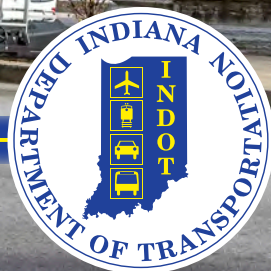
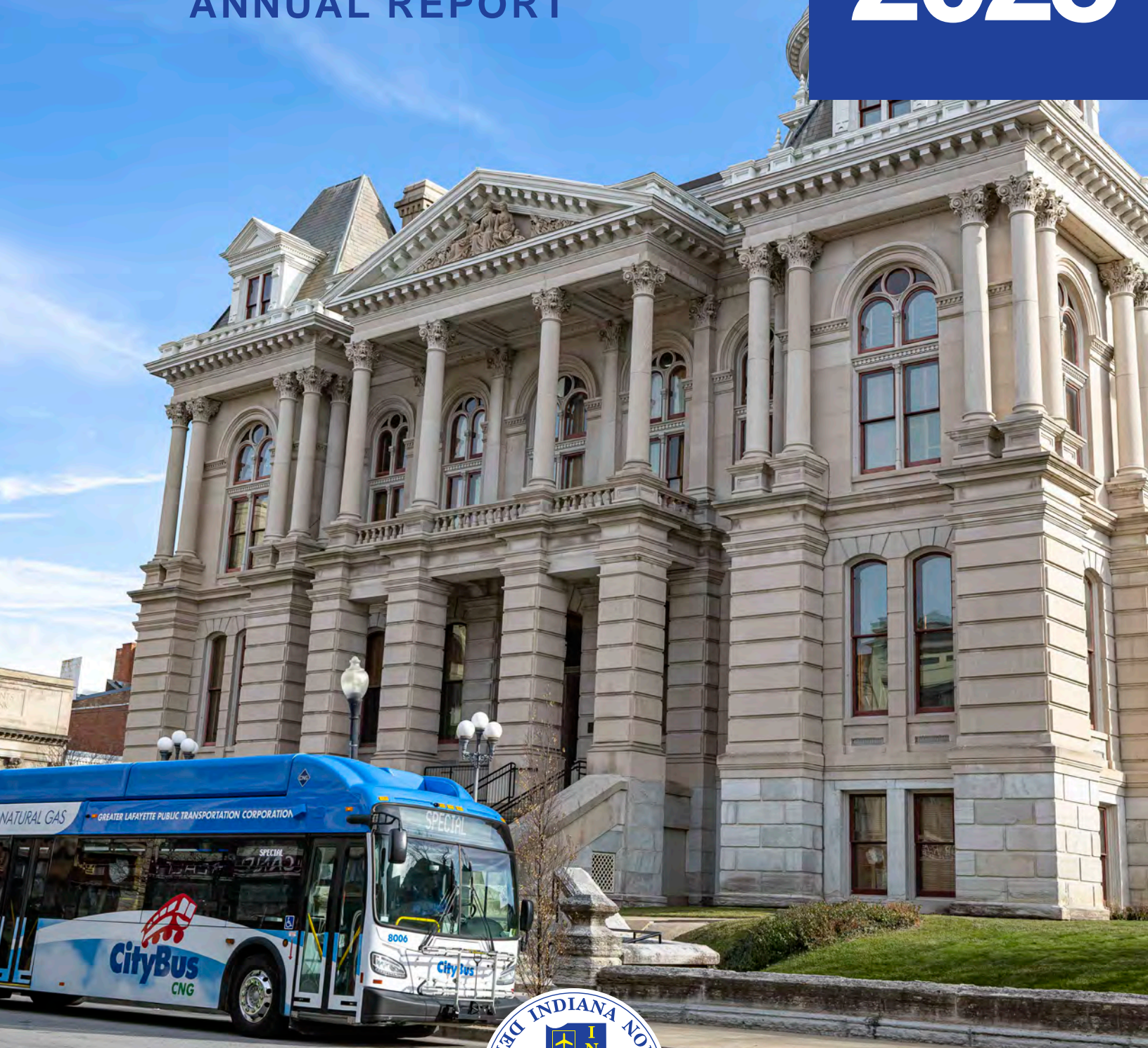


INDIANA PUBLIC TRANSIT ANNUAL REPORT

2023



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2023 ANNUAL REPORT

INDIANA PUBLIC TRANSIT

STATE OF INDIANA

Eric J. Holcomb, Governor

Michael Smith, Commissioner, Indiana Department of Transportation

June 2024

Indiana Department of Transportation

ISGC-North Room: N-758-MM

Indianapolis, IN 46204

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INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2023 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information,

a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 65 transit systems in Indiana during 2023 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2019. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 65 urban and rural public transit systems. This number is identical to that of 2022.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2023. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2022 and 2023 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service

area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2023. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM					
SYSTEM	RIDERSHIP 2022	RIDERSHIP 2023	% CHANGE	2023 RIDERSHIP PER CAPITA	2023 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	1,973,733	2,523,068	27.83%	31.87	10.60%
Evansville	823,586	906,183	10.03%	7.72	3.81%
Fort Wayne	1,242,583	1,561,932	25.70%	5.82	6.56%
Indianapolis	5,552,608	6,889,357	24.07%	7.50	28.94%
Lafayette	3,619,901	4,448,266	22.88%	30.11	18.69%
Muncie	838,726	919,135	9.59%	13.11	3.86%
South Bend	1,145,820	1,255,253	9.55%	7.61	5.27%
SUBTOTAL: GROUP 1	15,196,957	18,503,194	21.76%	10.47	77.72%
GROUP 2 - Small Fixed Route					
Anderson	114,498	113,684	-0.71%	4.12	0.48%
Central Indiana	20,958	18,800	-10.30%	0.01	0.08%
Columbus	162,353	217,636	34.05%	4.31	0.91%
East Chicago	48,728	53,534	9.86%	1.94	0.22%
Elkhart	367,217	387,756	5.59%	4.69	1.63%
Gary	384,357	460,485	19.81%	6.06	1.93%
Kokomo	259,356	300,114	15.72%	4.37	1.26%
City of Marion	115,459	132,997	15.19%	4.69	0.56%
Michigan City	106,478	124,663	17.08%	3.89	0.52%
New Albany, Clarksville, & Jeffersonville	226,733	215,591	-4.91%	0.17	0.91%
Richmond	142,858	129,702	-9.21%	3.61	0.54%
Terre Haute	131,612	145,758	10.75%	2.49	0.61%
SUBTOTAL: GROUP 2	2,080,607	2,300,720	10.58%	0.59	9.66%
GROUP 3 - Urban Demand Response					
Hamilton County	21,494	62,514	190.84%	0.23	0.26%
Hancock County	15,428	16,831	9.09%	0.20	0.07%
Hendricks & Morgan Counties	38,797	20,258	-47.78%	0.11	0.09%
Johnson County	52,856	57,200	8.22%	2.07	0.24%
LaPorte	39,667	43,834	10.50%	1.99	0.18%
Northwestern Indiana	94,758	83,812	-11.55%	0.16	0.35%
Valparaiso	106,627	128,072	20.11%	3.56	0.54%
SUBTOTAL: GROUP 3	369,627	412,521	11.60%	0.06	1.73%
GROUP 4 - Rural Demand Response					
City of Bedford	20,398	25,468	24.86%	1.85	0.11%
Boone County	18,613	21,426	15.11%	0.35	0.09%
Brown County	5,552	5,803	0.00%	0.37	0.02%
Cass County	102,289	102,809	0.51%	2.74	0.43%
Clinton County	32,583	33,340	2.32%	1.02	0.14%
Crawford, Floyd, Harrison, Scott, & Washington Counties	18,500	18,488	-0.06%	0.14	0.08%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	40,372	44,568	10.39%	0.29	0.19%
DeKalb County	18,119	17,024	-6.04%	0.39	0.07%
Fayette County	27,625	33,145	19.98%	1.42	0.14%
Franklin County	18,535	21,523	16.12%	0.94	0.09%
Fulton County	24,249	25,288	4.28%	1.23	0.11%
Huntingburg	11,589	12,096	4.37%	1.85	0.05%
Huntington County	32,248	30,204	-6.34%	0.82	0.13%
Jay, Randolph, Blackford, & Henry Counties	31,434	33,196	5.61%	0.37	0.14%
Kankakee-Iroquois Regional Planning Commission	31,238	30,883	-1.14%	0.37	0.13%
Knox County	52,287	65,100	24.51%	1.79	0.27%
Kosciusko County	35,563	37,746	6.14%	0.47	0.16%
LaGrange County	35,466	33,409	-5.80%	0.83	0.14%
Madison County	13,759	14,427	4.86%	0.19	0.06%
Marshall County	26,796	29,195	8.95%	0.63	0.12%
Miami County	27,825	29,380	5.59%	0.82	0.12%
Monroe, Lawrence, Owen, & Putnam Counties	38,415	40,946	6.59%	0.29	0.17%
City of New Castle	32,285	29,708	-7.98%	1.70	0.12%
Noble County	25,568	21,975	-14.05%	0.46	0.09%
Orange County	8,914	10,342	16.02%	0.52	0.04%
Rush County	12,317	8,517	-30.85%	0.51	0.04%
City of Seymour	29,766	31,231	4.92%	1.45	0.13%
Shelby County	8,295	9,992	20.46%	0.04	0.04%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	116,170	112,589	-3.08%	0.76	0.47%
Steuben County	13,455	12,948	-3.77%	0.38	0.05%
Tippecanoe County	725	2,279	214.34%	0.02	0.01%
Union County	9,198	11,204	21.81%	0.30	0.05%
Vigo County	2,936	5,228	78.07%	0.11	0.02%
Wabash County	13,416	15,490	15.46%	0.50	0.07%
City of Washington	11,979	12,884	7.55%	1.08	0.05%
Wells County	27,623	33,132	19.94%	1.18	0.14%
White County	9,857	9,788	-0.70%	0.40	0.04%
Whitley County	28,815	29,961	3.98%	0.88	0.13%
SUBTOTAL: GROUP 4	1,014,774	1,062,732	4.73%	0.50	4.46%
GROUPS 1 THROUGH 4	18,661,965	22,279,167	19.38%	1.56	93.59%
Northern Indiana Commuter Transportation District	1,406,300	1,526,839	8.57%	1.47	6.41%
TOTAL ALL GROUPS	20,068,265	23,806,006	18.63%	1.56	100.00%

TOTAL VEHICLE MILES BY SYSTEM				
SYSTEM	TVM 2022	TVM 2023	% CHANGE	
GROUP 1 - Large Fixed Route				
Bloomington	1,013,796	1,101,757	8.68%	
Evansville	1,247,951	1,255,255	0.59%	
Fort Wayne	1,811,283	1,882,821	3.95%	
Indianapolis	9,458,394	9,685,006	2.40%	
Lafayette	1,911,648	1,864,546	-2.46%	
Muncie	870,714	916,932	5.31%	
South Bend	1,539,511	1,711,934	11.20%	
SUBTOTAL: GROUP 1	17,853,297	18,418,251	3.16%	
GROUP 2 - Small Fixed Route				
Anderson	457,331	428,943	-6.21%	
Central Indiana	166,739	171,045	2.58%	
Columbus	323,632	334,431	3.34%	
East Chicago	99,583	96,268	-3.33%	
Elkhart	1,084,564	1,134,908	4.64%	
Gary	816,730	917,664	12.36%	
Kokomo	584,141	568,357	-2.70%	
City of Marion	196,777	198,983	1.12%	
Michigan City	234,413	248,916	6.19%	
New Albany, Clarksville, & Jeffersonville	701,421	750,105	6.94%	
Richmond	304,317	240,140	-21.09%	
Terre Haute	448,180	488,430	8.98%	
SUBTOTAL: GROUP 2	5,417,828	5,578,190	2.96%	
GROUP 3 - Urban Demand Response				
Hamilton County	185,418	556,314	200.03%	
Hancock County	148,522	173,740	16.98%	
Hendricks & Morgan Counties	301,665	226,389	-24.95%	
Johnson County	435,216	480,250	10.35%	
LaPorte	118,407	127,279	7.49%	
Northwestern Indiana	818,202	869,768	6.30%	
Valparaiso	342,367	361,336	5.54%	
SUBTOTAL: GROUP 3	2,349,797	2,795,076	18.95%	
GROUP 4 - Rural Demand Response				
City of Bedford	63,363	74,217	17.13%	
Boone County	324,792	282,855	-12.91%	
Brown County	102,308	105,567	3.19%	
Cass County	528,537	567,414	7.36%	
Clinton County	107,586	131,529	22.25%	
Crawford, Floyd, Harrison, Scott, & Washington Counties	177,109	247,127	39.53%	
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	480,541	539,508	12.27%	
DeKalb County	172,718	182,529	5.68%	
Fayette County	194,094	150,896	-22.26%	
Franklin County	204,502	219,466	7.32%	
Fulton County	160,351	175,430	9.40%	
Huntingburg	24,219	28,205	16.46%	
Huntington County	262,761	277,916	5.77%	
Jay, Randolph, Blackford, & Henry Counties	304,804	300,304	-1.48%	
Kankakee-Iroquois Regional Planning Commission	388,204	360,682	-7.09%	
Knox County	250,970	411,432	63.94%	
Kosciusko County	147,607	167,453	13.45%	
LaGrange County	377,912	370,553	-1.95%	
Madison County	108,593	110,632	1.88%	
Marshall County	201,712	203,327	0.80%	
Miami County	226,542	222,535	-1.77%	
Monroe, Lawrence, Owen, & Putnam Counties	357,346	410,076	14.76%	
City of New Castle	44,012	53,326	21.16%	
Noble County	275,925	211,905	-23.20%	
Orange County	90,998	102,006	12.10%	
Rush County	24,175	51,290	112.16%	
City of Seymour	90,635	100,290	10.65%	
Shelby County	62,022	78,760	26.99%	
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	1,386,816	1,400,305	0.97%	
Steuben County	124,126	137,454	10.74%	
Tippecanoe County	13,111	48,129	267.09%	
Union County	119,124	145,594	22.22%	
Vigo County	32,930	74,883	127.40%	
Wabash County	80,150	97,848	22.08%	
City of Washington	26,354	26,688	1.27%	
Wells County	156,425	185,634	18.67%	
White County	57,801	65,843	13.91%	
Whitley County	232,378	240,426	3.46%	
SUBTOTAL: GROUP 4	7,983,553	8,560,034	7.22%	
GROUPS 1 THROUGH 4	33,604,475	35,351,551	5.20%	
Northern Indiana Commuter Transportation District	2,689,325	2,918,002	8.50%	
TOTAL ALL GROUPS	36,293,800	38,269,553	5.44%	

TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY – 2023

SYSTEM	LABOR/ FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route															
Bloomington	\$6,540,285	64%	\$1,735,630	17%	\$1,512,723	15%	\$86,807	1%	\$213,863	2%	\$0	0%	\$174,242	2%	\$10,263,550
Evansville	\$6,040,685	76%	\$340,525	4%	\$1,284,672	16%	\$99,637	1%	\$177,340	2%	\$0	0%	\$3,852	0%	\$7,946,711
Fort Wayne	\$12,705,835	72%	\$1,065,185	6%	\$2,751,267	16%	\$150,152	1%	\$602,922	3%	\$0	0%	\$398,640	2%	\$17,674,001
Indianapolis	\$67,069,101	55%	\$21,088,498	17%	\$13,769,471	11%	\$1,829,872	2%	\$3,718,574	3%	\$12,829,746	11%	\$797,421	1%	\$121,102,683
Lafayette	\$11,818,611	78%	\$1,108,988	7%	\$1,195,346	8%	\$168,582	1%	\$728,861	5%	\$0	0%	\$77,296	1%	\$15,097,684
Muncie	\$4,889,598	67%	\$892,184	12%	\$764,632	10%	\$105,119	1%	\$551,051	8%	\$0	0%	\$115,624	2%	\$7,318,208
South Bend	\$8,625,448	75%	\$885,515	8%	\$961,610	8%	\$359,048	3%	\$541,487	5%	\$0	0%	\$102,701	1%	\$11,475,809
SUBTOTAL: GROUP 1	\$117,689,563	62%	\$27,116,525	14%	\$22,239,721	12%	\$2,799,217	1%	\$6,534,098	3%	\$12,829,746	7%	\$1,669,776	1%	\$190,878,646
GROUP 2 - Small Fixed Route															
Anderson	\$2,339,789	79%	\$277,335	9%	\$314,861	11%	\$33,703	1%	\$0	0%	\$0	0%	\$0	0%	\$2,965,688
Central Indiana	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$1,069,137	100%	\$0	0%	\$1,069,137
Columbus	\$1,681,740	73%	\$122,866	5%	\$408,012	18%	\$11,477	0%	\$10,000	0%	\$0	0%	\$68,179	3%	\$2,302,274
East Chicago	\$917,684	77%	\$32,739	3%	\$244,589	20%	\$3,049	0%	\$0	0%	\$0	0%	\$0	0%	\$1,198,061
Elkhart	\$291,941	7%	\$0	0%	\$42,744	1%	\$4,700	0%	\$11,495	0%	\$3,793,892	90%	\$82,386	2%	\$4,227,158
Gary	\$5,369,179	54%	\$925,547	9%	\$1,297,992	13%	\$169,753	2%	\$533,535	5%	\$0	0%	\$1,585,729	16%	\$9,881,735
Kokomo	\$2,126,730	79%	\$152,818	6%	\$352,929	13%	\$10,694	0%	\$41,204	2%	\$0	0%	\$0	0%	\$2,684,375
City of Marion	\$1,184,477	81%	\$64,091	4%	\$150,123	10%	\$14,753	1%	\$45,689	3%	\$0	0%	\$2,389	0%	\$1,461,522
Michigan City	\$1,335,226	79%	\$54,193	3%	\$196,684	12%	\$26,716	2%	\$67,899	4%	\$0	0%	\$7,570	0%	\$1,688,288
New Albany, Clarksville, & Jeffersonville	\$4,158,898	63%	\$438,045	7%	\$407,316	6%	\$28,213	0%	\$241,895	4%	\$1,254,710	19%	\$30,804	0%	\$6,559,881
Richmond	\$715,908	63%	\$32,011	3%	\$145,312	13%	\$19,450	2%	\$229,644	20%	\$0	0%	\$1,040	0%	\$1,143,365
Terre Haute	\$2,249,166	77%	\$36,367	1%	\$376,590	13%	\$32,758	1%	\$23,551	1%	\$0	0%	\$216,380	7%	\$2,934,812
SUBTOTAL: GROUP 2	\$22,370,738	59%	\$2,136,012	6%	\$3,937,152	10%	\$355,266	1%	\$1,204,912	3%	\$6,117,739	16%	\$1,994,477	5%	\$38,116,296
GROUP 3 - Urban Demand Response															
Hamilton County	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$1,968,349	100%	\$0	0%	\$1,968,349
Hancock County	\$327,469	66%	\$27,464	6%	\$34,825	7%	\$15,903	3%	\$50,963	10%	\$0	0%	\$38,694	8%	\$495,318
Hendricks & Morgan Counties	\$422,984	60%	\$43,865	6%	\$94,904	13%	\$8,164	1%	\$41,279	6%	\$0	0%	\$92,040	13%	\$703,236
Johnson County	\$1,082,396	66%	\$33,963	2%	\$371,804	23%	\$38,439	2%	\$69,669	4%	\$0	0%	\$42,065	3%	\$1,638,336
LaPorte	\$552,666	81%	\$12,713	2%	\$57,995	9%	\$12,973	2%	\$31,235	5%	\$0	0%	\$11,389	2%	\$678,971
Northwestern Indiana	\$1,969,471	63%	\$197,773	6%	\$509,265	16%	\$40,103	1%	\$146,402	5%	\$0	0%	\$278,962	9%	\$3,141,976
Valparaiso	\$82,764	3%	\$33,252	1%	\$210,722	9%	\$14,662	1%	\$6,204	0%	\$1,892,768	77%	\$232,224	9%	\$2,472,596
SUBTOTAL: GROUP 3	\$4,437,750	40%	\$349,030	3%	\$1,279,515	12%	\$130,244	1%	\$345,752	3%	\$3,861,117	35%	\$695,374	6%	\$11,098,782
GROUP 4: Rural Demand Response															
City of Bedford	\$640,286	84%	\$29,949	4%	\$53,020	7%	\$11,180	1%	\$16,266	2%	\$0	0%	\$9,556	1%	\$760,257
Boone County	\$549,862	66%	\$46,767	6%	\$88,958	11%	\$10,452	1%	\$43,156	5%	\$0	0%	\$98,645	12%	\$837,840
Brown County	\$94,852	41%	\$5,402	2%	\$37,191	16%	\$479	0%	\$10,798	5%	\$0	0%	\$82,811	36%	\$231,533
Cass County	\$1,096,415	64%	\$107,595	6%	\$221,025	13%	\$31,789	2%	\$165,452	10%	\$0	0%	\$97,147	6%	\$1,719,423
Clinton County	\$449,392	69%	\$61,063	9%	\$92,813	14%	\$16,556	3%	\$27,628	4%	\$0	0%	\$5,868	1%	\$653,320
Crawford, Floyd, Harrison, Scott, & Washington Counties	\$573,622	64%	\$89,758	10%	\$169,392	19%	\$19,306	2%	\$35,075	4%	\$0	0%	\$7,378	1%	\$894,531
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$1,289,704	70%	\$86,226	5%	\$276,702	15%	\$22,939	1%	\$91,094	5%	\$0	0%	\$64,891	4%	\$1,831,556
DeKalb County	\$427,593	64%	\$36,068	5%	\$70,982	11%	\$11,668	2%	\$17,193	3%	\$0	0%	\$107,586	16%	\$671,090
Fayette County	\$293,282	57%	\$57,575	11%	\$68,347	13%	\$10,290	2%	\$22,403	4%	\$0	0%	\$62,138	12%	\$514,035
Franklin County	\$325,532	69%	\$35,105	7%	\$63,696	13%	\$14,528	3%	\$33,490	7%	\$0	0%	\$1,222	0%	\$473,573
Fulton County	\$304,482	65%	\$32,867	7%	\$44,582	9%	\$13,766	3%	\$35,187	7%	\$0	0%	\$39,091	8%	\$469,975
Huntingburg	\$205,104	87%	\$4,671	2%	\$12,496	5%	\$3,617	2%	\$2,305	1%	\$0	0%	\$6,443	3%	\$234,636
Huntington County	\$529,243	66%	\$63,416	8%	\$121,866	15%	\$9,782	1%	\$33,364	4%	\$0	0%	\$43,866	5%	\$801,537
Jay, Randolph, Blackford, & Henry Counties	\$617,067	53%	\$132,697	11%	\$255,061	22%	\$19,231	2%	\$30,421	3%	\$0	0%	\$118,903	10%	\$1,173,380
Kankakee-Iroquois Regional Planning Commission	\$752,937	72%	\$66,406	6%	\$114,276	11%	\$25,958	2%	\$60,040	6%	\$0	0%	\$19,933	2%	\$1,039,550
Knox County	\$745,930	55%	\$94,759	7%	\$220,870	16%	\$20,733	2%	\$59,497	4%	\$0	0%	\$213,301	16%	\$1,355,090
Kosciusko County	\$536,151	67%	\$14,789	2%	\$106,015	13%	\$21,211	3%	\$26,629	3%	\$0	0%	\$95,043	12%	\$799,838
LaGrange County	\$557,103	49%	\$114,425	10%	\$234,711	21%	\$600	0%	\$79,368	7%	\$0	0%	\$151,365	13%	\$1,137,572
Madison County	\$90,505	19%	\$1,305	0%	\$0	0%	\$0	0%	\$0	0%	\$353,460	76%	\$18,890	4%	\$464,160
Marshall County	\$330,480	59%	\$29,665	5%	\$53,116	10%	\$7,491	1%	\$16,304	3%	\$0	0%	\$118,439	21%	\$555,495
Miami County	\$330,835	56%	\$16,049	3%	\$59,636	10%	\$8,711	1%	\$91,653	16%	\$0	0%	\$79,523	14%	\$586,407
Monroe, Lawrence, Owen, & Putnam Counties	\$795,006	54%	\$50,315	3%	\$210,867	14%	\$49,376	3%	\$161,317	11%	\$0	0%	\$204,222	14%	\$1,471,103
City of New Castle	\$595,874	80%	\$33,476	4%	\$63,875	9%	\$18,721	3%	\$25,000	3%	\$0	0%	\$8,643	1%	\$745,589
Noble County	\$309,694	46%	\$55,991	8%	\$105,789	16%	\$9,235	1%	\$54,271	8%	\$0	0%	\$132,197	20%	\$667,177
Orange County	\$245,618	58%	\$17,443	4%	\$33,721	8%	\$3,501	1%	\$20,896	5%	\$0	0%	\$103,926	24%	\$425,105
Rush County	\$178,479	61%	\$34,579	12%	\$34,983	12%	\$11,038	4%	\$17,919	6%	\$0	0%	\$15,746	5%	\$292,744
City of Seymour	\$315,156	79%	\$17,907	4%	\$60,362	15%	\$967	0%	\$0	0%	\$0	0%	\$5,471	1%	\$399,863
Shelby County	\$255,348	68%	\$1,560	0%	\$29,107	8%	\$2,159	1%	\$27,074	7%	\$0	0%	\$61,676	16%	\$376,924
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$1,966,644	66%	\$73,512	2%	\$387,740	13%	\$44,095	1%	\$141,710	5%	\$66,247	2%	\$299,541	10%	\$2,979,489
Steuben County	\$320,628	65%	\$29,031	6%	\$48,965	10%	\$2,216	0%	\$18,754	4%	\$0	0%	\$72,240	15%	\$491,834
Tiptecanoe County	\$177,634	73%	\$11,357	5%	\$18,456	8%	\$3,660	2%	\$24,677	10%	\$0	0%	\$7,461	3%	\$243,245
Union County	\$270,626	50%	\$17,256	3%	\$70,503	13%	\$3,500	1%	\$45,000	8%	\$0	0%	\$137,548	25%	\$544,433
Vigo County	\$295,559	52%	\$33,042	6%	\$67,818	12%	\$865	0%	\$14,709	3%	\$0	0%	\$152,771	27%	\$564,764
Wabash County	\$269,843	51%	\$92,379	18%	\$57,804	11%	\$16,925	3%	\$38,512	7%	\$0	0%	\$52,384	10%	\$527,847
City of Washington	\$85,994	66%	\$22,666	17%	\$17,619	14%	\$3,991	3%	\$0	0%	\$0	0%	\$100	0%	\$130,370
Wells County	\$547,463	72%	\$46,153	6%	\$87,884	12%	\$23,863	3%	\$33,086	4%	\$0	0%	\$17,451	2%	\$755,900
White County	\$196,261	64%	\$11,238	4%	\$32,513	11%	\$11,237	4%	\$14,054	5%	\$0	0%	\$43,377	14%	\$308,680
Whitley County	\$390,358	47%	\$67,699	8%	\$103,721	12%	\$4,654	1%	\$41,876	5%	\$0	0%	\$226,139	27%	\$834,447
SUBTOTAL: GROUP 4	\$17,956,562	62%	\$1,742,161	6%	\$3,796,482	13%	\$490,290	2%	\$1,576,178	5%	\$419,707	1%	\$2,982,932	10%	\$28,964,312
GROUPS 1 THROUGH 4	\$162,454,613	60%	\$31,343,728	12%	\$31,252,870	12%	\$3,775,017	1%	\$9,660,940	4%	\$23,228,309	9%	\$7,342,559	3%	\$269,058,036
Northern Indiana Commuter Transportation District	\$40,349,734	66%	\$5,193,317	8%	\$4,821,386	8%	\$2,849,737	5%	\$7,183,753	12%	\$0	0%	\$1,202,726	2%	\$61,600,653
TOTAL ALL GROUPS	\$202,804,347	61%	\$36,537,045	11%	\$36,074,256 </										

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY – 2023

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$2,145,510	21%	\$3,357,422	33%	\$2,607,880	25%	\$1,241,051	12%	\$911,687	9%	\$10,263,550
Evansville	\$1,438,331	18%	\$2,009,238	25%	\$2,277,946	29%	\$2,068,363	26%	\$152,833	2%	\$7,946,711
Fort Wayne	\$1,078,501	6%	\$8,227,590	47%	\$2,152,745	12%	\$5,608,741	32%	\$606,424	3%	\$17,674,001
Indianapolis	\$6,330,097	5%	\$83,665,688	69%	\$11,369,828	9%	\$14,040,175	12%	\$5,696,895	5%	\$121,102,683
Lafayette	\$3,269,950	22%	\$846,660	6%	\$4,353,657	29%	\$5,938,758	39%	\$688,659	5%	\$15,097,684
Muncie	\$156,860	2%	\$3,941,035	54%	\$1,501,707	21%	\$1,587,388	22%	\$131,218	2%	\$7,318,208
South Bend	\$1,282,495	11%	\$5,263,404	46%	\$2,080,062	18%	\$2,849,749	25%	\$99	0%	\$11,475,809
SUBTOTAL: GROUP 1	\$15,701,744	8%	\$107,311,037	56%	\$26,343,825	14%	\$33,334,225	17%	\$8,187,815	4%	\$190,878,646
GROUP 2 - Small Fixed Route											
Anderson	\$88,125	3%	\$1,052,887	36%	\$371,037	13%	\$1,423,927	48%	\$29,712	1%	\$2,965,688
Central Indiana	\$17,895	2%	\$0	0%	\$83,505	8%	\$470,802	44%	\$496,935	46%	\$1,069,137
Columbus	\$0	0%	\$1,019,692	44%	\$303,388	13%	\$979,194	43%	\$0	0%	\$2,302,274
East Chicago	\$0	0%	\$262,398	22%	\$331,254	28%	\$602,059	50%	\$2,350	0%	\$1,198,061
Elkhart	\$219,139	5%	\$851,372	20%	\$631,356	15%	\$2,488,527	59%	\$36,764	1%	\$4,227,158
Gary	\$359,511	4%	\$1,545,539	16%	\$943,472	10%	\$6,944,727	70%	\$88,486	1%	\$9,881,735
Kokomo	\$945	0%	\$1,341,715	50%	\$654,741	24%	\$686,974	26%	\$0	0%	\$2,684,375
City of Marion	\$0	0%	\$363,097	25%	\$298,557	20%	\$785,338	54%	\$14,530	1%	\$1,461,522
Michigan City	\$74,192	4%	\$594,559	35%	\$212,489	13%	\$807,048	48%	\$0	0%	\$1,688,288
New Albany, Clarksville, & Jeffersonville	\$621,025	9%	\$4,520,205	69%	\$1,246,760	19%	\$39,590	1%	\$132,301	2%	\$6,559,881
Richmond	\$125,701	11%	\$106,488	9%	\$378,464	33%	\$524,661	46%	\$8,051	1%	\$1,143,365
Terre Haute	\$109,419	4%	\$617,509	21%	\$538,026	18%	\$1,467,406	50%	\$202,452	7%	\$2,934,812
SUBTOTAL: GROUP 2	\$1,615,952	4%	\$12,275,461	32%	\$5,993,049	16%	\$17,220,253	45%	\$1,011,581	3%	\$38,116,296
GROUP 3 - Urban Demand Response											
Hamilton County	\$97,778	5%	\$86,418	4%	\$801,118	41%	\$983,035	50%	\$0	0%	\$1,968,349
Hancock County	\$37,618	8%	\$0	0%	\$137,987	28%	\$319,713	65%	\$0	0%	\$495,318
Hendricks & Morgan Counties	\$13,550	2%	\$86,607	12%	\$323,057	46%	\$274,319	39%	\$5,703	1%	\$703,236
Johnson County	\$64,239	4%	\$464,871	28%	\$503,161	31%	\$606,065	37%	\$0	0%	\$1,638,336
LaPorte	\$95,369	14%	\$127,433	19%	\$72,420	11%	\$321,017	47%	\$62,732	9%	\$678,971
Northwestern Indiana	\$657,294	21%	\$979,211	31%	\$365,311	12%	\$1,120,081	36%	\$20,079	1%	\$3,141,976
Valparaiso	\$482,115	19%	\$744,442	30%	\$278,574	11%	\$912,990	37%	\$54,475	2%	\$2,472,596
SUBTOTAL: GROUP 3	\$1,447,963	13%	\$2,488,982	22%	\$2,481,628	22%	\$4,537,220	41%	\$142,989	1%	\$11,098,782
GROUP 4: Rural Demand Response											
City of Bedford	\$0	0%	\$268,075	35%	\$169,248	22%	\$322,934	42%	\$0	0%	\$760,257
Boone County	\$40,207	5%	\$274,267	33%	\$86,078	10%	\$393,916	47%	\$43,372	5%	\$837,840
Brown County	\$5,877	3%	\$83,858	36%	\$28,396	12%	\$72,308	31%	\$41,094	18%	\$231,533
Cass County	\$101,627	6%	\$305,351	18%	\$431,502	25%	\$834,200	49%	\$46,743	3%	\$1,719,423
Clinton County	\$24,000	4%	\$202,091	31%	\$94,218	14%	\$333,011	51%	\$0	0%	\$653,320
Crawford, Floyd, Harrison, Scott, & Washington Counties	\$0	0%	\$203,332	23%	\$190,424	21%	\$458,380	51%	\$42,395	5%	\$894,531
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$74,625	4%	\$491,559	27%	\$304,908	17%	\$921,912	50%	\$38,552	2%	\$1,831,556
DeKalb County	\$98,309	15%	\$167,538	25%	\$98,667	15%	\$304,678	45%	\$1,898	0%	\$671,090
Fayette County	\$41,964	8%	\$127,088	25%	\$94,637	18%	\$250,346	49%	\$0	0%	\$514,035
Franklin County	\$16,693	4%	\$75,318	16%	\$128,815	27%	\$230,624	49%	\$22,123	5%	\$473,573
Fulton County	\$47,587	10%	\$25,869	6%	\$123,198	26%	\$173,309	37%	\$100,012	21%	\$469,975
Huntingburg	\$16,377	7%	\$77,299	33%	\$25,053	11%	\$115,907	49%	\$0	0%	\$234,636
Huntington County	\$44,000	5%	\$217,584	27%	\$139,833	17%	\$399,720	50%	\$400	0%	\$801,537
Jay, Randolph, Blackford, & Henry Counties	\$22,739	2%	\$466,440	40%	\$1,180	0%	\$563,008	58%	\$120,013	10%	\$1,173,380
Kankakee-Iroquois Regional Planning Commission	\$32,685	3%	\$227,078	22%	\$238,971	23%	\$533,089	51%	\$7,727	1%	\$1,039,550
Knox County	\$35,478	3%	\$609,615	45%	\$147,038	11%	\$559,958	41%	\$3,001	0%	\$1,355,090
Kosciusko County	\$16,968	2%	\$222,418	28%	\$136,817	17%	\$423,635	53%	\$0	0%	\$799,838
LaGrange County	\$192,786	17%	\$228,448	20%	\$214,526	19%	\$501,812	44%	\$0	0%	\$1,137,572
Madison County	\$7,724	2%	\$142,696	31%	\$65,205	14%	\$248,535	54%	\$0	0%	\$464,160
Marshall County	\$57,413	10%	\$169,656	31%	\$57,707	10%	\$266,151	48%	\$4,568	1%	\$555,495
Miami County	\$39,564	7%	\$157,482	27%	\$95,426	16%	\$293,935	50%	\$0	0%	\$586,407
Monroe, Lawrence, Owen, & Putnam Counties	\$42,391	3%	\$358,327	24%	\$311,595	21%	\$748,040	51%	\$10,750	1%	\$1,471,103
City of New Castle	\$0	0%	\$274,839	37%	\$94,026	13%	\$376,724	51%	\$0	0%	\$745,589
Noble County	\$57,971	9%	\$131,844	20%	\$148,738	22%	\$328,624	49%	\$0	0%	\$667,177
Orange County	\$17,457	4%	\$89,586	21%	\$102,738	24%	\$212,955	50%	\$2,369	1%	\$425,105
Rush County	\$8,709	3%	\$93,019	32%	\$41,968	14%	\$148,798	51%	\$250	0%	\$292,744
City of Seymour	\$47,510	12%	\$88,070	22%	\$71,445	18%	\$192,838	48%	\$0	0%	\$399,863
Shelby County	\$22,109	6%	\$92,392	25%	\$65,134	17%	\$194,044	51%	\$3,245	1%	\$376,924
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$219,263	7%	\$552,857	19%	\$796,979	27%	\$1,410,390	47%	\$0	0%	\$2,979,489
Steuben County	\$22,000	4%	\$139,278	28%	\$74,063	15%	\$237,188	48%	\$19,305	4%	\$491,834
Union County	\$25,000	5%	\$138,460	25%	\$104,666	19%	\$276,307	51%	\$0	0%	\$544,433
Vigo County	\$8,833	2%	\$228,952	41%	\$35,063	6%	\$291,916	52%	\$0	0%	\$564,764
Wabash County	\$17,454	3%	\$121,773	23%	\$114,470	22%	\$267,488	51%	\$6,662	1%	\$527,847
City of Washington	\$0	0%	\$29,707	23%	\$28,522	22%	\$71,219	55%	\$922	1%	\$130,370
Tippecanoe County	\$8,166	3%	\$87,694	36%	\$11,014	5%	\$136,371	56%	\$0	0%	\$243,245
Wells County	\$25,354	3%	\$213,764	28%	\$122,370	16%	\$388,001	51%	\$6,411	1%	\$755,900
White County	\$17,649	6%	\$84,687	27%	\$50,630	16%	\$155,714	50%	\$0	0%	\$308,680
Whitley County	\$131,691	16%	\$225,460	27%	\$84,829	10%	\$372,467	45%	\$20,000	2%	\$834,447
SUBTOTAL: GROUP 4	\$1,588,180	5%	\$7,693,771	27%	\$5,130,097	18%	\$14,010,452	48%	\$541,812	2%	\$28,964,312
GROUPS 1 THROUGH 4	\$20,353,839	8%	\$129,769,251	48%	\$39,948,599	15%	\$69,102,150	26%	\$9,884,197	4%	\$269,058,036
Northern Indiana Commuter Transportation District	\$9,450,519	15%	\$12,599,622	20%	\$19,463,609	32%	\$20,086,903	33%	\$0	0%	\$61,600,653
TOTAL ALL GROUPS	\$29,804,358	9%	\$142,368,873	43%	\$59,412,208	18%	\$89,189,053	27%	\$9,884,197	3%	\$330,658,689

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Programs & Services

Calendar Year 2023

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INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of seven staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the

leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

Larry Buckel Office of Transit Manager	(317) 728-6250	LBUCKEL@INDOT.IN.GOV
Jason Casteel Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
Amy Craft Section 5311 Project Manager	(317) 446-7870	ACRAFT1@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	(317) 426-8541	BJONES@INDOT.IN.GOV
Todd Jennings Section 5311 Program Manager	(765) 309-7976	TJENNINGS@INDOT.IN.GOV
Jennifer Bennett Intercity Bus Program Manager	(317) 612-1223	JBENNETT@INDOT.IN.GOV
Shruti Shrivastava Section 5311 Project Manager	(317) 600-6663	SHRSHRIVASTAVA@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations

In 2023, INDOT allocated \$45 million in PMTF to 65 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income

or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
2. Taxes levied by, or on behalf of, a transit system; and
3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 – Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

FTA Section 5311(b) – Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers.

FTA Section 5311(f) – Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services.

FTA Section 5310 – Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with

disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

FTA Section 5339 – Bus and Bus Facilities Program

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes federal resources available to states and direct recipients to replace, rehabilitate, purchase buses, and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.



Peer Group Comparisons

Calendar Year 2023

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PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2022 and 2023 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

GROUP ONE: LARGE FIXED ROUTE SYSTEMS

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.76 million Indiana residents, approximately 26 percent of the state's population. The populations of the service areas served by Group One systems range from 70,085 in Muncie to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	79,168
Evansville	Metropolitan Evansville Transit System (METS)	Evansville city limits	117,429
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	Indianapolis Public Transportation Corporation (IndyGo)	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie city limits	70,085
South Bend	South Bend Public Transportation Corporation (Transpo)	South Bend and Mishawaka city limits	165,000
Total			1,766,869
Total Indiana Population			6,785,528
Percent of Indiana Population			26%

In 2023, Group One transit systems provided over 18.5 million passenger trips. Total ridership for the Group One systems increased 21.76 percent in 2023. All seven of the systems had ridership increases between 9.55 percent and 27.83 percent in 2023. Ridership among Group One systems ranged from just over 906,000 trips to 6.8 million trips.

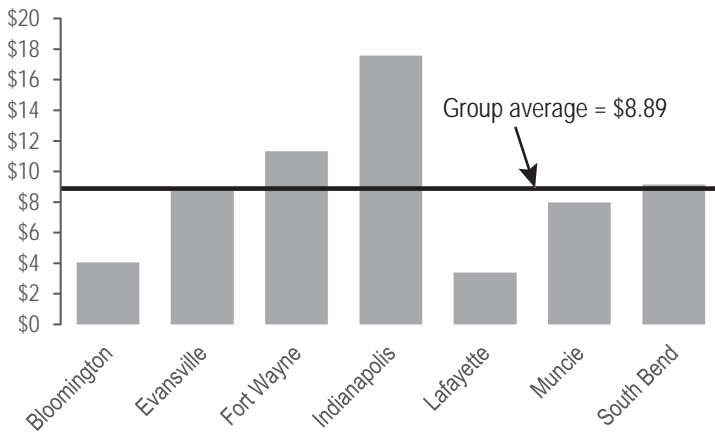
The total vehicle miles operated by Group One transit systems increased in 2023. Total vehicle miles increased by 3.16 percent, from over 17.8 million miles in 2022 to 18.4 million miles in 2023. Six of the seven systems operated more total vehicle miles this year. In 2023, total vehicle miles among the group ranged between 916,000 and 9.6 million.

System	Total Ridership			Total Vehicle Miles		
	2022	2023	Percent Change	2022	2023	Percent Change
Bloomington	1,973,733	2,523,068	27.83%	1,013,796	1,101,757	8.68%
Evansville	823,586	906,183	10.03%	1,247,951	1,255,255	0.59%
Fort Wayne	1,242,583	1,561,932	25.70%	1,811,283	1,882,821	3.95%
Indianapolis	5,552,608	6,889,357	24.07%	9,458,394	9,685,006	2.40%
Lafayette	3,619,901	4,448,266	22.88%	1,911,648	1,864,546	-2.46%
Muncie	838,726	919,135	9.59%	870,714	916,932	5.31%
South Bend	1,145,820	1,255,253	9.55%	1,539,511	1,711,934	11.20%
Total	15,196,957	18,503,194	21.76%	17,853,297	18,418,251	3.16%

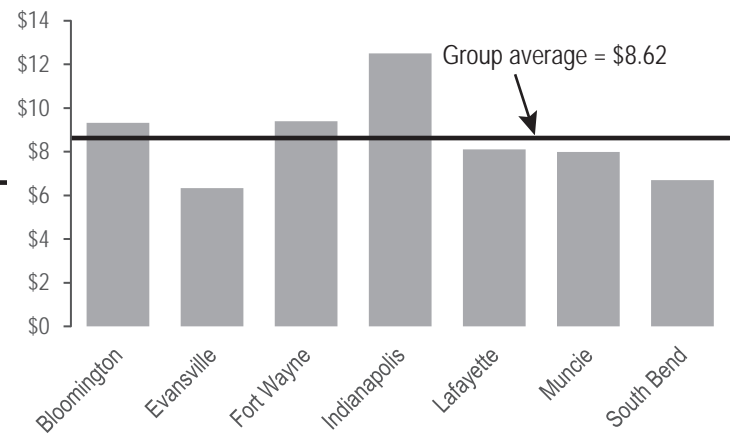
The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2023, the average operating expense per passenger trip for Group One systems was \$8.89. The cost per trip varied from \$4.07 to \$17.58. Among the urban systems, the average operating expense per vehicle mile was \$8.62 in 2023. The individual systems' cost per mile ranged from \$6.33 to \$12.50.

In 2023, the ratio of locally derived income to operating expense varied from \$0.32 to \$0.79. This means that for every dollar of expense, between \$0.32 and \$0.79 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 12.2 percent while the individual systems' actual fare recovery ratios ranged from 2 percent to 22 percent.

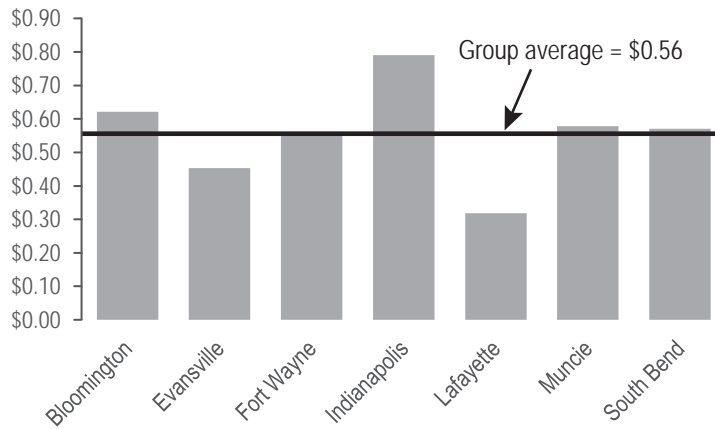
Group One: Operating Expense Per Passenger Trip



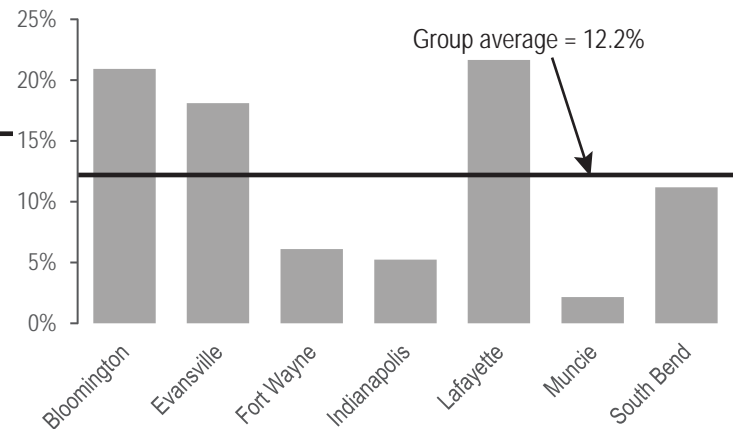
Group One: Operating Expense Per Total Vehicle Mile



Group One: Locally Derived Income Per Operating Expense



Group One: Fare Recovery Ratio



GROUP TWO: SMALL FIXED ROUTE SYSTEMS

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The twelve transit systems in Group Two provide service to more than 3.8 million Indiana residents, approximately 57 percent of the state's population. The sizes of the service area populations range from 27,577 to 2,132,000.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson city limits	27,577
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	2,132,000
Columbus	ColumBus Transit	Columbus city limits	50,474
East Chicago	East Chicago Transit	East Chicago city limits	27,577
Elkhart	Elkhart Interurban Trolley/IT ADA Access (MACOG)	Elkhart and Goshen city limits	82,666
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	76,008
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo city limits	68,682
City of Marion	Marion Transit System (MTS)	Marion city limits	28,337
Michigan City	Michigan City Transit	Michigan City city limits	32,075
New Albany, Clarksville, & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville, & Jeffersonville city limits	1,265,108
City of Richmond	Rose View Transit	Richmond city limits	35,915
Terre Haute	Terre Haute Transit Utility	Terre Haute city limits	58,450
Total			3,884,869
Total Indiana Population			6,785,528
Percent of Indiana Population			57%

In 2023, Group Two systems provided more than 2.3 million trips. Total ridership for the Group Two systems increased in 2023 by 10.58 percent. Eight out of the twelve systems had an increase in ridership ranging from 5.59 percent to 34.05 percent. Ridership on Group Two systems ranged from 18,800 to 460,485 in 2023.

In 2023, Group Two systems operated approximately 5.5 million vehicle miles, 2.96 percent more miles than 2022. Eight out of the twelve systems in Group Two operated more miles in 2023. The number of total vehicle miles operated by each Group Two system varied from 96,268 to 1,134,908.

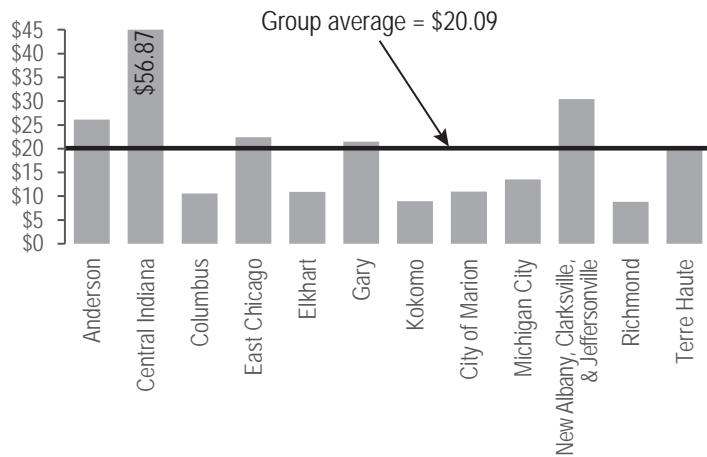
System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
Anderson	114,498	113,684	-0.71%	457,331	428,943	-6.21%
Central Indiana	20,958	18,800	-10.30%	166,739	171,045	2.58%
Columbus	162,353	217,636	34.05%	323,632	334,431	3.34%
East Chicago	48,728	53,534	9.86%	99,583	96,268	-3.33%
Elkhart	367,217	387,756	5.59%	1,084,564	1,134,908	4.64%
Gary	384,357	460,485	19.81%	816,730	917,664	12.36%
Kokomo	259,356	300,114	15.72%	584,141	568,357	-2.70%
City of Marion	115,459	132,997	15.19%	196,777	198,983	1.12%
Michigan City	106,478	124,663	17.08%	234,413	248,916	6.19%
New Albany, Clarksville, & Jeffersonville	226,733	215,591	-4.91%	701,421	750,105	6.94%
City of Richmond	142,858	129,702	-9.21%	304,317	240,140	-21.09%
Terre Haute	131,612	145,758	10.75%	448,180	488,430	8.98%
Total	2,080,607	2,300,720	10.58%	5,417,828	5,578,190	2.96%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2023, the average operating expense per passenger trip among Group Two systems was \$20.09 (an increase of over a dollar from 2022). The cost per trip varied from \$8.82 to \$56.87. The average operating cost per mile was \$7.11 (increase from \$6.65 in 2022), with actual costs ranging from \$3.72 to \$12.45 per mile.

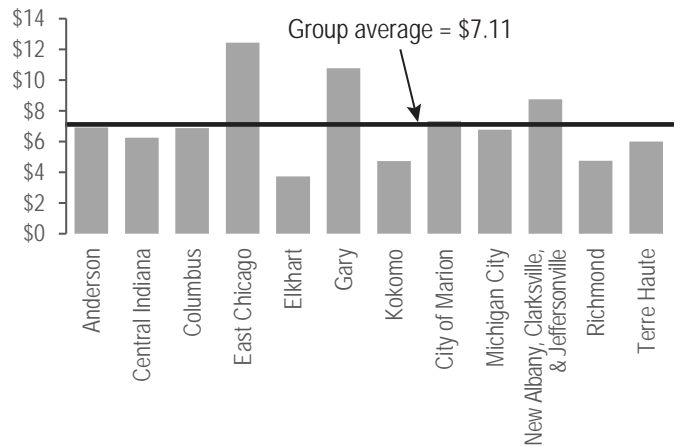
\$0.20 to \$0.80. For each dollar of expense, an average of \$0.37 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 4.7 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 1.7 to 11 percent (note: East Chicago, Columbus, Kokomo, and City of Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

In 2023, the Group Two systems' ratios of locally derived income to operating expense varied from

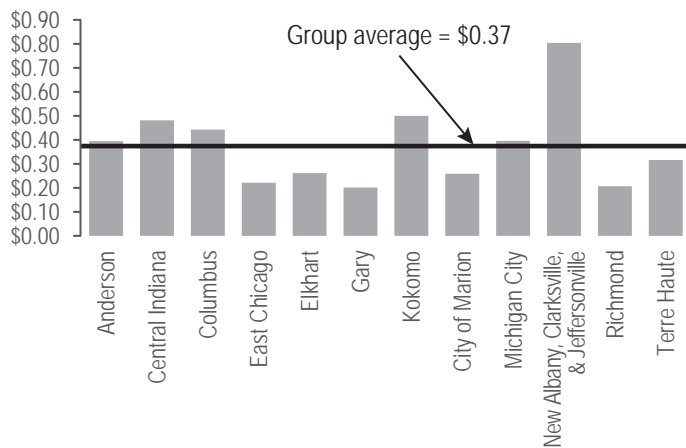
Group Two: Operating Expense Per Passenger Trip



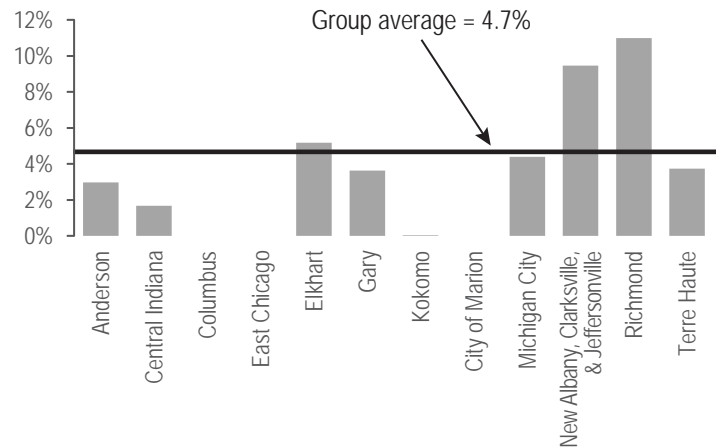
Group Two: Operating Expense Per Total Vehicle Mile



Group Two: Locally Derived Income Per Operating Expense



Group Two: Fare Recovery Ratio



GROUP THREE: URBAN DEMAND RESPONSE SYSTEMS

The seven transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 1.1 million people. The combined service area populations make up approximately 17 percent of the state's population. The average service area population for Group Three systems is 163,000.

System	System Name	Service Area	Service Area Population
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	86,166
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks & Morgan Counties	184,334
	Access Johnson County/ShelbyGo/Access Brown County		
Johnson County	Brown County	Johnson, Shelby & Brown Counties	27,577
La Porte	TransPorte	La Porte city limits and one-quarter mile fringe	22,053
NIRPC	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso city limits	36,000
Total			1,141,042
Total Indiana Population			6,785,528
Percent of Indiana Population			17%

In 2023, Group Three systems provided 412,521 passenger trips, an increase of 11.6 percent from 2022. Five of the seven systems had ridership increases between 8.22 and 190.84 percent. Ridership on Group Three systems ranged from 16,831 to 128,072 in 2023.

In 2023, Group Three systems operated more than 2.7 million vehicle miles. Six of the seven systems operated more miles than in 2022. In total, vehicle miles for Group Three increased 18.95 percent. The systems operated between 127,279 miles and 869,768 miles in 2023.

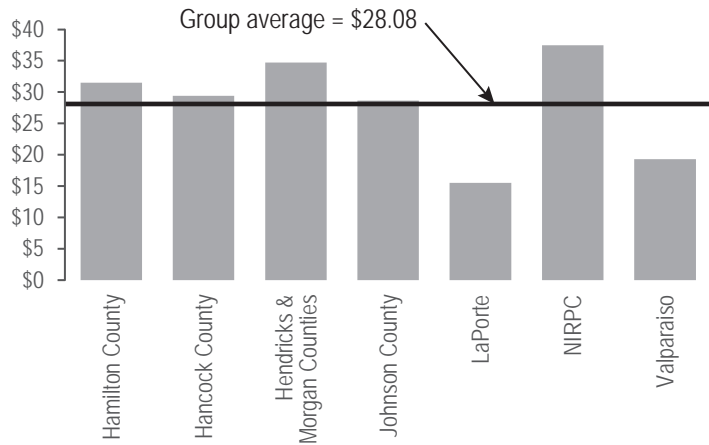
System	Total Ridership			Total Vehicle Miles		
	2022	2023	Percent Change	2022	2023	Percent Change
Hamilton County	21,494	62,514	190.84%	185,418	556,314	200.03%
Hancock County	15,428	16,831	9.09%	148,522	173,740	16.98%
Hendricks & Morgan Counties	38,797	20,258	-47.78%	301,665	226,389	-24.95%
Johnson County	52,856	57,200	8.22%	435,216	480,250	10.35%
La Porte	39,667	43,834	10.50%	118,407	127,279	7.49%
NIRPC	94,758	83,812	-11.55%	818,202	869,768	6.30%
Valparaiso	106,627	128,072	20.11%	342,367	361,336	5.54%
Total	369,627	412,521	11.60%	2,349,797	2,795,076	18.95%

The Group Three systems had an average cost per passenger trip of \$28.08 in 2023 (exact same as 2022). In 2023, the cost per trip for individual systems varied from \$15.49 to \$37.49. The average expense per vehicle mile is \$4.10 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$2.85 to \$6.84.

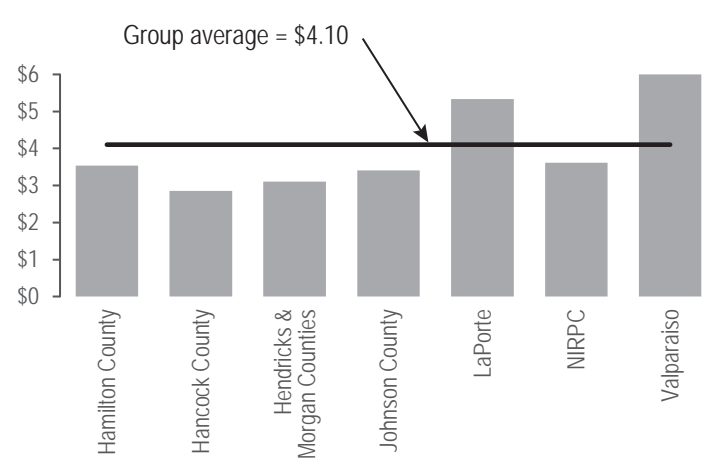
Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.08 and \$0.53 for each dollar of expense. Considering fare revenue alone, the systems recovered between 2 percent and 21 percent of system expenses through passenger fares, with an average fare recovery ratio of 10 percent.

Locally generated income funded an average of \$0.30 (\$0.26 in 2022) for each dollar of the Group

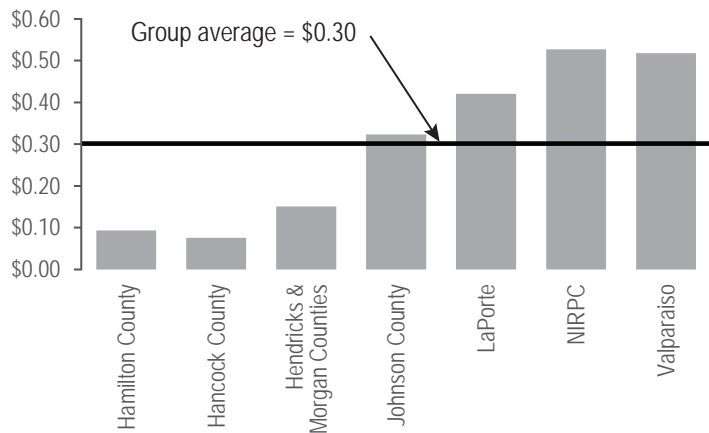
Group Three: Operating Expense Per Passenger Trip



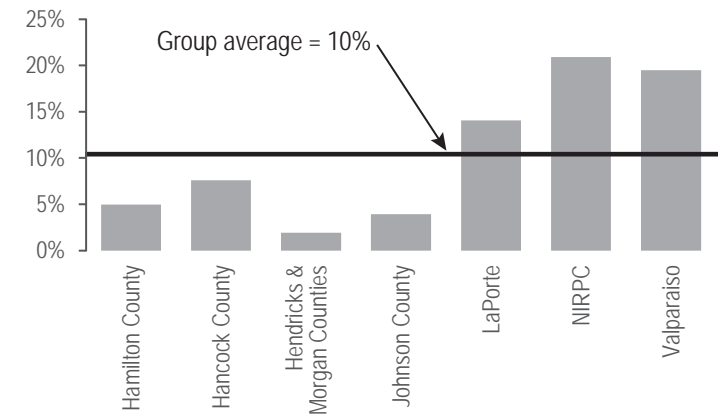
Group Three: Operating Expense Per Total Vehicle Mile



Group Three: Locally Derived Income Per Operating



Group Three: Fare Recovery Ratio



GROUP FOUR: RURAL DEMAND RESPONSE SYSTEMS

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 38 systems in Group Four serve more than 2.1 million people. This represents 31 percent of the state's population. The average service area population is 55,00. The sizes of the individual service areas are between 6,534 and 239,600 people.

System	System Name	Service Area	Service Area Population
City of Bedford	Transit Authority of Stone City (TASC)	Bedford city limits	13,760
Boone County	Boone Area Transit System	Boone County	60,590
Brown County	ACCESS Brown County Transit	Brown County	15,552
Cass County	Cass Area Transit	Cass County	37,563
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	32,843
Crawford, Floyd, Harrison, Scott, & Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Floyd, Harrison, Scott, & Washington Counties	136,180
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	154,970
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	43,265
Fayette County	Fayette County Public Transit	Fayette County	23,398
Franklin County	Franklin County Public Transportation	Franklin County	22,785
Fulton County	Fulton County Public Transportation	Fulton County	20,480
City of Huntingburg	Huntingburg Transit System	Huntingburg city limits	6,534
Huntington County	Huntington Area Transportation	Huntington County	36,662
Jay, Randolph, Blackford, & Henry Counties	The New InterUrban	Jay, Randolph, Blackford, & Henry Counties	88,610
Kankakee-Iroquois Regional Planning Commission (KIRPC)	KIRPC	Jasper, Newton, Pulaski, & Starke Counties	82,745
Knox County	Knox County Commissioners/VanGo	Knox County	36,282
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	80,240
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	40,446
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,341
Marshall County	Marshall County Transit	Marshall County	46,095
Miami County	Miami County/YMCA Public Transit	Miami County	35,962
Monroe, Lawrence, Owen, & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen, & Putnam Counties	142,522
City of New Castle	New Castle Transit	New Castle city limits	17,448
Noble County	Noble Transit System (NTS)	Noble County	47,457
Orange County	Orange County Transit	Orange County	19,867
Rush County	"Ride Rush" Public Transportation	Rush County	16,652
City of Seymour	Seymour Transit	City of Seymour	21,552
Shelby County	ShelbyGo	Shelby County	239,600
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	147,695
Steuben County	STAR Transportation	Steuben County	34,435
Tippecanoe County	Waveland Volunteer Public Transit c/o Area IV Agency	Tippecanoe County	115,345
Union County	Union County Transit	Union and rural Wayne County	37,725
West Central Indiana Economic Development District	WCIEDD Public Transit	Vigo County	47,764
Wabash County	Wabash County Transit	Wabash County	30,976
City of Washington	Washington Transit System (WTS)	City of Washington	11,979
Wells County	Wells on Wheels (WOW)	Wells County	28,180
White County	White County Public Transit	White County	24,688
Whitley County	Whitley County Transit	Whitley County	34,191
Total			2,108,379
Total Indiana Population			6,785,528
Percent of Indiana Population			31%

In 2023, the systems in Group Four provided over 1 million trips, an increase of approximately 4.73 percent from the 2022 total. Twenty-seven (27) of the 38 systems had ridership increases between 0.5 percent and 214.3 percent. The average number of trips provided by a Group Four system was almost

28,000. Group Four systems operated more than 8.5 million vehicle miles in 2023, an increase of 7.22 percent over 2022. Thirty-One (31) of the systems operated more miles than in 2022. The number of vehicle miles operated by Group Four systems ranged from 26,688 to 1,400,305.

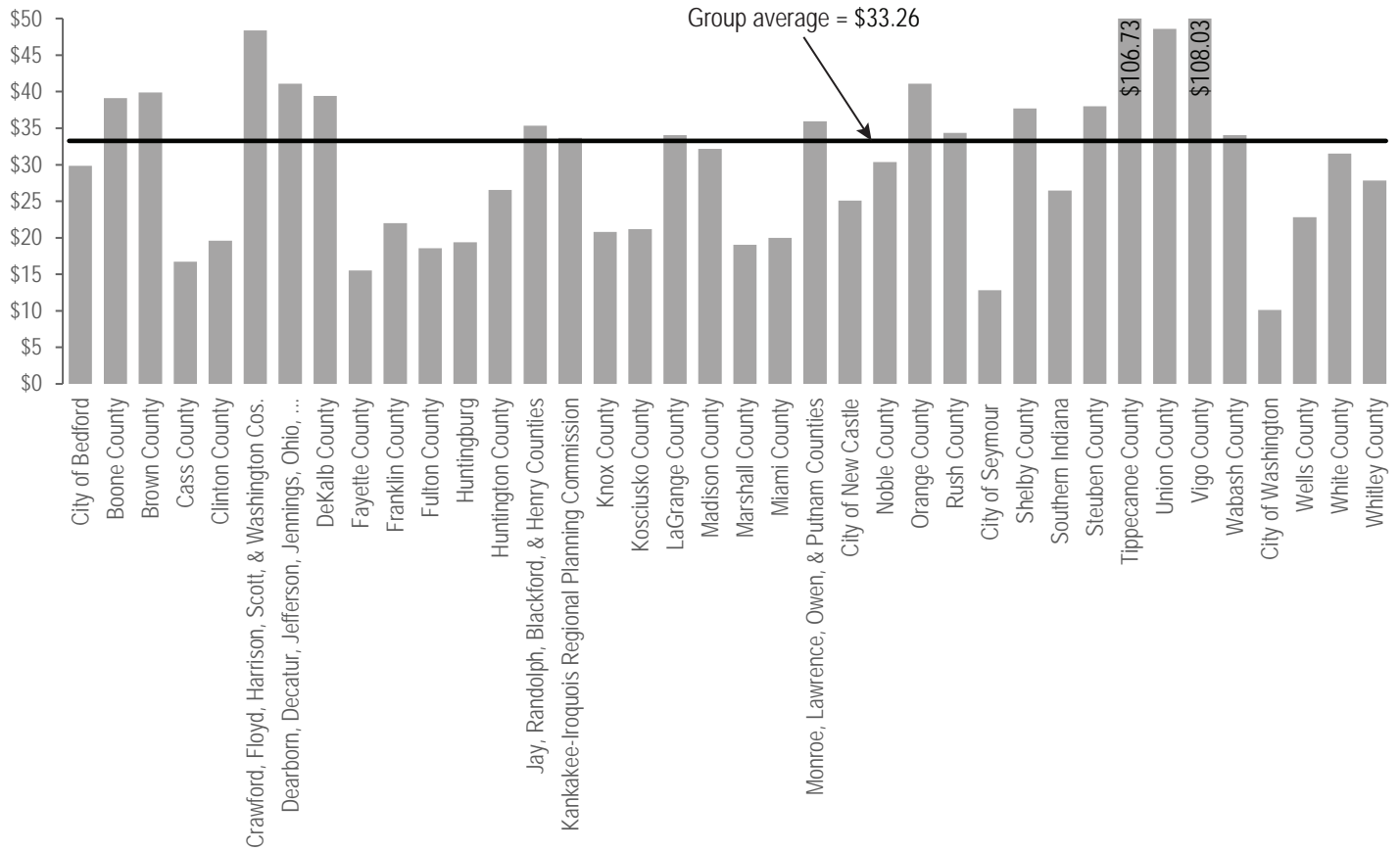
System	Total Ridership			Total Vehicle Miles		
	2021	2022	Percent Change	2021	2022	Percent Change
City of Bedford	20,398	25,468	24.9%	63,363	74,217	17.13%
Boone County	18,613	21,426	15.1%	324,792	282,855	-12.91%
Brown County	5,552	5,803	4.5%	102,308	105,567	3.19%
Cass County	102,289	102,809	0.5%	528,627	567,414	7.34%
Clinton County	32,583	33,340	2.3%	107,586	131,529	22.25%
Crawford, Floyd, Harrison, Scott, & Washington Counties	18,500	18,488	-0.1%	177,109	247,127	39.53%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	40,372	44,568	10.4%	480,541	539,508	12.27%
DeKalb County	18,119	17,024	-6.0%	172,718	182,529	5.68%
Fayette County	27,625	33,145	20.0%	194,094	150,896	-22.26%
Franklin County	18,535	21,523	16.1%	204,502	219,466	7.32%
Fulton County	24,249	25,288	4.3%	160,351	175,430	9.40%
City of Huntingburg	11,589	12,096	4.4%	24,219	28,205	16.46%
Huntington County	32,248	30,204	-6.3%	262,761	277,916	5.77%
Jay, Randolph, Blackford, & Henry Counties	31,238	33,196	6.3%	304,804	300,304	-1.48%
Kankakee-Iroquois Regional Planning Commission	31,434	30,883	-1.8%	388,204	360,682	-7.09%
Knox County	52,287	65,100	24.5%	250,970	411,432	63.94%
Kosciusko County	35,563	37,746	6.1%	147,607	167,453	13.45%
LaGrange County	35,466	33,409	-5.8%	377,912	370,553	-1.95%
Madison County	13,759	14,427	4.9%	108,593	110,632	1.88%
Marshall County	26,796	29,195	9.0%	201,712	203,327	0.80%
Miami County	27,825	29,380	5.6%	226,542	222,535	-1.77%
Monroe, Lawrence, Owen, & Putnam Counties	38,415	40,946	6.6%	357,346	410,076	14.76%
City of New Castle	32,285	29,708	-8.0%	44,012	53,326	21.16%
Noble County	25,568	21,975	-14.1%	275,925	211,905	-23.20%
Orange County	8,914	10,342	16.0%	90,998	102,006	12.10%
Rush County	12,317	8,517	-30.9%	24,175	51,290	112.16%
City of Seymour	29,766	31,231	4.9%	90,635	100,290	10.65%
Shelby County	8,295	9,992	20.5%	62,022	78,760	26.99%
Southern Indiana Development Commission (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	116,170	112,589	-3.1%	1,386,816	1,400,305	0.97%
Steuben County	13,455	12,948	-3.8%	124,126	137,454	10.74%
Tippecanoe County	725	2,279	214.3%	13,111	48,129	267.09%
Union County	9,198	11,204	21.8%	119,124	145,594	22.22%
West Central Indiana Economic Development District	2,936	5,228	78.1%	32,930	74,883	127.40%
Wabash County	13,416	15,490	15.5%	80,150	97,848	22.08%
City of Washington	11,979	12,884	7.6%	26,354	26,688	1.27%
Wells County	27,623	33,132	19.9%	156,425	185,634	18.67%
White County	9,857	9,788	-0.7%	57,801	65,843	13.91%
Whitley County	28,815	29,961	4.0%	232,378	240,426	3.46%
Total	1,014,774	1,062,732	4.73%	7,983,643	8,560,034	7.22%

The cost per passenger trip for Group Four systems averaged \$33.26 (\$36.30 in 2022) per trip. The average operating expense per vehicle mile was \$4.34 (\$5.05 in 2022). The actual cost per mile ranged from \$2.13 to \$13.98.

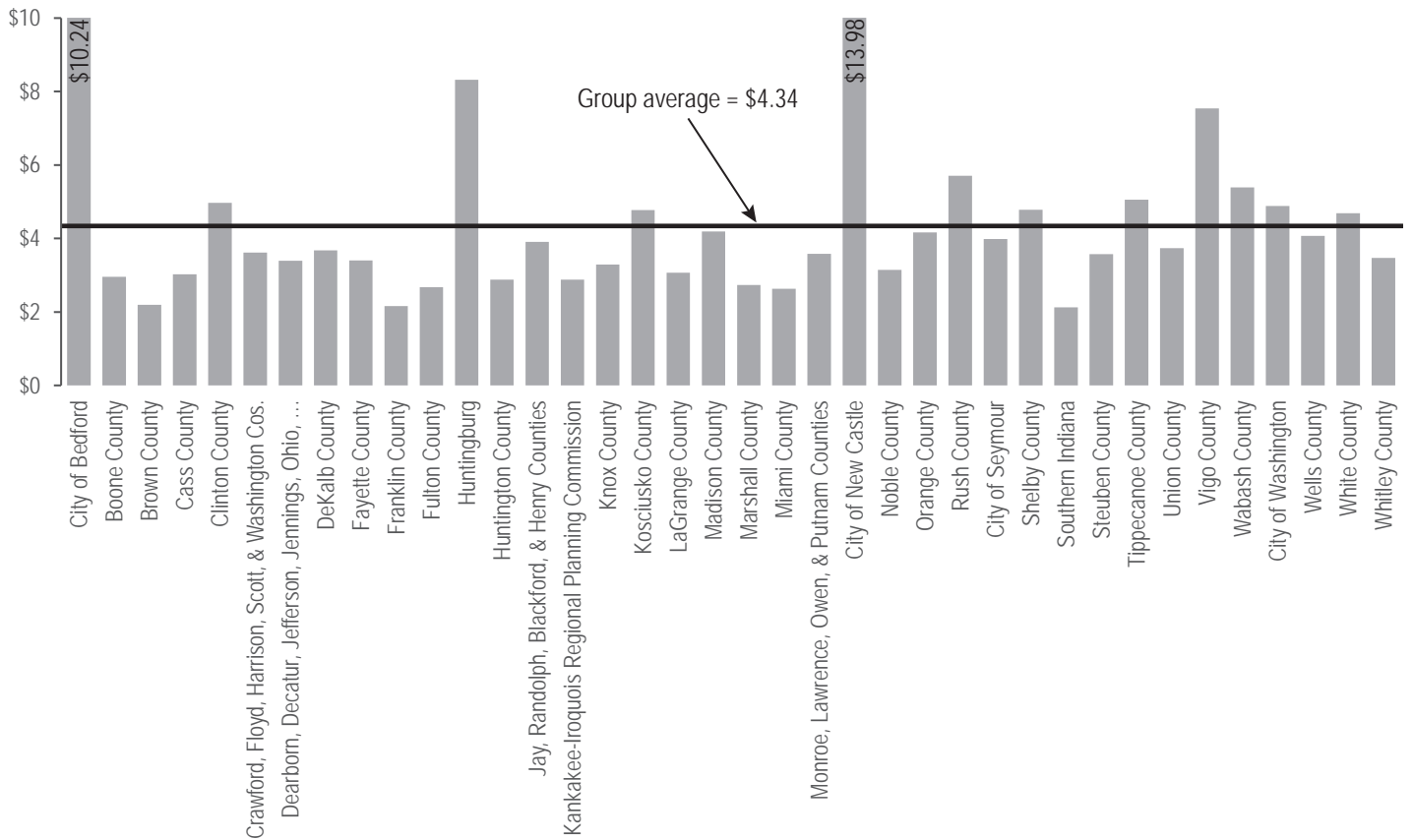
The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.19 and \$0.50

among the systems. The average was \$0.34 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 1.6 percent and 17 percent of system expenses. The average fare recovery ratio was 5.9 percent (note: City of Bedford, SITS, City of New Castle, and City of Washington do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

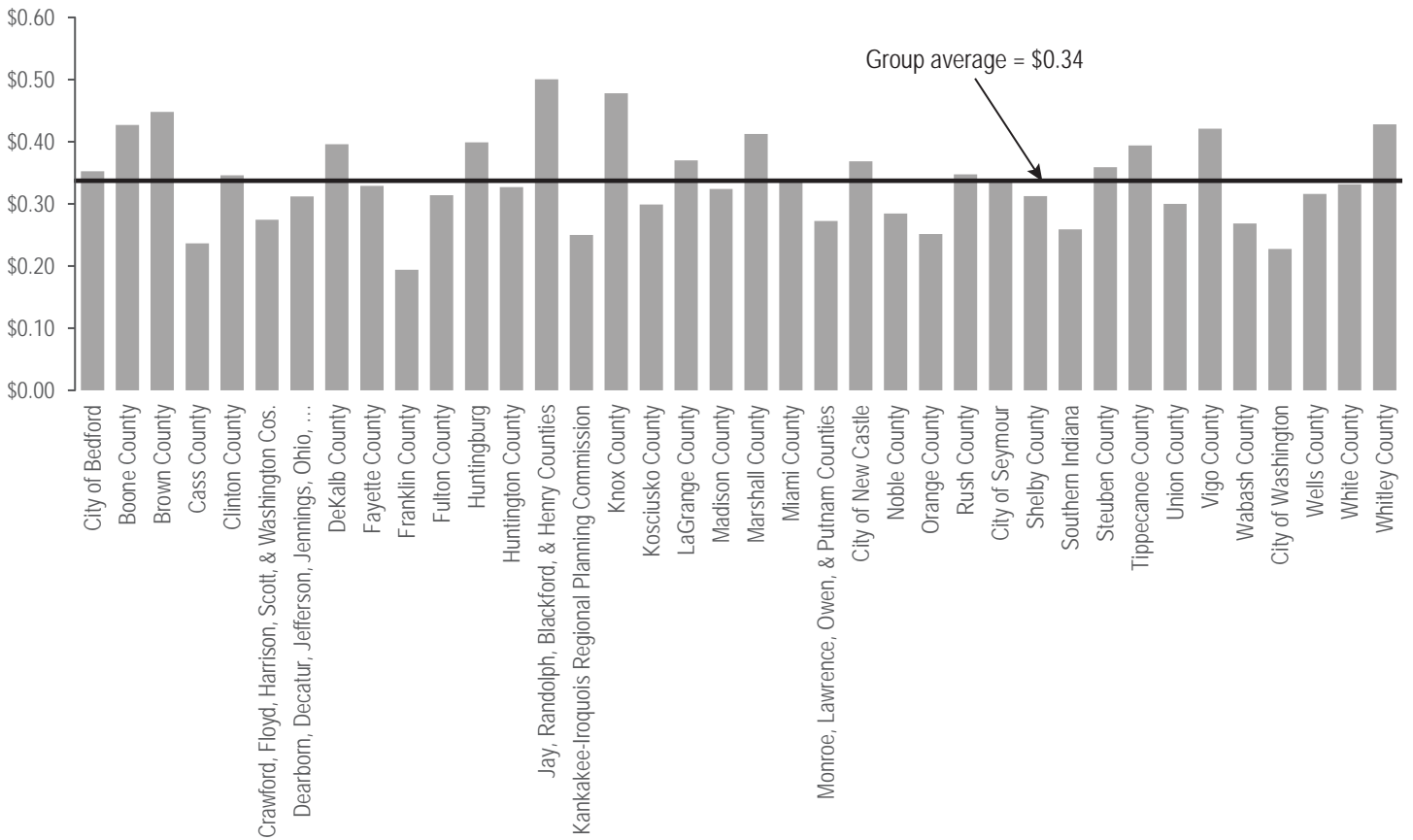
Group Four: Operating Expense Per Passenger Trip



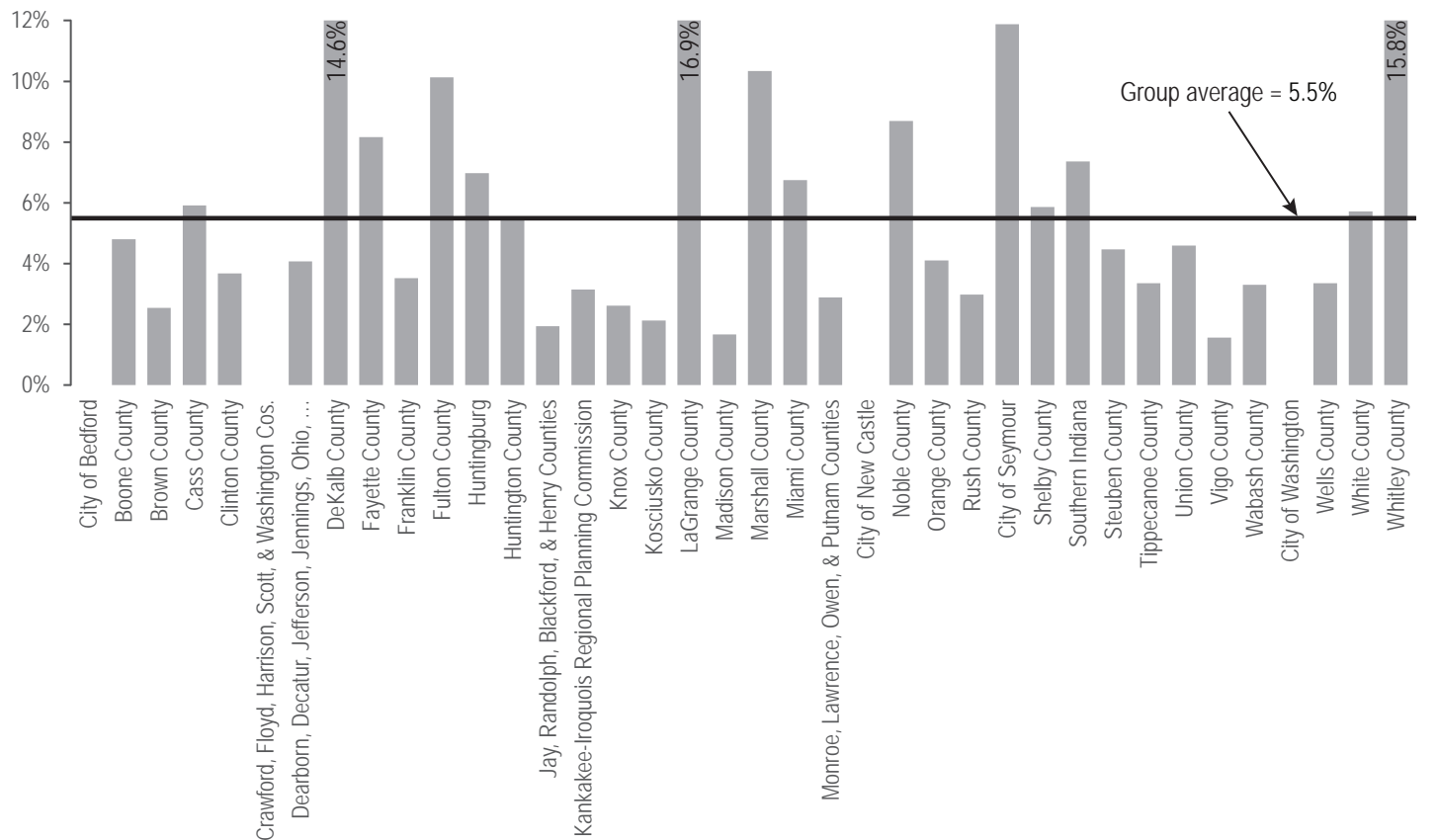
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was not

included in one of the four peer groups profiled in this section.

NICTD serves an estimated 1,038,746 Indiana residents along its service corridor. This represents approximately 16 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	1,038,746
Total			1,038,746
Total Indiana Population			6,633,053
Percent of Indiana Population			16%

NICTD ridership levels increased in 2023. NICTD provided 1,526,839 trips in 2023, an increase of 8.57 percent from 2022. Total vehicle miles increased

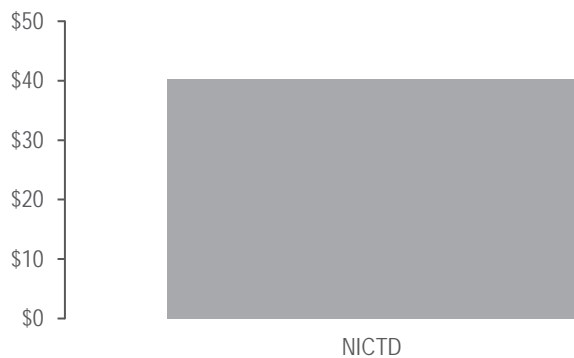
from 2.6 million miles in 2022 to 2.9 million miles in 2023. This represents an increase of 8.5 percent.

System	Total Ridership			Total Vehicle Miles		
	2022	2023	Percent Change	2022	2023	Percent Change
NICTD	1,406,300	1,526,839	8.57%	2,689,325	2,918,002	8.50%
Total	1,406,300	1,526,839	8.57%	2,689,325	2,918,002	8.50%

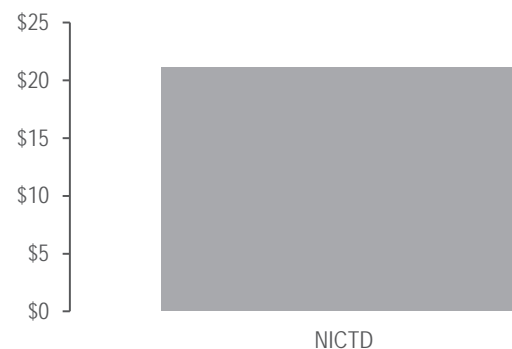
In 2023, NICTD's operating expense per passenger trip was \$40.35 (\$41.56 in 2022) while the operating cost per mile was \$21.11. NICTD covered \$0.36

of each dollar of operating expense through local sources. Similarly, NICTD recovered 15.3 percent of its expenses through fare revenue alone.

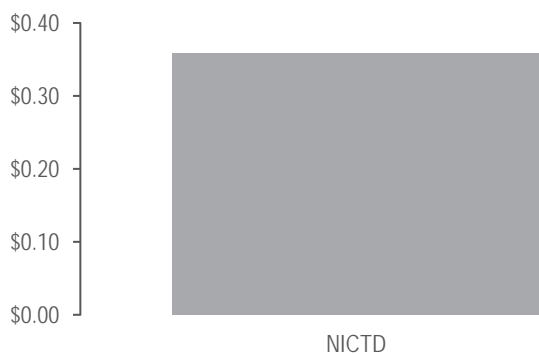
NICTD: Operating Expense Per Passenger Trip



NICTD: Operating Expense Per Total Vehicle Mile



NICTD: Locally Derived Income Per Operating Expense



NICTD: Fare Recovery Ratio



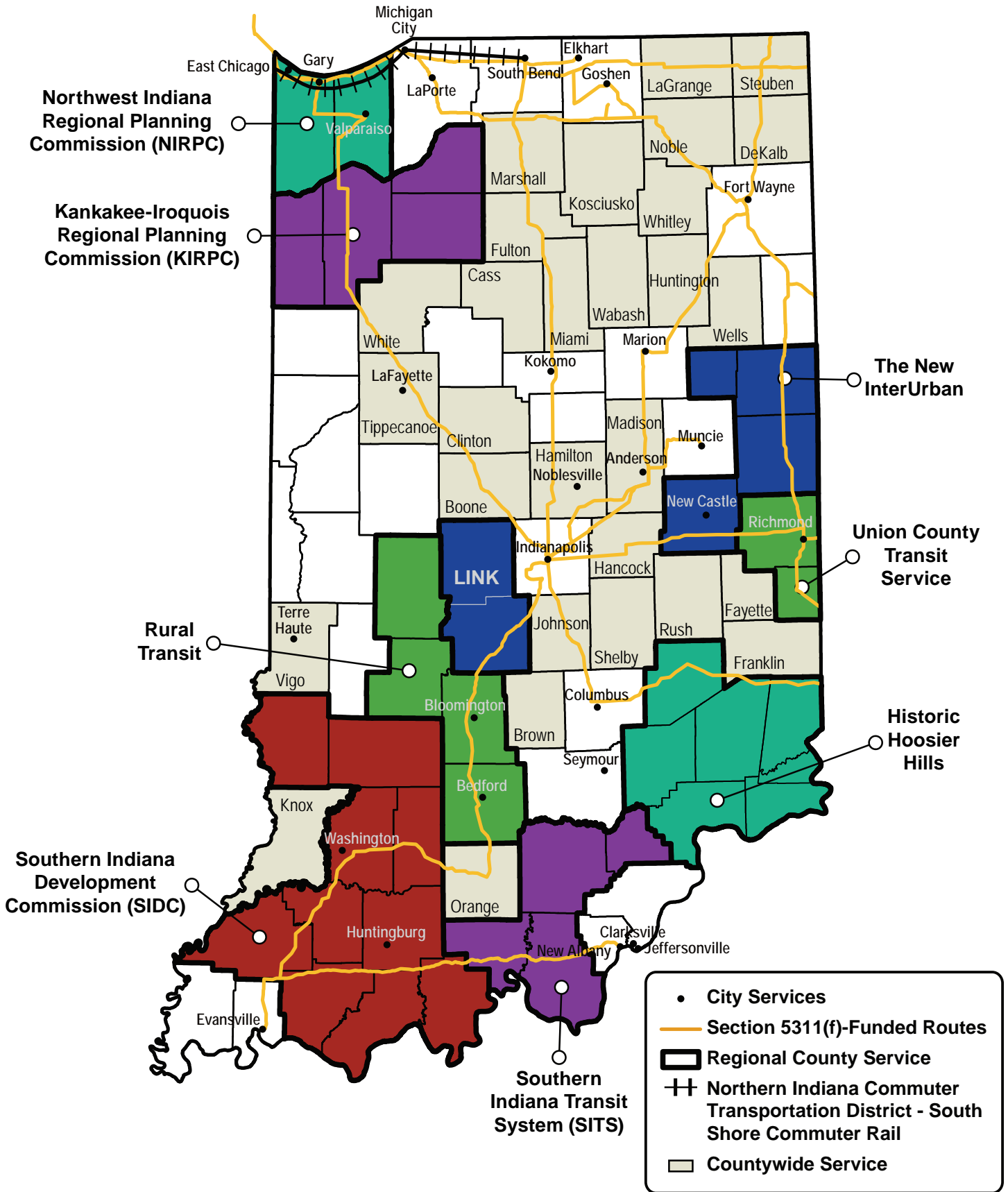


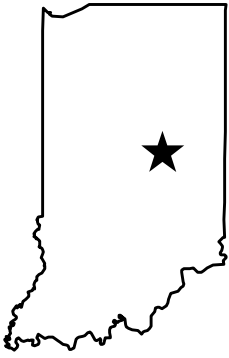
Transit System Pages

Calendar Year 2023

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2023 PUBLIC TRANSIT SYSTEMS IN INDIANA





ANDERSON

530 Dale Keith Jones Road
 Anderson, IN 46012
 (765) 648-6400

Contact: Travis Daniel, Admin. Asst.
Email: t.daniel@cityofanderson.com
Website: www.cityofanderson.com

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area City of Anderson
Service Population 27,577

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday 9:00 AM–3:00 PM
Sunday None

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	22	2
Maintenance	4	1
Administration	5	0
	<u>31</u>	<u>3</u>

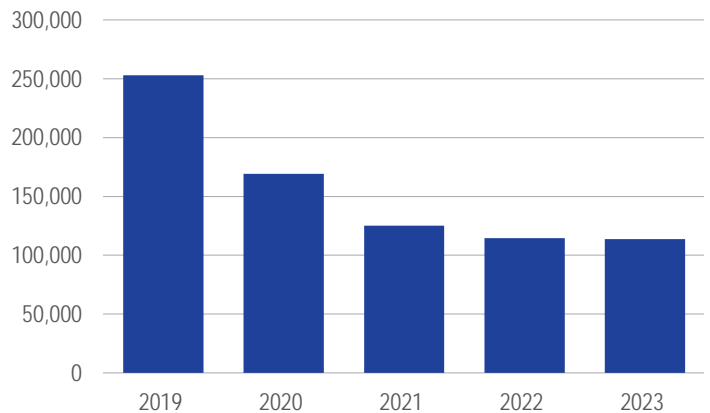
Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	12
Base Fleet	10
Fuel Consumption (gal)	57,534

Ridership Trends

2019	252,922
2020	169,080
2021	124,987
2022	114,498
2023	113,684

System Ridership Trend





CITY OF ANDERSON TRANSPORTATION SYSTEM

Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$1,288,362
Other Salaries/Wages	\$429,454
Fringe Services	\$621,973
Materials and Supplies	\$277,335
Utilities	\$314,861
Casualty/Liability	\$33,703
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,965,688
Fixed Route Expenses	\$2,224,266
Demand Response Services	\$741,422

Revenue Summary

Fare Revenue	\$88,125
Contract/Other	\$0
Auxiliary/Non-Transit	\$29,712
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,052,887
State Assistance	\$371,037
Federal Assistance	\$1,423,927
Total Revenue	\$2,965,688

Productivity

Total Passenger Boardings	113,684
Total Fixed Route Vehicle Miles	321,886
Total Demand Response Vehicle Miles	107,057
Total Vehicle Miles	428,943
Revenue Vehicle Miles	403,588
Revenue Vehicle Hours	31,798

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.91
Operating Expense per Passenger Trip	\$26.09
Passenger Trips per Total Vehicle Mile	\$0.27
Passenger Trips per Capita	\$0.24

Financial Performance

Operating Subsidy	\$2,847,851
Operating Subsidy Ratio	96%
Locally Derived Income	\$1,170,724
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	\$0.03

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2014	Freightliner	Yes	19+2wc	Diesel
2	2015	Chevrolet	Yes	13+2wc	Diesel
5	2015	Freightliner	Yes	19+2wc	Diesel
2	2016	Chevrolet	Yes	13+2wc	Diesel
2	2017	Chevrolet	Yes	13+2wc	Diesel
2	2018	Chevrolet	Yes	13+2wc	Diesel



BLOOMINGTON

130 W. Grimes Lane
 Bloomington, IN 47403
 (812) 332-5688

Contact: John Connell, General Manager
Email: john.connell@bloomingtontransit.com
Website: www.bloomingtontransit.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Bloomington
Service Population 79,168

Service Hours

Weekdays 6:00 AM–11:00 PM
Saturday 7:30 AM–9:30 PM
Sunday 8:30 AM–7:30 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 Monthly Pass/Semi-Annual/Token Transit
 Reduced Pass/Semi-Annual/Summer Youth

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	59	13
Maintenance	10	0
Administration	8	1
	<u>77</u>	<u>14</u>

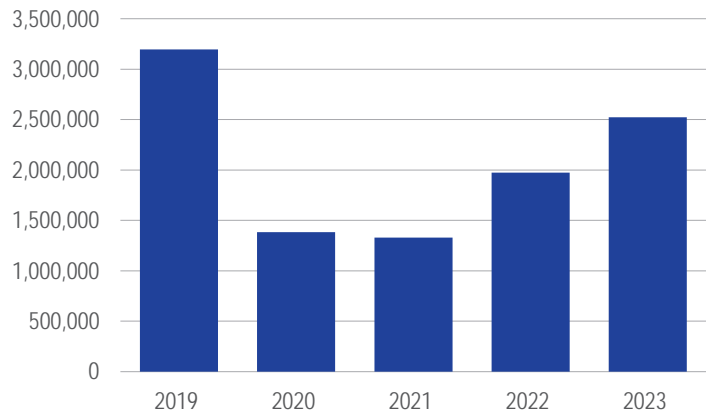
Operation Characteristics

Revenue Vehicles	51
Peak Hour Fleet	34
Base Fleet	30
Fuel Consumption (gal)	261,736

Ridership Trends

2019	3,197,637
2020	1,383,895
2021	1,330,173
2022	1,973,733
2023	2,523,068

System Ridership Trend



BLOOMINGTON PUBLIC TRANSPORTATION CORP.



Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$2,820,766
Other Salaries/Wages	\$2,138,296
Fringe	\$1,581,223
Services	\$1,735,630
Materials and Supplies	\$1,512,723
Utilities	\$86,807
Casualty/Liability	\$213,863
Purchased Transportation	\$0
Other	\$174,242
Total Expenses	\$10,263,550
Fixed Route Expenses	\$9,496,645
Demand Response Services	\$766,905

Revenue Summary

Fare Revenue	\$2,145,510
Contract/Other	\$0
Auxiliary/Non-Transit	\$872,928
In-Kind	\$0
Contra	\$38,759
Local Assistance	\$3,357,422
State Assistance	\$2,607,880
Federal Assistance	\$1,241,051
Total Revenue	\$10,263,550

Productivity

Total Passenger Boardings	2,523,068
Total Fixed Route Vehicle Miles	956,562
Total Demand Response Vehicle Miles	145,195
Total Vehicle Miles	1,101,757
Revenue Vehicle Miles	1,056,464
Revenue Vehicle Hours	98,991

Performance/Service Effectiveness

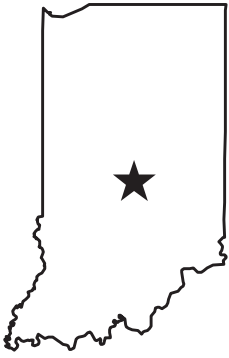
Operating Expense per Total Vehicle Mile	\$9.32
Operating Expense per Passenger Trip	\$4.07
Passenger Trips per Total Vehicle Mile	\$2.29
Passenger Trips per Capita	\$0.03

Financial Performance

Operating Subsidy	\$7,206,353
Operating Subsidy Ratio	70%
Locally Derived Income	\$6,375,860
Locally Derived Income Per Operating Expense	\$0.62
Fare Recovery Ratio	\$0.21

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2003	Gillig	Yes	40+2wc	Diesel
1	2003	Gillig	Yes	29+2wc	Diesel
1	2003	New Flyer	Yes	56+2wc	Diesel
4	2005	Gillig	Yes	40+2wc	Diesel
1	2006	Gillig	Yes	29+2wc	Hybrid/Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
3	2009	Gillig	Yes	32+2wc	Hybrid/Diesel
2	2013	Gillig	Yes	32+2wc	Hybrid/Diesel
1	2015	Gillig	Yes	32+2wc	Diesel
2	2015	Ford	Yes	6+2wc	Gasoline
2	2016	Ford	Yes	6+2wc	Gasoline
2	2016	Gillig	Yes	31+2wc	Diesel
5	2017	Gillig	Yes	32+2wc	Diesel
1	2017	Ford	Yes	9+2wc	Gasoline
1	2017	Ford	Yes	13+2wc	Gasoline
2	2017	Dodge	Yes	4+1wc	Gasoline
4	2018	Gillig	Yes	32+2wc	Diesel
3	2019	Gillig	Yes	32+2wc	Diesel
1	2019	Ford	Yes	13+2wc	Gasoline
3	2019	Ford	Yes	9+2wc	Gasoline
2	2021	Gillig	Yes	32+2wc	Electric



CENTRAL INDIANA

320 N. Meridian Street
 Indianapolis, IN 46204
 (317)327-7433

Contact: David Krieg, Mobility Manager
Email: dkrieg@cirta.us
Website: www.cirta.us

General Information

Type of Service Motor Bus / Reverse Commute
Service Area Multiple counties
Service Population 2,132,000

Service Hours

Weekdays 5:10 AM–7:00 PM
Saturday 5:10 AM–7:00 PM
Sunday None

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	0	0
	0	0

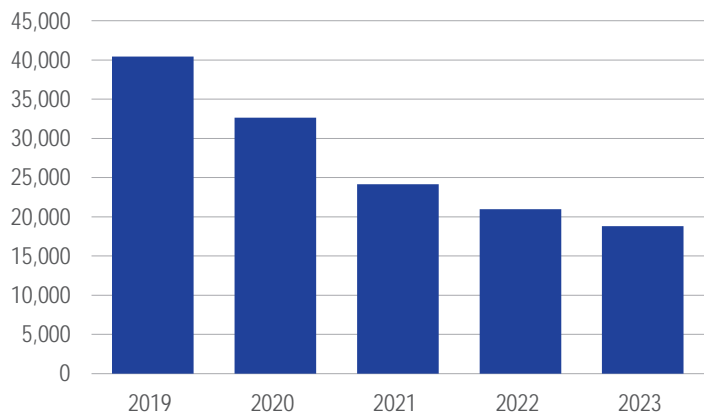
Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	3
Base Fleet	3
Fuel Consumption (gal)	118,207

Ridership Trends

2019	40,425
2020	32,650
2021	24,162
2022	20,958
2023	18,800

System Ridership Trend



CIRTA CONNECTORS / CONTRACTED SERVICE



Legislative District

Indiana Senate	20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41
Indiana House	24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99
U.S. Congressional	4, 5, 6, 7, 9

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$1,069,137
Other	\$0
Total Expenses	\$1,069,137
Fixed Route Expenses	\$1,055,789
Demand Response Services	\$13,384

Revenue Summary

Fare Revenue	\$17,895
Contract/Other	\$0
Auxiliary/Non-Transit	\$496,935
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$83,505
Federal Assistance	\$470,802
Total Revenue	\$1,069,137

Productivity

Total Passenger Boardings	18,800
Total Fixed Route Vehicle Miles	170,850
Total Demand Response Vehicle Miles	195
Total Vehicle Miles	171,045
Revenue Vehicle Miles	133,871
Revenue Vehicle Hours	7,332

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.25
Operating Expense per Passenger Trip	\$56.87
Passenger Trips per Total Vehicle Mile	\$0.11
Passenger Trips per Capita	\$113.40

Financial Performance

Operating Subsidy	\$554,307
Operating Subsidy Ratio	52%
Locally Derived Income	\$514,830
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	\$0.02

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2012	Ford	Yes	14+2wc	Gas
1	2017	Ford	Yes	14+2wc	Gas
2	2023	Ford	Yes	12+2wc	Gas
4					



COLUMBUS

850 Lindsey Street
 Columbus, IN 47201
 (317) 376-2506

Contact: Bryan Burton, Interim Director
Email: bryanburton@columbus.in.gov
Website: columbus.in.gov/columbus-transit

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area Columbus city limits
Service Population 50,474

Service Hours

Weekdays 6:00 AM–8:00 PM
Saturday 6:00 AM–6:00 PM
Sunday None

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	17	9
Maintenance	2	0
Administration	3	2
	<u>22</u>	<u>11</u>

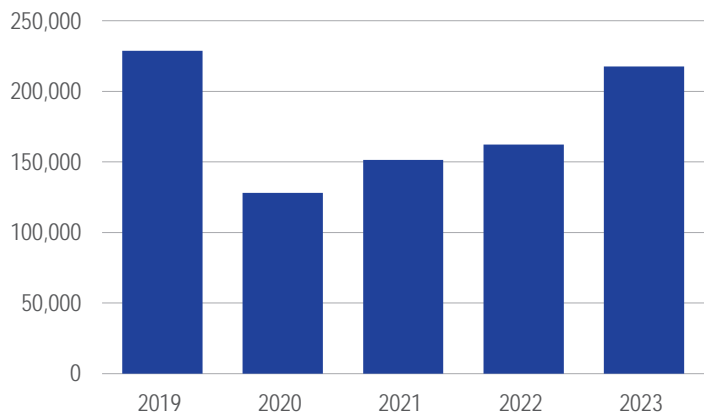
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	9
Base Fleet	9
Fuel Consumption (gal)	58,955

Ridership Trends

2019	228,818
2020	127,986
2021	151,368
2022	162,353
2023	217,636

System Ridership Trend



COLUMBUS TRANSIT



Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$1,075,461
Other Salaries/Wages	\$67,826
Fringe	\$538,453
Services	\$122,866
Materials and Supplies	\$408,012
Utilities	\$11,477
Casualty/Liability	\$10,000
Purchased Transportation	\$0
Other	\$68,179
Total Expenses	\$2,302,274
Fixed Route Expenses	\$1,876,353
Demand Response Services	\$425,921

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,019,692
State Assistance	\$303,388
Federal Assistance	\$979,194
Total Revenue	\$2,302,274

Productivity

Total Passenger Boardings	217,636
Total Fixed Route Vehicle Miles	252,226
Total Demand Response Vehicle Miles	82,205
Total Vehicle Miles	334,431
Revenue Vehicle Miles	318,611
Revenue Vehicle Hours	29,467

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.88
Operating Expense per Passenger Trip	\$10.58
Passenger Trips per Total Vehicle Mile	\$0.65
Passenger Trips per Capita	\$0.23

Financial Performance

Operating Subsidy	\$2,302,274
Operating Subsidy Ratio	100%
Locally Derived Income	\$1,019,692
Locally Derived Income Per Operating Expense	\$0.44
Fare Recovery Ratio	\$0.00

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2006	Gillig	Yes	58+2wc	Diesel
1	2007	Chevy	Yes	6+2wc	Gas
1	2008	Chevy	Yes	3+1wc	Gas
1	2009	Ford	Yes	12+2wc	Gas
1	2016	Ford	Yes	12+2wc	Gas
1	2016	Ford	Yes	16+2wc	Gas
1	2017	Ford	Yes	12+2wc	Gas
1	2017	MV1	Yes	3+1wc	Gas
4	2018	Gillig	Yes	58+2wc	Diesel
2	2019	Gillig	Yes	58+2wc	Diesel
2	2022	Ford	Yes	12+2wc	Gas
16					



EAST CHICAGO

5400 Cline Avenue
 East Chicago, IN 46312
 (219) 391-8465

Contact: Francisco Rosado Jr., Director
Email: frosado@eastchicago.com
Website: www.eastchicago.com

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area East Chicago city limits
Service Population 27,577

Service Hours

Weekdays 5:55 AM–8:28 PM
Saturday 9:00 AM–4:43 PM
Sunday None

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	1	2
Administration	3	1
	<u>9</u>	<u>3</u>

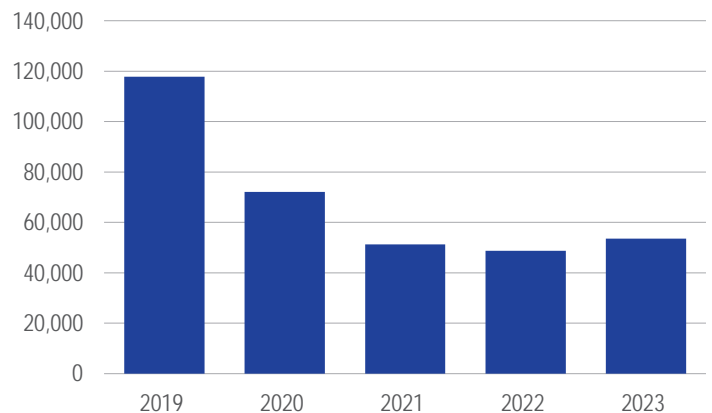
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	3
Base Fleet	3
Fuel Consumption (gal)	19,492

Ridership Trends

2019	117,785
2020	72,076
2021	51,228
2022	48,728
2023	53,534

System Ridership Trend



EAST CHICAGO TRANSIT



Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$278,058
Other Salaries/Wages	\$318,835
Fringe	\$320,791
Services	\$32,739
Materials and Supplies	\$244,589
Utilities	\$3,049
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$1,198,061
Fixed Route Expenses	\$854,544
Demand Response Services	\$343,517

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$2,350
In-Kind	\$0
Contra	\$0
Local Assistance	\$262,398
State Assistance	\$331,254
Federal Assistance	\$602,059
Total Revenue	\$1,198,061

Productivity

Total Passenger Boardings	53,534
Total Fixed Route Vehicle Miles	70,509
Total Demand Response Vehicle Miles	25,759
Total Vehicle Miles	96,268
Revenue Vehicle Miles	78,256
Revenue Vehicle Hours	7,215

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$12.45
Operating Expense per Passenger Trip	\$22.38
Passenger Trips per Total Vehicle Mile	\$0.56
Passenger Trips per Capita	\$0.52

Financial Performance

Operating Subsidy	\$1,195,711
Operating Subsidy Ratio	100%
Locally Derived Income	\$264,748
Locally Derived Income Per Operating Expense	\$0.22
Fare Recovery Ratio	\$0.00

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Gillig	Yes	58+2wc	Diesel
4	2020	Gillig	Yes	58+2wc	Diesel
2	2021	Chevrolet	Yes	12+2wc	Gas
7					



ELKHART

227 W. Jefferson Boulevard, Rm 1120
 South Bend, IN 46601
 (574) 674-8894

Contact: James Turnwald, Executive Director
Email: macogdir@macog.com
Website: www.interurbanrolley.com

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area Elkhart County
Service Population 82,666

Service Hours

Weekdays 5:00 AM–8:00 PM
Saturday 5:00 AM–7:00 PM
Sunday None

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 \$2.00 Paratransit, \$0.00 PT assistant
 \$0.40 PT addl adult, \$0.20 PT addtl child

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	40	10
Maintenance	2	0
Administration	4	3
	<u>46</u>	<u>13</u>

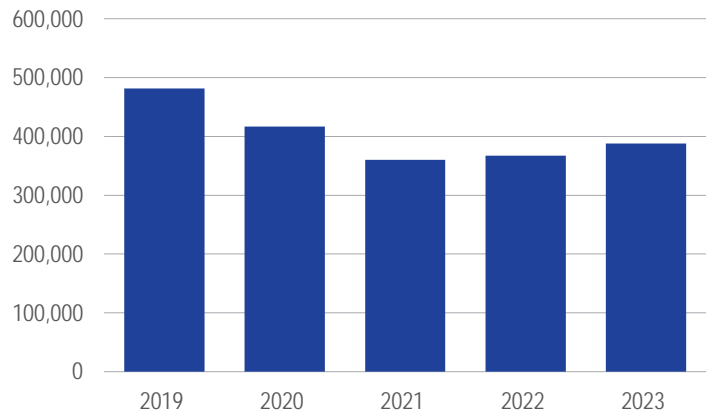
Operation Characteristics

Revenue Vehicles	26
Peak Hour Fleet	19
Base Fleet	19
Fuel Consumption (gal)	127,678

Ridership Trends

2019	481,384
2020	416,639
2021	360,315
2022	367,217
2023	387,756

System Ridership Trend



INTERURBAN TROLLEY/ IT ADA ACCESS



Legislative District

Indiana Senate 9, 11, 12
 Indiana House 5, 21, 48, 49
 U.S. Congressional 2

Operating Expense Summary

Operator Salaries/Wages	\$173,501
Other Salaries/Wages	\$0
Fringe	\$118,440
Services	\$0
Materials and Supplies	\$42,744
Utilities	\$4,700
Casualty/Liability	\$11,495
Purchased Transportation	\$3,793,892
Other	\$82,386
Total Expenses	\$4,227,158
Fixed Route Expenses	\$3,141,995
Demand Response Services	\$1,085,163

Revenue Summary

Fare Revenue	\$219,139
Contract/Other	\$0
Auxiliary/Non-Transit	\$36,764
In-Kind	\$0
Contra	\$0
Local Assistance	\$851,372
State Assistance	\$631,356
Federal Assistance	\$2,488,527
Total Revenue	\$4,227,158

Productivity

Total Passenger Boardings	387,756
Total Fixed Route Vehicle Miles	654,128
Total Demand Response Vehicle Miles	480,780
Total Vehicle Miles	1,134,908
Revenue Vehicle Miles	848,071
Revenue Vehicle Hours	51,086

Performance/Service Effectiveness

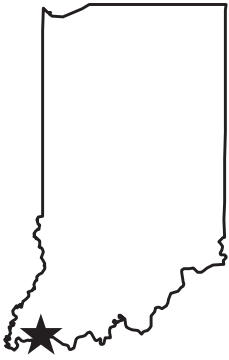
Operating Expense per Total Vehicle Mile	\$3.72
Operating Expense per Passenger Trip	\$10.90
Passenger Trips per Total Vehicle Mile	\$0.34
Passenger Trips per Capita	\$0.21

Financial Performance

Operating Subsidy	\$3,971,255
Operating Subsidy Ratio	94%
Locally Derived Income	\$1,107,275
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	\$0.05

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2004	Gillig	Yes	32+2wc	Diesel
5	2015	EIDorado	Yes	25+2wc	Diesel
2	2016	EIDorado	Yes	25+2wc	Diesel
3	2018	EIDorado	Yes	26+2wc	Diesel
1	2018	Dodge	Yes	4+1wc	Gas
3	2019	Dodge	Yes	4+1wc	Gas
6	2022	Chrysler	Yes	4+1wc	Gas
3	2023	Chrysler	Yes	4+1wc	Gas
26					



EVANSVILLE

601 John Street
 Evansville, IN 47713
 (812) 435-6166

Contact: Marybelle Baker, Grants Manager
Email: Mbaker@evansville.in.gov
Website: www.evansvillegov.org

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Evansville
Service Population 117,429

Service Hours

Weekdays 5:45 AM–12:15 AM
Saturday 6:15 PM–12:15 AM
Sunday 6:15 AM–6:15 PM

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.35
Transfer \$0.00
Other/Special
 Monthly Pass \$60.00
 Seniors \$30, Students \$45

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	57	0
Maintenance	10	5
Administration	6	1
	<u>73</u>	<u>6</u>

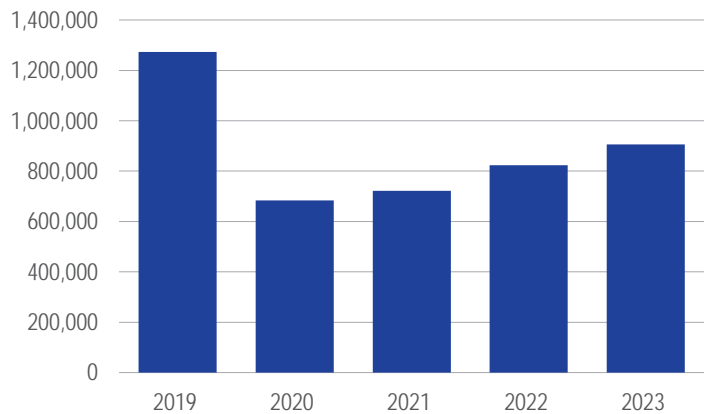
Operation Characteristics

Revenue Vehicles	43
Peak Hour Fleet	26
Base Fleet	26
Fuel Consumption (gal)	238,337

Ridership Trends

2019	1,273,701
2020	683,741
2021	722,004
2022	823,586
2023	906,183

System Ridership Trend





METROPOLITAN EVANSVILLE TRANSIT SYSTEM

Legislative District

Indiana Senate	49, 50
Indiana House	75,76,77, 78
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$3,843,434
Other Salaries/Wages	\$83,483
Fringe	\$2,113,768
Services	\$340,525
Materials and Supplies	\$1,284,672
Utilities	\$99,637
Casualty/Liability	\$177,340
Purchased Transportation	\$0
Other	\$3,852
Total Expenses	\$7,946,711
Fixed Route Expenses	\$5,195,927
Demand Response Services	\$2,750,784

Revenue Summary

Fare Revenue	\$1,438,331
Contract/Other	\$0
Auxiliary/Non-Transit	\$152,833
In-Kind	\$0
Contra	\$0
Local Assistance	\$2,009,238
State Assistance	\$2,277,946
Federal Assistance	\$2,068,363
Total Revenue	\$7,946,711

Productivity

Total Passenger Boardings	906,183
Total Fixed Route Vehicle Miles	1,030,740
Total Demand Response Vehicle Miles	224,515
Total Vehicle Miles	1,255,255
Revenue Vehicle Miles	1,216,092
Revenue Vehicle Hours	88,314

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.33
Operating Expense per Passenger Trip	\$8.77
Passenger Trips per Total Vehicle Mile	\$0.72
Passenger Trips per Capita	\$0.13

Financial Performance

Operating Subsidy	\$6,355,547
Operating Subsidy Ratio	80%
Locally Derived Income	\$3,600,402
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	\$0.18

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Ford	Yes	18+2	Diesel
3	2010	Gillig	Yes	26+8	Hybrid Electric
1	2012	Gillig	Yes	26+8	Diesel
2	2012	Gillig	Yes	26+8	Hybrid Electric
2	2012	Gillig	Yes	29+54	Diesel
1	2012	Ford	Yes	22	CNG
1	2013	Chevy	Yes	15	Diesel
2	2014	Gillig	Yes	26+17	Diesel
2	2016	Gillig	Yes	26+17	Diesel
5	2016	Chevy	Yes	17	Diesel
2	2017	Gillig	Yes	26+17	Diesel
6	2018	Gillig	Yes	31+59	Diesel
4	2019	Ford	Yes	15	Gas
1	2019	Gillig	Yes	31+59	Diesel
2	2020	Freightliner	Yes	22	Diesel
5	2023	Gillig	Yes	31+59	Hybrid Electric
3	2023	Ford	Yes	15	Gas



FORT WAYNE

801 Leesburg Road
 Fort Wayne, IN 46808
 (260) 432-4977

Contact: LaTasha Thompson, Controller

Email: ltt@fwcitilink.com

Website: www.fwcitilink.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekdays 5:25 AM–9:45 PM
Saturday 7:30 AM–6:30 PM
Sunday None

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer \$0.00
Other/Special
 Monthly Pass \$45.00
 Access \$2.50, Day Pass \$3.00/\$1.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	103	0
Maintenance	16	4
Administration	13	0
	<u>132</u>	<u>4</u>

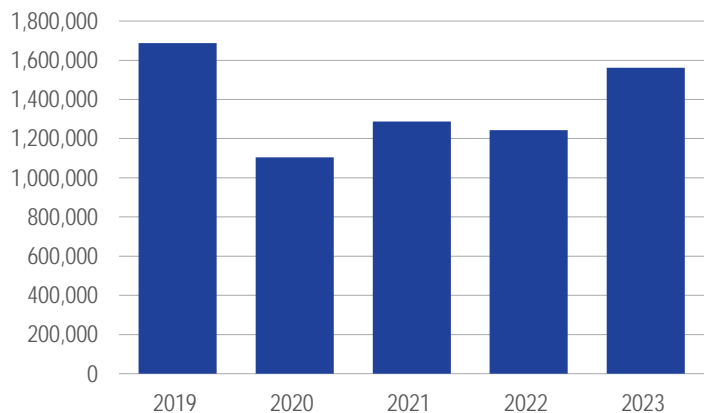
Operation Characteristics

Revenue Vehicles	64
Peak Hour Fleet	46
Base Fleet	40
Fuel Consumption (gal)	325,273

Ridership Trends

2019	1,687,355
2020	1,104,835
2021	1,286,579
2022	1,242,583
2023	1,561,932

System Ridership Trend



FORT WAYNE PUBLIC TRANSPORTATION CORP



Legislative District

Indiana Senate 14, 15, 16, 19
 Indiana House 79, 80, 81, 82, 83, 84, 85
 U.S. Congressional 3

Operating Expense Summary

Operator Salaries/Wages	\$5,421,154
Other Salaries/Wages	\$3,028,429
Fringe	\$4,256,252
Services	\$1,065,185
Materials and Supplies	\$2,751,267
Utilities	\$150,152
Casualty/Liability	\$602,922
Purchased Transportation	\$0
Other	\$398,640
Total Expenses	\$17,674,001
Fixed Route Expenses	\$12,983,383
Demand Response Services	\$4,690,618

Revenue Summary

Fare Revenue	\$1,078,501
Contract/Other	\$0
Auxiliary/Non-Transit	\$606,424
In-Kind	\$0
Contra	\$0
Local Assistance	\$8,227,590
State Assistance	\$2,152,745
Federal Assistance	\$5,608,741
Total Revenue	\$17,674,001

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
7	2010	Gillig	Yes	32+2wc	Diesel
1	2011	Chevrolet	Yes	14+2wc	Diesel
1	2012	Chevrolet	Yes	14+2wc	Diesel
1	2012	Gillig	Yes	32+2wc	Hybrid
5	2013	Gillig	Yes	32+2wc	Hybrid
4	2014	Chevrolet	Yes	10+5wc	Diesel
4	2015	Gillig	Yes	38+2wc	Hybrid
1	2016	Gillig	Yes	38+2wc	Hybrid
2	2016	Chevrolet	Yes	14+2wc	Diesel
1	2017	Gillig	Yes	38+2wc	Hybrid
2	2018	Gillig	Yes	38+2wc	Hybrid
2	2019	Gillig	Yes	38+2wc	Diesel
1	2019	Ford	Yes	14+2wc	Gas
3	2019	Ford	Yes	10+5wc	Gas
5	2022	Gillig	Yes	31+2wc	Diesel
2	2023	Gillig	Yes	31+2wc	Diesel
14	2023	Ford	Yes	12+2wc	Gas
61					

Productivity

Total Passenger Boardings	1,561,932
Total Fixed Route Vehicle Miles	1,390,210
Total Demand Response Vehicle Miles	492,611
Total Vehicle Miles	1,882,821
Revenue Vehicle Miles	1,713,735
Revenue Vehicle Hours	111,746

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$9.39
Operating Expense per Passenger Trip	\$11.32
Passenger Trips per Total Vehicle Mile	\$0.83
Passenger Trips per Capita	\$0.17

Financial Performance

Operating Subsidy	\$15,989,076
Operating Subsidy Ratio	90%
Locally Derived Income	\$9,912,515
Locally Derived Income Per Operating Expense	\$0.56
Fare Recovery Ratio	\$0.06



GARY

100 W. 4th Avenue
 Gary, IN 46402
 (219) 885-7555 x201

Contact: Denise Dillard, General Manager
Email: ddillard@gptcbus.com
Website: www.GPTCBus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lake County
Service Population 76,008

Service Hours

Weekdays 5:00 AM–9:30 PM
Saturday 8:00 AM–6:00 PM
Sunday None

Fare Structure

Base \$1.60
Youth \$1.25
Elderly/Disabled \$0.80
Transfer \$0.00
Other/Special
 Monthly Pass \$50.00
 Student Monthly Pass \$35.00 and ADA 20 Ride-\$50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	59	0
Maintenance	16	2
Administration	10	0
	<u>85</u>	<u>2</u>

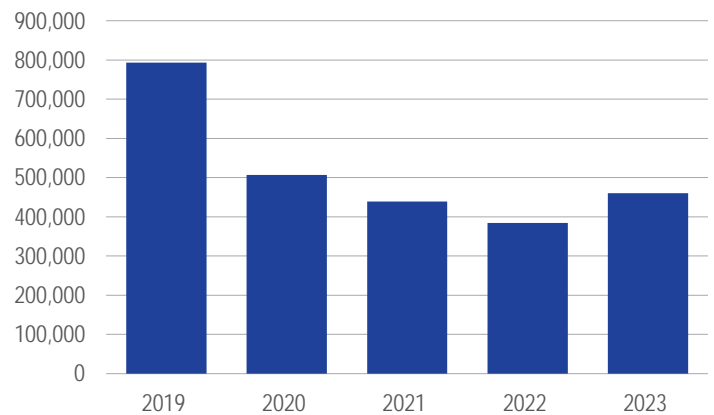
Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	20
Base Fleet	17
Fuel Consumption (gal)	159,225

Ridership Trends

2019	793,573
2020	506,633
2021	438,804
2022	384,357
2023	460,485

System Ridership Trend





GARY PUBLIC TRANSPORTATION CORPORATION

Legislative District

Indiana Senate	2, 3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$1,758,361
Other Salaries/Wages	\$2,126,123
Fringe	\$1,484,695
Services	\$925,547
Materials and Supplies	\$1,297,992
Utilities	\$169,753
Casualty/Liability	\$533,535
Purchased Transportation	\$0
Other	\$1,585,729
Total Expenses	\$9,881,735
Fixed Route Expenses	\$8,758,589
Demand Response Services	\$1,123,146

Revenue Summary

Fare Revenue	\$359,511
Contract/Other	\$0
Auxiliary/Non-Transit	\$88,486
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,545,539
State Assistance	\$943,472
Federal Assistance	\$6,944,727
Total Revenue	\$9,881,735

Productivity

Total Passenger Boardings	460,485
Total Fixed Route Vehicle Miles	816,596
Total Demand Response Vehicle Miles	101,068
Total Vehicle Miles	917,664
Revenue Vehicle Miles	902,150
Revenue Vehicle Hours	66,860

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.77
Operating Expense per Passenger Trip	\$21.46
Passenger Trips per Total Vehicle Mile	\$0.50
Passenger Trips per Capita	\$0.17

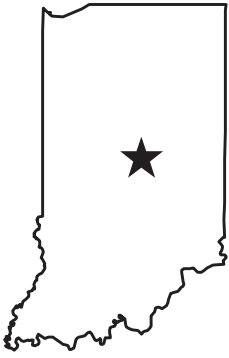
Financial Performance

Operating Subsidy	\$9,433,738
Operating Subsidy Ratio	95%
Locally Derived Income	\$1,993,536
Locally Derived Income Per Operating Expense	\$0.20
Fare Recovery Ratio	\$0.04

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2007	Gillig	Yes	25+2wc	Diesel
2	2007	Gillig	Yes	31+2wc	Diesel
1	2009	Gillig	Yes	25+2wc	Diesel
7	2010	Gillig	Yes	25+2wc	Diesel
3	2014	Gillig	Yes	25+2wc	Diesel
1	2014	Ford	Yes	10+3wc	Gas
1	2017	Gillig	Yes	25+2wc	Diesel
3	2017	Ford	Yes	10+3wc	Gas
2	2018	Ford	Yes	10+3wc	Gas
2	2022	Gillig	Yes	31+2wc	Diesel
1	2022	Gillig	Yes	25+2wc	Diesel
3	2022	Ford	Yes	10+3wc	Gas
4	2023	Gillig	Yes	25+2wc	Electric

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HAMILTON COUNTY

1555 Westfield Road
 Noblesville, IN 46062
 (317) 773-8781

Contact: Roscoe Brown, Director of Transportation
Email: Rbrown@janus-inc.org
Website: www.janus-inc.org

General Information

Type of Service Demand Response
Service Area Hamilton County
Service Population 274,569

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday 7:00 AM–3:00 PM
Sunday None

Fare Structure

Base \$3.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	11
Maintenance	1	0
Administration	6	3
	<u>21</u>	<u>14</u>

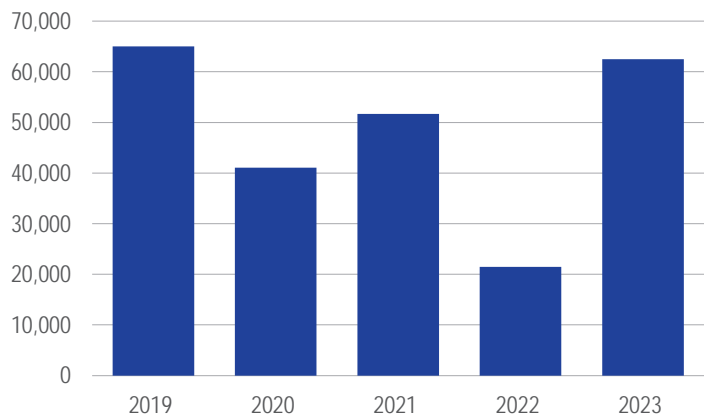
Operation Characteristics

Revenue Vehicles	26
Peak Hour Fleet	15
Base Fleet	12
Fuel Consumption (gal)	63,048

Ridership Trends

2019	65,029
2020	41,054
2021	51,698
2022	21,494
2023	62,514

System Ridership Trend



HAMILTON COUNTY EXPRESS (HCE)



Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$1,968,349
Other	\$0
Total Expenses	\$1,968,349
Fixed Route Expenses	\$0
Demand Response Services	\$1,968,349

Revenue Summary

Fare Revenue	\$97,778
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$86,418
State Assistance	\$801,118
Federal Assistance	\$983,035
Total Revenue	\$1,968,349

Productivity

Total Passenger Boardings	62,514
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	556,314
Total Vehicle Miles	556,314
Revenue Vehicle Miles	482,612
Revenue Vehicle Hours	30,717

Performance/Service Effectiveness

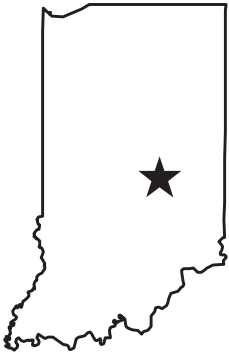
Operating Expense per Total Vehicle Mile	\$3.54
Operating Expense per Passenger Trip	\$31.49
Passenger Trips per Total Vehicle Mile	\$0.11
Passenger Trips per Capita	\$4.39

Financial Performance

Operating Subsidy	\$1,870,571
Operating Subsidy Ratio	95%
Locally Derived Income	\$184,196
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	\$0.05

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2015	Ford	Yes	12+2wc	Gas
3	2016	Ford	Yes	12+2wc	Gas
5	2017	Ford	Yes	12+2wc	Gas
5	2018	Ford	Yes	8+1wc	Gas
3	2019	Ford	Yes	12+2wc	Gas
3	2021	Ford	Yes	12+2wc	Gas
2	2024	Ford	Yes	12+2wc	Gas



HANCOCK COUNTY

1870 Fields Boulevard
 Greenfield, IN 46140
 (317) 462-3758

Contact: Suzanne Derengowski, Executive Director
Email: suzanned@hcssi.org
Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 86,166

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$4.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	15
Maintenance	0	0
Administration	0	1
	2	16

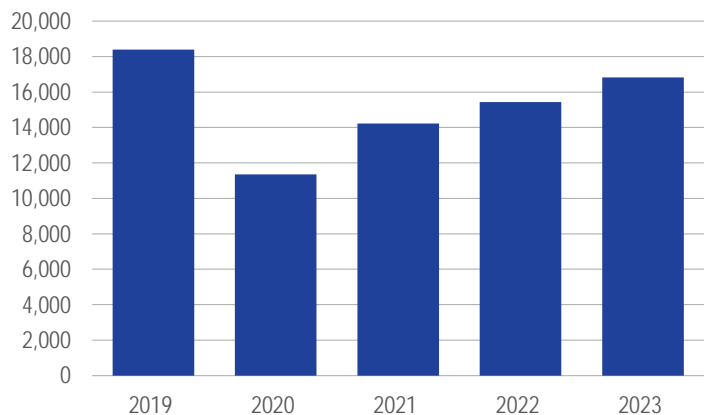
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	13
Base Fleet	11
Fuel Consumption (gal)	10,231

Ridership Trends

2019	18,399
2020	11,353
2021	14,220
2022	15,428
2023	16,831

System Ridership Trend





HANCOCK COUNTY SENIOR SERVICES - RIDE HANCOCK

Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$207,588
Other Salaries/Wages	\$119,881
Fringe	\$0
Services	\$27,464
Materials and Supplies	\$34,825
Utilities	\$15,903
Casualty/Liability	\$50,963
Purchased Transportation	\$0
Other	\$38,694
Total Expenses	\$495,318
Fixed Route Expenses	\$0
Demand Response Services	\$495,318

Revenue Summary

Fare Revenue	\$37,618
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$0
State Assistance	\$137,987
Federal Assistance	\$319,713
Total Revenue	\$495,318

Productivity

Total Passenger Boardings	16,831
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	173,740
Total Vehicle Miles	173,740
Revenue Vehicle Miles	145,884
Revenue Vehicle Hours	12,217

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.85
Operating Expense per Passenger Trip	\$29.43
Passenger Trips per Total Vehicle Mile	\$0.10
Passenger Trips per Capita	\$5.12

Financial Performance

Operating Subsidy	\$457,700
Operating Subsidy Ratio	92%
Locally Derived Income	\$37,618
Locally Derived Income Per Operating Expense	\$0.08
Fare Recovery Ratio	\$0.08

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Ford	Yes	9+1wc	Gas
2	2013	Dodge	Yes	5+1wc	Gas
1	2015	Dodge	Yes	5+1wc	Gas
1	2016	Dodge	Yes	5+1wc	Gas
8	2019	Dodge	Yes	5+1wc	Gas
13					



HENDRICKS & MORGAN COUNTIES

1001 Sycamore Lane
 Danville, IN 46122
 (317) 745-4715

Contact: LaDonna Everroad, Executive Assistant
Email: lreverroad@sycamoreservices.com
Website: www.sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks and Morgan Counties
Service Population 184,334

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$3.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 \$4 out of town. Morgan \$4 base, \$5 out of town

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	22
Maintenance	0	0
Administration	2	1
	<u>9</u>	<u>23</u>

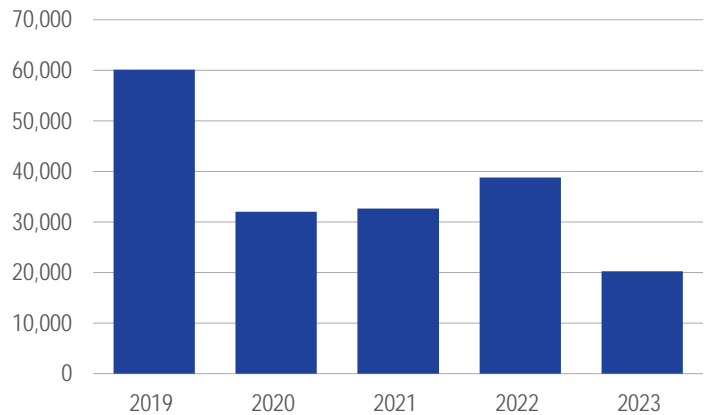
Operation Characteristics

Revenue Vehicles	42
Peak Hour Fleet	11
Base Fleet	0
Fuel Consumption (gal)	0

Ridership Trends

2019	60,122
2020	31,984
2021	32,653
2022	38,797
2023	20,258

System Ridership Trend





HENDRICKS COUNTY TRANSIT/ SYCAMORE SERVICES DBA LINK

Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$269,629
Other Salaries/Wages	\$100,472
Fringe	\$52,883
Services	\$43,865
Materials and Supplies	\$94,904
Utilities	\$8,164
Casualty/Liability	\$41,279
Purchased Transportation	\$0
Other	\$92,040
Total Expenses	\$703,236
Fixed Route Expenses	\$0
Demand Response Services	\$703,236

Revenue Summary

Fare Revenue	\$13,550
Contract/Other	\$0
Auxiliary/Non-Transit	\$5,703
In-Kind	\$0
Contra	\$0
Local Assistance	\$86,607
State Assistance	\$323,057
Federal Assistance	\$274,319
Total Revenue	\$703,236

Productivity

Total Passenger Boardings	20,258
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	226,389
Total Vehicle Miles	226,389
Revenue Vehicle Miles	184,188
Revenue Vehicle Hours	11,190

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.11
Operating Expense per Passenger Trip	\$34.71
Passenger Trips per Total Vehicle Mile	\$0.09
Passenger Trips per Capita	\$9.10

Financial Performance

Operating Subsidy	\$683,983
Operating Subsidy Ratio	97%
Locally Derived Income	\$105,860
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	\$0.02

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible	
				Wheelchair Capacity	ADA Accessible
2	2009	CU	2	Lift	
2	2010	CU	2	Lift	
1	2012	MV	1	Ramp	
1	2012	VN	0	N/A	
1	2013	CU	2	Lift	
1	2013	MV	2	Ramp	
1	2013	MV	1	Ramp	
4	2015	MV	2	Ramp	
2	2015	CU	2	Lift	
2	2016	MV	1	Ramp	
1	2016	CU	2	Lift	
3	2017	CU	2	Lift	
2	2018	CU	1	Lift	
2	2019	CU	2	Lift	
4	2021	MV	1	Ramp	
2	2024	CU	2	Lift	
3	2013	MV	2	Ramp	
1	2013	CU	2	Lift	
1	2015	MV	2	Ramp	
3	2015	CU	2	Lift	
2	2019	MV	1	Ramp	
3	2021	MV	1	Ramp	



INDIANAPOLIS

1501 W. Washington Street
 Indianapolis, IN 46222
 (317) 635-2100

Contact: Jennifer Pyrz, Interim President & CEO
Email: jennifer.pyrz@indygo.net
Website: www.indygo.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Marion County
Service Population 918,977

Service Hours

Weekdays 4:07 AM–1:00 AM
Saturday 5:27 AM–1:01 AM
Sunday 6:09 AM–10:00 PM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer \$0.00
Other/Special
 Veterans ride free
 Free 2-hour transfer

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	627	2
Maintenance	79	0
Administration	117	2
	<u>823</u>	<u>4</u>

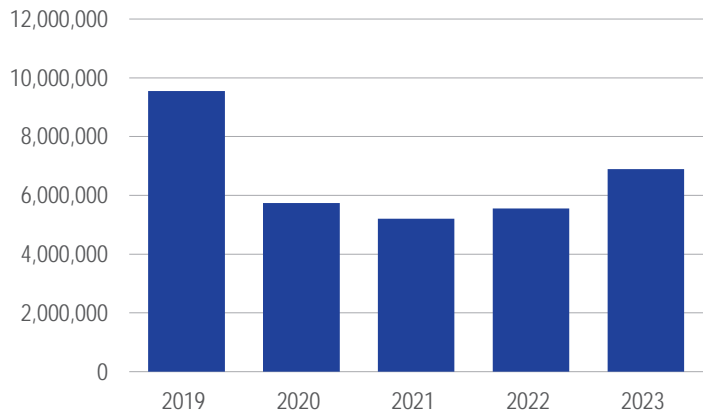
Operation Characteristics

Revenue Vehicles	280
Peak Hour Fleet	182
Base Fleet	151
Fuel Consumption (gal)	1,793,321

Ridership Trends

2019	9,556,169
2020	5,741,803
2021	5,203,518
2022	5,552,608
2023	6,889,357

System Ridership Trend





Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36 25, 86, 87, 88, 89, 90, 91, 92, 93, 94,
Indiana House	95, 96, 97, 98, 99, 100
U.S. Congressional	5, 7

Operating Expense Summary

Operator Salaries/Wages	\$23,883,320
Other Salaries/Wages	\$24,255,683
Fringe	\$18,930,098
Services	\$21,088,498
Materials and Supplies	\$13,769,471
Utilities	\$1,829,872
Casualty/Liability	\$3,718,574
Purchased Transportation	\$12,829,746
Other	\$797,421
Total Expenses	\$121,102,683
Fixed Route Expenses	\$105,380,904
Demand Response Services	\$15,721,779

Productivity

Total Passenger Boardings	6,889,357
Total Fixed Route Vehicle Miles	7,711,989
Total Demand Response Vehicle Miles	1,973,017
Total Vehicle Miles	9,685,006
Revenue Vehicle Miles	9,352,236
Revenue Vehicle Hours	665,921

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$12.50
Operating Expense per Passenger Trip	\$17.58
Passenger Trips per Total Vehicle Mile	\$0.71
Passenger Trips per Capita	\$0.13

Revenue Summary

Fare Revenue	\$6,330,097
Contract/Other	\$0
Auxiliary/Non-Transit	\$5,696,895
In-Kind	\$0
Contra	\$0
Local Assistance	\$83,665,688
State Assistance	\$11,369,828
Federal Assistance	\$14,040,175
Total Revenue	\$121,102,683

Financial Performance

Operating Subsidy	\$109,075,691
Operating Subsidy Ratio	90%
Locally Derived Income	\$95,692,680
Locally Derived Income Per Operating Expense	\$0.79
Fare Recovery Ratio	\$0.05

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
9	2010	Gillig	Yes	38+2wc	Diesel
10	2010	Gillig	Yes	38+2wc	Hybrid
3	2013	Gillig	Yes	38+2wc	Hybrid
13	2014	Gillig	Yes	38+2wc	Diesel
13	2015	Gillig	Yes	38+2wc	Diesel
13	2016	Gillig	Yes	38+2wc	Diesel
16	2017	Ford	Yes	10+2wc	Gas
16	2017	Gillig	Yes	38+2WC	Diesel
15	2018	Ford	Yes	9+3WC	Gas
17	2018	Gillig	Yes	38+2WC	Diesel
12	2018	BYD	Yes	47+2WC	Electric
19	2019	BYD	Yes	47+2WC	Electric
25	2019	Ford	Yes	9+3WC	Gas
16	2019	Gillig	Yes	38+2WC	Diesel
4	2019	Dodge	Yes	5+1wc	Gas
28	2020	Gillig	Yes	38+2wc	Diesel
24	2021	Gillig	Yes	38+2wc	Hybrid
3	2022	Gillig	Yes	38+2wc	Hybrid
24	2022	Ford	Yes	9+3wc	Gas

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JOHNSON COUNTY

PO Box 216 / 3500 N. Morton Street
 Franklin, IN 46131
 (317) 738-5523

Contact: Becky Allen, Director of Transportation
Email: becky.allen@gatewayarc.com
Website: www.gatewayarc.com

General Information

Type of Service Demand Response & Flexible Fixed Route
Service Area Johnson County
Service Population 27,577

Service Hours

Weekdays 6:15 AM–7:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 Flexible Fixed Route \$1–\$2
 Zone \$4.00–\$6.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	17
Maintenance	1	0
Administration	1	3
	<u>16</u>	<u>20</u>

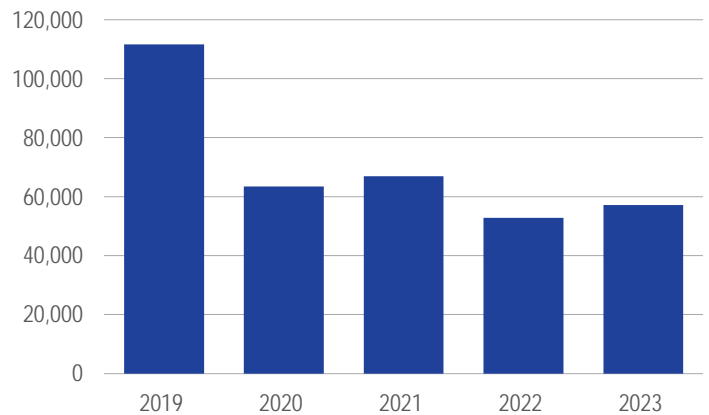
Operation Characteristics

Revenue Vehicles	22
Peak Hour Fleet	18
Base Fleet	18
Fuel Consumption (gal)	58,592

Ridership Trends

2019	111,612
2020	63,494
2021	66,891
2022	52,856
2023	57,200

System Ridership Trend





ACCESS JOHNSON COUNTY PUBLIC TRANSIT

Legislative District

Indiana Senate	32, 36, 37, 41
Indiana House	47, 58, 90, 93
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$978,665
Other Salaries/Wages	\$0
Fringe	\$103,731
Services	\$33,963
Materials and Supplies	\$371,804
Utilities	\$38,439
Casualty/Liability	\$69,669
Purchased Transportation	\$0
Other	\$42,065
Total Expenses	\$1,638,336
Fixed Route Expenses	\$900,018
Demand Response Services	\$738,318

Revenue Summary

Fare Revenue	\$64,239
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$464,871
State Assistance	\$503,161
Federal Assistance	\$606,065
Total Revenue	\$1,638,336

Productivity

Total Passenger Boardings	57,200
Total Fixed Route Vehicle Miles	183,028
Total Demand Response Vehicle Miles	297,222
Total Vehicle Miles	480,250
Revenue Vehicle Miles	462,500
Revenue Vehicle Hours	31,042

Performance/Service Effectiveness

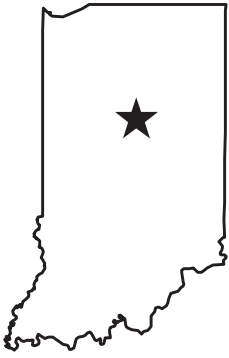
Operating Expense per Total Vehicle Mile	\$3.41
Operating Expense per Passenger Trip	\$28.64
Passenger Trips per Total Vehicle Mile	\$0.12
Passenger Trips per Capita	\$0.48

Financial Performance

Operating Subsidy	\$1,574,097
Operating Subsidy Ratio	96%
Locally Derived Income	\$529,110
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	\$0.04

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Ford	Yes	12+2wc	Gas
1	2015	Dodge	Yes	3+1wc	Gas
1	2017	Dodge	Yes	3+1wc	Gas
4	2017	Ford	Yes	32+8wc	Gas
6	2018	Ford	Yes	94+12wc	Gas
5	2019	Ford	Yes	76+10wc	Gas
2	2024	Ford	Yes	16+4wc	Gas
2	2024	Ford	Yes	28+4wc	Gas



KOKOMO

219 E. Sycamore Street
 Kokomo, IN 46901
 (765) 456-7556

Contact: Tammy Corn, Executive Director
Email: tcorn@kokomompo.com
Website: www.cityofkokomo.org

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Kokomo
Service Population 68,682

Service Hours

Weekdays 6:30 AM–7:00 PM
Saturday None
Sunday None

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	22
Maintenance	0	7
Administration	7	2
	<u>12</u>	<u>31</u>

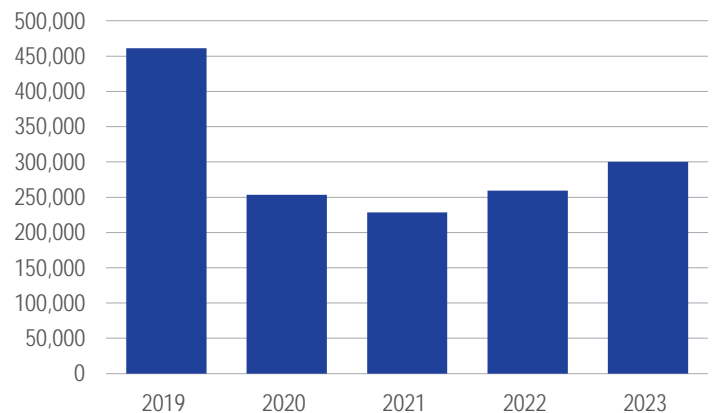
Operation Characteristics

Revenue Vehicles	33
Peak Hour Fleet	31
Base Fleet	29
Fuel Consumption (gal)	88,193

Ridership Trends

2019	461,187
2020	253,417
2021	228,484
2022	259,356
2023	300,114

System Ridership Trend



SPIRIT OF KOKOMO/ CITY LINE TROLLEY



Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$843,786
Other Salaries/Wages	\$508,775
Fringe	\$774,169
Services	\$152,818
Materials and Supplies	\$352,929
Utilities	\$10,694
Casualty/Liability	\$41,204
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,684,375
Fixed Route Expenses	\$1,000,734
Demand Response Services	\$1,683,641

Revenue Summary

Fare Revenue	\$945
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$1,341,715
State Assistance	\$654,741
Federal Assistance	\$686,974
Total Revenue	\$2,684,375

Productivity

Total Passenger Boardings	300,114
Total Fixed Route Vehicle Miles	175,858
Total Demand Response Vehicle Miles	392,499
Total Vehicle Miles	568,357
Revenue Vehicle Miles	514,479
Revenue Vehicle Hours	38,730

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.72
Operating Expense per Passenger Trip	\$8.94
Passenger Trips per Total Vehicle Mile	\$0.53
Passenger Trips per Capita	\$0.23

Financial Performance

Operating Subsidy	\$2,683,430
Operating Subsidy Ratio	100%
Locally Derived Income	\$1,342,660
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	\$0.00

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2010	Gillig	Yes	45+2wc	Diesel
2	2016	Gillig	Yes	45+2wc	Diesel
2	2021	Freightliner	Yes	45+2wc	Diesel
1	2010	Ford	Yes	14+2wc	Gas
2	2014	Chevy	Yes	14+2wc	Diesel
10	2016	Ford	Yes	14+2wc	Gas
6	2018	Chevy	Yes	14+2wc	Gas
2	2019	Ford	Yes	14+2wc	Gas
6	2021	Ford	Yes	14+2wc	Gas
33					



LAFAYETTE

1250 Canal Road
 Lafayette, IN 47904
 (765) 423-2666

Contact: Bryan Smith, CEO
Email: bsmith@gocitybus.com
Website: www.gocitybus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lafayette, W Lafayette metropolitan area & Purdue campus
Service Population 147,725

Service Hours

Weekdays 5:45 AM–12:45 AM
Saturday 6:00 AM–9:45 PM
Sunday 8:45 AM–6:45 PM

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 Monthly pass \$28/mo, E&D \$14/mo, Token \$0.75/ride
 Day \$2, Demand Response \$2/ride

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	74	15
Maintenance	10	0
Administration	22	2
	<u>106</u>	<u>17</u>

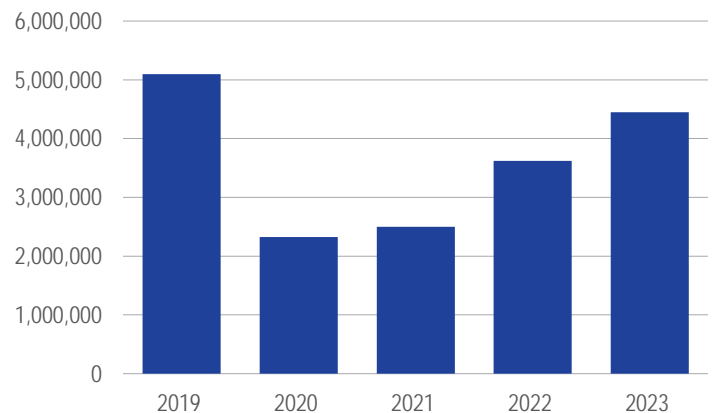
Operation Characteristics

Revenue Vehicles	76
Peak Hour Fleet	50
Base Fleet	27
Fuel Consumption (gal)	498,224

Ridership Trends

2019	5,099,775
2020	2,324,834
2021	2,498,458
2022	3,619,901
2023	4,448,266

System Ridership Trend





Legislative District

Indiana Senate	7, 22
Indiana House	26, 27, 41
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$6,036,079
Other Salaries/Wages	\$2,354,557
Fringe	\$3,427,975
Services	\$1,108,988
Materials and Supplies	\$1,195,346
Utilities	\$168,582
Casualty/Liability	\$728,861
Purchased Transportation	\$0
Other	\$77,296
Total Expenses	\$15,097,684
Fixed Route Expenses	\$15,097,684
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$3,269,950
Contract/Other	\$0
Auxiliary/Non-Transit	\$688,659
In-Kind	\$0
Contra	\$0
Local Assistance	\$846,660
State Assistance	\$4,353,657
Federal Assistance	\$5,938,758
Total Revenue	\$15,097,684

Productivity

Total Passenger Boardings	4,448,266
Total Fixed Route Vehicle Miles	1,668,382
Total Demand Response Vehicle Miles	196,164
Total Vehicle Miles	1,864,546
Revenue Vehicle Miles	1,843,007
Revenue Vehicle Hours	147,567

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.10
Operating Expense per Passenger Trip	\$3.39
Passenger Trips per Total Vehicle Mile	\$2.39
Passenger Trips per Capita	\$0.03

Financial Performance

Operating Subsidy	\$11,139,075
Operating Subsidy Ratio	74%
Locally Derived Income	\$4,805,269
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	\$0.22

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2003	New Flyer	Yes	60	Diesel
1	2007	Gillig	Yes	40	Diesel
2	2009	New Flyer	Yes	60	Diesel
5	2009	Gillig	Yes	40	Diesel
1	2009	Ford	Yes	13	Gas
4	2010	Gillig	Yes	40	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
3	2014	Gillig	Yes	35	Diesel
12	2015	Gillig	Yes	40	CNG
4	2015	Starcraft	Yes	13	CNG
9	2016	Gillig	Yes	42	CNG
1	2017	Starcraft	Yes	13	CNG
7	2018	New Flyer	Yes	42	CNG
1	2018	New Flyer	Yes	54	CNG
2	2019	New Flyer	Yes	42	CNG
1	2019	Elkhart	Yes	13	CNG
4	2020	New Flyer	Yes	42	CNG
2	2021	New Flyer	Yes	54	CNG
1	2021	Chrysler	Yes	3	Gas
7	2021	New Flyer	Yes	42	CNG
3	2023	Dodge	Yes	10	Gas



LAPORTE

102 L Street
 LaPorte, IN 46350
 (219) 362-6565

Contact: Beth A. West, Director
Email: bwest@cityoflaportein.gov
Website: www.cityoflaporte.com/transporte

General Information

Type of Service Demand Response
Service Area City of LaPorte
Service Population 22,053

Service Hours

Weekdays 6:00 AM–7:00 PM
Saturday 9:00 AM–2:00 PM
Sunday None

Fare Structure

Base \$3.25
Youth \$1.25
Elderly/Disabled \$2.50
Transfer \$3.25
Other/Special
 10-ride pass general \$30
 10-ride pass senior/disabled \$22.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	10
Maintenance	1	0
Administration	2	1
	<u>5</u>	<u>11</u>

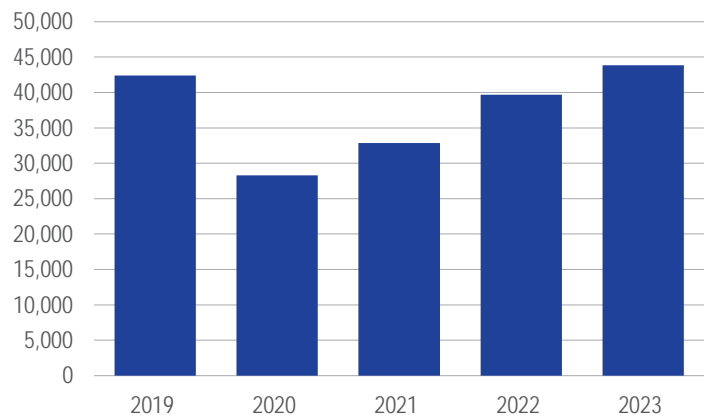
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	27,682

Ridership Trends

2019	42,392
2020	28,291
2021	32,867
2022	39,667
2023	43,834

System Ridership Trend





TRANSPORTE

Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

Productivity

Total Passenger Boardings	43,834
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	127,279
Total Vehicle Miles	127,279
Revenue Vehicle Miles	126,349
Revenue Vehicle Hours	11,974

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.33
Operating Expense per Passenger Trip	\$15.49
Passenger Trips per Total Vehicle Mile	\$0.34
Passenger Trips per Capita	\$0.50

Financial Performance

Operating Subsidy	\$520,870
Operating Subsidy Ratio	77%
Locally Derived Income	\$285,534
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	\$0.14

Operating Expense Summary

Operator Salaries/Wages	\$234,325
Other Salaries/Wages	\$175,003
Fringe	\$143,338
Services	\$12,713
Materials and Supplies	\$57,995
Utilities	\$12,973
Casualty/Liability	\$31,235
Purchased Transportation	\$0
Other	\$11,389
Total Expenses	\$678,971
Fixed Route Expenses	\$0
Demand Response Services	\$678,971

Revenue Summary

Fare Revenue	\$95,369
Contract/Other	\$0
Auxiliary/Non-Transit	\$62,732
In-Kind	\$0
Contra	\$0
Local Assistance	\$127,433
State Assistance	\$72,420
Federal Assistance	\$321,017
Total Revenue	\$678,971

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13+2wc	Liquid Propane
2	2017	Ford	Yes	13+2wc	Liquid Propane
2	2019	Ford	Yes	13+2wc	Liquid Propane
7					



CITY OF MARION

520 E. 6th Street
 Marion, IN 46953
 (765) 668-4405

Contact: Jeff Edwards, Transit Manager
Email: jedwards@cityofmarion.in.gov
Website: cityofmarion.in.gov

General Information

Type of Service Fixed Route
Service Area City of Marion
Service Population 28,337

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	2
Maintenance	1	0
Administration	2	0
	<u>16</u>	<u>2</u>

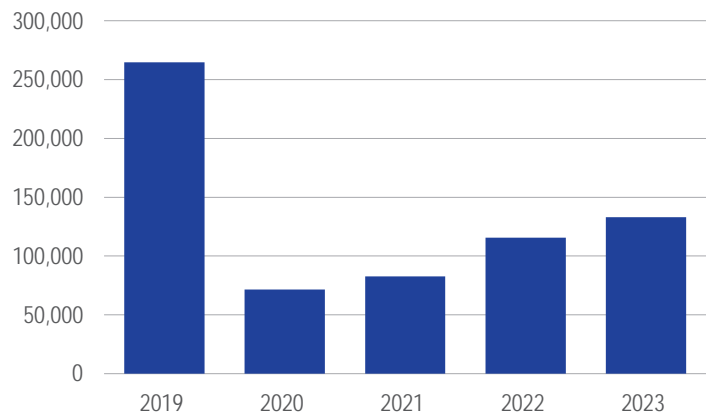
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7
Base Fleet	0
Fuel Consumption (gal)	0

Ridership Trends

2019	264,770
2020	71,378
2021	82,588
2022	115,459
2023	132,997

System Ridership Trend



MARION TRANSIT SYSTEM (MTS)



Legislative District

Indiana Senate	17, 19, 20
Indiana House	31, 32
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$516,919
Other Salaries/Wages	\$212,902
Fringe	\$454,656
Services	\$64,091
Materials and Supplies	\$150,123
Utilities	\$14,753
Casualty/Liability	\$45,689
Purchased Transportation	\$0
Other	\$2,389
Total Expenses	\$1,461,522
Fixed Route Expenses	\$1,226,146
Demand Response Services	\$235,376

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$14,530
In-Kind	\$0
Contra	\$0
Local Assistance	\$363,097
State Assistance	\$298,557
Federal Assistance	\$785,338
Total Revenue	\$1,461,522

Productivity

Total Passenger Boardings	132,997
Total Fixed Route Vehicle Miles	169,349
Total Demand Response Vehicle Miles	29,634
Total Vehicle Miles	198,983
Revenue Vehicle Miles	192,871
Revenue Vehicle Hours	16,034

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.34
Operating Expense per Passenger Trip	\$10.99
Passenger Trips per Total Vehicle Mile	\$0.67
Passenger Trips per Capita	\$0.21

Financial Performance

Operating Subsidy	\$1,446,992
Operating Subsidy Ratio	99%
Locally Derived Income	\$377,627
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	\$0.00

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
4	2017	CU	2	Lift
4	2019	CU	2	Lift
1	2023	CU	2	Lift
3	2023	CU	2	Lift
12				



MICHIGAN CITY

1801 Kentucky Street
 Michigan City, IN 46360
 (219) 873-1502

Contact: Robin Tillman, Transit Director
Email: rtillman@emichigancity.com
Website: www.emichigancity.com

General Information

Type of Service Fixed Route, Commuter, and ADA Paratransit
Service Area Michigan City, LaPorte County
Service Population 32,075

Service Hours

Weekdays 6:00 AM–6:30 PM
Saturday 8:00 AM–6:30 PM
Sunday None

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 Monthly Pass \$20.00/Reduce \$10.00
 ADA Paratransit \$2.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	0
Maintenance	1	0
Administration	2	0
	<u>17</u>	<u>0</u>

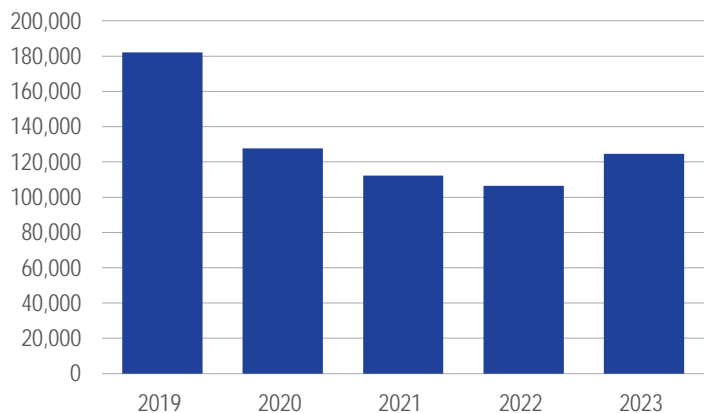
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	7
Base Fleet	6
Fuel Consumption (gal)	36,395

Ridership Trends

2019	182,049
2020	127,739
2021	112,326
2022	106,478
2023	124,663

System Ridership Trend



MICHIGAN CITY TRANSIT



Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$829,772
Other Salaries/Wages	\$0
Fringe Services	\$505,454
Materials and Supplies	\$54,193
Utilities	\$196,684
Casualty/Liability	\$26,716
Purchased Transportation	\$67,899
Other	\$0
Total Expenses	\$7,570
Fixed Route Expenses	\$1,688,288
Demand Response Services	\$1,519,459
	\$168,829

Revenue Summary

Fare Revenue	\$74,192
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$594,559
State Assistance	\$212,489
Federal Assistance	\$807,048
Total Revenue	\$1,688,288

Productivity

Total Passenger Boardings	124,663
Total Fixed Route Vehicle Miles	206,376
Total Demand Response Vehicle Miles	42,540
Total Vehicle Miles	248,916
Revenue Vehicle Miles	229,437
Revenue Vehicle Hours	15,129

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.78
Operating Expense per Passenger Trip	\$13.54
Passenger Trips per Total Vehicle Mile	\$0.50
Passenger Trips per Capita	\$0.26

Financial Performance

Operating Subsidy	\$1,614,096
Operating Subsidy Ratio	96%
Locally Derived Income	\$668,751
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	\$0.04

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2014	Freightliner	Yes	30+2wc	Diesel
1	2016	Freightliner	Yes	30+2wc	Diesel
2	2016	Chevy	Yes	16+2wc	Diesel
2	2017	Freightliner	Yes	30+2wc	Diesel
1	2018	Ford	Yes	16+2wc	Diesel
3	2020	Freightliner	Yes	30+2wc	Diesel
10					



MUNCIE

1300 E. Seymour Street
 Muncie, IN 47302
 (765) 282-2762

Contact: Amy Howell, Director of Finance
Email: ahowell@mitsbus.org
Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie city limits
Service Population 70,085

Service Hours

Weekdays 6:15 AM–6:45 PM
Saturday 8:15 AM–6:15 PM
Sunday None

Fare Structure

Base \$0.50
Youth \$0.00
Elderly/Disabled \$0.25
Transfer \$0.00
Other/Special
 30 Day \$18.00
 Agency Pass (Pack of 20 Two Ride) \$21.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	46	4
Maintenance	16	2
Administration	5	0
	<u>67</u>	<u>6</u>

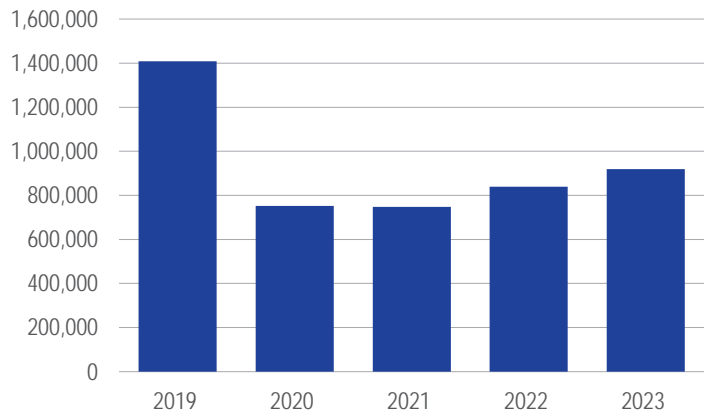
Operation Characteristics

Revenue Vehicles	53
Peak Hour Fleet	36
Base Fleet	22
Fuel Consumption (gal)	184,626

Ridership Trends

2019	1,408,230
2020	751,738
2021	747,389
2022	838,726
2023	919,135

System Ridership Trend



MUNCIE INDIANA TRANSIT SYSTEM



Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$1,835,481
Other Salaries/Wages	\$1,398,928
Fringe	\$1,655,189
Services	\$892,184
Materials and Supplies	\$764,632
Utilities	\$105,119
Casualty/Liability	\$551,051
Purchased Transportation	\$0
Other	\$115,624
Total Expenses	\$7,318,208
Fixed Route Expenses	\$5,667,175
Demand Response Services	\$1,651,033

Revenue Summary

Fare Revenue	\$156,860
Contract/Other	\$0
Auxiliary/Non-Transit	\$131,218
In-Kind	\$0
Contra	\$0
Local Assistance	\$3,941,035
State Assistance	\$1,501,707
Federal Assistance	\$1,587,388
Total Revenue	\$7,318,208

Productivity

Total Passenger Boardings	919,135
Total Fixed Route Vehicle Miles	736,137
Total Demand Response Vehicle Miles	180,795
Total Vehicle Miles	916,932
Revenue Vehicle Miles	828,851
Revenue Vehicle Hours	61,303

Performance/Service Effectiveness

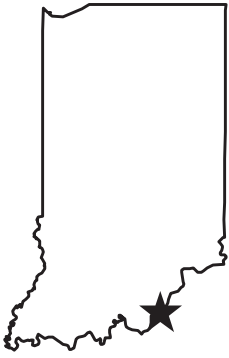
Operating Expense per Total Vehicle Mile	\$7.98
Operating Expense per Passenger Trip	\$7.96
Passenger Trips per Total Vehicle Mile	\$1.00
Passenger Trips per Capita	\$0.08

Financial Performance

Operating Subsidy	\$7,030,130
Operating Subsidy Ratio	96%
Locally Derived Income	\$4,229,113
Locally Derived Income Per Operating Expense	\$0.58
Fare Recovery Ratio	\$0.02

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2000	Chance Bus	Yes	27	Diesel
4	2005	Gillig	Yes	51	Diesel
5	2007	Gillig	Yes	51	Diesel
5	2010	Gillig	Yes	51	Hybrid Diesel
2	2012	New Flyer	Yes	82	Hybrid Diesel
4	2013	New Flyer	Yes	82	Hybrid Diesel
2	2014	New Flyer	Yes	82	Hybrid Diesel
2	2015	Coach & Equipment	Yes	13	Liquid Propane
9	2017	Coach & Equipment	Yes	13	Liquid Propane
1	2017	New Flyer	Yes	82	Hybrid Diesel
1	2018	New Flyer	Yes	82	Hybrid Diesel
4	2019	Coach & Equipment	Yes	13	Liquid Propane
2	2020	New Flyer	Yes	66	Hybrid Diesel
7	2021	New Flyer	Yes	66	Hybrid Diesel
2	2022	New Flyer	Yes	67	Hybrid Diesel



NEW ALBANY, CLARKSVILLE, & JEFFERSONVILLE

1000 W. Broadway
Louisville, KY 40203
(502) 585-1234

Contact: Josh Thomas, Transportation Planner Data Analyst
Email: jthomas@ridetarc.org
Website: www.ridetarc.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Greater Louisville metropolitan area
Service Population 1,265,108

Service Hours

Weekdays 4:30 AM–12:42 AM
Saturday 5:00 AM–12:51 AM
Sunday 5:30 AM–12:51 AM

Fare Structure

Base \$1.75
Youth \$0.80
Elderly/Disabled \$0.80
Transfer \$0.00
Other/Special
\$1.50 MyTARC card, 24-hour \$3.50
7-day \$15; 30-day \$50; 10-trip \$15; circ. \$.75

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	384	17
Maintenance	113	0
Administration	106	2
	<hr/> 603	<hr/> 19

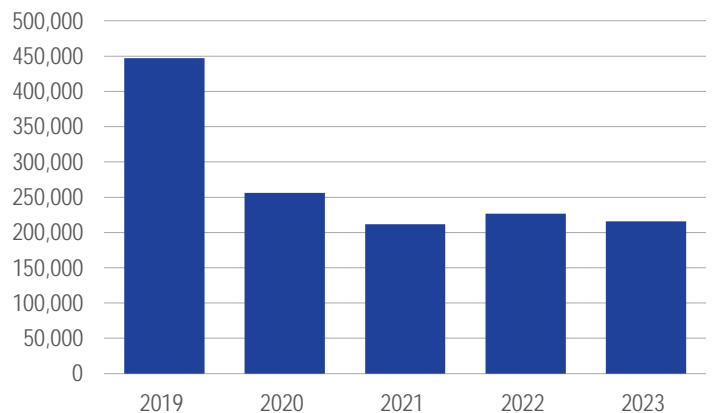
Operation Characteristics

Revenue Vehicles	214
Peak Hour Fleet	232
Base Fleet	167
Fuel Consumption (gal)	186,309

Ridership Trends

2019	446,996
2020	256,133
2021	211,793
2022	226,733
2023	215,591

System Ridership Trend





TRANSIT AUTHORITY OF RIVER CITY (TARC)

Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$1,572,740
Other Salaries/Wages	\$656,206
Fringe	\$1,929,952
Services	\$438,045
Materials and Supplies	\$407,316
Utilities	\$28,213
Casualty/Liability	\$241,895
Purchased Transportation	\$1,254,710
Other	\$30,804
Total Expenses	\$6,559,881
Fixed Route Expenses	\$4,408,342
Demand Response Services	\$484,564

Revenue Summary

Fare Revenue	\$621,025
Contract/Other	\$0
Auxiliary/Non-Transit	\$132,301
In-Kind	\$0
Contra	\$0
Local Assistance	\$4,520,205
State Assistance	\$1,246,760
Federal Assistance	\$39,590
Total Revenue	\$6,559,881

Productivity

Total Passenger Boardings	215,591
Total Fixed Route Vehicle Miles	483,831
Total Demand Response Vehicle Miles	266,274
Total Vehicle Miles	750,105
Revenue Vehicle Miles	642,603
Revenue Vehicle Hours	41,162

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.75
Operating Expense per Passenger Trip	\$30.43
Passenger Trips per Total Vehicle Mile	\$0.29
Passenger Trips per Capita	\$5.87

Financial Performance

Operating Subsidy	\$5,806,555
Operating Subsidy Ratio	89%
Locally Derived Income	\$5,273,531
Locally Derived Income Per Operating Expense	\$0.80
Fare Recovery Ratio	\$0.09

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2005	Gillig	Yes	40 +2wc	Diesel
3	2007	Gillig	Yes	40 + 2wc	Diesel
3	2009	Gillig	Yes	40 +2wc	Hybrid
7	2009	Gillig	Yes	40 +2wc	Diesel
9	2010	Gillig	Yes	40 + 2wc	Hybrid
26	2010	Gillig	Yes	40 + 2wc	Diesel
21	2013	Gillig	Yes	40 + 2wc	Diesel
12	2014	Gillig	Yes	40 + 2wc	Hybrid
9	2014	Gillig	Yes	40 + 2wc	Electric
25	2016	Gillig	Yes	40 + 2wc	Diesel
6	2016	Gillig	Yes	40 + 2wc	Electric
1	2016	Gillig	Yes	40 + 2wc	Hybrid
2	2017	Gillig	Yes	31 + 2wc	Diesel
17	2019	Gillig	Yes	38 + 2wc	Diesel
43	2021	Gillig	Yes	40 + 2wc	Diesel
4	2021	Gillig	Yes	31 + 2wc	Diesel
25	2022	Gillig	Yes	40 + 2wc	Diesel

214



NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

33 E. U.S. Highway 12
 Chesterton, IN 46304
 (219) 926-5744

Contact: Michael Noland, President
Email: michael.noland@nicted.com
Website: www.mysouthshoreline.com

General Information

Type of Service Commuter Rail
Service Area Lake, Porter, LaPorte, St. Joseph Counties
Service Population 1,038,746

Service Hours

Weekdays 4:00 AM–2:30 AM
Saturday 4:00 AM–2:30 AM
Sunday 4:00 AM–2:30 AM

Fare Structure

Base \$14.25
Youth \$7.00
Elderly/Disabled \$7.00
Transfer \$0.00
Other/Special
 One Way Regular Fares \$5.50–\$14.25
 One Way Reduced Fares \$2.75–\$7.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	141	0
Maintenance	150	0
Administration	138	5
	<u>429</u>	<u>5</u>

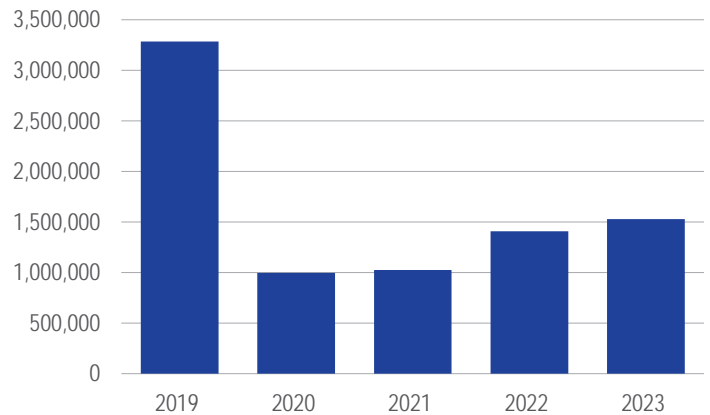
Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	70
Base Fleet	70
Fuel Consumption (gal)	0

Ridership Trends

2019	3,283,603
2020	995,049
2021	1,024,744
2022	1,406,300
2023	1,526,839

System Ridership Trend





Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13,
U.S. Congressional	14, 15, 17, 19, 20, 48
	1, 2

Operating Expense Summary

Operator Salaries/Wages	\$5,822,551
Other Salaries/Wages	\$13,985,136
Fringe	\$20,542,047
Services	\$5,193,317
Materials and Supplies	\$4,821,386
Utilities	\$2,849,737
Casualty/Liability	\$7,183,753
Purchased Transportation	\$0
Other	\$1,202,726
Total Expenses	\$61,600,653
Fixed Route Expenses	\$61,600,653
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$9,450,519
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$12,599,622
State Assistance	\$19,463,609
Federal Assistance	\$20,086,903
Total Revenue	\$61,600,653

Productivity

Total Passenger Boardings	1,526,839
Total Fixed Route Vehicle Miles	2,918,002
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	2,918,002
Revenue Vehicle Miles	2,032,288
Revenue Vehicle Hours	63,067

Performance/Service Effectiveness

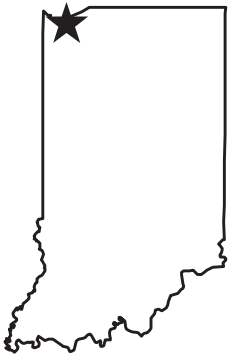
Operating Expense per Total Vehicle Mile	\$21.11
Operating Expense per Passenger Trip	\$40.35
Passenger Trips per Total Vehicle Mile	\$0.52
Passenger Trips per Capita	\$0.68

Financial Performance

Operating Subsidy	\$52,150,134
Operating Subsidy Ratio	85%
Locally Derived Income	\$22,050,141
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	\$0.15

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-1983	Sumitomo	No	93	Electric
7	1992	Sumitomo	No	110	Electric
10	1992	Sumitomo	No	130	N/A (trailers)
10	2000	Sumitomo	No	95	Electric
14	2009	Sumitomo	No	110	Electric
82					



NORTHWESTERN INDIANA

6100 Southport Road
 Portage, IN 46368
 (219) 254-2500

Contact: Talaya Jones, Chief Financial Officer
Email: tjones@nirpc.org
Website: www.nirpc.org

General Information

Type of Service Demand Response
Service Area Lake and Porter County
Service Population 510,343

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$7.50
Youth \$7.50
Elderly/Disabled \$7.50
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	30	10
Maintenance	7	1
Administration	12	0
	<u>49</u>	<u>11</u>

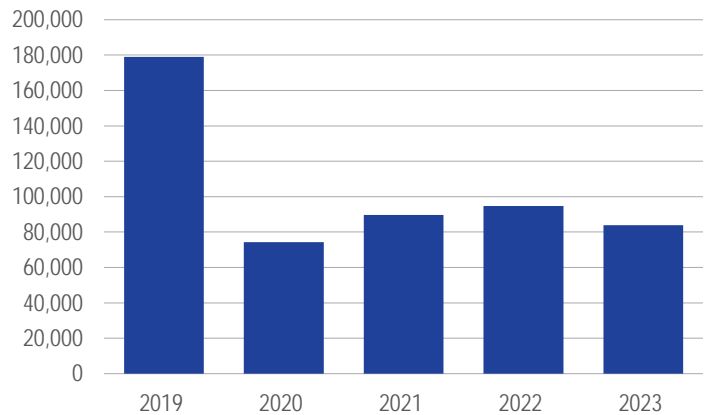
Operation Characteristics

Revenue Vehicles	53
Peak Hour Fleet	136
Base Fleet	128
Fuel Consumption (gal)	128,444

Ridership Trends

2019	178,976
2020	74,252
2021	89,624
2022	94,758
2023	83,812

System Ridership Trend





NORTHWESTERN INDIANA REGIONAL PLANNING COMMISSION

Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19,
Indiana House	20
U.S. Congressional	1, 2

Operating Expense Summary

Operator Salaries/Wages	\$1,353,874
Other Salaries/Wages	\$363,078
Fringe	\$252,519
Services	\$197,773
Materials and Supplies	\$509,265
Utilities	\$40,103
Casualty/Liability	\$146,402
Purchased Transportation	\$0
Other	\$278,962
Total Expenses	\$3,141,976
Fixed Route Expenses	\$0
Demand Response Services	\$3,141,976

Revenue Summary

Fare Revenue	\$657,294
Contract/Other	\$0
Auxiliary/Non-Transit	\$20,079
In-Kind	\$0
Contra	\$0
Local Assistance	\$979,211
State Assistance	\$365,311
Federal Assistance	\$1,120,081
Total Revenue	\$3,141,976

Productivity

Total Passenger Boardings	83,812
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	869,768
Total Vehicle Miles	869,768
Revenue Vehicle Miles	762,303
Revenue Vehicle Hours	47,748

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.61
Operating Expense per Passenger Trip	\$37.49
Passenger Trips per Total Vehicle Mile	\$0.10
Passenger Trips per Capita	\$6.09

Financial Performance

Operating Subsidy	\$2,464,603
Operating Subsidy Ratio	78%
Locally Derived Income	\$1,656,584
Locally Derived Income Per Operating Expense	\$0.53
Fare Recovery Ratio	\$0.21

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13+2wc	Gas
1	2017	Ford	Yes	13+3wc	Gas
1	2018	Ford	Yes	13+3wc	Gas
1	2019	Ford	Yes	13+3wc	Gas
1	2020	Ford	Yes	13+3wc	Gas
1	2013	Ford	Yes	12+2wc	Gas
2	2015	Ford	Yes	12+2wc	Gas
3	2016	Ford	Yes	12+2wc	Gas
4	2017	Ford	Yes	12+2wc	Gas
3	2018	Ford	Yes	12+2wc	Gas
2	2019	Ford	Yes	12+2wc	Gas
3	2020	Ford	Yes	12+2wc	Gas
1	2016	Ford	Yes	10+2wc	Gas
3	2017	Ford	Yes	10+2wc	Gas
2	2019	Ford	Yes	10+2wc	Gas
5	2020	Ford	Yes	10+2wc	Gas
2	2016	Ford	Yes	13+3wc	Gas
6	2017	Ford	Yes	13+3wc	Gas
1	2018	Ford	Yes	13+3wc	Gas
4	2019	Ford	Yes	13+3wc	Gas
4	2020	Ford	Yes	13+3wc	Gas

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RICHMOND

401 South Q Street
 Richmond, IN 47374
 (765) 983-7227

Contact: Chris Becker, Transportation Manager
Email: cbecker@richmondindiana.gov
Website: www.richmondindiana.gov

General Information

Type of Service Fixed Route
Service Area City of Richmond
Service Population 35,915

Service Hours

Weekdays 6:15 AM–5:45 PM
Saturday 9:15 AM–4:45 PM
Sunday None

Fare Structure

Base \$1.75
Youth \$1.50
Elderly/Disabled \$1.50
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	1
Maintenance	0	1
Administration	3	0
	<u>17</u>	<u>2</u>

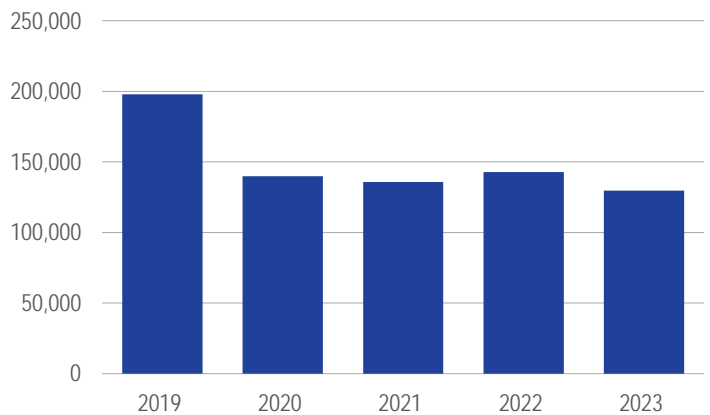
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9
Base Fleet	0
Fuel Consumption (gal)	0

Ridership Trends

2019	197,998
2020	139,919
2021	135,877
2022	142,858
2023	129,702

System Ridership Trend



ROSE VIEW TRANSIT



Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$447,971
Other Salaries/Wages	\$174,201
Fringe	\$93,736
Services	\$32,011
Materials and Supplies	\$145,312
Utilities	\$19,450
Casualty/Liability	\$229,644
Purchased Transportation	\$0
Other	\$1,040
Total Expenses	\$1,143,365
Fixed Route Expenses	\$1,040,462
Demand Response Services	\$102,903

Revenue Summary

Fare Revenue	\$125,701
Contract/Other	\$0
Auxiliary/Non-Transit	\$4,800
In-Kind	\$0
Contra	\$3,251
Local Assistance	\$106,488
State Assistance	\$378,464
Federal Assistance	\$524,661
Total Revenue	\$1,143,365

Productivity

Total Passenger Boardings	129,702
Total Fixed Route Vehicle Miles	184,142
Total Demand Response Vehicle Miles	55,998
Total Vehicle Miles	240,140
Revenue Vehicle Miles	227,705
Revenue Vehicle Hours	17,943

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.76
Operating Expense per Passenger Trip	\$8.82
Passenger Trips per Total Vehicle Mile	\$0.54
Passenger Trips per Capita	\$0.28

Financial Performance

Operating Subsidy	\$1,009,613
Operating Subsidy Ratio	88%
Locally Derived Income	\$236,989
Locally Derived Income Per Operating Expense	\$0.21
Fare Recovery Ratio	\$0.11

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2009	CU	2	Lift
1	2014	CU	2	Lift
2	2015	CU	2	Lift
3	2016	CU	2	Lift
2	2017	CU	2	Lift
1	2018	CU	2	Lift
1	2019	CU	2	Lift
2	2020	CU	2	Lift
2	2023	CU	2	Lift



SOUTH BEND

1401 S. Lafayette Boulevard
 South Bend, IN 46613
 (574) 232-9901

Contact: Chris Kubaszak, Controller
Email: ckubaszak@sbtranspo.com
Website: www.sbtranspo.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Cities of South Bend and Mishawaka
Service Population 165,000

Service Hours

Weekdays 5:15 AM–10:10 PM
Saturday 6:20 AM–10:10 PM
Sunday None

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$1.00
Transfer \$0.00
Other/Special
 31-Day pass \$35, Two week \$18
 Senior \$12 & \$6, Student \$18 & \$9

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	70	2
Maintenance	15	0
Administration	14	8
	<u>99</u>	<u>10</u>

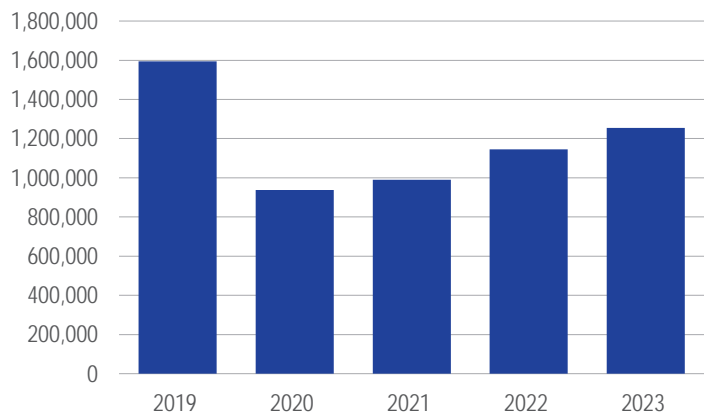
Operation Characteristics

Revenue Vehicles	71
Peak Hour Fleet	55
Base Fleet	50
Fuel Consumption (gal)	421,763

Ridership Trends

2019	1,594,252
2020	937,474
2021	989,203
2022	1,145,820
2023	1,255,253

System Ridership Trend





Legislative District

Indiana Senate 8, 9, 10, 11
 Indiana House 5, 6, 7, 8, 21
 U.S. Congressional 2

Operating Expense Summary

Operator Salaries/Wages	\$3,472,175
Other Salaries/Wages	\$2,775,879
Fringe Services	\$2,377,394
Materials and Supplies	\$885,515
Utilities	\$961,610
Casualty/Liability	\$359,048
Purchased Transportation	\$541,487
Other	\$0
Total Expenses	\$102,701
Fixed Route Expenses	\$11,475,809
Demand Response Services	\$10,129,479
	\$1,346,330

Revenue Summary

Fare Revenue	\$1,282,495
Contract/Other	\$0
Auxiliary/Non-Transit	\$99
In-Kind	\$0
Contra	\$0
Local Assistance	\$5,263,404
State Assistance	\$2,080,062
Federal Assistance	\$2,849,749
Total Revenue	\$11,475,809

Productivity

Total Passenger Boardings	1,255,253
Total Fixed Route Vehicle Miles	1,385,969
Total Demand Response Vehicle Miles	325,965
Total Vehicle Miles	1,711,934
Revenue Vehicle Miles	1,623,422
Revenue Vehicle Hours	118,041

Performance/Service Effectiveness

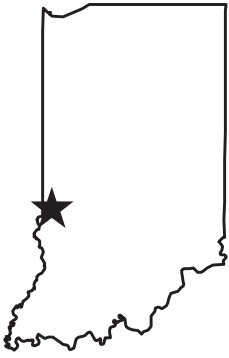
Operating Expense per Total Vehicle Mile	\$6.70
Operating Expense per Passenger Trip	\$9.14
Passenger Trips per Total Vehicle Mile	\$0.73
Passenger Trips per Capita	\$0.13

Financial Performance

Operating Subsidy	\$10,193,215
Operating Subsidy Ratio	89%
Locally Derived Income	\$6,545,998
Locally Derived Income Per Operating Expense	\$0.57
Fare Recovery Ratio	\$0.11

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
16	2014	New Flyer	Yes	29+2wc	CNG
3	2015	New Flyer	Yes	29+2wc	CNG
1	2015	MV-1	Yes	3+1wc	Gas
6	2016	Elkhart Coach	Yes	12+2wc	Gas
3	2017	New Flyer	Yes	29+2wc	CNG
1	2018	Elkhart Coach	Yes	12+2wc	Gas
4	2019	Elkhart Coach	Yes	12+2wc	Gas
9	2020	Elkhart Coach	Yes	11+3wc	Gas
9	2021	New Flyer	Yes	29+2wc	CNG
9	2022	New Flyer	Yes	29+2wc	CNG
10	2023	New Flyer	Yes	29+2wc	CNG
71					



TERRE HAUTE

901 S. 14th Street
 Terre Haute, IN 47807
 (812) 235-0109

Contact: Debbie Hensley, Transportation Director
Email: debbie.hensley@terrehaute.in.gov
Website: www.terrehaute.in.gov

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area City of Terre Haute
Service Population 58,450

Service Hours

Weekdays 6:00 AM–10:00 PM
Saturday 6:00 AM–10:00 PM
Sunday None

Fare Structure

Base \$1.75
Youth \$1.75
Elderly/Disabled \$0.85
Transfer \$0.00
Other/Special
 31-Day \$45.00, 14-ride \$21.00, ADA \$2.25
 14-ADA \$27.00, ISU/Ivy students free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	4
Maintenance	4	2
Administration	5	2
	<u>30</u>	<u>8</u>

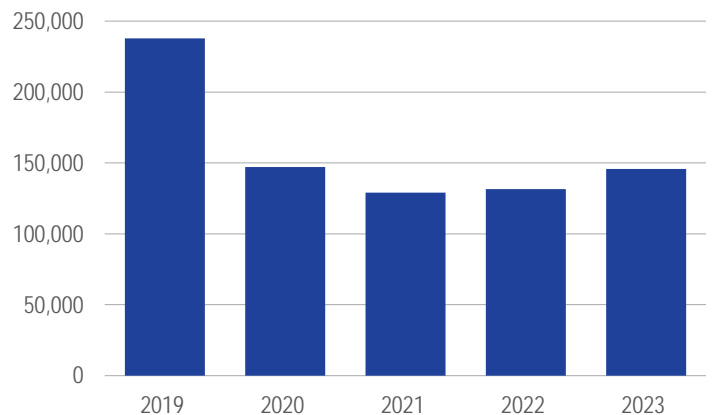
Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	10
Base Fleet	10
Fuel Consumption (gal)	68,519

Ridership Trends

2019	237,867
2020	147,129
2021	129,031
2022	131,612
2023	145,758

System Ridership Trend



TERRE HAUTE TRANSIT UTILITY



Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$951,580
Other Salaries/Wages	\$494,996
Fringe	\$802,590
Services	\$36,367
Materials and Supplies	\$376,590
Utilities	\$32,758
Casualty/Liability	\$23,551
Purchased Transportation	\$0
Other	\$216,380
Total Expenses	\$2,934,812
Fixed Route Expenses	\$2,201,109
Demand Response Services	\$733,703

Revenue Summary

Fare Revenue	\$109,419
Contract/Other	\$0
Auxiliary/Non-Transit	\$202,452
In-Kind	\$0
Contra	\$0
Local Assistance	\$617,509
State Assistance	\$538,026
Federal Assistance	\$1,467,406
Total Revenue	\$2,934,812

Productivity

Total Passenger Boardings	145,758
Total Fixed Route Vehicle Miles	429,947
Total Demand Response Vehicle Miles	58,483
Total Vehicle Miles	488,430
Revenue Vehicle Miles	420,804
Revenue Vehicle Hours	47,804

Performance/Service Effectiveness

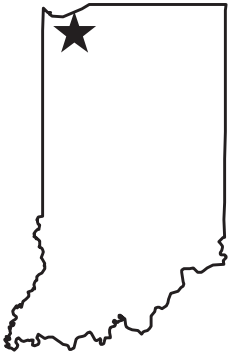
Operating Expense per Total Vehicle Mile	\$6.01
Operating Expense per Passenger Trip	\$20.13
Passenger Trips per Total Vehicle Mile	\$0.30
Passenger Trips per Capita	\$0.40

Financial Performance

Operating Subsidy	\$2,622,941
Operating Subsidy Ratio	89%
Locally Derived Income	\$929,380
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	\$0.04

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Workhorse	Yes	22+2wc	Gas
1	2009	Workhorse	Yes	22+2wc	Gas
1	2011	Goshen Coach	Yes	10+4wc	Gas
4	2015	Goshen Coach	Yes	26+2wc	Diesel
1	2016	Goshen Coach	Yes	26+2wc	Diesel
1	2016	Elkhart Coach	Yes	10+2wc	Diesel
3	2019	Ford	Yes	16+2wc	Gas
2	2021	Ford	Yes	16+2wc	Gas
1	2021	Ford	Yes	10+4wc	Gas



VALPARAISO

406 Don Hovey
 Valparaiso, IN 46385
 (219) 476-9393

Contact: Don Lorntzen, Transit Manager
Email: Dlorntzen@valpo.us
Website: www.valpotransit.com

General Information

Type of Service Fixed Route Commuter/Deviated Fixed Route
Service Area Valparaiso city limits/Chicago Loop
Service Population 36,000

Service Hours

Weekdays 5:30 AM–8:15 PM
Saturday 6:15 AM–8:15 PM
Sunday 9:15 AM–5:15 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer \$0.00
Other/Special
 \$9.00 Dash commuter rate

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	8
Maintenance	2	2
Administration	4	3
	<u>16</u>	<u>13</u>

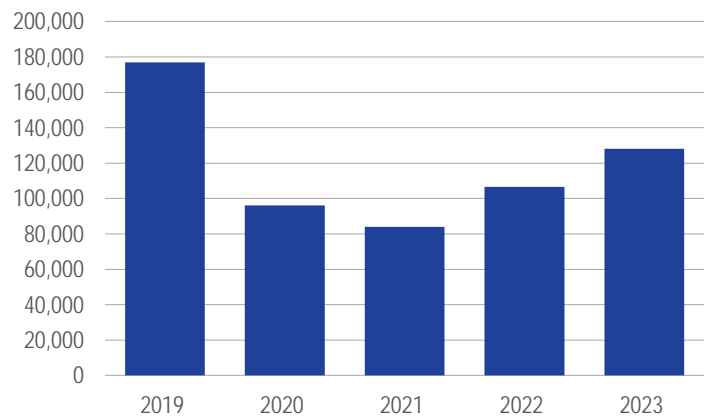
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	9
Base Fleet	9
Fuel Consumption (gal)	65,517

Ridership Trends

2019	176,849
2020	96,040
2021	83,978
2022	106,627
2023	128,072

System Ridership Trend





Legislative District

Indiana Senate	4, 5
Indiana House	3, 4, 10
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$82,764
Fringe	\$0
Services	\$33,252
Materials and Supplies	\$210,722
Utilities	\$14,662
Casualty/Liability	\$6,204
Purchased Transportation	\$1,892,768
Other	\$232,224
Total Expenses	\$2,472,596
Fixed Route Expenses	\$1,462,073
Demand Response Services	\$1,010,523

Revenue Summary

Fare Revenue	\$482,115
Contract/Other	\$0
Auxiliary/Non-Transit	\$54,475
In-Kind	\$0
Contra	\$0
Local Assistance	\$744,442
State Assistance	\$278,574
Federal Assistance	\$912,990
Total Revenue	\$2,472,596

Productivity

Total Passenger Boardings	128,072
Total Fixed Route Vehicle Miles	188,217
Total Demand Response Vehicle Miles	173,119
Total Vehicle Miles	361,336
Revenue Vehicle Miles	312,803
Revenue Vehicle Hours	19,521

Performance/Service Effectiveness

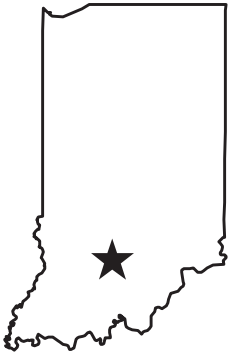
Operating Expense per Total Vehicle Mile	\$6.84
Operating Expense per Passenger Trip	\$19.31
Passenger Trips per Total Vehicle Mile	\$0.35
Passenger Trips per Capita	\$0.28

Financial Performance

Operating Subsidy	\$1,936,006
Operating Subsidy Ratio	78%
Locally Derived Income	\$1,281,032
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	\$0.19

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2010	Dodge	Yes	4+1wc	Gas
4	2010	MCI	Yes	53+2wc	Diesel
1	2013	MCI	Yes	53+2wc	Diesel
2	2016	Elkhart Coach	Yes	18+3wc	Gas
5	2019	Elkhart Coach	Yes	18+3wc	Gas
13					



CITY OF BEDFORD

1102 16th Street
 Bedford, IN 47421
 (812) 275-1800

Contact: Dennis Parsley, Transit Director
Email: dparsley@bedford.in.gov
Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 13,760

Service Hours

Weekdays 6:00 AM-6:00 PM
Saturday None
Sunday None

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer N/A
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	0
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>0</u>

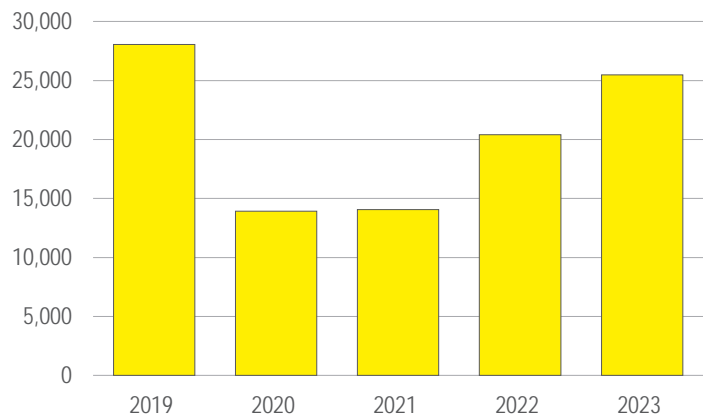
Operation Characteristics

Revenue Vehicles 5
Peak Hour Fleet 5

Ridership Trends

2019	28,061
2020	13,934
2021	14,073
2022	20,398
2023	25,468

System Ridership Trend



TRANSIT AUTHORITY OF STONE CITY (TASC)



Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

Productivity

Total Passenger Boardings	25,468
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	74,217
Total Vehicle Miles	74,217
Revenue Vehicle Miles	71,744
Revenue Vehicle Hours	7,701

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.24
Operating Expense per Passenger Trip	\$29.85
Passenger Trips per Total Vehicle Mile	\$0.34
Passenger Trips per Capita	\$0.54

Financial Performance

Operating Subsidy	\$760,257
Operating Subsidy Ratio	100%
Locally Derived Income	\$268,075
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	\$0.00

Operating Expense Summary

Operator Salaries/Wages	\$377,387
Other Salaries/Wages	\$70,971
Fringe Services	\$191,928
Materials and Supplies	\$29,949
Utilities	\$53,020
Casualty/Liability	\$11,180
Purchased Transportation	\$16,266
Other	\$0
Total Expenses	\$9,556
Fixed Route Expenses	\$760,257
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$268,075
State Assistance	\$169,248
Federal Assistance	\$322,934
Total Revenue	\$760,257

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2018	CU	2	Lift
4				



BOONE COUNTY

515 CrownPointe Drive
 Lebanon, IN 46052
 (765) 482-5220

Contact: Anita Bowen, Executive Director
Email: abowen@booneseniors.org
Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 60,590

Service Hours

Weekdays 7:30 AM-4:30 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled Suggested Donation
Transfer N/A
Other/Special
 \$6.00 Outside Town or City

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	19
Maintenance	0	2
Administration	2	3
	<u>2</u>	<u>24</u>

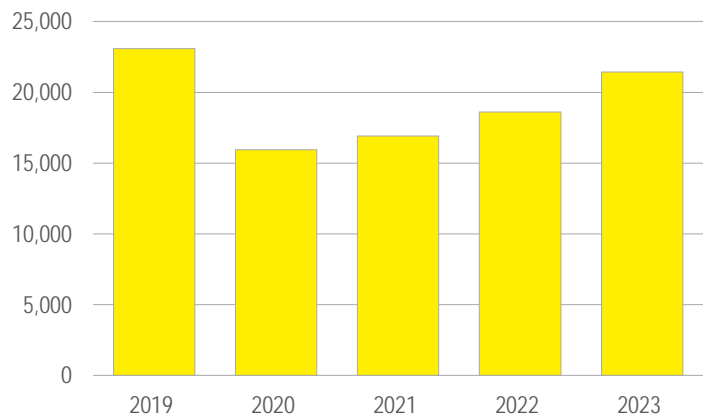
Operation Characteristics

Revenue Vehicles	18
Peak Hour Fleet	12

Ridership Trends

2019	23,083
2020	15,937
2021	16,906
2022	18,613
2023	21,426

System Ridership Trend



BOONE AREA TRANSIT SYSTEM



Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

Productivity

Total Passenger Boardings	21,426
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	282,855
Total Vehicle Miles	282,855
Revenue Vehicle Miles	220,234
Revenue Vehicle Hours	17,780

Operating Expense Summary

Operator Salaries/Wages	\$409,292
Other Salaries/Wages	\$135,415
Fringe Services	\$5,155
Materials and Supplies	\$46,767
Utilities	\$88,958
Casualty/Liability	\$10,452
Purchased Transportation	\$43,156
Other	\$0
Total Expenses	\$98,645
Fixed Route Expenses	\$837,840
Demand Response Services	\$0
	\$837,840

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.96
Operating Expense per Passenger Trip	\$39.10
Passenger Trips per Total Vehicle Mile	\$0.08
Passenger Trips per Capita	\$2.83

Revenue Summary

Fare Revenue	\$40,207
Contract/Other	\$43,372
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$274,267
State Assistance	\$86,078
Federal Assistance	\$393,916
Total Revenue	\$837,840

Financial Performance

Operating Subsidy	\$754,261
Operating Subsidy Ratio	90%
Locally Derived Income	\$357,846
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	\$0.05

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	2	Lift
1	2013	VN	0	N/A
4	2014	MV	1	Ramp
1	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2018	MV	1	Ramp
3	2019	MV	1	Ramp
2	2021	MV	1	Ramp
2	2023	MV	1	Ramp
1	2023	CU	2	Lift



BROWN COUNTY

105 Willow Street
 Nashville, IN 47448
 (812)988-9622

Contact: Kim Robinson, Executive Director
Email: kimrobinson@browncountymmca.org
Website: www.browncountymmca.org

General Information

Type of Service Demand Response
Service Area Brown County
Service Population 15,552

Service Hours

Weekdays 6:00 AM-6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$5.00
Youth \$5.00
Elderly/Disabled Free
Transfer N/A
Other/Special
 \$5.00 in county one way; \$7.50 out of county one way

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	6
Maintenance	0	0
Administration	1	1
	<u>1</u>	<u>7</u>

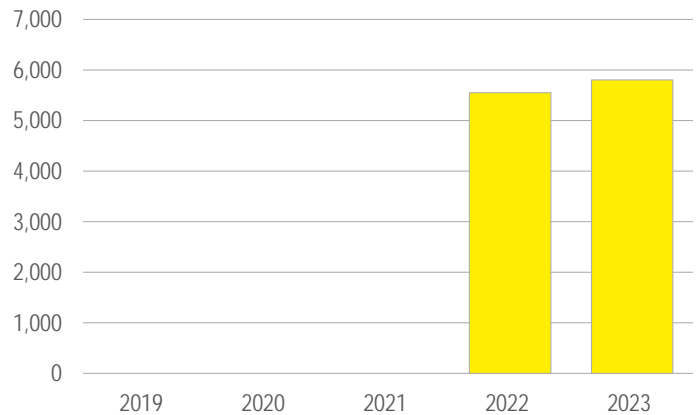
Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	4

Ridership Trends

2019	0
2020	0
2021	0
2022	5,552
2023	5,803

System Ridership Trend



ACCESS BROWN COUNTY TRANSIT



Legislative District

Indiana Senate	44
Indiana House	62
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$72,565
Other Salaries/Wages	\$16,180
Fringe Services	\$6,107
Materials and Supplies	\$5,402
Utilities	\$37,191
Casualty/Liability	\$479
Purchased Transportation	\$10,798
Other	\$0
Total Expenses	\$82,811
Fixed Route Expenses	\$231,533
Demand Response Services	\$0
	\$231,533

Revenue Summary

Fare Revenue	\$5,877
Contract/Other	\$9,362
Auxiliary/Non-Transit	\$4,696
In-Kind	\$0
Contra	\$27,036
Local Assistance	\$83,858
State Assistance	\$28,396
Federal Assistance	\$72,308
Total Revenue	\$231,533

Productivity

Total Passenger Boardings	5,803
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	105,567
Total Vehicle Miles	105,567
Revenue Vehicle Miles	96,496
Revenue Vehicle Hours	5,208

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.19
Operating Expense per Passenger Trip	\$39.90
Passenger Trips per Total Vehicle Mile	\$0.05
Passenger Trips per Capita	\$2.68

Financial Performance

Operating Subsidy	\$184,562
Operating Subsidy Ratio	80%
Locally Derived Income	\$103,793
Locally Derived Income Per Operating Expense	\$0.45
Fare Recovery Ratio	\$0.03

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2017	MV	2	Ramp
1	2019	CU	1	Lift
1	2022	CU	2	Lift
1	2023	CU	2	Lift
4				



CASS COUNTY

115 S. Sixth Street
 Logansport, IN 46947
 (574) 722-2424

Contact: Becki Harris, Executive Director
Email: bharris@casstransit.com
Website: www.casstransit.com

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Cass County
Service Population 37,563

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$0.00
Elderly/Disabled Free/Donation
Transfer N/A
Other/Special
 \$3.00 in county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	11	9
Maintenance	1	1
Administration	4	4
	<hr/> 16	<hr/> 14

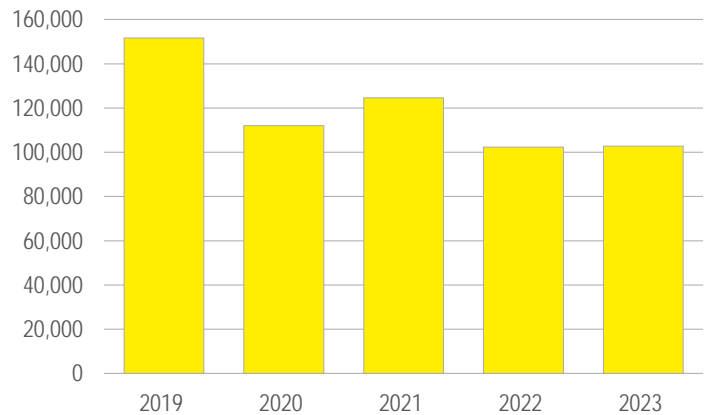
Operation Characteristics

Revenue Vehicles 29
Peak Hour Fleet 11

Ridership Trends

2019	151,692
2020	112,052
2021	124,582
2022	102,289
2023	102,809

System Ridership Trend



CASS AREA TRANSIT



Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	102,809
Total Fixed Route Vehicle Miles	536,869
Total Demand Response Vehicle Miles	30,545
Total Vehicle Miles	567,414
Revenue Vehicle Miles	543,250
Revenue Vehicle Hours	39,987

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.03
Operating Expense per Passenger Trip	\$16.72
Passenger Trips per Total Vehicle Mile	\$0.18
Passenger Trips per Capita	\$0.37

Financial Performance

Operating Subsidy	\$1,571,053
Operating Subsidy Ratio	91%
Locally Derived Income	\$406,978
Locally Derived Income Per Operating Expense	\$0.24
Fare Recovery Ratio	\$0.06

Operating Expense Summary

Operator Salaries/Wages	\$646,257
Other Salaries/Wages	\$351,620
Fringe Services	\$98,538
Materials and Supplies	\$107,595
Utilities	\$221,025
Casualty/Liability	\$31,789
Purchased Transportation	\$165,452
Other	\$0
Total Expenses	\$97,147
Fixed Route Expenses	\$1,719,423
Demand Response Services	\$128,596
	\$1,590,827

Revenue Summary

Fare Revenue	\$101,627
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$46,743
Local Assistance	\$305,351
State Assistance	\$431,502
Federal Assistance	\$834,200
Total Revenue	\$1,719,423

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2016	CU	2	Lift
3	2016	MV	2	Ramp
1	2017	CU	2	Lift
6	2017	MV	1	Ramp
1	2018	CU	2	Lift
2	2019	CU	2	Lift
4	2019	MV	1	Ramp
5	2020	CU	2	Lift
4	2021	MV	1	Ramp



CLINTON COUNTY

401 W. Walnut Street
 Frankfort, IN 46041
 (765) 659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org
Website: clintonpprc.weebly.com

General Information

Type of Service Demand Response
Service Area Clinton County
Service Population 32,843

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday 10:00 AM–1:00 PM by apt
Sunday None

Fare Structure

Base Donation
Youth Donation
Elderly/Disabled Donation
Transfer N/A
Other/Special
 Donation Scale \$8–\$25

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	13
Maintenance	0	0
Administration	1	4
	<u>1</u>	<u>17</u>

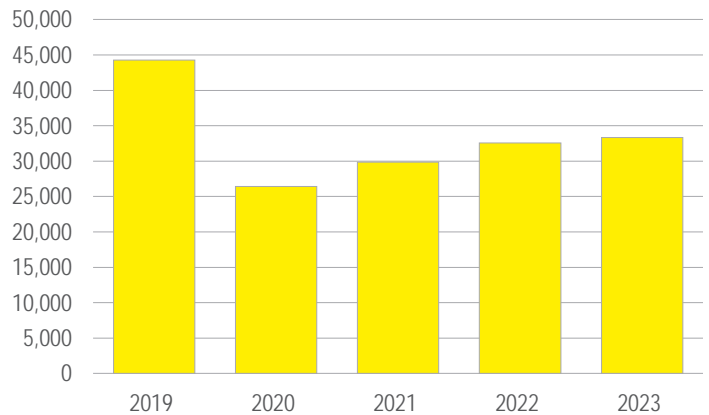
Operation Characteristics

Revenue Vehicles 13
Peak Hour Fleet 8

Ridership Trends

2019	44,285
2020	26,417
2021	29,868
2022	32,583
2023	33,340

System Ridership Trend





PAUL PHILLIPPE RESOURCE CENTER PUBLIC TRANSIT (PPRC)

Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

Productivity

Total Passenger Boardings	33,340
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	131,529
Total Vehicle Miles	131,529
Revenue Vehicle Miles	119,488
Revenue Vehicle Hours	13,302

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.97
Operating Expense per Passenger Trip	\$19.60
Passenger Trips per Total Vehicle Mile	\$0.25
Passenger Trips per Capita	\$0.99

Financial Performance

Operating Subsidy	\$629,320
Operating Subsidy Ratio	96%
Locally Derived Income	\$226,091
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	\$0.04

Operating Expense Summary

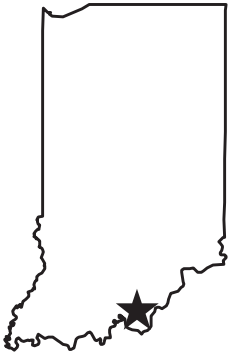
Operator Salaries/Wages	\$226,838
Other Salaries/Wages	\$182,536
Fringe Services	\$40,018
Materials and Supplies	\$61,063
Utilities	\$92,813
Casualty/Liability	\$16,556
Purchased Transportation	\$27,628
Other	\$0
Total Expenses	\$5,868
Fixed Route Expenses	\$653,320
Demand Response Services	\$0
	\$653,320

Revenue Summary

Fare Revenue	\$24,000
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$202,091
State Assistance	\$94,218
Federal Assistance	\$333,011
Total Revenue	\$653,320

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2004	CU	0	None
1	2012	MV	2	Ramp
2	2015	CU	2	Lift
1	2017	MV	1	Ramp
2	2017	CU	2	Ramp
2	2018	CU	2	Lift
3	2019	CU	2	Lift
1	2020	CU	2	Lift



CRAWFORD, FLOYD, HARRISON, SCOTT, & WASHINGTON COUNTIES

3143 Progress Boulevard
Corydon, IN 47112
(812) 738-1681

Contact: Roland Lemus, Regional Transportation Director
Email: brrtrdir@brsinc.org
Website: www.brsinc.org

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Crawford, Floyd, Harrison, Scott, and Washington Counties
Service Population 136,180

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer N/A
Other/Special
\$2 One way 0–10 miles, \$3 One way 11–20 miles, \$4 One way 20+miles
Families with multiple members in their party are only asked to pay for two individuals

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	3
Maintenance	1	0
Administration	3	1
	<u>12</u>	<u>4</u>

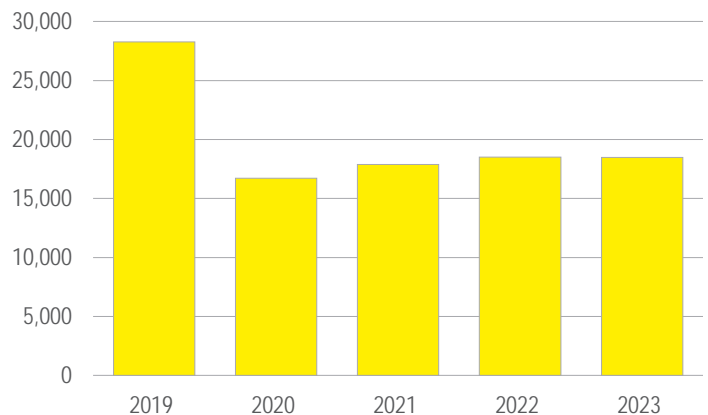
Operation Characteristics

Revenue Vehicles 17
Peak Hour Fleet 9

Ridership Trends

2019	28,262
2020	16,715
2021	17,872
2022	18,500
2023	18,488

System Ridership Trend



SOUTHERN INDIANA TRANSIT SYSTEM



Legislative District

Indiana Senate 39, 47, 48, 49, 50
 Indiana House 45, 60, 62, 63, 64, 73, 74, 75, 76, 78
 U.S. Congressional 8

Operating Expense Summary

Operator Salaries/Wages	\$286,511
Other Salaries/Wages	\$201,467
Fringe Services	\$85,644
Materials and Supplies	\$89,758
Utilities	\$169,392
Casualty/Liability	\$19,306
Purchased Transportation	\$35,075
Other	\$0
Total Expenses	\$7,378
Fixed Route Expenses	\$894,531
Demand Response Services	\$187,851
	\$706,680

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$42,395
In-Kind	\$0
Contra	\$0
Local Assistance	\$203,332
State Assistance	\$190,424
Federal Assistance	\$458,380
Total Revenue	\$894,531

Productivity

Total Passenger Boardings	18,488
Total Fixed Route Vehicle Miles	67,376
Total Demand Response Vehicle Miles	179,751
Total Vehicle Miles	247,127
Revenue Vehicle Miles	168,919
Revenue Vehicle Hours	7,732

Performance/Service Effectiveness

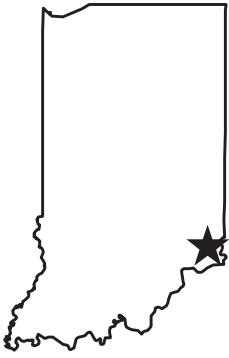
Operating Expense per Total Vehicle Mile	\$3.62
Operating Expense per Passenger Trip	\$48.38
Passenger Trips per Total Vehicle Mile	\$0.07
Passenger Trips per Capita	\$7.37

Financial Performance

Operating Subsidy	\$852,136
Operating Subsidy Ratio	95%
Locally Derived Income	\$245,727
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	\$0.00

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2016	CU	2	Lift
2	2017	CU	2	Lift
2	2017	CU	2	Lift
4	2018	CU	2	Lift
3	2019	CU	2	Lift
4	2020	MV	1	Ramp
2	2021	MV	2	Ramp
2	2021	MV	1	Ramp
20				



DEARBORN, DECATUR, JEFFERSON, JENNINGS, OHIO, RIPLEY, & SWITZERLAND COUNTIES

13091 Benedict Drive
Dillsboro, IN 47018
(800) 330-7603

Contact: Erin Thomas, Executive Director
Email: ethomas@lifetime-resources.org
Website: www.lifetime-resources.org/catch-a-ride

General Information

Type of Service Demand Response
Service Area Dearborn, Decatur, Jefferson, Ohio,
Ripley, & Switzerland Counties
Service Population 154,970

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$3.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer N/A
Other/Special
\$3 Standard 0–5 miles, \$0.25/mile 6+miles
\$2 Reduced 0–5 miles, \$0.25/mile 6+ miles, \$4.50
subscription \$0.25/mile

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	37
Maintenance	0	0
Administration	8	11
	8	48

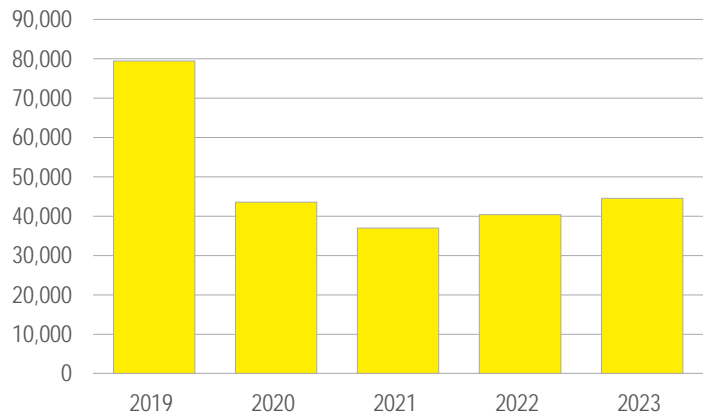
Operation Characteristics

Revenue Vehicles 32
Peak Hour Fleet 20

Ridership Trends

2019	79,478
2020	43,558
2021	36,943
2022	40,372
2023	44,568

System Ridership Trend



CATCH-A-RIDE (HISTORIC HOOSIER HILLS)



Legislative District

Indiana Senate 42, 43, 45
 Indiana House 55, 66, 67, 68, 69
 U.S. Congressional 6

Operating Expense Summary

Operator Salaries/Wages	\$558,051
Other Salaries/Wages	\$350,751
Fringe Services	\$380,902
Materials and Supplies	\$86,226
Utilities	\$276,702
Casualty/Liability	\$22,939
Purchased Transportation	\$91,094
Other	\$0
Total Expenses	\$64,891
Fixed Route Expenses	\$1,831,556
Demand Response Services	\$0
	\$1,831,556

Revenue Summary

Fare Revenue	\$74,625
Contract/Other	\$0
Auxiliary/Non-Transit	\$5,676
In-Kind	\$0
Contra	\$32,876
Local Assistance	\$491,559
State Assistance	\$304,908
Federal Assistance	\$921,912
Total Revenue	\$1,831,556

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	CU	2	Lift
2	2015	MV	2	Ramp
1	2016	MV	1	Ramp
2	2016	CU	2	Lift
4	2017	CU	2	Lift
1	2017	MV	1	Ramp
3	2018	CU	2	Lift
7	2018	CU	2	Lift
3	2019	CU	2	Lift
1	2023	CU	2	Lift
7	2023	MV	1	Ramp
32				

Productivity

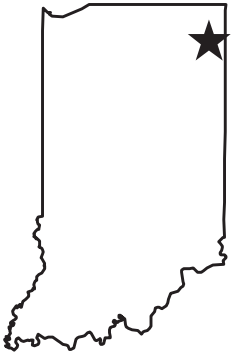
Total Passenger Boardings	44,568
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	539,508
Total Vehicle Miles	539,508
Revenue Vehicle Miles	452,450
Revenue Vehicle Hours	29,021

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.39
Operating Expense per Passenger Trip	\$41.10
Passenger Trips per Total Vehicle Mile	\$0.08
Passenger Trips per Capita	\$3.48

Financial Performance

Operating Subsidy	\$1,718,379
Operating Subsidy Ratio	94%
Locally Derived Income	\$571,860
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	\$0.04



DEKALB COUNTY

1800 E. 7th Street
 Auburn, IN 46706
 (260) 925-3311

Contact: Tracy Bell, Executive Director

Email: tbell@dcco.net

Website: www.dcco.net

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 43,265

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$5.00
Youth \$5.00
Elderly/Disabled Free/Donation
Transfer N/A
Other/Special
 \$5 in city/town, \$6 out of any city/town
 \$50 round trip outside county, \$35 one way outside county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	13
Maintenance	0	1
Administration	4	2
	<u>6</u>	<u>16</u>

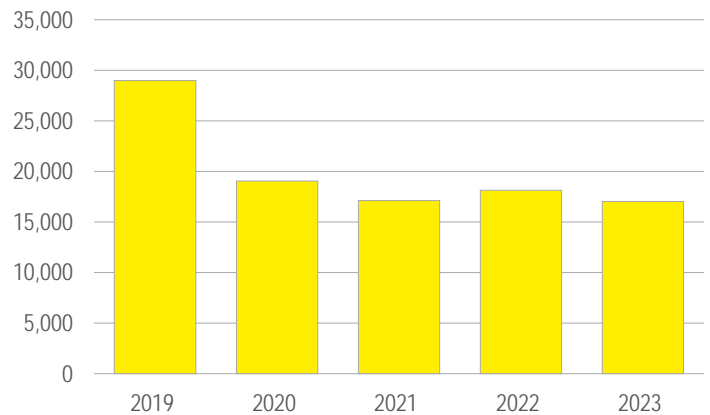
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7

Ridership Trends

2019	28,997
2020	19,039
2021	17,126
2022	18,119
2023	17,024

System Ridership Trend



DEKALB AREA RURAL TRANSIT (DART)



Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

Productivity

Total Passenger Boardings	17,024
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	182,529
Total Vehicle Miles	182,529
Revenue Vehicle Miles	173,793
Revenue Vehicle Hours	9,063

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.68
Operating Expense per Passenger Trip	\$39.42
Passenger Trips per Total Vehicle Mile	\$0.09
Passenger Trips per Capita	\$2.54

Financial Performance

Operating Subsidy	\$570,883
Operating Subsidy Ratio	85%
Locally Derived Income	\$265,847
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	\$0.15

Operating Expense Summary

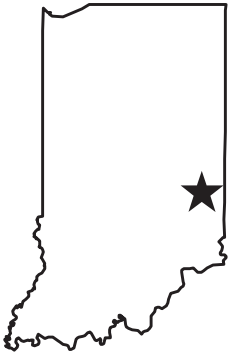
Operator Salaries/Wages	\$174,385
Other Salaries/Wages	\$173,475
Fringe Services	\$79,733
Materials and Supplies	\$36,068
Utilities	\$70,982
Casualty/Liability	\$11,668
Purchased Transportation	\$17,193
Other	\$0
Total Expenses	\$107,586
Fixed Route Expenses	\$671,090
Demand Response Services	\$0
	\$671,090

Revenue Summary

Fare Revenue	\$98,309
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$1,898
Local Assistance	\$167,538
State Assistance	\$98,667
Federal Assistance	\$304,678
Total Revenue	\$671,090

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2016	AO	0	N/A
1	2017	MV	2	Ramp
1	2017	MV	1	Ramp
1	2018	CU	2	Lift
2	2020	MV	1	Ramp
1	2021	MV	1	Ramp
2	2023	MV	1	Ramp
1	2023	CU	0	Lift
12				



FAYETTE COUNTY

477 N. Grand Avenue
 Connersville, IN 47331
 (765) 825-1541

Contact: Neisah Wicker, Agency Director
Email: FayetteSeniorCenter@comcast.net
Website: www.fayetteseniorcenter.com

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 23,398

Service Hours

Weekdays 7:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.50
Youth \$0.00
Elderly/Disabled Free/Donation
Transfer N/A
Other/Special
 \$5 for 3 or more miles outside city limits

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	8
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>10</u>

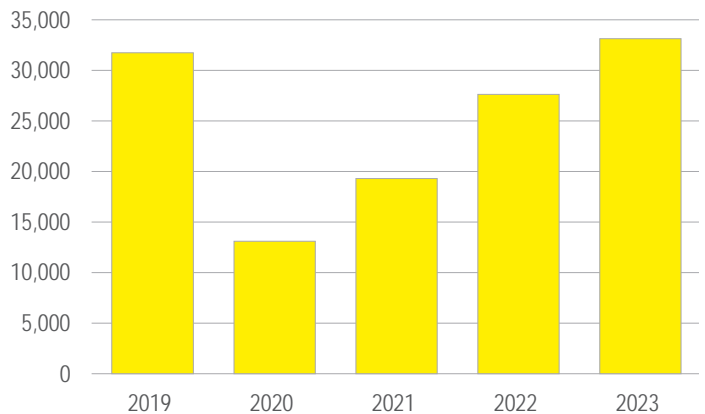
Operation Characteristics

Revenue Vehicles 10
Peak Hour Fleet 9

Ridership Trends

2019	31,751
2020	13,115
2021	19,294
2022	27,625
2023	33,145

System Ridership Trend



FAYETTE COUNTY PUBLIC TRANSIT



Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$220,009
Other Salaries/Wages	\$57,750
Fringe Services	\$15,523
Materials and Supplies	\$57,575
Utilities	\$68,347
Casualty/Liability	\$10,290
Purchased Transportation	\$22,403
Other	\$0
Total Expenses	\$62,138
Fixed Route Expenses	\$514,035
Demand Response Services	\$0
	\$514,035

Revenue Summary

Fare Revenue	\$41,964
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$127,088
State Assistance	\$94,637
Federal Assistance	\$250,346
Total Revenue	\$514,035

Productivity

Total Passenger Boardings	33,145
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	150,896
Total Vehicle Miles	150,896
Revenue Vehicle Miles	141,603
Revenue Vehicle Hours	15,132

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.41
Operating Expense per Passenger Trip	\$15.51
Passenger Trips per Total Vehicle Mile	\$0.22
Passenger Trips per Capita	\$0.71

Financial Performance

Operating Subsidy	\$472,071
Operating Subsidy Ratio	92%
Locally Derived Income	\$169,052
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	\$0.08

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2009	CU	2	Lift
1	2014	MV	1	Ramp
1	2014	CU	2	Lift
2	2015	MV	2	Ramp
1	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2018	MV	1	Ramp
2	2019	MV	1	Ramp
1	2023	CU	2	Lift
2	2023	MV	1	Ramp
13				



FRANKLIN COUNTY

11146 County Park Road
 Brookville, IN 47012
 (765) 647-3509

Contact: Missy Ratz, Executive Director
Email: fcpt47012@gmail.com
Website: www.franklincountytransit.com

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 22,785

Service Hours

Weekdays 6:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.50
Youth \$1.00
Elderly/Disabled Free/Donation
Transfer N/A
Other/Special
 Within designated limits of Brookville \$1.25 general,
 Seniors free
 Indiana destinations \$15–\$50 with 1 hour wait time

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	10
Maintenance	1	0
Administration	1	1
	<u>2</u>	<u>11</u>

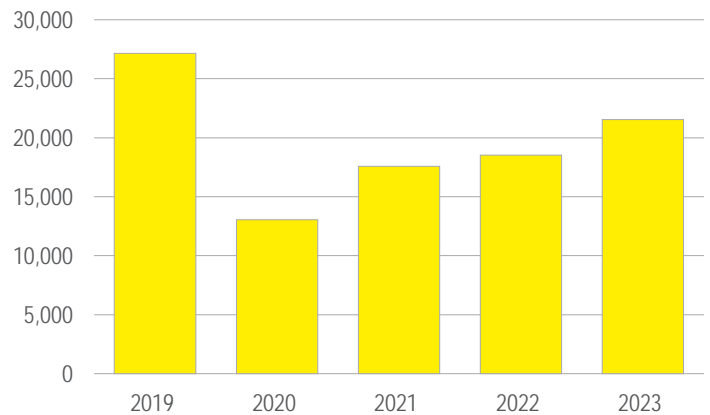
Operation Characteristics

Revenue Vehicles 9
Peak Hour Fleet 7

Ridership Trends

2019	27,143
2020	13,044
2021	17,584
2022	18,535
2023	21,523

System Ridership Trend





FRANKLIN COUNTY PUBLIC TRANSPORTATION

Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

Productivity

Total Passenger Boardings	21,523
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	219,466
Total Vehicle Miles	219,466
Revenue Vehicle Miles	165,717
Revenue Vehicle Hours	6,641

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.16
Operating Expense per Passenger Trip	\$22.00
Passenger Trips per Total Vehicle Mile	\$0.10
Passenger Trips per Capita	\$1.06

Financial Performance

Operating Subsidy	\$434,757
Operating Subsidy Ratio	92%
Locally Derived Income	\$92,011
Locally Derived Income Per Operating Expense	\$0.19
Fare Recovery Ratio	\$0.04

Operating Expense Summary

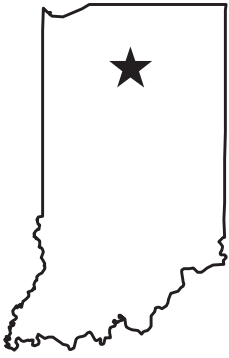
Operator Salaries/Wages	\$127,413
Other Salaries/Wages	\$100,686
Fringe Services	\$97,433
Materials and Supplies	\$35,105
Utilities	\$63,696
Casualty/Liability	\$14,528
Purchased Transportation	\$33,490
Other	\$0
Total Expenses	\$1,222
Fixed Route Expenses	\$473,573
Demand Response Services	\$0
	\$473,573

Revenue Summary

Fare Revenue	\$16,693
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$22,123
Local Assistance	\$75,318
State Assistance	\$128,815
Federal Assistance	\$230,624
Total Revenue	\$473,573

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2006	MV	1	Ramp
2	2016	CU	2	Lift
1	2018	MV	1	Ramp
1	2019	MV	1	Ramp
1	2023	CU	0	Lift
1	2023	MV	1	Ramp
7				



FULTON COUNTY

625 Pontiac Street
 Rochester, IN 46975
 (574) 223-6953

Contact: Doug Bellar, Executive Director
Email: fcoa@rtcol.com
Website: www.fultoncountycoa.com

General Information

Type of Service Demand Response
Service Area Fulton County
Service Population 20,480

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$0.00
Elderly/Disabled Free/Donation
Transfer N/A
Other/Special
 \$4 per stop in county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	1
Maintenance	0	0
Administration	2	1
	<u>11</u>	<u>1</u>

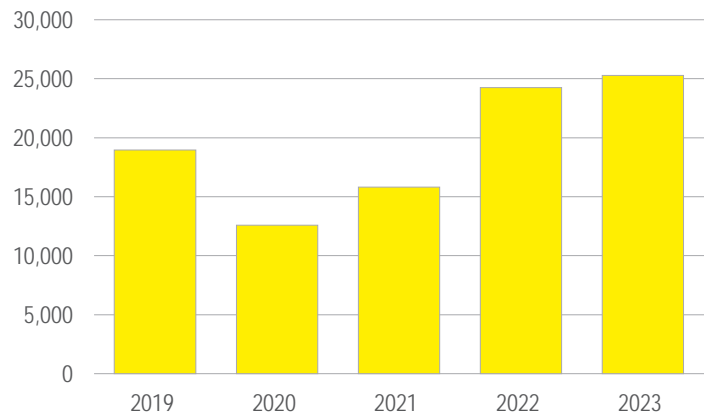
Operation Characteristics

Revenue Vehicles 12
Peak Hour Fleet 8

Ridership Trends

2019	18,968
2020	12,597
2021	15,818
2022	24,249
2023	25,288

System Ridership Trend



FULTON COUNTY PUBLIC TRANSPORTATION



Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$190,521
Other Salaries/Wages	\$86,504
Fringe Services	\$27,457
Materials and Supplies	\$32,867
Utilities	\$44,582
Casualty/Liability	\$13,766
Purchased Transportation	\$35,187
Other	\$0
Total Expenses	\$39,091
Fixed Route Expenses	\$469,975
Demand Response Services	\$0
	\$469,975

Revenue Summary

Fare Revenue	\$47,587
Contract/Other	\$73,763
Auxiliary/Non-Transit	\$309
In-Kind	\$0
Contra	\$25,940
Local Assistance	\$25,869
State Assistance	\$123,198
Federal Assistance	\$173,309
Total Revenue	\$469,975

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	MV	2	Ramp
1	2016	MV	2	Ramp
2	2017	VN	2	Ramp
1	2018	CU	2	N/A
1	2019	CU	2	Lift
4	2019	MV	1	Ramp
1	2021	MV	1	Ramp
2	2023	MV	1	Ramp

13

Productivity

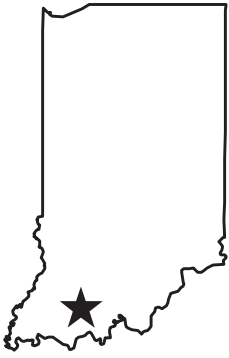
Total Passenger Boardings	25,288
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	175,430
Total Vehicle Miles	175,430
Revenue Vehicle Miles	154,082
Revenue Vehicle Hours	12,457

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.68
Operating Expense per Passenger Trip	\$18.58
Passenger Trips per Total Vehicle Mile	\$0.14
Passenger Trips per Capita	\$0.11

Financial Performance

Operating Subsidy	\$322,376
Operating Subsidy Ratio	69%
Locally Derived Income	\$147,528
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	\$0.10



HUNTINGBURG

508 E. 4th Street
 Huntingburg, IN 47542
 (812) 683-2211

Contact: April Blessinger, Transit Director
Email: ablessinger@huntingburg-in.gov
Website: www.huntingburg-in.gov

General Information

Type of Service Demand Response
Service Area Huntingburg city limits
Service Population 6,534

Service Hours

Weekdays 8:30 AM–4:00 PM
Saturday None
Sunday None

Fare Structure

Base \$1.50
Youth \$0.00
Elderly/Disabled \$0.00
Transfer N/A
Other/Special
 \$3 for round trip and \$1 for additional stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	2
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>2</u>

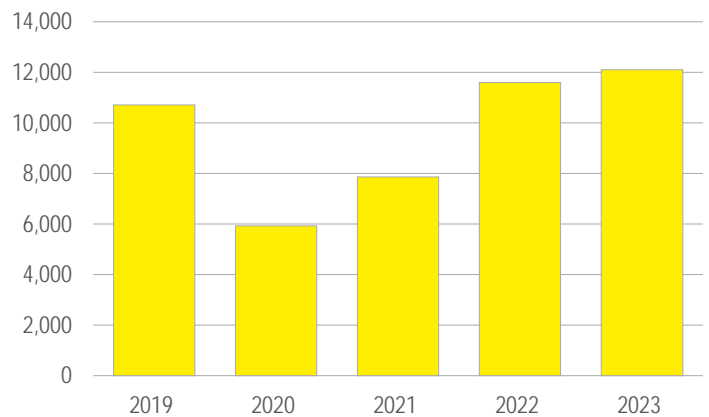
Operation Characteristics

Revenue Vehicles 4
Peak Hour Fleet 3

Ridership Trends

2019	10,701
2020	5,917
2021	7,856
2022	11,589
2023	12,096

System Ridership Trend



HUNTINGBURG TRANSIT SYSTEM



Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

Productivity

Total Passenger Boardings	12,096
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	28,205
Total Vehicle Miles	28,205
Revenue Vehicle Miles	26,841
Revenue Vehicle Hours	2,569

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.32
Operating Expense per Passenger Trip	\$19.40
Passenger Trips per Total Vehicle Mile	\$0.43
Passenger Trips per Capita	\$0.54

Financial Performance

Operating Subsidy	\$218,259
Operating Subsidy Ratio	93%
Locally Derived Income	\$93,676
Locally Derived Income Per Operating Expense	\$0.40
Fare Recovery Ratio	\$0.07

Operating Expense Summary

Operator Salaries/Wages	\$57,550
Other Salaries/Wages	\$90,807
Fringe Services	\$56,747
Materials and Supplies	\$4,671
Utilities	\$12,496
Casualty/Liability	\$3,617
Purchased Transportation	\$2,305
Other	\$0
Total Expenses	\$6,443
Fixed Route Expenses	\$234,636
Demand Response Services	\$0
	\$234,636

Revenue Summary

Fare Revenue	\$16,377
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$77,299
State Assistance	\$25,053
Federal Assistance	\$115,907
Total Revenue	\$234,636

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2008	CU	2	Lift
1	2012	MV	1	Ramp
1	2018	CU	2	Lift
1	2023	MV	1	Ramp
4				



HUNTINGTON COUNTY

500 MacGahan Street
 Huntington, IN 46750
 (260) 356-3006

Contact: Chris Karlin, Executive Director
Email: ckarlin@huntingtoncountycoa.org
Website: huntingtoncountycoa.org

General Information

Type of Service Demand Response
Service Area Huntington County
Service Population 36,662

Service Hours

Weekdays 6:00 AM–8:00 PM
Saturday None
Sunday None

Fare Structure

Base \$3.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

\$3 for smallest circle on map; \$4 within the larger circle on map; \$5 beyond larger circle on map
 Out-of-county trips are \$8 each way, plus mileage charge

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	15
Maintenance	0	0
Administration	2	1
	<hr/> 5	<hr/> 16

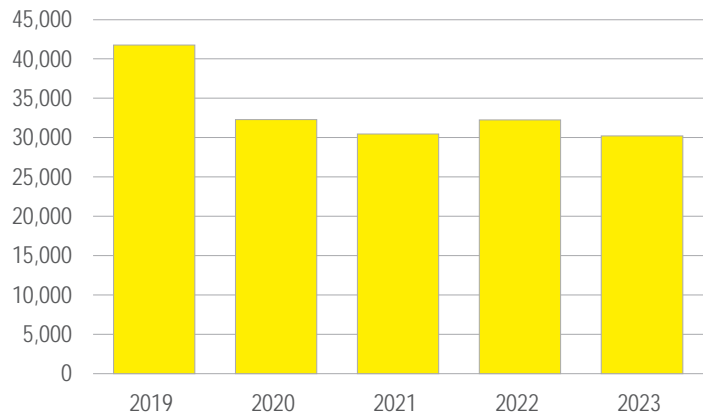
Operation Characteristics

Revenue Vehicles 17
Peak Hour Fleet 16

Ridership Trends

2019	41,757
2020	32,286
2021	30,477
2022	32,248
2023	30,204

System Ridership Trend



HUNTINGTON AREA TRANSPORTATION



Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

Productivity

Total Passenger Boardings	30,204
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	277,916
Total Vehicle Miles	277,916
Revenue Vehicle Miles	276,371
Revenue Vehicle Hours	17,765

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.88
Operating Expense per Passenger Trip	\$26.54
Passenger Trips per Total Vehicle Mile	\$0.11
Passenger Trips per Capita	\$1.21

Financial Performance

Operating Subsidy	\$757,137
Operating Subsidy Ratio	94%
Locally Derived Income	\$261,984
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	\$0.05

Operating Expense Summary

Operator Salaries/Wages	\$292,733
Other Salaries/Wages	\$137,189
Fringe Services	\$99,321
Materials and Supplies	\$63,416
Utilities	\$121,866
Casualty/Liability	\$9,782
Purchased Transportation	\$33,364
Other	\$0
Total Expenses	\$43,866
Fixed Route Expenses	\$801,537
Demand Response Services	\$0
	\$801,537

Revenue Summary

Fare Revenue	\$44,000
Contract/Other	\$0
Auxiliary/Non-Transit	\$400
In-Kind	\$0
Contra	\$0
Local Assistance	\$217,584
State Assistance	\$139,833
Federal Assistance	\$399,720
Total Revenue	\$801,537

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	2	Lift
1	2013	MV	2	Ramp
1	2014	MV	1	Ramp
3	2015	MV	2	Ramp
1	2015	CU	2	Lift
1	2016	AO	0	N/A
2	2017	MV	1	Ramp
1	2019	MV	1	Ramp
1	2019	CU	2	Lift
1	2023	MV	1	Ramp
1	2023	CU	2	Lift
1	2023	MV	1	Ramp



JAY, RANDOLPH, BLACKFORD, & HENRY COUNTIES

1701 Pilgrim Boulevard
Yorktown, IN 47396
(765) 722-4057

Contact: Kevin DeCamp, Transportation Manager
Email: kdecamp@lifestreaminc.org
Website: www.lifestreaminc.org

General Information

Type of Service Demand Response
Service Area Jay, Randolph, Henry, and Blackford Counties
Service Population 88,610

Service Hours

Weekdays 8:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer N/A
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	6
Maintenance	0	0
Administration	4	0
	<hr/> 18	<hr/> 6

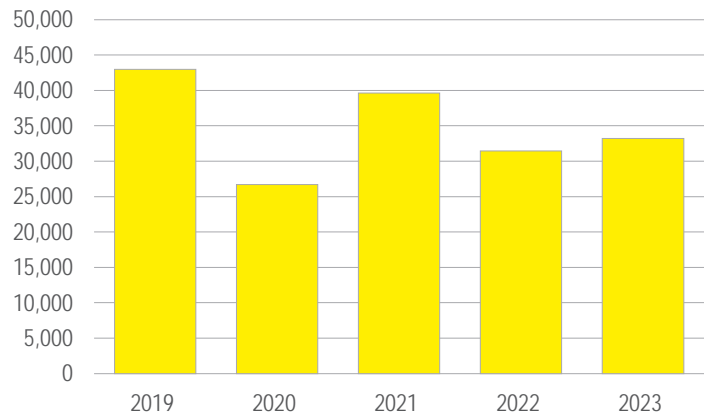
Operation Characteristics

Revenue Vehicles 20
Peak Hour Fleet 14

Ridership Trends

2019	42,968
2020	26,715
2021	39,649
2022	31,434
2023	33,196

System Ridership Trend



THE NEW INTERURBAN



Legislative District

Indiana Senate	17, 19, 20, 26, 27, 28
Indiana House	31, 32, 33, 34, 35, 54, 56
U.S. Congressional	5, 6

Productivity

Total Passenger Boardings	33,196
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	300,304
Total Vehicle Miles	300,304
Revenue Vehicle Miles	271,937
Revenue Vehicle Hours	23,240

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.91
Operating Expense per Passenger Trip	\$35.35
Passenger Trips per Total Vehicle Mile	\$0.11
Passenger Trips per Capita	\$2.67

Financial Performance

Operating Subsidy	\$1,030,628
Operating Subsidy Ratio	88%
Locally Derived Income	\$587,458
Locally Derived Income Per Operating Expense	\$0.50
Fare Recovery Ratio	\$0.02

Operating Expense Summary

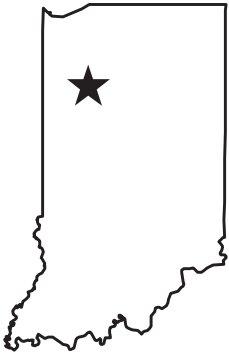
Operator Salaries/Wages	\$305,529
Other Salaries/Wages	\$174,080
Fringe Services	\$137,458
Materials and Supplies	\$132,697
Utilities	\$255,061
Casualty/Liability	\$19,231
Purchased Transportation	\$30,421
Other	\$0
Total Expenses	\$118,903
Fixed Route Expenses	\$1,173,380
Demand Response Services	\$0
	\$1,173,380

Revenue Summary

Fare Revenue	\$22,739
Contract/Other	\$98,279
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$21,734
Local Assistance	\$466,440
State Assistance	\$1,180
Federal Assistance	\$563,008
Total Revenue	\$1,173,380

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2004	VN	0	None
2	2010	CU	2	Lift
3	2015	CU	2	Lift
4	2017	CU	2	Lift
4	2018	CU	2	Lift
4	2019	CU	2	Lift
1	2023	MV	1	Ramp
4	2023	CU	2	Lift
23				



KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION

P.O. Box 127
 Monon, IN 47959
 (219)253-6658

Contact: Lynette Carpenter, Director of Finance
Email: lcarpent@urhere.net
Website: www.kirpc.net

General Information

Type of Service Demand Response
Service Area Jasper, Newton, Pulaski, Starke Counties
Service Population 82,745

Service Hours

Weekdays 8:00 AM–4:00 PM
Saturday None
Sunday None

Fare Structure

Base \$1.50
Youth \$1.00
Elderly/Disabled \$1.00
Transfer \$0.00
Other/Special

Jasper: \$1.00 for the first 3 miles 10 cents every mile thereafter, in county.
 Pulaski: Monthly pass in county \$60.00 subscription, \$24.00–\$60.00 depending on number of days. Elderly enrolled in Title III no charge. Other 3rd party pay service available. Out-of-county trips \$10.00 each way, plus \$1.25 after 30 miles.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	19
Maintenance	0	0
Administration	7	3
	<u>9</u>	<u>22</u>

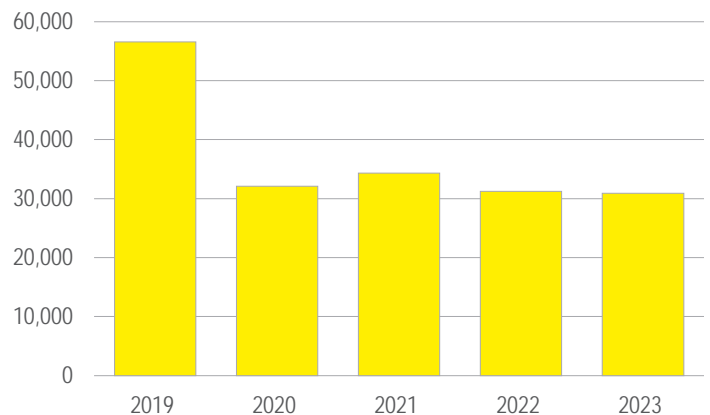
Operation Characteristics

Revenue Vehicles 35
Peak Hour Fleet 19

Ridership Trends

2019	56,552
2020	32,106
2021	34,298
2022	31,238
2023	30,883

System Ridership Trend





Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20
 U.S. Congressional 2, 4

Productivity

Total Passenger Boardings 30,883
 Total Fixed Route Vehicle Miles 0
 Total Demand Response Vehicle Miles 360,682
 Total Vehicle Miles 360,682
 Revenue Vehicle Miles 295,617
 Revenue Vehicle Hours 14,810

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.76
 Operating Expense per Passenger Trip \$34.25
 Passenger Trips per Total Vehicle Mile \$0.08
 Passenger Trips per Capita \$2.66

Financial Performance

Operating Subsidy \$1,046,628
 Operating Subsidy Ratio 98%
 Locally Derived Income \$68,724
 Locally Derived Income Per Operating Expense \$0.06
 Fare Recovery Ratio \$0.02

Operating Expense Summary

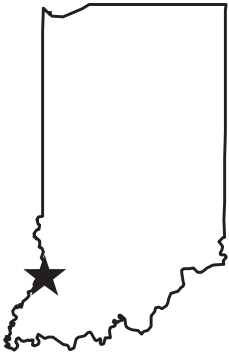
Operator Salaries/Wages	\$314,478
Other Salaries/Wages	\$286,101
Fringe Services	\$152,358
Materials and Supplies	\$66,406
Utilities	\$114,276
Casualty/Liability	\$25,958
Purchased Transportation	\$60,040
Other	\$0
Total Expenses	\$19,933
Fixed Route Expenses	\$1,039,550
Demand Response Services	\$0
	\$1,039,550

Revenue Summary

Fare Revenue	\$32,685
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$7,727
Local Assistance	\$227,078
State Assistance	\$238,971
Federal Assistance	\$533,089
Total Revenue	\$1,039,550

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2007	MV	0	N/A
1	2010	CU	0	N/A
1	2010	CU	2	Lift
1	2011	CU	0	N/A
1	2017	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	0	N/A
1	2023	MV	1	Ramp
2	2024	CU	2	Lift
1	2016	MV	2	Ramp
2	2017	MV	1	Ramp
4	2019	MV	1	Ramp
1	2019	CU	2	Lift
1	2021	MV	1	Ramp
1	2023	MV	1	Ramp
1	2015	MV	2	Ramp
1	2015	CU	0	N/A
2	2016	CU	0	N/A
1	2017	MV	1	Ramp
1	2019	CU	2	Lift
1	2023	MV	1	Ramp
1	2005	AO	0	N/A
1	2006	MV	0	N/A
2	2010	MV	2	Lift
1	2010	MV	2	Lift
1	2014	MV	2	N/A
1	2017	CU	2	Lift
2	2019	MV	1	Ramp
1	2021	AO	0	N/A



KNOX COUNTY

2009 Prospect Avenue
 Vincennes, IN 47591
 (812) 886-3381

Contact: Rebecca Pinnick, Transportation Director
Email: rpinnick@bettyejmccormick.com
Website: www.vincennesymca.org

General Information

Type of Service Demand Response
Service Area Knox County
Service Population 36,282

Service Hours

Weekdays 6:00 AM–8:00 PM
Saturday 8:00 AM–3:00 PM
Sunday 8:00 AM–3:00 PM

Fare Structure

Base \$3.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer N/A
Other/Special

County fares are \$6

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	16
Maintenance	0	1
Administration	4	1
	<u>7</u>	<u>18</u>

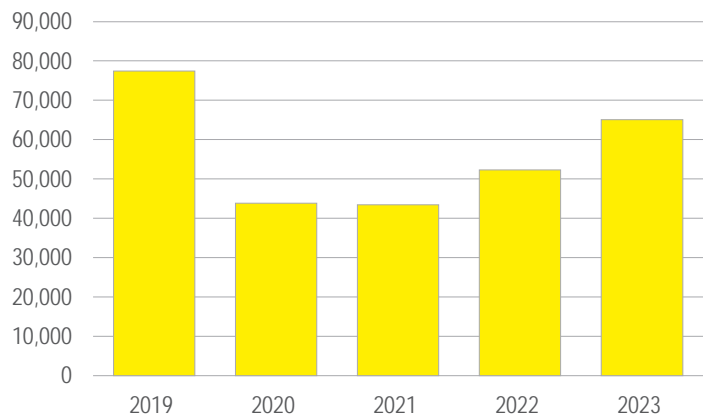
Operation Characteristics

Revenue Vehicles 22
Peak Hour Fleet 16

Ridership Trends

2019	77,402
2020	43,841
2021	43,394
2022	52,287
2023	65,100

System Ridership Trend



KNOX COUNTY YMCA/VANGO



Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

Productivity

Total Passenger Boardings	65,100
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	411,432
Total Vehicle Miles	411,432
Revenue Vehicle Miles	324,322
Revenue Vehicle Hours	17,516

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.29
Operating Expense per Passenger Trip	\$20.82
Passenger Trips per Total Vehicle Mile	\$0.16
Passenger Trips per Capita	\$0.56

Financial Performance

Operating Subsidy	\$1,316,611
Operating Subsidy Ratio	97%
Locally Derived Income	\$648,094
Locally Derived Income Per Operating Expense	\$0.48
Fare Recovery Ratio	\$0.03

Operating Expense Summary

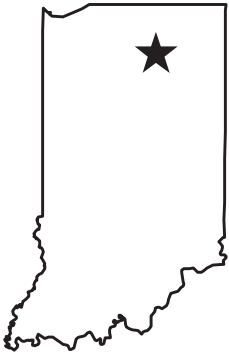
Operator Salaries/Wages	\$393,353
Other Salaries/Wages	\$208,660
Fringe Services	\$143,917
Materials and Supplies	\$94,759
Utilities	\$220,870
Casualty/Liability	\$20,733
Purchased Transportation	\$59,497
Other	\$0
Total Expenses	\$213,301
Fixed Route Expenses	\$1,355,090
Demand Response Services	\$0
	\$1,355,090

Revenue Summary

Fare Revenue	\$35,478
Contract/Other	\$0
Auxiliary/Non-Transit	\$3,001
In-Kind	\$0
Contra	\$0
Local Assistance	\$609,615
State Assistance	\$147,038
Federal Assistance	\$559,958
Total Revenue	\$1,355,090

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2005	AO	0	N/A
1	2006	VN	1	Lift
1	2006	VN	2	Lift
1	2009	CU	2	Lift
3	2010	CU	2	Lift
2	2011	CU	2	Lift
2	2013	MV	1	Ramp
1	2013	CU	2	Lift
3	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2018	CU	2	Lift
1	2019	MV	1	Ramp
1	2023	MV	1	Ramp
3	2024	CU	2	Lift



KOSCIUSKO COUNTY

1804 E. Winona Avenue
 Warsaw, IN 46580
 (574) 267-4990

Contact: Marcie Arndt, Vice President of Operations
Email: marcie.arndt@cardinalservices.org
Website: www.cardinalservices.org

General Information

Type of Service Demand Response
Service Area Kosciusko County
Service Population 80,240

Service Hours

Weekdays 5:30 AM–8:00 PM
Saturday None
Sunday None

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer N/A
Other/Special
 \$2 for 11–25 miles, \$3 for 26+ miles
 Same Day fee Add \$4

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	2
Maintenance	1	0
Administration	2	0
	<u>11</u>	<u>2</u>

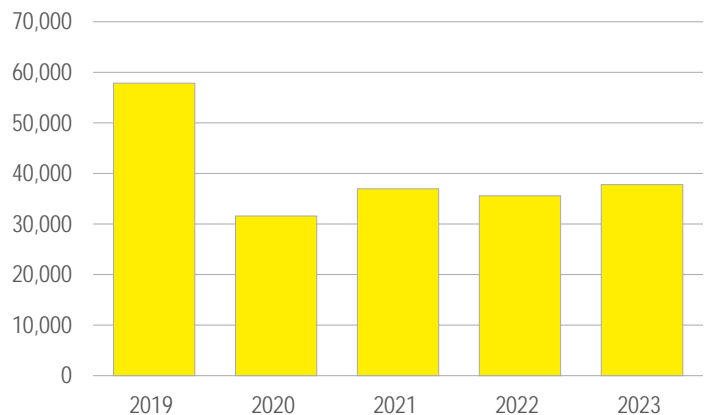
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	9

Ridership Trends

2019	57,794
2020	31,585
2021	36,909
2022	35,563
2023	37,746

System Ridership Trend





KOSCIUSKO AREA BUS SERVICE (KABS)

Legislative District

Indiana Senate 9, 13, 17, 18
 Indiana House 18, 22, 23
 U.S. Congressional 2, 3

Productivity

Total Passenger Boardings 37,746
 Total Fixed Route Vehicle Miles 0
 Total Demand Response Vehicle Miles 167,453
 Total Vehicle Miles 167,453
 Revenue Vehicle Miles 141,612
 Revenue Vehicle Hours 38,418

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.78
 Operating Expense per Passenger Trip \$21.19
 Passenger Trips per Total Vehicle Mile \$0.23
 Passenger Trips per Capita \$2.13

Financial Performance

Operating Subsidy \$782,870
 Operating Subsidy Ratio 98%
 Locally Derived Income \$239,386
 Locally Derived Income Per Operating Expense \$0.30
 Fare Recovery Ratio \$0.02

Operating Expense Summary

Operator Salaries/Wages	\$265,034
Other Salaries/Wages	\$157,343
Fringe Services	\$113,774
Materials and Supplies	\$14,789
Utilities	\$106,015
Casualty/Liability	\$21,211
Purchased Transportation	\$26,629
Other	\$0
Total Expenses	\$95,043
Fixed Route Expenses	\$799,838
Demand Response Services	\$0
	\$799,838

Revenue Summary

Fare Revenue	\$16,968
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$222,418
State Assistance	\$136,817
Federal Assistance	\$423,635
Total Revenue	\$799,838

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2016	CU	2	Lift
1	2017	CU	2	Lift
1	2017	MV	1	Ramp
2	2018	CU	2	Lift
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
2	2024	CU	2	Lift
12				



LAGRANGE COUNTY

410 E. Central Avenue
 LaGrange, IN 46761
 (260) 463-4161

Contact: Cheri Perkins, Agency Director
Email: cperkins@lagrangecoa.org
Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 40,446

Service Hours

Weekdays 5:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled Free/Donation
Transfer N/A
Other/Special
 \$4 0–4 miles, \$7 for 5–9 miles, \$10 for 10–15 miles, \$12 for 16–20 miles
 Out of county all trips \$1.25 per mile

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	9
Maintenance	0	0
Administration	3	1
	<hr/> 8	<hr/> 10

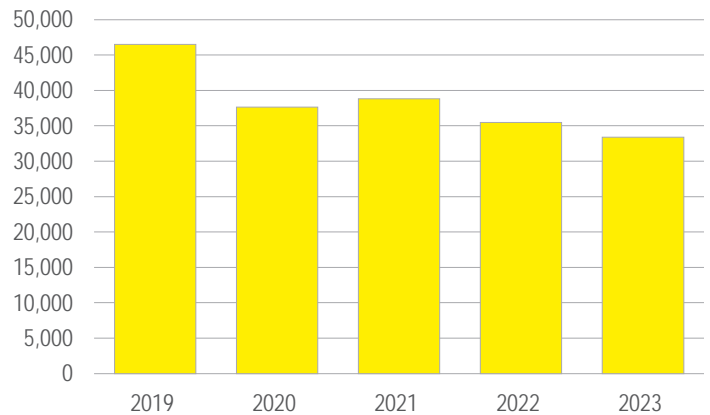
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	10

Ridership Trends

2019	46,486
2020	37,623
2021	38,819
2022	35,466
2023	33,409

System Ridership Trend





LAGRANGE COUNTY AREA TRANSIT (LCAT)

Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$378,198
Other Salaries/Wages	\$175,824
Fringe Services	\$3,081
Materials and Supplies	\$114,425
Utilities	\$234,711
Casualty/Liability	\$600
Purchased Transportation	\$79,368
Other	\$0
Total Expenses	\$151,365
Fixed Route Expenses	\$1,137,572
Demand Response Services	\$0
	\$1,137,572

Revenue Summary

Fare Revenue	\$192,786
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$228,448
State Assistance	\$214,526
Federal Assistance	\$501,812
Total Revenue	\$1,137,572

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	AO	0	N/A
1	2015	CU	2	Lift
1	2016	CU	2	Lift
1	2016	MV	2	Ramp
1	2017	MV	1	Ramp
1	2017	MV	2	Ramp
1	2018	CU	2	Lift
1	2018	CU	2	Lift
4	2019	CU	1	Lift
1	2023	CU	2	Lift
2	2023	MV	1	Ramp

15

Productivity

Total Passenger Boardings	33,409
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	370,553
Total Vehicle Miles	370,553
Revenue Vehicle Miles	327,912
Revenue Vehicle Hours	16,028

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.07
Operating Expense per Passenger Trip	\$34.05
Passenger Trips per Total Vehicle Mile	\$0.09
Passenger Trips per Capita	\$1.21

Financial Performance

Operating Subsidy	\$944,786
Operating Subsidy Ratio	83%
Locally Derived Income	\$421,234
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	\$0.17



MADISON COUNTY

739 Main Street
 Anderson, IN 46016
 (765) 640-4201

Contact: David Benefiel, Principal Transportation Planner
Email: dave@heartlandmpo.org
Website: www.ridethetram.com

General Information

Type of Service Demand Response
Service Area Madison County
Service Population 75,341

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled \$2.50
Transfer N/A
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	1
Maintenance	0	0
Administration	2	0
	<hr/> 5	<hr/> 1

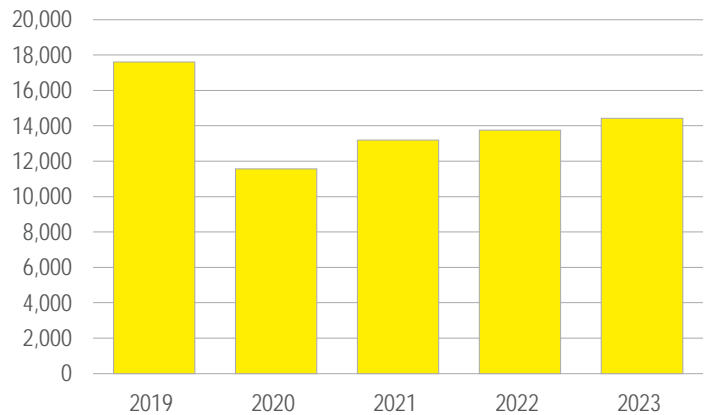
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	3

Ridership Trends

2019	17,610
2020	11,571
2021	13,198
2022	13,759
2023	14,427

System Ridership Trend





TRANSPORTATION FOR RURAL AREAS OF MADISON COUNTY (TRAM)

Legislative District

Indiana Senate	20, 25, 26
Indiana House	35, 36, 37
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$59,624
Fringe Services	\$30,881
Materials and Supplies	\$1,305
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$353,460
Total Expenses	\$18,890
Fixed Route Expenses	\$464,160
Demand Response Services	\$0
	\$464,160

Revenue Summary

Fare Revenue	\$7,724
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$142,696
State Assistance	\$65,205
Federal Assistance	\$248,535
Total Revenue	\$464,160

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2016	CU	2	Lift
2	2017	CU	2	Lift
2	2018	CU	2	Lift
6				

Productivity

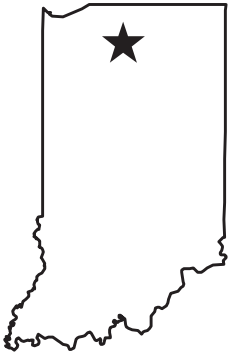
Total Passenger Boardings	14,427
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	110,632
Total Vehicle Miles	110,632
Revenue Vehicle Miles	106,920
Revenue Vehicle Hours	4,296

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.20
Operating Expense per Passenger Trip	\$32.17
Passenger Trips per Total Vehicle Mile	\$0.13
Passenger Trips per Capita	\$5.22

Financial Performance

Operating Subsidy	\$456,436
Operating Subsidy Ratio	98%
Locally Derived Income	\$150,420
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	\$0.02



MARSHALL COUNTY

1305 W. Harrison Street
 Plymouth, IN 46563
 (574) 936-9904

Contact: Janis Holiday, Director
Email: jholiday.mcoas@hotmail.com
Website: www.marshallcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area Marshall County
Service Population 46,095

Service Hours

Weekdays 7:30 AM–5 PM
Saturday None
Sunday None

Fare Structure

Base \$2.50
Youth \$0.00
Elderly/Disabled \$2.50
Transfer N/A
Other/Special
 \$6 for 6–30 miles, \$11 for 31+miles
 Elderly/Disabled Free for Medical Trips

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	17
Maintenance	0	0
Administration	5	0
	<hr/> 5	<hr/> 17

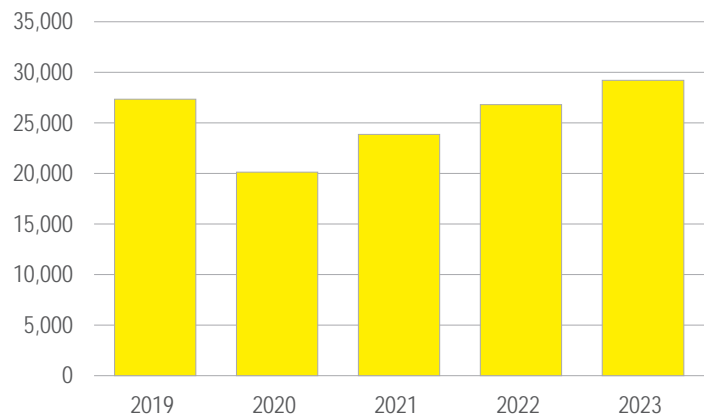
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	9

Ridership Trends

2019	27,327
2020	20,120
2021	23,861
2022	26,796
2023	29,195

System Ridership Trend



MARSHALL COUNTY TRANSIT



Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	29,195
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	203,327
Total Vehicle Miles	203,327
Revenue Vehicle Miles	185,989
Revenue Vehicle Hours	13,761

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.73
Operating Expense per Passenger Trip	\$19.03
Passenger Trips per Total Vehicle Mile	\$0.14
Passenger Trips per Capita	\$1.58

Financial Performance

Operating Subsidy	\$493,514
Operating Subsidy Ratio	89%
Locally Derived Income	\$229,137
Locally Derived Income Per Operating Expense	\$0.41
Fare Recovery Ratio	\$0.10

Operating Expense Summary

Operator Salaries/Wages	\$185,306
Other Salaries/Wages	\$107,032
Fringe Services	\$38,142
Materials and Supplies	\$29,665
Utilities	\$53,116
Casualty/Liability	\$7,491
Purchased Transportation	\$16,304
Other	\$0
Total Expenses	\$118,439
Fixed Route Expenses	\$555,495
Demand Response Services	\$0
	\$555,495

Revenue Summary

Fare Revenue	\$57,413
Contract/Other	\$2,068
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,500
Local Assistance	\$169,656
State Assistance	\$57,707
Federal Assistance	\$266,151
Total Revenue	\$555,495

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
5	2017	MV	1	Ramp
2	2019	MV	1	Ramp
1	2020	CU	2	Lift
1	2023	MV	1	Ramp
1	2023	CU	2	Lift
10				



MIAMI COUNTY

751 W. 2nd
 Peru, IN 46970
 (765) 472-1979 x706

Contact: Stacy McBride, Transit Director
Email: smcbride@mcymca.org
Website: www.mcymca.org

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 35,962

Service Hours

Weekdays 6:00 AM–8:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$0.00
Elderly/Disabled Free
Transfer N/A
Other/Special
 \$4 within 10 miles, \$6 outside 10 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	15
Maintenance	0	0
Administration	2	3
	<u>3</u>	<u>18</u>

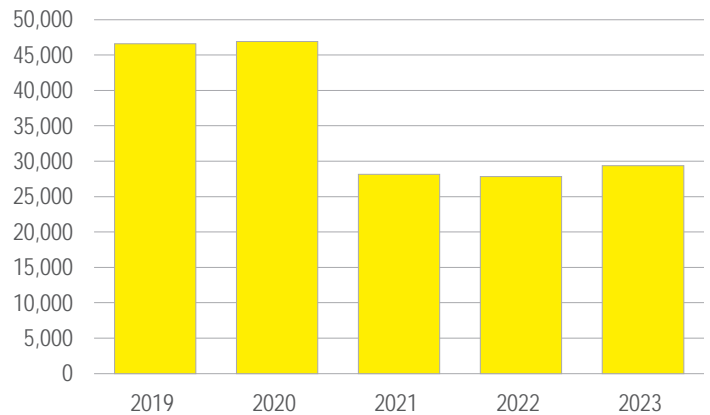
Operation Characteristics

Revenue Vehicles 14
Peak Hour Fleet 11

Ridership Trends

2019	46,583
2020	46,907
2021	28,141
2022	27,825
2023	29,380

System Ridership Trend



MIAMI COUNTY/YMCA PUBLIC TRANSIT



Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$186,897
Other Salaries/Wages	\$102,241
Fringe Services	\$41,697
Materials and Supplies	\$16,049
Utilities	\$59,636
Casualty/Liability	\$8,711
Purchased Transportation	\$91,653
Other	\$0
Total Expenses	\$79,523
Fixed Route Expenses	\$586,407
Demand Response Services	\$0
	\$586,407

Revenue Summary

Fare Revenue	\$39,564
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$157,482
State Assistance	\$95,426
Federal Assistance	\$293,935
Total Revenue	\$586,407

Productivity

Total Passenger Boardings	29,380
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	222,535
Total Vehicle Miles	222,535
Revenue Vehicle Miles	194,617
Revenue Vehicle Hours	12,713

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.64
Operating Expense per Passenger Trip	\$19.96
Passenger Trips per Total Vehicle Mile	\$0.13
Passenger Trips per Capita	\$1.22

Financial Performance

Operating Subsidy	\$546,843
Operating Subsidy Ratio	93%
Locally Derived Income	\$197,046
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	\$0.07

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2014	MV	2	Ramp
1	2015	MV	2	Ramp
1	2016	AO	0	N/A
1	2017	MV	2	Ramp
1	2018	MV	1	Ramp
2	2019	MV	1	Ramp
1	2019	CU	2	Lift
2	2020	MV	1	Ramp
1	2023	CU	2	Lift
3	2023	MV	1	Ramp
15				



MONROE, LAWRENCE, OWEN, & PUTNAM COUNTIES

631 W. Edgewood Drive
Ellettsville, IN 47429
(812) 876-3383

Contact: Chris Myers, Executive Director
Email: cmyers@area10agency.org
Website: www.area10agency.org

General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Monroe, Owen, Lawrence, and Putnam Counties
Service Population	142,522

Service Hours

Weekdays	6:00 AM–6:00 PM
Saturday	None
Sunday	None

Fare Structure

Base	\$3.00
Youth	\$0.00
Elderly/Disabled	\$0.00
Transfer	N/A
Other/Special	\$6 two county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	10
Maintenance	1	0
Administration	3	1
	<hr/> 13	<hr/> 11

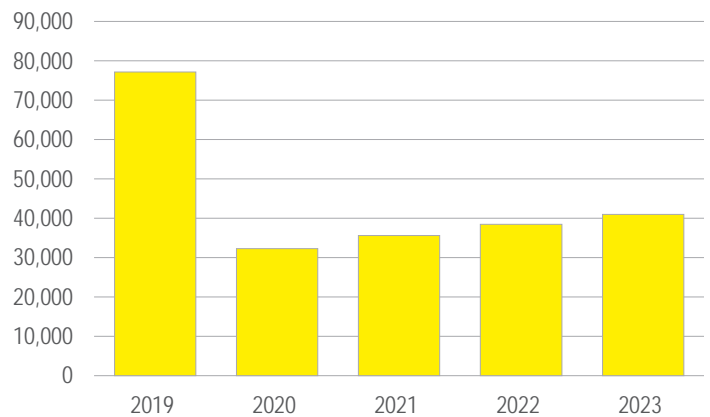
Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	14

Ridership Trends

2019	77,174
2020	32,227
2021	35,634
2022	38,415
2023	40,946

System Ridership Trend





Legislative District

Indiana Senate 24, 37, 39, 40, 44
 Indiana House 44, 46, 47, 60, 61, 62, 65
 U.S. Congressional 9

Operating Expense Summary

Operator Salaries/Wages	\$473,282
Other Salaries/Wages	\$206,627
Fringe Services	\$115,097
Materials and Supplies	\$50,315
Utilities	\$210,867
Casualty/Liability	\$49,376
Purchased Transportation	\$161,317
Other	\$0
Total Expenses	\$204,222
Fixed Route Expenses	\$1,471,103
Demand Response Services	\$91,208
	\$1,379,895

Revenue Summary

Fare Revenue	\$42,391
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$10,750
Contra	\$0
Local Assistance	\$358,327
State Assistance	\$311,595
Federal Assistance	\$748,040
Total Revenue	\$1,471,103

Productivity

Total Passenger Boardings	40,946
Total Fixed Route Vehicle Miles	18,363
Total Demand Response Vehicle Miles	391,713
Total Vehicle Miles	410,076
Revenue Vehicle Miles	360,589
Revenue Vehicle Hours	23,678

Performance/Service Effectiveness

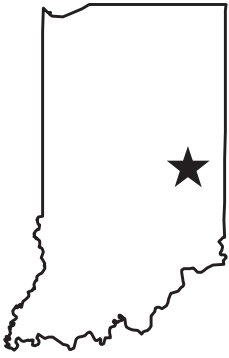
Operating Expense per Total Vehicle Mile	\$3.59
Operating Expense per Passenger Trip	\$35.93
Passenger Trips per Total Vehicle Mile	\$0.10
Passenger Trips per Capita	\$3.48

Financial Performance

Operating Subsidy	\$1,417,962
Operating Subsidy Ratio	96%
Locally Derived Income	\$400,718
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	\$0.03

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2014	MV	1	Ramp
2	2016	CU	2	Lift
4	2018	CU	2	Lift
2	2019	MV	1	Ramp
2	2019	CU	2	Lift
3	2020	CU	2	Lift
5	2022	CU	2	Lift
6	2023	CU	2	Lift
1	2023	MV	1	Ramp



CITY OF NEW CASTLE

201 S. 25th Street
 New Castle, IN 47362
 (765) 521-6847

Contact: Douglas Sloan, General Manager
Email: newcastletransit@yahoo.com
Website: www.cityofnewcastle.net

General Information

Type of Service Demand Response
Service Area City of New Castle
Service Population 17,448

Service Hours

Weekdays 8:00 AM–4:00 PM
Saturday None
Sunday None

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer N/A
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	1	0
Administration	1	0
	<hr/> 7	<hr/> 0

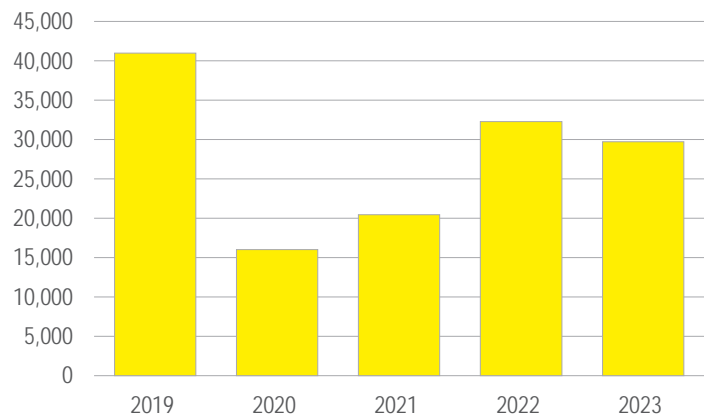
Operation Characteristics

Revenue Vehicles 8
Peak Hour Fleet 4

Ridership Trends

2019	41,005
2020	15,994
2021	20,459
2022	32,285
2023	29,708

System Ridership Trend



NEW CASTLE TRANSIT



Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

Productivity

Total Passenger Boardings	29,708
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	53,326
Total Vehicle Miles	53,326
Revenue Vehicle Miles	47,025
Revenue Vehicle Hours	7,410

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.98
Operating Expense per Passenger Trip	\$25.10
Passenger Trips per Total Vehicle Mile	\$0.56
Passenger Trips per Capita	\$0.59

Financial Performance

Operating Subsidy	\$745,589
Operating Subsidy Ratio	100%
Locally Derived Income	\$274,839
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	\$0.00

Operating Expense Summary

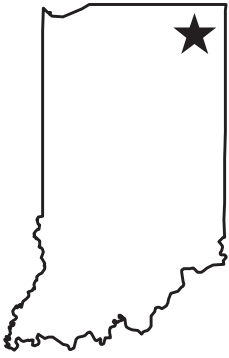
Operator Salaries/Wages	\$140,148
Other Salaries/Wages	\$122,384
Fringe Services	\$333,342
Materials and Supplies	\$33,476
Utilities	\$63,875
Casualty/Liability	\$18,721
Purchased Transportation	\$25,000
Other	\$0
Total Expenses	\$8,643
Fixed Route Expenses	\$745,589
Demand Response Services	\$0
	\$745,589

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$274,839
State Assistance	\$94,026
Federal Assistance	\$376,724
Total Revenue	\$745,589

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	AO	0	N/A
1	2010	MV	1	Ramp
1	2015	CU	2	Lift
3	2019	CU	2	Lift
2	2020	CU	2	Lift
8				



NOBLE COUNTY

111 Cedar Street
 Kendallville, IN 46755
 (260) 347-4226

Contact: Cherish Mishleau, Executive Director
Email: director@noblecountycoa.org
Website: www.noblecountycoa.org

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,457

Service Hours

Weekdays 5:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled Free, except for employment
Transfer N/A
Other/Special
 \$7 for 6–10 miles, \$10 for 11–15 miles, \$13 for 16–20 miles. Trips over 20 miles are \$1.50/mile.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	13
Maintenance	0	1
Administration	2	0
	<u>2</u>	<u>14</u>

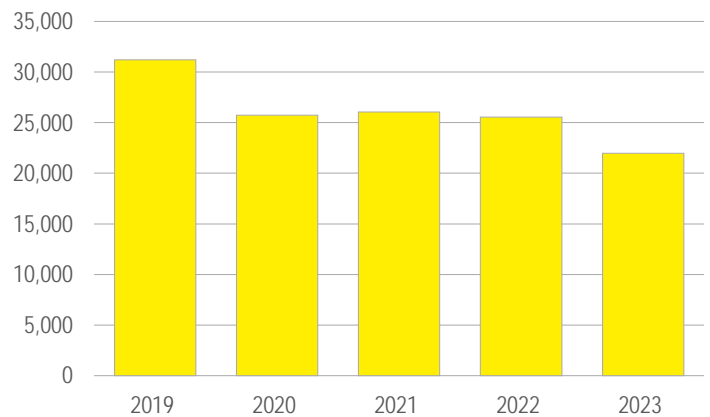
Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	11

Ridership Trends

2019	31,223
2020	25,745
2021	26,067
2022	25,568
2023	21,975

System Ridership Trend



NOBLE TRANSIT SYSTEM (NTS)



Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

Productivity

Total Passenger Boardings	21,975
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	211,905
Total Vehicle Miles	211,905
Revenue Vehicle Miles	201,635
Revenue Vehicle Hours	14,603

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.15
Operating Expense per Passenger Trip	\$30.36
Passenger Trips per Total Vehicle Mile	\$0.10
Passenger Trips per Capita	\$2.16

Financial Performance

Operating Subsidy	\$609,206
Operating Subsidy Ratio	91%
Locally Derived Income	\$189,815
Locally Derived Income Per Operating Expense	\$0.28
Fare Recovery Ratio	\$0.09

Operating Expense Summary

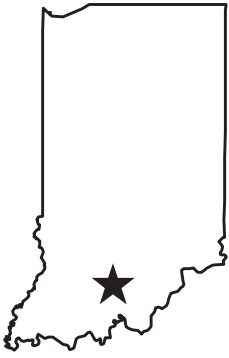
Operator Salaries/Wages	\$199,627
Other Salaries/Wages	\$70,787
Fringe Services	\$39,280
Materials and Supplies	\$55,991
Utilities	\$105,789
Casualty/Liability	\$9,235
Purchased Transportation	\$54,271
Other	\$0
Total Expenses	\$132,197
Fixed Route Expenses	\$667,177
Demand Response Services	\$0
	\$667,177

Revenue Summary

Fare Revenue	\$57,971
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$131,844
State Assistance	\$148,738
Federal Assistance	\$328,624
Total Revenue	\$667,177

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2013	VN	2	Lift
2	2015	MV	2	Ramp
1	2015	VN	2	Lift
1	2016	MV	1	Ramp
1	2016	VN	2	Lift
1	2016	VN	0	Lift
1	2017	AO	0	N/A
1	2017	MV	1	Ramp
2	2018	VN	2	Lift
3	2019	MV	1	Ramp
1	2019	CU	2	Lift
1	2024	CU	2	Lift



ORANGE COUNTY

986 West Hospital Road
 Paoli, IN 47454
 (812) 723-4486

Contact: Brian Self, Executive Director
Email: bself@firstchancecenter.com
Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,867

Service Hours

Weekdays 5:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 \$5 to Orleans to Paoli, \$6 French Lick to Paoli, \$14
 Orleans to French Lick
 \$1 per extra stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	2
Maintenance	0	0
Administration	2	6
	<u>6</u>	<u>8</u>

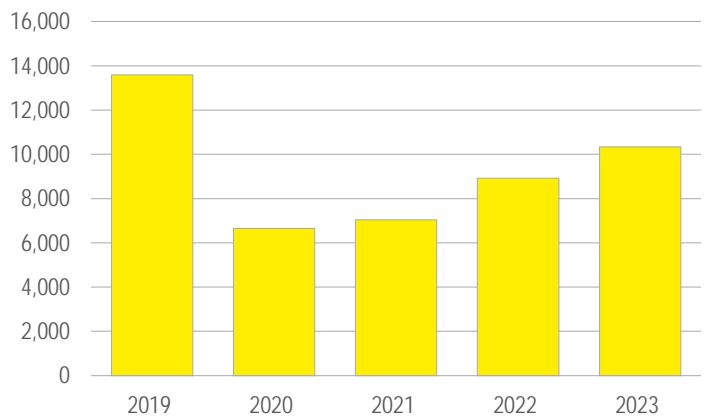
Operation Characteristics

Revenue Vehicles 13
Peak Hour Fleet 5

Ridership Trends

2019	13,590
2020	6,644
2021	7,039
2022	8,914
2023	10,342

System Ridership Trend



ORANGE COUNTY TRANSIT



Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

Productivity

Total Passenger Boardings	10,342
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	102,006
Total Vehicle Miles	102,006
Revenue Vehicle Miles	85,940
Revenue Vehicle Hours	10,070

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.17
Operating Expense per Passenger Trip	\$41.10
Passenger Trips per Total Vehicle Mile	\$0.10
Passenger Trips per Capita	\$1.92

Financial Performance

Operating Subsidy	\$405,279
Operating Subsidy Ratio	95%
Locally Derived Income	\$107,043
Locally Derived Income Per Operating Expense	\$0.25
Fare Recovery Ratio	\$0.04

Operating Expense Summary

Operator Salaries/Wages	\$136,252
Other Salaries/Wages	\$66,549
Fringe Services	\$42,817
Materials and Supplies	\$17,443
Utilities	\$33,721
Casualty/Liability	\$3,501
Purchased Transportation	\$20,896
Other	\$0
Total Expenses	\$103,926
Fixed Route Expenses	\$425,105
Demand Response Services	\$0
	\$425,105

Revenue Summary

Fare Revenue	\$17,457
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$2,369
Local Assistance	\$89,586
State Assistance	\$102,738
Federal Assistance	\$212,955
Total Revenue	\$425,105

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2008	MV	2	Ramp
1	2009	VN	0	None
1	2010	MV	1	Ramp
1	2014	MV	1	Ramp
1	2014	AO	0	None
2	2015	MV	2	Ramp
1	2016	MV	2	Lift
4	2017	MV	2	Ramp
1	2017	CU	2	Lift
2	2019	MV	2	Ramp
4	2019	MV	1	Ramp
3	2020	MV	2	Ramp



RUSH COUNTY

504 W. Third Street
 Rushville, IN 46173
 (765) 932-2935

Contact: Angela Cavaletto, Executive Director
Email: angelacavalettorcsc@gmail.com
Website: www.riderush.org

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 16,652

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.50
Transfer N/A
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	8
Maintenance	0	0
Administration	1	1
	<u>1</u>	<u>9</u>

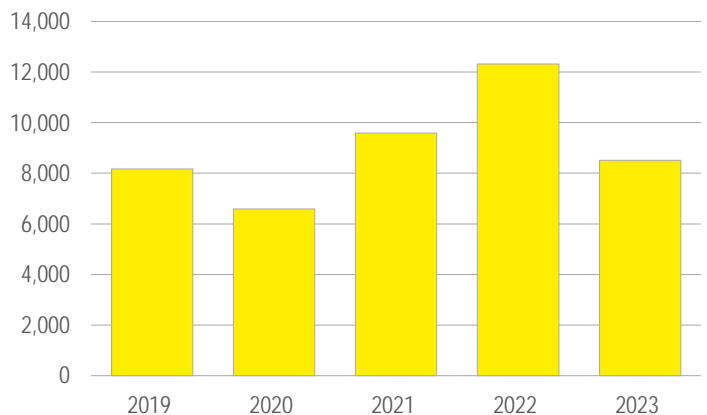
Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	4

Ridership Trends

2019	8,169
2020	6,583
2021	9,593
2022	12,317
2023	8,517

System Ridership Trend



"RIDE RUSH" PUBLIC TRANSPORTATION



Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$86,024
Other Salaries/Wages	\$79,318
Fringe Services	\$13,137
Materials and Supplies	\$34,579
Utilities	\$34,983
Casualty/Liability	\$11,038
Purchased Transportation	\$17,919
Other	\$0
Total Expenses	\$15,746
Fixed Route Expenses	\$292,744
Demand Response Services	\$0
	\$292,744

Revenue Summary

Fare Revenue	\$8,709
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$250
Local Assistance	\$93,019
State Assistance	\$41,968
Federal Assistance	\$148,798
Total Revenue	\$292,744

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2006	MV	0	N/A
1	2017	MV	1	Ramp
1	2017	CU	2	Lift
1	2019	MV	1	Ramp
1	2023	MV	1	Ramp
5				

Productivity

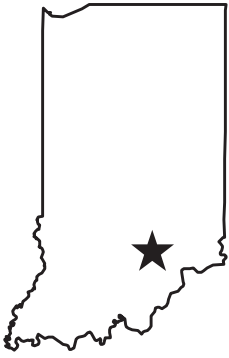
Total Passenger Boardings	8,517
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	51,290
Total Vehicle Miles	51,290
Revenue Vehicle Miles	44,287
Revenue Vehicle Hours	2,933

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.71
Operating Expense per Passenger Trip	\$34.37
Passenger Trips per Total Vehicle Mile	\$0.17
Passenger Trips per Capita	\$1.96

Financial Performance

Operating Subsidy	\$283,785
Operating Subsidy Ratio	97%
Locally Derived Income	\$101,728
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	\$0.03



CITY OF SEYMOUR

301-309 N. Chestnut Street
 Seymour, IN 47274
 (812) 522-7433

Contact: Taylor Wayt, Transit Manager
Email: twayt@seymourin.org
Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 21,552

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	10
Maintenance	0	0
Administration	2	1
	<u>3</u>	<u>11</u>

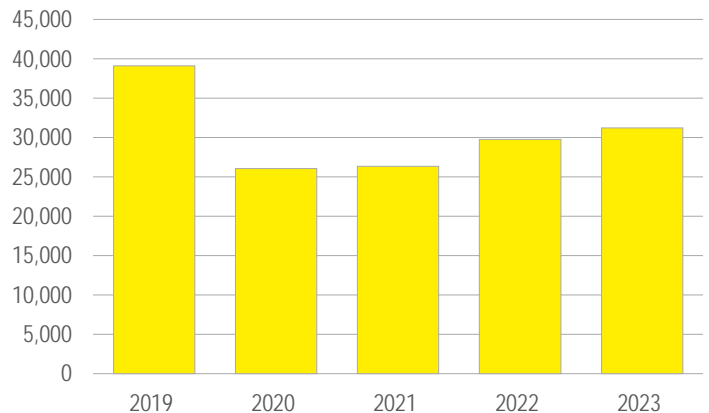
Operation Characteristics

Revenue Vehicles 10
Peak Hour Fleet 5

Ridership Trends

2019	39,107
2020	26,066
2021	26,355
2022	29,766
2023	31,231

System Ridership Trend





Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

Productivity

Total Passenger Boardings	31,231
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	100,290
Total Vehicle Miles	100,290
Revenue Vehicle Miles	94,788
Revenue Vehicle Hours	8,514

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.99
Operating Expense per Passenger Trip	\$12.80
Passenger Trips per Total Vehicle Mile	\$0.31
Passenger Trips per Capita	\$0.69

Financial Performance

Operating Subsidy	\$352,353
Operating Subsidy Ratio	88%
Locally Derived Income	\$135,580
Locally Derived Income Per Operating Expense	\$0.34
Fare Recovery Ratio	\$0.12

Operating Expense Summary

Operator Salaries/Wages	\$174,561
Other Salaries/Wages	\$100,298
Fringe Services	\$40,297
Materials and Supplies	\$17,907
Utilities	\$60,362
Casualty/Liability	\$967
Purchased Transportation	\$0
Other	\$5,471
Total Expenses	\$399,863
Fixed Route Expenses	\$0
Demand Response Services	\$399,863

Revenue Summary

Fare Revenue	\$47,510
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$88,070
State Assistance	\$71,445
Federal Assistance	\$192,838
Total Revenue	\$399,863

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2015	CU	2	Lift
1	2016	CU	2	Lift
4	2016	CU	2	Lift
3	2020	CU	2	Lift
10				



SHELBY COUNTY

2121 Intelliplex Drive, Suite 101
 Shelbyville, IN 46176
 (317)398-0127

Contact: Kim Koehl, Executive Director
Email: kkoehl@shelbyseniorservices.org
Website: www.shelbyseniorservices.org

General Information

Type of Service Demand Response
Service Area Shelby County
Service Population 239,600

Service Hours

Weekdays 8:00 AM–4:30 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	1
Maintenance	0	0
Administration	2	0
	<u>6</u>	<u>1</u>

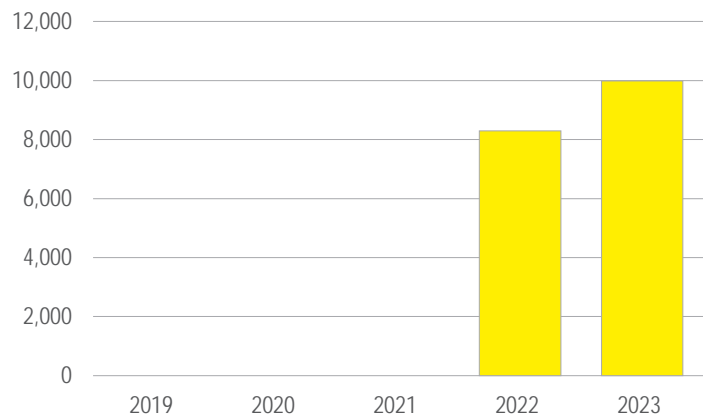
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4

Ridership Trends

2019	0
2020	0
2021	0
2022	8,295
2023	9,992

System Ridership Trend





Legislative District

Indiana Senate	28, 42
Indiana House	47, 73
U.S. Congressional	6

Productivity

Total Passenger Boardings	9,992
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	78,760
Total Vehicle Miles	78,760
Revenue Vehicle Miles	55,101
Revenue Vehicle Hours	7,708

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.79
Operating Expense per Passenger Trip	\$37.72
Passenger Trips per Total Vehicle Mile	\$0.13
Passenger Trips per Capita	\$23.98

Financial Performance

Operating Subsidy	\$351,570
Operating Subsidy Ratio	93%
Locally Derived Income	\$117,746
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	\$0.06

Operating Expense Summary

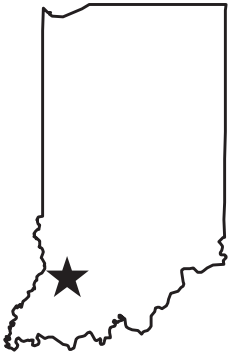
Operator Salaries/Wages	\$145,315
Other Salaries/Wages	\$80,314
Fringe Services	\$29,719
Materials and Supplies	\$1,560
Utilities	\$29,107
Casualty/Liability	\$2,159
Purchased Transportation	\$27,074
Other	\$0
Total Expenses	\$61,676
Fixed Route Expenses	\$376,924
Demand Response Services	\$0
	\$376,924

Revenue Summary

Fare Revenue	\$22,109
Contract/Other	\$3,245
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$92,392
State Assistance	\$65,134
Federal Assistance	\$194,044
Total Revenue	\$376,924

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2015	CU	2	Lift
1	2016	MV	1	Ramp
4	2019	MV	1	Ramp
7				



SOUTHERN INDIANA (DAVISS, DUBOIS, GIBSON, GREENE, MARTIN, PERRY, PIKE, SPENCER, SULLIVAN, & WARRICK COUNTIES)

1001 E. Main Street
 Washington, IN 47501
 (812) 257-0118

Contact: Becky Guthrie, Director
Email: bguthrie@frrs.org
Website: www.ridesolution.org

General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties
Service Population	147,695

Service Hours

Weekdays	6:00 AM–6:00 PM
Saturday	None
Sunday	None

Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	\$0.00
Transfer	\$0.00
Other/Special	
	\$4 in county, \$6 county to county
	\$1 for each additional stop

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	26	21
Maintenance	3	1
Administration	9	2
	<hr/> 38	<hr/> 24

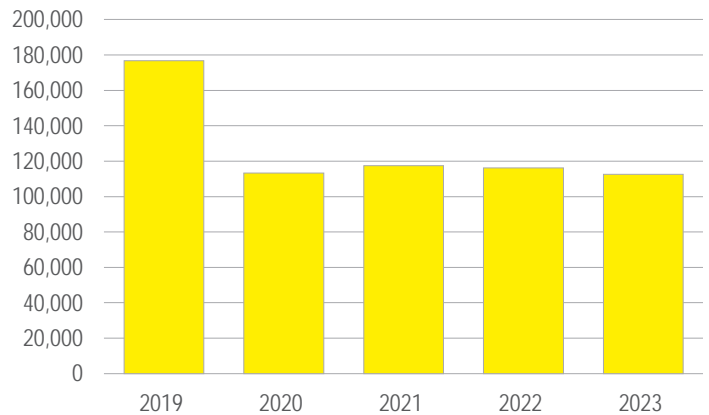
Operation Characteristics

Revenue Vehicles	85
Peak Hour Fleet	48

Ridership Trends

2019	176,824
2020	113,278
2021	117,396
2022	116,170
2023	112,589

System Ridership Trend





Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

Productivity

Total Passenger Boardings	112,589
Total Fixed Route Vehicle Miles	167,761
Total Demand Response Vehicle Miles	1,232,544
Total Vehicle Miles	1,400,305
Revenue Vehicle Miles	1,126,726
Revenue Vehicle Hours	68,807

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.13
Operating Expense per Passenger Trip	\$26.46
Passenger Trips per Total Vehicle Mile	\$0.08
Passenger Trips per Capita	\$1.31

Financial Performance

Operating Subsidy	\$2,760,226
Operating Subsidy Ratio	93%
Locally Derived Income	\$772,120
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	\$0.07

Operating Expense Summary

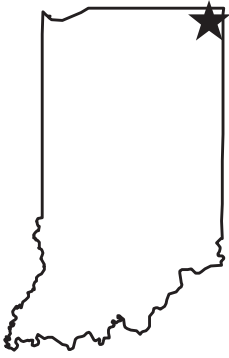
Operator Salaries/Wages	\$917,523
Other Salaries/Wages	\$440,589
Fringe Services	\$608,532
Materials and Supplies	\$73,512
Utilities	\$387,740
Casualty/Liability	\$44,095
Purchased Transportation	\$141,710
Other	\$66,247
Total Expenses	\$299,541
Fixed Route Expenses	\$2,979,489
Demand Response Services	\$357,538
	\$2,621,951

Revenue Summary

Fare Revenue	\$219,263
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$552,857
State Assistance	\$796,979
Federal Assistance	\$1,410,390
Total Revenue	\$2,979,489

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2003	VN	0	N/A
1	2005	MV	1	Ramp
2	2006	AO	0	N/A
1	2007	MV	1	Ramp
1	2007	VN	0	None
2	2008	AO	0	N/A
2	2008	MV	1	Ramp
2	2010	AO	0	N/A
4	2010	CU	2	Lift
1	2010	MV	1	Ramp
2	2011	CU	2	Lift
7	2012	MV	1	Ramp
1	2012	VN	0	N/A
3	2013	CU	2	Lift
2	2013	MV	2	Ramp
2	2014	AO	0	N/A
1	2014	CU	2	Lift
7	2014	MV	1	Ramp
2	2015	CU	2	Lift
6	2016	CU	2	Lift
4	2016	MV	2	Ramp
2	2016	MV	1	Ramp
6	2017	MV	2	Ramp
3	2017	MV	1	Ramp
1	2019	CU	2	Lift
8	2019	MV	1	Ramp
2	2020	CU	2	Lift
1	2021	MV	1	Ramp
3	2021	MV	2	Ramp
3	2023	CU	2	Lift
1	2023	MV	2	Ramp



STEUBEN COUNTY

317 S. Wayne Street, Ste. 1-B
 Angola, IN 46703
 (260) 665-8191

Contact: Jami Stout, Director
Email: jwoodyard@steubenco.org
Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area Steuben County
Service Population 34,435

Service Hours

Weekdays 6:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$3.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 \$6 for 5–10 miles, \$9 for 10–15 miles, \$12 for 15 mile or over

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	7
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>7</u>

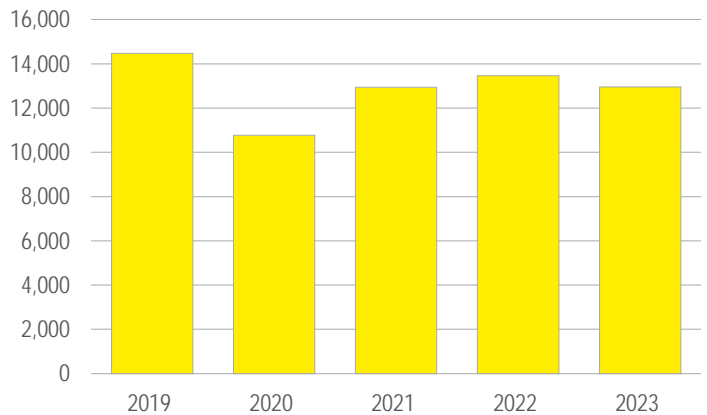
Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	4

Ridership Trends

2019	14,470
2020	10,768
2021	12,947
2022	13,455
2023	12,948

System Ridership Trend



STAR TRANSPORTATION



**Group
4**

Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$120,360
Other Salaries/Wages	\$158,885
Fringe Services	\$41,383
Materials and Supplies	\$29,031
Utilities	\$48,965
Casualty/Liability	\$2,216
Purchased Transportation	\$18,754
Other	\$0
Total Expenses	\$72,240
Fixed Route Expenses	\$491,834
Demand Response Services	\$0
	\$491,834

Revenue Summary

Fare Revenue	\$22,000
Contract/Other	\$15,320
Auxiliary/Non-Transit	\$0
In-Kind	\$1,033
Contra	\$2,952
Local Assistance	\$139,278
State Assistance	\$74,063
Federal Assistance	\$237,188
Total Revenue	\$491,834

Productivity

Total Passenger Boardings	12,948
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	137,454
Total Vehicle Miles	137,454
Revenue Vehicle Miles	114,739
Revenue Vehicle Hours	7,733

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.58
Operating Expense per Passenger Trip	\$37.99
Passenger Trips per Total Vehicle Mile	\$0.09
Passenger Trips per Capita	\$2.66

Financial Performance

Operating Subsidy	\$450,529
Operating Subsidy Ratio	92%
Locally Derived Income	\$176,598
Locally Derived Income Per Operating Expense	\$0.36
Fare Recovery Ratio	\$0.04

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2015	AO	0	N/A
1	2016	MV	1	Ramp
1	2016	CU	2	Lift
1	2016	MV	1	Ramp
2	2017	MV	2	Ramp
1	2019	CU	2	Lift
2	2023	MV	1	Ramp
9				



TIPPECANOE COUNTY

660 N. 36th Street
 Lafayette, IN 47905
 (765) 447-7683

Contact: Mary Paulson, Deputy Director of CAP
Email: mpaulson@areaivagency.org
Website: www.areaivagency.org

General Information

Type of Service Demand Response
Service Area Tippecanoe County
Service Population 115,345

Service Hours

Weekdays 8:30 AM–4:30 PM
Saturday 8:30 AM–4:30 PM
Sunday None

Fare Structure

Base \$5.00
Youth \$5.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	0
Maintenance	0	0
Administration	1	2
	<u>4</u>	<u>2</u>

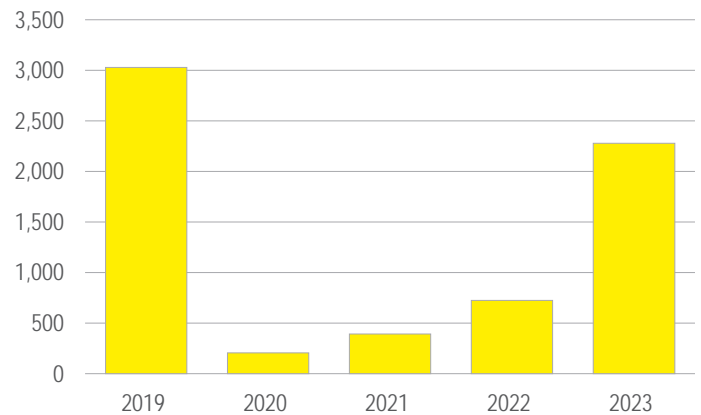
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5

Ridership Trends

2019	3,028
2020	205
2021	393
2022	725
2023	2,279

System Ridership Trend





WAVELAND VOLUNTEER PUBLIC TRANSIT C/O AREA IV AGENCY

Legislative District

Indiana Senate	6, 7, 22, 23
Indiana House	15, 24, 28, 38, 41, 42
U.S. Congressional	4

Productivity

Total Passenger Boardings	2,279
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	48,129
Total Vehicle Miles	48,129
Revenue Vehicle Miles	36,476
Revenue Vehicle Hours	5,857

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.05
Operating Expense per Passenger Trip	\$106.73
Passenger Trips per Total Vehicle Mile	\$0.05
Passenger Trips per Capita	\$50.61

Financial Performance

Operating Subsidy	\$235,079
Operating Subsidy Ratio	97%
Locally Derived Income	\$95,860
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	\$0.03

Operating Expense Summary

Operator Salaries/Wages	\$91,487
Other Salaries/Wages	\$48,314
Fringe Services	\$37,833
Materials and Supplies	\$11,357
Utilities	\$18,456
Casualty/Liability	\$3,660
Purchased Transportation	\$24,677
Other	\$0
Total Expenses	\$7,461
Fixed Route Expenses	\$243,245
Demand Response Services	\$0
	\$243,245

Revenue Summary

Fare Revenue	\$8,166
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$87,694
State Assistance	\$11,014
Federal Assistance	\$136,371
Total Revenue	\$243,245

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	2	Lift
2	2019	CU	2	Lift
3	2023	MV	1	Ramp
6				



UNION COUNTY

615 W. High Street
 Liberty, IN 47353
 (765) 458-5500

Contact: Trisha Persinger, Executive Director
Email: withamtrisha_ucaa@yahoo.com
Website:

General Information

Type of Service Demand Response
Service Area Union and rural Wayne County
Service Population 37,725

Service Hours

Weekdays 6:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$1.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 \$2.25 city limits to 2 mile, \$3 for 2–4 mile, \$3.50 for 4–6 mile, \$4.50 for 6 miles to county line

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	10
Maintenance	0	0
Administration	1	1
	<u>1</u>	<u>11</u>

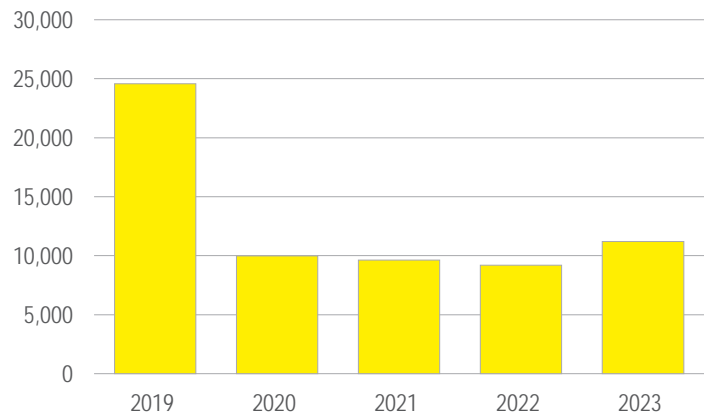
Operation Characteristics

Revenue Vehicles 12
Peak Hour Fleet 6

Ridership Trends

2019	24,582
2020	9,993
2021	9,627
2022	9,198
2023	11,204

System Ridership Trend



UNION COUNTY TRANSIT



Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

Productivity

Total Passenger Boardings	11,204
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	145,594
Total Vehicle Miles	145,594
Revenue Vehicle Miles	125,690
Revenue Vehicle Hours	10,968

Operating Expense Summary

Operator Salaries/Wages	\$229,413
Other Salaries/Wages	\$41,213
Fringe	\$0
Services	\$17,256
Materials and Supplies	\$70,503
Utilities	\$3,500
Casualty/Liability	\$45,000
Purchased Transportation	\$0
Other	\$137,548
Total Expenses	\$544,433
Fixed Route Expenses	\$0
Demand Response Services	\$544,433

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.74
Operating Expense per Passenger Trip	\$48.59
Passenger Trips per Total Vehicle Mile	\$0.08
Passenger Trips per Capita	\$3.37

Revenue Summary

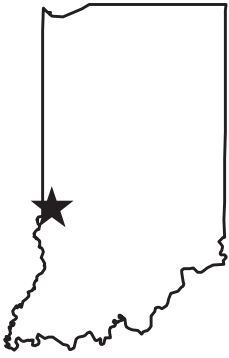
Fare Revenue	\$25,000
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$138,460
State Assistance	\$104,666
Federal Assistance	\$276,307
Total Revenue	\$544,433

Financial Performance

Operating Subsidy	\$519,433
Operating Subsidy Ratio	95%
Locally Derived Income	\$163,460
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	\$0.05

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2016	CU	2	Lift
1	2017	CU	2	Ramp
1	2018	MV	1	Ramp
2	2018	CU	2	Lift
2	2019	CU	2	Lift
1	2019	MV	1	Ramp
1	2020	CU	2	Lift
1	2023	MV	1	Ramp
1	2023	CU	2	Lift
12				



VIGO COUNTY

1718 Wabash Avenue
 Terre Haute, IN 47807
 (812) 232-2675

Contact: Jessica Taylor, Director of Operations; Aging and Disabled
Email: jtaylor@westcentralin.com
Website: www.westcentralin.com

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 47,764

Service Hours

Weekdays 8:00 AM–4:30 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	0	0
Administration	2	0
	<u>7</u>	<u>0</u>

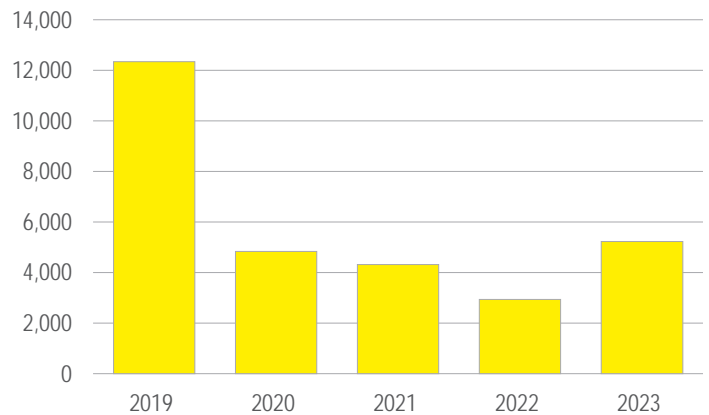
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	6

Ridership Trends

2019	12,338
2020	4,832
2021	4,314
2022	2,936
2023	5,228

System Ridership Trend



WCIEDD PUBLIC TRANSIT



Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$129,121
Other Salaries/Wages	\$60,276
Fringe Services	\$106,162
Materials and Supplies	\$33,042
Utilities	\$67,818
Casualty/Liability	\$865
Purchased Transportation	\$14,709
Other	\$0
Total Expenses	\$152,771
Fixed Route Expenses	\$564,764
Demand Response Services	\$0
	\$564,764

Revenue Summary

Fare Revenue	\$8,833
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$228,952
State Assistance	\$35,063
Federal Assistance	\$291,916
Total Revenue	\$564,764

Productivity

Total Passenger Boardings	5,228
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	74,883
Total Vehicle Miles	74,883
Revenue Vehicle Miles	59,406
Revenue Vehicle Hours	3,194

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.54
Operating Expense per Passenger Trip	\$108.03
Passenger Trips per Total Vehicle Mile	\$0.07
Passenger Trips per Capita	\$9.14

Financial Performance

Operating Subsidy	\$555,931
Operating Subsidy Ratio	98%
Locally Derived Income	\$237,785
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	\$0.02

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2005	MV	1	Ramp
2	2013	CU	2	Lift
1	2015	CU	2	Lift
1	2016	CU	2	Lift
2	2017	MV	2	Ramp
1	2019	CU	2	Lift
1	2019	MV	2	Ramp
1	2023	CU	2	Lift

10



WABASH COUNTY

239 Bond Street
 Wabash, IN 46992
 (260) 563-4475

Contact: Beverly Ferry, CEO
Email: Beverlyf@livingwellinwabashcounty.org
Website: www.livingwellinwabashcounty.org

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 30,976

Service Hours

Weekdays 6:00 AM–6:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 \$4 anywhere else in the county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	5
Maintenance	0	0
Administration	3	1
	<hr/> 4	<hr/> 6

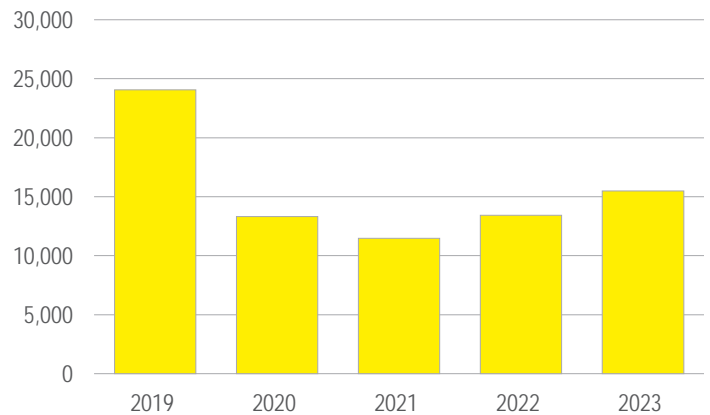
Operation Characteristics

Revenue Vehicles 8
Peak Hour Fleet 4

Ridership Trends

2019	24,045
2020	13,320
2021	11,464
2022	13,416
2023	15,490

System Ridership Trend



WABASH COUNTY TRANSIT



Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

Productivity

Total Passenger Boardings	15,490
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	97,848
Total Vehicle Miles	97,848
Revenue Vehicle Miles	96,170
Revenue Vehicle Hours	6,704

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.39
Operating Expense per Passenger Trip	\$34.08
Passenger Trips per Total Vehicle Mile	\$0.16
Passenger Trips per Capita	\$2.00

Financial Performance

Operating Subsidy	\$503,731
Operating Subsidy Ratio	95%
Locally Derived Income	\$141,918
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	\$0.03

Operating Expense Summary

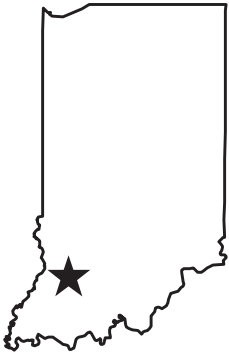
Operator Salaries/Wages	\$121,343
Other Salaries/Wages	\$114,669
Fringe Services	\$33,831
Materials and Supplies	\$92,379
Utilities	\$57,804
Casualty/Liability	\$16,925
Purchased Transportation	\$38,512
Other	\$0
Total Expenses	\$52,384
Fixed Route Expenses	\$527,847
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$17,454
Contract/Other	\$0
Auxiliary/Non-Transit	\$2,691
In-Kind	\$0
Contra	\$3,971
Local Assistance	\$121,773
State Assistance	\$114,470
Federal Assistance	\$267,488
Total Revenue	\$527,847

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	MV	1	Ramp
2	2015	CU	1	Lift
1	2015	MV	2	Ramp
2	2019	MV	1	Ramp
1	2019	CU	2	Lift
1	2020	CU	2	Lift
8				



CITY OF WASHINGTON

2200 Memorial Avenue
 Washington, IN 47501
 (812) 254-4564

Contact: Bryan Sergesketter, Street Commissioner/Transit Mgr.
Email: streetcomm@washingtonin.us
Website: www.washingtonin.us

General Information

Type of Service Deviated Fixed Route
Service Area City of Washington
Service Population 11,979

Service Hours

Weekdays 7:00 AM–4:00 PM
Saturday None
Sunday None

Fare Structure

Base Free
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

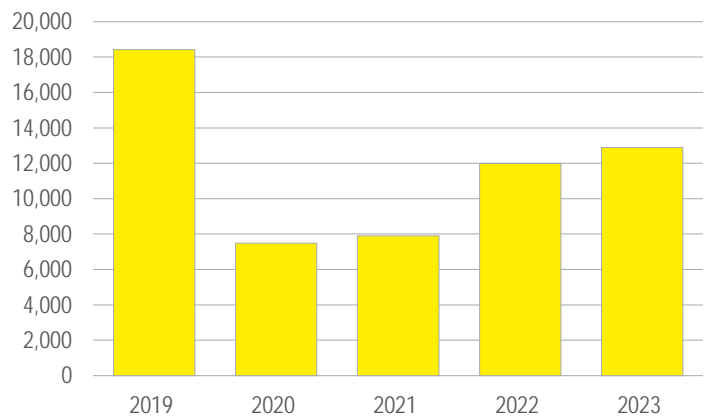
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1

Ridership Trends

2019	18,426
2020	7,491
2021	7,905
2022	11,979
2023	12,884

System Ridership Trend



WASHINGTON TRANSIT SYSTEM (WTS)



Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$47,825
Other Salaries/Wages	\$0
Fringe Services	\$38,169
Materials and Supplies	\$22,666
Utilities	\$17,619
Casualty/Liability	\$3,991
Purchased Transportation	\$0
Other	\$100
Total Expenses	\$130,370
Fixed Route Expenses	\$130,370
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$922
Local Assistance	\$29,707
State Assistance	\$28,522
Federal Assistance	\$71,219
Total Revenue	\$130,370

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2016	CU	2	Lift
1	2020	CU	2	Lift
1	2023	CU	2	Lift
3				

Productivity

Total Passenger Boardings	12,884
Total Fixed Route Vehicle Miles	26,688
Total Demand Response Vehicle Miles	0
Total Vehicle Miles	26,688
Revenue Vehicle Miles	26,435
Revenue Vehicle Hours	2,263

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.88
Operating Expense per Passenger Trip	\$10.12
Passenger Trips per Total Vehicle Mile	\$0.48
Passenger Trips per Capita	\$0.93

Financial Performance

Operating Subsidy	\$129,448
Operating Subsidy Ratio	99%
Locally Derived Income	\$29,707
Locally Derived Income Per Operating Expense	\$0.23
Fare Recovery Ratio	\$0.00



WELLS COUNTY

225 W. Water Street
Bluffton, IN 46714
(260) 824-1070

Contact: Betsy Collier, Transportation Program Manager
Email: wowtpm@coolsky.com
Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 28,180

Service Hours

Weekdays 6:00 AM–7:00 PM
Saturday None
Sunday None

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

\$5 for trips within Wells County, \$20 for trips outside Wells up to 30 miles from Bluffton, \$50 for 31–50 miles from Bluffton

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	9
Maintenance	0	0
Administration	6	0
	<hr/> 9	<hr/> 9

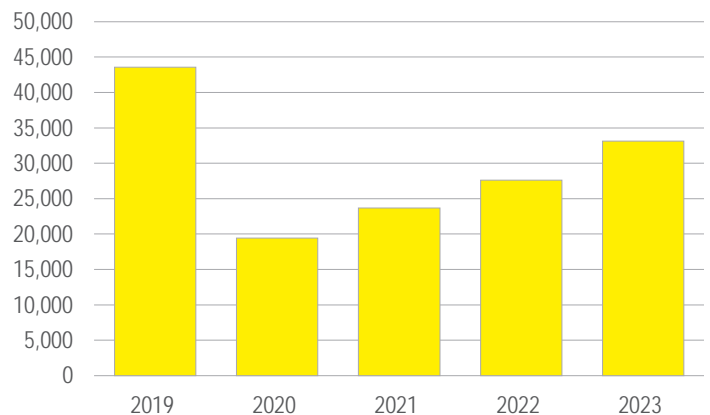
Operation Characteristics

Revenue Vehicles 14
Peak Hour Fleet 9

Ridership Trends

2019	43,584
2020	19,412
2021	23,661
2022	27,623
2023	33,132

System Ridership Trend



WELLS ON WHEELS (WOW)



Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

Productivity

Total Passenger Boardings	33,132
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	185,634
Total Vehicle Miles	185,634
Revenue Vehicle Miles	175,687
Revenue Vehicle Hours	13,723

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.07
Operating Expense per Passenger Trip	\$22.81
Passenger Trips per Total Vehicle Mile	\$0.18
Passenger Trips per Capita	\$0.85

Financial Performance

Operating Subsidy	\$724,135
Operating Subsidy Ratio	96%
Locally Derived Income	\$239,118
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	\$0.03

Operating Expense Summary

Operator Salaries/Wages	\$248,525
Other Salaries/Wages	\$196,106
Fringe Services	\$102,832
Materials and Supplies	\$46,153
Utilities	\$87,884
Casualty/Liability	\$23,863
Purchased Transportation	\$33,086
Other	\$0
Total Expenses	\$17,451
Fixed Route Expenses	\$755,900
Demand Response Services	\$0
	\$755,900

Revenue Summary

Fare Revenue	\$25,354
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$6,411
Local Assistance	\$213,764
State Assistance	\$122,370
Federal Assistance	\$388,001
Total Revenue	\$755,900

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2010	CU	3	Lift
5	2010	CU	2	Lift
1	2012	MV	2	Ramp
2	2015	MV	2	Ramp
2	2016	MV	2	Ramp
2	2017	MV	2	Ramp
1	2019	MV	1	Ramp
14				



WHITE COUNTY

116 E. Marion Stret
 Monticello, IN 47960
 (574) 583-9119

Contact: Teresa Puterbaugh, Executive Director
Email: teresa.wccoa@gmail.com
Website: www.whitecountyseniorservices-publictransit.com

General Information

Type of Service Demand Response
Service Area White County
Service Population 24,688

Service Hours

Weekdays 8:00 AM–4:00 PM
Saturday None
Sunday None

Fare Structure

Base Donation
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	5
Maintenance	0	0
Administration	3	0
	<u>3</u>	<u>5</u>

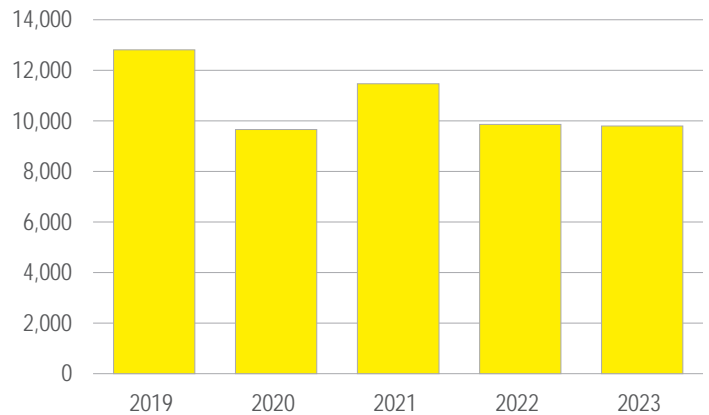
Operation Characteristics

Revenue Vehicles 7
Peak Hour Fleet 5

Ridership Trends

2019	12,808
2020	9,653
2021	11,470
2022	9,857
2023	9,788

System Ridership Trend



WHITE COUNTY PUBLIC TRANSIT



Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

Productivity

Total Passenger Boardings	9,788
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	65,843
Total Vehicle Miles	65,843
Revenue Vehicle Miles	55,491
Revenue Vehicle Hours	5,317

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.69
Operating Expense per Passenger Trip	\$31.54
Passenger Trips per Total Vehicle Mile	\$0.15
Passenger Trips per Capita	\$2.52

Financial Performance

Operating Subsidy	\$291,031
Operating Subsidy Ratio	94%
Locally Derived Income	\$102,336
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	\$0.06

Operating Expense Summary

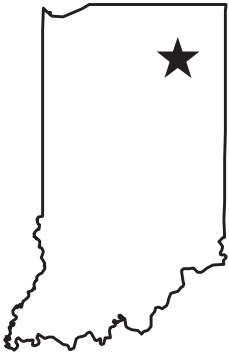
Operator Salaries/Wages	\$71,214
Other Salaries/Wages	\$92,016
Fringe Services	\$33,031
Materials and Supplies	\$11,238
Utilities	\$32,513
Casualty/Liability	\$11,237
Purchased Transportation	\$14,054
Other	\$0
Total Expenses	\$43,377
Fixed Route Expenses	\$308,680
Demand Response Services	\$0
	\$308,680

Revenue Summary

Fare Revenue	\$17,649
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$0
Contra	\$0
Local Assistance	\$84,687
State Assistance	\$50,630
Federal Assistance	\$155,714
Total Revenue	\$308,680

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
2	2010	CU	2	Lift
1	2017	AO	0	N/A
2	2017	MV	1	Ramp
1	2023	MV	1	Ramp
6				



WHITLEY COUNTY

710 Opportunity Drive
 Columbia City, IN 46725
 (260) 248-8944

Contact: Leslie Blakely, Executive Director
Email: leslie@wcoa.biz
Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County
Service Population 34,191

Service Hours

Weekdays 7:00 AM–5:00 PM
Saturday None
Sunday None

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled Donation within county
Transfer \$0.00
Other/Special

\$4.00 one way within 4 miles of city limits; \$7 one way within Whitley County; \$27 per county for one-way out of county; Infants and children ages 5 and under ride free with an adult (adult must provide car seat); \$3.00 for children ages 6–12 with an adult for one-way trips within 4 miles of city limits; \$3 for children ages 6–12 for one-way trips within Whitley County (first child is free); \$20 round trip for out of county Veteran medical trips

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	10
Maintenance	0	0
Administration	3	1
	<hr/> 4	<hr/> 11

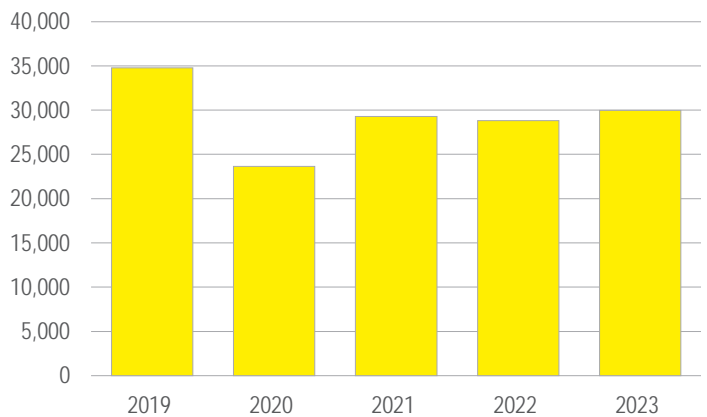
Operation Characteristics

Revenue Vehicles 12
Peak Hour Fleet 8

Ridership Trends

2019	34,786
2020	23,633
2021	29,299
2022	28,815
2023	29,961

System Ridership Trend



WHITLEY COUNTY TRANSIT



Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

Productivity

Total Passenger Boardings	29,961
Total Fixed Route Vehicle Miles	0
Total Demand Response Vehicle Miles	240,426
Total Vehicle Miles	240,426
Revenue Vehicle Miles	218,017
Revenue Vehicle Hours	13,179

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.47
Operating Expense per Passenger Trip	\$27.85
Passenger Trips per Total Vehicle Mile	\$0.12
Passenger Trips per Capita	\$1.14

Financial Performance

Operating Subsidy	\$682,756
Operating Subsidy Ratio	82%
Locally Derived Income	\$357,151
Locally Derived Income Per Operating Expense	\$0.43
Fare Recovery Ratio	\$0.16

Operating Expense Summary

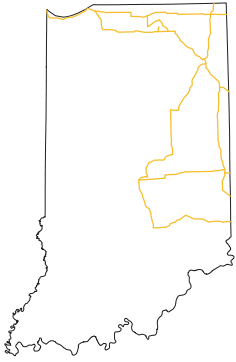
Operator Salaries/Wages	\$232,523
Other Salaries/Wages	\$119,303
Fringe Services	\$38,532
Materials and Supplies	\$67,699
Utilities	\$103,721
Casualty/Liability	\$4,654
Purchased Transportation	\$41,876
Other	\$0
Total Expenses	\$226,139
Fixed Route Expenses	\$834,447
Demand Response Services	\$0
	\$834,447

Revenue Summary

Fare Revenue	\$131,691
Contract/Other	\$0
Auxiliary/Non-Transit	\$0
In-Kind	\$20,000
Contra	\$0
Local Assistance	\$225,460
State Assistance	\$84,829
Federal Assistance	\$372,467
Total Revenue	\$834,447

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Wheelchair Capacity	ADA Accessible
1	2011	MV	2	Ramp
1	2013	CU	0	N/A
1	2014	MV	1	Ramp
2	2016	CU	2	Lift
1	2016	CU	2	Lift
1	2019	MV	1	Ramp
1	2019	CU	2	Lift
2	2020	CU	2	Lift
2	2024	CU	2	Lift
12				



BARONS BUS

5310 Hauserman Rd
 Parma, OH 44130
 (888) 378-3823

Contact: John Goebel, Vice President

Email: jgoebel@baronsbus.com

Website: baronsbus.com

General Information

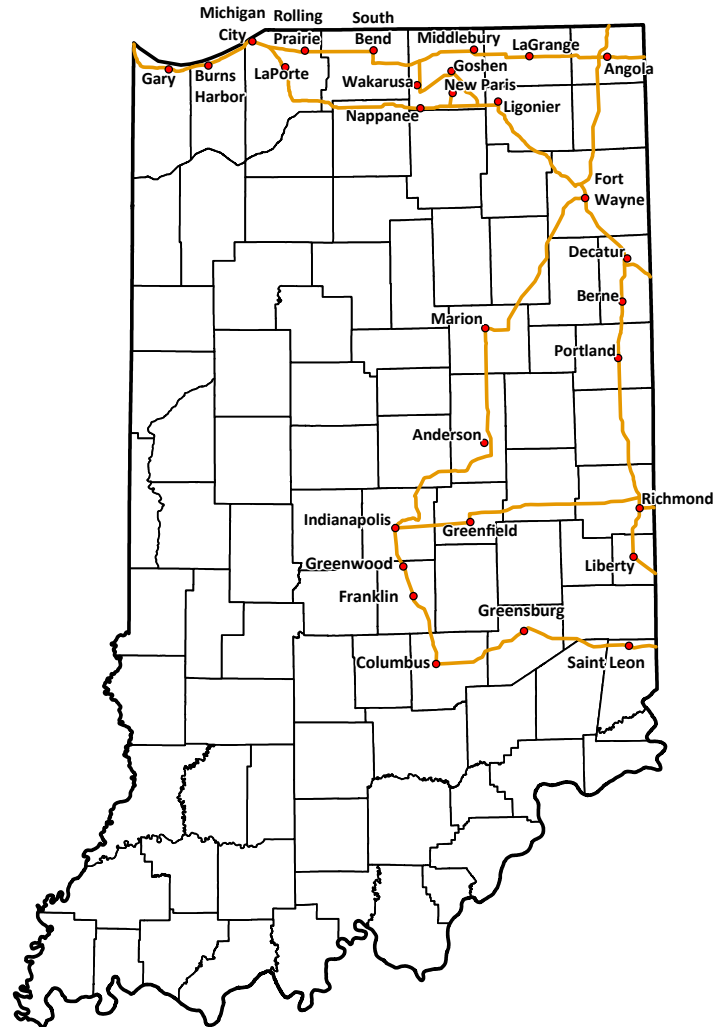
Type of Service Intercity Bus
Subsidized Routes Insert Map

Productivity

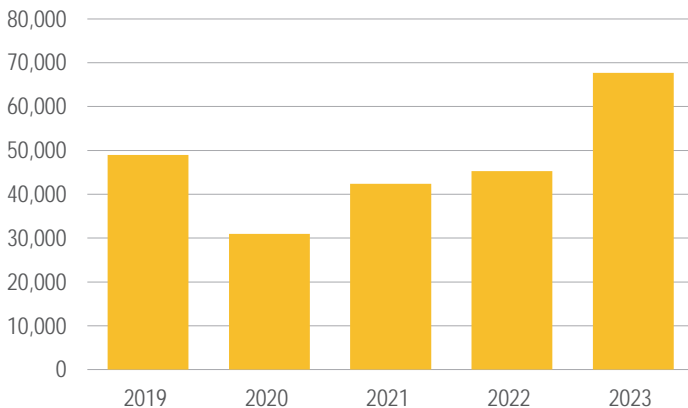
Passenger Boardings	67,665
Vehicle Miles	684,083
Revenue Miles	676,981
Vehicle Hours	17,422
Passenger Trips per Total Vehicle Mile	0.10

Ridership Trends

2019	48,999
2020	30,929
2021	42,400
2022	45,299
2023	67,665



System Ridership Trend





GREYHOUND

315 Continental Ave
 Dallas, TX 75207
 (972) 239-4401

Contact: Lephon Quach, Grant Manager
Email: lephan.quach@flixbus.com
Website: greyhound.com

General Information

Type of Service Intercity Bus
Service Area Insert Map

Productivity

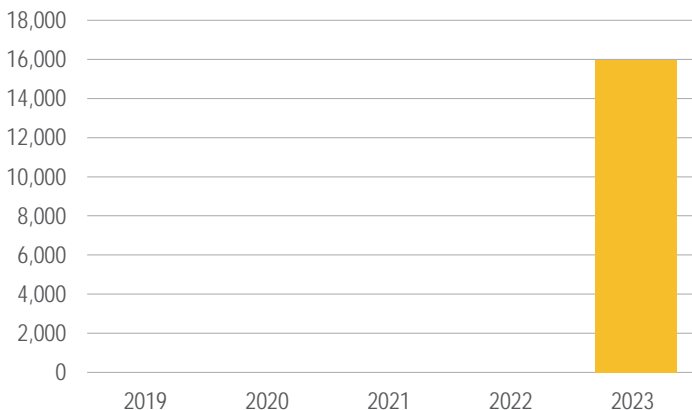
Passenger Boardings	15,939
Vehicle Miles	130,226
Revenue Miles	130,226
Vehicle Hours	2,695
Passenger Trips per Total Vehicle Mile	0.12

Ridership Trends

2019	
2020	
2021	
2022	
2023	15,939



System Ridership Trend





MILLER TRANSPORTATION

111 Outer Loop
 Louisville, KY 40214
 (800) 544-2383

Contact: Tim Gardner, Scheduled Svc. Operations Mgr.
Email: tgardner@millertransportation.com
Website: millertransportation.com

General Information

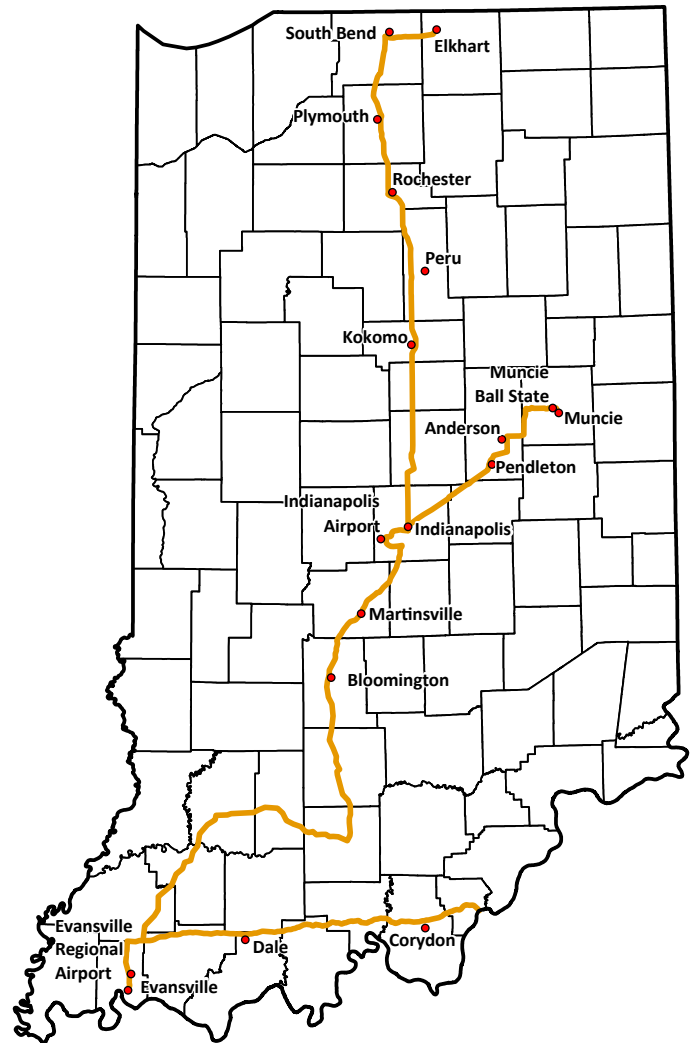
Type of Service Intercity Bus
Service Area Insert Map

Productivity

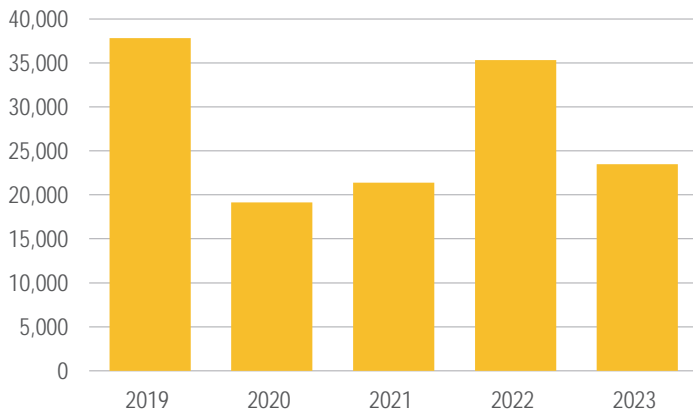
Passenger Boardings	23,500
Vehicle Miles	477,856
Revenue Miles	447,104
Vehicle Hours	12,268
Passenger Trips per Total Vehicle Mile	0.05

Ridership Trends

2019	37,827
2020	19,128
2021	21,394
2022	35,315
2023	23,500



System Ridership Trend





Glossary

Calendar Year 2023

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GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Accessibility. The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles. The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels. Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA). Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation. (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award. The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

Base Fleet. The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC). This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage. A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs. Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

Capital Grant Awards. Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs. The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue. Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue. Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue. Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue. Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue

vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue. Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act. Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL). The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit. As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ). A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses. Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service. A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route. This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

Disabled. Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

Fare Recovery. Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

Fare Revenue. Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

FAST Act. Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

Federal Operating Assistance. Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service. Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses. Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for

as a fringe benefit only when they result in a cash liability to the transit system.

Holidays. Includes five major holidays: Christmas, Thanksgiving, Independence Day, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense. Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue). This category includes:

Local Cash Grants and Reimbursements.

Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System.

Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI). This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense. Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO).

Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense. The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip. Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income. Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy. Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages. The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses. On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages. Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit. Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita. Ratio equating total passenger trips to service area population.

Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM).

Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip. One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

Peak Hour Fleet. The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF). A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

Purchased Transportation Expenses. Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items. Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles. The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307. The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

Section 5310. The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311. The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Section 5339. (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

Service Area. The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Service Area Population. The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

Service Expenses. Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees. The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

Contract Maintenance Service Expenses. Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

Professional and Technical Service Fees. Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route. A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV). Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip. Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles. The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge. A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus. A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB). Under 30'

Medium Transit Bus (MTB). 30' to 34'

Large Transit Bus (LTB). 35' to 40'

Trolley (TY). Usually 30' to 35'

Articulated (ART). Multi-section high occupancy vehicle

User Side Subsidy. A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense. Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.

ERIC J. HOLCOMB, GOVERNOR
MICHAEL SMITH, COMMISSIONER

Indiana Department of Transportation
100 North Senate Avenue, Room N758-MM
Indianapolis, Indiana 46204

www.in.gov/indot
www.transit.indot.in.gov
Phone: (317) 728-6250

