



Pipeline Safety Division Investigation Report

Investigation regarding: **Brian Whiteneck**

UPPAC Database Record ID: 3508

Report Date: 6/26/2013

Investigator: Mike Orr

Damage Date: 7/22/2012

Damage Address: 1950 E 300 N, Warsaw, Kosciusko

The Parties

Excavator: **Brian Whiteneck**

Address: 1950 E 300 N, Warsaw, In, 46582

Facility Owner: **NIPSCO**

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Type of Equipment: Auger

Type of Work Performed: Pole

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 2

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: 1207161668

Original Start Date:

Locate Instructions:

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas service while performing auger work to set a pole.

Findings: Reported by NIPSCO; excavator/occupant did not respond to initial notice mailed 9/14/2012. Excavator/occupant failed to request a valid locate ticket for the work. A locate ticket presented for evidence shows a different excavator name issued on the ticket; therefore, no valid locate existed for the work perform in this case where the natural gas service facility was damaged.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g) Failure to provide notice of excavation.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 17, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3508
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3508

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/22/2012

Event Location: 1950 E 300 N, Warsaw

Facility Owner: Northern Indiana Public Service Company

Excavator: Brian Whiteneck

Other Party: N/A

Pipeline Division Case No. 3508

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3508	
Date of Event	7/22/2012
Event Location	1950 E 300 N, Warsaw
Facility Owner	Northern Indiana Public Service Company
Excavator	Brian Whiteneck
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Brian Whiteneck
RESPONSIBLE PARTY PERSONAL NAME	Same
TITLE (IF ANY)	Homeowner
ADDRESS	1950 E. 300 N.
CITY/ STATE/ZIP	Warsaw, IN 46582
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1950 E. 300 N.
CITY/STATE/ZIP	Warsaw, IN 46582
NEAREST INTERSECTION	N 175 E
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8 PLASTIC
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	2
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	1,487.14
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	X
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	X
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1207161668
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	No
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Facility marking or location not sufficient Nipsco emergency repair ticket #: 1207220151	

Fact Based Investigation Report

NOTIFICATION ID: 01820120722001 **DISTRICT:** Northern IN
DAMAGE DATE: 7/22/2012 5:35:00 PM **NOTIFICATION DATE:** 7/22/2012 5:35:54 PM
NOTIFIED BY: TODD Facility Owner
DAMAGE ADDRESS: 1938 E 300 N
CITY: WARSAW **ST:** IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 07/22/2012
FROM: 19:00:00 **TO:** 19:45:00

EXCAVATOR INVOLVED: Homeowner
TYPE OF EXCAVATION: Rain Gage

ORIG. LOCATE REQ.: 1207161668 **START DATE/TIME:**
TYPE OF TICKET: **LOCATE REQ. INFO N/A:**

DIG UP/DAMAGE REQ.: M57643906 **START DATE/TIME:**

PICTURES TAKEN BY: Dan Miley **DATE/TIME:** 7/22/2012 7:10:00 PM
PHOTOGRAPHY TYPE: Digital **FRAME #:**

INVESTIGATOR EMP#: 113448 **INVESTIGATOR NAME:** Dan Miley
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? Possibly

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120722001
SELECT A CUSTOMER: NIPSCO
CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF **FACILITY ID:** Gas Service
LOCATOR NAME & EMP #: Pasko Tom - 121650
LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Other

Other: Not Marked

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,

Investigator Verified Existing Marks By Hooking Up,
Investigation Results Verified By Utility Representative

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

The damaged 1 1/8" pl service fed 1950 E 300 N, not 1938. The damaged service was just west of the Y of the private drive on the south side. I did not find any marks in this area...the marks stopped in the middle of the drive just before the Y. The long private drive is shared by both 1938 and 1950.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

LIST ANY OTHER INDIVIDUALS ON SITE:

n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE cut in half

REPLACEMENT FOOTAGE 1' splice

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? Back Hoe

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00574 IUPPSa 07/16/2012 11:24:12 1207161668-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1207161668 Date: 07/16/2012 Time: 11:19 Oper: DWILSON Chan:006

State: IN Cnty: KOSCIUSKO Twp: PLAIN
Cityname: WARSAW Inside: N Near: Y
Subdivision:

CASE # 3508

Address : 1950
Street : E 300 N
Cross 1 : N 175 E Within 1/4 mile: Y
Location: LOCATE--ENTIRE PROPERTY--
:
Grids : 4116B8548A 4116A8548A 4116B8548B 4116A8548B
Boundary: n 41.279392 s 41.277519 w -85.814857 e -85.808411

Work type : INSTALLING IRRIGATION AND GARAGE
Done for : TIM POSTHUMA
Start date: 07/18/2012 Time: 11:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 MONTHS Depth: 3 FEET

Company : TIM POSTHUMA Type: HOME
Co addr : 1950 EAST 300 NORTH
City : WARSAW State: IN Zip: 46582
Caller : TIM POSTHUMA Phone: (574)933-4160
Contact : TIM POSTHUMA--CELL Phone:
BestTime:
Mobile : (574)933-4160
Email : TPOSTHUMA@ME.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 07/16/2012 Time: 11:19
Members: COMCN ID2034 ID7362 ID7634 NIPSCO SM ID5857

REPORT SHOWS BRIAN
WHITENECK CAUSED DAMAGE

NIPSCO 00649 IUPPSa 07/19/2012 14:13:11 1207161668-01A NORM 2NDR GRID

SECOND NOTICE SECOND NOTICE

Ticket : 1207161668 Date: 07/19/2012 Time: 14:03 Oper: CJODOM Chan:056
Old Tkt: 1207161668 Date: 07/16/2012 Time: 11:19 Oper: DWILSON Rev: 00A

State: IN Cnty: KOSCIUSKO Twp: PLAIN
Cityname: WARSAW Inside: N Near: Y
Subdivision:

CASE #
3508

Address : 1950
Street : E 300 N
Cross 1 : N 175 E Within 1/4 mile: Y
Location: LOCATE--ENTIRE PROPERTY--
:
Grids : 4116B8548A 4116A8548A 4116B8548B 4116A8548B
Boundary: n 41.279392 s 41.277519 w -85.814857 e -85.808411

Work type : INSTALLING IRRIGATION AND GARAGE
Done for : TIM POSTHUMA
Start date: 07/18/2012 Time: 11:30 Hours notice: 0/0 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 2 MONTHS Depth: 3 FEET

Company : TIM POSTHUMA Type: HOME
Co addr : 1950 EAST 300 NORTH
City : WARSAW State: IN Zip: 46582
Caller : TIM POSTHUMA Phone: (574)933-4160
Contact : TIM POSTHUMA--CELL Phone:
BestTime:
Mobile : (574)933-4160
Email : TPOSTHUMA@ME.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER TIM POSTHUMA -- NEED ALL UTILITIES TO RESPOND TO THE TICKET ASAP -- PLEASE
CALL TOM POSTUMA AT CELL (574)933-4160 -- THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 07/19/2012 Time: 14:03
Members: COMCN ID2034 ID7362 ID7634 NIPSCO SM ID5857

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Gaslen MAXIMO WO # M614252
OPERATING AREA CONTACT Joe Cole JOB ORDER # 557459
TRACKING NUMBER 018 2012 0722 001 LOCATE REF # 1207220151
Locate Performed By: USK

DATE AND TIME OF ACCIDENT 7-22-12 20 17:25 M DATE OF REPORT 7-22-12
PLACE OF DAMAGE (INCLUDE CITY) 1950 E. 300 N. Warsaw In.

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # N/A SIZE N/A YEAR INSTALLED N/A BROKEN YES () NO ()
OTHER (DESCRIBE) N/A

GAS: SERVICE MAIN () SIZE 1 1/2 MATERIAL: PLASTIC () STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE) NA

DEPTH OF FACILITY (inches) 30" PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES () NO () IGNITION OF GAS: YES () NO () EVACUATION REQUIRED: YES () # NO ()

INTERRUPTION OF SERVICE: YES () NO () NUMBER OF CUSTOMERS LOST: 2

DURATION OF INTERRUPTION: TIME REPORTED 17:25 TIME RESTORED 2210

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 3/16"

LOCATE MARKS ON SITE: YES () NO () DISTANCE BETWEEN FACILITY AND LOCATE MARKS 20' NO ()
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Brian Whitencek.

ADDRESS OF PARTY (INCLUDE CITY) 1950 E. 300 N.

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Brian Whitencek

WITNESS NAME AND ADDRESS N/A

WITNESS REMARKS N/A

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY N/A REPORT # N/A

FIRE () AGENCY REPORT #

OTHER () N/A Any Injuries? () YES # () NO

PHOTOS TAKEN: YES () NO () TAKEN BY: N/A (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO ()

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS () BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE () CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER MISLOCATED

COMMENTS :

Two services

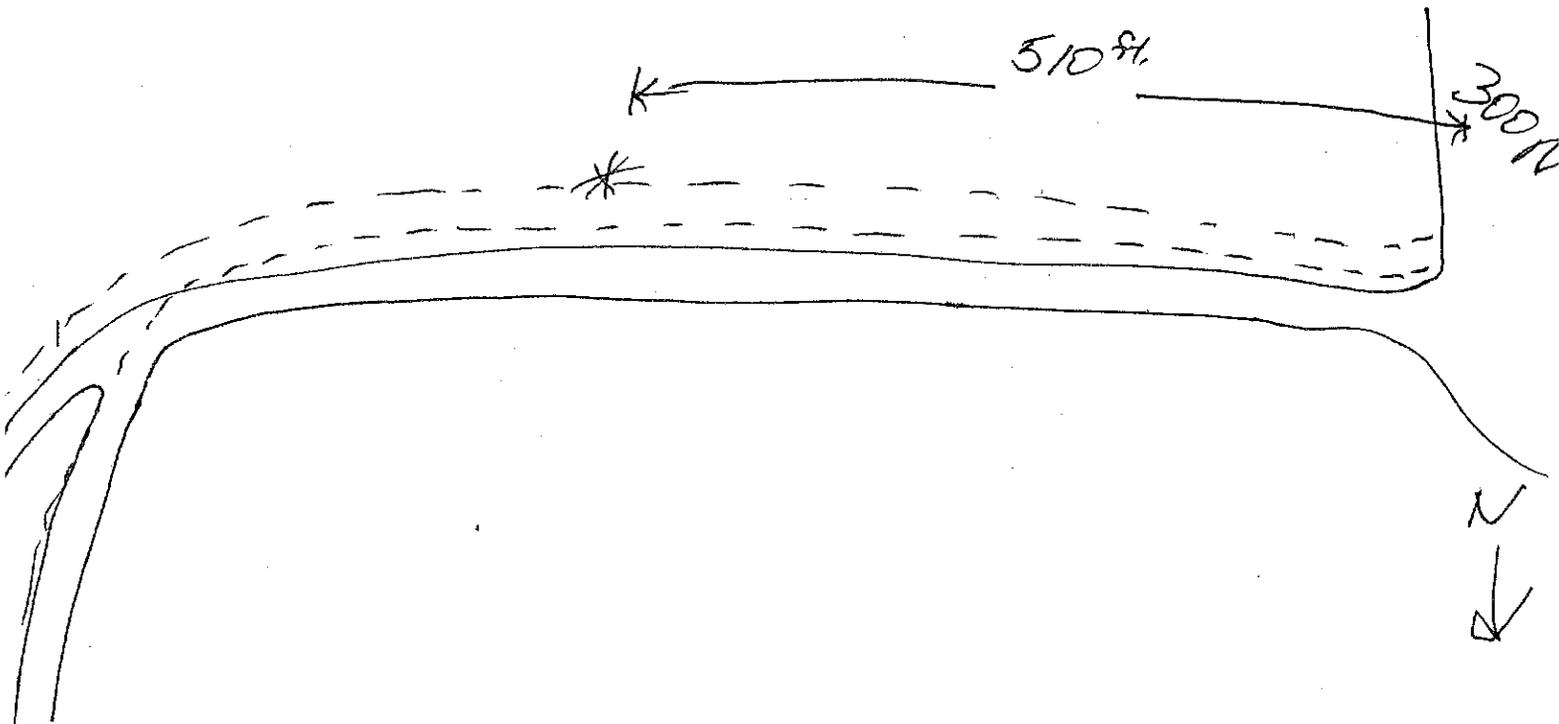
PERSON PREPARING REPORT Scott McDonald

FIELD SUPERVISOR Mark Knisley

FIELD MANAGER Rick Gray

- ORIGINAL REPORT AND SUPPORTING INFORMATION IS TO BE SENT TO FACILITY DAMAGE RECOVERY
- COPY OF REPORT IS TO BE SENT TO DAMAGE PREVENTION

SKETCH: - Show position of all pertinent information



FOR OFFICE USE ONLY:

- | | | |
|---|-----|----|
| • DID EXCAVATION OCCUR BEFORE LOCATES WERE DUE | YES | NO |
| • NO IN 811 LOCATE CALLED IN | YES | NO |
| • DAMAGE CAUSED FROM EXCAVATION WITHIN 24" ZONE | YES | NO |
| • EXPIRED LOCATE | YES | NO |
| • WAS WHITE LINING INDICATED ON LOCATE REQUEST | YES | NO |

COMPLETED BY: McDonald DATE: 7/22/12
Knisley



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 23, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): (219)962-0422

Fax number (*area code*): (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Brian Whiteneck

Business address (*number and street*): 1950 E 300 N

City, State, and ZIP code: Warsaw, IN, 46582

Telephone number (*area code*): _____

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Unknown/Other

Excavation or demolition equipment: Auger

Type of work performed: Pole

Date and Location of Damage

Date of damage (*month, day, year*): Jul 22, 2012

County: Kosciusko

City: Warsaw

Street address (*number and street, city, state, and ZIP code*):
1950 E 300 N, Warsaw, IN, 46582

Nearest intersection: N 175 E

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 2

Time to restore service (*in hours*): 4

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ _____

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 30

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207161668

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC _____

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? No

Type of markings used: Paint

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Facility marking or location not sufficient

Additional Comments

Requested USIC report

Nipsco emergency repair ticket 1207220151



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INDIANA UTILITY REGULATORY COMMISSION

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Full name: Brian Whiteneck

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City, State, and ZIP code: Warsaw, IN, 46582

Telephone number (*area code*): _____

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Unknown/Other

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Date and Location of Damage

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County: Kosciusko

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1950 E 300 N

Nearest intersection: N 175 E

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Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

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Additional Comments

Requested USIC report

Nipsco emergency repair ticket 1207220151