

Executive Summary - IOT GMIS

Who We Are:

Indiana Office of Technology – Government Management Information Systems (IOT GMIS). The 31-member GMIS organization provides statewide technical and application support serving the 80+ state operating agencies (encompassing 130 distinct financial business units). GMIS team provides the technical support for both PeopleSoft Financials and PeopleSoft Human Resources and full application support for PeopleSoft Financials.

Our Mission: Common Processes--Common Solutions

The Government Management Information Systems methodology was conceived to identify common processes across state government; then once recognized, to investigate, research, procure, and implement a common solution, increasing efficiency and decreasing costs. Through adoption of the PeopleSoft* Enterprise suite of Financial and Human Resource solutions, GMIS continues enabling state agencies to perform core administrative functions utilizing common processes within these state-of-the-art enterprise applications.

*PeopleSoft is a suite of Oracle software modules IOT GMIS has implemented and continues implementing across the state; streamlining accounting and human resources functions across State of Indiana-level branches of government.

Where We Are Located: IGCC – 10th Floor

When We Were Formed:

The GMIS precursor team was initially formed under IDOA in the late 1990's for efficiencies and Y2K solutions. The IOT GMIS organization was established in 2005 as part of the statewide IT Consolidation efforts. 2009 was the year PeopleSoft Financials became the official state-wide accounting structure.

What We Do:

We provide:

Application Support	- Provide support for 18 PeopleSoft Financials modules, 5 Human Resources modules, and Hyperion Budgeting
Issue Support	- Receive ~90 issues daily. Resolve 80% of daily issues within 2 business days (SLA).
Project Support	- Managing 45 active projects for our sponsors and customers.
New Module Implementations	- Hyperion Budgeting, Travel & Expense, Time & Labor, Supplier Contracts Management, P-Card.
Customer Training	- Provide workshops/training in dedicated training facility for 500+ people annually.
Consulting Services	- Assist customers with internal financial-related projects on an as needed basis.

Our Metrics:

Resolve 80% or greater of customer issues within 2 business days - GREEN
Resolve 70% or greater of customer issues within 2 business days - YELLOW
Resolve below 70% of customer issues within 2 business days - RED

Our Sponsors:

Enterprise Executive Review Board
Enterprise Steering Committee (detailed function list available): Auditor of State, State Budget Agency, Treasurer of State, State Personnel, State Board of Accounts, Department of Administration, and Office of Technology

Our Customers:

Human Resources - ~30,000, all state employees
Financials - ~9,000 "financial" employees in 80+ State Agencies

Our Budget: \$12MM

24% = Salaries & Benefits	2% = Equipment & Capital
1% = Telecom	23% = Administrative & Operating Expenses
50% = Contractual Services	

Major Accomplishments:

- Migrated all state agencies (130 BUs) to Oracle's PeopleSoft Financials, significantly improving efficiency and transparency
- Implemented a standard chart of accounts, enabling users within each agency to collect data by department, program, and project, for both State and Federal government reporting
- Enabled agencies to generate their own data, track their own balances and obligations, and instantly get a real-time snapshot of the financial health of their agency and its departments
- Gained greater visibility into and control over spending at the agency and State levels, including the ability to track and monitor how and where Federal grants are spent
- Improved reporting, gaining more granular detail and enabling drilldown into specific projects or grants
- Ensured more consistent and accurate data and avoided audit report delays
- Accelerated payment processing—such as child support checks, which can total 50,000 daily
- PeopleSoft Financials Upgrades – 8.4, 8.9, 9.1
- PeopleTools 8.53 Upgrade
- PO Rollover (annual) & Year-End (annual)
- Disaster Recovery Solution

Current Projects:

Supplier Contracts Management	SQL to Oracle Database Transition
Time and Labor Deployment	P-Card
Travel and Expense Deployment	