

Residential & Provider Monthly Meeting – 9/12/2024

Intensive Foster Care: Notification will be coming out soon (end of month) regarding these intensive services to be provided to support foster parents.

Background checks questions: New link will be created, a pathway for HR to submit questions concerns for background checks through the portal so as to reduce the need for noncompliance or POC later on. Providers will be able to ask queries in the service hub portal and receive feedback

The licensing consultant team that meets every Tuesday will review and give feedback.

Bed request for 5 days plus.

These requests will also go through the portal so providers will request the same and will be approved by David Reed or Crystal Byrne for DCs kids. For probations kids Don Travis will approve the bed requests. The link self-explanatory so providers can submit request, and it gets approved. Link will be on the portal October 1st.

Enhanced rate requests.

This will also have a link in the service hub. Providers need to request and select Enhanced Rate or High Acuity Rate.

Enhanced rate will have 1:1 rate or new adjusted rate. Pretty self-explanatory. Providers must select and enter the new rate or the adjusted rate.

Contract update 2025

Lastly 2025 contract updates will be by the end of the month.

Any feedback for background checks upload on the background check portal?: None