



CONNIE LAWSON  
SECRETARY OF STATE

# Secretary of State State of Indiana

## COMMERCIAL REGISTERED AGENTS

Last updated December 8, 2017

Beginning on January 1, 2018, a new type of registered agent will be available. A Commercial Registered Agent (“CRA”) is an individual or entity that is in the business of serving as a registered agent in Indiana and that files a listing statement under IC 23-0.5-4-4. Being listed as a CRA is voluntary and persons serving as registered agents are not required to be listed under IC 23-0.5-4-4. Commercial Registered Agents will be provided access to a designated dashboard that will contain a list of all the businesses that are associated to the CRA. A Commercial Registered Agent will be able to manage all change filings through the dashboard including global filings that will permeate to all associated businesses, such as an address change. This single point of information will make management much more simplified for registered agents who decide to become Commercial Registered Agents.

This new functionality will most likely be used by professional service companies, but should also be considered by law firms. Law firms may not know all of the businesses they represent as registered agent due to inconsistent filing practices over the years. The registered agent’s name could have been listed as the attorney’s name, the firm’s name, or the paralegal’s name. As attorneys and staff leave the firm, this information may become inaccurate or lost over time. Because of inconsistent filing practices, it may be difficult for a firm to determine exactly what businesses have them listed as the registered agent. If a law firm chooses to become a CRA it will provide them a single point in which to manage all of the businesses they represent as a registered agent.

From the dashboard, Commercial Registered Agents will be able to determine which represented entities owe a business entity report, and file it on their behalf. For convenience, the search functionality provides a date range feature to narrow search results to a given month. In addition, certificates of existence can be ordered for represented entities from the dashboard.

Finally, the CRA dashboard includes a search functionality that will provide users the means to determine all the businesses that should be associated to the account. Additional entities may be added to the account at any time from the dashboard.