



# FSSA UPDATE

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## Introducing Hub Mobile!

Get info from The Hub delivered straight to your phone

The Office of Communications and Media is excited to introduce Hub Mobile, a new feature of The Hub that lets you receive announcements about life at FSSA and other important employee information on your phone. It's easy

to sign up—and we promise we won't bombard you with text messages!

By texting GET HUB to 468311, you will be able to receive staff-related news and reminders in a simple text. Some messages may include a link to more information.

Hub Mobile is entirely voluntary and you may opt-out at any time by texting GET STOP to 468311.

Hub Mobile is another tool designed to help staff stay up-to-date with important FSSA employee news and announcements.



### Examples of information sent out through Hub Mobile

- Timesheet changes
- Holiday schedules
  - All-staff meetings
  - Important program alerts
  - Emergency messages

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# FSSA takes home SECC awards



The 2018 State Employees' Community Campaign hosted its annual awards ceremony at the Indiana State Museum and FSSA took home several awards.

This year, of 6,267 state employees who made SECC pledges, FSSA made up more than 19% of them, which helped set two new records. FSSA staff pledged over \$178,500, the highest pledge amount ever for our agency, which also helped set a new SECC record of \$1.5 million!

FSSA also made up 11% of all champion givers, who are individuals who donate one-half hour's pay or more per pay period. At right is a complete list of all of FSSA's awards, amounts raised and staff participation.

AREA	TOTAL 2018	PARTICIPATION	AWARDS
Administration	\$32,003.36	28%	Per Capita Silver
Division of Mental Health & Addiction	\$5,500.76	40%	Per Capita Silver and Champion Award
Evansville Psychiatric Children's Center	\$960.07	7%	
Evansville State Hospital	\$11,553.90	32%	
Madison State Hospital	\$7,904.00	5%	Champion Award
Logansport State Hospital	\$18,230.52	34%	
Richmond State Hospital	\$6,894.00	22%	
Larue Carter Memorial Hospital	\$5,373.50	16%	
Division of Disability & Rehabilitation Services	\$22,283.16	31%	Champion Award
Division of Family Resources	\$46,941.88	36%	
Division of Aging	\$2,900.70	67%	Per Capita Gold
Medicaid Policy & Planning	\$15,826.24	69%	Per Capita Gold and Champion Award
Early Child Learning	\$2,209.06	21%	
<b>Total:</b>	<b>\$178,581.15</b>	<b>30%</b>	





# WHAT'S HAPPENING AROUND FSSA!!



Tyson Runkle, FSSA SECC coordinator, accepting FSSA's awards from Department of Revenue Commissioner Adam Krupp.



Scott Blake and Latasha Stowers worked the FSSA booth at the National Urban League Conference.



Kudos to our team at Logansport State Hospital, who presented a check for \$320 to Logansport Community Schools Superintendent Michele Starkey (far right, back) to help students pay for school lunches. The money was raised by voluntary donations from LSH staff.



Richmond and Madison State Hospital staffers attended MHA of Indiana's 22nd annual Mental Health and Addiction Symposium.



OMPP's Kandace Alexander plays a game with a visitor to the FSSA booth on July 13 at the Indiana Black and Minority Health Fair.



On July 16, FSSA Secretary Dr. Walthall and State Health Commissioner Kris Box, M.D., combined efforts aimed at reducing the state's smoking rate. FSSA and the ISDH will improve access to tobacco cessation products for Hoosiers wishing to quit.



The FSSA Indiana executive team volunteered at The PourHouse, an organization that assists individuals experiencing homelessness in overcoming barriers to housing, treatment and healthcare.



The Logansport State Hospital booth at the Cass County 4H Fair had a royal visitor! 2019 Fair Queen Natalie Shepler stopped by to chat with Interim Superintendent Greg Grostefon.



Jason Murrey, FSSA Statewide Suicide Prevention Coordinator, is a guest on WFIU's Noon Edition program.



Our team at Richmond State Hospital was thrilled to have partners from the Eastern Area Health Education Center join them for a service day!



Hats off to these graduates from Jackson County On My Way PreK programs! They are ready for Kindergarten and we are proud!



Dr. Walthall explains FSSA's role in Indiana's new OB Navigator program to a crowd of stakeholders.



Kari Jones was on hand to inform people about Know the O Facts at the National Urban League Conference at the Indiana Convention Center in Indianapolis.



Richmond State Hospital staff had an outstanding meeting with Indiana State Personnel Department director Britni Saunders.



The Division of Aging provided free senior transportation to the opening night of the Health Fair at the IBE Summer Celebration on July 18.



Winners of the 2019 Golden Hoosier Award ceremony on June 24 at the Indiana History Center. Sponsored by the Office of Lt. Governor Suzanne Crouch in collaboration and partnership with the Division of Aging, the Golden Hoosier Award is the highest honor bestowed on a senior in Indiana.

# Suicide prevention trainings



The Division of Mental Health and Addiction is hosting free suicide prevention trainings for all interested state employees through the end of the year to help save lives and reduce suicidal behaviors by providing

innovative, practical and proven suicide prevention training. Each session is limited to 40 participants, and registration is required. Upon completion of the training, attendees will become a certified Gatekeeper and be able to recognize the warning signs of a suicide crisis, learn how to offer hope and refer someone to help.

These free trainings are offered through the QPR Institute and will be held at the Indiana Government Center Conference Center on the dates listed below, from 8–10 a.m., and training materials will be provided.

If you are unable to make one of the trainings listed, trainings may be arranged for your office or region by contacting Jason Murrey, statewide suicide prevention coordinator, at 317-232-7939 or [Jason.Murrey@fssa.IN.gov](mailto:Jason.Murrey@fssa.IN.gov). You may also reach out to Jason with any questions about the trainings.

Click on the date below to register for the training you would like to attend.

[Aug. 28, 2019](#)  
[Conference Rm. 19](#)

[Sept. 25, 2019](#)  
[Conference Rm. 19](#)

[Oct. 9, 2019](#)  
[Conference Rm. 17](#)

[Nov. 13, 2019](#)  
[Conference Rm. 17](#)

[Nov. 20, 2019](#)  
[Conference Rm. 22](#)

[Dec. 11, 2019](#)  
[Conference Rm. 17](#)

[Dec. 18, 2019](#)  
[Conference Rm. 19](#)

## AGING'S GARY JONES NAMED FLOOR WARDEN OF THE YEAR



Gary Jones was tabbed as the FSSA Floor Warden of the Year by Kelly Batchelor, physical operations coordinator, and Caleb Slocum, manager of physical plant operations.

The floor wardens are a group of trained employees who assist Physical Plant Operations with the

application of procedures and protocols in the areas of employee safety and building services.

Jones was named for his efforts in helping veteran and new employees in the Division of Aging better understand

safety procedures several times. He would also bring up safety tips and reminders and discuss these during team meetings in the division.

“Gary even posted safety tips and information from the emergency action plan around the office,” said Kelly. “The overall consensus was that many people, especially new employees were learning the safety protocols for emergencies and felt safer and more confident in our plans because of the hard work Gary put forth.

“Since there was such an overwhelming input from not just other floor wardens, but general employees as well, we decided to deem him Floor Warden of the Year.”

Jones received a Certificate of Excellence, signed by Governor Holcomb and Dr. Walthall, in recognition of outstanding leadership among the floor wardens.



## Save the date: Secretary Walthall's all-staff address

On Thursday, October 3, 2019, FSSA Secretary Walthall will host an all-staff address to give an update on FSSA's 2019 goals and objectives. The all-staff address will be held in the Indiana Government Center South Auditorium from 10–11:30 a.m. EDT and will also be live-streamed. The live-stream link will be made available closer to the event day, which will also be recorded and available via The Hub.

## New leadership team named for DMHA

Jay Chaudhary will serve as the next director and Rachel Halleck as deputy director

Jay Chaudhary, J.D., was recently named next director of DMHA. Chaudhary (pronounced CHAW-dree) begins in his new role on September 9. He replaces Kevin Moore, who retired in April after 35 years of state service. It also announced Rachel Halleck will serve as DMHA deputy director and the division's chief of staff.

"We are excited to welcome Jay and Rachel to continue the build on the momentum of DMHA in serving Hoosiers in a more comprehensive and evidence-based manner," said FSSA Secretary Jennifer Walthall, M.D., M.P.H. "Jay is a committed patient advocate and expert on innovative system design in mental health and addiction. His willingness to serve as DMHA director couldn't have come at a better time as Indiana focuses on integrated care and improved health outcomes."

Chaudhary is currently the managing attorney for Indiana Legal Services where he's served in several key positions including Midtown Medical Legal Partnership's founding director. In his current role, Chaudhary focuses on improving health outcomes by addressing the individual and systemic legal needs of Hoosiers



Jay Chaudhary, J.D.



Rachel Halleck

with mental health and substance use disorder. He is a graduate of Ball State University and the Indiana University Maurer School of Law.

Halleck, who lives in Indianapolis, is a licensed mental health counselor and a licensed addiction counselor who most recently served as the senior director of behavioral health strategy

and innovation for Volunteers of America Ohio and Indiana. She completed her undergraduate education at Hanover College where she was the Distinguished Psychology Student of the Year. Halleck earned a master's degree in clinical psychology from the University of Indianapolis.

"After a comprehensive and competitive national search, we couldn't be more pleased that we found such a dynamic leadership duo right in our own backyard," added Secretary Walthall. "Jay and Rachel both possess the invaluable combination of great talent and the desire to serve others. I have no doubt they will deliver on Governor Holcomb's direction to attack the drug epidemic through prevention, treatment and enforcement."

## FSSA apparel store now open

The new FSSA apparel store is now open and can be found by [clicking here](#) and on The Hub under the [Employee Resources section](#).



Staff now have the option to purchase a variety of polos, zip-ups, sweaters and outerwear with FSSA divisional branding. Prices range from \$15 to \$57 and shipping is an \$8 flat rate to anywhere within the state. Items may also be picked up for free at the vendor's location in Indianapolis.

There are over 2,000 combinations to choose from!

# FIVE QUESTIONS



**Carlene Oliver,  
MSN**

**Title:** Interim Superintendent at Evansville Psychiatric Children's Center

**Education:** Masters of Science in nursing, with focus on management and leadership from the University of Southern Indiana; Bachelors of Science in nursing from the University of Southern Indiana

**Career Highlights:** I started my career at St. Mary's Medical Center, now known as St. Vincent Evansville, 27 years ago. I worked all but two of those years in the Women's and Children's service line. As a direct care nurse, my passion was children, with the majority of my experience in pediatrics, where I participated in developing the first pediatric ground transport team and pediatric ICU. During 12 of the 27 years, I served as director of pediatrics, pediatric ICU, pediatric transport and newborn ICU, in which I co-created a pediatric inpatient rehabilitation program and developed a pediatric short stay procedures and infusions program. I also participated in the Pediatric Level II Trauma accreditation and assisted in leading St. Mary's in the Magnet Hospital journey and designation.

## 1 What attracted you to a career here at FSSA?

Over the past 27 years, most of my experience with children has been at an acute care hospital. My only mental health experience came from children who had experienced traumatic events or newborns born from addicted mothers, who were treated medically and then discharged. I always wondered what next steps were taken or how these children did after leaving the hospital. I had never really considered a career in pediatric mental health until I kept receiving an email regarding the director of nursing position at EPCC. I decided to inquire about the position. After discussions with Dr. Jones and Lottie Cook, the superintendent at that time, I found myself wanting to be a part of making a different kind of difference in pediatric care.

## 2 What gives you a sense of accomplishment professionally?

When you have a complicated patient and the team works together to find all the pieces to complete the puzzle. Seeing a patient overcome obstacles and having the privilege to be involved in making them better is very rewarding.

## 3 What do you want FSSA workers to know about the work you're doing?

EPCC uses a psychoeducational therapy model from Boys Town called Social Opportunities to Achieve Recovery. The model includes building therapeutic relationships, teaching social and self-control strategy skills, a motivation system and providing a therapeutic environment. Since 2008, we have reduced restraint use by 95% and eliminated seclusion (left in a locked room alone) and length of stay from 12.5 months to 4.7 months since. We have also reduced antipsychotic usage from over 80% at admission to less than 10% at discharge.

## 4 What is the best advice you can offer, based on your years of experience?

Do the right thing for the right reason. If it doesn't feel right, it probably isn't. Trust your instincts. Don't try to be the sole hero. A team is a very powerful force.

## 5 What about your background might your co-workers find surprising?

I am an adrenaline junkie. During my time as a direct care nurse, I was a pediatric intensive care nurse, ground transport nurse and loved responding to patients in the emergency department.