



Pipeline Safety Division Investigation Report

Investigation regarding: Scott Parrish

UPPAC Database Record ID: 2955

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 8/7/12

The Parties

Excavator: Scott Parrish

Contact: Scott Parrish

Address (City, State): 215 N Hammer St., Greentown, IN

Telephone: 765-863-7788

Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

Utility Line Impact:

Damage Date: 5/14/12

Damage Address: 215 N Hammer

City: Greentown

County:

Pipeline Facility

Product Type: Natural Gas

Facility Type/Function: Service

Facility size: ¾" Steel

Service Interruption: Yes

Number of Customers One

Repair Cost (if known): Unknown

Excavator Activities/Cause of damage information:

Type of Equipment: Backhoe

Type of work performed: Water Repair

Product release: Yes

Ignition: No

Excavator notify 811: Yes

Locate Information:

Excavator request locates: No

Indiana 811 ticket Number: None

Incident Impact Information:

Injuries: None

Fatalities: None

Synopsis: A natural gas service was damaged during excavation to repair a water line.

Findings: The excavator/homeowner failed to request utility locates prior to excavating to repair a water line.

Conclusion: There was a failure to request utility locates prior to excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

NO

LOCATE

TICKET

PROVIDED



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2955
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2955

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/14/2012

Event Location: 215 N Hammer St, Greentown

Facility Owner: Northern Indiana Public Service Company

Excavator: Scott Parrish

Other Party: N/A

Pipeline Division Case No. 2955

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2955	
Date of Event	5/14/2012
Event Location	215 N Hammer St, Greentown
Facility Owner	Northern Indiana Public Service Company
Excavator	Scott Parrish
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Scott Parrish
RESPONSIBLE PARTY PERSONAL NAME	Same
TITLE (IF ANY)	
ADDRESS	215 N. Hammer St.
CITY/ STATE/ZIP	Greentown , IN 46936
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	215 N. Hammer St.
CITY/STATE/ZIP	Greentown, IN 46936
NEAREST INTERSECTION	
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	3/4" steel
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	
NUMBER OF CUSTOMERS AFFECTED	
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	X
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	Y
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N/A
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	N/A
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Excavator failed to notify one-call Damage ticket #: 1205140858	



NORTHERN INDIANA PUBLIC SERVICE COMPANY

PROPERTY DAMAGE REPORT (CLAIMS FOR THE COMPANY)

FORWARD ORIGINAL AND 1 COPY

ALL DAMAGES TO PROPERTY MUST BE REPORTED TO THE CLAIMS DEPARTMENT

REPORTING OPERATING AREA _____ CLAIM NUMBER _____

OPERATING AREA CONTACT _____ JOB ORDER NUMBER 567608

TRACKING NUMBER _____ LOCATE REF NUMBER _____

NO LOCATE REQUESTED

1. DATE AND HOUR OF DAMAGE 5/14/12 9 15 AM DATE OF THIS REPORT 5/14/12

2. PLACE OF DAMAGE (INCLUDE CITY) 215 N. HAMMER

3. DAMAGE WAS TO POLE # _____ SIZE _____ YEAR INSTALLED _____ BROKEN YES NO
GAS SERVICE / MAIN - SIZE 3/4" STEEL OTHER _____

4. PARTY RESPONSIBLE FOR DAMAGES (NAME) PARRISH
(ADDRESS, CITY, STATE, ZIP) 215 N. HAMMER

5. WHO WAS IN CHARGE OF WORK AT PLACE AND TIME OF DAMAGE / CONTRACTORS FOREMAN
SCOTT PARRISH

6. NAME AND ADDRESS OF WITNESSES _____

7. REMARKS OF WITNESSES _____

8. POLICE REPORT ATTACHED (# _____) (IF NO POLICE REPORT - WHY _____)

9. PHOTOS TAKEN YES NO (IF YES, PLEASE FORWARD WITH COMPLETED PROPERTY DAMAGE REPORT.)

10. WORK IN PROGRESS WHEN DAMAGE OCCURRED:

- | | | |
|---|--|--|
| <input type="checkbox"/> SEWER | <input type="checkbox"/> ROAD CONSTRUCTION | <input type="checkbox"/> FENCE WORK |
| <input checked="" type="checkbox"/> WATER | <input type="checkbox"/> CULVERTS OR DRAINS | <input type="checkbox"/> DRIVEWAY |
| <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> DITCH CLEANING | <input type="checkbox"/> CURB OR SIDEWALK |
| <input type="checkbox"/> TELEPHONE | <input type="checkbox"/> LANDSCAPING | <input type="checkbox"/> IRRIGATION |
| <input type="checkbox"/> TV CABLE | <input type="checkbox"/> POLE OR SIGN INSTALLATION | <input type="checkbox"/> BUILDING CONSTRUCTION |
| <input type="checkbox"/> OTHER _____ | | |

11. REASON DAMAGE OCCURRED:

- | | |
|---|---|
| <input checked="" type="checkbox"/> NO NOTIFICATION | <input type="checkbox"/> INACCURATE LOCATION |
| <input type="checkbox"/> CARELESS MACHINE OPERATOR | <input type="checkbox"/> INSUFFICIENT TIME NOTIFICATION |
| <input type="checkbox"/> DELIBERATE | <input type="checkbox"/> AUTOMOTIVE ACCIDENT |
| <input type="checkbox"/> FAILURE TO HAND EXPOSE | <input type="checkbox"/> OTHER _____ |

OPINION AND RECOMMENDATION: BILL DO NOT BILL (REASON: _____)

PERSON PREPARING REPORT

120247

FIELD MANAGER

Susan Sparks

SKETCH ON OTHER SIDE)

ID8011 00011 IUPPSa 05/14/2012 09:33:21 1205140858-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1205140858 Date: 05/14/2012 Time: 09:27 Oper: MMOELLER Chan:039

#2955

State: IN Cnty: HOWARD Twp: LIBERTY
Cityname: GREENTOWN Inside: N Near: Y
Subdivision:

Address : 215
Street : N HAMMER ST
Cross 1 : IN RT 22 Within 1/4 mile: Y
Location: LOCATE THE NORTH SIDE OF THE PROPERTY
:

Grids : 4028B8558C 4028A8558C
Boundary: n 40.480236 s 40.477234 w -85.973900 e -85.972389

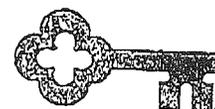
Work type : REPAIR WATER LINE
Done for : SCOTT PARRISH
Start date: 05/14/2012 Time: 09:29 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: UNKNOWN

Company : SCOTT PARRISH Type: HOME
Co addr : 215 N HAMMER STREET
City : GREENTOWN State: IN Zip: 46936
Caller : DEBRA PARRISH Phone: (765)863-7788
Contact : SCOTT PARRISH CELL Phone:
BestTime:
Mobile : (765)863-7788

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER DEBRA PARRISH - CUT OR NICKED NIPSCO GAS LINE ON THE NORTH SIDE OF THE HOUSE
- CAN SMELL GAS - HAVE CALLED 911 AND NIPSCO - CANNOT DESCRIBE THE LINE -
HOMEOWNER IS ON SITE - NO PREVIOUS TICKET - THANK YOU
Will you be white-lining the dig site area? NO
:

Submitted date: 05/14/2012 Time: 09:27
Members: ID0002 ID3263 ID8011 SBCIN

Ticket called in for locates AFTER damage
#1205140875



KeyBank

Greentown Key Center
221 W Main Street
Greentown, IN 46936-1118
Phone: 765-6283367
Fax: 765-628-3486

FAX NUMBER: 317-232-6758

FAXING TO: Bobi Culver

FROM: Scott + Debra Parrish

COMMENTS: Case # 2955 (7 pages)

This communication may contain privileged and/or confidential information. It is intended solely for the use of the addressee. If you are not intended recipient, you are strictly prohibited from disclosing, copying, distributing or using any of this information. If you received this communication in error, please contact the sender immediately and destroy the material in its entirety, whether electronic or hard copy.

This communication may contain nonpublic personal information about consumers subject to the restrictions of the Gramm-leach-Bliley Act. You may not directly or indirectly reuse or re-disclose such information for any purpose other than to provide the services for which you are receiving the information.

NOTICE TO RECIPIENT: You are receiving this facsimile (fax) communication because your business previously consented to receive this information. You may request not to receive these fax communications only by calling us for free at 800-394-9316 or by faxing a request to 216-689-4637. Do Not Fax requests should identify your business name, the name of the person submitting the request, and the telephone number of the fax machine. Failure to honor valid requests within 30 days in is violation of federal law.

Information Request

**Pipeline Safety Division
Indiana Utility Regulatory Commission**

Case No. 2955

The Pipeline Safety Division of the Indiana Utility Regulatory Commission requests any and all information you can provide regarding the following criteria:

The Parties:

Excavator Information:

Business Name: NONE

Responsible Party Personal Name: FRED CHEEK

Title (if any): NONE

Address: 10730 E 100 S

City, State Zip: GREENTOWN, IN 46936

Preferred Telephone: 765-628-3021

Cell Phone Number: 765-513-5646

Email Address: NONE

Facility Information:

Business Name: NONE

Responsible Party Personal Name: SCOTT AND DEBRA PARRISH

Title (if any): HOME OWNERS

Address: 215 N HAMMER ST

City, State, Zip: GREENTOWN, IN 46936

Preferred Telephone: 765-863-7788

Cell Phone Number: 765-863-7787

Email Address: DYNOOMITE@AOL.COM

Locator Service Information:

Business Name:

Responsible Party Personal Name:

Title (if any):

Address:

City, State Zip:

Preferred Telephone:

Cell Phone Number:

Email Address:

Other (Witness, Police, Fire, Other) Information:

Personal Contact: JEFF BENNETT

Business/Organization Name: GREENTOWN POLICE DEPARTMENT

Title (if any) TOWN MARSHALL

Address:

City, State, Zip: GREENTOWN, IN 46936

Preferred Telephone: 765-628-3434

Cell Phone Number:

Email Address:

Utility Line Impact:

Location of Damage:

Address: 215 N HAMMER ST

City, State Zip: GREENTOWN, IN 46936

Nearest Intersection: N HAMMER ST AND CARTER ST

Product Type (circle one):

Natural Gas

Liquid Pipeline

Unknown/Other

Facility Type (circle one):

Distribution

Gathering

Service/Drop

Transmission

Unknown/Other

Size (Diameter/etc.): _____

Pressure (PSIG/Inches): _____

Interruption in Service: Yes / No

Number of Customers Affected: _____ @ _____

Evacuation: Yes / No

If yes, How Many Evacuated? ONLY THE HOME

OWNER _____

Repair Cost (if known): \$ _____

Cause of Damage Information:

Type of Equipment (circle one):

- Auger
- Backhoe/Trackhoe
- Boring /Drilling
- Directional Drilling
- Explosives
- Farm Equipment
- Grader/Scraper
- Hand Tools
- Milling Equipment
- Probing Device
- Trencher
- Vacuum Equipment
- Unknown/Other

Type of Work Performed (circle one):

- Agriculture
- Cable TV
- Curb/Sidewalk
- Bldg. Construction
- Bldg. Demolition
- Drainage
- Driveway
- Electric
- Engineering/Surveying
- Fencing
- Grading
- Irrigation
- Landscaping
- Liquid Pipeline
- Milling
- Natural Gas
- Pole
- Public Transit Authority
- Railroad Maintenance
- Road Work
- Sewer (Sanitary/Storm)
- Site Development
- Steam
- Storm Drain/Culvert
- Street Light
- Telecommunications
- Traffic Signal
- Traffic Sign
- Water
- Waterway Improvement

Unknown/Other

Release of Product: Yes NoIgnition and/or Fire: Yes NoExcavator Notify 911: Yes NoLocate Information:Excavator Request Locate: Yes NoIndiana 911 Locate Ticket Number: NoneLocate Marks Visible: Yes NoLocate Marks Correct: Yes NoExcavator "White Lined": Yes NoMaps Used to Mark Facilities: Yes NoWas Locate Provided within Two (2) Working Days: Yes NoOperator Employees On-site during Excavation: Yes NoIncident Impact Information:Number of Outpatient Treated: 0Number of Inpatient Treated: 0Number of Fatalities: 0Fire Department Response: Yes NoPolice Department Response: Yes NoAmbulance Response: Yes No

Additional Information/Comments: Two days prior to the incident a water leak was found on the north side of the house. The morning of the incident was going on the 3rd full day without water, so Scott began hand digging to get to the elbow that was leaking. A friend, Fred Cheek, showed up with the backhoe and began to help. The first scoop with the backhoe hit the gas line, which later we found out laid over the water line. The elbow for the water line that was being dug to ran directly under the gas line. Up to this point we were so focused on the water leak that thinking about anything else escaped us. After the electricity and gas were shut off, the city department came and marked the water line. Once the gas line was replaced because the gas people said that old of a line shouldn't still be used, we continued to fix the water leak. We found that the lines marked for water had actually jumped to the old gas line and never marked

the water line where it actually laid. The police, fire department, and city utilitiles came to the house when the call was made right after hitting the gas line.

YOUR PIPELINE SAFETY DIVISION CASE NO. 2955

YOUR FULL NAME: Scott William and Debra Kay Parrish

FULL NAME OF BUSINESS/ENTITY (if applicable): none

YOUR BUSINESS TITLE (if applicable): none

ADDRESS: 215 N Hammer St

CITY: Greentown STATE: IN ZIP CODE: 46936

YOUR TELEPHONE NUMBER: (765) 863 - 7788 SECOND NO. (765) 863 - 7787

YOUR EMAIL ADDRESS: dynoomiite@aol.com

TODAY'S DATE: July 19, 2012

YOUR SIGNATURE: *Debra K Parrish* TITLE (if any) Home Owner
Scott W Parrish

Pipeline Safety Division – Case No. 2955
Indiana Utility Regulatory Commission
101 West Washington Street, # 1500E
Indianapolis, IN 46204

Or scan document(s) and Email to:

PipelineDamageCase@urc.in.gov