



FSSA Update

FEBRUARY 2019

Secretary Walthall's all-staff address

On Wednesday, February 20, 2019, FSSA Secretary Walthall will host an all-staff address to outline FSSA's 2019 goals and objectives and to introduce FSSA's new mission and vision statements. The all-staff address will be held in the Indiana Government Center South Auditorium and will also be live-streamed. The time and live-stream link for the presentation is available below, and Secretary Walthall's presentation will also be recorded and available via The Hub.



Note: Audio will be voice over internet, so participants will need to use speakers or headphones to hear the presentation. Prior to the webinar, participants may go to https://admin.adobeconnect.com/common/help/en/support/meeting_test.htm to test their connection. This will prompt the user with any needed updates or add-ins. Please do not log into the webinar using Citrix or Virtual Private Network (VPN). These services will not be able to play back audio.

Wednesday, February 20, 2019, 1–2 p.m.
Indiana Government Center South Auditorium
or live-stream the event by [clicking here](#).



NeuroDiagnostic Institute and Advanced Treatment Center

[The NeuroDiagnostic Institute and Advanced Treatment Center](#) is in the final phases of construction and is scheduled to open on March 15, 2019, with patients being accepted a few days later. As part of the opening preparation, Larue Carter staff, with the State Personnel Department, hosted a job fair at the NDI on January 19 to show off the new building and recruit potential new staff.



Gateway to Work shows early progress

February is the second month that the Gateway to Work program is required for some Healthy Indiana Plan members. Gateway to Work is the part of HIP that connects members with ways to look for work, train for jobs, finish school and volunteer. Starting this year, some HIP members are required to do Gateway to Work activities to keep HIP benefits. Here's a summary of some of the activities and facts of the Gateway to Work program:

- Late last year, FSSA mailed each HIP member their Gateway to Work "status." Some of the members have a status of "reporting." These are the members who are required to complete qualifying activities to keep their HIP benefits. After giving the HIP members the opportunity to discuss their status and any reasons they feel like they should be exempt from the program, many members were moved from reporting to exempt status. Now, we know there are just over 73,000 reporting HIP members.
- In January, over 1,500 assessments and over 2,500



database searches were completed on our newly launched Gateway to Work website. Many members are also logging their activities via the FSSA benefits portal or reporting them to their health plan despite the initial requirement being set at zero hours per month.

- The HIP health plans are answering thousands of calls from members and tell us some exempt members have called to participate and get help finding a job.

- In late February, the health plans will be mailing a letter to each HIP member with general information about Gateway to Work and where they can find out more. Communication and member outreach are key to making sure HIP members are aware of the Gateway to Work requirements. A complete timeline of all member communications planned for 2019 is [found here](#).

The implementation of Gateway to Work is one of FSSA's main priorities for 2019 as we help our HIP members "work, learn and serve." A comprehensive FAQ about Gateway to Work can be [found here](#).

IBJ unveils its Forty Under 40 class of 2019: FSSA's Allison Taylor makes the cut

By Lou Harry, Indianapolis Business Journal

Allison Taylor, Medicaid director for Indiana Family and Social Services Administration, joins executives from banking, manufacturing and not-for-profits on *Indianapolis Business Journal's* [annual list](#) of central Indiana's rising stars.

Allison provides policy and strategic leadership to a Medicaid program serving 1.5 million Hoosiers. "I love the collaborative nature of my role, and the Medicaid program itself," she said. "In my job, I get to partner with other state agencies, stakeholders, providers and others to develop innovative ways to help Hoosiers live their best life."

Getting here: Shortly after graduating from DePauw, Taylor joined Baker & Daniels as a government affairs intern, pursuing a law degree at night. Drawn to health care clients, she worked with the Indiana Academy of Family Physicians and, after graduating, joined Hall Render Killian Heath & Lyman, where she was among those spearheading the 2012 passage of the statewide smoking ban. Appointed to the state's Medicaid Advisory Committee, she served as liaison to the state on Medicaid policy. "I was on the outside looking in," she said. That is, until she was offered the job of general counsel at FSSA, overseeing a \$15 billion budget. In 2017, she became the state's Medicaid director.





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LinkedIn Learning now available

A [LinkedIn Learnings section](#) has recently been added to The Hub for FSSA employees. Learning provides thousands of professional development videos and exercise files that are available to staff 24/7. We encourage you to take a moment to activate your account and explore the LinkedIn Learning library. With a LinkedIn Learning account, staff will have:

- **Unlimited access.** Choose from more than 5,000 video tutorials covering business, creative and technology topics.
- **Personalized recommendations.** Explore the most in-demand skills based on your experience.
- **Expert instructors.** Learn from industry leaders, all in one place.
- **Convenient learning.** Access courses on your schedule, from any desktop or mobile device.
- **Helpful resources.** Reinforce new knowledge with quizzes, exercise files and coding practice windows.



If you have any questions regarding your LinkedIn Learning account or would like some suggestions for getting started, please contact INSPD Learning & Development, spdtraining@spd.in.gov! We want this to be your go-to resource for quick, easy and reliable professional training.

Note: You must have a LinkedIn account in order to access LinkedIn Learning and contractors are not eligible.

PATH holiday clothing drive benefits CMHC

In December, the Project for Assistance in Transition from Homelessness, within the Division of Mental Health and Addiction, collected new and used winter clothing for Adult and Child, a community mental health center. Adult and Child is one of 24 CMHCs in Indiana which provide mental health and addiction services to those suffering with a serious mental illness and/or substance use disorder.

PATH helps provide services to consumers that have a serious mental illness and/or substance use disorder who are chronically homeless or at risk of being homeless. With PATH funding, providers are able to help with rental assistance, clothing, medication cost, community outreach events and, if eligible, enrollment in the Social Security insurance/Social Security disability insurance outreach, access and recovery program, or “SOAR.”



Program Director Melissa Carroll shows off what her team has collected for the 2018 PATH clothing drive.

Good Dog!

Meet Lucy, Richmond State Hospital's (very good) therapy dog

Lucy the therapy dog loves to come to work. She gets lots of attention with belly rubs, pets and a lot of smiles. Lucy, owned by Kim Phillips, patient care coordinator at Richmond State Hospital, makes a weekly impact on the lives of patients and staff. Lucy has been coming to work on a weekly basis since August 2017. Lucy is a registered therapy dog through Therapy Dogs International Inc.

She also has her American Kennel Association Canine Good Citizen certification. She has touched the lives of many patients and staff, providing support and comfort.

On December 13, 2018, the Richmond community was shocked by an active shooter

incident at Dennis Intermediate School. The school is located about a mile from the Richmond State Hospital campus. A lot of community support and outreach has been provided for students, families, teachers and the administration. On the first week



back from winter break, the Richmond Community Schools administration reached out to the Whitewater Valley Dog Training Club, as well as other avenues, to provide therapy dogs for their participants at the school. Kim and Lucy participated in this worthwhile event, with Lucy showing her support by sporting the school colors of green and white on her head and a Richmond t-shirt.

Richmond State Hospital really appreciates all the comfort and support Kim and Lucy provides to the campus as well as the Richmond community. Lucy wears her identification name badge with pride as she touches the lives of many.



How to earn a health care premium discount in 2020

Adult health plan members and covered spouses can earn a health care premium discount in 2020 by each doing ONE of the following by September 30, 2019:

- Complete four coaching sessions (face-to-face or over the phone). Each session lasts around 30 minutes.
- Record at least 45 minutes of physical activity three days per week by using a synced device.
- Reach Level 5 (9,000 hearts) by participating in digital coaching, health education and health goals on the Active Health Platform.
- Record 10,000 steps per day for 75 days of a quarter, for two out of three quarters this year.

For more details about the premium discount level, visit www.investinyourhealthindiana.com.



Invest In Your Health

Five Questions



Name: Tamara M. Mason

Title: Regional Manager with Division of Family Resources, Lake Region

Education: Bachelor of Science in human services from Indiana Wesleyan University

Career Highlights: I have served in several capacities since beginning my career with the Division of Family Resources in 2002. Two of the biggest highlights of my career has been serving as a front line supervisor and completing the secretary’s “Natural Born Pilots” leadership program.

1 What attracted you to a career here at FSSA?

I’ve always considered myself to be a servant personally and professionally FSSA has provided me with plenty of opportunities to serve others. Being able to bridge the gap between barriers of applying for public assistance and those that need it keep me attracted to FSSA.

2 What gives you a sense of accomplishment professionally?

I feel accomplished when I have met the needs of at least one person within the reach of my influence.

3 What do you want FSSA workers to know about the work you’re doing?

FSSA workers should know that I strive hard to ensure the vision and mission of FSSA goes forth and that we are all connected no matter the division through the vision and mission of FSSA. Together we are ensuring that the needs of many Hoosiers are being met through the work we do.

4 What is the best advice you can offer, based on your years of experience?

The best advice I can offer based upon my experience is to be sure you never stop learning. Knowledge is the key to breaking down barriers that hold us back from growth.

5 What about your background might your coworkers find surprising?

I am a published author. In 2016, I participated in an anthology of writings entitled “Restored By The Pen.” My piece is entitled “Breakthrough to Happiness.” It’s about facing your fears and living a life of abundance through fearlessness! The book was named by Otter Publishing New York an Award Winning Book Reader’s Choice.

