



## Pipeline Safety Division Investigation Report

### Investigation regarding: American Concrete Raising

UPPAC Database Record ID: 3248

Investigator: Howard Friend

Telephone: (317) 650-9105

Report Date: 7/27/12

### The Parties

Excavator: **American Concrete Raising**

Contact: Dwight Hicks, Vice President/Field Foreman

Address (City, State): 383 E 308 N #C, Valparaiso, IN 46383

Telephone: 219-476-1515

### Facility Owner Information:

Business Name: NIPSCO

Contact: Luke Selking

Address (City, State): 1501 Hale Avenue, Fort Wayne, IN 46802

Telephone: (260) 439-1290

### Utility Line Impact:

Damage Date: 5/14/12

Damage Address: 302 Roosevelt Rd.

City: Valparaiso, IN 46383

County: Porter

**Pipeline Facility**

Product Type: Natural Gas

Facility Type/Function: Service

Facility size: Unknown

Service Interruption: Yes

Number of Customers One

Repair Cost (if known): Unknown

**Excavator Activities/Cause of damage information:**

Type of Equipment: Backhoe

Type of work performed: Sidewalk

Product release: Yes

Ignition: No

Excavator notify 811: NO

**Locate Information:**

Excavator request locates: No

Indiana 811 ticket Number: NONE

**Incident Impact Information:**

Injuries: None

Fatalities: None

**Synopsis: A natural gas service was damaged during excavation of a sidewalk.**

**Findings: The excavator failed to request utility locates prior to excavation.**

**Conclusion: There was a failure to request utility locates prior to excavation.**

**Violation: IC 8-1-23-20(b): Failure to provide notice of excavation.**

NO

LOCATE

TICKET

PROVIDED



## DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Jun 27, 2012

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### Who is submitting this information?

Name of person providing this information: Carrie Ludwig (NIPSCO)

Business address (*number and street*): 3511 East 15th Ave

City, State, and ZIP code: Gary, IN 46403

Telephone number (*area code*): 219 962 0422

Fax number (*area code*): 219 962 0404

E-mail address: cludwig@nisource.com

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### Excavator Information, if known

Full name: American Concrete Raising

Business address (*number and street*): 383 E 308 N # C

City, State, and ZIP code: Valparaiso, IN

Telephone number (*area code*): (219) 476-1515

Fax number (*area code*): \_\_\_\_\_

E-mail address: \_\_\_\_\_

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### Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Unknown/Other

Type of work performed: Curb/Sidewalk

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**Date and Location of Damage**

Date of damage (*month, day, year*): May 14, 2012

County: Porter

City: Valparaiso

Street address (*number and street, city, state, and ZIP code*):  
302 Roosevelt Rd

Nearest intersection: Wood St

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 1

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$

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**Affected Facility Information**

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 18

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**Notification, Locating, Marking**

Did excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: No locate requested

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: \_\_\_\_\_

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: no locates \_\_\_\_\_

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Unknown/Other

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### **Description of Cause**

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

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### **Additional Comments**

Nipsco emergency repair ticket #: 1205141807

**From:** [Carla Hicks](#)  
**To:** [IURC PipelineDamageCase](#)  
**Subject:** Case #3248  
**Date:** Wednesday, July 25, 2012 10:32:00 AM

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To Whom It May Concern,

I am writing to address the letter received from you regarding pipeline damage we did @302 Roosevelt Rd., Valparaiso, IN 46383

We always use the free utility locate service that is offered for the jobs we do that require digging for new or replacement of concrete.

However in this situation, it was a rush/fill in job, of a small sidewalk replacement.

I assumed the area was clear, which was a mistake on my part.

I have received an invoice from Nipsco to reimburse them for the expenses of the repair.

I will have my office manager send payment to them today.

If you have any way of checking our locate history, you will see we use this service for every job we do, (omitting this one) it is a great service.

I apologize for any inconvenience my lack of detail may have caused.

You can be sure I will not make this mistake again!

If you need any other information from me, please let me know.

Sincerely,

*Dwight Hicks*

*Vice President/Field Foreman*

*American Concrete Raising*

*1.219.476.1515*