

2023 Homeowners  
Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	19240	Allstate Ind Co	5,311,201	1	2.54
2	19232	Allstate Ins Co	28,855,349	1	0.47
3	17230	Allstate Prop & Cas Ins Co	25,341,788	2	1.06
4	37907	Allstate Vehicle & Prop Ins Co	168,919,521	18	1.44
5	10111	American Bankers Ins Co Of FL	8,238,629	3	4.90
6	19690	American Economy Ins Co	70,201,970	9	1.73
7	29068	American Family Connect Prop & Cas I	2,496,791	1	5.39
8	10386	American Family Ins Co	51,730,366	5	1.30
9	19275	American Family Mut Ins Co SI	63,790,241	6	1.27
10	42722	American Modern Prop & Cas Ins Co	16,384,674	1	0.82
11	42978	American Security Ins Co	52,606	1	DNC
12	19992	American Select Ins Co	20,857,795	1	0.65
13	14042	ASI Select Ins Corp	46,477,732	5	1.45
14	22640	Consolidated Ins Co	65,003,259	7	1.45
15	15130	Encompass Ind Co	9,340,029	1	1.44
16	26263	Erie Ins Co	162,669,634	3	0.25
17	34339	Farmers Grp Prop & Cas Ins Co	5,021,503	1	2.68
18	21652	Farmers Ins Exch	26,529,387	1	0.51
19	11185	Foremost Ins Co Grand Rapids MI	19,773,128	1	0.68
20	14060	Grange Ins Co	964,278	1	DNC
21	11982	Grange Prop & Cas Ins Co	35,159,986	1	0.38
22	38261	Hartford Ins Co Of The Southeast	3,785,222	2	7.12
23	30104	Hartford Underwriters Ins Co	1,235,312	1	10.90
24	17221	Homesite Ins Co	89,850,116	9	1.35
25	21679	Illinois Farmers Ins Co	6,149,428	1	2.19
26	22624	Indiana Farmers Mut Ins Co	78,377,677	3	0.52
27	29742	Integon Natl Ins Co	9,573,902	1	1.41
28	16023	Lemonade Ins Co	4,153,225	4	12.97
29	21229	Membersselect Ins Co	12,924,691	5	5.21
30	25453	Nationwide Ins Co Of Amer	28,563,458	1	0.47
31	38784	Progressive Southeastern Ins Co	7,619,919	1	1.77
32	32905	Property Owners Ins Co	118,245,648	8	0.91
33	11089	Rock Ridge Ins Co	15,058,247	1	0.89
34	11215	Safeco Ins Co Of IN	66,585,289	7	1.42
35	24376	Spinnaker Ins Co	6,919,103	3	5.84
36	19070	Standard Fire Ins Co	3,503,328	1	3.84
37	25127	State Auto Prop & Cas Ins Co	9,509,288	2	2.83
38	25143	State Farm Fire & Cas Co	643,139,126	60	1.26
39	25180	Stillwater Ins Co	4,295,729	1	3.14
40	28188	Travco Ins Co	25,522,573	3	1.58
41	27998	Travelers Home & Marine Ins Co	1,024,362	1	13.15
42	38130	Travelers Personal Ins Co	71,247,852	8	1.51
43	27120	Trumbull Ins Co	7,336,122	1	1.84
44	15288	United Farm Family Mut Ins Co	214,248,478	5	0.31
45	10861	Universal Prop & Cas Ins	18,207,087	8	5.92
46	26131	Western Reserve Mut Cas Co	13,791,541	1	0.98

Subtotal Premium and Complaints	2,293,986,590	208
170 Companies with Zero Complaints	<u>507,724,853</u>	
Total Premium and Complaints	2,801,711,443	208

Report does not include 170 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2023.

Premium information from Property & Casualty Annual Statement Page 19, Line 4, Column 1