

What is SRCS?

FAQ

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SRCS (Statewide Remote Circulation Service) is an overlay for most integrated library systems (ILS) which allows end users to place requests for materials owned by libraries other than their home library system and to have them delivered to a convenient library near them to pick up.

How do you pronounce SRCS?

SRCS is pronounced like "Circs"

How did this come about?

In the spring of 2015, the Indiana State Library (ISL) issued an RFP for a statewide patron-initiated request system that could work with a variety of ILS systems. A review committee consisting of representatives from academic and public libraries in addition to representatives from the State Library reviewed the RFP bids. After an extensive review process, ISL selected the Auto-Graphics Share-It product as the winning vendor.

What does SRCS do?

The purpose of SRCS is to offer a virtual Indiana union catalog for participating libraries through which patrons can request materials from other participating library systems and have them delivered via the InfoExpress courier to their local library.

Why would a library want to participate in SRCS?

There are a number of positive benefits to this type of system, including:

- Breaking down the silos that have grown up between various library types in the state (i.e. between academic and public libraries or between different public libraries);
- Extending user discovery and patron-initiated access to materials beyond their local library's collection;
- Reducing the need for expensive staff mediated interlibrary processing;
- Transfer the bulk of the current mediated ILL volume to an automated patron-initiated ILL system requiring much less staff involvement.
- Reduce turnaround time by removing the need for staff mediation;
- Providing an infrastructure for potential cooperative collection development opportunities.

How could this save libraries money?

Right now, your library is probably borrowing materials from other libraries using a mediated interlibrary loan system, where a specially trained member of your staff locates and requests the item. Once it arrives, the item is specially processed for use by the patron, then tracked and returned to the owning library. Studies have put the typical cost of this type of process at \$18 - \$25 per request.

SRCS automates all of the tasks that have required specialized ILL staff in the past. The patron requests the item and specifies where they would like to pick it up. The system automatically routes the request to a library which has the item on the shelf. Staff at the owning library pull it, check it out and put it in the courier. Your staff receives it and checks

it in, which triggers a notice to the patron. They come in and check it out normally. When they are done, the patron returns it, your staff checks it in, and are told to route it back to the owning library. Upon receipt, the owning library checks the item in, ending the transaction. Within the Evergreen Network the cost of this type of lending is less than \$1.00 in time, personnel and transportation.

Is this something new for libraries?

No. This type of patron service is not new in libraries. Many states have similar functionality already in place. Our selected vendor, Auto-Graphics has been providing similar patron-initiated request services across multiple ILS platforms in a number of states for almost 30 years.

What ILS does Auto-Graphics work with?

The Auto-Graphics solution, SHARE-it, works with most of the major ILS currently in use in Indiana, including:

Auto-Graphics Verso	Innovative Sierra
Evergreen Indiana	Koha*
ExLibris Aleph	OCLC WMS
ExLibris Alma	Polaris Library Systems
ExLibris Voyager	SIRSI/Dynix Horizon
Innovative Millennium	SIRSI/Dynix Symphony
Innovative Polaris	TLC Library Solutions

* The connection with Koha is currently under development.

What happens if my ILS isn't on the list?

The list we are working with comes from the Auto-Graphic bid as of last spring. Since that time they have been working with other vendors. We plan to find out that status of these other systems and will add them as soon as is practical. If your library's ILS isn't on the list and you are interested in participating in SRCS please contact Steven Schmidt at the State Library

Is a list of the libraries that have already joined available somewhere?

Yes. That list has been added to <http://in.gov/library/SRCS.htm> and will be updated weekly.

Is there a list of other states using this system?

Here is a partial list of other states that are using the *ShareIt* product: Alabama, Connecticut, Kansas, Louisiana, Massachusetts, Mississippi, New Jersey, Pennsylvania, Tennessee, and Wisconsin (<http://wiscat.net>).

How do I get more information about SRCS?

If you need more information about the SRCS program, please contact

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