



## Pipeline Safety Division Investigation Report

### Investigation regarding: Mcallister General Contractors

UPPAC Database Record ID: 3390

Investigator: Howard Friend

Report Date: 10/30/2012

Damage Date: 7/19/2012 12:35:04 PM

Damage Address: 6324 Kennedy Ave

City: Hammond

County: Lake

### The Parties

Excavator: **Mcallister General Contractors**

Contact: Ken Mcallister

Address: 10501 8a West 133rd Avenue, Cedar Lake, In 46303

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

### Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

## **Investigation regarding: Mcallister General Contractors**

UPPAC Database Record ID: 3390

### **Damage Impact**

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

### **Excavator Activities/Cause of damage information:**

Excavator request locates: Yes    Indiana 811 ticket Number: 1207181988

Type of Equipment: Backhoe/Trackhoe

Type of work performed: Sewer

**Synopsis:** A natural gas service was damaged during excavation for a sewer line.

**Findings:** Reported by Indiana 811; excavator did not respond to initial notice mailed 8/16/2012. The excavator provided notice of excavation on 7/18/12 and damaged the line the following day. The facility was accurately marked.

**Conclusion:** There was a failure to maintain two (2) feet of clearance with mechanized equipment. The excavator failed to provide two (2) days notice prior to excavation.

**Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.**

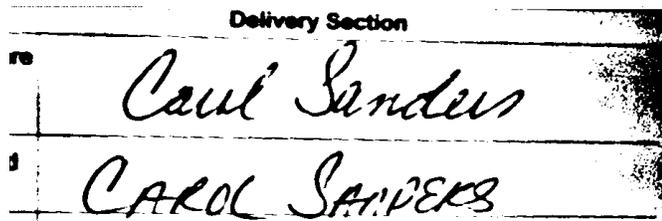


Date: 08/21/2012

MAIL MAIL:

The following is in response to your 08/21/2012 request for delivery information on your Certified Mail(TM)/RRE item number 9214 8901 0661 5400 0002 6828 80. The delivery record shows that this item was delivered on 08/20/2012 at 08:47 AM in CEDAR LAKE, IN 46303. The scanned image of the recipient information is provided below.

Signature of Recipient:



Address of Recipient:



Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,

United States Postal Service

The customer reference info shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

3390  
CAROL SANDERS  
MCALLISTER GENERAL CONTRACTORS  
10501 W 133RD AVE 8A  
CEDAR LAKE IN 46303-8577



101 West Ohio Street, Suite 1707  
Indianapolis, IN 46204

September 14, 2012

*Via Electronic Transmission – [PipelineDamageCase@urc.in.gov](mailto:PipelineDamageCase@urc.in.gov)*

Pipeline Safety Division – Case No. 3390  
Indiana Utility Regulatory Commission  
101 West Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3390

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/19/2012

Event Location: 6324 Kennedy Ave, Hammond

Facility Owner: Northern Indiana Public Service Company

Excavator: Mcallister General Contractors

Other Party: N/A

Pipeline Division Case No. 3390

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit) Earle  
NiSource Corporate Services - Legal  
Phone: 317-684-4904  
Fax: 317-684-4918  
Email: [cearle@nisource.com](mailto:cearle@nisource.com)

<b>IURC INFORMATION REQUEST</b>	
<b>Pipeline Safety Division Case No. 3390</b>	
Date of Event	7/19/2012
Event Location	6324 Kennedy Ave, Hammond
Facility Owner	Northern Indiana Public Service Company
Excavator	Mcallister General Contractors
Date of IURC Information Request	8/16/2012
<b>THE PARTIES</b>	
<b>EXCAVATOR:</b>	
BUSINESS NAME	McCallister Inc
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	10501 8A West 133 <sup>rd</sup> Ave
CITY/ STATE/ZIP	Cedar Lake, IN 46303
PREFERRED TELEPHONE	219 746 9188
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:</b>	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	<a href="mailto:LSELKING@NISOURCE.COM">LSELKING@NISOURCE.COM</a>
<b>LOCATOR SERVICE INFORMATION</b>	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
<b>OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION</b>	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
<b>UTILITY LINE IMPACT</b>	
<b>LOCATION OF DAMAGE</b>	
ADDRESS	6324 Kennedy Ave
CITY/STATE/ZIP	Hammond, IN
NEAREST INTERSECTION	163 <sup>rd</sup> Pl
<b>PRODUCT TYPE (Select One)</b>	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
<b>FACILITY TYPE (Select One)</b>	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8"
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	N
NUMBER OF CUSTOMERS AFFECTED	0
EVACUATION (YES/NO)	N
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	
<b>CAUSE OF DAMAGE INFORMATION:</b>	
<b>TYPE OF EQUIPMENT (Select One)</b>	
Auger	
Backhoe/Trackhoe	x
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
<b>TYPE OF WORK PERFORMED (Select One)</b>	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	X
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	N
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1207191725
<b>LOCATE INFORMATION:</b>	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1207181988
LOCATE MARKS VISIBLE (YES/NO)	Y
LOCATE MARKS CORRECT (YES/NO)	Y
EXCAVATOR "WHITE LINED" (YES/NO)	N
MAPS USED TO MARK FACILITIES (YES/NO)	Y
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
<b>INCIDENT IMPACT INFORMATION</b>	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
<b>ADDITIONAL INFORMATION/COMMENTS</b>	
Excavator dug before locates were due Nipsco emergency repair ticket #: 1207191976	

NIPSCO 00547 IUPPSa 07/19/2012 12:35:16 1207191725-00A EMER DAMG STRT

DAMAGE SEE REMARKS

Case 3390

Ticket : 1207191725 Date: 07/19/2012 Time: 12:29 Oper: DMEYER Chan:034

State: IN Cnty: LAKE Twp: NORTH  
Cityname: HAMMOND Inside: Y Near: N  
Subdivision:

Address : 6324  
Street : KENNEDY AVE  
Cross 1 : 163RD PL Within 1/4 mile: Y  
Location: LOCATE THE ENTIRE PROPERTY INCLUDING THE FRONT CURB AND THE ALLEY TO THE WEST OF THE PROPERTY

Grids : 4135A8727B  
Boundary: n 41.599800 s 41.597782 w -87.462334 e -87.460823

Work type : INSTALLING SEWER WATER  
Done for : CITY OF HAMMOND  
Start date: 07/19/2012 Time: 12:29 Hours notice: 0/0 Priority: EMER  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y  
Duration : 1 MONTH Depth: 20 FEET

Company : MCALLISTER GENERAL CONTRACTORS Type: CONT  
Co addr : 10501 8A WEST 133RD AVENUE  
City : CEDAR LAKE State: IN Zip: 46303  
Caller : CAROL SANDERS Phone: (219)374-9498  
Contact : CHRIS MCALLISTER - CELL Phone:  
BestTime:  
Mobile : (219)746-9188  
Fax : (219)374-7017  
Email : CSANDERS@MCALLISTERSINC.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
PER CAROL SANDERS --- HAVE EXPOSED A NIPSCO GAS LINE--THE GAS IS NOT BLOWING -  
COULD NOT SAY IF THEY COULD HEAR OR SMELL GAS --- LINE WAS EXPOSED IN THE ALLEY  
--- COULD NOT DESCRIBE COLOR/SIZE/MATERIAL --- DID NOT CALL 911 --- CREW IS  
STILL ON SITE --- HAS NOT CALLED NIPSCO BUT CAROL WILL CALL - PREVIOUS TICKET  
1207181988  
Will you be white-lining the dig site area? NO  
:

Submitted date: 07/19/2012 Time: 12:29  
Members: BE COMCN IB ID5121 ID6405 ID6428 NIPSCO SM

NIPSCO 00678 IUPPSa 07/18/2012 13:13:06 1207181988-00A NORM NEW STRT

NORMAL NOTICE

Case 3390

Ticket : 1207181988 Date: 07/18/2012 Time: 13:06 Oper: MMOELLER Chan:039

State: IN Cnty: LAKE Twp: NORTH  
Cityname: HAMMOND Inside: Y Near: N  
Subdivision:

Address : 6324  
Street : KENNEDY AVE  
Cross 1 : 163RD PL Within 1/4 mile: Y  
Location: LOCATE THE ENTIRE PROPERTY INCLUDING THE FRONT CURB AND THE ALLEY TO  
THE WEST OF THE PROPERTY

:  
Grids : 4135A8727B  
Boundary: n 41.599800 s 41.597782 w -87.462334 e -87.460823

Work type : INSTALLING SEWER WATER  
Done for : CITY OF HAMMOND  
Start date: 07/20/2012 Time: 13:15 Hours notice: 48/48 Priority: NORM  
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N  
Duration : 1 MONTH Depth: 20 FEET

Company : MCALLISTER GENERAL CONTRACTORS Type: CONT  
Co addr : 10501 8A WEST 133RD AVENUE  
City : CEDAR LAKE State: IN Zip: 46303  
Caller : CAROL SANDERS Phone: (219)374-9498  
Contact : CHRIS MCALLISTER - CELL Phone:  
BestTime:  
Mobile : (219)746-9188  
Fax : (219)374-7017  
Email : CSANDERS@MCALLISTERSINC.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time  
Will you be white-lining the dig site area? NO  
:

Submitted date: 07/18/2012 Time: 13:06  
Members: BE COMCN IB ID5121 ID6405 ID6428 NIPSCO SM

NORTHERN INDIANA PUBLIC SERVICE COMPANY

FACILITY DAMAGE REPORT

\*\* COMPLETE FORM FOR ALL DAMAGES TO NIPSCO FACILITIES \*\*

REPORTING OPERATING AREA 010 - Hammond MAXIMO WO #
OPERATING AREA CONTACT Matt Gray JOB ORDER # 569685
TRACKING NUMBER 018-2012-0719-005 LOCATE REF # 1207181988
Locate Performed By:

DATE AND TIME OF ACCIDENT 7-19-12 11:50 AM DATE OF REPORT 7-19-12

PLACE OF DAMAGE (INCLUDE CITY) 2741 163rd Pl and 6324 Kameon Ave

DAMAGE WAS TO:

ELECTRIC - POLE / TRANSFORMER: # SIZE YEAR INSTALLED BROKEN YES ( ) NO ( )

OTHER (DESCRIBE)

GAS: SERVICE ( ) MAIN ( ) SIZE 5/8 MATERIAL: PLASTIC ( ) STEEL ( ) METER ( ) REG STATION ( ) STUB ( )
OTHER (DESCRIBE)

DEPTH OF FACILITY (Inches) 3' PRESSURE (PSI) 40 Lbs.

RELEASE OF GAS: YES ( ) NO ( ) IGNITION OF GAS: YES ( ) NO ( ) EVACUATION REQUIRED: YES ( ) # NO ( )

INTERRUPTION OF SERVICE: YES ( ) NO ( ) NUMBER OF CUSTOMERS LOST: 0

DURATION OF INTERRUPTION: TIME REPORTED 12:30 PM TIME RESTORED 1:50

DIAMETER/MEASUREMENT OF HOLE IN GAS FACILITY: 5/8

LOCATE MARKS ON SITE: YES ( ) DISTANCE BETWEEN FACILITY AND LOCATE MARKS NO ( )

HOW LOCATED: PAINT ( ) FLAGS ( ) BOTH ( ) WHITE LINED ( )

PARTY THAT CAUSED DAMAGES (NAME) McCallister Inc

ADDRESS OF PARTY (INCLUDE CITY) 12400 Maple - Cedar Lake IN

WHO WAS IN CHARGE OF THE WORK SITE AT TIME OF DAMAGE Ken McCallister

WITNESS NAME AND ADDRESS Ken McCallister

WITNESS REMARKS installing sewer with 2 services

AGENCIES NOTIFIED / ONSITE: POLICE ( ) AGENCY REPORT #

FIRE ( ) AGENCY REPORT #

OTHER ( ) Any injuries? ( ) YES # ( ) NO

PHOTOS TAKEN: YES ( ) NO ( ) TAKEN BY: (ATTACH PHOTOS TO REPORT)
MEDIA ON SITE YES ( ) NO ( )

WORK IN PROGRESS WHEN FACILITY DAMAGED - CHECK APPROPRIATE CHOICE BELOW

- ( ) AGRICULTURE/FARMING ( ) CABLE TV ( ) CURB/SIDEWALK ( ) TELECOMMUNICATIONS
( ) BLDG CONSTRUCTION ( ) DEMOLITION ( ) DRAINAGE ( ) WATER
( ) DRIVEWAY ( ) ELECTRIC ( ) SURVEYING ( ) DRAINS/CULVERTS
( ) FENCING ( ) GRADING ( ) IRRIGATION ( ) MOWING
( ) LANDSCAPING ( ) PIPELINE ( ) MILLING ( ) OTHER
( ) POLE/SIGN POST ( ) ROAD WORK ( ) SEWER

TYPE OF EQUIPMENT USED - CHECK APPROPRIATE CHOICE BELOW

- ( ) AUGER ( ) HAND TOOLS ( ) BACKHOE/TRACKHOE
( ) MILLING EQUIPMENT ( ) PROBING DEVICE ( ) BORING / DRILLING
( ) EXPLOSIVES ( ) TRENCHER ( ) FARM EQUIPMENT
( ) VACCUUM EQUIPMENT ( ) GRADER ( ) OTHER

REASON DAMAGE OCCURRED - CHECK APPROPRIATE CHOICE BELOW

- ( ) AUTOMOTIVE ACCIDENT ( ) EXCAVATING BEFORE LOCATES DUE ( ) CARELESS MACHINE OPERATOR
( ) NO NOTIFICATION ( ) MARKS DISTURBED ( ) STUB ( ) OTHER

SEE REVERSE SIDE FOR COMMENTS AND DIAGRAM