

Accessing Your HSA Account

Once you have opened your account on our website and have received your welcome letter in the mail, you will be able to access your HSA in the following ways:

Online Banking

To enroll in free Online Banking, follow these steps:

1. Go to **theHSAauthority.com** and click *New? Sign Up Now* on the left-side of the page under *Account Login*
2. Enter your desired User ID and Password, your personal information, and your account number
3. Verify your identity by receiving a one-time passcode

You may also contact our Client Care Center for assistance with enrolling in Online Banking.

eStatements

To enroll for monthly online statements, you will need to log in to Old National Online Banking and complete these steps to activate your eStatement selection:

- Select *Online Statements* under *Additional Services*
- Read the Electronic Statement Authorization Agreement
- Enter the six-character Confirmation Code in the box and hit *Continue*
- Verify email address where the statement notifications should be sent and hit *Accept*

Helpful hints if you forgot your User ID or Password:

- Click on *I can't access my account* on the Online Banking log-in screen
- Self-reset your password if you have access to the phone number registered within Online Banking
- Call our Client Care team at 1-844-44EBANK (1-844-443-2265) for login assistance

TouchTone Banking

For general banking inquiries, such as balance and deposit information, reviewing check card or ATM transactions, follow these steps to set up your 24-hour automated telephone banking access:

1. Call 1-800-731-2265
2. Select *Option 1* for TouchTone Banking
3. Select *Option 2* to set up TouchTone Banking
4. Enter your HSA Authority debit card number
5. Enter the PIN number associated with that card
6. Enter the last four digits of your Social Security number

If you opted to not receive a debit card, you may contact our Client Care Center for assistance with setting up TouchTone Banking.

Account Support

Customer Care: 888-472-8697, option 1, Monday through Friday 8am–8pm and Saturday 8am–1pm ET

Online: Visit **theHSAauthority.com** for a list of eligible expenses, forms, FAQ's, tools, and more.

Address: The HSA Authority - Operations
PO Box 3606
Evansville, IN 47735

Changes to your account: When changes need to be made to your account, you can find all applicable forms at the HSAAuthority.com by clicking the "Forms" tab at the top of the page. Please Note: Changing your address with your employer does not automatically update the address on your bank account. Please submit the Address Change form found at theHSAauthority.com.