



# WEBEOC MOBILE APP INSTALLATION

## WHY USE THE WEBEOC MOBILE APP?

While it is possible to open WebEOC in a browser window on a mobile device such as a phone or tablet, the WebEOC mobile app has unique features not available in the browser version.

These include:

- Instantaneous login
- Faster access for situational awareness
- Faster access to contacts list
- Quick launch of the browser version of WebEOC *without* additional login credentials
- Based on the release notes of the app, according to your roles and permissions, you can:
  - Configure and switch between multiple positions and incidents
  - Receive alerts and messages via push notifications
  - Navigate directly to a board from notifications
  - Add, edit and delete board data
  - Complete field reports
  - Work online or offline
  - Auto-populate your location's latitude and longitude
  - Capture and attach images to records

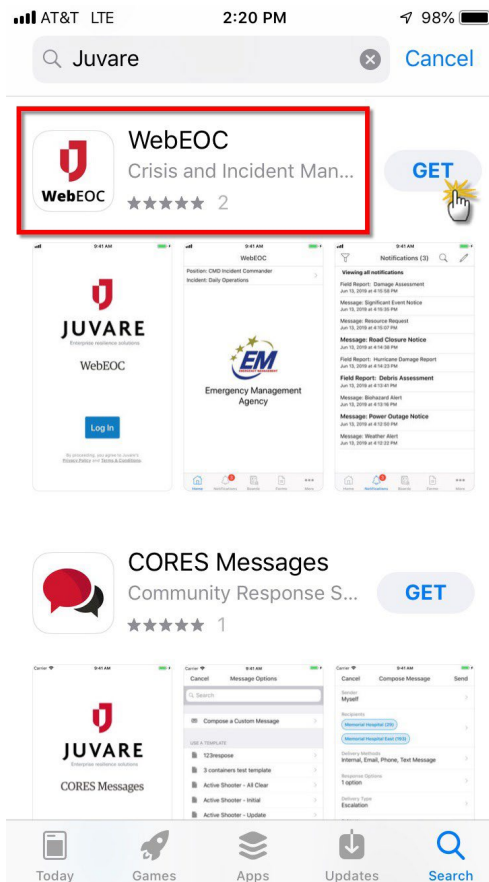
## WHERE TO FIND THE WEBEOC MOBILE APP

The app is available to use on both Android and iOS devices and is available from the Google Play Store or Apple App Store (if allowed by your jurisdiction). If your jurisdiction has a private app store, you may need to have the WebEOC mobile app added to it. The app details are as follows:

- **Name:** WebEOC
- **Label:** Crisis and Incident Management
- **Developer:** EMSystems LLC

## INSTRUCTIONS TO DOWNLOAD THE APP

1. Open Google Play Store, the Apple App Store or the app store located on your device.
2. In the search function, type in WebEOC.
  - a. Ensure the app has the correct name, label and developer information.



3. Download the app.

## LOGGING INTO THE WEBEOC MOBILE APP

Before opening the WebEOC mobile app, ensure you have the following information ready:

- State of Indiana WebEOC URL: <https://webeoc.in.gov/eoc7>
- Your WebEOC username and password. This will be the same username and password you currently use on the desktop.

1. Open the WebEOC app, select **Log In** and enter the WebEOC URL.

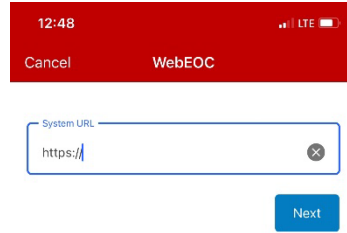


## WebEOC

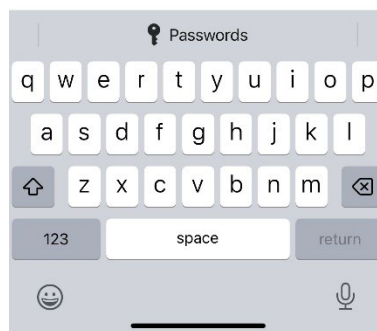
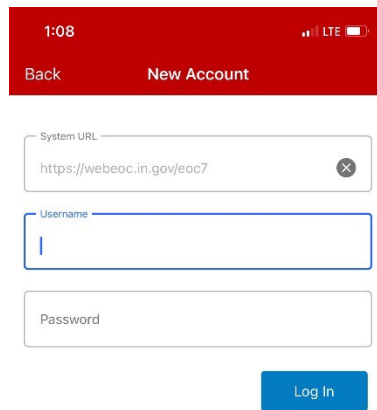
Log In

By proceeding, you agree to Juvare's [Privacy Policy](#) and [Terms & Conditions](#).

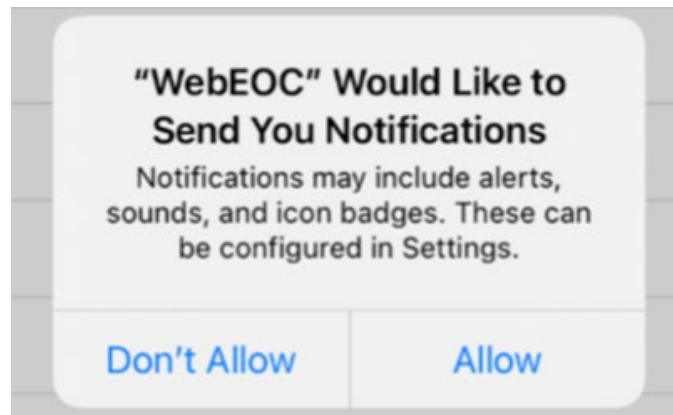
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v2.1.1 (95)



2. Enter your username and password.



3. Tap **Allow** to receive notifications from WebEOC on your mobile device.



4. If you have been assigned to more than one WebEOC position, you will be asked to select the positions for which you would like to receive notifications. Tap **Save** when done.
5. Now you can choose the position and incident you want to use for your session.
  - a. If you tap the **Launch WebEOC** link, it will launch a session in your mobile device's browser.

## WEBEOC MOBILE TIPS AND TRICKS

- Use the device in landscape mode for board views that display lists of information so it is easier to read.
- Use the pinch/zoom capabilities of the device to zero in on important data.
- Use the full capabilities of the mobile device. It will ultimately make your life easier.

## ADDITIONAL SUPPORT

If you have any questions, contact [webeoc@dhs.in.gov](mailto:webeoc@dhs.in.gov).