STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION
101 W. WASHINGTON STREET, SUITE 1500E
INDIANAPOLIS, INDIANA 46204-3407

http://www.in.gov/iurc
Office: (317) 232-2701
Facsimile: (317) 232-6758

Pipeline Safety Division Investigation Report

Investigation regarding: E B S Irrigation

UPPAC Database Record ID: 3405

Investigator: Howard Friend

Report Date: 9/27/2012

Damage Date: 7/25/2012 11:33:20 AM

Damage Address: 10306 N 486 E

City: De Motte

County: Newton

The Parties

Excavator: **E B S Irrigation**

Contact: Karen Nash

Address: 10922 North In Rt 49, Wheatfield, In 46392

Telephone:

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: E B S Irrigation

UPPAC Database Record ID: 3405

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): $

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1207102371

Type of Equipment: Boring

Type of work performed: Irrigation

Synopsis: A natural gas service was damaged during excavation for irrigation.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed 8/23/2012. The excavator had a valid locate request and the operator provided accurate locate marks.

Conclusion: The excavator failed to expose the natural gas facility and to maintain two (2) feet of clearance.

Violation: IC 8-1-26-20(b): Failure to plan excavation to avoid damage or interference with underground facilities; Failure to maintain two (2) feet clearance with mechanized equipment.

UNITED STATES POSTAL SERVICE

Date: 08/18/2012

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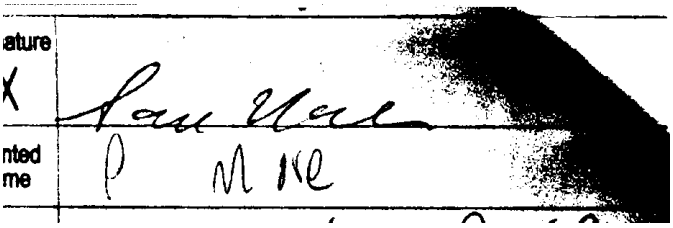

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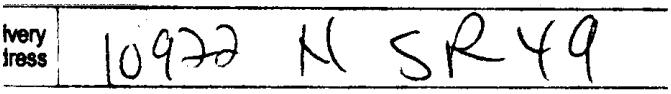

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Sincerely,

United States Postal Service

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3405
KAREN NASH
E B S IRRIGATION
10922 N STATE ROAD 49
WHEATFIELD IN 46392-8259

101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

September 14, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3405
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3405

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 7/25/2012

Event Location: 10306 N 486 E, De Motte

Facility Owner: Northern Indiana Public Service Company

Excavator: E B S Irrigation

Other Party: N/A

Pipeline Division Case No. 3405

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

Christopher C. (Kit") Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3405	
Date of Event	7/25/2012
Event Location	10306 N 486 E, De Motte
Facility Owner	Northern Indiana Public Service Company
Excavator	E B S Irrigation
Date of IURC Information Request	8/16/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	E B S Irrigation
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	10922 North IN Rt 49
CITY/ STATE/ZIP	Wheatfield, IN 46392
PREFERRED TELEPHONE	219 956 4656
CELL PHONE TELEPHONE	
EMAIL ADDRESS	tim@ebsirrigation.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	Same
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	10306 N 486 E Lot 9
CITY/STATE/ZIP	Demotte, IN
NEAREST INTERSECTION	E 1040 N
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8”
PRESSURE (PSIG/INCHES)	40
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) ($)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	X
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scrapper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	X
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	Yes 1207251605
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Yes

INDIANA 811 LOCATE TICKET NUMBER	1207102371
LOCATE MARKS VISIBLE (YES/NO)	Yes
LOCATE MARKS CORRECT (YES/NO)	Yes
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	Yes
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
POLICE DEPARTMENT RESPONSE (YES/NO	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Failure to use hand tools where required Damage ticket #: 1207251605	

Fact Based Investigation Report

NOTIFICATION ID: 01820120725004

DISTRICT: Northern IN

DAMAGE DATE: 7/25/2012 11:33:31 AM

NOTIFICATION DATE: 7/25/2012 11:35:10 AM

NOTIFIED BY: KAREN NASH

DAMAGE ADDRESS: 10306 N 486 E

CITY: DE MOTTE

ST: IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 07/25/2012

FROM: 11:40:00

TO: 11:55:00

EXCAVATOR INVOLVED: EBS IRRIGATION

TYPE OF EXCAVATION: IRRIGATION

ORIG. LOCATE REQ.: 1207102371

START DATE/TIME:

TYPE OF TICKET:

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: 1207251605

START DATE/TIME:

PICTURES TAKEN BY: ROB PUENT

DATE/TIME: 7/25/2012 11:45:00 AM

PHOTOGRAPHY TYPE: Digital

FRAME #: NA

INVESTIGATOR EMP#: 125835

INVESTIGATOR NAME: ROB PUENT

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?
No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01820120725004

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: service - 5/8"

LOCATOR NAME & EMP #: Puent Robert - 125915

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:
Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):
Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:
CONTRACTOR CUT A PL. GAS SERVICE, MARKS WERE RIGHT ON. TRENCHED RIGHT THROUGH IT.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
NA

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:
NA

LIST ANY OTHER INDIVIDUALS ON SITE:
NA

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERENCE ZONE OF MARKS? Yes

EXTENT OF FACILITY DAMAGE CUT PL. SERVICE

REPLACEMENT FOOTAGE 2 FT

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No

WHAT CONTRACTOR EQUIPMENT WAS USED? NA

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S)

NIPSCO 00433 IUPPSa 07/25/2012 11:33:31 1207251605-00A EMER DAMG STRT

DAMAGE

Case 3405

Ticket : 1207251605 Date: 07/25/2012 Time: 11:28 Oper: SWOODFORD Chan:058

State: IN Cnty: NEWTON Twp: LINCOLN
Cityname: DE MOTTE Inside: N Near: Y
Subdivision: ROSELAWN WOODS Lot: 9

Address : 10306
Street : N 486 E
Cross 1 : E 1040 N Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4108A8717A 4109D8717A
Boundary: n 41.150661 s 41.148048 w -87.299103 e -87.297234

Work type : INSTALLING IRRIGATION SYSTEM
Done for : DON ROBERTS
Start date: 07/25/2012 Time: 11:28 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: Y
Duration : 3 DAYS Depth: 18 INCHES

Company : E B S IRRIGATION Type: CONT
Co addr : 10922 NORTH IN RT 49
City : WHEATFIELD State: IN Zip: 46392
Caller : KAREN NASH Phone: (219)956-4656
Contact : TIM NASH - CELL Phone:
BestTime:
Mobile : (219)869-1269
Email : TIM@EBSIRRIGATION.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER KAREN NASH--A NIPSCO GAS LINE HAS DAMAGED--GAS IS SPEWING--CALLER HAS NO DESCRIPTION OF THE LINE--AND DOES NOT KNOW WHERE ON THE PROPERTY THEY WHERE DIGGING WHEN LINE WAS HIT--CREW IS ON SITE--NIPSCO AND 911 HAS BEEN CALLED--PREVIOUS TICKET NUMBER 1207102371.
Will you be white-lining the dig site area? NO
:

Submitted date: 07/25/2012 Time: 11:28
Members: ID2009 ID2189 NIPSCO SM

NIPSCO 00684 IUPPSa 07/10/2012 13:17:32 1207102371-00A NORM NEW STRT

NORMAL NOTICE

Case 3405

Ticket : 1207102371 Date: 07/10/2012 Time: 13:12 Oper: JCOX Chan:000

State: IN Cnty: NEWTON Twp: LINCOLN
Cityname: DE MOTTE Inside: N Near: Y
Subdivision: ROSELAWN WOODS Lot: 9

Address : 10306
Street : N 486 E
Cross 1 : E 1040 N Within 1/4 mile: Y
Location: LOCATE THE ENTIRE PROPERTY
:
Grids : 4108A8717A 4109D8717A
Boundary: n 41.150661 s 41.148048 w -87.299103 e -87.297234

Work type : INSTALLING IRRIGATION SYSTEM
Done for : DON ROBERTS
Start date: 07/12/2012 Time: 13:30 Hours notice: 48/48 Priority: NORM
Ug/Oh/Both: U Blasting: N Boring: N Railroad: N Emergency: N
Duration : 3 DAYS Depth: 18 INCHES

Company : E B S IRRIGATION Type: CONT
Co addr : 10922 NORTH IN RT 49
City : WHEATFIELD State: IN Zip: 46392
Caller : KAREN NASH Phone: (219)956-4656
Contact : TIM NASH - CELL Phone:
BestTime:
Mobile : (219)869-1269
Email : TIM@EBSIRRIGATION.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
Will you be white-lining the dig site area? NO
:

Submitted date: 07/10/2012 Time: 13:12
Members: ID2009 ID2189 NIPSCO SM

DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)
INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 23, 2012

Who is submitting this information?

Name of person providing this information: Steve Noffsinger

Business address *(number and street)*: 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number *(area code)*: (219)962-0422

Fax number *(area code)*: (219)962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: E B S Irrigation

Business address *(number and street)*: 10922 North IN RT 49

City, State, and ZIP code: Wheatfield, IN, 46392

Telephone number *(area code)*: (219)956-4656

Fax number *(area code)*:

E-mail address: TIM@EBSIRRIGATION.COM

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Boring

Type of work performed: Irrigation

Date and Location of Damage

Date of damage (*month, day, year*): Jul 25, 2012

County: Newton

City: Demotte

Street address (*number and street, city, state, and ZIP code*):
10306 N 486 E Lot 9, Demotte, IN 46310

Nearest intersection: E 1040 N

Right of way where damage occurred: Private - Land Owner

Was there a release of product? Yes

If yes, was there an ignition of product? No

Were evacuations necessary as a result of release? No

If yes, how many evacuated? 0

Was there a customer service interruption? Yes

If yes, how many affected? 1

Time to restore service (*in hours*): 1.75

Enter number of injuries, if applicable and known: 0

Enter number of fatalities, if applicable and known: 0

Property damage, Estimate $

Affected Facility Information

What type of pipeline was damaged? Natural Gas

What was the affected facility? Service/Drop

What was the depth of the facility, in inches? 18

Notification, Locating, Marking

Did excavator request locates prior to commencing work? Yes

Enter Indiana 811 ticket number, if known: 1207102371

Was the locate request completed within two working days? Yes

If locates were performed, were they done so by a contractor or pipeline employee? Contract Locator

If a contractor locator, enter the company name, if known: USIC

Were facility marks visible in the area of excavation? Yes

Were facilities marked correctly? Yes

Type of markings used: Paint and Flags

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? No

Were maps used to complete the locate request? Yes

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? Yes

Did the excavator notify 911 in the event of a release of product? Unknown/Other

Description of Cause

Select from the list the most accurate cause for the damage: --Failure to use hand tools where required

Additional Comments

Requested USIC report
Damage ticket 1207251605