



Pipeline Safety Division Investigation Report

Investigation regarding: Design One Concrete

UPPAC Database Record ID: 3657

Investigator: Howard Friend

Report Date: 10/24/2012

Damage Date: 05/30/2012

Damage Address: 450 W Oakdale Dr

City: Fort Wayne

County: Allen

The Parties

Excavator: **Design One Concrete**

Contact: Chad Brown

Address: 3308 Firethorn, Fort Wayne, In

Telephone: 260-437-5741

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Service/Drop

Investigation regarding: Design One Concrete

UPPAC Database Record ID: 3657

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$261.69

Excavator Activities/Cause of damage information:

Excavator request locates: No Indiana 811 ticket Number:

Type of Equipment: Unknown/Other

Type of work performed: Driveway

Synopsis: Excavator using a Bobcat on a driveway damaged a plastic natural gas service.

Findings: Reported by NIPSCO; signed for initial notice on 09/17/2012 but has not submitted a response. Repair crew found a single flag marking the service in the area, but an investigation by both the operator and the locate contractor revealed no request for locate by this excavator.

Conclusion: Excavator failed to request locates for their own work.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.



Date: 09/17/2012

MAIL MAIL:

The following is in response to your 09/17/2012 request for delivery information on your Certified Mail(TM)/RRE item number 9214 8901 0661 5400 0004 2842 42. The delivery record shows that this item was delivered on 09/17/2012 at 03:05 PM in FORT WAYNE, IN 46814. The scanned image of the recipient information is provided below.

Signature of Recipient:

Delivery Section	
Signature	<i>Nate Frankles</i>
Printed Name	Nate Frankles

Address of Recipient:

Address	3308 Firethorne Ct
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Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,

United States Postal Service

The customer reference info shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

3657
DESIGN ONE CONCRETE
3308 FIRETHORNE CT
FORT WAYNE IN 46814-8909



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

October 22, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3657
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3657

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 5/30/2012

Event Location: 450 W Oakdale Dr, Fort Wayne

Facility Owner: Northern Indiana Public Service Company

Excavator: Design One Concrete

Other Party: N/A

Pipeline Division Case No. 3657

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3657	
Date of Event	5/30/2012
Event Location	450 W Oakdale Dr, Fort Wayne
Facility Owner	Northern Indiana Public Service Company
Excavator	Design One Concrete
Date of IURC Information Request	9/18/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	Design One Concrete
RESPONSIBLE PARTY PERSONAL NAME	Chad Brown
TITLE (IF ANY)	
ADDRESS	3308 Fivethorne
CITY/ STATE/ZIP	Fort Wayne, IN 46814
PREFERRED TELEPHONE	260/437-5741
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	USIC
RESPONSIBLE PARTY PERSONAL NAME	Morgan Thompson
TITLE (IF ANY)	Claims Coordinator
ADDRESS	9045 N. River Rd. Suite 300
CITY/ STATE/ZIP	Indianapolis, IN 46240
PREFERRED TELEPHONE	1-317-538-7301
CELL PHONE TELEPHONE	
EMAIL ADDRESS	morganthompson@usicinc.com
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	

TITLE (IF ANY)	
ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	450 W. Oakdale Drive
CITY/STATE/ZIP	Fort Wayne, IN 46807
NEAREST INTERSECTION	Fairfield
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	
GATHERING	
SERVICE/DROP	X
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	5/8 plastic
PRESSURE (PSIG/INCHES)	Medium
INTERRUPTION IN SERVICE (YES/NO)	Yes
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	No
IF YES, HOW MANY EVACUATED	0
REPAIR COST (IF KNOWN) (\$)	261.69
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	

Probing Device	
Trancher	
Vacuum Equipment	
Unknown/Other	X Mechanized Equipment
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	X
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Yes
IGNITION AND/OR FIRE (YES/NO)	No
EXCAVATOR NOTIFY 811 (YES/NO)	No

LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	No
INDIANA 811 LOCATE TICKET NUMBER	N/A
LOCATE MARKS VISIBLE (YES/NO)	No
LOCATE MARKS CORRECT (YES/NO)	No
EXCAVATOR "WHITE LINED" (YES/NO)	No
MAPS USED TO MARK FACILITIES (YES/NO)	No
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	No
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FATALITIES	0
FIRE DEPARTMENT RESPONSE (YES/NO)	Yes
POLICE DEPARTMENT RESPONSE (YES/NO)	N/A
AMBULANCE RESPONSE (YES/NO)	N/A
ADDITIONAL INFORMATION/COMMENTS	
<p>No notification made to the one-call center.</p> <p>No emergency repair ticket or damage ticket.</p>	

Fact Based Investigation Report

01820120530014

Northern IN

5/30/2012 1:10:00 PM

5/30/2012 4:25:34 PM

JOEL Facility Owner

450 W. OAKDALE DR. X FAIRFIELD AVE.

FORT WAYNE

ST: IN ZIP:

NOTIFICATION ID:

DISTRICT:

DAMAGE DATE:

NOTIFICATION DATE:

NOTIFIED BY:

DAMAGE ADDRESS:

CITY:

NIPSCO

DAMAGED CUSTOMER:

05/30/2012

INVESTIGATION DATE:

05:25:00

FROM:

05:45:00

TO:

Homeowner

EXCAVATOR INVOLVED:

curb removal

TYPE OF EXCAVATION:

Yes

ORIG. LOCATE REQ.:
START DATE/TIME:
TYPE OF TICKET:
LOCATE REQ. INFO N/A:

M51653826

DIG UP/DAMAGE REQ.:
START DATE/TIME:

tony stephenson

PICTURES TAKEN BY:

5/30/2012 5:35:00 AM

DATE/TIME:

Digital

PHOTOGRAPHY TYPE:

n/a

FRAME #:

130541

INVESTIGATOR EMP#:

tony stephenson

INVESTIGATOR NAME:

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED?

No

Fact Based Investigation Customer Information

01820120530014

NIPSCO

(optional)

NOTIFICATION ID:

SELECT A CUSTOMER:

CUSTOMER #:

LOWPROF

Gas Service

Stephenson Anthony - 130541

FACILITY DESCRIPTION:

FACILITY ID:

LOCATOR NAME & EMP #:

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

No Locate Req. By Contractor,
Facility Marked Accurately

Other:

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation,
Investigator Verified Existing Marks By Hooking Up

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

No locatate called, searched back to 4-1 and found no tickets on this address. There was one existing flag in vicinity of damage. No paint was visible, as area was dirt, and heavily disturbed. I hooked to tracer wire and signal took me right to existing flag.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

n/a

LIST ANY OTHER INDIVIDUALS ON SITE:

n/a

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL?

Yes

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA?

Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS?

Yes

EXTENT OF FACILITY DAMAGE

cut in two

REPLACEMENT FOOTAGE

2'

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO?

No n/a

WHAT CONTRACTOR EQUIPMENT WAS USED?

bobcat

IS THE FACILITY SHOWN ON THE UTILITY RECORDS?

No

IF YES, PLEASE LIST RECORD #(S)

n/a



DAMAGE INFORMATION REPORT – PIPELINE SAFETY DIVISION

State Form 54122 (R2 / 7-11)

INDIANA UTILITY REGULATORY COMMISSION

Submitted to IURC-Pipeline Safety on: Aug 21, 2012

Who is submitting this information?

Name of person providing this information: Tommy Buher

Business address (*number and street*): 3511 E 15th Ave

City, State, and ZIP code: Gary, IN, 46403

Telephone number (*area code*): 219-962-0422

Fax number (*area code*): 219-962-0404

E-mail address: cludwig@nisource.com

Excavator Information, if known

Full name: Design One Concrete

Business address (*number and street*): 3308 Firethorn

City, State, and ZIP code: Fort Wayne, IN

Telephone number (*area code*): 260-437-5741

Fax number (*area code*): _____

E-mail address: _____

Excavation or Demolition Information

Excavator type: Contractor

Excavation or demolition equipment: Backhoe/Trackhoe

Type of work performed: Driveway

Date and Location of DamageDate of damage (*month, day, year*): May 30, 2012County: AllenCity: Fort WayneStreet address (*number and street, city, state, and ZIP code*):
450 W Oakdale Dr, Fort Wayne, IN 46807Nearest intersection: Fairfield AveRight of way where damage occurred: Private - Land OwnerWas there a release of product? YesIf yes, was there an ignition of product? NoWere evacuations necessary as a result of release? No

If yes, how many evacuated? _____

Was there a customer service interruption? YesIf yes, how many affected? 1Time to restore service (*in hours*): 2Enter number of injuries, if applicable and known: 0Enter number of fatalities, if applicable and known: 0

Property damage, Estimate \$ _____

Affected Facility InformationWhat type of pipeline was damaged? Natural GasWhat was the affected facility? Service/DropWhat was the depth of the facility, in inches? 14

Notification, Locating, MarkingDid excavator request locates prior to commencing work? No

Enter Indiana 811 ticket number, if known: _____

Was the locate request completed within two working days? Unknown/Other

If locates were performed, were they done so by a contractor or pipeline employee? Unknown/Other

If a contractor locator, enter the company name, if known: _____

Were facility marks visible in the area of excavation? No

Were facilities marked correctly? Unknown/Other

Type of markings used: Other

If other, please specify: _____

Was site marked by "White Lining"? No

Were special instructions part of the locate request? Unknown/Other

Were maps used to complete the locate request? Unknown/Other

Were pipeline company representatives on site during excavation? No

Did the excavator notify the operator in the event of this damage? Yes

Did the excavator notify Indiana 811 in the event of this damage? No

Did the excavator notify 911 in the event of a release of product? Yes

Description of Cause

Select from the list the most accurate cause for the damage: --No notification made to the one-call center

Additional Comments

Per USIC and our internal investigation, there were marks on site even though no locates were called in.



NORTHERN INDIANA PUBLIC SERVICE COMPANY

PROPERTY DAMAGE REPORT (CLAIMS FOR THE COMPANY)

FORWARD ORIGINAL AND 1 COPY

ALL DAMAGES TO PROPERTY MUST BE REPORTED TO THE CLAIMS DEPARTMENT

REPORTING OPERATING AREA Fort Wayne - 200 CLAIM NUMBER 521644200

OPERATING AREA CONTACT Jason Haner JOB ORDER NUMBER 573974

TRACKING NUMBER 018-2012-0030-014 LOCATE REF-NUMBER

NO LOCATE REQUESTED []

1. DATE AND HOUR OF DAMAGE May 30, 2012 20 4:09 PM DATE OF THIS REPORT May 30, 2012

2. PLACE OF DAMAGE (INCLUDE CITY) 450 W Oakdale Dr Fort Wayne 46807

3. DAMAGE WAS TO POLE # SIZE YEAR INSTALLED BROKEN [] YES [] NO

GAS SERVICE / MAIN - SIZE 5/8 plastic Service OTHER

4. PARTY RESPONSIBLE FOR DAMAGES (NAME) Design One Concrete 33095 Firehorn Fort Wayne

(ADDRESS, CITY, STATE, ZIP) Indiana (260) 437-5741

5. WHO WAS IN CHARGE OF WORK AT PLACE AND TIME OF DAMAGE / CONTRACTORS FOREMAN Chad Brown

6. NAME AND ADDRESS OF WITNESSES

7. REMARKS OF WITNESSES

8. [] POLICE REPORT ATTACHED (#) (IF NO POLICE REPORT - WHY)

9. PHOTOS TAKEN [] YES [] NO (IF YES, PLEASE FORWARD WITH COMPLETED PROPERTY DAMAGE REPORT.)

10. WORK IN PROGRESS WHEN DAMAGE OCCURRED:

- [] SEWER [] ROAD CONSTRUCTION [] FENCE WORK
[] WATER [] CULVERTS OR DRAINS [X] DRIVEWAY
[] ELECTRIC [] DITCH CLEANING [] CURB OR SIDEWALK
[] TELEPHONE [] LANDSCAPING [] IRRIGATION
[] TV CABLE [] POLE OR SIGN INSTALLATION [] BUILDING CONSTRUCTION
[] OTHER

11. REASON DAMAGE OCCURRED:

- [] NO NOTIFICATION [] INACCURATE LOCATION
[] CARELESS MACHINE OPERATOR [] INSUFFICIENT TIME NOTIFICATION
[] DELIBERATE [] AUTOMOTIVE ACCIDENT
[X] FAILURE TO HAND EXPOSE [] OTHER

OPINION AND RECOMMENDATION: [X] BILL [] DO NOT BILL (REASON:)

PERSON PREPARING REPORT

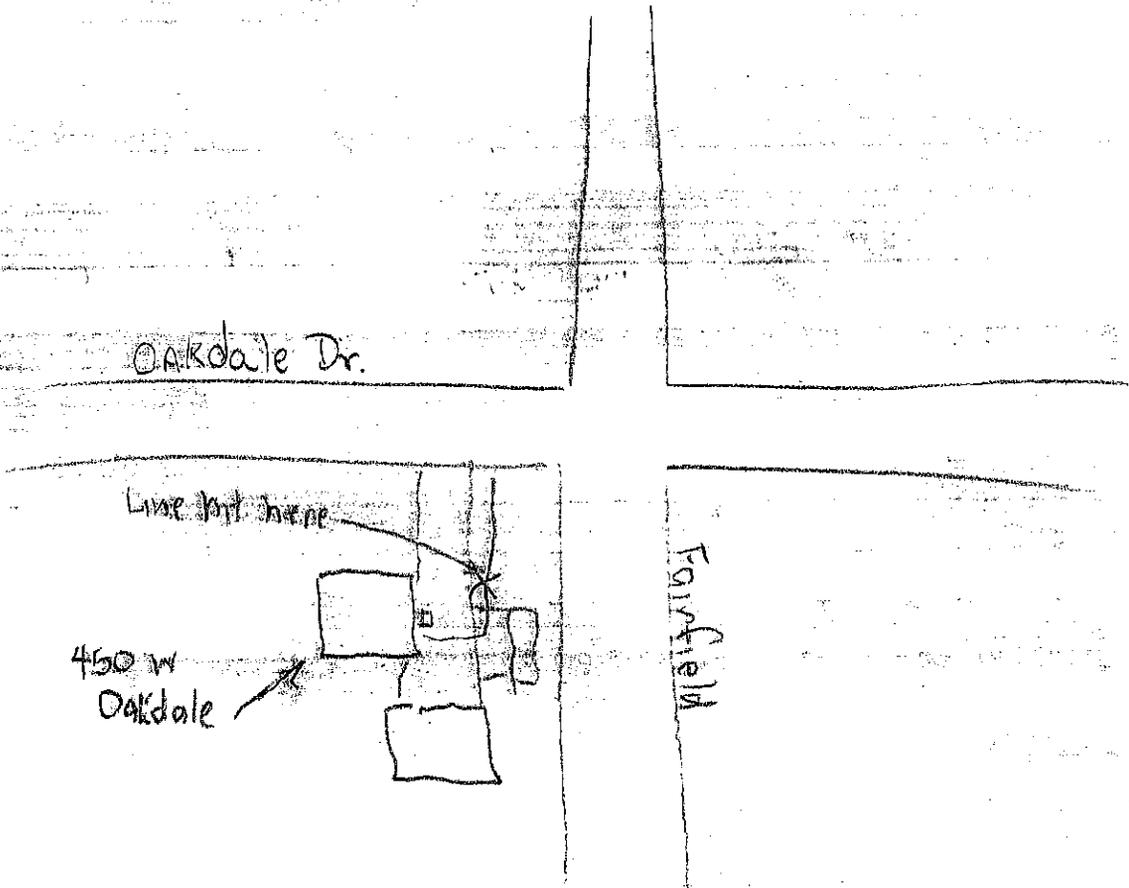
Tim Beery

FIELD MANAGER

[Signature]

(SKETCH ON OTHER SIDE)

[SKETCH - Show position of all pertinent information.]



SIZE OF PIPE 5/8
PRESSURE Medium
SIZE OF HOLE 1/2 x 1/2
TIME RECEIVED NOTICE OF LEAK 4:09
TIME SERVICE/METER WAS SHUT OFF 4:39
CUSTOMER'S LOST

IURC Damage Information Request

Complete at damage site. Please scan and email completed form to cludwig@nisource.com within 10 days of damage.

Date 5/30/2012

City Fort Wayne

Address 450 W Oakdale Dr

Contractor Design One Concrete

Type of Equipment Bobcat

Work Type Concrete

Locate # N/A

Locates (yes/no)

Accurate Locates (yes/no)

Paint, flags or both

Release of Gas (yes/no)

Detailed description of Event including equipment used N/A Firefighters told contractor he could leave

Depth of line 14"

Were locates performed in 2 working days (yes/no) N/A

Service or main and size of line 5/8" PLASTIC

Pressure (PSI) Medium

Outage (yes/no)

How many customers lost)

Time to restore service 2 hrs

Evacuation (yes/no)

How many evacuated |

Ignition of product (yes/ no)

Damage or leak