Maintenance Price Per Year							
OMT-004	Total Toll Operations Center (TOC) Operations and Maintenance Price Per Contract Term							
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								

FORM G-15								
Customer Service Center Operations and Maintenance Price Per Year								
Item No.	Payment Milestone Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7
OMC-001	Customer Service Center Operations and Maintenance Price Per Month							
OMC-002	Number of Months							
OMC-003	Annual Customer Service Center Operations and Maintenance Price Per Year							
OMC-004	Total Customer Service Center Operations and Maintenance Price Per Contract Term							
<b>Year Definition:</b>								
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>								
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>								
<i>Note 1: One of the two required Walk-up Centers and the CSC may be co-located. However, only the Walk-Up Center costs shall be a Pass- Through Cost item. If the TSP chooses co-location, then the TSP shall provide a means and methodology to separate costs of the Walk-Up Centers and the CSC which means and methodology shall be subject to approval by the Joint Board.</i>								
<i>Note 2: The staffing and training costs for Walk-up Centers shall be included in the Customer Service Center Operations and Maintenance Price Per Year for Years 1 through Year 7. Staffing and training costs for the Walk Up Centers shall not be a Pass-Through Cost Item.</i>								

FORM G-16											
Hourly Rates for Extended Services											
Item No.	Job Classification/Job Description	Total No. of Units	Unit of Measure	Total Hourly Rate with Benefits through Tolling Readiness	Total Hourly Rate with Benefits Year 1	Total Hourly Rate with Benefits Year 2	Total Hourly Rate with Benefits Year 3	Total Hourly Rate with Benefits Year 4	Total Hourly Rate with Benefits Year 5	Total Hourly Rate with Benefits Year 6	Total Hourly Rate with Benefits Year 7
HR-001	Project Manager	1	Hour								
HR-002	Roadside Maintenance Supervisor	1	Hour								
HR-003	Roadside Maintenance Technician	1	Hour								
HR-004	Systems Engineer	1	Hour								
HR-005	Systems Analyst	1	Hour								
HR-006	Database Analyst	1	Hour								
HR-007	Network Analyst	1	Hour								
HR-008	Network Architect	1	Hour								
HR-009	Installation Manager	1	Hour								
HR-0010	IVR Systems Specialist	1	Hour								
HR-0011	IT Technical Support Staff for CSC	1	Hour								
HR-0012	Image Reviewer Supervisor	1	Hour								
HR-0013	Image Reviewer	1	Hour								
HR-0014	Training Manager	1	Hour								

FORM G-16											
Hourly Rates for Extended Services											
Item No.	Job Classification/Job Description	Total No. of Units	Unit of Measure	Total Hourly Rate with Benefits through Tolling Readiness	Total Hourly Rate with Benefits Year 1	Total Hourly Rate with Benefits Year 2	Total Hourly Rate with Benefits Year 3	Total Hourly Rate with Benefits Year 4	Total Hourly Rate with Benefits Year 5	Total Hourly Rate with Benefits Year 6	Total Hourly Rate with Benefits Year 7
HR-0015	Customer Service Center Supervisor	1	Hour								
HR-0016	QA/QC Manager	1	Hour								
HR-0017	CSR	1	Hour								
HR-0018	Walk-Up Center CSR	1	Hour								
HR-0019	Fulfillment Staff	1	Hour								
HR-0020	Fulfillment Supervisor	1	Hour								
HR-0021	Lockbox Supervisor	1	Hour								
HR-0022	Lockbox Staff	1	Hour								
HR-0023	TOC Supervisor	1	Hour								
HR-0024	TOC Staff	1	Hour								
HR-0025	Communications Specialist	1	Hour								
<b>Year Definition:</b>											
<i>Startup Operations (Year 1): Tolling Readiness to 12 months after Tolling Readiness</i>											
<i>Steady State Operating (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</i>											
<i>Steady State Operating (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</i>											
<i>Steady State Operating (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</i>											
<i>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</i>											
<i>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</i>											
<i>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</i>											

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Roadside Equipment					
RS-001	Year 1 Estimated Spare	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts Price Year 1</b>					

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 2
Roadside Equipment					
RS-001	Year 2 Estimated Spa	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts Price Year 2</b>					

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 3
Roadside Equipment					
RS-001	Year 3 Estimated Spa	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts</b>					
<b>Price Year 3</b>					

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 4
Roadside Equipment					
RS-001	Year 4 Estimated Sp	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts Price Year 4</b>					

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 5
Roadside Equipment					
RS-001	Year 5 Estimated Spare	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts Price Year 5</b>					

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 6
Roadside Equipment					
RS-001	Year 6 Estimated Sp	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts</b>					
<b>Price Year 6</b>					

FORM G-17					
Major Spare Parts					
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 1
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price	Total Price Year 7
Roadside Equipment					
RS-001	Year 7 Estimated Sp	1	LS		
RS-002					
RS-003					
RS-004					
Back Office System					
BO-001					
BO-002					
BO-003					
BO-004					
Customer Service Center					
CS-001					
CS-002					
CS-003					
CS-004					
TOC and System Monitoring					
TO-001					
TO-002					
TO-003					
TO-004					
Access Control and CCTV					
AC-001					
AC-002					
AC-003					
AC-004					
<b>Total Major Spare Parts</b>					
<b>Price Year 7</b>					
<b>Year Definition:</b>					
<b>Startup Operations: Tolling Readiness to 12 months after Tolling Readiness</b>					
<b>Steady State Operating (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</b>					
<b>Steady State Operating (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</b>					
<b>Steady State Operating (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</b>					
<b>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</b>					
<b>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</b>					
<b>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</b>					

FORM G-18 Maintenance of Traffic											
Item No.	Item Description	Total No. of Units	Unit of Measure	Unit Price through Tolling Readiness	Unit Price Year 1	Unit Price Year 2	Unit Price Year 3	Unit Price Year 4	Unit Price Year 5	Unit Price Year 6	Unit Price Year 7
MOT-001	Day Time (6am til 6 pm)	1	Equipment Lane								
MOT-002	Evening and Overnight Time (6pm to 6 am)	1	Equipment Lane								
MOT-003	Weekends (Fri 6pm to Mon 6am)	1	Equipment Lane								
<b>MOT-004</b>	<b>Item Description</b>	<b>Total No. of Units</b>	<b>Unit of Measure</b>								
MOT-005	Day Time (6am til 6 pm)	2 (traffic lanes or 1 traffic lane and 1 shoulder)	Equipment Lanes								
MOT-006	Evening and Overnight Time (6pm to 6 am)	2 (traffic lanes or 1 traffic lane and 1 shoulder)	Equipment Lanes								
MOT-007	Weekends (Fri 6pm to Mon 6am)	2 (traffic lanes or 1 traffic lane and 1 shoulder)	Equipment Lanes								
<b>Year Definition:</b>											
<b>Startup Operations (Year 1) : Tolling Readiness to 12 months after Tolling Readiness</b>											
<b>Steady State Operations (Year 2) - 12 months after Tolling Readiness to 24 months after Tolling Readiness</b>											
<b>Steady State Operations (Year 3) - 24 months after Tolling Readiness to 36 months after Tolling Readiness</b>											
<b>Steady State Operations (Year 4) - 36 months after Tolling Readiness to 48 months after Tolling Readiness</b>											
<b>Steady State Operations (Year 5) - 48 months after Tolling Readiness to 60 months after Tolling Readiness</b>											
<b>Steady State Operations (Year 6) - 60 months after Tolling Readiness to 72 months after Tolling Readiness</b>											
<b>Steady State Operations (Year 7) - 72 months after Tolling Readiness to 84 months after Tolling Readiness; if the end of the TCS Operations and Maintenance Term occurs after the 84th month, the Joint Board shall continue to pay for Operations and Maintenance on a monthly basis at the rate specified for Year 7.</b>											

EXHIBIT H  
PASS-THROUGH COST ITEMS\*

EXPENSE

Remote Location Reimbursables
Remote Location Service Vehicle, if approved
Remote Location Service Staffing and Marketing Materials, if approved
Remote Location Service Marketing Materials, if approved
Network Reimbursables*
Local Data Center Costs for Floor Space and Hosting
Connection from Equipment Cabinet to Local Data Center
Internet Connection from Data Center to BOS, Retail, Remote Locations
Warehouse Rental*
Warehouse Rental and Associated Costs Within 10 Miles of WUC
Walk-Up Center – All Costs (Excluding Labor) Associated With Walk-Up Centers*
Water, Sewer, Trash Pickup
Janitorial Services
Communications Cost to Space – External
Internet Services – Internal
Cable / Satellite
Security
Phone Service for Calls Other than CSRs
Other Services – Coffee, Water, Pest Control, Etc.
Construction Costs for Tenant Improvement
Rent**
Office Equipment**
Other Reimbursables*
Credit Card Fees
Postage
Printing Costs (paper, envelopes, and the cost of production and reproduction of hard copy documents including paper documents and the cost of CDs, USB and flash drives, as necessary for Customer Correspondence in accordance with approved Business Rules)
Banking Fees excluding armored car services
Marketing Reimbursables*
Transponder Retail Packages***
Roadside*
Roadside Power / Electricity

\*All category Pass-Thru Cost Items have lump sum figures included.

\*\*Walk-Up Center costs: Rent and Office Equipment included in this total.

