#### **ORDER 2018-116**

#### IN RE SETTLEMENT AGREEMENT

## AZTAR INDIANA GAMING CO., LLC d/b/a TROPICANA EVANSVILLE 18-AZ-02

After having reviewed the attached Settlement Agreement, the Indiana Gaming Commission hereby:

# **APPROVED**

APPROVES OR DISAPPROVES

the proposed terms of the Settlement Agreement.

IT IS SO ORDERED THIS THE 28th DAY OF JUNE, 2018.

THE INDIANA GAMING COMMISSION:

Michael B. McMains, Chair

ATTEST:

Marc Fine, Vice Chair

### STATE OF INDIANA INDIANA GAMING COMMISSION

IN RE THE MATTER OF:	)	
	)	SETTLEMENT
AZTAR INDIANA GAMING CO., LLC	)	18-AZ-02
d/b/a TROPICANA EVANSVILLE	Ś	

#### SETTLEMENT AGREEMENT

The Indiana Gaming Commission ("Commission") by and through its Executive Director Sara Gonso Tait and Aztar Indiana Gaming Co., LLC d/b/a Tropicana Evansville ("Tropicana"), (collectively, the "Parties") desire to enter into this settlement agreement ("Agreement") prior to the initiation of a disciplinary proceeding pursuant to 68 IAC 13-1-18(a). The Parties stipulate and agree that the following facts are true:

#### FINDINGS OF FACT

#### **COUNT I**

- 1. 68 IAC 2-3-9.2(b) states riverboat licensees must advise the enforcement agent, on a form prescribed or approved by the commission, when one (1) of the following events occurs with an occupational licensee: (1) The occupational licensee's employment with the riverboat licensee is terminated for any reason. The form must be submitted to the enforcement agent within fifteen (15) days of the occurrence of the change or action.
- 2. On January 6, 2018, an HR Representative notified Gaming Agents that a Security Officer's employment had been terminated on April 5, 2017.
- 3. On March 7, 2018, a Gaming Agent was reviewing paperwork received from an HR Representative and it was discovered that a Player's Club Rep's Employment had been terminated on September 13, 2017.

#### **COUNT II**

- 4. IC 4-33-9-12(a) states a person who is less than twenty-one (21) years of age may not be present in the area of a riverboat where gambling is being conducted.
- 5. 68 IAC 1-11-1(c) states a person under twenty-one (21) years of age shall not be present in a casino.
- 6. On March 23, 2018, Gaming Agents were notified of a minor on the casino floor. The minor was nineteen (19) years old. The minor presented a fraudulent identification card belonging to a 26 year old. The Security Officer did request Security Management to further inspect the identification but the minor was allowed entry. The Gaming Agent

advised that he compared the minor to the identification presented and they did not match.

7. On May 13, 2018, Gaming Agents were notified of a minor on the casino floor. The minor was nineteen (19) years old and with her mother. Surveillance coverage showed the minor and two patrons at the Player's Rewards Kiosk with the minor's mother outside of the Le Merigot entrance. A Security Officer was present at the entrance. The four patron's including the minor entered the casino through the stanchioned entrance. They proceeded directly through the casino and exited through the main entrance and proceeded to the Deli. They re-entered the casino using the same pathway they had used to exit the area. The minor was never required to show her identification.

#### **COUNT III**

- 8. 68 IAC 15-12-3(a) Live gaming device fills shall proceed in the following manner:
  - (1) The appropriate occupational licensee shall initiate a live gaming device fill by completing an input form. The input form is either carried to the casino cage or the information is electronically transmitted to the casino cage.
  - (2) The appropriate occupational licensee uses the input form to prepare and print a live gaming device fill slip.
  - (3) Surveillance shall be notified that a live gaming device fill is being processed.
  - (4) Based on the information contained on the fill slip, the casino cashier shall prepare the proper denomination and amount of chips and sign the fill slip. The casino cashier shall sign the fill slip, summon a security officer, and present the chips and the fill slip to the security officer.
  - (5) The security officer shall verify that the denomination and amount of chips match the amount on the fill slip. The security officer shall sign the fill slip after verifying the chips match the fill slips. The security officer who begins the live gaming device fill must complete the process of witnessing, escorting, and signing the appropriate documentation to verify that the live gaming device fill was completed. If there is a discrepancy with the live gaming device fill, the same security officer who began the live gaming device fill must accompany the fill back to the cage to resolve the discrepancy.
  - (6) The casino cashier shall retain one (1) copy of the fill slip in the casino cage.
  - (7) The security officer shall transport the chips to the appropriate pit area.
  - (8) The appropriate level of occupational licensee shall count the chips that are received as a live gaming device fill to ensure the denomination and amounts received match the amount and denomination reflected on the fill slip.
  - (9) If the amounts in subdivision (4) agree, the occupational licensee who counted the fill shall sign the fill slip. The pit supervisor or the equivalent shall also sign the fill slip. A copy of the fill slip or the original shall be inserted into the drop box of the live gaming device that received the fill. A copy of the fill slip or the original fill slip shall be returned to the casino cage.
  - (10) If the amounts in subdivision (4) do not agree, the fill slip shall not be signed and the discrepancy shall be resolved in accordance with the policy and procedure submitted in accordance with section 2(b)(8) of this rule. Surveillance shall be notified and the security officer shall return the chips and the fill slip to the casino cage.

- (b) The casino cashier or appropriate department shall use copies of the completed live gaming device fill slip to balance the cage. All completed live gaming device fill slips shall be used to complete the soft count.
- (c) If a live gaming device fill slip was erroneous, it shall be voided and a new live gaming device fill slip generated. The person voiding the fill slip shall indicate the reason the slip was voided and sign the slip. A voided live gaming device fill shall be retained and deposited into a locked accounting box.
- 9. On April 17, 2018, Surveillance notified Gaming Agents that they were investigating a Cage Variance. The variance was determined to be a result of an incorrect table fill. A table fill was requested in the amount of \$3,570 but the fill delivered to the table was \$3,170. The Dealer and Floor Supervisor at the table accepted the fill despite the error.
- 10. On May 12, 2018, a Gaming Agent was notified of an incorrect table fill. The table fill was requested in the amount of \$3,500, however, the fill was delivered to the wrong table game. The Dealer and Floor Supervisor accepted the fill at the table even though the table fill was not issued to and meant to be delivered to their table.

#### **TERMS AND CONDITIONS**

Commission staff alleges that the acts or omissions of Tropicana by and through its Agents as described herein constitute a breach of IC 4-33, 68 IAC and/or Tropicana's approved internal control procedures. The Commission and Tropicana hereby agree to a monetary settlement of the alleged violations described herein in lieu of the Commission pursuing formal disciplinary action against Tropicana.

Tropicana shall pay to the Commission a total of \$10,500 (\$2,000 for Count I, \$4,500 for Count II and \$4,000 for Count III) in consideration for the Commission foregoing disciplinary action based on the facts specifically described in each count of this Agreement. This Agreement extends only to those violations and findings of fact specifically alleged in the findings above. If the Commission subsequently discovers facts that give rise to additional or separate violations, the Commission may pursue disciplinary action for such violations even if the subsequent violations are similar or related to an incident described in the findings above.

Upon execution and approval of this Agreement, Commission staff shall submit this Agreement to the Commission for review and final action. Upon approval of the Agreement by the Commission, Tropicana agrees to promptly remit payment in the amount of \$10,500 and shall waive all rights to further administrative or judicial review.

This Agreement constitutes the entire agreement between the Parties. No prior or subsequent understandings, agreements, or representations, oral or written, not specified or referenced within this document will be valid provisions of this Agreement. This Agreement may not be modified, supplemented, or amended, in any manner, except by written agreement signed by all Parties.

This Agreement shall be binding upon the Commission and Tropicana.

IN WITNESS WHEREOF, the Parties have signed this Settlement Agreement on the date and year as set forth below.

Sara Gonso Tait, Executive Director
Indiana Gaming Commission

John J. Chaszar, General Manager
Tropicana Evansville

6/16/15

Date