402 W. Washington Street, Room W353 Indianapolis, IN 46204-2739 317-232-7800 www.in.gov/fssa/dmha

Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

## **Lifespring Health Systems**

Headquarters	460 Spring St., Jeffersonville, IN 47130			
Website	http://www.lifespringhealthsystems.org			
Crisis Number	812-280-2080			
Designated Counties/Areas	Clark, Floyd, Harrison, Jefferson (excluding Madison Township), Scott and Washington			
Treatment Funding	Received \$6,978,236 in State Fiscal Year 2024 for treatment from the mental health, substance abuse and social service block grants and state funds (does not include Recovery Works funds).			

## Individuals Served in the Public Mental Health and Addiction Treatment System by This Provider

County	Adults Receiving Mental Health Services	Children Receiving Mental Health Services	Individuals Receiving Addiction Treatment Services	Unduplicated Count of Individuals Served
Clark	1,477	343	634	2,558
Floyd	759	389	197	1,340
Harrison	456	192	55	697
Jefferson	364	281	188	827
Scott	458	130	144	736
Washington	507	331	96	938

## Why are the Division's numbers different from those provided by the community mental health center?

Community Mental Health Centers only submitted data to the Division for those individuals that meet the Division's income eligibility and diagnostic criteria.

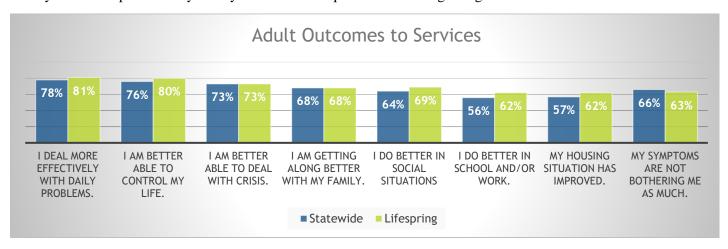
Lifespring Health Systems 1

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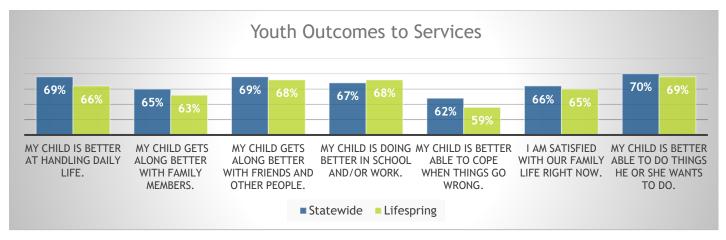
Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

## **Outcome Data**

The Mental Health Statistics Improvement Program (MHSIP) survey is a nationally used survey and measures satisfaction of adults receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2023; 280 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



The Youth Services Survey for Families (YSS-F) is a nationally used survey and measures satisfaction of parents of youth receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2023; 154 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



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