

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15G486	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 06/24/2021
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NAME OF PROVIDER OR SUPPLIER COMMUNITY ALTERNATIVES-ADEPT	STREET ADDRESS, CITY, STATE, ZIP CODE 7919 SAN RICARDO COURT INDIANAPOLIS, IN 46256
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W 0000 Bldg. 00	<p>This visit was for the investigation of complaint #IN00355783.</p> <p>Complaint #IN00355783: Substantiated, Federal and state deficiencies related to the allegations are cited at W102, W104, W122, W149 and W157.</p> <p>Dates of Survey: June 16, 17, 18, 21 and 24, 2021.</p> <p>Facility Number: 001000 Provider Number: 15G486 AIMS Number: 100245010</p> <p>These deficiencies also reflect state findings in accordance with 460 IAC 9.</p> <p>Quality Review of this report completed by #39778 on 7/12/21.</p>	W 0000		
W 0102 Bldg. 00	<p>483.410 GOVERNING BODY AND MANAGEMENT</p> <p>The facility must ensure that specific governing body and management requirements are met.</p> <p>Based on record review and interview, the facility neglected to meet the Condition of Participation: Governing Body for 1 of 3 sampled clients (A). The governing body failed to exercise general policy, budget and operating direction over the facility to prevent the repeated and extended elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A.</p>	W 0102	<p>CORRECTION:</p> <p><i>The facility must ensure that specific governing body and management requirements are met. Specifically:</i></p> <p>Through ongoing assessment, the interdisciplinary team has determined that client A would benefit from receiving residential services that more closely meets</p>	07/24/2021

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>Findings include:</p> <p>1. The governing body failed to prevent the repeated elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A. Please see W104.</p> <p>2. The governing body failed to meet the Condition of Participation: Client Protections to prevent the repeated elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A. Please see W122.</p> <p>This federal tag relates to complaint #IN00355783.</p> <p>9-3-1(a)</p>		<p>his social, developmental, and behavioral needs. The governing body is working with the Bureau of Developmental Disability Services and client A's guardian to secure a Medicaid Waiver, per the guardian's request. Client A is currently on therapeutic leave under the supervision of his guardian, pending Waiver placement. Client A will not be returning to the facility. The facility is aiding the guardian to assure client A's medical needs are met prior to his residential transition.</p> <p>Through observation and record review, the governing body has determined that this deficient practice did not affect other clients.</p> <p>PREVENTION: There is a new QIDP assigned to the facility and the QIDP will be trained to assure that protective measures are developed in response to behavioral incidents.</p> <p>For the next 30 days, members of the Operations Team (comprised of the Executive Director, Operations Managers, Program Managers, Quality Assurance Manager, QIDP Manager, QIDP, Quality Assurance Coordinators, Area Supervisors, Nurse Manager and Assistant Nurse Manager) will conduct administrative monitoring</p>		

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			<p>during varied shifts/times, to assure interaction with multiple staff, involved in a full range of active treatment scenarios, no less than five times weekly, including at least one weekend observation. After 30 days, administrative monitoring will occur no less than three times weekly until all staff demonstrate competence. After this period of enhanced administrative monitoring and support, the Executive Director and Regional Director will determine the level of ongoing support needed at the facility.</p> <ul style="list-style-type: none"> · The role of the administrative monitor is not simply to observe & Report. · When opportunities for training are observed, the monitor must step in and provide the training and document it. · If gaps in active treatment are observed the monitor is expected to step in, and model the appropriate provision of supports. · Assuring the health and safety of individuals receiving supports at the time of the observation is the top priority. · Review all relevant documentation, providing documented coaching and training as needed. <p>Administrative support will include, assuring the facility has developed</p>	

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W 0104 Bldg. 00	<p>483.410(a)(1) GOVERNING BODY</p> <p>The governing body must exercise general policy, budget, and operating direction over the facility.</p> <p>Based on record review and interview for 1 of 3 sampled clients (A), the governing body failed to exercise general policy, budget and operating direction over the facility to prevent the repeated and extended elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A.</p> <p>Findings include:</p> <ol style="list-style-type: none"> The governing body failed to implement their policy and procedures to prevent the repeated and extended elopements of client A and neglected to implement effective corrective measures to prevent the repeated and extended elopements of client A. Please see W149. The governing body failed to implement effective corrective measures to prevent the repeated and extended elopements of client A. Please see W157. 	W 0104	<p>protective measures in response to behavioral incidents including but not limited to elopement.</p> <p>RESPONSIBLE PARTIES: QIDP, Area Supervisor, Residential Manager, Direct Support Staff, Operations Team, BDDS Generalist, Regional Director</p> <p>CORRECTIONS COMPLETED BY: 7/24/21</p> <p>CORRECTION: <i>The governing body must exercise general policy, budget, and operating direction over the facility. Specifically:</i></p> <p>Through ongoing assessment, the interdisciplinary team has determined that client A would benefit from receiving residential services that more closely meets his social, developmental, and behavioral needs. The governing body is working with the Bureau of Developmental Disability Services and client A's guardian to secure a Medicaid Waiver, per the guardian's request. Client A is currently on therapeutic leave under the supervision of his guardian, pending Waiver placement. Client A will not be</p>	07/24/2021

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	<p>This federal tag relates to complaint #IN00355783.</p> <p>9-3-1(a)</p>		<p>returning to the facility. The facility is aiding the guardian to assure client A's medical needs are met prior to his residential transition.</p> <p>Through observation and record review, the governing body has determined that this deficient practice did not affect other clients.</p> <p>PREVENTION: There is a new QIDP assigned to the facility and the QIDP will be trained to assure that protective measures are developed in response to behavioral incidents.</p> <p>For the next 30 days, members of the Operations Team (comprised of the Executive Director, Operations Managers, Program Managers, Quality Assurance Manager, QIDP Manager, QIDP, Quality Assurance Coordinators, Area Supervisors, Nurse Manager and Assistant Nurse Manager) will conduct administrative monitoring during varied shifts/times, to assure interaction with multiple staff, involved in a full range of active treatment scenarios, no less than five times weekly, including at least one weekend observation. After 30 days, administrative monitoring will occur no less than three times weekly until all staff demonstrate competence. After this period of</p>	

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			<p>enhanced administrative monitoring and support, the Executive Director and Regional Director will determine the level of ongoing support needed at the facility.</p> <ul style="list-style-type: none"> · The role of the administrative monitor is not simply to observe & Report. · When opportunities for training are observed, the monitor must step in and provide the training and document it. · If gaps in active treatment are observed the monitor is expected to step in, and model the appropriate provision of supports. · Assuring the health and safety of individuals receiving supports at the time of the observation is the top priority. · Review all relevant documentation, providing documented coaching and training as needed. <p>Administrative support will include, assuring the facility has developed protective measures in response to behavioral incidents including but not limited to elopement.</p> <p>RESPONSIBLE PARTIES: QIDP, Area Supervisor, Residential Manager, Direct Support Staff, Operations Team, BDDS Generalist, Regional Director</p> <p>CORRECTIONS COMPLETED</p>	

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W 0122 Bldg. 00	<p>483.420 CLIENT PROTECTIONS</p> <p>The facility must ensure that specific client protections requirements are met. Based on record review and interview, the facility failed to meet the Condition of Participation: Client Protections for 1 of 3 sampled clients (A). The facility neglected to prevent the repeated and extended elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A.</p> <p>Findings include:</p> <ol style="list-style-type: none"> The facility neglected to implement its policy and procedures to prevent the repeated and extended elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A. Please see W149. The facility neglected to implement effective corrective measures to prevent the repeated and extended elopements of client A. Please see W157. <p>This federal tag relates to complaint #IN00355783.</p> <p>9-3-2(a)</p>	W 0122	<p>BY: 7/24/21</p> <p>CORRECTION: <i>The facility must ensure that specific client protections requirements are met. Specifically, the governing body facilitated the following:</i></p> <p>Through ongoing assessment, the interdisciplinary team has determined that client A would benefit from receiving residential services that more closely meets his social, developmental, and behavioral needs. The facility is working with the Bureau of Developmental Disability Services and client A's guardian to secure a Medicaid Waiver, per the guardian's request. Client A is currently on therapeutic leave under the supervision of his guardian, pending Waiver placement. Client A will not be returning to the facility. The facility is aiding the guardian to assure client A's medical needs are met prior to his residential transition.</p> <p>Through observation and record review, the governing body has determined that this deficient practice did not affect other</p>	07/24/2021

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			<p>clients.</p> <p>PREVENTION: There is a new QIDP assigned to the facility and the QIDP will be trained to assure that protective measures are developed in response to behavioral incidents.</p> <p>For the next 30 days, members of the Operations Team (comprised of the Executive Director, Operations Managers, Program Managers, Quality Assurance Manager, QIDP Manager, QIDP, Quality Assurance Coordinators, Area Supervisors, Nurse Manager and Assistant Nurse Manager) will conduct administrative monitoring during varied shifts/times, to assure interaction with multiple staff, involved in a full range of active treatment scenarios, no less than five times weekly, including at least one weekend observation. After 30 days, administrative monitoring will occur no less than three times weekly until all staff demonstrate competence. After this period of enhanced administrative monitoring and support, the Executive Director and Regional Director will determine the level of ongoing support needed at the facility.</p> <p>The role of the administrative monitor is not simply to observe & Report.</p>	

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W 0149 Bldg. 00	483.420(d)(1) STAFF TREATMENT OF CLIENTS The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on record review and interview for 1 of 3 sampled clients (A), the facility neglected to	W 0149	<ul style="list-style-type: none"> · When opportunities for training are observed, the monitor must step in and provide the training and document it. · If gaps in active treatment are observed the monitor is expected to step in, and model the appropriate provision of supports. · Assuring the health and safety of individuals receiving supports at the time of the observation is the top priority. · Review all relevant documentation, providing documented coaching and training as needed. <p>Administrative support will include, assuring the facility has developed protective measures in response to behavioral incidents including but not limited to elopement.</p> <p>RESPONSIBLE PARTIES: QIDP, Area Supervisor, Residential Manager, Direct Support Staff, Operations Team, BDDS Generalist, Regional Director</p> <p>CORRECTIONS COMPLETED BY: 7/24/21</p> <p>CORRECTION: <i>The facility must develop and</i></p>	07/24/2021

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	<p>prevent the repeated and extended elopements of client A and neglected to implement effective corrective measures to prevent the repeated elopements of client A.</p> <p>Findings include:</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations were reviewed on 6/16/21 at 9:32 AM.</p> <p>1. A BDDS report dated 2/17/21 indicated, "... On 2.16.21, [client A] became upset when staff woke him up by entering his room to assist his roommate. [Client A] began yelling and punched a 12-inch hole in the wall of his bedroom and a 12-inch hole in his cabinet. Staff directed [client A] to calm and after several minutes, [client A] complied. [Client A] then got back in bed and staff left the room. At 5:45 AM, staff noticed [client A] was not in his bed. Staff searched the home and determined he had left the house. Staff notified the supervisor, initiated a search of the area and filed a police report per supervisor instructions. Later, [client A's] guardian/mom contacted staff to inform them that [client A's] uncle notified her to inform her that [client A] was at his house near [address]. As staff were enroute (sic) to uncle's home, [client A] left the uncle's house and went to the [name] Gas Station near [address]. [Client A] contacted the guardian who picked him up and returned him home at approximately 12:00 PM. Preliminary information estimates the time [client A] was away from the group home was 9 hours... Direct support staff [staff #1] and [staff #2] have been suspended pending investigation of the circumstances of the incident... [Client A] does not have approved alone time. Protective measures are in place: [client A's] level of</p>		<p><i>implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Specifically:</i></p> <p>Through ongoing assessment, the interdisciplinary team has determined that client A would benefit from receiving residential services that more closely meets his social, developmental, and behavioral needs. The facility is working with the Bureau of Developmental Disability Services and client A's guardian to secure a Medicaid Waiver, per the guardian's request. Client A is currently on therapeutic leave under the supervision of his guardian, pending Waiver placement. Client A will not be returning to the facility. The facility is aiding the guardian to assure client A's medical needs are met prior to his residential transition.</p> <p>Through observation and record review, the governing body has determined that this deficient practice did not affect other clients.</p> <p>PREVENTION: There is a new QIDP assigned to the facility and the QIDP will be trained to assure that protective measures are developed in response to behavioral incidents.</p>	

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	<p>supervision is elevated to line of sight at all times and continued 15 minute checks for 72 hours post-incident. The Interdisciplinary Team (IDT) will meet and discuss any changes in the plan moving forward."</p> <p>-An IS (Investigative Form) dated 2/17/21 to 2/23/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>- "At 5:45 AM staff noticed [client A] was not in his bed. Staff searched the home and determined [client A] was not in the home. Staff contacted the supervisor who advised staff (sic) initiate a search of the area and to file a police report. Later [client A's] mother/guardian contacted staff to inform them that [client A] was to (sic) his uncle's house near [address]."</p> <p>- "Summary of Interviews:"</p> <p>- "... [Staff #3], DSP (Direct Support Professional):"</p> <p>- "I (staff #3) got here around 8:25 (AM) that morning."</p> <p>- "I (staff #3) was running a little late."</p> <p>- "I (staff #3) at first, I was told staff was out looking for [client A]."</p> <p>- "I (staff #3) was told [client A] had put pillows under his blanket to look like he was in bed."</p> <p>"There were footprints behind the house headed to the road...".</p> <p>- "I (staff #3) don't know what time he (client A)</p>		<p>For the next 30 days, members of the Operations Team (comprised of the Executive Director, Operations Managers, Program Managers, Quality Assurance Manager, QIDP Manager, QIDP, Quality Assurance Coordinators, Area Supervisors, Nurse Manager and Assistant Nurse Manager) will conduct administrative monitoring during varied shifts/times, to assure interaction with multiple staff, involved in a full range of active treatment scenarios, no less than five times weekly, including at least one weekend observation. After 30 days, administrative monitoring will occur no less than three times weekly until all staff demonstrate competence. After this period of enhanced administrative monitoring and support, the Executive Director and Regional Director will determine the level of ongoing support needed at the facility.</p> <ul style="list-style-type: none"> · The role of the administrative monitor is not simply to observe & Report. · When opportunities for training are observed, the monitor must step in and provide the training and document it. · If gaps in active treatment are observed the monitor is expected to step in, and model the appropriate provision of supports. · Assuring the health and 	

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	<p>really left...".</p> <p>-"[AS (Area Supervisor)] #1, Area Supervisor:"</p> <p>-"Staff informed me at 5:45 (AM) that [client A] was gone."</p> <p>-"Staff told me they checked on him (client A) at 5:30 (AM) and he was in bed."</p> <p>-"When they went back at 5:45 (AM), he was gone."</p> <p>-"I told one staff to go look for him. [Staff #1] was out looking for him (client A) and the footprints showed he (client A) went four houses down... When I (AS #1) called back [staff #1] was in his car looking for [client A]." I told staff to call non-emergency number to file a (police) report."</p> <p>-"Staff told me the family called letting them know [client A] was with family."</p> <p>-"Has (sic) staff was on the way to the uncle's house, [client A] had run from there. His (client A's) mother had brought him back to the house...".</p> <p>-"[Staff #4], DSP:"</p> <p>-"There was a lot of snow. I was late that morning."</p> <p>-"The staff told me [client A] had elopement (sic) through the window in his room."</p> <p>-"We could see footprints in the snow."</p> <p>-"His (client A's) Mom brought him back around</p>		<p>safety of individuals receiving supports at the time of the observation is the top priority.</p> <ul style="list-style-type: none"> Review all relevant documentation, providing documented coaching and training as needed. <p>Administrative support will include, assuring the facility has developed protective measures in response to behavioral incidents including but not limited to elopement.</p> <p>RESPONSIBLE PARTIES: QIDP, Area Supervisor, Residential Manager, Direct Support Staff, Operations Team, BDDS Generalist, Regional Director</p> <p>CORRECTIONS COMPLETED BY: 7/24/21</p>	

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	<p>12 (PM). [Client A] told me he left because of his phone...".</p> <p>-"[Client A], Individual:"</p> <p>-"I (client A) just got in one of my moods."</p> <p>-"There was someone I was talking to her name is [name]."</p> <p>-"Mom knows her...".</p> <p>-"I (client A) just got upset."</p> <p>-"I (client A) left out of the bedroom window."</p> <p>-"There's no alarm on the window."</p> <p>-"I (client A) think I left around 1 or 2 in the morning."</p> <p>-"The staff was back and forth."</p> <p>-"The staff shut the bedroom door, that's when I took off."</p> <p>-"Let's just say I went to a couple of places."</p> <p>-"Then I went to my uncle's house."</p> <p>-"I got a ride from a stranger."</p> <p>-"I was helping a chick (woman) get her car out of the snow."</p> <p>-"When we got the car unstuck I asked for a ride, they said yes."</p> <p>-"They took me to my uncle; I then left my uncle's house."</p>			

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	<p>- "I (client A) left my uncle's house because he said the cops (police) were on there way there."</p> <p>- "I (client A) went to a gas station and asked to use their phone."</p> <p>- "I (client A) then called my Mom, she then come (sic) and got me...".</p> <p>- "I (client A) wasn't upset because the staff was coming in checking on [client B]."</p> <p>- "[Client B] was out in the living room when I left...".</p> <p>- "I hit the wall because I got upset when was taking to [name of a woman]."</p> <p>- "I (client A) don't talk to her anymore."</p> <p>- "Don't worry what I was talking to [name of woman] about."</p> <p>- "The people who took me to my Uncle's I don't know."</p> <p>- "I (client A) didn't put pillows in my bed to look like I was in there."</p> <p>- "[Client B] was in the bedroom, he wasn't feeling well and went to the front room."</p> <p>- "The staff then closed my bedroom door."</p> <p>- "That's when I took off."</p> <p>- "I (client A) didn't have a ride waiting."</p> <p>- "The staff probably thought I was sleeping, and I</p>			

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	<p>took off, after they (staff) shut the door."</p> <p>-"Staff had been checking on [client B], then they brought him out to the living room, that's when I took off...".</p> <p>-"[Staff #2], DSP:"</p> <p>-"... [Client B] wanted to go to the living room, he didn't want to stay in his room."</p> <p>-"We told [client B] everyone sleeps in their room."</p> <p>-"[Client A] was getting upset at this point."</p> <p>-"[Client A] told me I should leave the [expletive] light off, that he (client A) was trying (sic)."</p> <p>-"At that point we moved [client B] to the living (sic)."</p> <p>-"We kept checking on [client A]."</p> <p>-"We shut the door, but every 15 minutes we would open the door and check on him."</p> <p>-"At 5:30 (AM) we started getting everyone up, we saw [client A] was not in his bed."</p> <p>-"We looked all over the house."</p> <p>-"We noticed his bedroom window was open and there was no alarm."</p> <p>-"Normally the bedroom door is kept opened."</p> <p>-"But we closed it that night so [client A] could sleep, but we kept checking on him."</p>			

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	<p>-"[Client A] put the covers to look like he was in bed."</p> <p>-"We called [AS #1], I went outside and followed his footprints outside."</p> <p>-"[Client A] didn't close the window all the way."</p> <p>-"There was no alarm."</p> <p>-"[Staff #1] went to look for [client A]."</p> <p>-"I (staff #2) called 311 (Non-Emergency Services) and made the report."</p> <p>-"[Staff #1] left in his car to look for [client A]."</p> <p>-"We got a call from his Mom, who said he (client A) was at his uncle's place."</p> <p>-"I (staff #2) went to his uncle (sic) house, [client A's] uncle told me [client A] run (sic) away from him because the police were called...".</p> <p>-"I then went back to the house."</p> <p>-"We took [client B] to the front room and turned off the light and shut the door."</p> <p>-"We would open the door and look in."</p> <p>-"We were trying to give [client A] his privacy."</p> <p>-"We stood in the doorway."</p> <p>-"We never went to his (client A's) bed."</p> <p>-"At that point [client A] was always agitated."</p> <p>-"He (client A) had 5 pillows under his blankets."</p>			

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	<p>- "He (client A) made it look like there was someone under the blankets..."</p> <p>- "Staff #1, [DSP]:</p> <p>- "... [Client A] is on 15 min checks."</p> <p>- "At 12 am [client A] was in his bed sleeping."</p> <p>- "Yes, we put on the light, he (client A) covered himself up with his blanket."</p> <p>- "When we go in and check on him [client A] gets upset if we talk to him."</p> <p>- "We took [client B] to the living room; [client B] was wanting to go to the living room."</p> <p>- "[Client A] was getting upset because we were disturbing his sleep."</p> <p>- "By contently (sic) changing and cleaning up [client B]."</p> <p>- "[Client B] was throwing up."</p> <p>- "[Client B] was crying and yelling also."</p> <p>- "[Client A] was getting upset by this."</p> <p>- "He (client A) was sleeping and covering himself up with his blanket."</p> <p>- "Every 15 minutes we seen (sic) him."</p> <p>- "Between the hours of 1 am and 2 am he (client A) was sleeping and covering himself up with his blanket."</p>			

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	<p>- "We don't (sic) get close to him; he snaps when we turn on the lights and get close to him."</p> <p>- "We noticed he (client A) was gone when it was time to get them up."</p> <p>- "It was around 5:30 am- 5:45 am."</p> <p>- "We noticed he had punched a hole in the wall and noticed the window was up."</p> <p>- "We followed the footprints in the snow."</p> <p>- "We followed the footprints around the back of 5 houses then to the side of the road."</p> <p>- "[Client A] also broke a cabinet by his bed."</p> <p>- "We didn't hear anything form (sic) he's (sic) room."</p> <p>- "The door was closed [client B] was yelling and crying he (client B) wanted to go to the hospital."</p> <p>- "Between the hours of 2 and 3 we were checking on him every 15 minutes."</p> <p>- "We would go in there and turn on his light."</p> <p>- "The first time we tried moving his (client A's) blanket, [client A] got aggressive."</p> <p>- "He (client A) raised his voice and said what the [expletive]."</p> <p>- "Between 3-4 (AM) we turned on the light and seen (sic) he was under the blanket."</p> <p>- "But we didn't move the blanket or get close to the bed."</p>			

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	<p>- "When we noticed he (client A) was missing, I (staff #1) followed his footsteps, my co-worker (staff #2) called the supervisor."</p> <p>- "[AS #1] told us to check around, look everywhere, then call the cops (police)."</p> <p>- "Then we called the cops."</p> <p>- "His (client A's) uncle called the site and said [client A] was with him...".</p> <p>- "[Client A] was in his room, until we were getting everyone up and we took his blanket off."</p> <p>- "We noticed the window was open...".</p> <p>- "Conclusion:"</p> <p>- "1. It is substantiated that DSP [staff #1] failed to provide supervision to Individual [client A]."</p> <p>- "2. It is substantiated that DSP [staff #2] failed to provide supervision to Individual [client A]."</p> <p>- "3. Individual [client A] was without staff supervision for approximately 9 hours and [client A] exited the home between 1 am and 2 am."</p> <p>- "4. It is substantiated that DSP [staff #1] failed to follow ResCare's policies and procedures."</p> <p>- "5. It is substantiated that DSP [staff #2] failed to follow ResCare's policies and procedures."</p> <p>A review of the IS dated 2/17/21 to 2/21/21 indicated client A eloped from the group home on 2/16/21 and was out of staff's line of sight/supervision for at least 9 hours. The review</p>			

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	<p>indicated client A eloped out of his bedroom window between 1 AM and 2 AM on 2/16/21. The review indicated the facility substantiated staff #1 and staff #2 failed to provide appropriate supervision of client A.</p> <p>2. A BDDS report dated 2/26/21 indicated, "... On 2.25.21, [client A] became upset at staff redirection regarding his access to a corded phone charger. Staff communicated that suicide precautions prohibited access to certain items, such as electrical cords which could be used for self-harm. [Client A] began to yell at staff and proceeded to run out the west door of residence with staff following and prompting him to return home. Staff continued to follow him (client A) but lost sight of him at the intersection of [address]. Staff notified supervisor and on-call nurse. The supervisor directed staff to begin a search and contact police to complete a missing person report. Staff, supervisors and administrative team members initiated a search. [Client A's] personal details were provided to police when they arrived. At approximately 10:00 PM, staff were contacted by [client A's] guardian/mother informing them that [client A] was at her home. Preliminary facts estimate [client A] was out of staff supervision approximately 2 hours... [Client A] was not injured during this incident and is currently on therapeutic leave at his Mother/guardian's home until 3.12.21...".</p> <p>-An IS (Investigative Form) dated 2/25/21 to 3/3/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>-"On 2/25/21 Individual [client A] become (sic) upset after staff explained to [client A] about the</p>			

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	<p>suicide precautions prohibited access to certain items such as electrical cords. [Client A] began yelling at staff and proceeded to run out the door with staff following behind [client A]...".</p> <p>- "Summary of Interviews:"</p> <p>- "[Client A], Individual:"</p> <p>- "Well I got home. They thought I was suicidal."</p> <p>- "My phone was almost dead."</p> <p>- "So I put my phone on a small changer (sic)."</p> <p>- "[AS #1] was trying to take the changer (sic) away from me."</p> <p>- "[AS #1] was trying to say that my mom come over and got (sic) my stuff."</p> <p>- "My mom didn't get my stuff...".</p> <p>- "I left around 7 (PM) last night."</p> <p>- "I walked right out the front door."</p> <p>- "One staff followed me but he was far behind me...".</p> <p>- "I was on my way to the south side of [name of city] to my mom's house...".</p> <p>- "One of the staff followed me, but I don't know which one."</p> <p>- "I walked halfway to my mom's house, then a cop (police) saw me walking and stopped and took me to my mom's house...".</p>			

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	<p>-"[Client H]"</p> <p>-"...[Client A] run (sic) away last night."</p> <p>-"Well [client A] wanted a changer (sic) for his phone."</p> <p>-"[Staff #3] told [client A] he could not get a changer (sic) for his phone."</p> <p>-"[Client A] walked out the door and slapped (sic) the door."</p> <p>-"[Client A] was gone all night."</p> <p>-"The staff had to go look for [client A]."</p> <p>-"I (client H) wasn't sure where [client A] was going...".</p> <p>-"[Staff #3], DSP:..."</p> <p>-"I (staff #3) called [AS #1] letting her know [client A] was back (at the group home), and he was asking for his phone changer (sic)."</p> <p>-"[AS #1] let me know [client A] couldn't have the phone changer (sic) and other stuff due to suicide watch."</p> <p>-"[Client A] called his mom, asking if she had it."</p> <p>-"[Client A] was saying mom don't (sic) have it...".</p> <p>-"I (staff #3) was in the office doing paperwork."</p> <p>-"[Staff #4] was with [client A]."</p> <p>-"I was working on progress notes and the 15 min checks."</p>			

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	<p>-"[Staff #4] was with him (client A)."</p> <p>-"I heard the door alarm, I checked [staff #4] went to his car and got his phone changer (sic)."</p> <p>-"[Staff #4] let [client A] use it."</p> <p>-"[Client A] was cool for a bit."</p> <p>-"[AS #1] come (sic) in around that time."</p> <p>-"[AS #1] told us [client A] could not use his phone cord."</p> <p>-"[Staff #4] took back the phone cord."</p> <p>-"[Client A] then got upset, started being verbal (sic) aggressive and was moving around."</p> <p>-"[Client A] just walked out the door."</p> <p>-"[Staff #4] followed [client A] until [staff #4] called [AS #1] saying he lost sight...".</p> <p>-"[Staff #4], DSP:..."</p> <p>-"I (staff #4) let him (client A) use my phone changer (sic)."</p> <p>-"[AS #1] came over. [AS #1] sew (sic) [client A] was using my changer (sic)."</p> <p>-"I told [client A] I need my changer (sic) back."</p> <p>-"[Client A] came out of his room yelling and cussing."</p> <p>-"[Client A] was saying where was my changer (sic) why did you change my room."</p>			

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	<p>-"[AS #1] was in the office; [client A] went any (sic) there, [client A] said 'I'm leaving.'"</p> <p>-"[Client A] then went to the front door and walked out."</p> <p>-"[AS #1] said to follow him. I started following [client A]. I was walking with him."</p> <p>-"[Client A] was talking on his phone with someone."</p> <p>-"[Client A] started running when we got to the end of [name of street]."</p> <p>-"When [client A] first started running, I (staff #4) was keeping up with him."</p> <p>-"I lost sight of him (client A) at [address]..."</p> <p>-"Conclusion:"</p> <p>-"1. It is not substantiated that staff fail (sic) to provide proper supervisor (sic) to Individual [client A]."</p> <p>-"2. It is substantiated that Individual [client A's] Behavior Support Plan (BSP) fail (sic) to address elopement."</p> <p>-"3. It is not substantiated that staff failed to follow Individual [client A's] Behavior Support Plan."</p> <p>-"4. It is substantiated that Individual [client A] was without staff supervision for approximately 2 hours."</p> <p>-"5. It is not substantiated that staff failed to</p>			

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	<p>follow ResCare's policies and procedures."</p> <p>- "Recommendations:"</p> <p>- "Continue to follow already set protocols for Individual [client A]."</p> <p>- "Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 2/25/21 to 3/3/21 indicated client A eloped from the group home on 2/25/21 and was out of staff's line of sight/supervision for at least 2 hours. The review did not indicate client A's BSP had elopement as a targeted behavior. The review indicated staff were to continue to follow already set protocols for client A.</p> <p>3. A BDDS report dated 3/12/21 indicated, "... On 3.11.21, [client A] became upset following a phone call with his mother. [Client A] left the home out the west door of the residence with staff following and prompting him (client A) to return home. [Client A] refused and began running in a southerly direction toward [name of street], where staff lost sight of him. Staff notified the supervisor who initiated a search. After several minutes, [client A] was located walking west near the [address]. Staff were able to engage [client A] and following this interaction were able to redirect [client A] to the staff vehicle and return home. [Client A] was without staff supervision for approximately 35 minutes... [Client A] has a Behavior Support plan (BSP) to address Elopement, which staff followed...".</p> <p>-An IS (Investigative Form) dated 3/11/21 to 3/18/21 indicated the following:</p>			

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	<p>- "... Introduction:"</p> <p>- "On 3/11/21 Individual [client A] became upset following a phone call with his mother/legally (sic) guardian. [Client A] left the home out the west door of residence with staff following and prompting him to return home..."</p> <p>- "Summary of Interviews:"</p> <p>- "[Client A], Individual:"</p> <p>- "I (client A) don't remember why I took off."</p> <p>- "I (client A) just took off."</p> <p>- "I (client A) think staff followed."</p> <p>- "I (client A) remember [staff #5]."</p> <p>- "[AS #1] find (sic) me first."</p> <p>- "I (client A) wouldn't talk to [AS #1]."</p> <p>- "Because I don't like her."</p> <p>- "[Staff #5] then came and he talked to me."</p> <p>- "[Staff #5] was able to get me to come back home."</p> <p>- "I (client A) don't remember really anything about why I run (sic)..."</p> <p>- "[AS #1], Area Supervisor:..."</p> <p>- "[Staff #6] notified my (sic) [client A] had elopement (sic)."</p>			

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	<p>- "She (staff #6) told me [client A] was in the living room talking to staff."</p> <p>- "And he just walked out the front door."</p> <p>- "I (AS #1) sent out the notification and started the search..."</p> <p>- "[Staff #5] and I found [client A]."</p> <p>- "[Staff #5] walking (sic) with [client A] and we were able to get [client A] back to the house..."</p> <p>- "[Staff #7], DSP:"</p> <p>- "[Client A] was in the living room."</p> <p>- "He had his phone in his hand and he was acting like he was going to change (sic) his phone in the other room by the front door."</p> <p>- "He (client A) suddenly opened the front door and walked outside."</p> <p>- "I stopped him and [client A] told me he was just going for a walk."</p> <p>- "I (staff #7) told [client A] if he was going for a walk, I would go with him."</p> <p>- "Has (sic) we were walking, [client A] just took off."</p> <p>- "I (staff #7) tried to catch him, but I lost sight of him."</p> <p>- "I (staff #7) went back to the house and reported it to the manager..."</p> <p>- "Conclusion:"</p>			

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	<p>-"1. It is not substantiated that staff fail (sic) to provide proper supervisor (sic) to Individual [client A]."</p> <p>-"2. It is not substantiated that Individual [client A's] Behavior Support Plan (BSP) fail (sic) to address elopement."</p> <p>-"3. It is not substantiated that staff fail (sic) to follow Individual [client A's] Behavior Support Plan."</p> <p>-"4. It is substantiated that Individual [client A] was without staff supervision for approximately 35 minutes."</p> <p>-"5. It is not substantiated that staff fail (sic) to follow ResCare's policies and procedures."</p> <p>-"Recommendations:"</p> <p>-"Continue to follow already set protocols for Individual [client A]."</p> <p>-"Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 3/11/21 to 3/18/21 indicated client A eloped from the group home on 3/11/21 and was out of staff's line of sight/supervision for at least 35 minutes. The review indicated staff were to continue to follow already set protocols for client A. The review did not indicate the facility implemented effective corrective measures to prevent the repeated elopements of client A.</p> <p>4. A BDDS report dated 3/13/21 indicated, "... On 3.12.21, [client A] was visiting individuals at</p>			

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	<p>the ResCare SGL (Supported Group Living) residence on [address] on the southwest side of [name of city]. During this visit, [client A] participated in a meeting with his interdisciplinary team via telephone. During the meeting to address his recent inappropriate use of social media... [client A] became agitated and exited the house. Staff walked with [client A] around the neighborhood, offering one to one talk, until he (client A) was able to evade line of sight. Staff searched and [client A's] mother arrived and began speaking to [client A] on his personal cellular phone. [Client A] returned to the [address] residence on his own but remained agitated. Staff encouraged him to get into his (staff's) personal vehicle to return home without success. He (client A) became verbally aggressive with his mother and pushed her away. Staff continued to encourage [client A] to use his coping skills and he was able to calm himself and staff transported him (client A) to his home on [address] without further incident...".</p> <p>-An IS (Investigative Form) dated 3/12/21 to 3/18/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>-"On 3/12/21 Individual [client A] was visiting a ResCare SGL home on [address]. While there [client A] participated in a meeting with his Interdisciplinary team via telephone. During the meeting [client A] became agitated and left the home. Staff followed [client A] and attempted to verbally redirected (sic) [client A] until staff lost line of sight..."</p> <p>-"Summary of Interviews:"</p> <p>-"[Client A], Individual:"</p>			

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	<p>- "The reason I got upset because [AS #1] wanted to say I am always on my phone 24 (hours)/7 (days a week) to everyone at the meeting."</p> <p>- "I (client A) said yes, I am but the reason I don't have a job or anything to do."</p> <p>- "So, [AS #1] just kept saying you're always on your phone 24/7."</p> <p>- "I (client A) said it's because I don't have anything to do."</p> <p>- "I (client A) want to be out being (sic) action."</p> <p>- "This was all at my meeting."</p> <p>- "First, I didn't run, but I went for a walk."</p> <p>- "Staff was with me when I went to (sic) for the first walk."</p> <p>- "I (client A) came back but I sit (sic) outside."</p> <p>- "I (client A) went for another walk and staff was following me."</p> <p>- "At first we were just walking, the staff stopped walking and I kept walking."</p> <p>- "Staff was telling me to stop and come back."</p> <p>- "I (client A) told staff I wanted to be walking."</p> <p>- "I (client A) didn't run, I just kept walking and the staff didn't."</p> <p>- "I (client A) didn't even turn around."</p>			

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	<p>- "My mom called me, and I answered my phone."</p> <p>- "I (client A) told her my location and I turned around."</p> <p>- "It was my mom who picked me up and brought me back home...".</p> <p>- "[Guardian] #1, Mother/Legal Guardian:"</p> <p>- "He (client A) didn't want to get in the car, I went there to get his phone."</p> <p>- "[Client A] kept opening the staff car's doors."</p> <p>- "He (client A) thought it was funny."</p> <p>- "I grabbed the car door and told him to stop."</p> <p>- "He (client A) shoved me in the chest."</p> <p>- "He (client A) then tried to get out of the car to apologize to me...".</p> <p>- "[AS #1], Area Supervisor:"</p> <p>- "[Client A] was visiting at [name of group home] when we had a IDT meeting."</p> <p>- "They talked about his (client A'S) phone Usage."</p> <p>- "[Client A] got upset and walked out."</p> <p>- "Staff was with [client A]."</p> <p>- "Staff was able to talk [client A] back to [name of group home]...".</p> <p>- "Conclusion:"</p>			

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	<p>-"1. The evidence does substantiate that [client A] was verbally aggressive towards his mother/legal guardian."</p> <p>-"2. The evidence does substantiate that [client A] was physically aggressive towards his mother/legal guardian."</p> <p>-"3. The evidence does substantiate that [client A] was without staff supervision for 30 minutes...".</p> <p>-"Recommendations:"</p> <p>-"Continue to follow already set protocols for [client A]."</p> <p>-"Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 3/12/21 to 3/18/21 indicated client A eloped from the group home on 3/12/21 and was out of staff's line of sight/supervision for at least 30 minutes. The review indicated staff were to continue to follow already set protocols for client A. The review did not indicate the facility implemented effective corrective measures to prevent the repeated elopements of client A.</p> <p>5. A BDDS report dated 4/29/21 indicated, "... On 4/28/21, [client A] became upset with staff because he wanted to have his housemates' cigarette. Staff attempted to redirect him verbally and he choked staff and pinned her against the wall, choking her. Staff was able to break free and [client A] walked out of the house. Staff tried to follow him but lost sight of [client A]. Staff notified the supervisor who initiated a search (sic) filed a missing person report with</p>			

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	<p>the Police. The search team continued to look for [client A] and his guardian and family was also contacted. [Client A] was located at his mother's home at 3:30 AM. His mother reported that a passing motorist who saw him walking around in the rain, and drove him to her house per [client A's request. ResCare administrative staff arrived at [client A's] mother's house at 3:50 AM. Family friends called the police who were also present. The police released [client A] to ResCare staff, who transported him home without problems... [Client A] has a Behavior Support Plan (BSP) to address Elopement, which staff followed. [Client A] does not have approved alone time. [Client A] was without staff supervision for approximately 6 hours... He continues to receive line of sight observation in common areas and 15 minute checks, at varied intervals, while sleeping...".</p> <p>-An IS (Investigative Form) dated 4/28/21 to 5/5/21 indicated the following:</p> <p>-"Summary of Interviews:"</p> <p>-"[Client A], Individual:"</p> <p>-"... I (client A) asked the staff if they could lower their voice."</p> <p>-"The staff told me to don't tell her to shut up."</p> <p>-"She went over to the other staff and told them I told her to shut up."</p> <p>-"I (client A) went to them and said what did I [expletive] do."</p> <p>-"And they kept telling me to shut up and get away."</p>			

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	<p>- "The other staff was trying to talk to me."</p> <p>- "The one staff was pushing the staff (sic) face away so I could not talk to her."</p> <p>- "I was trying to use the phone to call [AS #1] or someone (sic) the house phone."</p> <p>- "But the staff wouldn't let me use the phone."</p> <p>- "I got hold of my mom on [social media]."</p> <p>- "This was around 8 something (PM) last night."</p> <p>- "The staff got in my face."</p> <p>- "We were in the office area."</p> <p>- "She (staff) was standing in front of the door."</p> <p>- "So I (client A) moved her slightly so I could get out of the office."</p> <p>- "The staff asked me to come back into the house."</p> <p>- "I told them I was just going to stand by the front door and calm down."</p> <p>- "When I came back in the house (sic)"</p> <p>- "The staff was still yelling at me."</p> <p>- "I was just trying to ask a simple question."</p> <p>- "The staff was trying to take a video."</p> <p>- "They were saying I tried to choke her, and I slammed her against the wall."</p>			

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	<p>- "So I went outside to cool off again."</p> <p>- "They shut the door on me."</p> <p>- "The door was locked."</p> <p>- "I was [social media] with my mom."</p> <p>- "I heard them saying I had asked for a cig (cigarette)."</p> <p>- "And they (staff) told me no and I got mad."</p> <p>- "They said I tried choking them and slammed them against the wall."</p> <p>- "So I took off...".</p> <p>- "I walked to my mom."</p> <p>- "When I got there I was told I couldn't stay...".</p> <p>- "I didn't hit staff."</p> <p>- "I got picked up from my mom's around 4 (AM) something this morning...".</p> <p>- "[Staff #8], DSP:"</p> <p>- "[Client A] asked for a cigarette."</p> <p>- "When I told him he didn't have any (sic)"</p> <p>- "He (client A) pushed me against the wall."</p> <p>- "He then went outside and I hear him talking on the phone."</p> <p>- "[Client A] said he was coming back with a gun."</p>			

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	<p>- "He (client A) then left, we couldn't see him."</p> <p>- "Conclusion:"</p> <p>- "1. It is not substantiated that staff fail (sic) to provide proper supervisor (sic) to Individual [client A]."</p> <p>- "2. It is not substantiated that Individual [client A's] Behavior Support Plan (BSP) fail (sic) to address elopement."</p> <p>- "3. It is substantiated that Individual [client A] was physical (sic) aggressive towards staff."</p> <p>- "4. It is not substantiated that staff fail (sic) to follow Individual [client A's] Behavior Support Plan."</p> <p>- "5. It is substantiated that Individual [client A] was without staff supervision for approximately 6 hours."</p> <p>- "6. It is not substantiated that staff fail (sic) to follow ResCare's policies and procedures."</p> <p>- "Recommendations:"</p> <p>- "Continue to follow already set protocols for [client A]."</p> <p>- "Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 4/28/21 to 5/5/21 indicated client A eloped from the group home on 4/28/21 and was out of staff's line of sight/supervision for at least 6 hours. The review indicated staff were to continue to follow already</p>			

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	<p>set protocols for client A. The review did not indicate the facility implemented effective corrective measures to prevent the repeated elopements of client A.</p> <p>6. A BDDS report dated 6/12/21 indicated, "... On 6/11/21, [client A] left the house while staff were assisting a housemate in the bathroom. Staff notified the supervisor and administrative team, and initiated a search of the area. Administrative staff responded to assist. Staff filed a police report and ResCare supervisors and administrative staff contacted [client A's] guardian, continued searching and distributed missing person flyers... [Client A] remains missing, and ResCare and Police are continuing to search for him (client A)...".</p> <p>-A review of the BDDS report dated 6/12/21 indicated client A eloped from the group home on 6/11/21. The review indicated client A had not yet returned to the group home. The review indicated the facility was aware of client A's general location. The review indicated client A had not received his medications for the past 5 days.</p> <p>Client A's record was reviewed on 6/16/21 at 1:32 PM. An email dated 1/15/2020 from a Nurse from client A's prior facility indicated, "[Client A] was seen by the cardiologist, [name] for his EKG (Electrocardiogram) and cardiology appointment. [Client A] has been order (sic) to wear a heart monitor for the next thirty days... A follow-up appointment will be scheduled after his results are available...".</p> <p>A MNS (Monthly Nursing Summary) from [Name] Services dated 12/31/20 indicated, "Labs will be drawn 1/5/21. Next Appt. (appointment)</p>			

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	<p>with [Name] pediatric Cardiology with EKG is due 8/2021...".</p> <p>-A review of client A's MNS form dated 12/31/20 indicated client A has a follow up appointment and an EKG with his Cardiologist scheduled for August of 2021.</p> <p>Client A was not at the group home and was not available to be interviewed.</p> <p>Client B was interviewed on 6/16/21 at 6:49 AM. Client B was asked if client A had eloped from the group home on 6/11/21. Client B stated, "I don't know, I was asleep." Client B was asked if client A had eloped from the group home before. Client B stated, "Yes." Client B was asked if he knew where client A was. Client B stated, "No."</p> <p>Client H was interviewed on 6/16/21 at 6:59 AM. Client H was asked if he knew where client A was. Client H stated, "I don't know. They're on a search for him right now." Client H was asked if client A had eloped from the group home before. Client H stated, "Yes, [client A] wanted a charger and [staff #3] told him no. He (client A) didn't have any money so [client A] went Bang, right out the door. It was last week. His (client A's) bed is empty. I'm worried about him." AS #2 was interviewed on 6/16/21 at 7:10 AM. AS #2 was asked when client A had eloped from the group home. AS #2 stated, "It was Friday (6/11/21). I came by here and everything was fine. He was in good spirits. I was so shocked." AS #2 was asked what time client A had eloped. AS #2 stated, "I guess it was around 10</p>			

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	<p>PM."Staff #1 was interviewed on 6/16/21 at 7:30 AM. Staff #1 was asked if client A had eloped previously. Staff #1 stated, "Yes, before last time he has run twice to my knowledge." Staff #1 was asked if he had ever been present when client A had eloped. Staff #1 stated, "Yes we got him back that day he (client A) was at his Uncle's place. He went through his window." Staff #1 was asked if client A had been on 1:1 (one to one) supervision. Staff #1 stated, "No there was (sic) 2 people (clients) in his room so that was not possible. He's high functioning. He just has a bad temper. If you follow him (client A) around you're looking for trouble."Staff #2 was interviewed on 6/16/21 at 7:38 AM. Staff #2 was asked if client A had eloped previously. Staff #2 stated, "Yes, maybe 3 times." Staff #2 was asked if client A had been on 1:1 (one to one) supervision. Staff #2 stated, "No, but he was on 15 minute checks." Staff #2 was asked if staff would go outside with client A when he went outside to smoke. Staff #2 stated, "Yes there was always someone outside with him when he's outside smoking, in line of sight."Staff #4 was interviewed on 6/16/21 at 8:15 AM. Staff #4 was asked if he was on duty when client A had eloped on 6/11/21. Staff #4 stated, "Yes I was in the med (medication) room." Staff #4 was asked where the other staff was when client A eloped. Staff #4 stated, "He was in the living room. But</p>			

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	<p>later he (staff) went to attend to [client B] in the bathroom. I gave him (client A) a cigarette and he went outside to smoke. The other staff was there but left to help [client B]. Within 2 minutes we couldn't find him (client A)." Staff #4 was asked if client A had eloped previously. Staff #4 stated, "Yes, he's done it several times." Client A's Mother/Guardian was interviewed on 6/16/21 at 11:57 AM. Client A's Mother/Guardian was asked if client A had contacted her since he eloped from the group home on 6/11/21. Client A's Mother/Guardian stated, "Yes, he's still been gone. Nobody knows the exact address he's at. He does tell me he's safe. At this point he's been off his medication for 4 days. I don't know what he'll do at this point." QIDPM (Qualified Intellectual Disabilities Professional Manager) #1 was interviewed on 6/17/21 at 1:54 PM. QIDPM #1 was asked how many times had client A eloped from his group home. QIDPM #1 stated, "I believe this is number 6." QIDPM #1 was asked if there were instances where client A was out of staff's supervision for extended periods. QIDPM #1 stated, "Yes, there were a couple. There were two instances when he was gone for multiple hours." QIDPM #1 was asked if client A had approved alone time in his BSP. QIDPM #1 stated, "No, because he has not been assessed as being safe to have unsupervised community time." QIDPM #1 was asked for how long</p>			

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	<p>had client A not been taking his medications. QIDPM #1 stated, "Since Saturday (6/12/21) morning." QIDPM #1 indicated the facility's policy on the prevention of abuse, neglect and mistreatment should be implemented as written. QIDPM #1 indicated all allegations of abuse, neglect and mistreatment should be reported and effective corrective measures should be implemented. The Facility's policy and procedures were reviewed on 6/21/21 at 4:30 PM. The facility's Abuse, Neglect, Exploitation policy revised on 7/10/19 indicated, "Policy: Adept staff actively advocate for the rights and safety of all individuals. All allegations or occurrences of abuse, neglect and exploitation shall be reported to the appropriate authorities through the appropriate supervisory channels and will be thoroughly investigated under the policies of ADEPT, ResCare and local, state and federal guidelines..."</p> <p>"Emotional/physical neglect: failure to provide goods and/or services necessary for the individual to avoid physical harm. Failure to provide the support necessary to an individual's psychological and social well being. Failure to meet the basic need requirements such as food, shelter, clothing and to provide a safe environment." "Program intervention neglect: ...Failure to implement a support plan, inappropriate application of</p>			

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W 0157 Bldg. 00	<p>intervention with out (sic) a qualified person notification/review...".This federal tag relates to complaint #IN00355783.9-3-2(a) 483.420(d)(4) STAFF TREATMENT OF CLIENTS</p> <p>If the alleged violation is verified, appropriate corrective action must be taken.</p> <p>Based on record review and interview for 1 of 3 sampled clients (A), the facility failed to implement effective corrective measures to prevent the repeated elopements of client A.</p> <p>Findings include:</p> <p>The facility's BDDS (Bureau of Developmental Disabilities Services) reports and investigations were reviewed on 6/16/21 at 9:32 AM.</p> <p>1. A BDDS report dated 2/17/21 indicated, "... On 2.16.21, [client A] became upset when staff woke him up by entering his room to assist his roommate. [Client A] began yelling and punched a 12-inch hole in the wall of his bedroom and a 12-inch hole in his cabinet. Staff directed [client A] to calm and after several minutes, [client A] complied. [Client A] then got back in bed and staff left the room. At 5:45 AM, staff noticed [client A] was not in his bed. Staff searched the home and determined he had left the house. Staff notified the supervisor, initiated a search of the area and filed a police report per supervisor instructions. Later, [client A's] guardian/mom contacted staff to inform them that [client A's] uncle notified her to inform her that [client A] was at his house near [address]. As staff were enroute (sic) to uncle's home, [client A] left the uncle's house and went to the [name] Gas Station near [address]. [Client A] contacted the guardian</p>	W 0157	<p>CORRECTION:</p> <p><i>If the alleged violation is verified, appropriate corrective action must be taken. Specifically:</i></p> <p>Through ongoing assessment, the interdisciplinary team has determined that client A would benefit from receiving residential services that more closely meets his social, developmental, and behavioral needs. The facility is working with the Bureau of Developmental Disability Services and client A's guardian to secure a Medicaid Waiver, per the guardian's request. Client A is currently on therapeutic leave under the supervision of his guardian, pending Waiver placement. Client A will not be returning to the facility. The facility is aiding the guardian to assure client A's medical needs are met prior to his residential transition.</p> <p>Through observation and record review, the governing body has determined that this deficient practice did not affect other</p>	07/24/2021

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	<p>who picked him up and returned him home at approximately 12:00 PM. Preliminary information estimates the time [client A] was away from the group home was 9 hours... Direct support staff [staff #1] and [staff #2] have been suspended pending investigation of the circumstances of the incident... [Client A] does not have approved alone time. Protective measures are in place: [client A's] level of supervision is elevated to line of sight at all times and continued 15 minute checks for 72 hours post-incident. The Interdisciplinary Team (IDT) will meet and discuss any changes in the plan moving forward."</p> <p>-An IS (Investigative Form) dated 2/17/21 to 2/23/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>-"At 5:45 AM staff noticed [client A] was not in his bed. Staff searched the home and determined [client A] was not in the home. Staff contacted the supervisor who advised staff (sic) initiate a search of the area and to file a police report. Later [client A's] mother/guardian contacted staff to inform them that [client A] was to (sic) his uncle's house near [address]."</p> <p>-"Summary of Interviews:"</p> <p>-"... [Staff #3], DSP (Direct Support Professional):"</p> <p>-"I (staff #3) got here around 8:25 (AM) that morning."</p> <p>-"I (staff #3) was running a little late."</p> <p>-"I (staff #3) at first, I was told staff was out</p>		<p>clients.</p> <p>PREVENTION: There is a new QIDP assigned to the facility and the QIDP will be trained to assure that protective measures are developed in response to behavioral incidents.</p> <p>For the next 30 days, members of the Operations Team (comprised of the Executive Director, Operations Managers, Program Managers, Quality Assurance Manager, QIDP Manager, QIDP, Quality Assurance Coordinators, Area Supervisors, Nurse Manager and Assistant Nurse Manager) will conduct administrative monitoring during varied shifts/times, to assure interaction with multiple staff, involved in a full range of active treatment scenarios, no less than five times weekly, including at least one weekend observation. After 30 days, administrative monitoring will occur no less than three times weekly until all staff demonstrate competence. After this period of enhanced administrative monitoring and support, the Executive Director and Regional Director will determine the level of ongoing support needed at the facility.</p> <p>The role of the administrative monitor is not simply to observe & Report.</p>	

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	<p>looking for [client A]."</p> <p>"I (staff #3) was told [client A] had put pillows under his blanket to look like he was in bed."</p> <p>"There were footprints behind the house headed to the road...".</p> <p>"I (staff #3) don't know what time he (client A) really left...".</p> <p>"[AS (Area Supervisor)] #1, Area Supervisor:"</p> <p>"Staff informed me at 5:45 (AM) that [client A] was gone."</p> <p>"Staff told me they checked on him (client A) at 5:30 (AM) and he was in bed."</p> <p>"When they went back at 5:45 (AM), he was gone."</p> <p>"I told one staff to go look for him. [Staff #1] was out looking for him (client A) and the footprints showed he (client A) went four houses down... When I (AS #1) called back [staff #1] was in his car looking for [client A]." I told staff to call non-emergency number to file a (police) report."</p> <p>"Staff told me the family called letting them know [client A] was with family."</p> <p>"Has (sic) staff was on the way to the uncle's house, [client A] had run from there. His (client A's) mother had brought him back to the house...".</p> <p>"[Staff #4], DSP:"</p>		<ul style="list-style-type: none"> · When opportunities for training are observed, the monitor must step in and provide the training and document it. · If gaps in active treatment are observed the monitor is expected to step in, and model the appropriate provision of supports. · Assuring the health and safety of individuals receiving supports at the time of the observation is the top priority. · Review all relevant documentation, providing documented coaching and training as needed. <p>Administrative support will include, assuring the facility has developed protective measures in response to behavioral incidents including but not limited to elopement.</p> <p>RESPONSIBLE PARTIES: QIDP, Area Supervisor, Residential Manager, Direct Support Staff, Operations Team, BDDS Generalist, Regional Director</p> <p>CORRECTIONS COMPLETED BY: 7/24/21</p>	

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	<p>- "There was a lot of snow. I was late that morning."</p> <p>- "The staff told me [client A] had elopement (sic) through the window in his room."</p> <p>- "We could see footprints in the snow."</p> <p>- "His (client A's) Mom brought him back around 12 (PM). [Client A] told me he left because of his phone...".</p> <p>- "[Client A], Individual:"</p> <p>- "I (client A) just got in one of my moods."</p> <p>- "There was someone I was talking to her name is [name]."</p> <p>- "Mom knows her...".</p> <p>- "I (client A) just got upset."</p> <p>- "I (client A) left out of the bedroom window."</p> <p>- "There's no alarm on the window."</p> <p>- "I (client A) think I left around 1 or 2 in the morning."</p> <p>- "The staff was back and forth."</p> <p>- "The staff shut the bedroom door, that's when I took off."</p> <p>- "Let's just say I went to a couple of places."</p> <p>- "Then I went to my uncle's house."</p> <p>- "I got a ride from a stranger."</p>			

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	<p>- "I was helping a chick (woman) get her car out of the snow."</p> <p>- "When we got the car unstuck I asked for a ride, they said yes."</p> <p>- "They took me to my uncle; I then left my uncle's house."</p> <p>- "I (client A) left my uncle's house because he said the cops (police) were on there way there."</p> <p>- "I (client A) went to a gas station and asked to use their phone."</p> <p>- "I (client A) then called my Mom, she then come (sic) and got me...".</p> <p>- "I (client A) wasn't upset because the staff was coming in checking on [client B]."</p> <p>- "[Client B] was out in the living room when I left...".</p> <p>- "I hit the wall because I got upset when was taking to [name of a woman]."</p> <p>- "I (client A) don't talk to her anymore."</p> <p>- "Don't worry what I was talking to [name of woman] about."</p> <p>- "The people who took me to my Uncle's I don't know."</p> <p>- "I (client A) didn't put pillows in my bed to look like I was in there."</p> <p>- "[Client B] was in the bedroom, he wasn't feeling</p>			

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	<p>well and went to the front room."</p> <p>-"The staff then closed my bedroom door."</p> <p>-"That's when I took off."</p> <p>-"I (client A) didn't have a ride waiting."</p> <p>-"The staff probably thought I was sleeping, and I took off, after they (staff) shut the door."</p> <p>-"Staff had been checking on [client B], then they brought him out to the living room, that's when I took off...".</p> <p>-"[Staff #2], DSP:"</p> <p>-"... [Client B] wanted to go to the living room, he didn't want to stay in his room."</p> <p>-"We told [client B] everyone sleeps in their room."</p> <p>-"[Client A] was getting upset at this point."</p> <p>-"[Client A] told me I should leave the [expletive] light off, that he (client A) was trying (sic)."</p> <p>-"At that point we moved [client B] to the living (sic)."</p> <p>-"We kept checking on [client A]."</p> <p>-"We shut the door, but every 15 minutes we would open the door and check on him."</p> <p>-"At 5:30 (AM) we started getting everyone up, we saw [client A] was not in his bed."</p> <p>-"We looked all over the house."</p>			

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	<p>- "We noticed his bedroom window was open and there was no alarm."</p> <p>- "Normally the bedroom door is kept opened."</p> <p>- "But we closed it that night so [client A] could sleep, but we kept checking on him."</p> <p>- "[Client A] put the covers to look like he was in bed."</p> <p>- "We called [AS #1], I went outside and followed his footprints outside."</p> <p>- "[Client A] didn't close the window all the way."</p> <p>- "There was no alarm."</p> <p>- "[Staff #1] went to look for [client A]."</p> <p>- "I (staff #2) called 311 (Non-Emergency Services) and made the report."</p> <p>- "[Staff #1] left in his car to look for [client A]."</p> <p>- "We got a call from his Mom, who said he (client A) was at his uncle's place."</p> <p>- "I (staff #2) went to his uncle (sic) house, [client A's] uncle told me [client A] run (sic) away from him because the police were called...".</p> <p>- "I then went back to the house."</p> <p>- "We took [client B] to the front room and turned off the light and shut the door."</p> <p>- "We would open the door and look in."</p>			

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	<p>- "We were trying to give [client A] his privacy."</p> <p>- "We stood in the doorway."</p> <p>- "We never went to his (client A's) bed."</p> <p>- "At that point [client A] was always agitated."</p> <p>- "He (client A) had 5 pillows under his blankets."</p> <p>- "He (client A) made it look like there was someone under the blankets...".</p> <p>- "Staff #1, [DSP]:</p> <p>- "... [Client A] is on 15 min checks."</p> <p>- "At 12 am [client A] was in his bed sleeping."</p> <p>- "Yes, we put on the light, he (client A) covered himself up with his blanket."</p> <p>- "When we go in and check on him [client A] gets upset if we talk to him."</p> <p>- "We took [client B] to the living room; [client B] was wanting to go to the living room."</p> <p>- "[Client A] was getting upset because we were disturbing his sleep."</p> <p>- "By contently (sic) changing and cleaning up [client B]."</p> <p>- "[Client B] was throwing up."</p> <p>- "[Client B] was crying and yelling also."</p> <p>- "[Client A] was getting upset by this."</p>			

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	<p>- "He (client A) was sleeping and covering himself up with his blanket."</p> <p>- "Every 15 minutes we seen (sic) him."</p> <p>- "Between the hours of 1 am and 2 am he (client A) was sleeping and covering himself up with his blanket."</p> <p>- "We don't (sic) get close to him; he snaps when we turn on the lights and get close to him."</p> <p>- "We noticed he (client A) was gone when it was time to get them up."</p> <p>- "It was around 5:30 am- 5:45 am."</p> <p>- "We noticed he had punched a hole in the wall and noticed the window was up."</p> <p>- "We followed the footprints in the snow."</p> <p>- "We followed the footprints around the back of 5 houses then to the side of the road."</p> <p>- "[Client A] also broke a cabinet by his bed."</p> <p>- "We didn't hear anything form (sic) he's (sic) room."</p> <p>- "The door was closed [client B] was yelling and crying he (client B) wanted to go to the hospital."</p> <p>- "Between the hours of 2 and 3 we were checking on him every 15 minutes."</p> <p>- "We would go in there and turn on his light."</p> <p>- "The first time we tried moving his (client A's) blanket, [client A] got aggressive."</p>			

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	<p>- "He (client A) raised his voice and said what the [expletive]."</p> <p>- "Between 3-4 (AM) we turned on the light and seen (sic) he was under the blanket."</p> <p>- "But we didn't; move the blanket or get close to the bed."</p> <p>- "When we noticed he (client A) was missing, I (staff #1) followed his footsteps, my co-worker (staff #2) called the supervisor."</p> <p>- "[AS #1] told us to check around, look everywhere, then call the cops (police)."</p> <p>- "Then we called the cops."</p> <p>- "His (client A's) uncle called the site and said [client A] was with him...".</p> <p>- "[Client A] was in his room, until we were getting everyone up and we took his blanket off."</p> <p>- "We noticed the window was open...".</p> <p>- "Conclusion:"</p> <p>- "1. It is substantiated that DSP [staff #1] failed to provide supervision to Individual [client A]."</p> <p>- "2. It is substantiated that DSP [staff #2] failed to provide supervision to Individual [client A]."</p> <p>- "3. Individual [client A] was without staff supervision for approximately 9 hours and [client A] exited the home between 1 am and 2 am."</p> <p>- "4. It is substantiated that DSP [staff #1] failed</p>			

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	<p>to follow ResCare's policies and procedures."</p> <p>"5. It is substantiated that DSP [staff #2] failed to follow ResCare's policies and procedures."</p> <p>A review of the IS dated 2/17/21 to 2/21/21 indicated client A eloped from the group home on 2/16/21 and was out of staff's line of sight/supervision for at least 9 hours. The review indicated client A eloped out of his bedroom window between 1 AM and 2 AM on 2/16/21. The review indicated the facility substantiated staff #1 and staff #2 failed to provide appropriate supervision of client A.</p> <p>2. A BDDS report dated 2/26/21 indicated, "... On 2.25.21, [client A] became upset at staff redirection regarding his access to a corded phone charger. Staff communicated that suicide precautions prohibited access to certain items, such as electrical cords which could be used for self-harm. [Client A] began to yell at staff and proceeded to run out the west door of residence with staff following and prompting him to return home. Staff continued to follow him (client A) but lost sight of him at the intersection of [address]. Staff notified supervisor and on-call nurse. The supervisor directed staff to begin a search and contact police to complete a missing person report. Staff, supervisors and administrative team members initiated a search. [Client A's] personal details were provided to police when they arrived. At approximately 10:00 PM, staff were contacted by [client A's] guardian/mother informing them that [client A] was at her home. Preliminary facts estimate [client A] was out of staff supervision approximately 2 hours... [Client A] was not injured during this incident and is currently on therapeutic leave at his Mother/guardian's home</p>			

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	<p>until 3.12.21...".</p> <p>-An IS (Investigative Form) dated 2/25/21 to 3/3/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>-"On 2/25/21 Individual [client A] become (sic) upset after staff explained to [client A] about the suicide precautions prohibited access to certain items such as electrical cords. [Client A] began yelling at staff and proceeded to run out the door with staff following behind [client A]...".</p> <p>-"Summary of Interviews:"</p> <p>-"[Client A], Individual:"</p> <p>-"Well I got home. They thought I was suicidal."</p> <p>-"My phone was almost dead."</p> <p>-"So I put my phone on a small changer (sic)."</p> <p>-"[AS #1] was trying to take the changer (sic) away from me."</p> <p>-"[AS #1] was trying to say that my mom come over and got (sic) my stuff."</p> <p>-"My mom didn't get my stuff...".</p> <p>-"I left around 7 (PM) last night."</p> <p>-"I walked right out the front door."</p> <p>-"One staff followed me but he was far behind me...".</p> <p>-"I was on my way to the south side of [name of</p>			

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	<p>city] to my mom's house...".</p> <p>-"One of the staff followed me, but I don't know which one."</p> <p>-"I walked halfway to my mom's house, then a cop (police) saw me walking and stopped and took me to my mom's house...".</p> <p>-"[Client H]"</p> <p>-"...[Client A] run (sic) away last night."</p> <p>-"Well [client A] wanted a changer (sic) for his phone."</p> <p>-"[Staff #3] told [client A] he could not get a changer (sic) for his phone."</p> <p>-"[Client A] walked out the door and slapped (sic) the door."</p> <p>-"[Client A] was gone all night."</p> <p>-"The staff had to go look for [client A]."</p> <p>-"I (client H) wasn't sure where [client A] was going...".</p> <p>-"[Staff #3], DSP:..."</p> <p>-"I (staff #3) called [AS #1] letting her know [client A] was back (at the group home), and he was asking for his phone changer (sic)."</p> <p>-"[AS #1] let me know [client A] couldn't have the phone changer (sic) and other stuff due to suicide watch."</p> <p>-"[Client A] called his mom, asking if she had it."</p>			

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	<p>-"[Client A] was saying mom don't (sic) have it..."</p> <p>-"I (staff #3) was in the office doing paperwork."</p> <p>-"[Staff #4] was with [client A]."</p> <p>-"I was working on progress notes and the 15 min checks."</p> <p>-"[Staff #4] was with him (client A)."</p> <p>-"I heard the door alarm, I checked [staff #4] went to his car and got his phone changer (sic)."</p> <p>-"[Staff #4] let [client A] use it."</p> <p>-"[Client A] was cool for a bit."</p> <p>-"[AS #1] come (sic) in around that time."</p> <p>-"[AS #1] told us [client A] could not use his phone cord."</p> <p>-"[Staff #4] took back the phone cord."</p> <p>-"[Client A] then got upset, started being verbal (sic) aggressive and was moving around."</p> <p>-"[Client A] just walked out the door."</p> <p>-"[Staff #4] followed [client A] until [staff #4] called [AS #1] saying he lost sight..."</p> <p>-"[Staff #4], DSP..."</p> <p>-"I (staff #4) let him (client A) use my phone changer (sic)."</p> <p>-"[AS #1] came over. [AS #1] sew (sic) [client A]</p>			

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	<p>was using my changer (sic)."</p> <p>"I told [client A] I need my changer (sic) back."</p> <p>"[Client A] came out of his room yelling and cussing."</p> <p>"[Client A] was saying where was my changer (sic) why did you change my room."</p> <p>"[AS #1] was in the office; [client A] went any (sic) there, [client A] said 'I'm leaving.'"</p> <p>"[Client A] then went to the front door and walked out."</p> <p>"[AS #1] said to follow him. I started following [client A]. I was walking with him."</p> <p>"[Client A] was talking on his phone with someone."</p> <p>"[Client A] started running when we got to the end of [name of street]."</p> <p>"When [client A] first started running, I (staff #4) was keeping up with him."</p> <p>"I lost sight of him (client A) at [address]..."</p> <p>"Conclusion:"</p> <p>"1. It is not substantiated that staff fail (sic) to provide proper supervisor (sic) to Individual [client A]."</p> <p>"2. It is substantiated that Individual [client A's] Behavior Support Plan (BSP) fail (sic) to address elopement."</p>			

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	<p>- "3. It is not substantiated that staff failed to follow Individual [client A's] Behavior Support Plan."</p> <p>- "4. It is substantiated that Individual [client A] was without staff supervision for approximately 2 hours."</p> <p>- "5. It is not substantiated that staff failed to follow ResCare's policies and procedures."</p> <p>- "Recommendations:"</p> <p>- "Continue to follow already set protocols for Individual [client A]."</p> <p>- "Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 2/25/21 to 3/3/21 indicated client A eloped from the group home on 2/25/21 and was out of staff's line of sight/supervision for at least 2 hours. The review did not indicate client A's BSP had elopement as a targeted behavior. The review indicated staff were to continue to follow already set protocols for client A.</p> <p>3. A BDDS report dated 3/12/21 indicated, "... On 3.11.21, [client A] became upset following a phone call with his mother. [Client A] left the home out the west door of the residence with staff following and prompting him (client A) to return home. [Client A] refused and began running in a southerly direction toward [name of street], where staff lost sight of him. Staff notified the supervisor who initiated a search. After several minutes, [client A] was located walking west near the [address]. Staff were able to engage [client A] and following this</p>			

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	<p>interaction were able to redirect [client A] to the staff vehicle and return home. [Client A] was without staff supervision for approximately 35 minutes... [Client A] has a Behavior Support plan (BSP) to address Elopement, which staff followed...".</p> <p>-An IS (Investigative Form) dated 3/11/21 to 3/18/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>-"On 3/11/21 Individual [client A] became upset following a phone call with his mother/legally (sic) guardian. [Client A] left the home out the west door of residence with staff following and prompting him to return home...".</p> <p>-"Summary of Interviews:"</p> <p>-"[Client A], Individual:"</p> <p>-"I (client A) don't remember why I took off."</p> <p>-"I (client A) just took off."</p> <p>-"I (client A) think staff followed."</p> <p>-"I (client A) remember [staff #5]."</p> <p>-"[AS #1] find (sic) me first."</p> <p>-"I (client A) wouldn't talk to [AS #1]."</p> <p>-"Because I don't like her."</p> <p>-"[Staff #5] then came and he talked to me."</p> <p>-"[Staff #5] was able to get me to come back home."</p>			

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	<p>- "I (client A) don't remember really anything about why I run (sic)...".</p> <p>- "[AS #1], Area Supervisor:...".</p> <p>- "[Staff #6] notified my (sic) [client A] had elopement (sic)."</p> <p>- "She (staff #6) told me [client A] was in the living room talking to staff."</p> <p>- "And he just walked out the front door."</p> <p>- "I (AS #1) sent out the notification and started the search...".</p> <p>- "[Staff #5] and I found [client A]."</p> <p>- "[Staff #5] walking (sic) with [client A] and we were able to get [client A] back to the house...".</p> <p>- "[Staff #7], DSP:"</p> <p>- "[Client A] was in the living room."</p> <p>- "He had his phone in his hand and he was acting like he was going to change (sic) his phone in the other room by the front door."</p> <p>- "He (client A) suddenly opened the front door and walked outside."</p> <p>- "I stopped him and [client A] told me he was just going for a walk."</p> <p>- "I (staff #7) told [client A] if he was going for a walk, I would go with him."</p> <p>- "Has (sic) we were walking, [client A] just took</p>			

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	<p>off."</p> <p>- "I (staff #7) tried to catch him, but I lost sight of him."</p> <p>- "I (staff #7) went back to the house and reported it to the manager..."</p> <p>- "Conclusion:"</p> <p>- "1. It is not substantiated that staff fail (sic) to provide proper supervisor (sic) to Individual [client A]."</p> <p>- "2. It is not substantiated that Individual [client A's] Behavior Support Plan (BSP) fail (sic) to address elopement."</p> <p>- "3. It is not substantiated that staff fail (sic) to follow Individual [client A's] Behavior Support Plan."</p> <p>- "4. It is substantiated that Individual [client A] was without staff supervision for approximately 35 minutes."</p> <p>- "5. It is not substantiated that staff fail (sic) to follow ResCare's policies and procedures."</p> <p>- "Recommendations:"</p> <p>- "Continue to follow already set protocols for Individual [client A]."</p> <p>- "Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 3/11/21 to 3/18/21 indicated client A eloped from the group home on 3/11/21 and was out of staff's line of</p>			

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	<p>sight/supervision for at least 35 minutes. The review indicated staff were to continue to follow already set protocols for client A. The review did not indicate the facility implemented effective corrective measures to prevent the repeated elopements of client A.</p> <p>4. A BDDS report dated 3/13/21 indicated, "... On 3.12.21, [client A] was visiting individuals at the ResCare SGL (Supported Group Living) residence on [address] on the southwest side of [name of city]. During this visit, [client A] participated in a meeting with his interdisciplinary team via telephone. During the meeting to address his recent inappropriate use of social media... [client A] became agitated and exited the house. Staff walked with [client A] around the neighborhood, offering one to one talk, until he (client A) was able to evade line of sight. Staff searched and [client A's] mother arrived and began speaking to [client A] on his personal cellular phone. [Client A] returned to the [address] residence on his own but remained agitated. Staff encouraged him to get into his (staff's) personal vehicle to return home without success. He (client A) became verbally aggressive with his mother and pushed her away. Staff continued to encourage [client A] to use his coping skills and he was able to calm himself and staff transported him (client A) to his home on [address] without further incident..."</p> <p>-An IS (Investigative Form) dated 3/12/21 to 3/18/21 indicated the following:</p> <p>-"... Introduction:"</p> <p>-"On 3/12/21 Individual [client A] was visiting a ResCare SGL home on [address]. While there [client A] participated in a meeting with his</p>			

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	<p>Interdisciplinary team via telephone. During the meeting [client A] became agitated and left the home. Staff followed [client A] and attempted to verbally redirected (sic) [client A] until staff lost line of sight...".</p> <p>- "Summary of Interviews:"</p> <p>- "[Client A], Individual:"</p> <p>- "The reason I got upset because [AS #1] wanted to say I am always on my phone 24 (hours)/7 (days a week) to everyone at the meeting."</p> <p>- "I (client A) said yes, I am but the reason I don't have a job or anything to do."</p> <p>- "So, [AS #1] just kept saying you're always on your phone 24/7."</p> <p>- "I (client A) said it's because I don't have anything to do."</p> <p>- "I (client A) want to be out being (sic) action."</p> <p>- "This was all at my meeting."</p> <p>- "First, I didn't run, but I went for a walk."</p> <p>- "Staff was with me when I went to (sic) for the first walk."</p> <p>- "I (client A) came back but I sit (sic) outside."</p> <p>- "I (client A) went for another walk and staff was following me."</p> <p>- "At first we were just walking, the staff stopped walking and I kept walking."</p>			

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	<p>"Staff was telling me to stop and come back."</p> <p>"I (client A) told staff I wanted to be walking."</p> <p>"I (client A) didn't run, I just kept walking and the staff didn't."</p> <p>"I (client A) didn't even turn around."</p> <p>"My mom called me, and I answered my phone."</p> <p>"I (client A) told her my location and I turned around."</p> <p>"It was my mom who picked me up and brought me back home...".</p> <p>"[Guardian] #1, Mother/Legal Guardian:"</p> <p>"He (client A) didn't want to get in the car, I went there to get his phone."</p> <p>"[Client A] kept opening the staff car's doors."</p> <p>"He (client A) thought it was funny."</p> <p>"I grabbed the car door and told him to stop."</p> <p>"He (client A) shoved me in the chest."</p> <p>"He (client A) then tried to get out of the car to apologize to me...".</p> <p>"[AS #1], Area Supervisor:"</p> <p>"[Client A] was visiting at [name of group home] when we had a IDT meeting."</p> <p>"They talked about his (client A'S) phone usage."</p>			

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	<p>-"[Client A] got upset and walked out."</p> <p>-"Staff was with [client A]."</p> <p>-"Staff was able to talk [client A] back to [name of group home]..."</p> <p>-"Conclusion:"</p> <p>-"1. The evidence does substantiate that [client A] was verbally aggressive towards his mother/legal guardian."</p> <p>-"2. The evidence does substantiate that [client A] was physically aggressive towards his mother/legal guardian."</p> <p>-"3. The evidence does substantiate that [client A] was without staff supervision for 30 minutes..."</p> <p>-"Recommendations:"</p> <p>-"Continue to follow already set protocols for [client A]."</p> <p>-"Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 3/12/21 to 3/18/21 indicated client A eloped from the group home on 3/12/21 and was out of staff's line of sight/supervision for at least 30 minutes. The review indicated staff were to continue to follow already set protocols for client A. The review did not indicate the facility implemented effective corrective measures to prevent the repeated elopements of client A.</p> <p>5. A BDDS report dated 4/29/21 indicated, "... On 4/28/21, [client A] became upset with staff</p>			

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	<p>because he wanted to have his housemates' cigarette. Staff attempted to redirect him verbally and he choked staff and pinned her against the wall, choking her. Staff was able to break free and [client A] walked out of the house. Staff tried to follow him but lost sight of [client A]. Staff notified the supervisor who initiated a search (sic) filed a missing person report with the Police. The search team continued to look for [client A] and his guardian and family was also contacted. [Client A] was located at his mother's home at 3:30 AM. His mother reported that a passing motorist who saw him walking around in the rain, and drove him to her house per [client A's request. ResCare administrative staff arrived at [client A's] mother's house at 3:50 AM. Family friends called the police who were also present. The police released [client A] to ResCare staff, who transported him home without problems... [Client A] has a Behavior Support Plan (BSP) to address Elopement, which staff followed. [Client A] does not have approved alone time. [Client A] was without staff supervision for approximately 6 hours... He continues to receive line of sight observation in common areas and 15 minute checks, at varied intervals, while sleeping...".</p> <p>-An IS (Investigative Form) dated 4/28/21 to 5/5/21 indicated the following:</p> <p>- "Summary of Interviews:"</p> <p>- "[Client A], Individual:"</p> <p>- "... I (client A) asked the staff if they could lower their voice."</p> <p>- "The staff told me to don't tell her to shut up."</p>			

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	<p>"She went over to the other staff and told them I told her to shut up."</p> <p>"I (client A) went to them and said what did I [expletive] do."</p> <p>"And they kept telling me to shut up and get away."</p> <p>"The other staff was trying to talk to me."</p> <p>"The one staff was pushing the staff (sic) face away so I could not talk to her."</p> <p>"I was trying to use the phone to call [AS #1] or someone (sic) the house phone."</p> <p>"But the staff wouldn't let me use the phone."</p> <p>"I got hold of my mom on [social media]."</p> <p>"This was around 8 something (PM) last night."</p> <p>"The staff got in my face."</p> <p>"We were in the office area."</p> <p>"She (staff) was standing in front of the door."</p> <p>"So I (client A) moved her slightly so I could get out of the office."</p> <p>"The staff asked me to come back into the house."</p> <p>"I told them I was just going to stand by the front door and calm down."</p> <p>"When I came back in the house (sic)"</p>			

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	-"The staff was still yelling at me." -"I was just trying to ask a simple question." -"The staff was trying to take a video." -"They were saying I tried to choke her, and I slammed her against the wall." -"So I went outside to cool off again." -"They shut the door on me." -"The door was locked." -"I was [social media] with my mom." -"I heard them saying I had asked for a cig (cigarette)." -"And they (staff) told me no and I got mad." -"They said I tried choking them and slammed them against the wall." -"So I took off...". -"I walked to my mom." -"When I got there I was told I couldn't stay...". -"I didn't hit staff." -"I got picked up from my mom's around 4 (AM) something this morning...". -"[Staff #8], DSP:" -"[Client A] asked for a cigarette."			

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	<p>- "When I told him he didn't have any (sic)"</p> <p>- "He (client A) pushed me against the wall."</p> <p>- "He then went outside and I hear him talking on the phone."</p> <p>- "[Client A] said he was coming back with a gun."</p> <p>- "He (client A) then left, we couldn't see him."</p> <p>- "Conclusion:"</p> <p>- "1. It is not substantiated that staff fail (sic) to provide proper supervisor (sic) to Individual [client A]."</p> <p>- "2. It is not substantiated that Individual [client A's] Behavior Support Plan (BSP) fail (sic) to address elopement."</p> <p>- "3. It is substantiated that Individual [client A] was physical (sic) aggressive towards staff."</p> <p>- "4. It is not substantiated that staff fail (sic) to follow Individual [client A's] Behavior Support Plan."</p> <p>- "5. It is substantiated that Individual [client A] was without staff supervision for approximately 6 hours."</p> <p>- "6. It is not substantiated that staff fail (sic) to follow ResCare's policies and procedures."</p> <p>- "Recommendations:"</p> <p>- "Continue to follow already set protocols for [client A]."</p>			

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	<p>"Follow proactive and reactive protocols to prevent any future occurrences."</p> <p>A review of the IS dated 4/28/21 to 5/5/21 indicated client A eloped from the group home on 4/28/21 and was out of staff's line of sight/supervision for at least 6 hours. The review indicated staff were to continue to follow already set protocols for client A. The review did not indicate the facility implemented effective corrective measures to prevent the repeated elopements of client A.</p> <p>6. A BDDS report dated 6/12/21 indicated, "... On 6/11/21, [client A] left the house while staff were assisting a housemate in the bathroom. Staff notified the supervisor and administrative team, and initiated a search of the area. Administrative staff responded to assist. Staff filed a police report and ResCare supervisors and administrative staff contacted [client A's] guardian, continued searching and distributed missing person flyers... [Client A] remains missing, and ResCare and Police are continuing to search for him (client A)...".</p> <p>-A review of the BDDS report dated 6/12/21 indicated client A eloped from the group home on 6/11/21. The review indicated client A had not yet returned to the group home. The review indicated the facility was aware of client A's general location. The review indicated client A had not received his medications for the past 5 days.</p> <p>Client A was not at the group home and was not available to be interviewed.</p> <p>Client B was interviewed on 6/16/21 at 6:49 AM. Client B was asked if client A had eloped from</p>			

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	<p>the group home on 6/11/21. Client B stated, "I don't know, I was asleep." Client B was asked if client A had eloped from the group home before. Client B stated, "Yes." Client B was asked if he knew where client A was. Client B stated, "No."</p> <p>Client H was interviewed on 6/16/21 at 6:59 AM. Client H was asked if he knew where client A was. Client H stated, "I don't know. They're on a search for him right now." Client H was asked if client A had eloped from the group home before. Client H stated, "Yes, [client A] wanted a charger and [staff #3] told him no. He (client A) didn't have any money so [client A] went Bang, right out the door. It was last week. His (client A's) bed is empty. I'm worried about him."</p> <p>AS #2 was interviewed on 6/16/21 at 7:10 AM. AS #2 was asked when client A had eloped from the group home. AS #2 stated, "It was Friday (6/11/21). I came by here and everything was fine. He was in good spirits. I was so shocked." AS #2 was asked what time client A had eloped. AS #2 stated, "I guess it was around 10 PM."</p> <p>Staff #1 was interviewed on 6/16/21 at 7:30 AM. Staff #1 was asked if client A had eloped previously. Staff #1 stated, "Yes, before last time he has run twice to my knowledge." Staff #1 was asked if he had ever been present when client A had eloped. Staff #1 stated, "Yes we got him back that day he (client A) was at his Uncle's place. He went through his window." Staff #1 was asked if client A had been on 1:1 (one to one) supervision. Staff #1 stated, "No there was (sic) 2 people (clients) in his room so that was not possible. He's high functioning. He just has a bad temper. If</p>			

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	<p>you follow him (client A) around you're looking for trouble."Staff #2 was interviewed on 6/16/21 at 7:38 AM. Staff #2 was asked if client A had eloped previously. Staff #2 stated, "Yes, maybe 3 times." Staff #2 was asked if client A had been on 1:1 (one to one) supervision. Staff #2 stated, "No, but he was on 15 minute checks." Staff #2 was asked if staff would go outside with client A when he went outside to smoke. Staff #2 stated, "Yes there was always someone outside with him when he's outside smoking, in line of sight."Staff #4 was interviewed on 6/16/21 at 8:15 AM. Staff #4 was asked if he was on duty when client A had eloped on 6/11/21. Staff #4 stated, "Yes I was in the med (medication) room." Staff #4 was asked where the other staff was when client A eloped. Staff #4 stated, "He was in the living room. But later he (staff) went to attend to [client B] in the bathroom. I gave him (client A) a cigarette and he went outside to smoke. The other staff was there but left to help [client B]. Within 2 minutes we couldn't find him (client A)." Staff #4 was asked if client A had eloped previously. Staff #4 stated, "Yes, he's done it several times."Client A's Mother/Guardian was interviewed on 6/16/21 at 11:57 AM. Client A's Mother/Guardian was asked if client A had contacted her since he eloped from the group home on 6/11/21. Client A's Mother/Guardian stated, "Yes, he's still</p>			

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	<p>been gone. Nobody knows the exact address he's at. He does tell me he's safe. At this point he's been off his medication for 4 days. I don't know what he'll do at this point."QIDPM (Qualified Intellectual Disabilities Professional Manager) #1 was interviewed on 6/17/21 at 1:54 PM. QIDPM #1 was asked how many times had client A eloped from his group home. QIDPM #1 stated, "I believe this is number 6." QIDPM #1 was asked if there were instances where client A was out of staff's supervision for extended periods. QIDPM #1 stated, "Yes, there were a couple. There were two instances when he was gone for multiple hours." QIDPM #1 was asked if client A had approved alone time in his BSP. QIDPM #1 stated, "No, because he has not been assessed as being safe to have unsupervised community time." QIDPM #1 was asked for how long had client A not been taking his medications. QIDPM #1 stated, "Since Saturday (6/12/21) morning." QIDPM #1 indicated all allegations of abuse, neglect and mistreatment should be reported and effective corrective measures should be implemented.This federal tag relates to complaint #IN00355783.9-3-2(a)</p>			