

INDIVIDUAL ASSISTANCE SEQUENCE OF DELIVERY



Volunteer Agencies

Emergency food, shelter, clothing, medical needs

Insurance

Homeowners, flood, etc.





FEMA Housing Assistance (Not SBA Dependent)

Applicants can receive more than one type of assistance

- 1. Temporary Housing Assistance Applicants can receive *financial assistance* to reimburse lodging expenses and/or rental assistance for up to 18 months or the program maximum, whichever occurs first. Applicants can receive *direct assistance* (FEMA mobile home or travel trailer) for up to 18 months.
- 2. Repair Assistance Owners can receive up to the Individuals and Households Assistance (IHP) cap for repairs.
- **3. Replacement Assistance** Owners with destroyed homes can receive up to the IHP cap towards the purchase of a new home.
- **4. Permanent or Semi-Permanent Construction** Owners with destroyed homes can receive direct assistance or financial assistance for the construction of permanent or semi-permanent homes in insular areas outside the continental U.S. and in other locations.



FEMA/State Other Needs Assistance (ONA)

Not SBA Dependent
Assistance for medical, dental, funeral, other

SBA Income Evaluation (Repayment Capability)

Determination whether applicant can qualify for a low interest SBA loan

SBA Referral

For SBA-dependent items and applicants who qualify for low interest loans

Real Property Loans up to \$500,000 (owners)

Personal Property Loans up to \$100,000 (owners, renters)



FEMA/State Other Needs Assistance (ONA)

For applicants who do not qualify for an SBA loan

Personal Property Moving and Storage Transportation Group Flood Policy





Unmet Needs - Volunteer Agencies

If the applicant has received the maximum amount of assistance from FEMA, state and/or SBA's federal disaster assistance programs, or the federal disaster assistance programs do not provide for the need, FEMA may refer the applicant to volunteer agencies.