

2023 Life
Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	57568	1891 FINANCIAL LIFE	82,056	1	DNC
2	62200	ACCORDIA LIFE & ANN CO	10,230,021	1	4.28
3	68594	AMERICAN AMICABLE LIFE INS CO OF TX	5,924,687	2	14.77
4	60410	AMERICAN FIDELITY ASSUR CO	9,557,047	1	4.58
5	60488	AMERICAN GEN LIFE INS CO	37,344,887	5	5.86
6	60577	AMERICAN INCOME LIFE INS CO	38,371,545	1	1.14
7	60895	AMERICAN UNITED LIFE INS CO	63,606,525	2	1.38
8	61999	AMERICO FIN LIFE & ANN INS CO	8,239,022	1	5.31
9	61069	ANTHEM LIFE INS CO	14,341,527	1	3.05
10	61689	ATHENE ANN & LIFE CO	1,654,967	2	52.89
11	61263	BANKERS LIFE & CAS CO	19,702,320	3	6.66
12	71463	CICA LIFE INS CO OF AMER	838,911	2	DNC
13	62626	CMFG LIFE INS CO	22,634,247	1	1.93
14	62065	COLONIAL PENN LIFE INS CO	8,506,254	2	10.29
15	68322	EMPOWER ANN INS CO OF AMER	7,172,515	1	6.10
16	70769	ERIE FAMILY LIFE INS CO	16,287,798	2	5.37
17	91642	FORETHOUGHT LIFE INS CO	5,957,029	1	7.35
18	65536	GENWORTH LIFE & ANN INS CO	12,917,440	1	3.39
19	70939	GERBER LIFE INS CO	13,163,296	1	3.32
20	91472	GLOBE LIFE & ACCIDENT INS CO	23,097,133	1	1.89
21	70815	HARTFORD LIFE & ACCIDENT INS CO	57,650,907	1	0.76
22	58068	INDEPENDENT ORDER OF FORESTERS US BR	14,126,603	1	3.10
23	65242	LAFAYETTE LIFE INS CO	11,568,600	1	3.78
24	65331	LIBERTY NATL LIFE INS CO	7,995,286	1	5.47
25	65927	LINCOLN HERITAGE LIFE INS CO	10,734,216	1	4.08
26	65676	LINCOLN NATL LIFE INS CO	148,327,057	2	0.59
27	73504	LUMICO LIFE INS CO	2,662,714	1	16.44
28	65781	MADISON NATL LIFE INS CO INC	6,152,293	2	14.23
29	65978	METROPOLITAN LIFE INS CO	202,089,018	4	0.87
30	66168	MINNESOTA LIFE INS CO	61,548,079	1	0.71
31	67814	NASSAU LIFE INS CO	2,681,790	1	16.32
32	66850	NATIONAL WESTERN LIFE INS CO	2,000,616	1	21.88
33	91596	NEW YORK LIFE INS & ANN CORP	79,276,158	1	0.55
34	66915	NEW YORK LIFE INS CO	79,966,460	1	0.55
35	67091	NORTHWESTERN MUT LIFE INS CO	270,897,524	1	0.16
36	68195	PROVIDENT LIFE & ACCIDENT INS CO	4,950,304	1	8.84
37	79227	PRUCO LIFE INS CO	92,140,373	1	0.47
38	68241	PRUDENTIAL INS CO OF AMER	94,480,415	2	0.93
39	67105	RELIASTAR LIFE INS CO	13,293,111	1	3.29
40	61360	RELIASTAR LIFE INS CO OF NY	1,093,033	1	40.04
41	57657	ROYAL NEIGHBORS OF AMER	3,401,125	1	12.87
42	93742	SECURIAN LIFE INS CO	22,289,961	1	1.96
43	69108	STATE FARM LIFE INS CO	134,545,773	2	0.65
44	86231	TRANSAMERICA LIFE INS CO	64,127,387	11	7.51
45	69930	UNITED INS CO OF AMER	2,400,861	1	18.23
46	69868	UNITED OF OMAHA LIFE INS CO	64,501,122	2	1.36
47	70319	WASHINGTON NATL INS CO	1,008,854	3	130.14
48	70483	WESTERN & SOUTHERN LIFE INS CO	12,204,894	1	3.59
49	62413	WILCAC LIFE INS CO	2,030,194	1	21.56

Subtotal Premium and Complaints	1,789,773,955	81
405 Companies with Zero Complaints	1,755,578,611	
Total Premium and Complaints	3,545,352,566	81

Report does not include the 405 companies with zero complaints

DNC- did not calculate (premium under \$1 million)

None- No premium was reported in 2023

Premium information from Life Annual Statement Page 24, Col. 1, Line 11 & 19