



Division of Mental Health and Addiction

402 W. Washington Street, Room W353
Indianapolis, IN 46204-2739
317-232-7800
www.in.gov/fssa/dmha

Compliments or concerns about this provider? Call the Consumer Service Line at 800-901-1133.

Porter-Starke Services, Inc.

Headquarters	601 Wall St., Valparaiso, IN 46383
Website	http://www.porterstarke.org
Crisis Number	219-531-3500
Designated Counties/Areas	Porter and Starke
Treatment Funding	Received \$2,805,387 in State Fiscal Year 2024 for treatment from the mental health, substance abuse and social service block grants and state funds (does not include Recovery Works funds).

Individuals Served in the Public Mental Health and Addiction Treatment System by This Provider

County	Adults Receiving Mental Health Services	Children Receiving Mental Health Services	Individuals Receiving Addiction Treatment Services	Unduplicated Count of Individuals Served
Porter	2,065	979	400	3,343
Starke	374	200	273	810

Why are the Division’s numbers different from those provided by the community mental health center?

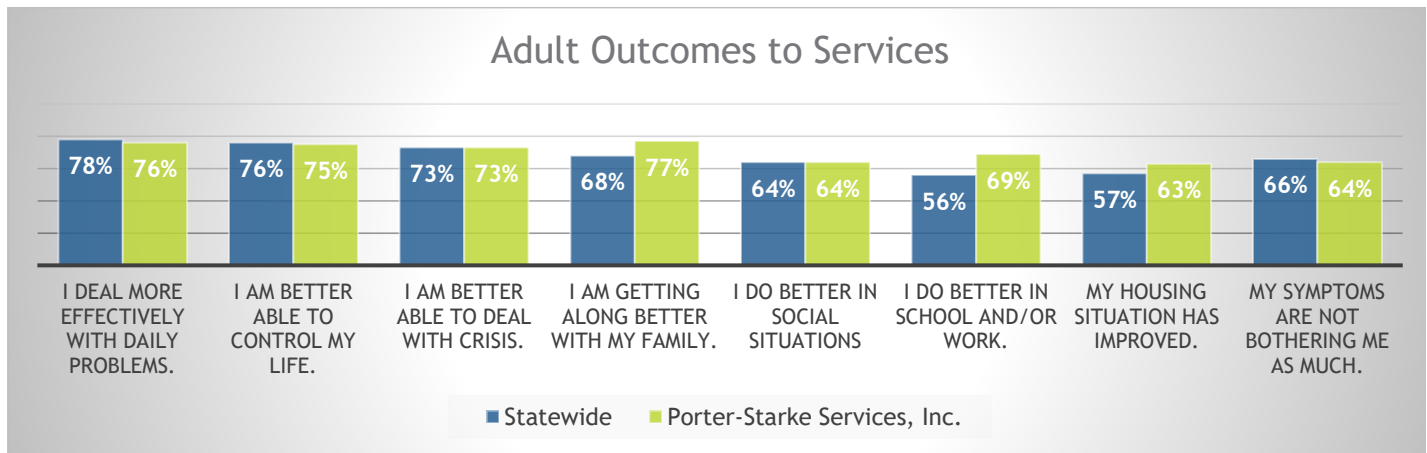
Community Mental Health Centers only submitted data to the Division for those individuals that meet the Division’s income eligibility and diagnostic criteria.



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Outcome Data

The Mental Health Statistics Improvement Program (MHSIP) survey is a nationally used survey and measures satisfaction of adults receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2023; 300 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.



The Youth Services Survey for Families (YSS-F) is a nationally used survey and measures satisfaction of parents of youth receiving services. Online electronic surveys, via Survey Monkey, were created for each organization with a unique link code for caregivers to access and complete the survey. Each organization was asked to choose at least one week to conduct surveys between August 28 and September 22, 2023; 78 surveys were completed. Surveys were completed anonymously. Below are the questions asked regarding outcomes of services.

