

For Immediate Release Feb. 16, 2022

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Cataract Lake Water Rate Case: OUCC Invites Consumer Comments

If you are a customer of Cataract Lake Water Corporation and would like to comment on the utility's pending rate case, you have the chance to do so.

The Indiana Office of Utility Consumer Counselor (OUCC), the state agency representing consumer interests in cases before the Indiana Utility Regulatory Commission (IURC), is reviewing Cataract Lake's request and is scheduled to file testimony on Mar. 30, 2022.

While using its legal and technical resources to analyze the request, including examining the utility's books and operations, the OUCC is inviting written comments from customers through Mar. 23, 2022.

Current rates for Cataract Lake Water Corporation - which serves portions of Putnam and Owen Counties - received IURC approval in 2017, in an order requiring the utility to file a new rate case by the end of 2021.

In its pending filing, the utility seeks permission to maintain its current rates. However, the filing shows that a rate increase of 4.77 percent is justified due to operating and maintenance cost increases. A residential customer currently pays \$45.67 for a monthly usage of 5,000 gallons.

The utility has filed this case through the IURC's Small Utility Filing Procedure, which is designed to reduce the time and expense involved with regulatory filings for utilities with fewer than 8,000 customers. Savings are gained by allowing utility staff to use standardized forms and forego a technical evidentiary hearing. This is designed to result in utilities needing less assistance from rate consultants or attorneys, leading to fewer expenses to be passed on to customers.

The OUCC uses the same standard to review a utility's operations and records whether it seeks a rate increase through the Small Utility Filing Procedure or a traditional case. Conducting its review on behalf of all utility consumers, the OUCC will present the results of its review through a report to the IURC, including formal testimony. The IURC's review is conducted on behalf of the public interest (a balancing of utility and customer interests); it is responsible for resolving any factual disputes that may arise and issuing a final order establishing new rates.

A settlement agreement is possible in any legal proceeding; such an agreement, if reached, would require IURC approval.

Consumers who wish to submit written comments for the case record may do so via the OUCC's website at www.in.gov/oucc/2361.htm, by email at ucc.IN.gov, or by mail at:

Public Comments Indiana Office of Utility Consumer Counselor 115 W. Washington St., Suite 1500 SOUTH Indianapolis, IN 46204

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The OUCC needs to receive all written consumer comments no later than Mar. 23, 2022, so that it can: 1) Consider them in preparing its testimony and 2) File them with the Commission to be included in the case's formal evidentiary record. Comments should include the consumer's **name**, **mailing address**, and a reference to either "**IURC Cause No. 45663-U**" or Cataract Lake Water Corp. Consumers with questions about submitting written comments can contact the OUCC's consumer services staff toll-free at 1-888-441-2494.

The OUCC is posting case updates online at www.in.gov/oucc/watersewer/key-cases-by-utility/cataract-lake-water-rates. Case updates are also available through the agency's monthly electronic newsletter. Consumers can subscribe at www.in.gov/oucc/news.

(IURC Cause No. 45663-U)

The Indiana Office of Utility Consumer Counselor (OUCC) represents Indiana consumer interests before state and federal bodies that regulate utilities. As a state agency, the OUCC's mission is to represent all Indiana consumers to ensure quality, reliable utility services at the most reasonable prices possible through dedicated advocacy, consumer education, and creative problem solving.