



Pipeline Safety Division Investigation Report

Investigation regarding: Jennifer Dixon

UPPAC Database Record ID: 2986

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 8/9/12

The Parties

Excavator: Jennifer Dixon

Contact: Jennifer Dixon

Address (City, State): 1659 Byfield Pkwy, Valparaiso, IN

Telephone: 219-462-6374

Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

Utility Line Impact:

Damage Date: 5/22/12

Damage Address: 1659 Byfield Pkwy

City: Valparaiso

County: Porter

Pipeline Facility

Product Type: Natural gas

Facility Type/Function: Service

Facility size: 5/8"

Service Interruption: Yes

Number of Customers One

Repair Cost (if known): Unknown

Excavator Activities/Cause of damage information:

Type of Equipment: Auger

Type of work performed: Fence

Product release: Yes

Ignition: No

Excavator notify 811: Yes

Locate Information:

Excavator request locates: No

Indiana 811 ticket Number: None

Incident Impact Information:

Injuries: None

Fatalities: None

Synopsis: A natural gas service was damaged during excavation for a fence post.

Findings: The excavator failed to provide notice of excavation.

Conclusion: There was a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.

NOTE: The excavator has not responded to the information request from the IURC dated 6/21/12. The summary is based on information provided by the operator and IN811.

NO

LOCATE

TICKET

PROVIDED



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 29, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCO)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Glenn Dixon

Business address (*number and street*): 1659 Byfield Pkwy

City, State, and ZIP code: Valparaiso, IN

Telephone number (*area code*): 219 462 6374

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Auger

Type of work performed: Fencing

Date and Location of Damage

Date of damage (*month, day, year*): May 22, 2012

County: Porter

City: Valparaiso

Street address (*number and street, city, state, and ZIP code*):
1659 Byfield Pkwy Valparaiso IN

Nearest intersection: Danvers Pkwy

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? No

If yes, how many affected? 1

Time to restore service (*in hours*): 1

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 18

Notification, Locating, Marking

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: No locate requested

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Unknown/Other

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Notification to one-call center made but not sufficient

Additional Comments

Excavator was working under Corporals Construction ticket # 1205212880 which had accurate locates
Excavator did not use hand tools where required and failed to call in a locate request for themselves
Damage ticket #: 1205224095

Case # 2986



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

July 25, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 2986
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 2986

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/22/2012

Event Location: 1659 Byfield Pkwy, Valparaiso

Facility Owner: Northern Indiana Public Service Company

Excavator: Jennifer Dixon

Other Party: N/A

Pipeline Division Case No. 2986

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 2986	
Date of Event	5/22/2012
Event Location	1659 Byfield Pkwy, Valparaiso
Facility Owner	Northern Indiana Public Service Company
Excavator	Jennnifer Dixon
Date of IURC Information Request	7/5/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Jennifer Dixon – Glenn Dixon
RESPONSIBLE PARTY PERSONAL NAME	Glenn Dixon
TITLE (IF ANY)	
ADDRESS	1659 Byfield Parkway
CITY/ STATE/ZIP	Valparaiso, IN 46385
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC Locating Service
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	9045 North River Road, Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	1659 Byfield Parkway
CITY/STATE/ZIP	Valparaiso, IN 46385
NEAREST INTERSECTION	Danvers Pkwy
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8" plastic
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	X
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trancher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	X
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1205224095
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No

INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	N/A
LOCATE MARKS CORRECT (YES/NO)	N/A
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	N/A
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Excavator failed to notify one-call center	

Fact Based Investigation Report

01820120522015
Northern IN
5/22/2012 7:43:00 PM
5/22/2012 7:50:10 PM
JENNIFER DIXON
1659 BYFIELD PKWY
VALPARAISO
ST: IN ZIP:

NOTIFICATION ID:
DISTRICT:
DAMAGE DATE:
NOTIFICATION DATE:
NOTIFIED BY:
DAMAGE ADDRESS:
CITY:

NIPSCO

DAMAGED CUSTOMER:

05/22/2012
19:00:00
20:25:00

INVESTIGATION DATE:
FROM:
TO:

HOMEOWNER
fence posts

EXCAVATOR INVOLVED:
TYPE OF EXCAVATION:

5/23/2012 2:30:00 PM
Yes

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

1205224095
5/22/2012 7:45:00 PM

DIG UP/DAMAGE REQ.:
START DATE/TIME:

kevin stewart
5/22/2012 7:50:00 PM
Digital

PICTURES TAKEN BY:
DATE/TIME:
PHOTOGRAPHY TYPE:
FRAME #:

125481
kevin stewart
BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

INVESTIGATOR EMP#:
INVESTIGATOR NAME:

Fact Based Investigation Customer Information

01820120522015

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Belegal Phil - 117702

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor,
Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

No locate called in by homeowner for fence (searched back to 4-1). There was a ticket for Vectren that was called in to relocate gas and electric lines. Investigator stated that the service was marked accurately, and the homeowner dug over marks, assuming the line would be deeper. Homeowner should have called in their own ticket and hand dug over the marks.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

na

LIST ANY OTHER INDIVIDUALS ON SITE:

na

	WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?
Yes	
	WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?
Yes	
	WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?
Yes	
	EXTENT OF FACILITY DAMAGE
unknown	
	REPLACEMENT FOOTAGE
unknown	
	WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?
No	
	WHAT CONTRACTOR EQUIPMENT WAS USED?
unknown	
	IS THE FACILITY SHOWN ON THE UTILITY RECORDS?
No	
	IF YES, PLEASE LIST RECORD #(S)

NIPSCO 01336 IUPPSa 05/22/2012 19:46:20 1205224095-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1205224095 Date: 05/22/2012 Time: 19:43 Oper: NBOYD Chan:002

State: IN Cnty: PORTER Twp: CENTER
Cityname: VALPARAISO Inside: Y Near: N
Subdivision: ESSEX PARK Lot: 48

#2986

Address : 1659
Street : BYFIELD PKWY
Cross 1 : DANVERS PKWY Within 1/4 mile: Y
Location: LOCATE THE BACKYARD
:
Grids : 4127D8704B 4127C8704B 4127D8704A 4127C8704A
Boundary: n 41.456566 s 41.450508 w -87.080330 e -87.076477

Work type : FENCE POSTS
Done for : JENNIFER DIXON
Start date: 05/22/2012 Time: 19:45 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 2 DAYS Depth: 3 FEET

Company : JENNIFER DIXON Type: HOME
Co addr : 1659 BYFIELD PKWY
City : VALPARAISO State: IN Zip: 46385
Caller : JENNIFER DIXON Phone: (219)462-6374
Contact : NONE Phone:
BestTime:

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER JENNIFER - NIPSCO GAS LINE DAMAGED IN THE BACKYARD - IT IS A YELLOW LINE -
CAN HEAR LEAKING GAS - HAVE CALLED NIPSCO - NO PREVIOUS TICKET NUMBER
Will you be white-lining the dig site area? NO
:

Submitted date: 05/22/2012 Time: 19:43
Members: COMCN ID3800 ID8000 NIPSCO SM



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 29, 2012

Who is submitting this information?

Name of person providing this information: Carrie Ludwig

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Glenn Dixon

Business address (*number and street*): 1659 Byfield Pkwy

City, State, and ZIP code: Valparaiso, IN

Telephone number (*area code*): 219 462 6374

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Occupant

Excavation or demolition equipment: Auger

Type of work performed: Fencing

Date and Location of DamageDate of damage (*month, day, year*): May 22, 2012County: PorterCity: ValparaisoStreet address (*number and street, city, state, and ZIP code*):
1659 Byfield Pkwy Valparaiso INNearest intersection: Danvers PkwyRight of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? NoIf yes, how many evacuated? 0Was there a customer service interruption? NoIf yes, how many affected? 1Time to restore service (*in hours*): 1Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0Property damage, Estimate \$

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 18

Notification, Locating, MarkingDid excavator request locates prior to commencing work? NoEnter Indiana 811 ticket number, if known:

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"?

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Unknown/Other

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: Other

Additional Comments

Excavator was working under Corporals Construction ticket # 1205212880 which had accurate locates

Excavator did not use hand tools where required and failed to call in a locate request for themselves

Damage ticket #: 1205224095

NO
EXCAVATOR
RESPONSE
PROVIDED