

ENERGY ASSISTANCE PROGRAM (EAP)



WHAT IS EAP?

The Energy Assistance Program (EAP) can help you pay your heat and electric bills!

EAP assists you in paying for your energy bills by providing a one-time benefit assistance payment. An EAP benefit will not cover all of your annual heating and electric costs, so you should continue to pay your bills regularly.

These benefits are paid directly to the utility vendor to help cover your heating and electric costs. If your utilities are included in rent, you may still qualify for EAP.

Information about eligibility requirements can be found on eap.ihcda.in.gov.

IHCDA partners with Local Service Providers (LSP) across Indiana to assist individuals with completing the EAP application. LSPs process and determine eligibility for all applications.



HOW DO I APPLY?

Applicants can apply online, by mail, in-person, or by calling 2-1-1. To apply in-person or request a paper application form, applicants must contact their Local Service Provider.

For more information on which LSP serves your county and the link to apply online, visit <http://eap.ihcda.in.gov>.

Documents Required:

- Proof of Income
- Current utility bills or account statements
- Landlord Affidavit or current Lease (for applicants with utilities in rent only) may require additional documents based on household circumstances

DISCONNECTION:

If you have received a disconnection notice for a metered utility, are within 10 days of running out of bulk fuel, or have already been disconnected or run completely out of bulk fuel, please notify your local service provider immediately.

Utility Programs: Many utility companies provide their own energy assistance to their clients. For more information, please contact your utility provider.

APPLICATION TIMELINE

Statewide EAP Program operates from November to mid-April. For exact program dates, visit <http://eap.ihcda.in.gov>.

- 1 STEP** Application is submitted either online through 2-1-1, by mail, or in-person.
- 2 STEP** LSP determines eligibility. They have 55 days from when the application is received to determine eligibility.
- 3 STEP** Once applicant is determined eligible their utility vendor is notified of the EAP benefit.
- 4 STEP** Utility Vendor applies EAP benefit to applicant's account.

WHAT IS MORATORIUM?

The Moratorium law states that from December 1st through March 15th of any year, a regulated utility company may not turn off residential utility service to any customer who is eligible for and who has applied for the Energy Assistance Program.

Moratorium protection applies once a household submits an application. This protection applies to utilities that are electric or gas, including municipally owned, privately owned, or cooperatively owned utilities.



www.EAP.ihcda.in.gov



WEATHERIZATION

You may also be able to receive assistance through the Weatherization Assistance Program (Wx). Wx can provide improvements to your home to make it more energy efficient and safer.

If you are interested in Wx, you can get a referral through your EAP application by selecting yes to the question:

Would your Household be interested in a referral to the Weatherization Program?