

STATE OF INDIANA )  
 ) SS:  
COUNTY OF MARION )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NO.: 22491-AD24-0311-018

IN THE MATTER OF: )  
 )  
Henrietta Hand )  
300 South 16<sup>th</sup> Street )  
Richmond, IN 47374 )  
 )  
Applicant. )  
 )  
Type of Agency Action: Enforcement )  
 )  
Application Number: 1059541 )

**FILED**  
JUN 04 2024  
STATE OF INDIANA  
DEPT. OF INSURANCE

**PRELIMINARY ADMINISTRATIVE ORDER**  
**AND NOTICE OF LICENSE DENIAL**

The Indiana Department of Insurance (“Department”), pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5-1 *et seq.* and Indiana Code §27-1-15.6-12, hereby gives notice to Henrietta Hand (“Applicant”) of the following Administrative Order:


1. Applicant filed an application for resident producer licensure with the Commissioner of the Indiana Department of Insurance (“Commissioner”) on or about May 19, 2023.
2. Before approving an application, the Commissioner must find that the applicant has met specific requirements under Indiana Code § 27-1-15.6-6 and Indiana Code § 27-1-15.6-12.
3. Indiana Code § 27-1-15.6-12(b)(1) provides that the Commissioner may refuse to issue or renew an insurance producer license for providing incorrect, misleading, incomplete, or materially untrue information in a license application.
4. Following a review of public records, the Commissioner being fully advised, now hereby notifies Applicant that Applicant has not fully met the requirements of licensure as stated

by Indiana Code § 27-1-15.6-12 due to Applicant's failure to respond and/or participate in the application process as required.

5. Indiana Code § 27-1-15.6-12(d) provides that the applicant may, not more than sixty-three (63) days after notice of denial of the applicant's application is mailed, make written demand to the Commissioner for a hearing before the Commissioner to determine the reasonableness of the Commissioner's action.
6. This is considered an administrative action by the Indiana Department of Insurance. If you choose to appeal this administrative action, please follow the aforementioned instructions. Subsequently, after the Department has received your written request for a hearing, the State of Indiana Office of Administrative Law Proceedings ("OALP") will assign an administrative law judge to preside over this matter, and you will receive more information from OALP to begin the administrative process.

**IT IS THEREFORE ORDERED** that Applicant's request for licensure is hereby DENIED pursuant to Indiana Code § 27-1-15.6-12(b)(1) due to Applicant's failure to respond and/or participate in the application process as required. Applicant may reapply for licensure not less than one (1) year from the date of this order.

6.04.2024  
Date Signed

  
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Amy L. Beard, Commissioner  
Indiana Department of Insurance

Distribution:  
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