

**Report Name:** Number of Medicaid Members Eligible for NEMT  
**Report Code:** MO-MME  
**Code Citation:** IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
May 2024	257,375

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

Broker Name: Verida, Inc.  
Report Name: Requests Received & Scheduled  
Report Code: MO-RRS  
Code Citation: IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 5/1/2024 - 5/31/2024

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	78,760	78,599	99.8%	62,807	79.7%

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.  
Report Name: Member Call Center Performance  
Report Code: MO-MCC1  
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 5/1/2024 - 5/31/2024

Item No.	Data Description	Data Entry
10	Number of Calls Received	41,012
11	Number of Calls Answered	40,153
12	Average Handle Time	04:24
13	Percent of Calls Abandoned	✓ 2.09%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 98.0%
16	Percentage of calls answered w/in 45 sec.	✓ 89.4%
17	Percentage of calls answered w/in 60 sec.	91.6%

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)i-iii

**Experience Period>>** 5/1/2024 -5/31/2024

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	0	0	0	0%
<i>Inclement Wthr/Mbr</i>	1	1	2	0%
<i>Inclement Wthr/Provider</i>	0	0	0	0%
<i>Member Cancelled</i>	2,827	3,107	5,934	8%
<i>Member Deceased</i>	68	70	138	0%
<i>Member Hospitalized</i>	193	199	392	0%
<i>Member No-show</i>	273	519	792	1%
<i>Member Too Sick</i>	204	208	412	1%
<i>No Provider Assigned</i>	335	334	669	1%
<i>Provider No-Show</i>	129	158	287	0%
<i>Provider Too Late</i>	11	15	26	0%
<b>Grand Total</b>	4,041	4,611	8,652	11.0%

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **5/1/2024 - 5/31/2024**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	3,786	4,337	8,123	10%
<i>Nursing Facility/ Assisted Living</i>	226	242	468	1%
<i>Hospital/Rehab</i>	8	8	16	0%
<i>Other Res. Facility</i>	1	1	2	0%
<i>Other (List below)</i>				0%
<i>Shelter</i>	6	4	10	0%
<i>Hotel</i>	14	19	33	0%
<b>Grand Total</b>	<b>4,041</b>	<b>4,611</b>	<b>8,652</b>	<b>11%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Send Backs Summary  
**Report Code:** MO-SBS  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)v

**Experience Period>>** 5/1/2024 - 5/31/2024

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
32,699	5,195	15.89%	1,046	20.13%	790	75.53%	4,149	79.87%	3,621	87.27%

**Note:** Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.  
 Complaint Summary  
 MO-CS  
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>	5/1/2024 - 5/31/2024
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Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	18
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	18
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	18
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

**Note:** Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

**Broker Name:** Verida, Inc.  
**Report Name:** Complaint Summary by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> 5/1/2024 - 5/31/2024

Complaints by Member residence See IC12-15-30.5-4	Grand Total	Percent of All Complaints
<i>Own Home</i>	17	94.4%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>	1	5.6%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
<b>Grand Total</b>	<b>18</b>	<b>100%</b>

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.

**Broker Name:** Verida, Inc.  
**Report Name:** Complaints & Appeals  
**Report Code:** MO-MCA1  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	5/1/2024 - 5/31/2024
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### COMPLAINTS

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	18
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	18
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of</i>	18
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

### APPEALS

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

**Note:** Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Experience Period >> 5/1/2024 - 5/31/2024

Report Name: Claims Processing Summary

Report Code: MO-S1

Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,907,665.68	
<b>Clean Claims Received</b>			
2	Electronic	30,435	
3	Paper	24,428	
	<b>Total (calculated)</b>	<b>54,863</b>	<b>0</b>
<b>Clean Claims Adjudicated</b>			
4	Paid On Time	51,863	
5	Paid Late	0	
6	Denied	3,000	
	<b>Denial Rate (calculated)</b>	<b>5.78%</b>	<b>#DIV/0!</b>
<b>Claims Paid With Interest</b>			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
<b>Claims Lag</b>			
9	Average number of days between the last date of service on claim and Broker's receipt of claim from provider.	18	
10	Average number of days between the receipt date on claim and the adjudication date.	20	
11	Average number of days from the adjudication date to payment (remittance advice) date.	20	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	52,997	
13	Clean Claims Accepted by GWT	52,997	
14	Clean Claims Rejected by GWT	0	
	<b>Acceptance Rate (calculated)</b>	<b>100.0%</b>	<b>#DIV/0!</b>

Top Denial Reasons Count		
Item No.	Reason	# in Reporting Period
25	Space Distance Variance	719
26	Unauthorized Vehicle	450
27	Altered Document	314
28	Service not provided to member	290
29	Missing Correction Validation (no initials)	166
30	Missing or Invalid Odometer Reading	150
31	Unauthorized Driver	125
32	Missing or Invalid Time	108
33	Incorrect Mobility Type	86
34	Other	592
35	<b>Total</b>	<b>3,000</b>

**Report Name:** Number of NEMT Vehicles by County  
**Report Code:** MO-VC  
**Submission Date:** 7/1/2024  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		5/1/2024 - 5/31/2024						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretch	Basic Life Support	Non-Contracted	Stretch van	Wheelchair Lift Van	Total
Adams	6	3			1			10
Allen	38	90			2			130
Bartholomew	14	11			1			26
Benton		1						1
Blackford	6	19						25
Boone	6	13			1			20
Brown								0
Carroll	3	2					1	6
Cass	5	15			1			21
Clark	15	28			1			44
Clay	2	8						10
Clinton	5	10			1			16
Crawford	5	3						8
Daviess	6	12			1			19
Dearborn	4	13						17
Decatur	8	6						14
DeKalb	11	30			1			42
Delaware	29	31			2			62
Dubois	2	14			2			18
Elkhart	8	26			2			36
Fayette	2	17						19
Floyd	10	26			1			37
Fountain	1	7						8
Franklin	5	4						9
Fulton	1	9						10
Gibson	2	10			1			13

Grant	32	25			1			58
Greene	3	5			1			9
Hamilton	40	34			2		1	77
Hancock	10	26			1			37
Harrison	10	10			1			21
Hendricks	10	21			2			33
Henry	3	17			1			21
Howard	23	13						36
Huntington	10	25			2			37
Jackson	10	7			1			18
Jasper	3	3			1			7
Jay	8	12			1			21
Jefferson	4	9						13
Jennings	6	4			1			11
Johnson	33	23			2			58
Knox	7	30			1			38
Kosciusko	9	15			1			25
LaGrange	1	15			1			17
Lake	35	29			2			66
LaPorte	15	21			2			38
Lawrence	11	8			2			21
Madison	20	29			2			51
Marion	84	94			2			180
Marshall	9	17			2			28
Martin	1	3						4
Miami	19	1						20
Monroe	12	26			2			40
Montgomery	7	9						16
Morgan	3	16			2			21
Newton	1	6						7
Noble	11	29			1			41

Ohio								0
Orange	12	13						25
Owen	1	7			2			10
Parke		1						1
Perry	5	6			1			12
Pike		8			1			9
Porter	20	20			2			42
Posey	1	3						4
Pulaski		2			1			3
Putnam	2	11			1			14
Randolph	4	13			1			18
Ripley	9	14						23
Rush	3	5			1			9
Scott	8	14			1			23
Shelby	3	5			2			10
Spencer	1	7						8
St.Joseph	25	25			3			53
Starke	1	1			1			3
Steuben	7	10			2			19
Sullivan	3	6						9
Switzerland	1	10			1			12
Tippecanoe	23	31			2		1	57
Tipton	1	3						4
Union		8						8
Vanderburgh	9	22			2			33
Vermillion	1	5			1			7
Vigo	9	20			2			31
Wabash	11	2						13
Warren		4						4
Warrick	6	19			2			27
Washington	3	7						10
Wayne	11	23			1			35
Wells	5	21			1			27
White	6	9			1		1	17
Whitley	1	16			1			18

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 5/1/2024 - 5/31/2024

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
None							

Report Name: Number of NEMT Vehicles by County Ratio

Experience Period>> 5/1/2024 - 5/31/2024

Report Code: MO-VBCR

Submission Date: 7/1/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	6	3			1			10	952	95.20	158.67	317.33	#DIV/0!	#DIV/0!	952.00	#DIV/0!	#DIV/0!
Allen	38	90			2			130	15632	120.25	411.37	173.69	#DIV/0!	#DIV/0!	7816.00	#DIV/0!	#DIV/0!
Bartholomew	14	11			1			26	3028	116.46	216.29	275.27	#DIV/0!	#DIV/0!	3028.00	#DIV/0!	#DIV/0!
Benton		1						1	294	294.00	#DIV/0!	294.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	6	19						25	537	21.48	89.50	28.26	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Boone	6	13			1			20	1616	80.80	269.33	124.31	#DIV/0!	#DIV/0!	1616.00	#DIV/0!	#DIV/0!
Brown								0	528	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	3	2					1	6	532	88.67	177.33	266.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	532.00
Cass	5	15			1			21	1895	90.24	379.00	126.33	#DIV/0!	#DIV/0!	1895.00	#DIV/0!	#DIV/0!
Clark	15	28			1			44	4811	109.34	320.73	171.82	#DIV/0!	#DIV/0!	4811.00	#DIV/0!	#DIV/0!
Clay	2	8						10	1069	106.90	534.50	133.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Clinton	5	10			1			16	1150	71.88	230.00	115.00	#DIV/0!	#DIV/0!	1150.00	#DIV/0!	#DIV/0!
Crawford	5	3						8	451	56.38	90.20	150.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	6	12			1			19	1351	71.11	225.17	112.58	#DIV/0!	#DIV/0!	1351.00	#DIV/0!	#DIV/0!
Dearborn	4	13						17	1353	79.59	338.25	104.08	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	8	6						14	1017	72.64	127.13	169.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
DeKalb	11	30			1			42	1292	30.76	117.45	43.07	#DIV/0!	#DIV/0!	1292.00	#DIV/0!	#DIV/0!
Delaware	29	31			2			62	5110	82.42	176.21	164.84	#DIV/0!	#DIV/0!	2555.00	#DIV/0!	#DIV/0!
Dubois	2	14			2			18	1318	73.22	659.00	94.14	#DIV/0!	#DIV/0!	659.00	#DIV/0!	#DIV/0!
Elkhart	8	26			2			36	6184	171.78	773.00	237.85	#DIV/0!	#DIV/0!	3092.00	#DIV/0!	#DIV/0!
Fayette	2	17						19	1614	84.95	807.00	94.94	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	10	26			1			37	2975	80.41	297.50	114.42	#DIV/0!	#DIV/0!	2975.00	#DIV/0!	#DIV/0!
Fountain	1	7						8	580	72.50	580.00	82.86	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	5	4						9	767	85.22	153.40	191.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton	1	9						10	696	69.60	696.00	77.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	2	10			1			13	1195	91.92	597.50	119.50	#DIV/0!	#DIV/0!	1195.00	#DIV/0!	#DIV/0!
Grant	32	25			1			58	3370	58.10	105.31	134.80	#DIV/0!	#DIV/0!	3370.00	#DIV/0!	#DIV/0!
Greene	3	5			1			9	1240	137.78	413.33	248.00	#DIV/0!	#DIV/0!	1240.00	#DIV/0!	#DIV/0!
Hamilton	40	34			2		1	77	6640	86.23	166.00	195.29	#DIV/0!	#DIV/0!	3320.00	#DIV/0!	6640.00
Hancock	10	26			1			37	2222	60.05	222.20	85.46	#DIV/0!	#DIV/0!	2222.00	#DIV/0!	#DIV/0!
Harrison	10	10			1			21	1293	61.57	129.30	129.30	#DIV/0!	#DIV/0!	1293.00	#DIV/0!	#DIV/0!
Hendricks	10	21			2			33	4407	133.55	440.70	209.86	#DIV/0!	#DIV/0!	2203.50	#DIV/0!	#DIV/0!
Henry	3	17			1			21	2199	104.71	733.00	129.35	#DIV/0!	#DIV/0!	2199.00	#DIV/0!	#DIV/0!
Howard	23	13						36	3440	95.56	149.57	264.62	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Huntington	10	25			2			37	1351	36.51	135.10	54.04	#DIV/0!	#DIV/0!	675.50	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	10	7			1			18	1872	104.00	187.20	267.43	#DIV/0!	#DIV/0!	1872.00	#DIV/0!	#DIV/0!
Jasper	3	3			1			7	972	138.86	324.00	324.00	#DIV/0!	#DIV/0!	972.00	#DIV/0!	#DIV/0!
Jay	8	12			1			21	781	37.19	97.63	65.08	#DIV/0!	#DIV/0!	781.00	#DIV/0!	#DIV/0!
Jefferson	4	9						13	1339	103.00	334.75	148.78	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jennings	6	4			1			11	1389	126.27	231.50	347.25	#DIV/0!	#DIV/0!	1389.00	#DIV/0!	#DIV/0!
Johnson	33	23			2			58	4947	85.29	149.91	215.09	#DIV/0!	#DIV/0!	2473.50	#DIV/0!	#DIV/0!
Knox	7	30			1			38	1822	47.95	260.29	60.73	#DIV/0!	#DIV/0!	1822.00	#DIV/0!	#DIV/0!
Kosciusko	9	15			1			25	2127	85.08	236.33	141.80	#DIV/0!	#DIV/0!	2127.00	#DIV/0!	#DIV/0!
LaGrange	1	15			1			17	706	41.53	706.00	47.07	#DIV/0!	#DIV/0!	706.00	#DIV/0!	#DIV/0!
Lake	35	29			2			66	18144	274.91	518.40	625.66	#DIV/0!	#DIV/0!	9072.00	#DIV/0!	#DIV/0!
LaPorte	15	21			2			38	4007	105.45	267.13	190.81	#DIV/0!	#DIV/0!	2003.50	#DIV/0!	#DIV/0!
Lawrence	11	8			2			21	1949	92.81	177.18	243.63	#DIV/0!	#DIV/0!	974.50	#DIV/0!	#DIV/0!
Madison	20	29			2			51	6209	121.75	310.45	214.10	#DIV/0!	#DIV/0!	3104.50	#DIV/0!	#DIV/0!
Marion	84	94			2			180	52563	292.02	625.75	559.18	#DIV/0!	#DIV/0!	26281.50	#DIV/0!	#DIV/0!
Marshall	9	17			2			28	1416	50.57	157.33	83.29	#DIV/0!	#DIV/0!	708.00	#DIV/0!	#DIV/0!
Martin	1	3						4	711	177.75	711.00	237.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	19	1						20	1157	57.85	60.89	1157.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	12	26			2			40	3848	96.20	320.67	148.00	#DIV/0!	#DIV/0!	1924.00	#DIV/0!	#DIV/0!
Montgomery	7	9						16	1396	87.25	199.43	155.11	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	3	16			2			21	2526	120.29	842.00	157.88	#DIV/0!	#DIV/0!	1263.00	#DIV/0!	#DIV/0!
Newton	1	6						7	405	57.86	405.00	67.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	11	29			1			41	1449	35.34	131.73	49.97	#DIV/0!	#DIV/0!	1449.00	#DIV/0!	#DIV/0!
Ohio								0	189	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	12	13						25	1046	41.84	87.17	80.46	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Owen	1	7			2			10	856	85.60	856.00	122.29	#DIV/0!	#DIV/0!	428.00	#DIV/0!	#DIV/0!
Parke		1						1	690	690.00	#DIV/0!	690.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	5	6			1			12	681	56.75	136.20	113.50	#DIV/0!	#DIV/0!	681.00	#DIV/0!	#DIV/0!
Pike		8			1			9	867	96.33	#DIV/0!	108.38	#DIV/0!	#DIV/0!	867.00	#DIV/0!	#DIV/0!
Porter	20	20			2			42	4355	103.69	217.75	217.75	#DIV/0!	#DIV/0!	2177.50	#DIV/0!	#DIV/0!
Posey	1	3						4	710	177.50	710.00	236.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Pulaski		2			1			3	478	159.33	#DIV/0!	239.00	#DIV/0!	#DIV/0!	478.00	#DIV/0!	#DIV/0!
Putnam	2	11			1			14	1257	89.79	628.50	114.27	#DIV/0!	#DIV/0!	1257.00	#DIV/0!	#DIV/0!
Randolph	4	13			1			18	989	54.94	247.25	76.08	#DIV/0!	#DIV/0!	989.00	#DIV/0!	#DIV/0!
Ripley	9	14						23	961	41.78	106.78	68.64	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Rush	3	5			1			9	661	73.44	220.33	132.20	#DIV/0!	#DIV/0!	661.00	#DIV/0!	#DIV/0!
Scott	8	14			1			23	1414	61.48	176.75	101.00	#DIV/0!	#DIV/0!	1414.00	#DIV/0!	#DIV/0!
Shelby	3	5			2			10	1772	177.20	590.67	354.40	#DIV/0!	#DIV/0!	886.00	#DIV/0!	#DIV/0!
Spencer	1	7						8	666	83.25	666.00	95.14	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St. Joseph	25	25			3			53	10072	190.04	402.88	402.88	#DIV/0!	#DIV/0!	3357.33	#DIV/0!	#DIV/0!
Starke	1	1			1			3	896	298.67	896.00	896.00	#DIV/0!	#DIV/0!	896.00	#DIV/0!	#DIV/0!
Steuben	7	10			2			19	1018	53.58	145.43	101.80	#DIV/0!	#DIV/0!	509.00	#DIV/0!	#DIV/0!
Sullivan	3	6						9	744	82.67	248.00	124.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland	1	10			1			12	399	33.25	399.00	39.90	#DIV/0!	#DIV/0!	399.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	23	31			2		1	57	5163	90.58	224.48	166.55	#DIV/0!	#DIV/0!	2581.50	#DIV/0!	5163.00
Tipton	1	3						4	402	100.50	402.00	134.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union		8						8	243	30.38	#DIV/0!	30.38	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	9	22			2			33	8330	252.42	925.56	378.64	#DIV/0!	#DIV/0!	4165.00	#DIV/0!	#DIV/0!
Vermillion	1	5			1			7	618	88.29	618.00	123.60	#DIV/0!	#DIV/0!	618.00	#DIV/0!	#DIV/0!
Vigo	9	20			2			31	5129	165.45	569.89	256.45	#DIV/0!	#DIV/0!	2564.50	#DIV/0!	#DIV/0!
Wabash	11	2						13	1304	100.31	118.55	652.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren		4						4	242	60.50	#DIV/0!	60.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	6	19			2			27	1978	73.26	329.67	104.11	#DIV/0!	#DIV/0!	989.00	#DIV/0!	#DIV/0!
Washington	3	7						10	1117	111.70	372.33	159.57	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Wayne	11	23			1			35	3637	103.91	330.64	158.13	#DIV/0!	#DIV/0!	3637.00	#DIV/0!	#DIV/0!
Wells	5	21			1			27	1012	37.48	202.40	48.19	#DIV/0!	#DIV/0!	1012.00	#DIV/0!	#DIV/0!
White	6	9			1		1	17	717	42.18	119.50	79.67	#DIV/0!	#DIV/0!	717.00	#DIV/0!	717.00
Whitley	1	16			1			18	822	45.67	822.00	51.38	#DIV/0!	#DIV/0!	822.00	#DIV/0!	#DIV/0!
<b>All Counties &amp; All Vehicles</b>	<b>836</b>	<b>1361</b>	<b>0</b>	<b>0</b>	<b>88</b>	<b>0</b>	<b>4</b>	<b>2289</b>	<b>257279</b>	<b>112.40</b>	<b>307.75</b>	<b>189.04</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>2923.63</b>	<b>#DIV/0!</b>	<b>64319.75</b>