One Child, Two Worlds: Where Do I Fit? How Do I Fit?
The Indiana Department of Child Services: Then and Now
Presentation to the Department of Child Services Interim Study Committee
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Federal Data – Child and Family Services Review (CFSR)

- Measures States’ capacity to create positive outcomes for children and families.
- Federal government tracks this information from all states.
- States receive composite scores in the area of Safety, Permanency and Family and Child Well-Being.
**DCS Then and Now**

**Federal Data – Child and Family Services Review (CFSR)**

- **Permanency Composite 1**: Timeliness and Permanency of Reunification

- *Reviews 4 measures taken related to reunification in less than 12 months, median stay of children in foster care, re-entry into foster care within 12 months, etc.*
  
  - FFY 2004: 119.8 (National Ranking – 30th)
  - FFY 2011: 126.9 (National Ranking – 10th)

  - National standard: 122.6 or higher
Federal Data – Child and Family Services Review (CFSR)

• **Permanency Composite 2**: Timeliness of Adoptions

• *Made up of 5 measures taken related to a child’s length of stay in foster care, adoption in less than 24 months, adoption in less than 12 months, etc.*

  – **FFY 2004**: 118.8 (National Ranking – 39th)
  – **FFY 2011**: 128.1 (National Ranking – 3rd)

• National standard: 106.4 or higher
Federal Data – Child and Family Services Review (CFSR)

- **Permanency Composite 3**: Permanency for Children & Youth in Foster Care for Long Periods of Time

- Made up of 3 measures taken related to permanency achieved prior to age 18, exits to permanency for children with TPR, and emancipation.
  - FFY 2004: 130.1 (National Ranking – 42\textsuperscript{nd})
  - FFY 2011: 137.5 (National Ranking – 3\textsuperscript{rd})

- National standard: 121.7 or higher
Federal Data – Child and Family Services Review (CFSR)

- **Permanency Composite 4**: Placement Stability
- *Made up of 3 measures*: 2 or fewer placement settings evaluated at less than 12 months, 12-24 months and 24+ months.
  - FFY 2004: 95.4  (National Ranking – 29th)
  - FFY 2011: 103.0  (National Ranking – 10th)

- National standard: 101.5 or higher
Opportunities for Growth and Improvement

Family Case Manager Turnover:

• Exit surveys indicate two of the primary reasons for FCM turnover include:
  – Compensation
  – Job Related Stress and Pressures and Scrutiny

Hotline Concerns:

• Some local communities have expressed concerns regarding:
  – Wait times,
  – Location of hotline staff,
  – LEA not having the ability to contact the local office directly when they need immediate response, and
  – Concerns regarding our decision not to assess some reports called in by professional report sources such as schools, doctors / hospitals, etc.
**Up Next**

**DCS Practice Model**
- MB Lippold, Deputy Director of Staff Development
- Char Burkett-Sims, Regional Manager, Region 9
- Lisa Rich, Deputy Director of Services and Outcomes

**DCS Staffing**
- Doris Tolliver, Deputy Director of Human Resources

**DCS Services and Payments**
- Lisa Rich, Deputy Director of Services and Outcomes
- John Ryan, Chief of Staff
- Doug Weinberg, Chief Financial Officer

**Life of a CHINS**
- Jennifer Hubartt, Regional Manager, Region 10

**Indiana Child Abuse and Neglect Hotline**
- David Judkins, Deputy Director of Field Operations