



Pipeline Safety Division Investigation Report

Investigation regarding: **Matthew Johnson**

UPPAC Database Record ID: 2925

Investigator: Mike Orr

Report Date: 8/9/2012

Damage Date: 5/4/2012 12:10:36 PM

Damage Address: 11411 Rio Vista Ave

City: Leo

County: Allen

The Parties

Excavator: **Matthew Johnson**

Contact: Matthew Johnson

Address: 11411 Rio Vista Ave, Leo, In 46765

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Matthew Johnson

UPPAC Database Record ID: 2925

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected:

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$671

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1204242052

Type of Equipment: Unknown/Other

Type of work performed: Fencing

Synopsis: A ¾” service was damaged while performing fence construction.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed on June 18, 2012. Gas operator reported the excavator had a valid locate and the markings were correct.

Conclusion: Excavator failed to maintain the required clearance with mechanized equipment.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.

Matthew Johnson currently has no other report of damages in the record.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2925
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2925

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/4/2012

Event Location: 11411 Rio Vista Ave, Leo

Facility Owner: Northern Indiana Public Service Company

Excavator: Matthew Johnson

Other Party: N/A

Pipeline Division Case No. 2925

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2925	
Date of Event	5/4/2012
Event Location	11411 Rio Vista Ave, Leo
Facility Owner	Northern Indiana Public Service Company
Excavator	Matthew Johnson
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Matt Johnson
RESPONSIBLE PARTY PERSONAL NAME	Matt Johnson
TITLE (IF ANY)	Property Owner
ADDRESS	11411 Rio Vista
CITY/ STATE/ZIP	Leo, IN 46765
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1141 Rio Vista
CITY/STATE/ZIP	Leo, IN 46765
NEAREST INTERSECTION	Reservoir Rd
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	¾
PRESSURE (PSIG/INCHES)	45
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	671.18
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X Mechanized Equipment
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	X
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Y
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1204242052
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Excavator hit accurately marked facility Compensation has been received from the excavator.</p>	



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 25, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (number and street): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (area code): 219 962 0422

Fax number (area code): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Mathew Johnson

Business address (number and street): 11411 Rio Vista Ave

City, State, and ZIP code: Leo, IN 46765

Telephone number (area code): 260 609 9499

Fax number (area code): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Unknown/Other

Type of work performed: Fencing

Date and Location of DamageDate of damage (*month, day, year*): May 4, 2012County: AllenCity: LeoStreet address (*number and street, city, state, and ZIP code*):11411 Rio Vista Ave Lot 10 Leo, INNearest intersection: Reservoir RdRight of way where damage occurred: Private - Land OwnerWas there a release of product? Yes

If yes, was there an ignition of product?

Were evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? YesIf yes, how many affected? 1Time to restore service (*in hours*): 3.5Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 27

Notification, Locating, MarkingDid excavator request locates prior to commencing work? YesEnter Indiana 811 ticket number, if known: 1204242052

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify:

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: Other

Additional Comments

Excavator hit accurately marked facility

Damage ticket #: 1205041544

Nipsco emergency repair ticket #: 1205042124

NIPSCO 00446 IUPPSa 05/04/2012 12:10:47 1205041544-01A EMER DAMG STRT

RETRANSMIT SEE REMARKS - **DAMAGE**

#2925

Ticket : 1205041544 Date: 05/04/2012 Time: 12:09 Oper: BBASTIN Chan:000
Old Tkt: 1205041544 Date: 05/04/2012 Time: 11:51 Oper: AHINES Rev: 00A

State: IN Cnty: ALLEN Twp: CEDAR CREEK
Cityname: LEO Inside: N Near: Y
Subdivision: TONNER LAKE ESTATES Lot: 10

Address : 11411
Street : RIO VISTA AVE
Cross 1 : RESERVOIR RD Within 1/4 mile: Y
Location: LOCATE THE BACKYARD
:
Grids : 4113C8459A 4113C8500D
Boundary: n 41.223534 s 41.221996 w -85.000565 e -84.996445

Work type : INSTALL POST
Done for : MATTHEW JOHNSON
Start date: 05/04/2012 Time: 11:54 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 3 FEET

Company : MATTHEW JOHNSON Type: OTHR
Co addr : 11411 RIO VISTA AVE
City : LEO State: IN Zip: 46765
Caller : MATTHEW JOHNSON Phone: (260)609-9499
Contact : MATTHEW JOHNSON - CELL Phone:
BestTime:
Mobile : (260)609-9499

Remarks : All tickets are taken and processed on Eastern Daylight Time
TICKET IS BEING RETRANSMITTED DUE TO ADDING PREVIOUS TICKET NUMBER--PREVIOUS
TICKET NUMBER IS 1204242052--A NIPSCO LINE HAS BEEN DAMAGED - GAS LINE IS
BLOWING - YOU CAN HEAR IT - THE LINE WAS DAMAGED IN THE BACKYARD - CALLER CAN
NOT DESCRIBE THE LINE THAT WAS DAMAGED - HAVE ADVISED TO CALL 911 - CREW IS ON
SITE - CALLER HAS CALLED THE UTILITY COMPANY TO REPORT THE DAMAGE - NO PREVIOUS
TICKET NUMBER

Will you be white-lining the dig site area? NO
:

Submitted date: 05/04/2012 Time: 12:09
Members: AEPIN ID2084 ID2885 ID8000 NIPSCO SM

NIPSCO 00749 IUPPSa 04/24/2012 13:15:03 1204242052-00A NORM NEW STRT

NORMAL NOTICE

#2925

Ticket : 1204242052 Date: 04/24/2012 Time: 13:09 Oper: MWALLACE Chan:043

State: IN Cnty: ALLEN Twp: CEDAR CREEK
Cityname: LEO Inside: Y Near: N
Subdivision: TONNER LAKE ESTATES Lot: 10

Address : 11411
Street : RIO VISTA AVE
Cross 1 : RESERVOIR RD Within 1/4 mile: Y
Location: LOCATE THE BACK YARD OF THE PROPERTY
:
Grids : 4113C8459A 4113C8500D
Boundary: n 41.223534 s 41.221996 w -85.000565 e -84.996445

Work type : LANDSCAPING
Done for : MATTHEW JOHNSON
Start date: 04/26/2012 Time: 13:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 3 DAYS Depth: 3 FEET

Company : MATTHEW JOHNSON Type: HOME
Co addr : 11411 RIO VISTA AVE
City : LEO State: IN Zip: 46765
Caller : MATTHEW JOHNSON Phone: (260)609-9499
Contact : MATTHEW JOHNSON - CELL Phone:
BestTime:
Mobile : (260)609-9499

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 04/24/2012 Time: 13:09
Members: AEPIN ID2084 ID2885 ID8000 NIPSCO SM

Fact Based Investigation Report

01820120504008
Northern IN
5/4/2012 12:00:00 PM
5/4/2012 12:09:01 PM
MARY ANNA Facility Owner
11411 RIO VISTA AVE LOT # 10
LEO
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/04/2012
12:00:00
13:00:00

INVESTIGATION DATE:
FROM:
TO:

Homeowner
auger

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

1204242052
4/24/2012 8:50:00 AM
Routine

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205041544
5/4/2012 12:30:00 PM

DIG UP/DAMAGE REQ.:
START DATE/TIME:

rob wermuth
5/4/2012 12:30:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

132169

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

rob wermuth
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?

No

Fact Based Investigation Customer Information

01820120504008

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Wermuth Robert - 132169

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

augered right on top of paint

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

LIST ANY OTHER INDIVIDUALS ON SITE:

na

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

Yes

EXTENT OF FACILITY DAMAGE

cut

REPLACEMENT FOOTAGE

na

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7 11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 25, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCO)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Mathew Johnson

Business address (*number and street*): 11411 Rio Vista Ave

City, State, and ZIP code: Leo, IN 46765

Telephone number (*area code*): 260 609 9499

Fax number (*area code*):

E-mail address:

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Unknown/Other

Type of work performed: Fencing

Date and Location of Damage

Date of damage (*month, day, year*): May 4, 2012

County: Allen

City: Leo

Street address (*number and street, city, state, and ZIP code*):
11411 Rio Vista Ave Lot 10 Leo, IN

Nearest intersection: Reservoir Rd

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product?

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 3.5

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 27

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1204242052

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify:

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to maintain clearance

Additional Comments

Excavator hit accurately marked facility

Damage ticket #: 1205041544

Nipsco emergency repair ticket #: 1205042124

NO
EXCAVATOR
RESPONSE
PROVIDED