



## Pipeline Safety Division Investigation Report

### Investigation regarding: Asplundh Construction Corporation

UPPAC Database Record ID: 2915

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 8/8/12

### The Parties

Excavator: Asplundh Construction Corporation

Contact: Eric Copeland

Address (City, State): 950B Taylor Station Road, Gahanna, OH 42230

Telephone: 614-626-8910

### Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

### Utility Line Impact:

Damage Date: 5/3/12

Damage Address: 250 Lauren Lane

City: Roanoke

County: Huntington

**Pipeline Facility**

Product Type: Natural Gas

Facility Type/Function: Service

Facility size: 5/8"

Service Interruption: Yes

Number of Customers One

Repair Cost (if known): \$121.56

**Excavator Activities/Cause of damage information:**

Type of Equipment: Unknown

Type of work performed: Electric

Product release: Yes

Ignition: No

Excavator notify 811: Yes

**Locate Information:**

Excavator request locates: Yes

Indiana 811 ticket Number: 1204270477

**Incident Impact Information:**

Injuries: None

Fatalities: None

**Synopsis:** A natural gas service was damaged during excavation for a electric line.

**Findings:** The excavator had a valid locate request and the operator reported the locate contractor failed to locate the natural gas facility.

**Conclusion:** There was a failure to provide accurate locate marks.

**Violation:** IC 8-1-26-18(f): Operator failed to locate or provided incorrect locate markings.

**NOTE:** The excavator has not responded to the information request from the IURC dated 5/18/12. Summary based on information provided by the Operator.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street, Suite 1707  
Indianapolis, IN 46204

June 29, 2012

*Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)*

Pipeline Safety Division – Case No. 2915  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2915

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/3/2012

Event Location: 250 Lauren Ln, Roanoke

Facility Owner: Northern Indiana Public Service Company

Excavator: Asplundh Construction Corporation

Other Party: N/A

Pipeline Division Case No. 2915

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing additional documentation.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 2915</b>	
Date of Event	5/3/2012
Event Location	250 Lauren Ln, Roanoke
Facility Owner	Northern Indiana Public Service Company
Excavator	Asplundh Construction Corporation
Date of IURC Information Request	5/31/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	Asplundh Construction Corporation
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	950 B Taylor Station Rd
CITY/ STATE/ZIP	Gahanna, OH 42230
PREFERRED TELEPHONE	614 626 8910
CELL PHONE TELEPHONE	260 705 1649
EMAIL ADDRESS	<a href="mailto:ecopelan@asplundh.com">ecopelan@asplundh.com</a>
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	<a href="mailto:LSELKING@NISOURCE.COM">LSELKING@NISOURCE.COM</a>
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	

TITLE (IF ANY)	
ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	250 Lauren Lane
CITY/STATE/ZIP	Roanoke, IN 46783
NEAREST INTERSECTION	Seminary
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8 plastic
PRESSURE (PSIG/INCHES)	30
INTERRUPTION IN SERVICE (YES/NO)	No
NUMBER OF CUSTOMERS AFFECTED	0
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	121.56
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	

Probing Device	
Trancher	
Vaccuum Equipment	
Unknown/Other	X
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	X
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	
<b>LOCATE INFORMATION:</b>	

EXCAVATOR REQUEST LOCATE (YES/NO)	Yes
INDIANA 811 LOCATE TICKET NUMBER	1204270477
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	No
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
<p>Locate contractor failed to accurately mark facility. A second request was made by excavator but excavation was performed prior to locate being performed resulting in damages.</p>	

NIPSCO 00735 IUPPSa 05/03/2012 14:19:01 1205032460-00A EMER DAMG GRID

#2915

DAMAGE

Ticket : 1205032460 Date: 05/03/2012 Time: 14:16 Oper: SDOERFLEIN Chan:029

State: IN Cnty: HUNTINGTON Twp: JACKSON  
Cityname: ROANOKE Inside: N Near: Y  
Subdivision:

Address : 250  
Street : LAUREN LN  
Cross 1 : CRESTWOOD Within 1/4 mile: Y  
Location: LOCATE ENTIRE PROPERTY  
:  
Grids : 4058D8522B 4058C8522B  
Boundary: n 40.974998 s 40.966667 w -85.379166 e -85.375000

Work type : INSTALLING ELECTRIC SERVICE  
Done for : AEP  
Start date: 05/03/2012 Time: 14:16 Hours notice: 0/0 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 3 WEEKS Depth: 10 FEET

Company : ASPLUNDH CONSTRUCTION CORPORATION Type: CONT  
Co addr : 950 B TAYLOR STATION ROAD  
City : GAHANNA State: OH Zip: 42230  
Caller : ERIC COPELAND Phone: (614)626-8910  
Contact : ERIC COPELAND - CELL Phone:  
BestTime:  
Mobile : (260)705-1649  
Fax : (614)626-8915  
Email : ECOPELAN@ASPLUNDH.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
PER ERIC-CREW HAS DAMAGED A NIPSCO GAS LINE IN THE FRONT OF THE PROPERTY-LINE IS  
BLOWING-UNKNOWN SIZE/COLOR/MATERIAL-ADVISED TO CALL 911-CREW ON SITE-WILL CALL  
NIPSCO-PREVIOUS TICKET 1204270477  
Will you be white-lining the dig site area? NO  
:

Submitted date: 05/03/2012 Time: 14:16  
Members: AEPIN CC ID2083 ID8000 ID8948 NIPSCO SBCIN SM

NIPSCO 00590 IUPPSa 05/03/2012 12:41:18 1204270477-01A NORM 2NDR GRID

# 2915

SECOND NOTICE 2ND NOTICE

Ticket : 1204270477 Date: 05/03/2012 Time: 12:38 Oper: KREED Chan:090  
Old Tkt: 1204270477 Date: 04/27/2012 Time: 08:47 Oper: ERIC.COPELAND Rev: 00A

State: IN Cnty: HUNTINGTON Twp: JACKSON  
Cityname: ROANOKE Inside: N Near: Y  
Subdivision:

Address : 250  
Street : LAUREN LN  
Cross 1 : CRESTWOOD Within 1/4 mile: Y  
Location: LOCATE ENTIRE PROPERTY  
:  
Grids : 4058D8522B 4058C8522B  
Boundary: n 40.974998 s 40.966667 w -85.379166 e -85.375000

Work type : INSTALLING ELECTRIC SERVICE  
Done for : AEP  
Start date: 05/01/2012 Time: 09:15 Hours notice: 0/0 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 3 WEEKS Depth: 10 FEET

Company : ASPLUNDH CONSTRUCTION CORPORATION Type: CONT  
Co addr : 950 B TAYLOR STATION ROAD  
City : GAHANNA State: OH Zip: 42230  
Caller : ERIC COPELAND Phone: (614)626-8910  
Contact : ERIC COPELAND - CELL Phone:  
BestTime:  
Mobile : (260)705-1649  
Fax : (614)626-8915  
Email : ECOPELAN@ASPLUNDH.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
PER ERIC COPELAND - STILL NEED ALL UTILITIES TO MARK THE PROPERTY - CREW ON SITE  
- THANK YOU

FOR ANY QUESTIONS OR CONCERNS FEEL FREE TO CALL  
Will you be white-lining the dig site area? NO  
:

Submitted date: 05/03/2012 Time: 12:38  
Members: AEPIN CC ID2083 ID8000 ID8948 NIPSCO SBCIN SM

# Fact Based Investigation Report

01820120503005  
Northern IN  
5/3/2012 2:16:00 PM  
5/3/2012 2:20:09 PM  
ERIC COPELAND  
250 LAUREN LN  
ROANOKE  
ST: IN ZIP:

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NOTIFICATION ID:  
DISTRICT:  
DAMAGE DATE:  
NOTIFICATION DATE:  
NOTIFIED BY:  
DAMAGE ADDRESS:  
CITY:

NIPSCO

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DAMAGED CUSTOMER:

05/03/2012  
16:10:00  
17:30:00

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INVESTIGATION DATE:  
FROM:  
TO:

ASPLUNDH  
ELETRIC

---

EXCAVATOR INVOLVED:  
TYPE OF EXCAVATION:

1204270477

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ORIG. LOCATE REQ.:  
START DATE/TIME:  
TYPE OF TICKET:  
LOCATE REQ. INFO N/A:

RON STEPHENS  
5/3/2012 3:30:00 PM  
Digital  
N/A

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DIG UP/DAMAGE REQ.:  
START DATE/TIME:

PICTURES TAKEN BY:  
DATE/TIME:  
PHOTOGRAPHY TYPE:  
FRAME #:

123132

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INVESTIGATOR EMP#:  
INVESTIGATOR NAME:

RON STEPHENS  
**BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?**  
No

## Fact Based Investigation Customer Information

01820120503005

NIPSCO

*(optional)*

**NOTIFICATION ID:**

**SELECT A CUSTOMER:**

**CUSTOMER #:**

LOWPROF

Gas Service

Esslinger Zack - 131325

**FACILITY DESCRIPTION:**

**FACILITY ID:**

**LOCATOR NAME & EMP #:**

**LOCATOR NOT KNOWN:**

**CHECK ALL THAT APPLY TO INVESTIGATION:**

Other

**Other:** NOT MARKED

**CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):**

Visual, Facility Exposed At Time Of Investigation

**INVESTIGATOR STATEMENT/CAUSAL FACTORS:**

THE WRONG PROPERTY WAS MARKED. CONTRACTOR CALLED IN A SECOND NOTICE TO MARK BUT DID NOT WAIT FOR US TO RESPOND

**NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

N/A

**NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:**

JOHN SAID HE NEW THERE WERE A GAS LINE SO HE HAND DUG.ACROSS UNTIL HE THOUGHT HE WAS PAST BUT WAS NOT

**LIST ANY OTHER INDIVIDUALS ON SITE:**

N/A

No

**WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?**

Yes

**WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?**

No

**WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?**

CUT PLASTIC SERVICE

**EXTENT OF FACILITY DAMAGE**

1

**REPLACEMENT FOOTAGE**

No

**WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?**

N/A

**WHAT CONTRACTOR EQUIPMENT WAS USED?**

No

**IS THE FACILITY SHOWN ON THE UTILITY RECORDS?**

N/A

**IF YES, PLEASE LIST RECORD #(S)**

NO  
EXCAVATOR  
RESPONSE  
PROVIDED