



Pipeline Safety Division Investigation Report

Investigation regarding: Custom Concrete

UPPAC Database Record ID: 4098

Report Date: 6/11/2013

Investigator: Mike Orr

Damage Date: 11/7/2012 4:01:09 PM

Damage Address: Baltimore Rd, Portage, Porter

The Parties

Excavator: Custom Concrete

Address: 939 Sweet Sicily, Westville, In 46391

Facility Owner: NIPSCO

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Type of Equipment: Backhoe/Trackhoe

Type of Work Performed: Grading

Damage Impact

Product Release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of Damage Information:

Excavator Request Locates: No

Indiana 811 Ticket Number: 1210031071

Original Start Date:

Locate Instructions: THIS IS ANDERSON CROSSING - ADDRESSES 787 789 798 BALTIMORE RD - LOCATE ALONG THE CURBS FOR THE ENTIRE DISTANCES OF THE ADDRESSES

Follow-Up Locate Instructions (if applicable):

Synopsis: Excavator struck and damaged an underground natural gas main while performing grading work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 11/30/2012. Excavator had allowed the locate ticket to expire when the backhoe damaged the gas main.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g)(expire) Failure to provide notice of excavation - expired ticket.



150 West Market Street, Suite 600
Indianapolis, IN 46204

February 1, 2013

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 4098
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 4098

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 11/7/2012

Event Location: Baltimore Rd

Facility Owner: Northern Indiana Public Service Company

Excavator: Custom Concrete

Other Party: N/A

Pipeline Division Case No. 4098

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 4098	
Date of Event	11/7/2012
Event Location	Baltimore Rd
Event City	Portage
Facility Owner	Northern Indiana Public Service Company
Excavator	Custom Concrete
Date of IURC Information Request	12/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Custom Concrete
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	939 Sweet Sicily
CITY/ STATE/ZIP	Westville, IN 46391
PREFERRED TELEPHONE	219-405-9783
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	789 Baltimore Rd
CITY/STATE/ZIP	Portage, IN 46385
NEAREST INTERSECTION	S Cherrywood Ln
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	2"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	12
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	X
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y-1211072574
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1210031071 expired
LOCATE MARKS VISIBLE (YES/NO)	
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	
NUMBER OF INPATIENT TREATED	
NUMBER OF FATALITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Notification to one-call center made but not sufficient. 1210031071 expired. Nipsco emergency repair ticket 1211072123</p>	

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Tommy Parker, Nipsco sup on site stated that he did not get a previous ticket number from the contractor for this area. Margaret Haggarty, a Nipsco engineer was also on site taking measurements because the gas main will probably have to be moved due to the planned location of the new sidewalks.

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Numerous contractors on site. Unknown who concrete contractor was.

LIST ANY OTHER INDIVIDUALS ON SITE:

Many workers.

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? No

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE Cut 2" plastic gas main

REPLACEMENT FOOTAGE N/A

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? N/A

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? Yes

IF YES, PLEASE LIST RECORD #(S) Valparaiso Nipsco Prints

NIPSCO 00272 IUPPSa 10/03/2012 09:55:59 1210031071-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1210031071 Date: 10/03/2012 Time: 09:50 Oper: SHARRIS Chan:089

State: IN Cnty: PORTER Twp: PORTAGE
Cityname: PORTAGE Inside: N Near: Y
Subdivision:

CASE: 4098

Address :

Street : BALTIMORE RD

Cross 1 : IN RT 149 Within 1/4 mile: Y

Location: THIS IS ANDERSON CROSSING - ADDRESSES 787 789 798 BALTIMORE RD -
LOCATE ALONG THE CURBS FOR THE ENTIRE DISTANCES OF THE ADDRESSES

:

Grids : 4132C8707B 4132B8707B 4132A8707B

Boundary: n 41.548859 s 41.541412 w -87.127434 e -87.125816

Work type : REPLACING CURBS

Done for : ANDERSON CROSSING

Start date: 10/05/2012 Time: 10:00 Hours notice: 48/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N

Duration : 2 WEEKS Depth: 2 FEET

Company : CUSTOM CONCRETE Type: CONT

Co addr : 939 SWEET SICILY

City : WESTVILLE State: IN Zip: 46391

Caller : JOHN KELLY Phone: (219)405-9783

Contact : JOHN KELLY - CELL Phone:

BestTime:

Mobile : (219)405-9783

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? NO

:

Submitted date: 10/03/2012 Time: 09:50

Members: AN COMCN ID2227 ID3215 ID8000 NIPSCO SM

NIPSCO 00785 IUPPSa 11/07/2012 16:01:25 1211072574--00A EMER DAMG GRID

DAMAGE

Ticket : 1211072574 Date: 11/07/2012 Time: 16:00 Oper: JCARTER Chan:009

State: IN Cnty: PORTER Twp: PORTAGE
Cityname: PORTAGE Inside: N Near: Y
Subdivision:

Case: 4098

Address :

Street : BALTIMORE RD

Cross 1 : IN RT 149 Within 1/4 mile: Y

Location: THIS IS ANDERSON CROSSING - ADDRESSES 787 789 798 BALTIMORE RD -
LOCATE ALONG THE CURBS FOR THE ENTIRE DISTANCES OF THE ADDRESSES

:

Grids : 4132C8707B 4132B8707B 4132A8707B

Boundary: n 41.548859 s 41.541412 w -87.127434 e -87.125816

Work type : REPLACING CURBS

Done for : ANDERSON CROSSING

Start date: 11/07/2012 Time: 16:00 Hours notice: 0/0 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y

Duration : 2 WEEKS Depth: 2 FEET

Company : CUSTOM CONCRETE Type: CONT

Co addr : 939 SWEET SICILY

City : WESTVILLE State: IN Zip: 46391

Caller : JOHN KELLY Phone: (219)405-9783

Contact : JOHN KELLY - CELL Phone:

BestTime:

Mobile : (219)405-9783

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER JOHN KELLY - NIPSCO GAS LINE CUT - NIPSCO ON SITE - DIGGING BY SIDEWALK AT
789 BALTIMORE RD - CREW ON SITE - PRIOR TICKET 1210031071

THIS TICKET REPLACES TICKET 1210072522

Will you be white-lining the dig site area? NO

:

Submitted date: 11/07/2012 Time: 16:00

Members: AN COMCN ID2227 ID3215 ID8000 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY
FACILITY DAMAGE REPORT

** COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES **

REPORTING OPERATING AREA Valpo MAXIMO WO #

OPERATING AREA CONTACT Tommy Parker JOB ORDER # 592758

TRACKING NUMBER LOCATE REF #
Locate Performed By:

DATE AND TIME OF ACCIDENT Nov 07 2012, 12:21 PM DATE OF REPORT 11-7-12

PLACE OF DAMAGE (INCLUDE CITY) 789 Baltimore Valparaiso

DAMAGE WAS TO:
ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES () NO ()

OTHER (DESCRIBE)

GAS: SERVICE X MAIN () SIZE 2" MATERIAL: PLASTIC X STEEL () METER () REG STATION () STUB ()
OTHER (DESCRIBE)

DEPTH OF FACILITY (Inches) 24 inches PRESSURE (PSI) 45 Lbs.

RELEASE OF GAS: YES X NO () IGNITION OF GAS: YES () NO X EVACUATION REQUIRED: YES () # NO X

INTERRUPTION OF SERVICE: YES X NO () NUMBER OF CUSTOMERS LOST: 1

DURATION OF INTERRUPTION: TIME REPORTED 12:29 pm TIME RESTORED 3:30 pm

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 2"

LOCATE MARKS ON SITE: YES () DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO X
HOW LOCATED: PAINT () FLAGS () BOTH () WHITE LINED ()

PARTY THAT CAUSED DAMAGES (NAME) Woda Construction + Custom Concrete Foundations LLC

ADDRESS OF PARTY (INCLUDE CITY) 229 Huber Village Boulevard Suite 100, Westville Ohio 43081 939 Sweet Cider Westville, OH, 46

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Greg - Woda Construction

WITNESS NAME AND ADDRESS John - Custom Concrete 219-405-9783

WITNESS REMARKS

AGENCIES NOTIFIED / ONSITE: POLICE () AGENCY REPORT #

FIRE () AGENCY REPORT #

OTHER () Any Injuries? () YES # X NO

PHOTOS TAKEN: YES () NO X TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES () NO X

- WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW
() AGRICULTURE/FARMING () CABLE TV () CURB/SIDEWALK () TELECOMMUNICATIONS
() BLDG CONSTRUCTION () DEMOLITION () DRAINAGE () WATER
() DRIVEWAY () ELECTRIC () SURVEYING () DRAINS/CULVERTS
() FENCING () GRADING () IRRIGATION () MOWING
() LANDSCAPING () PIPELINE () MILLING () OTHER
() POLE/SIGN POST () ROAD WORK () SEWER

- TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW
() AUGER () HAND TOOLS X BACKHOE/TRACKHOE
() MILLING EQUIPMENT () PROBING DEVICE () BORING / DRILLING
() EXPLOSIVES () TRENCHER () FARM EQUIPMENT
() VACCUUM EQUIPMENT () GRADER () OTHER

- REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW
() AUTOMOTIVE ACCIDENT () EXCAVATING BEFORE LOCATES DUE X CARELESS MACHINE OPERATOR
() NO NOTIFICATION () MARKS DISTURBED () STUB () OTHER