



Pipeline Safety Division Investigation Report

Investigation regarding: **Raymond Chappell**

UPPAC Database Record ID: 2927

Investigator: Howard Friend

Report Date: 8/3/2012

Damage Date: 5/5/2012 10:55:07 AM

Damage Address: 1576 N County Line Rd

City: Michigan City

County: Porter

The Parties

Excavator: **Raymond Chappell**

Contact: Raymond Chapel

Address: 1576-1 N County Line Rd, Michigan City, In 46360

Telephone: 219 874 3093

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Raymond Chappell

UPPAC Database Record ID: 2927

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$735

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number:

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Water

Synopsis: A natural gas service was damaged during excavation to install a water line.

Findings: Reported by Indiana 811; excavator's response to initial notice was received on 6/30/2012. Excavator failed to request underground locates prior to excavation with a backhoe.

Conclusion: There was a failure to provide IN811 a notice of excavation..

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

Raymond Chappell currently has no other reports of damages in the record.

NO

LOCATE

TICKET

PROVIDED



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 25, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCo)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Raymond Chapel

Business address (*number and street*): 1576 County Line Rd

City, State, and ZIP code: Michigan City, IN

Telephone number (*area code*): 219 874 3093

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (*month, day, year*): May 5, 2012

County: Porter

City: Michigan City

Street address (*number and street, city, state, and ZIP code*):
1576 County Line Rd Michigan City IN

Nearest intersection: 400 N

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product?

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 18

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: No locate requested

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates _____

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Damage ticket #: 1205050134

Nipsco repair ticket #: 1205050162



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2927
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2927

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/5/2012

Event Location: N County Line Rd, Michigan City

Facility Owner: Northern Indiana Public Service Company

Excavator: Raymond Chapel

Other Party: N/A

Pipeline Division Case No. 2927

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2927	
Date of Event	5/5/2012
Event Location	N County Line Rd, Michigan City
Facility Owner	Northern Indiana Public Service Company
Excavator	Raymond Chapel
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Raymond Chappell
RESPONSIBLE PARTY PERSONAL NAME	Raymond Chappell
TITLE (IF ANY)	Property Owner
ADDRESS	1576-1 County Line Road
CITY/ STATE/ZIP	Michigan City, IN 46360
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1576-1 County Line Road
CITY/STATE/ZIP	Michigan City, IN 46360
NEAREST INTERSECTION	400 N
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	1 1/8
PRESSURE (PSIG/INCHES)	50
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	735.67
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N/A
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	N/A
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to one-call center Damage ticket #: 1205050134 Nipsco emergency ticket #: 1205050162 Compensation has been received from the excavator.</p>	



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 25, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Raymond Chapel

Business address (*number and street*): 1576 County Line Rd

City, State, and ZIP code: Michigan City, IN

Telephone number (*area code*): 219 874 3093

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Water

Date and Location of Damage

Date of damage (month, day, year): May 5, 2012

County: Porter

City: Michigan City

Street address (number and street, city, state, and ZIP code):
1576 County Line Rd Michigan City IN

Nearest intersection: 400 N

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product?

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (in hours): 2

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 18

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known:

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates _____

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Damage ticket #: 1205050134

Nipsco repair ticket #: 1205050162

NIPSCO 00036 IUPPSa 05/05/2012 10:55:10 1205050134-00A EMER DAMG GRID

DAMAGE DAMAGE

#2927

Ticket : 1205050134 Date: 05/05/2012 Time: 10:50 Oper: NBOYD Chan:002

State: IN Cnty: PORTER Twp: PINE
Cityname: MICHIGAN CITY Inside: N Near: Y
Subdivision:

Address :

Street : N COUNTY LINE RD
Cross 1 : 400 N Within 1/4 mile: Y
Location: LOCATE ACROSS THE DRIVEWAY IN THE FRONT YARD AT 1576-1 N COUNTY LINE RD

Grids : 4139B8655A 4139A8655A
Boundary: n 41.666496 s 41.658615 w -86.933121 e -86.931587

Work type : INSTALL WATER LINE
Done for : RAYMOND CHAPEL
Start date: 05/05/2012 Time: 10:54 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : UNKNOWN Depth: 4 FEET

Company : RAYMOND CHAPEL Type: HOME
Co addr : 1576-1 N COUNTY LINE RD
City : MICHIGAN CITY State: IN Zip: 46360
Caller : RAYMOND CHAPEL Phone: (219)874-3093
Contact : RAYMOND CHAPEL - HOME Phone:
BestTime:
Mobile : (219)874-3093

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER RAYMOND - NIPSCO GAS LINE DAMAGED ACROSS THE DRIVEWAY IN THE FRONT YARD -
LINE IS BLOWING - IT IS ONE INCH DIAMETER PLASTIC LINE - HAVE CALLED NIPSCO AND
911 - HOMEOWNER IS ON SITE - NO PREVIOUS TICKET NUMBER
Will you be white-lining the dig site area? NO

Submitted date: 05/05/2012 Time: 10:50
Members: COMCN ID6659 ID6683 NIPSCO SBCIN SM

Contractor called in for ticket AFTER damage
#1205050137

Fact Based Investigation Report

01820120505003
Northern IN
5/5/2012 10:50:00 AM
5/5/2012 11:00:10 AM
RAYMOND CHAPEL
N COUNTY LINE RD
MICHIGAN CITY
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/05/2012
11:50:00
12:10:00

INVESTIGATION DATE:
FROM:
TO:

Homeowner
Well

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

Yes

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205050162

DIG UP/DAMAGE REQ.:
START DATE/TIME:

Kevin Fox
5/5/2012 12:00:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

116375

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

Joe Hendrickson
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120505003

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Yes

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

No marks on site for any utility. Homeowner stated that he did not call in for locates. He even stated so on the damage ticket.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

Raymond Chapel

LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

No	WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?
No	WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?
No	WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?
cut gas service	EXTENT OF FACILITY DAMAGE
N/A	REPLACEMENT FOOTAGE
No N/A	WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?
N/A	WHAT CONTRACTOR EQUIPMENT WAS USED?
No	IS THE FACILITY SHOWN ON THE UTILITY RECORDS?
N/A	IF YES, PLEASE LIST RECORD #(S)

From: [Delores Chappell](#)
To: [IURC PipelineDamageCase](#)
Subject: Case No. 2927
Date: Saturday, June 30, 2012 8:35:08 AM

Mr. William Boyd,
Director Pipeline Safety Division

Case No. 2927

Sir:

After 30 years of moving down spout pipes to mow, I decided to bury them and started digging by hand. I noticed the foundation of my porch was sagging and decided to dig and repair to stop further damage and dug down to the footing by hand. I knew I was in area close to sewer and decided to install a clean out, and dug by hand and installed the clean out.

I built this house over 30 years ago with help of friends. I am a do it yourselfer and thought I knew where everything was located. I decided to install a water line to a new outdoor faucet, and run it under the gutter pipe using the same ditch only deeper. I had dug about 1/2 the trench by hand before deciding to run the water line. I borrowed a backhoe and got to about 4 feet from where I was going to stop. I dug by hand down about 2 1/2 feet and did not encounter the gas line. I was thinking the gas line was 2 feet farther out. I thought it was outside the driveway, not under it.

I had intentions of calling and time got away. This project was over a month long. With my job, taking care of my home and my mother's home, I just got overwhelmed. I have no excuse. Nipsco has sent me a bill for damages and I have paid it. If the fire dept doesn't send a bill I will make a contribution to them as well. I did not know I was breaking a law.

Thank you for your consideration,

Raymond Chappell



INFORMATION REQUEST

State Form 54909 (2-12)

INDIANA UTILITY REGULATORY COMMISSION – PIPELINE SAFETY DIVISION

Case Number: 2927

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria.

Upon completion of answers select email button for submission.

The Parties

Excavator Information:

Business Name: No Business, Personal

Responsible Party Personal Name: Raymond A. Chappell

Title (if any): Home owner

Address (number and street): 1576-1 N. County Line Road

City, State and ZIP Code: Michigan City, IN 46360

Preferred Telephone Number (area code): 219-874-3093

Cellular Telephone Number (area code): _____

Email Address: dodie_in@yahoo.com

Facility Information:

Business Name: No Business Personal

Responsible Party Personal Name: Raymond A Chappell

Title (if any): Home Owner

Address (number and street): 1576-1 N. County Line Road

City, State and ZIP Code: Michigan City, IN 46360

Preferred Telephone Number (area code): 219-874-3093

Cellular Telephone Number (area code): _____

Email Address: dodie_in@yahoo.co

Locator Service Information:

Business Name: Failed to call

Responsible Party Personal Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Cause of Damage Information

Type of Equipment (*select one*): Backhoe/Trackhoe

Type of Work Performed (*select one*): Water

Other Information (Witness, Police, Fire, Other):

Personal Contact: _____

Business/Organization Name: _____

Title (*if any*): _____

Address (*number and street*): _____

City, State and ZIP Code: _____

Preferred Telephone Number (area code): _____

Cellular Telephone Number (area code): _____

Email Address: _____

Utility Line Impact

Location of Damage:

Address (*number and street*): 1576-1 N. County Line Road _____

City, State and ZIP Code: Michigan City, IN 46360 _____

Nearest Intersection: LaPorte Porter County Line Road and 400 N _____

Product Type (*select one*): Natural Gas

Facility Type (*select one*): Unknown/Other

Size (Diameter/etc.): 1" ID or less plastic _____

Pressure (PSIG/Inches): ? _____

Interruption in Service: Yes No **Number of Customers Affected:** ¹ _____

Evacuation: Yes No **If yes, How Many Evacuated?** _____

Repair Cost (if known): \$ ⁷³⁵ _____

Release of Product: Yes No

Ignition and/or Fire: Yes No

Excavator Notify 811: Yes No

Locate Information

Excavator Request Locate: Yes No

Indiana 811 Locate Ticket Number: _____

Locate Marks Visible: Yes No

Locate Marks Correct: Yes No

Excavator "White Lined": Yes No

Maps Used to Mark Facilities: Yes No

Was Locate Provided within Two (2) Working Days: Yes No

Operator Employees On-site during Excavation: Yes No

Incident Impact Information

Number of Outpatient Treated: ⁰ _____

Number of Inpatient Treated: ⁰ _____

Number of Fatalities: ⁰ _____

Fire Department Response: Yes No

Police Department Response: Yes No

Ambulance Response: Yes No

Additional Information / Comments

Sir:

After 30 years of moving down spout pipes to mow, I decided to bury them and started digging by hand. I noticed the foundation of my porch was sagging and decided to dig and repair to stop further damage and dug down to the footing by hand. I knew I was in area close to sewer and decided to install a clean out, and dug by hand and installed the clean out.

I built this house over 30 years ago with help of friends. I am a do it yourselfer and thought I knew where everything was located. I decided to install a water line to a new outdoor faucet, and run it under the gutter pipe using the same ditch only deeper. I had dug about 1/2 the trench by hand before deciding to run the water line. I borrowed a backhoe and got to about 4 feet from where I was going to stop. I dug by hand down about 2 1/2 feet and did not encounter the gas line. I was thinking the gas line was 2 feet farther out. I thought it was outside the driveway, not under it.

I had intentions of calling and tie got away. This project was over a month long. With my job, taking care of my home and my mother's home, I just got overwhelmed. I have no excuse. Nipsco has sent me a bill for damages and I have paid it. If the fired dept. doesn't send a bill I will make a contribution to them as well. I did not know I was breaking a law. +

NARRATIVE STATEMENT

Your Pipeline Safety Division Case Number: 2927

Your Full Name: Raymond A. Chappell (Name was misspelled on letter, Raymond Chapel)

Full Name of Business / Entity (if applicable): Home owner

Your Business Title (if applicable): _____

Address (number and street): 1576-1 N. County Line Road

City: Michigan City, State: IN ZIP Code: 46360

Your E-mail Address: dodie_in@yahoo.com

Today's Date (month, day, year): July 9, 2012

Your Signature: _____ Title (if any) _____

Please return your Narrative Statement to:

Pipeline Safety Division – Case Number 2927
Indiana Utility Regulatory Commission
101 West Washington Street, 1500E
Indianapolis, IN 46204

Or scan the statement and Email to:

PipelineDamageCase@urc.in.gov