

**Report Name:** Number of Medicaid Members Eligible for NEMT  
**Report Code:** MO-MME  
**Code Citation:** IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
July 2024	238,150

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

**Broker Name:** Verida, Inc.  
**Report Name:** Requests Received & Scheduled  
**Report Code:** MO-RRS  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 7/1/2024 - 7/31/2024

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	42,434	42,353	99.8%	31,861	75.1%

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.  
Report Name: Member Call Center Performance  
Report Code: MO-MCC1  
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 7/1/2024 - 7/31/2024

Item No.	Data Description	Data Entry
10	Number of Calls Received	24,125
11	Number of Calls Answered	23,541
12	Average Handle Time	04:07
13	Percent of Calls Abandoned	✔ 2.42%
14	After Hours On-Time Call Back %	✔ 100.0%
15	Calls Resolved in First Call	✔ 96.0%
16	Percentage of calls answered w/in 45 sec.	✔ 91.4%
17	Percentage of calls answered w/in 60 sec.	93.3%

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)i-iii

**Experience Period>>** 7/1/2024 -7/31/2024

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	5	5	10	0.0%
<i>Inclement Wthr/Mbr</i>	1	1	2	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	1,292	1,433	2,725	6.4%
<i>Member Deceased</i>	16	16	32	0.1%
<i>Member Hospitalized</i>	107	118	225	0.5%
<i>Member No-show</i>	197	393	590	1.4%
<i>Member Too Sick</i>	91	96	187	0.4%
<i>No Provider Assigned</i>	103	100	203	0.5%
<i>Provider No-Show</i>	83	92	175	0.4%
<i>Provider Too Late</i>	3	4	7	0.0%
<b>Grand Total</b>	1,898	2,258	4,156	10.00%

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **7/1/2024 - 7/31/2024**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	1,826	2,185	4,011	9.5%
<i>Nursing Facility/ Assisted Living</i>	45	44	89	0.2%
<i>Hospital/Rehab</i>	0	0	0	0.0%
<i>Other Res. Facility</i>	1	1	2	0.0%
<i>Other (List below)</i>				0.0%
<i>Shelter</i>	5	5	10	0.0%
<i>Hotel</i>	21	23	44	0.1%
<b>Grand Total</b>	<b>1,898</b>	<b>2,258</b>	<b>4,156</b>	<b>9.8%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Send Backs Summary  
**Report Code:** MO-SBS  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)v

**Experience Period>>** 7/1/2024 - 7/31/2024

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
17,189	2,187	12.72%	473	21.63%	407	86.05%	1,714	78.37%	1,627	94.92%

**Note:** Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.  
 Complaint Summary  
 MO-CS  
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>

7/1/2024 - 7/31/2024

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	12
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	12
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	12
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

**Note:** Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

**Broker Name:** Verida, Inc.  
**Report Name:** Complaint Summary by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> **7/1/2024 - 7/31/2024**

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	11	100.0%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>	1	0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
<b>Grand Total</b>	<b>12</b>	<b>100%</b>

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.



**Broker Name:** Verida, Inc.  
**Report Name:** Complaints & Appeals  
**Report Code:** MO-MCA1  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	7/1/2024 - 7/31/2024
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### COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	12
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	12
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of</i>	12
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

### APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

**Note:** Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Experience Period >> 7/1/2024 - 7/31/2024

Report Name: Claims Processing Summary

Report Code: MO-S1

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,608,896.58	
<b>Clean Claims Received</b>			
2	Electronic	27,526	
3	Paper	21,719	
	<b>Total (calculated)</b>	<b>49,245</b>	<b>0</b>
<b>Clean Claims Adjudicated</b>			
4	Paid On Time	34,062	
5	Paid Late	11,979	
6	Denied	3,204	
	<b>Denial Rate (calculated)</b>	<b>9.41%</b>	<b>#DIV/0!</b>
<b>Claims Paid With Interest</b>			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
<b>Claims Lag</b>			
9	Average number of days between the last date of service on claim and Broker's receipt of claim from provider.	21	
10	Average number of days between the receipt date on claim and the adjudication date.	22	
11	Average number of days from the adjudication date to payment (remittance advice) date.	22	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	60,747	
13	Clean Claims Accepted by GWT	60,747	
14	Clean Claims Rejected by GWT	0	
15	<b>Acceptance Rate (calculated)</b>	<b>100.0%</b>	<b>#DIV/0!</b>

<b>Top Denial Reasons Count</b>		
Item No.	Reason	# in Reporting Period
25	Altered Document	572
26	Unauthorized Vehicle	540
27	Space Distance Variance	447
28	Service not provided to member	271
29	Missing or Invalid Odometer Reading	235
30	Incorrect Date of Service	135
31	Missing Mobility	134
32	Missing or Invalid Time	134
33	Invalid vehicle for the mobility type	129
34	Other	607
35	<b>Total</b>	<b>3,204</b>

**Report Name:** Number of NEMT Vehicles by County  
**Report Code:** MO-VC  
**Submission Date:** 9/3/2024  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(A)

**Experience Period >>** 7/1/2024 - 7/31/2024

County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretch	Basic Life Support	Non-Contracted	Stretch van	Wheelchair Lift Van	Total
Adams	2	1			1			4
Allen	27	67			2			96
Bartholomew	16	5			1			22
Benton		2						2
Blackford	2	14						16
Boone	5	12			2			19
Brown								0
Carroll	4	3						7
Cass	2	10						12
Clark	14	14			2			30
Clay	4	6						10
Clinton		7			1			8
Crawford	3	2						5
Daviess	3	16						19
Dearborn	4	14						18
Decatur	7	3			1			11
DeKalb	12	28			1			41
Delaware	23	28			2			53
Dubois	2	9			1			12
Elkhart	5	21			2			28
Fayette	5	18						23
Floyd	5	12			1			18
Fountain	1	7			1			9
Franklin	3	6						9
Fulton	1							1
Gibson	4	8			1			13

Grant	22	18			2			42
Greene	1	4			1			6
Hamilton	21	21			2			44
Hancock	2	19			1			22
Harrison	5	5						10
Hendricks	3	10			2			15
Henry	3	13			1			17
Howard	17	5			1			23
Huntington	6	20			1			27
Jackson	7	1			1			9
Jasper		1			1			2
Jay	2	10			1			13
Jefferson	2	15			1			18
Jennings	8	2						10
Johnson	20	19			2			41
Knox	4	24			1			29
Kosciusko	7	9			1			17
LaGrange	4	10						14
Lake	26	22			2			50
LaPorte	16	19			2			37
Lawrence	9	5			2			16
Madison	15	24			1			40
Marion	73	72			2			147
Marshall	3	14			1			18
Martin	1	2						3
Miami	11	4						15
Monroe	14	14			2			30
Montgomery	5	6			1			12
Morgan	7	11			2			20
Newton	1							1
Noble	9	21			1			31

Ohio	3	2					5
Orange	9	5					14
Owen		6			1		7
Parke	2						2
Perry	4	3			1		8
Pike		5			1		6
Porter	21	17			2		40
Posey	2	2					4
Pulaski	2	2			1		5
Putnam	2	6					8
Randolph	3	8			1		12
Ripley	7	7					14
Rush	2	1			1		4
Scott	5	6					11
Shelby	3				2		5
Spencer	1	5					6
St.Joseph	13	26			3		42
Starke	8	6			1		15
Steuben	10	5			1		16
Sullivan	2	4					6
Switzerland		4			1		5
Tippecanoe	20	20			2		42
Tipton	3	1					4
Union		9					9
Vanderburgh	5	16			2		23
Vermillion		4			1		5
Vigo	6	14			1		21
Wabash	6	3					9
Warren	1	2					3
Warrick	3	11			1		15
Washington	1	3					4
Wayne	9	13					22
Wells	2	14			1		17
White	3	7			1		11
Whitley	3	10					13

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 7/1/2024 - 7/31/2024

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
None							

Report Name: Number of NEMT Vehicles by County Ratio

Experience Period>> 7/1/2024 - 7/31/2024

Report Code: MO-VBCR

Submission Date: 7/23/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	2	1			1			4	817	204.25	408.50	817.00	#DIV/0!	#DIV/0!	817.00	#DIV/0!	#DIV/0!
Allen	27	67			2			96	14453	150.55	535.30	215.72	#DIV/0!	#DIV/0!	2726.50	#DIV/0!	#DIV/0!
Bartholomew	16	5			1			22	2779	126.32	173.69	555.80	#DIV/0!	#DIV/0!	2779.00	#DIV/0!	#DIV/0!
Benton		2						2	281	140.50	#DIV/0!	140.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	2	14						16	504	31.50	252.00	36.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Boone	5	12			2			19	1471	77.42	294.20	122.58	#DIV/0!	#DIV/0!	735.50	#DIV/0!	#DIV/0!
Brown								0	437	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	4	3						7	500	71.43	125.00	166.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Cass	2	10						12	1801	150.08	900.50	180.10	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clark	14	14			2			30	4420	147.33	315.71	315.71	#DIV/0!	#DIV/0!	2210.00	#DIV/0!	#DIV/0!
Clay	4	6						10	971	97.10	242.75	161.83	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clinton		7			1			8	985	123.13	#DIV/0!	140.71	#DIV/0!	#DIV/0!	985.00	#DIV/0!	#DIV/0!
Crawford	3	2						5	412	82.40	137.33	206.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	3	16						19	1204	63.37	401.33	75.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Dearborn	4	14						18	1173	65.17	293.25	83.79	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	7	3			1			11	850	77.27	121.43	283.33	#DIV/0!	#DIV/0!	850.00	#DIV/0!	#DIV/0!
DeKalb	12	28			1			41	1140	27.80	95.00	40.71	#DIV/0!	#DIV/0!	1140.00	#DIV/0!	#DIV/0!
Delaware	23	28			2			53	4603	86.85	200.13	164.39	#DIV/0!	#DIV/0!	2301.50	#DIV/0!	#DIV/0!
Dubois	2	9			1			12	1111	92.58	555.50	123.44	#DIV/0!	#DIV/0!	1111.00	#DIV/0!	#DIV/0!
Elkhart	5	21			2			28	5552	198.29	1110.40	264.38	#DIV/0!	#DIV/0!	2776.00	#DIV/0!	#DIV/0!
Fayette	5	18						23	1394	60.61	278.80	77.44	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	5	12			1			18	2678	148.78	535.60	223.17	#DIV/0!	#DIV/0!	2678.00	#DIV/0!	#DIV/0!
Fountain	1	7			1			9	500	55.56	500.00	71.43	#DIV/0!	#DIV/0!	500.00	#DIV/0!	#DIV/0!
Franklin	3	6						9	685	76.11	228.33	114.17	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton	1							1	614	614.00	614.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	4	8			1			13	983	75.62	245.75	122.88	#DIV/0!	#DIV/0!	983.00	#DIV/0!	#DIV/0!
Grant	22	18			2			42	3153	75.07	143.32	175.17	#DIV/0!	#DIV/0!	1576.50	#DIV/0!	#DIV/0!
Greene	1	4			1			6	1147	191.17	1147.00	286.75	#DIV/0!	#DIV/0!	1147.00	#DIV/0!	#DIV/0!
Hamilton	21	21			2			44	5846	132.86	278.38	278.38	#DIV/0!	#DIV/0!	2923.00	#DIV/0!	#DIV/0!
Hancock	2	19			1			22	2057	93.50	1028.50	108.26	#DIV/0!	#DIV/0!	2057.00	#DIV/0!	#DIV/0!
Harrison	5	5						10	1163	116.30	232.60	232.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Hendricks	3	10			2			15	3952	263.47	1317.33	395.20	#DIV/0!	#DIV/0!	1976.00	#DIV/0!	#DIV/0!
Henry	3	13			1			17	1988	116.94	662.67	152.92	#DIV/0!	#DIV/0!	1988.00	#DIV/0!	#DIV/0!
Howard	17	5			1			23	3147	136.83	185.12	629.40	#DIV/0!	#DIV/0!	3147.00	#DIV/0!	#DIV/0!
Huntington	6	20			1			27	1160	42.96	193.33	58.00	#DIV/0!	#DIV/0!	1160.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	7	1			1			9	1763	195.89	251.86	1763.00	#DIV/0!	#DIV/0!	1763.00	#DIV/0!	#DIV/0!
Jasper		1			1			2	841	420.50	#DIV/0!	841.00	#DIV/0!	#DIV/0!	841.00	#DIV/0!	#DIV/0!
Jay	2	10			1			13	720	55.38	360.00	72.00	#DIV/0!	#DIV/0!	720.00	#DIV/0!	#DIV/0!
Jefferson	2	15			1			18	1112	61.78	556.00	74.13	#DIV/0!	#DIV/0!	1112.00	#DIV/0!	#DIV/0!
Jennings	8	2						10	1332	133.20	166.50	666.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Johnson	20	19			2			41	4450	108.54	222.50	234.21	#DIV/0!	#DIV/0!	2225.00	#DIV/0!	#DIV/0!
Knox	4	24			1			29	1600	55.17	400.00	66.67	#DIV/0!	#DIV/0!	1600.00	#DIV/0!	#DIV/0!
Kosciusko	7	9			1			17	1920	112.94	274.29	213.33	#DIV/0!	#DIV/0!	1920.00	#DIV/0!	#DIV/0!
LaGrange	4	10						14	656	46.86	164.00	65.60	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	26	22			2			50	17304	346.08	665.54	786.55	#DIV/0!	#DIV/0!	8652.00	#DIV/0!	#DIV/0!
LaPorte	16	19			2			37	3683	99.54	230.19	193.84	#DIV/0!	#DIV/0!	1841.50	#DIV/0!	#DIV/0!
Lawrence	9	5			2			16	1708	106.75	189.78	341.60	#DIV/0!	#DIV/0!	854.00	#DIV/0!	#DIV/0!
Madison	15	24			1			40	5835	145.88	389.00	243.13	#DIV/0!	#DIV/0!	5835.00	#DIV/0!	#DIV/0!
Marion	73	72			2			147	52079	354.28	713.41	723.32	#DIV/0!	#DIV/0!	26039.50	#DIV/0!	#DIV/0!
Marshall	3	14			1			18	1268	70.44	422.67	90.57	#DIV/0!	#DIV/0!	1268.00	#DIV/0!	#DIV/0!
Martin	1	2						3	681	227.00	681.00	340.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	11	4						15	1027	68.47	93.36	256.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	14	14			2			30	3533	117.77	252.36	252.36	#DIV/0!	#DIV/0!	1766.50	#DIV/0!	#DIV/0!
Montgomery	5	6			1			12	1262	105.17	252.40	210.33	#DIV/0!	#DIV/0!	1262.00	#DIV/0!	#DIV/0!
Morgan	7	11			2			20	2251	112.55	321.57	204.64	#DIV/0!	#DIV/0!	1125.50	#DIV/0!	#DIV/0!
Newton	1							1	379	379.00	379.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	9	21			1			31	1266	40.84	140.67	60.29	#DIV/0!	#DIV/0!	1266.00	#DIV/0!	#DIV/0!
Ohio	3	2						5	138	27.60	46.00	69.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	9	5						14	891	63.64	99.00	178.20	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Owen		6			1			7	774	110.57	#DIV/0!	129.00	#DIV/0!	#DIV/0!	774.00	#DIV/0!	#DIV/0!
Parke	2							2	690	345.00	345.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	4	3			1			8	580	72.50	145.00	193.33	#DIV/0!	#DIV/0!	580.00	#DIV/0!	#DIV/0!
Pike		5			1			6	796	132.67	#DIV/0!	159.20	#DIV/0!	#DIV/0!	796.00	#DIV/0!	#DIV/0!
Porter	21	17			2			40	3902	97.55	185.81	229.53	#DIV/0!	#DIV/0!	1951.00	#DIV/0!	#DIV/0!
Posey	2	2						4	604	151.00	302.00	302.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski	2	2			1			5	415	83.00	207.50	207.50	#DIV/0!	#DIV/0!	415.00	#DIV/0!	#DIV/0!
Putnam	2	6						8	1086	135.75	543.00	181.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Randolph	3	8			1			12	910	75.83	303.33	113.75	#DIV/0!	#DIV/0!	910.00	#DIV/0!	#DIV/0!
Ripley	7	7						14	836	59.71	119.43	119.43	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Rush	2	1			1			4	613	153.25	306.50	613.00	#DIV/0!	#DIV/0!	613.00	#DIV/0!	#DIV/0!
Scott	5	6						11	1209	109.91	241.80	201.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Shelby	3				2			5	1476	295.20	492.00	#DIV/0!	#DIV/0!	#DIV/0!	738.00	#DIV/0!	#DIV/0!
Spencer	1	5						6	589	98.17	589.00	117.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St. Joseph	13	26			3			42	9370	223.10	720.77	360.38	#DIV/0!	#DIV/0!	3123.33	#DIV/0!	#DIV/0!
Starke	8	6			1			15	816	54.40	102.00	136.00	#DIV/0!	#DIV/0!	816.00	#DIV/0!	#DIV/0!
Steuben	10	5			1			16	940	58.75	94.00	188.00	#DIV/0!	#DIV/0!	940.00	#DIV/0!	#DIV/0!
Sullivan	2	4						6	674	112.33	337.00	168.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland		4			1			5	366	73.20	#DIV/0!	91.50	#DIV/0!	#DIV/0!	366.00	#DIV/0!	#DIV/0!



County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	20	20			2			42	4781	113.83	239.05	239.05	#DIV/0!	#DIV/0!	2390.50	#DIV/0!	#DIV/0!
Tipton	3	1						4	346	86.50	115.33	346.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		9						9	220	24.44	#DIV/0!	24.44	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	5	16			2			23	7749	336.91	1549.80	484.31	#DIV/0!	#DIV/0!	3874.50	#DIV/0!	#DIV/0!
Vermillion		4			1			5	542	108.40	#DIV/0!	135.50	#DIV/0!	#DIV/0!	542.00	#DIV/0!	#DIV/0!
Vigo	6	14			1			21	4754	226.38	792.33	339.57	#DIV/0!	#DIV/0!	4754.00	#DIV/0!	#DIV/0!
Wabash	6	3						9	980	108.89	163.33	326.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren	1	2						3	205	68.33	205.00	102.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	3	11			1			15	1585	105.67	528.33	144.09	#DIV/0!	#DIV/0!	1585.00	#DIV/0!	#DIV/0!
Washington	1	3						4	989	247.25	989.00	329.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wayne	9	13						22	3285	149.32	365.00	252.69	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wells	2	14			1			17	884	52.00	442.00	63.14	#DIV/0!	#DIV/0!	884.00	#DIV/0!	#DIV/0!
White	3	7			1			11	635	57.73	211.67	90.71	#DIV/0!	#DIV/0!	635.00	#DIV/0!	#DIV/0!
Whitley	3	10						13	807	62.08	269.00	80.70	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
<b>All Counties &amp; All Vehicles</b>	<b>639</b>	<b>980</b>	<b>0</b>	<b>0</b>	<b>79</b>	<b>0</b>	<b>0</b>	<b>1698</b>	<b>238038</b>	<b>140.19</b>	<b>372.52</b>	<b>242.90</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>3013.14</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>