ViaPath / Quick Reference Guide

Setting Up a Gettingout Account on a Computer

Create Gettingout Account on a Computer

Follow these steps to create a gettingout.com account on a computer.

- 1) In a browser (e.g., Chrome, Firefox), type gettingout.com.
- 2) Click Create Account.



3) Type your date of birth as displayed and click the Confirm Age button.



4) Click Create Account once again.



- 5) Complete all the required fields.
- 6) Click Submit.
- 7) Once you return to the login page, you can skip the DOB and SSN portion.
- 8) On the Telmate Deposits page, you can deposit money onto your incarcerated person's account. You can continue as a guest or login.
- 9) Select login and here you create a 6-digit PIN.
- 10) Enter your DOB and SSN.
- 11) You may see an email verification.
- 12) The last screen gives you options to make a deposit, schedule a visit or view my account.

The Account Created screen displays.

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getting out		
Create New Account		
Enter the information below to	set up account	
First Name*	Hollie 🖌	
Last name*	Leonard 🗸	
Address (Line 1)*	1234 Main St. 🖌	
Address (Line 2)		
City*	Somewhere 🗸	
Zip Code*	54533	
State*	Vermont 🗸	
Country*	United States 🗸	
Contact Phone Number*	■ +1 • 201-555-0123	
	Is a mobile number?	
Email*	F i.net	
Password*		
Confirm Password*	······ ·	
	I agree to Terms and Conditions	
	Calcel Submit	
Contact Us Privacy Policy Ter	ms of Service	
• 2014-2018 GTL AIL NI NIGHS RESERV		,

getting out	
gettingout	
Account Created	
Thank you for signing up for a GettingOut account. An email has been sent to the email address listed below. To complete your account setup, please click the link provided in the email.	
Note: if you did not receive an email, check your Junk Mail folder.	
Email Address: frank.thomas@gtl.net	

Reminders

- Friends and Family need to be signed into the GO Visits mobile app to receive a VisitNow request from an inmate.
- Outgoing VisitNow sends a push notification to mobile devices only, does not work when friends and family are signed into the web.



Creating a GettingOut Account Using a Mobile Phone

Follow these steps to create a GettingOut account using an iPhone.

- 1) Using the App Store, look for the GettingOut app.
- 2) Click Get.
- 3) Click Install.





4) Type your Password and click Sign In.





- 5) Click Open.
- 6) Sign in or Create an account.

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Sign I	n to continue to Getti	ngOut.
Email		
Passw	ord	
Reset P	Circula	
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or	Don't Have an Account	?
	Create one here	\supset
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- 7) If creating an account, complete all of the required fields, such as Name, Address, etc.
- 8) The next screen asks for your Birthday and Last 4 of your SSN.
- 9) Click Submit.





10) Agree to the terms and conditions by placing a check mark next to the top two items and then click, I Agree.



- 11) Complete your profile by adding your Date of Birth and Last 4 of your SSN.
- 12) Click Continue.



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14) Fill in the Country, State, and Facility your loved one is located in.



15) Now you can go to your Contacts in the GettingOut app and schedule a visit.