



Pipeline Safety Division Investigation Report

Investigation regarding: Centurylink

UPPAC Database Record ID: 2957

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 8/9/12

The Parties

Excavator: CenturyLink

Contact: Bob Scheub

Address (City, State): 301 East 6th St., Portland, IN 47371

Telephone: 574-772-6229

Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

Utility Line Impact:

Damage Date: 5/14/12

Damage Address: 1575 N 300E

City: Knox

County: Starke

Pipeline Facility

Product Type: Natural Gas

Facility Type/Function: Distribution main

Facility size: 2"

Service Interruption: Yes

Number of Customers 13

Repair Cost (if known): Unknown

Excavator Activities/Cause of damage information:

Type of Equipment: Backhoe

Type of work performed: Telecommunications

Product release: Yes

Ignition: No

Excavator notify 811: Yes

Locate Information:

Excavator request locates: No

Indiana 811 ticket Number: None

Incident Impact Information:

Injuries: None

Fatalities: None

Synopsis: A 2" natural gas main was damaged during excavation to install a telecommunications line.

Findings: The excavator failed to request utility locates.

Conclusion: There was a failure to request locates.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

NOTE: The excavator has not responded to the information request from the IURC dated 6/21/12. Summary based on information provided by the Operator and IN811.

NO

LOCATE

TICKET

PROVIDED



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 15, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCo)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Centurylink

Business address (*number and street*): 301 East 6th St

City, State, and ZIP code: Portland, IN 47371

Telephone number (*area code*): 574 772 6229

Fax number (*area code*): 574 870 7180

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Telecommunications

Date and Location of Damage

Date of damage (*month, day, year*): May 14, 2012

County: Starke

City: Knox

Street address (*number and street, city, state, and ZIP code*):
1575 N 300 E Knox, IN

Nearest intersection: IN RT 8

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 13

Time to restore service (*in hours*): 6

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: No locate requested

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Damage ticket #: 1205143445

Nipsco emergency repair ticket #: 1205143748

This was reported to IN811 in Spreadsheet CB. MAO 6/19/2012.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2957
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2957

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/14/2012

Event Location: 1575 N 300 E, Knox

Facility Owner: Northern Indiana Public Service Company

Excavator: Centurylink

Other Party: N/A

Pipeline Division Case No. 2957

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2957	
Date of Event	5/14/2012
Event Location	1575 N 300 E, Knox
Facility Owner	Northern Indiana Public Service Company
Excavator	Centurylink
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Centurylink
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	301 East 6 th St
CITY/ STATE/ZIP	Portland, IN 47371
PREFERRED TELEPHONE	574 772 6229
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1575 N 300 E
CITY/STATE/ZIP	Knox, IN
NEAREST INTERSECTION	IN RT 8
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	2"
PRESSURE (PSIG/INCHES)	35
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	13
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	X
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	X
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	N

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N/A
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	N/A
MAPS USED TO MARK FACILITIES (YES/NO)	N/A
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
<p>Excavator failed to notify one-call center Damage ticket #: 1205143445 Nipsco Emergency Repair ticket #: 1205143748</p>	

Fact Based Investigation Report

01820120514015
Northern IN
5/14/2012 3:03:00 PM
5/14/2012 3:15:10 PM
BOB SCHEUB
1575 N 300 E
KNOX
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/14/2012
15:45:00
16:00:00

INVESTIGATION DATE:
FROM:
TO:

Century Link
phone repair

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

Yes

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205143445

DIG UP/DAMAGE REQ.:
START DATE/TIME:

DICK HANSELMAN
5/14/2012 3:50:00 PM
Digital
NA

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

121917

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

DICK HANSELMAN
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

01820120514015

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

main - 2"

Yes

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CENTURYLINK WAS DIGGING WITHOUT A LOCATE AND GOT INTO A 2 INCH PL. GAS MAIN. IT WAS A ONE WAY FEED, APPROX. 10 HOMES OUT OF SERVICE. SEARCHED BACK TO 4-1, NO LOCATES.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

NA

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

MIKE PALM

LIST ANY OTHER INDIVIDUALS ON SITE:

NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

No

EXTENT OF FACILITY DAMAGE

CUT 2 INCH PL.

REPLACEMENT FOOTAGE

4 FT

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No

WHAT CONTRACTOR EQUIPMENT WAS USED?

NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

Yes

IF YES, PLEASE LIST RECORD #(S)

FIELDROWSER

NIPSCO 01231 IUPPSa 05/14/2012 15:10:59 1205143445-00A EMER DAMG GRID

DAMAGE SEE REMARKS

Ticket : 1205143445 Date: 05/14/2012 Time: 15:03 Oper: AGRIGGS Chan:015

State: IN Cnty: STARKE Twp: CENTER
Cityname: KNOX Inside: N Near: Y
Subdivision:

#2957

Address : 1575
Street : N 300 E
Cross 1 : IN RT 8 Within 1/4 mile: Y
Location: LOCATE THE FRONT YARD BY THE ROAD
:
Grids : 4119C8638C 4119B8638C 4119A8638C
Boundary: n 41.329491 s 41.322102 w -86.640602 e -86.639137

Work type : REPAIR LINE
Done for : CENTURYLINK
Start date: 05/14/2012 Time: 15:06 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 1 DAY Depth: 4 FEET

Company : CENTURYLINK Type: MEMB
Co addr : 301 EAST 6TH STREET
City : PORTLAND State: IN Zip: 47371
Caller : BOB SCHEUB Phone: (574)772-6229
Contact : BOB SCHEUB - CELL Phone:
BestTime:
Mobile : (574)870-7180

Remarks : All tickets are taken and processed on Eastern Daylight Time
A NIPSCO LINE HAS BEEN CUT ON THE FRONT OF THE PROPERTY BY THE ROAD - GAS LINE
IS BLOWING - CAN BE SMELLED AND HEARD - LINE COLOR SIZE AND MATERIAL UNKNOWN -
HAS CALLED 911 AND NIPSCO - CREW IS ON SITE - NO PREVIOUS TICKET NUMBER
Will you be white-lining the dig site area? YES
:

Submitted date: 05/14/2012 Time: 15:03
Members: ID2034 ID2511 ID2885 NIPSCO ID5857 SM



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 15, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig
Business address (*number and street*): 3511 East 15th Ave
City, State, and ZIP code: Gary, IN 46403
Telephone number (*area code*): 219 962 0422
Fax number (*area code*): 219 962 0404
E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Centurylink
Business address (*number and street*): 301 East 6th St
City, State, and ZIP code: Portland, IN 47371
Telephone number (*area code*): 574 772 6229
Fax number (*area code*): 574 870 7180
E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor
Excavation or demolition equipment: Backhoe/Trackhoe
Type of work performed: Telecommunications

Date and Location of Damage

Date of damage (month, day, year): May 14, 2012

County: Starke

City: Knox

Street address (number and street, city, state, and ZIP code):
1575 N 300 E Knox, IN

Nearest intersection: IN RT 8

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 13

Time to restore service (in hours): 6

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Distribution

What was the depth of the facility, in inches? 24

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known:

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Damage ticket #: 1205143445

Nipsco emergency repair ticket #: 1205143748

NO
EXCAVATOR
RESPONSE
PROVIDED