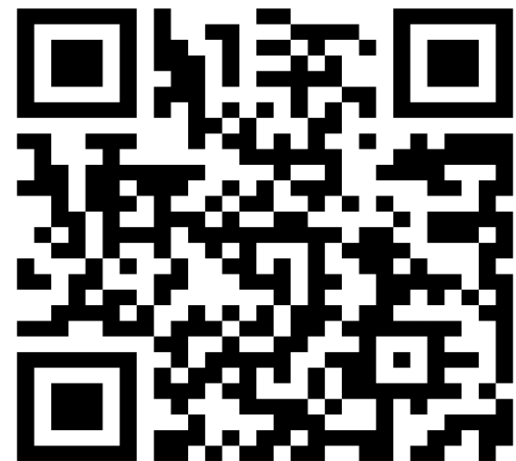


**I think one of my
favorite feelings
is laughing with
someone and realizing
half way through
how much you
enjoy them and
their existence.**

RETENTION 911:

Reviving, Inspiring, Engaging, Retaining!
(A tale of heartbreak and possibility)



Retention 911:

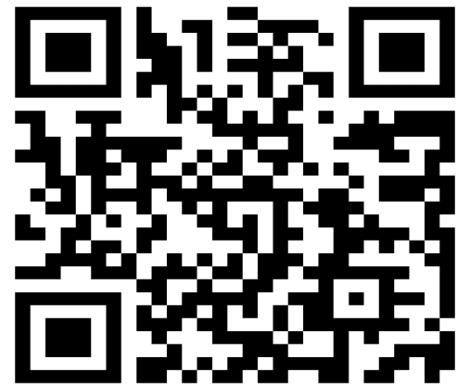
Inspiring, Reviving, Changing and Engaging!

CHRISTOPHER RIDENHOUR

- **Aging Services Senior Leader**
- **National DEI Trainer/Consultant**
- **Retention and Engagement Expert**
- **Shenanigan Enthusiast**
- **Mom's 2nd Favorite**



**ARE U
READY?**



THE MAGAZINE MEN LIVE BY

YOUR 2016 ACTION PLAN!

Men's Health

FREE POSTER INSIDE!

Get Back In Shape 21-Day Plan

- Flatten Your Belly
- Sculpt Your Arms
- Burn Fat Faster

4 Surprising Metabolism Boosters

Ag Era
5 Qui
She'll



**“He is a national treasure!”
— Says Christopher’s Mother**

Strike Out Stress

FEBRUARY 2016 \$4.99 US DISPLAY UNTIL FEB. 9



MENSHEALTH.COM PM40063752

LeadingAge Facilitator of the Year
20 YEAR Healthcare Professional
150 buildings (Aging Services, Hospitals, Social Services)
80 Conferences Keynote & Session Leader



“funcomfortable”

“I don’t know this man, but they promised me I could keep him after the photo shoot.”



**“We’re the most cooperative residents
EVER, now come over here and get
yourself some sugar!”**



**I'M FINE!
EVERYTHING IS FINE!
WHY ARE YOU EVEN ASKING?
DON'T I LOOK FINE?**



**“What fresh hell are you
bringing me today?”
“Oops! I mean, Good morning!”**



WORD OF THE DAY: EXHAUSTIPATED
Adj. Too tired to give a crap!

DIVERSITY!

in response to our changing world, we've added chocolate chips to this cookie!

Hi! I'm
Chip!



WELLNESS

IT'S A STATE OF MIND!



“The thumb was the photographer’s idea.
I had another finger in mind.”

Myrth-o-Meter

a device that measures the strength and efficiency of the electrical impulse carried through your ulner nerve determining the health, elasticity, and alignment to the humerus bone and surrounding tissue



RATE THE JOKE

Scale 1 - 5



A close-up photograph of a dog's nose, showing the intricate, bumpy texture of the skin. The nose is dark brown and occupies most of the frame. In the background, the dog's face is partially visible, showing white and brown fur. The word "PURPOSE!" is written in large, white, bold, sans-serif capital letters across the lower portion of the nose.

PURPOSE!



IVY LEAF
SCHOOL
MRS JACKSON
1971 1972

J5

4



YEAR OF RETENTION!

DECIDE WHAT YOUR ROLE NEEDS TO BE!

- 1) Moratorium on write-ups.
- 2) Feedback Friday!
- 3) Create list those who struggle with relationships. **Coach them up or coach them out. ACT!**
- 4) Treat burnout like the enemy that it is!



THANK YOU!

1. REWARD YOUR DREAM TEAM! BRING ME IN!
2. Leadership Positivity Training/Coaching
3. Diversity, Equity and Inclusion Coaching
4. WILD Team Engagement & CRAZY HIGH MORALE

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