

NEW CASTLE CORRECTIONAL FACILITY VISITATION HOURS

1000 Van Nuys Road, New Castle, Indiana 47362

Facility Administrator Mark ~~Stwier~~

Revised September 2022

- All General Population Housing Units will have visits on Monday, Tuesday, Thursday, and Friday 8:00am to 3:00pm (not Wednesday) and every other weekend (same hours) based on facility schedule and housing unit. Inmates housed in these units can receive a visit from the same person every 14 days. Visitors must sign up for visitation online. There will be fourteen (14) visitation spots open per one (1) hour block of time.
- Infirmary has the same hours as above as long as the inmate is physically able to travel to the visitation room. Otherwise, special arrangements would need to be made through the Infirmery Unit Manager for a modified visit in the Infirmery. Minors are not permitted to visit in the Infirmery.
- All General Population inmates (A-K and Infirmery) who are on non-contact visitation may have their visits limited to thirty (30) minutes depending on space availability and can have visits only on Monday, Friday, Saturday, and Sunday. Only one (1) adult shall be allowed on a non-contact visit.
- Unit L visits are offered from 8:00am to 3:00pm on the weekends. The length of these visits will be determined by the amount of space available. Inmates housed in this unit can receive a visit from the same person every 14 days. Visitors must sign up for visitation online.
- Units M, O1, O2, and O4 have (one-hour video only) visits on Monday, Tuesday, Thursday, and Friday 8:30am to 3:00pm and every weekend. Inmates housed in these units can receive a visit from the same person every 14 days.
- Restricted Housing Unit and O3 have visits on Wednesday from 8:00am to 12:00pm. Inmates in RHU and O3 can receive two visits per month.
- Mental Health Unit visits are offered on Wednesdays. Inmates required to be secured in restraints will have visits from 8:00 am to 12:00 pm. Inmates that are able to be unrestrained will have visits from 12:00 pm to 3:00 pm. The Multidisciplinary Treatment Team will make the decision as to what phase is appropriate for the inmate's mental health needs at that time.
- Special Visit Requests are only made for approved visitors and must be submitted in writing from the inmate to his Unit Manager 7 days prior to the date that the special visit is being requested. The inmate will receive his response and advise the visitor of the decision.
- Outside of these parameters, Via Path Technologies also provides a service for video visitation. Visitors may register at <https://idoc.gtlvisitme.com>. The inmate will need to communicate with his visitors the best and available times to receive video visits through Via Path Technologies depending on his unit's operation. All visitation rules apply. Via Path Technologies video visits are monitored.

*Visitation hours and rules are subject to change based on Covid-19 restrictions.

*All visitors, to include minors, must submit an application (State Form 14387) for visitation prior to visiting an inmate at NCCF or using Via Path Technologies video visitation. Be advised, that if the applicant: has been incarcerated, has been convicted of a felony, is currently on supervision (parole or probation), has been on supervision within the past year, or is visiting/planning to visit more than one person in the Indiana Department of Correction, said person must also submit a written request to the Facility Administrator.

The inmate will be advised when a determination is made on an application. The inmate will need to see his Case Manager regarding any questions about the status or denial of an applicant. Facility staff will not give information regarding the status of an application over the phone.

INFO ALSO AVAILABLE ON THE IDOC WEBSITE (shortcut: <http://www.in.gov/idoc/3136.htm>)